				· · · · · · · · · · · · · · · · · · ·					
<u>`</u>	DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE PUBLIC HEALTH SERVICE  APPLICATION FOR RESEARCH GRANT				'ils Ullice Use Oa	ly)			
				PROGRAM	A	INAMETE.			
				į.	P02	Ċ	H 00451-01		
				ROUP		FORMER!			
					HSR	ł			
				(Month, Yo		DATE REC	etwip —		
	The state of the s			<b>V</b>					
			APUCA		June 68		3-1-68		
			Mich	il CODE	•	D COOL			
	TO DE COMPLETED BY PRINCIPAL INVESTIGATOR (from: 1 through 9					<u> </u>			
	TO DE COMPLETED BY PRINCI	h 9 and 17A)							
	L. ALCREVIATED THE OF RESIDENCE PROPOSAL (Do not exceed 33 typewriter spaces)								
l	HEALTH SERVICES RESEARCH CENTER								
	2. IVPI OF APPLICATION (Check oze)  XX NEW PROJECT								
	AA New Model			REMEWAL OF FHIS GRANT NO					
	REVISION OF PHS APPLICATION NO.			SUPPLEMENT TO PHS GRANT NO					
- 1		- Suntinen	SUPERACIO (O PR) GEARI RO.						
- 1	3. DATES OF DETRE MOPOSED PROJECT MENOD			4. TOTAL AMOUNT REQUISTED # 15. AMOUNT REQUISTED FOR FREST 12-MONTH FEBOD					
1	(This application)			FOR PERIOD IN ITEM 3			T2-MONTH FERIOD		
f	FROM   TRICOUGH								
				\$9,931,619		\$ 309,174			
(1)	June 20, 1968	.   '''							
	June 20, 1968 June 19, 1975 .  AA. NAME OF PRINCIPAL INVESTIGATOR (Lest, First, Initial)								
	14233 A AJ DJ J9 W			H. MARLING ADDRESS OF PRINCIPAL INVESTIGATOR (Street, City, State, ZIP Code)					
(1)	Cassell, John C., Co-investigator  Williams T. Franklin, Co-investigator  Likeli   C.   La memora ava			versity	y of North	Carol	lina Ellor of Health		
(35 L	Williams T. Frank	in Co-investigator	UII:	re or	rue ATCE (	inance	STIOL OF HESTAN		
	L BIGHT C	D. TELEPHONG DATA	Char	South Building Sciences Chanel Hill N C 2751h  7. BENNEY GRANIZATIONAL COMPONENT HISTORIEM FOR CONSULT OF SCIENTIFIC ASSISTANCES OF PEOPLE OF SCIENTIFIC ASSISTANCES OF PEOPLE OF SCIENTIFIC OF PEOPLE OF SCIENTIFIC ASSISTANCES OF PEOPLE OF SCIENTIFIC ASSISTANCES OF PEOPLE OF SCIENTIFIC OF PEOPLE OF SCIENTIFIC OF PEOPLE OF SCIENTIFIC OF SC					
}}\	M.D.	Area Cade   Telephone Numbe	7. 1569	IFY ORGAN	IZATIONAL COMPON	संत संग्रेट	PHISIBLE FOR CONDUCT OF		
(1) (2) (3)	A.B.B.Ch.	919 933-1091	***	MINIC ASPEC	ris or heaters				
(2)	C. LIUT ON LONLICH.		-	Unive	ersity of l	forth	Carolina		
(1) (2) (3)	Vice Chancellor, Health Sciences			1 a. a					
(š{	Professor & Chairman, Epidemiology			,					
(3)	Professor & Chairman, Epidemiology  Associate Professor, Medicine & Preventive  F. CHAINER, SERVICE, LABORATORY OF EQUIVALENT FRED City (See Lastractions)			8. ADDRESS WHERE RESEARCH WILL SE CONDUCTED W some as live dile.					
- 1	(See Instructions) 1:801C1NO			check box (gege)					
	Market of North Associate			7					
- 1	University of North Carolina								
ŀ	G. MAJCR SUBDIVISION (See Instructions)								
	200000			DERAL FACE	units to st uses to	R THIS RE			
- 1				TES					
_		ISIBLE ADMINISTRATIVE AUTHOR	ITY (Items 10	through H	f and 17B)		••		
ſ	18. APPLICANT ORGANIZATION (Nam State, Zip Code) (For Instruction	ne and Address-Street, City,			LATION (Check ap	plicable H	em) DIDIVIDUAL		
		_	PUBLI	PUBLIC INSTITUTION					
ı	University of North Carolina				PRE				
1	Chapel Hill, N. C. 27514			FEDERAL	EDE SATE	☐ rocvi	г 🔲 оция		
	•			PRIVATE INSTITUTION NONPROFIT, PROTIT					
. [	· ·		12. NAM	IL HAME AND TITLE OF OFFICIAL SIGNING FOR APPLICANT CROANIZATION					
				Mr. A. H. Shepard, Jr.					
ŀ	11. NAME, TITLE AND ADDRESS OF CHICAL TO WHOM CHECKS SHOULD			Assistant Vice President and Treasurer					
1	BE MARLED			University of North Carolina					
ı	Mr. Worth Fulk						CONTRACTOR OF THE PARTY OF THE		
ŀ	Contract Administrator			ACCOUNT M		T (Bai	of salaries		
	Steele Building, Univ. of N.C. Chapel Hill. N. C. 27514			71.63	eon l	22	I/A		
. <u> </u>	Chapel Hill, N. C. 275l4			746390			33.48 and wages .		
- 1	s. TERMS AND CONDITIONS. The undersigned accept, as to any grant awarded, the obligation to comply with Public Health Ser-								
•	ice Research Project Cirunt Regulations in effect at the time of the award 42 CFR. Part 52), the terms and conditions in the								
- E	Grants for Kesearch Project of 1964 (D.L. 88-352), and the	undersigne	l agree t	o comply with	Title \	VI of the Civil Rights Act			
į.	with such Regulation (Form 11EW-441) applies to this project			ersigned agree to comply with Title VI of the Civil Rights Act eto and state that our formally filed Assurance of Compliance. The undersigned also certify that they have no commitments					
1	with such Regulation (Form HEW-441) applies to this project or obligations, including those with respect to inventions, in			at with o	compliance wit	h such	Regulations, the Manual,		
ľ	and the Act					·/			
H	y.	A. SIGNATURE OF PUSON HAMED IN THE	164_	- 1/.		==	CATE /		
` [	SIGNATURES	11/1/201		1:15	100		171 1.14		
1	MA A. I. M. M M I	MONATURE OF LEE AN LAND IN THE	133	<u> </u>	<del></del>		DATE		
	not acceptable)	1/10/1///	10 00	#	1		1/20/10		
L	ENERGY (DEN E-AA)	- CUIJANE	PAGE Y	<del></del>	<i></i>	- Boom	Annewed		
	PHS-398 (REV. 5-46)				I	Inda	Approved/ of Europe No. 68-2249		

ALL PROACT NUMBER

LIAVE BLANK - (For office use eabj

NOT FOR PUBLICATION

DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE

PUBLIC HEALTH SERVICE

REFERENCE.

OR PUBLICATION

RESEARCH OBJECTIVES

ARRIVIATED TITLE OF PROJECT

HEALTH SERVICES RESEARCH CENTER

OFFICIAL TITLE AND DUPARIMENT OF ALL PROFESSIONAL PERSONNEL ENGAGED ON PROJECT

C. Arden Miller, d.D. John C. Cassel, M. B. B. Ch., K. P. H. T. Franklin Williams. M.D. Clifton H. Kreps, Jr., Ph.D. John M. Gentry, M.D., M.P.H. Arnold D. Kaluzny, Ph.D. Jay Howard Glasser, Ph.D.

Vice Chancellor, Health Sciences Professor & Chairman, Epidemiology Assoc. Prof., Medicine & Prev. Med. Professor of Banking, Business Adm. Asst. Dean & Assoc. Prof., P.H. Adm. Asst. Prof., Public Health Adm. Asst. Prof., Biostatistics

HAKE AND ADDRESS OF APPLICANT ORGANIZATION

University of North Carolina Chapel Hill, N. C. 27514

## USE THIS SPACE TO MARE A ERDAD STATEMENT OF YOUR RESEARCH CRITICITYES

The general aim or focus of the proposed Health Services Research Center at the University of North Carolina is to explore and evaluate alternative ways for providing optimum personal health services to all the people of communities. Through experimental practices and modifications of existing practices, and the related monitoring-analytical processes, answers will be sought to major questions confronting community personal health care: (1) How may professional roles be redefined, to result in more effective, efficient and satisfying care? (2) How may the organizational features of practice be changed, to favor the same goals? (3) How may definition of the extent of responsibility of practices be changed to favor the same goals? (4) How may personal health services be made more accessible? (5) How should answers to the above questions be modified to fit the varying characteristics of different types of communities?

A major emphasis and innovative feature of the Center will be the development and testing of a continuing, reciprocal feed-back system in a number of defined community settings. Information-gathering, analysis, and modifications in ongoing experimental practices will be carried out in repetitive sequence. Continuous monitoring will determine the effectiveness of modifications and lead to further refinements.

Also to be assessed are the characteristics of communities which interact with and affect innovations in health care activities, in order to determine optimum forms and organization of personal health services for each type of community.

Participation in all phases of the Center's activities will include University faculty members from all health disciplines and the social and behavioral sciences, and members of the practicing professions and the public from communities under

_					
TAVE E	ANT-DO	MOT	WRITE MILOW I	DOS LIN	ā

PHS-268 (REV. 5-44)

## **Continuation page**

## ABSTRACT

The general aim or focus of the proposed Health Services Research Center at the University of North Carolina is to explore and evaluate alternative ways for providing optimum personal health services to all the people of communities.

Through experimental practices and modifications of existing practices, and the related monitoring - analytical process, answers will be sought to major questions confronting community personal health care:

- (1) How may professional roles be redefined, to result in more effective, efficient and satisfying personal health care? Specific examples urgently needing careful evaluation include:
  - -- The proposed "new" family physician vs intermist-
  - -- utilization of auxiliary personnel (such as aides) to perform certain functions now the responsibility of professionals;
  - -- determination of the dagree to which certain functions now performed by one professional group can better be performed by another (e.g., increasing the decision-making and counselling role of a physician with some of the technical procedures becoming the responsibility of nurses; alternatively, having physicians focus on decision-making and technical procedures while nurses and/or social workers emphasize the integrating and counselling roles).
- (2) How may the organizational features of practice be changed, to favor the same goals as above? The possibilities of interest include:
  - -- varying types of group practice, within medicine, within dentistry, and within pharmacy and within nursing;
  - -- combinations of medicine and dentistry and pharmacy and nursing;
  - -- including various degrees of home and community services as integral parts of the practice.
- (3) How may definition of the extent of responsibility of the practices be changed, to favor the same goals as above? One of the findings to be anticipated from the surveillance activities is that in addition to problems in utilization of health care services for medically defined health problems, a number of social problems with major health implications will exist that are currently unknown to or disregarded by the providers of health care.
  - -- methods of identifying such problems;

## Continuation page

- -- possibilities of increasing the competence of the experimental practice to handle a wider variety of problems themselves;
- -- the role of the practice in providing leadership in the community for better solutions to these problems;
- -- improving collaboration between the health services and existing social agencies in attempts to solve the problems.
- (4) How may personal health services be made more accessible? Interest would be focused on:
  - -- costs and methods of payment;
  - -- sites and times of sessions;
  - -- extent and quality of personal relationships between persons utilizing the services and the various professionals and non-professionals.

A major emphasis and innovative feature of the Center will be a test of the feasibility and utility of a continuing, reciprocal feed-back system in a number of defined community settings: Information-gathering, analysis, and refinements in experimental practices will be carried out in repetitive sequence. Information gathered through the development of surveillance and monitoring activities will be analysed to determine major defects in the utilization of personal health services. Such defects would include failure to utilize, delayed utilization, dissatisfaction with services, fragmentation of services, inappropriate use of referral services and ineffective use of community agencies. Analysis will also include assessment of other community attributes -- institutions and systems -likely to affect the operation of personal health services. Such analyses will lead initially to modifications in the experimental practices to be established under the direction of the Center. Monitoring of these practices will determine the effectiveness of these modifications. Such modifications as are shown to be successful will form the basis for recommended changes in policy and practice in the existing health services of the community. The impact of any changes that may ensue from such recommendations will be assessed by the ongoing surveillance and monitoring activities and will thus initiate a new cycle in the feed-back system.

An explicit attempt will be made to assess from our experience the characteristics of the communities which determine the optimal form and organization of the
personal health services for that type of community. This together with an
analysis of the procedures found useful in introducing changes in the health
services of these communities will lead to generalizations which should be of use
in many settings throughout the country.

PHS-398 (REV. 6-64)

To accomplish these objectives will require the joint, continuing efforts of a wide variety of people in all phases of the Center's activities: people from academic professions, from practicing professions, and from the communities under study. Participation from within the University will include persons from the social and behavioral sciences, including economics and political science, as well as from the various health disciplines.

. [

PHS-398 (REV. 6-64)

Paga