Survey Questionnaire

DMAS Family Planning Waiver Evaluation

The Department of Medical Assistance Services requests your help to improve Medicaid services to women covered by the Family Planning Waiver.

Are you	Yes	No
Currently accepting Medicaid patients?		
Aware of the Medicaid Family Planning Waiver?		
Familiar with claims codes reimbursable under the Family Planning Waiver?		

If you answered "Yes" to any of these questions, please continue with the survey. If you answered "No" to <u>all</u> of the questions above, you are finished; please mail or fax your completed evaluation.

Please indicate to what extent the following are barriers to care. For each question, please place a check in the appropriate column:

Barriers to care	Major	Minor	Not a Barrier	Don't Know
Waiver does not cover the full range of family planning services				
Waiver does not cover referrals or follow-up				
Waiver does not cover complications				
Payments are not adequate				
Problems getting bills paid				
Practice is full				
Waiver clients do not keep appointments				
Waiver clients are not compliant with prescribed care				
Waiver clients are uninformed about program/services				

Services that are covered under the Family Planning Waiver include annual gynecological exams, Pap tests, laboratory services for family planning and STD testing, family planning education and counseling, and contraceptives.

Are you providing services that are eligible to be covered under the Family Planning Waiver? Do you provide services to patients covered by the Medicaid Family Planning Waiver?

Yes	No

Please tell us how you handle patient needs for primary medical care not reimbursed by Medicaid under the waiver. Check "Not Applicable" if you do not provide services to patients covered by the Family Planning Waiver.

For primary care needs care not covered by the Family Planning Waiver, I/we	Usually	Sometimes	Rarely or Never	Not Applicab le
Treat and bill patient				
Treat patient free of charge				
Refer patient to local health department				
Refer patient to community health center or free clinic				
Refer patient to hospital emergency department				
Encourage patient to find a provider				
Other:				

Thank you for your help.

Please mail completed questionnaire in the postage-paid envelope provided, or fax to (804) 827-3793.