

Emergency Department Data (Treat and Release) - Patient Characteristics Summary Data for All Hospitals

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	4,069,697	3,899,941	3,707,498	3,638,470	3,596,034

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,448	\$2,220	\$1,982	\$1,801	\$1,616

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	3,891,527	95.6	3,718,478	95.3	3,544,971	95.6	3,482,810	95.7	3,446,399	95.8
SC	68,658	1.7	63,329	1.6	57,122	1.5	51,769	1.4	44,584	1.2
VA	30,158	0.7	30,200	0.8	29,353	0.8	28,850	0.8	28,865	0.8
GA	7,646	0.2	7,832	0.2	7,306	0.2	7,352	0.2	7,178	0.2
TN	4,479	0.1	4,701	0.1	4,524	0.1	4,437	0.1	4,606	0.1
Other	67,229	1.7	75,401	1.9	64,222	1.7	63,252	1.7	64,402	1.8
Age Group										
Less than 1 year	181,624	4.5	177,785	4.6	174,051	4.7	91,905	2.5	99,602	2.8
1 - 17 years	654,938	16.1	618,035	15.8	601,249	16.2	694,820	19.1	724,494	20.1
18 - 44 years	1,828,458	44.9	1,793,498	46.0	1,720,553	46.4	1,695,232	46.6	1,659,958	46.2
45 - 64 years	895,829	22.0	851,842	21.8	794,700	21.4	759,837	20.9	727,754	20.2
65 - 84 years	416,821	10.2	374,496	9.6	338,528	9.1	322,677	8.9	313,559	8.7
85 or more years	92,027	2.3	84,285	2.2	78,417	2.1	73,999	2.0	70,667	2.0
Race										
Caucasian	2,298,218	56.5	2,252,080	57.7	2,138,270	57.7	1,748,701	48.1	939,372	26.1
African American	1,406,106	34.6	1,312,395	33.7	1,248,154	33.7	993,429	27.3	514,059	14.3
American Indian	71,623	1.8	69,666	1.8	69,388	1.9	65,365	1.8	16,549	0.5
Asian/Pacific Islander	32,514	0.8	26,639	0.7	28,533	0.8	27,255	0.7	6,128	0.2
Other Race	228,262	5.6	202,821	5.2	193,594	5.2	157,846	4.3	184,135	5.1
Unavailable	32,974	0.8	36,340	0.9	29,559	0.8	645,874	17.8	1,935,791	53.8

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Emergency Department Data (Treat and Release) - Patient Characteristics Summary Data for All Hospitals

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	230,928	5.7	202,570	5.2	178,922	4.8
Non Hispanic	3,741,699	91.9	3,501,990	89.8	3,355,297	90.5
Unknown	97,070	2.4	195,381	5.0	173,279	4.7
Point of Origin						
Non-health care facility	4,007,325	98.5	3,821,248	98.0	3,574,860	96.4
Clinic or physician's office	22,661	0.6	43,470	1.1	100,758	2.7
Transfer from a hospital or other health care facility	16,117	0.4	11,286	0.3	9,453	0.3
Transfer from a SNF, ICF, ALF	12,725	0.3	12,253	0.3	11,792	0.3
Newborn	9	0.0	7	0.0	25	0.0
Court/law enforcement	4,656	0.1	4,875	0.1	4,683	0.1
Information not available	6,204	0.2	6,802	0.2	5,927	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,045,591	25.7	976,517	25.0	970,967	26.2	976,726	26.8	1,040,146	28.9
Medicaid	1,148,854	28.2	1,106,884	28.4	1,001,796	27.0	1,006,157	27.7	978,509	27.2
Medicare	643,898	15.8	620,988	15.9	567,858	15.3	539,638	14.8	513,074	14.3
Other government	127,815	3.1	122,626	3.1	116,523	3.1	116,263	3.2	105,350	2.9
Uninsured	1,046,156	25.7	1,029,221	26.4	996,195	26.9	951,289	26.1	916,304	25.5
Other	45,682	1.1	37,788	1.0	32,933	0.9	35,948	1.0	31,746	0.9
Unknown	11,701	0.3	5,917	0.2	21,226	0.6	12,449	0.3	10,905	0.3

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Emergency Department Data (Treat and Release) - Patient Characteristics Summary Data for All Hospitals

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	3,882,896	95.4	3,717,333	95.3	3,544,148	95.6	3,479,630	95.6	3,444,676	95.8
Discharged, transferred to acute facility	61,816	1.5	55,776	1.4	50,319	1.4	51,594	1.4	47,174	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	24,157	0.6	23,548	0.6	21,430	0.6	20,851	0.6	17,882	0.5
Discharged, transferred to rehab facility	1,274	0.0	913	0.0	631	0.0	543	0.0	457	0.0
Discharged, transferred to long term acute care facility (LTAC)	765	0.0	601	0.0	769	0.0	476	0.0	236	0.0
Discharged, transferred to psychiatric facility	18,809	0.5	16,072	0.4	14,948	0.4	15,463	0.4	14,639	0.4
Hospice	2,085	0.1	1,308	0.0	465	0.0	415	0.0	391	0.0
Left against medical advice	61,782	1.5	69,308	1.8	61,027	1.6	57,084	1.6	62,476	1.7
Court/Law Enforcement	4,640	0.1	4,547	0.1	3,853	0.1	3,540	0.1	.	.
Expired	6,152	0.2	6,089	0.2	6,127	0.2	6,249	0.2	6,033	0.2
Other/Unknown	5,321	0.1	4,446	0.1	3,781	0.1	2,625	0.1	2,070	0.1
All	4,069,697	100.0	3,899,941	100.0	3,707,498	100.0	3,638,470	100.0	3,596,034	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Alamance Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	47,761	43,705	43,170	44,534	46,241

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,555	\$1,384	\$1,147	\$1,084	\$1,049

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	46,751	97.9	42,767	97.9	42,165	97.7	43,641	98.0	45,185	97.7
SC	61	0.1	55	0.1	55	0.1	81	0.2	84	0.2
VA	155	0.3	151	0.3	164	0.4	124	0.3	160	0.3
GA	69	0.1	56	0.1	48	0.1	54	0.1	59	0.1
TN	21	0.0	37	0.1	19	0.0	26	0.1	45	0.1
Other	704	1.5	639	1.5	719	1.7	608	1.4	708	1.5
Age Group										
Less than 1 year	1,677	3.5	1,720	3.9	1,844	4.3	917	2.1	1,113	2.4
1 - 17 years	6,921	14.5	6,692	15.3	6,979	16.2	8,578	19.3	9,587	20.7
18 - 44 years	21,095	44.2	19,936	45.6	20,289	47.0	20,564	46.2	21,002	45.4
45 - 64 years	10,893	22.8	9,496	21.7	8,798	20.4	8,935	20.1	9,017	19.5
65 - 84 years	5,412	11.3	4,442	10.2	4,003	9.3	4,168	9.4	4,286	9.3
85 or more years	1,763	3.7	1,419	3.2	1,257	2.9	1,372	3.1	1,236	2.7
Race										
Caucasian	29,807	62.4	27,471	62.9	27,118	62.8	27,996	62.9	.	.
African American	14,695	30.8	13,239	30.3	13,110	30.4	13,326	29.9	.	.
American Indian	46	0.1	31	0.1	24	0.1	16	0.0	.	.
Asian/Pacific Islander	71	0.1	36	0.1	48	0.1	34	0.1	.	.
Other Race	3,142	6.6	2,928	6.7	2,870	6.6	3,162	7.1	.	.
Unavailable	46,241	100.0

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**Emergency Department Data (Treat and Release) - Patient Characteristics
Alamance Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,555	5.3	2,475	5.7	2,416	5.6
Non Hispanic	45,206	94.7	41,230	94.3	40,754	94.4
Point of Origin						
Non-health care facility	47,748	100.0	43,705	100.0	43,170	100.0
Clinic or physician's office	1	0.0
Transfer from a hospital or other health care facility	9	0.0
Transfer from a SNF, ICF, ALF	2	0.0
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	14,962	31.3	13,454	30.8	9,899	22.9	10,362	23.3	11,715	25.3
Medicaid	11,341	23.7	11,165	25.5	10,813	25.0	11,590	26.0	12,482	27.0
Medicare	6,494	13.6	5,474	12.5	7,992	18.5	8,006	18.0	7,914	17.1
Other government	503	1.1	491	1.1	1,069	2.5	1,130	2.5	1,201	2.6
Uninsured	14,288	29.9	12,748	29.2	13,172	30.5	13,020	29.2	12,366	26.7
Other	170	0.4	372	0.9	225	0.5	426	1.0	563	1.2
Unknown	3	0.0	1	0.0

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**Emergency Department Data (Treat and Release) - Patient Characteristics
Alamance Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	46,077	96.5	42,210	96.6	41,844	96.9	42,888	96.3	43,720	94.5
Discharged, transferred to acute facility	934	2.0	794	1.8	751	1.7	802	1.8	1,018	2.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	300	0.6	214	0.5	233	0.5	392	0.9	313	0.7
Hospice	84	0.2	45	0.1
Left against medical advice	250	0.5	319	0.7	254	0.6	351	0.8	1,086	2.3
Court/Law Enforcement	1	0.0
Expired	112	0.2	123	0.3	88	0.2	101	0.2	104	0.2
Other/Unknown	3	0.0
All	47,761	100.0	43,705	100.0	43,170	100.0	44,534	100.0	46,241	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Albemarle Health

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	42,478	30,068	34,292	29,490	28,173

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$556	\$526	\$345	\$278	\$239

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	41,343	97.3	29,230	97.2	33,213	96.9	28,526	96.7	27,345	97.1
SC	34	0.1	15	0.0	20	0.1	28	0.1	21	0.1
VA	656	1.5	441	1.5	571	1.7	495	1.7	444	1.6
GA	17	0.0	33	0.1	27	0.1	23	0.1	14	0.0
TN	6	0.0	13	0.0	10	0.0	6	0.0	15	0.1
Other	422	1.0	336	1.1	451	1.3	412	1.4	334	1.2
Age Group										
Less than 1 year	1,731	4.1	1,156	3.8	1,453	4.2	653	2.2	677	2.4
1 - 17 years	7,876	18.5	5,031	16.7	5,469	15.9	5,725	19.4	5,839	20.7
18 - 44 years	19,543	46.0	14,341	47.7	16,468	48.0	13,913	47.2	13,133	46.6
45 - 64 years	8,883	20.9	6,326	21.0	7,238	21.1	6,016	20.4	5,529	19.6
65 - 84 years	3,617	8.5	2,565	8.5	2,883	8.4	2,497	8.5	2,385	8.5
85 or more years	828	1.9	649	2.2	781	2.3	686	2.3	610	2.2
Race										
Caucasian	22,611	53.2	15,950	53.0	17,676	51.5	11,416	38.7	14,554	51.7
African American	18,700	44.0	13,294	44.2	15,602	45.5	9,899	33.6	12,612	44.8
American Indian	12	0.0	19	0.1	13	0.0	16	0.1	25	0.1
Asian/Pacific Islander	84	0.2	76	0.3	85	0.2	61	0.2	56	0.2
Other Race	907	2.1	631	2.1	789	2.3	536	1.8	914	3.2
Unavailable	164	0.4	98	0.3	127	0.4	7,562	25.6	12	0.0

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Emergency Department Data (Treat and Release) - Patient Characteristics Albemarle Health

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	717	1.7	467	1.6	653	1.9
Non Hispanic	41,597	97.9	29,503	98.1	33,512	97.7
Unknown	164	0.4	98	0.3	127	0.4
Point of Origin						
Non-health care facility	42,356	99.7	29,911	99.5	34,258	99.9
Transfer from a hospital or other health care facility	.	.	4	0.0	.	.
Court/law enforcement	14	0.0	20	0.1	3	0.0
Information not available	108	0.3	133	0.4	31	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,940	21.0	6,534	21.7	8,319	24.3	7,807	26.5	7,811	27.7
Medicaid	12,382	29.1	8,078	26.9	8,435	24.6	6,967	23.6	6,879	24.4
Medicare	6,915	16.3	4,885	16.2	5,608	16.4	4,616	15.7	4,153	14.7
Other government	3,245	7.6	2,424	8.1	2,548	7.4	2,455	8.3	2,234	7.9
Uninsured	10,901	25.7	8,147	27.1	9,382	27.4	7,596	25.8	7,039	25.0
Other	95	0.2	49	0.2	57	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Albemarle Health

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	41,269	97.2	29,125	96.9	32,746	95.5	27,151	92.1	25,546	90.7
Discharged, transferred to acute facility	575	1.4	384	1.3	497	1.4	479	1.6	331	1.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	48	0.1	107	0.4	136	0.4	136	0.5	171	0.6
Discharged, transferred to rehab facility	.	.	1	0.0	1	0.0	2	0.0	13	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	305	0.7	202	0.7	283	0.8	241	0.8	250	0.9
Left against medical advice	215	0.5	195	0.6	537	1.6	1,402	4.8	1,738	6.2
Expired	62	0.1	48	0.2	73	0.2	64	0.2	55	0.2
Other/Unknown	4	0.0	6	0.0	17	0.0	14	0.0	69	0.2
All	42,478	100.0	30,068	100.0	34,292	100.0	29,490	100.0	28,173	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Allegheny Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	6,005	3,182	5,067	5,417	5,154

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$725	\$790	\$697	\$667	\$640

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	4,932	82.1	2,653	83.4	4,184	82.6	4,489	82.9	4,352	84.4
SC	11	0.2	3	0.1	7	0.1	3	0.1	8	0.2
VA	975	16.2	496	15.6	816	16.1	832	15.4	724	14.0
GA	10	0.2	2	0.1	2	0.0	6	0.1	2	0.0
TN	8	0.1	.	.	3	0.1	3	0.1	6	0.1
Other	69	1.1	28	0.9	55	1.1	84	1.6	62	1.2
Age Group										
Less than 1 year	307	5.1	199	6.3	318	6.3	180	3.3	183	3.6
1 - 17 years	1,530	25.5	797	25.0	1,387	27.4	1,674	30.9	1,676	32.5
18 - 44 years	2,165	36.1	1,319	41.5	2,138	42.2	2,319	42.8	2,174	42.2
45 - 64 years	1,123	18.7	591	18.6	833	16.4	886	16.4	800	15.5
65 - 84 years	726	12.1	212	6.7	307	6.1	276	5.1	251	4.9
85 or more years	154	2.6	64	2.0	84	1.7	82	1.5	70	1.4
Race										
Caucasian	5,262	87.6	2,781	87.4	4,460	88.0	3,399	62.7	4,479	86.9
African American	132	2.2	71	2.2	121	2.4	114	2.1	118	2.3
American Indian	4	0.1	2	0.1	11	0.2	22	0.4	.	.
Asian/Pacific Islander	10	0.2	3	0.1	5	0.1	9	0.2	.	.
Other Race	597	9.9	325	10.2	470	9.3	295	5.4	557	10.8
Unavailable	1,578	29.1	.	.

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**Emergency Department Data (Treat and Release) - Patient Characteristics
Allegheny Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	5,374	89.5	333	10.5	489	9.7
Non Hispanic	628	10.5	2,849	89.5	4,578	90.3
Unknown	3	0.0
Point of Origin						
Non-health care facility	5,996	99.9	3,174	99.7	5,048	99.6
Clinic or physician's office	1	0.0
Transfer from a SNF, ICF, ALF	5	0.1	7	0.2	9	0.2
Court/law enforcement	3	0.0	.	.	8	0.2
Information not available	.	.	1	0.0	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,203	20.0	797	25.0	1,262	24.9	1,459	26.9	1,291	25.0
Medicaid	2,463	41.0	1,386	43.6	2,281	45.0	2,392	44.2	2,349	45.6
Medicare	1,148	19.1	180	5.7	258	5.1	221	4.1	246	4.8
Other government	118	2.0	27	0.8	36	0.7	85	1.6	131	2.5
Uninsured	1,073	17.9	792	24.9	1,230	24.3	1,247	23.0	1,133	22.0
Other	13	0.2	4	0.1

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**Emergency Department Data (Treat and Release) - Patient Characteristics
Allegheny Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	5,475	91.2	2,892	90.9	4,636	91.5	5,074	93.7	4,855	94.2
Discharged, transferred to acute facility	378	6.3	223	7.0	334	6.6	275	5.1	246	4.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	52	0.9	29	0.9	20	0.4	31	0.6	16	0.3
Left against medical advice	80	1.3	32	1.0	62	1.2	31	0.6	33	0.6
Court/Law Enforcement	9	0.1	2	0.1	9	0.2	2	0.0	.	.
Expired	11	0.2	4	0.1	6	0.1	4	0.1	4	0.1
All	6,005	100.0	3,182	100.0	5,067	100.0	5,417	100.0	5,154	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Angel Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	15,272	13,948	13,449	13,459	13,554

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,776	\$1,768	\$1,749	\$1,538	\$1,366

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	14,135	92.6	12,807	91.8	12,332	91.7	12,297	91.4	12,302	90.8
SC	61	0.4	51	0.4	48	0.4	53	0.4	53	0.4
VA	17	0.1	18	0.1	20	0.1	15	0.1	14	0.1
GA	597	3.9	579	4.2	535	4.0	604	4.5	637	4.7
TN	31	0.2	39	0.3	31	0.2	22	0.2	31	0.2
Other	431	2.8	454	3.3	483	3.6	468	3.5	517	3.8
Age Group										
Less than 1 year	569	3.7	489	3.5	499	3.7	267	2.0	292	2.2
1 - 17 years	2,347	15.4	2,135	15.3	2,051	15.3	2,416	18.0	2,619	19.3
18 - 44 years	5,275	34.5	4,647	33.3	4,558	33.9	4,626	34.4	4,987	36.8
45 - 64 years	3,165	20.7	3,003	21.5	2,719	20.2	2,641	19.6	2,548	18.8
65 - 84 years	3,096	20.3	2,938	21.1	2,831	21.0	2,788	20.7	2,516	18.6
85 or more years	820	5.4	736	5.3	791	5.9	721	5.4	592	4.4
Race										
Caucasian	14,407	94.3	13,203	94.7	12,745	94.8	9,560	71.0	.	.
African American	199	1.3	181	1.3	162	1.2	106	0.8	.	.
American Indian	16	0.1	12	0.1	12	0.1	10	0.1	.	.
Asian/Pacific Islander	16	0.1
Other Race	563	3.7	499	3.6	494	3.7	382	2.8	.	.
Unavailable	71	0.5	53	0.4	36	0.3	3,401	25.3	13,554	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Angel Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	481	3.1	435	3.1	433	3.2
Non Hispanic	14,638	95.8	13,396	96.0	12,919	96.1
Unknown	153	1.0	117	0.8	97	0.7
Point of Origin						
Non-health care facility	14,734	96.5	6,504	46.6	1,157	8.6
Clinic or physician's office	205	1.3	7,254	52.0	12,273	91.3
Transfer from a hospital or other health care facility	8	0.1	21	0.2	1	0.0
Transfer from a SNF, ICF, ALF	88	0.6	55	0.4	.	.
Court/law enforcement	25	0.2	3	0.0	.	.
Information not available	212	1.4	111	0.8	18	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,907	19.0	2,698	19.3	2,859	21.3	3,020	22.4	3,153	23.3
Medicaid	4,014	26.3	3,591	25.7	3,105	23.1	3,079	22.9	3,106	22.9
Medicare	4,350	28.5	4,108	29.5	3,971	29.5	3,822	28.4	3,415	25.2
Other government	445	2.9	343	2.5	336	2.5	340	2.5	346	2.6
Uninsured	3,556	23.3	3,208	23.0	3,178	23.6	3,198	23.8	3,534	26.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Angel Medical Center

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	13,686	89.6	12,423	89.1	11,865	88.2	12,173	90.4	12,517	92.3
Discharged, transferred to acute facility	1,231	8.1	1,170	8.4	1,233	9.2	998	7.4	755	5.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	72	0.5	85	0.6	86	0.6	55	0.4	53	0.4
Discharged, transferred to psychiatric facility	148	1.0	153	1.1	129	1.0	131	1.0	123	0.9
Hospice	1	0.0	1	0.0	.	.
Left against medical advice	76	0.5	78	0.6	85	0.6	80	0.6	85	0.6
Court/Law Enforcement	16	0.1	9	0.1	17	0.1
Expired	28	0.2	23	0.2	24	0.2	20	0.1	18	0.1
Other/Unknown	14	0.1	7	0.1	10	0.1	1	0.0	3	0.0
All	15,272	100.0	13,948	100.0	13,449	100.0	13,459	100.0	13,554	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Annie Penn Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	30,885	27,838	25,760	24,303	24,171

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,744	\$1,472	\$1,323	\$1,154	\$1,045

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	29,774	96.4	26,718	96.0	24,794	96.3	23,469	96.6	23,346	96.6
SC	22	0.1	20	0.1	12	0.0	26	0.1	18	0.1
VA	944	3.1	904	3.2	826	3.2	710	2.9	670	2.8
GA	11	0.0	20	0.1	10	0.0	8	0.0	18	0.1
TN	5	0.0	15	0.1	11	0.0	6	0.0	7	0.0
Other	129	0.4	161	0.6	107	0.4	84	0.3	112	0.5
Age Group										
Less than 1 year	779	2.5	823	3.0	861	3.3	361	1.5	398	1.6
1 - 17 years	3,825	12.4	3,920	14.1	3,818	14.8	4,223	17.4	4,255	17.6
18 - 44 years	14,632	47.4	13,431	48.2	11,971	46.5	11,579	47.6	11,487	47.5
45 - 64 years	7,736	25.0	6,514	23.4	6,065	23.5	5,589	23.0	5,349	22.1
65 - 84 years	3,150	10.2	2,539	9.1	2,468	9.6	2,021	8.3	2,221	9.2
85 or more years	763	2.5	611	2.2	577	2.2	530	2.2	461	1.9
Race										
Caucasian	20,247	65.6	18,353	65.9	16,805	65.2	12,114	49.8	15,504	64.1
African American	9,740	31.5	8,609	30.9	8,174	31.7	5,912	24.3	8,011	33.1
American Indian	18	0.1	18	0.1	3	0.0	7	0.0	.	.
Asian/Pacific Islander	17	0.1	15	0.1	13	0.1	20	0.1	17	0.1
Other Race	662	2.1	532	1.9	366	1.4	279	1.1	635	2.6
Unavailable	201	0.7	311	1.1	399	1.5	5,971	24.6	4	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Annie Penn Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	657	2.1	621	2.2	577	2.2
Non Hispanic	30,118	97.5	26,978	96.9	24,798	96.3
Unknown	110	0.4	239	0.9	385	1.5
Point of Origin						
Non-health care facility	30,867	99.9	27,801	99.9	25,760	100.0
Clinic or physician's office	10	0.0	28	0.1	.	.
Transfer from a hospital or other health care facility	.	.	1	0.0	.	.
Transfer from a SNF, ICF, ALF	1	0.0
Information not available	7	0.0	8	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	7,838	25.4	7,097	25.5	7,165	27.8	6,549	26.9	6,739	27.9
Medicaid	8,260	26.7	8,121	29.2	7,301	28.3	7,111	29.3	7,213	29.8
Medicare	4,433	14.4	3,753	13.5	3,440	13.4	2,912	12.0	2,938	12.2
Other government	386	1.2	247	0.9	382	1.5	375	1.5	409	1.7
Uninsured	9,193	29.8	8,189	29.4	7,408	28.8	7,303	30.0	6,830	28.3
Other	775	2.5	431	1.5	62	0.2	51	0.2	38	0.2
Unknown	2	0.0	2	0.0	4	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Annie Penn Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	29,317	94.9	26,436	95.0	24,814	96.3	23,439	96.4	23,254	96.2
Discharged, transferred to acute facility	80	0.3	138	0.5	77	0.3	76	0.3	70	0.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	273	0.9	100	0.4	23	0.1	75	0.3	50	0.2
Discharged, transferred to rehab facility	17	0.1	5	0.0
Discharged, transferred to long term acute care facility (LTAC)	73	0.2	32	0.1
Discharged, transferred to psychiatric facility	238	0.8	205	0.7	148	0.6	151	0.6	147	0.6
Hospice	5	0.0	12	0.0
Left against medical advice	735	2.4	811	2.9	539	2.1	407	1.7	537	2.2
Court/Law Enforcement	58	0.2	27	0.1	1	0.0	14	0.1	.	.
Expired	56	0.2	30	0.1	50	0.2	47	0.2	54	0.2
Other/Unknown	33	0.1	42	0.2	108	0.4	94	0.4	59	0.2
All	30,885	100.0	27,838	100.0	25,760	100.0	24,303	100.0	24,171	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Anson County Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	6,406	5	10,888	11,844	12,155

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,802	\$956	\$2,147	\$1,905	\$1,779

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	6,062	94.6	5	100.0	10,628	97.6	11,566	97.7	11,899	97.9
SC	122	1.9	.	.	212	1.9	239	2.0	224	1.8
VA	5	0.1	.	.	2	0.0	6	0.1	3	0.0
GA	1	0.0	.	.	9	0.1	4	0.0	1	0.0
TN	2	0.0	.	.	4	0.0	1	0.0	.	.
Other	214	3.3	.	.	33	0.3	28	0.2	28	0.2
Age Group										
Less than 1 year	220	3.4	.	.	434	4.0	238	2.0	278	2.3
1 - 17 years	932	14.5	.	.	1,808	16.6	2,170	18.3	2,352	19.4
18 - 44 years	2,972	46.4	5	100.0	4,907	45.1	5,390	45.5	5,510	45.3
45 - 64 years	1,476	23.0	.	.	2,442	22.4	2,539	21.4	2,549	21.0
65 - 84 years	635	9.9	.	.	1,007	9.2	1,147	9.7	1,147	9.4
85 or more years	171	2.7	.	.	290	2.7	360	3.0	319	2.6
Race										
Caucasian	2,010	31.4	2	40.0	3,437	31.6	2,890	24.4	.	.
African American	4,250	66.3	3	60.0	7,240	66.5	5,909	49.9	.	.
American Indian	11	0.2	.	.	39	0.4	21	0.2	.	.
Asian/Pacific Islander	11	0.2	.	.	20	0.2	13	0.1	.	.
Other Race	79	1.2	.	.	136	1.2	116	1.0	.	.
Unavailable	45	0.7	.	.	16	0.1	2,895	24.4	12,155	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Anson County Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	64	1.0	.	.	60	0.6
Non Hispanic	6,077	94.9	4	80.0	8,807	80.9
Unknown	265	4.1	1	20.0	2,021	18.6
Point of Origin						
Non-health care facility	6,365	99.4	5	100.0	10,523	96.6
Clinic or physician's office	6	0.1	.	.	7	0.1
Transfer from a hospital or other health care facility	9	0.1	.	.	41	0.4
Transfer from a SNF, ICF, ALF	20	0.3	.	.	172	1.6
Court/law enforcement	5	0.1	.	.	120	1.1
Information not available	1	0.0	.	.	25	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,188	18.5	.	.	2,216	20.4	2,549	21.5	2,694	22.2
Medicaid	2,075	32.4	.	.	3,277	30.1	3,458	29.2	3,824	31.5
Medicare	1,279	20.0	.	.	2,156	19.8	2,450	20.7	2,361	19.4
Other government	70	1.1	.	.	178	1.6	244	2.1	168	1.4
Uninsured	1,574	24.6	5	100.0	3,061	28.1	3,143	26.5	3,108	25.6
Other	220	3.4

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Anson County Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	5,792	90.4	5	100.0	9,584	88.0	10,337	87.3	10,764	88.6
Discharged, transferred to acute facility	348	5.4	.	.	706	6.5	803	6.8	673	5.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	37	0.6	.	.	138	1.3	162	1.4	160	1.3
Discharged, transferred to rehab facility	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0
Discharged, transferred to psychiatric facility	21	0.3	.	.	85	0.8	89	0.8	70	0.6
Hospice	1	0.0	.	.
Left against medical advice	158	2.5	.	.	356	3.3	424	3.6	470	3.9
Court/Law Enforcement	33	0.5
Expired	11	0.2	.	.	19	0.2	28	0.2	18	0.1
Other/Unknown	2	0.0
All	6,406	100.0	5	100.0	10,888	100.0	11,844	100.0	12,155	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Ashe Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	423	230	668	642	652

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,943	\$1,641	\$2,068	\$1,719	\$1,369

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	406	96.0	213	92.6	629	94.2	596	92.8	620	95.1
SC	1	0.2	1	0.4	2	0.3	4	0.6	2	0.3
VA	13	3.1	8	3.5	22	3.3	24	3.7	17	2.6
GA	2	0.3	2	0.3
TN	.	.	2	0.9	7	1.0	1	0.2	4	0.6
Other	3	0.7	6	2.6	8	1.2	15	2.3	7	1.1
Age Group										
Less than 1 year	1	0.2	2	0.9	10	1.5	2	0.3	2	0.3
1 - 17 years	73	17.3	39	17.0	126	18.9	153	23.8	147	22.5
18 - 44 years	150	35.5	94	40.9	240	35.9	223	34.7	216	33.1
45 - 64 years	97	22.9	48	20.9	148	22.2	144	22.4	154	23.6
65 - 84 years	80	18.9	34	14.8	109	16.3	97	15.1	107	16.4
85 or more years	22	5.2	13	5.7	35	5.2	23	3.6	26	4.0
Race										
Caucasian	407	96.2	207	90.0	628	94.0	455	70.9	.	.
African American	3	0.7	4	1.7	4	0.6	3	0.5	.	.
American Indian	1	0.2	1	0.2	.	.
Asian/Pacific Islander	1	0.1
Other Race	12	2.8	19	8.3	31	4.6	31	4.8	.	.
Unavailable	4	0.6	152	23.7	652	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Ashe Memorial Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	11	2.6	18	7.8	30	4.5
Non Hispanic	412	97.4	212	92.2	634	94.9
Unknown	4	0.6
Point of Origin						
Non-health care facility	7	1.7	3	1.3	10	1.5
Clinic or physician's office	.	.	2	0.9	.	.
Information not available	416	98.3	225	97.8	658	98.5

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	135	31.9	72	31.3	206	30.8	230	35.8	232	35.6
Medicaid	74	17.5	32	13.9	117	17.5	117	18.2	104	16.0
Medicare	112	26.5	51	22.2	156	23.4	133	20.7	139	21.3
Other government	17	4.0	16	7.0	30	4.5	38	5.9	35	5.4
Uninsured	84	19.9	59	25.7	159	23.8	124	19.3	142	21.8
Unknown	1	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Ashe Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	406	96.0	220	95.7	628	94.0	611	95.2	624	95.7
Discharged, transferred to acute facility	14	3.3	8	3.5	36	5.4	28	4.4	22	3.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	4	0.6
Discharged, transferred to psychiatric facility	.	.	1	0.4	.	.	1	0.2	6	0.9
Left against medical advice	3	0.7	2	0.3	.	.
Court/Law Enforcement	.	.	1	0.4
All	423	100.0	230	100.0	668	100.0	642	100.0	652	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Betsy Johnson Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	34,026	37,624	37,002	34,618	35,285

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,887	\$2,594	\$1,864	\$1,753	\$1,517

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	33,620	98.8	37,143	98.7	36,537	98.7	34,178	98.7	34,792	98.6
SC	48	0.1	34	0.1	53	0.1	53	0.2	54	0.2
VA	56	0.2	67	0.2	63	0.2	43	0.1	61	0.2
GA	22	0.1	35	0.1	26	0.1	34	0.1	28	0.1
TN	9	0.0	25	0.1	17	0.0	9	0.0	17	0.0
Other	271	0.8	320	0.9	306	0.8	301	0.9	333	0.9
Age Group										
Less than 1 year	1,651	4.9	1,853	4.9	1,991	5.4	1,024	3.0	1,122	3.2
1 - 17 years	5,740	16.9	6,248	16.6	6,336	17.1	6,993	20.2	7,337	20.8
18 - 44 years	15,473	45.5	17,225	45.8	17,273	46.7	15,798	45.6	16,154	45.8
45 - 64 years	7,361	21.6	8,138	21.6	7,622	20.6	7,160	20.7	6,881	19.5
65 - 84 years	3,136	9.2	3,498	9.3	3,213	8.7	3,066	8.9	3,164	9.0
85 or more years	665	2.0	662	1.8	567	1.5	577	1.7	627	1.8
Race										
Caucasian	18,149	53.3	20,735	55.1	20,431	55.2	14,272	41.2	19,291	54.7
African American	11,912	35.0	12,892	34.3	12,494	33.8	8,969	25.9	11,893	33.7
Asian/Pacific Islander	32	0.1	53	0.1	57	0.2	41	0.1	57	0.2
Other Race	3,684	10.8	3,616	9.6	3,745	10.1	2,560	7.4	4,044	11.5
Unavailable	249	0.7	328	0.9	275	0.7	8,776	25.4	.	.

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Betsy Johnson Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,171	6.4	1,650	4.4	1,396	3.8
Non Hispanic	31,606	92.9	35,647	94.7	35,344	95.5
Unknown	249	0.7	327	0.9	262	0.7
Point of Origin						
Non-health care facility	33,787	99.3	37,182	98.8	36,842	99.6
Clinic or physician's office	42	0.1	132	0.4	156	0.4
Transfer from a SNF, ICF, ALF	1	0.0	4	0.0	2	0.0
Court/law enforcement	.	.	1	0.0	1	0.0
Information not available	196	0.6	305	0.8	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	7,190	21.1	7,546	20.1	8,260	22.3	7,767	22.4	8,713	24.7
Medicaid	10,889	32.0	12,337	32.8	11,245	30.4	10,695	30.9	10,966	31.1
Medicare	6,298	18.5	6,617	17.6	6,013	16.3	5,644	16.3	5,771	16.4
Other government	530	1.6	1,017	2.7	1,205	3.3	1,134	3.3	1,000	2.8
Uninsured	9,119	26.8	10,107	26.9	10,279	27.8	9,378	27.1	8,835	25.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Betsy Johnson Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	31,493	92.6	33,824	89.9	33,920	91.7	31,657	91.4	32,639	92.5
Discharged, transferred to acute facility	1,015	3.0	1,047	2.8	972	2.6	1,053	3.0	1,194	3.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	388	1.1	531	1.4	531	1.4	579	1.7	311	0.9
Discharged, transferred to rehab facility	5	0.0	6	0.0	5	0.0	.	.	4	0.0
Discharged, transferred to psychiatric facility	185	0.5	206	0.5	255	0.7	117	0.3	62	0.2
Hospice	5	0.0	10	0.0	3	0.0	2	0.0	1	0.0
Left against medical advice	784	2.3	1,804	4.8	1,110	3.0	985	2.8	886	2.5
Court/Law Enforcement	49	0.1	74	0.2	82	0.2	52	0.2	.	.
Expired	61	0.2	92	0.2	105	0.3	135	0.4	136	0.4
Other/Unknown	41	0.1	30	0.1	19	0.1	38	0.1	52	0.1
All	34,026	100.0	37,624	100.0	37,002	100.0	34,618	100.0	35,285	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Blowing Rock Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	827	825	1,013	885	1,260

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$661	\$701	\$709	\$689	\$748

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	704	85.1	733	88.8	863	85.2	770	87.0	1,111	88.2
SC	19	2.3	10	1.2	22	2.2	20	2.3	24	1.9
VA	10	1.2	11	1.3	13	1.3	4	0.5	12	1.0
GA	12	1.5	6	0.7	11	1.1	9	1.0	11	0.9
TN	29	3.5	10	1.2	12	1.2	14	1.6	22	1.7
Other	53	6.4	55	6.7	92	9.1	68	7.7	80	6.3
Age Group										
Less than 1 year	11	1.3	12	1.5	15	1.5	6	0.7	5	0.4
1 - 17 years	72	8.7	81	9.8	81	8.0	95	10.7	139	11.0
18 - 44 years	336	40.6	278	33.7	361	35.6	320	36.2	473	37.5
45 - 64 years	154	18.6	161	19.5	254	25.1	232	26.2	315	25.0
65 - 84 years	201	24.3	222	26.9	232	22.9	162	18.3	236	18.7
85 or more years	53	6.4	71	8.6	70	6.9	70	7.9	92	7.3
Race										
Caucasian	787	95.2	790	95.8	968	95.6	840	94.9	1,141	90.6
African American	11	1.3	8	1.0	12	1.2	26	2.9	31	2.5
American Indian	1	0.1	1	0.1	1	0.1	.	.	1	0.1
Asian/Pacific Islander	.	.	3	0.4	1	0.1	2	0.2	3	0.2
Other Race	16	1.9	7	0.8	10	1.0	10	1.1	8	0.6
Unavailable	12	1.5	16	1.9	21	2.1	7	0.8	76	6.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Blowing Rock Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	20	2.4	12	1.5	14	1.4
Non Hispanic	802	97.0	785	95.2	977	96.4
Unknown	5	0.6	28	3.4	22	2.2
Point of Origin						
Non-health care facility	738	89.2	521	63.2	779	76.9
Clinic or physician's office	1	0.1	1	0.1	.	.
Transfer from a hospital or other health care facility	8	1.0	7	0.8	6	0.6
Transfer from a SNF, ICF, ALF	32	3.9	30	3.6	24	2.4
Court/law enforcement	.	.	2	0.2	.	.
Information not available	48	5.8	264	32.0	204	20.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	266	32.2	289	35.0	415	41.0	292	33.0	445	35.3
Medicaid	104	12.6	107	13.0	78	7.7	69	7.8	115	9.1
Medicare	276	33.4	294	35.6	328	32.4	283	32.0	372	29.5
Other government	24	2.9	20	2.4	13	1.3	23	2.6	33	2.6
Uninsured	157	19.0	115	13.9	179	17.7	212	24.0	291	23.1
Other	6	0.7	4	0.3

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Blowing Rock Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	665	80.4	673	81.6	851	84.0	791	89.4	1,141	90.6
Discharged, transferred to acute facility	89	10.8	64	7.8	94	9.3	63	7.1	87	6.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	58	7.0	74	9.0	49	4.8	24	2.7	18	1.4
Discharged, transferred to rehab facility	6	0.7	2	0.2	1	0.1
Discharged, transferred to long term acute care facility (LTAC)	1	0.1
Discharged, transferred to psychiatric facility	.	.	2	0.2	.	.	1	0.1	.	.
Left against medical advice	.	.	6	0.7	7	0.7	3	0.3	11	0.9
Expired	.	.	2	0.2	6	0.6	2	0.2	3	0.2
Other/Unknown	8	1.0	2	0.2	5	0.5	1	0.1	.	.
All	827	100.0	825	100.0	1,013	100.0	885	100.0	1,260	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Blue Ridge HealthCare Hospitals Inc**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	50,663	33,487	34,575	34,483	35,491

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,707	\$2,303	\$1,951	\$1,790	\$1,386

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	49,477	97.7	31,969	95.5	33,679	97.4	34,038	98.7	35,009	98.6
SC	88	0.2	46	0.1	63	0.2	53	0.2	56	0.2
VA	30	0.1	30	0.1	32	0.1	21	0.1	38	0.1
GA	38	0.1	26	0.1	31	0.1	26	0.1	33	0.1
TN	43	0.1	19	0.1	26	0.1	45	0.1	39	0.1
Other	987	1.9	1,397	4.2	744	2.2	300	0.9	316	0.9
Age Group										
Less than 1 year	1,691	3.3	1,481	4.4	1,516	4.4	891	2.6	1,082	3.0
1 - 17 years	7,015	13.8	5,209	15.6	5,618	16.2	6,876	19.9	7,647	21.5
18 - 44 years	25,268	49.9	15,848	47.3	16,380	47.4	16,216	47.0	16,547	46.6
45 - 64 years	11,123	22.0	7,122	21.3	7,246	21.0	6,844	19.8	6,644	18.7
65 - 84 years	4,611	9.1	3,226	9.6	3,181	9.2	3,004	8.7	2,953	8.3
85 or more years	955	1.9	601	1.8	634	1.8	652	1.9	618	1.7
Race										
Caucasian	44,038	86.9	28,115	84.0	29,170	84.4	21,645	62.8	29,296	82.5
African American	4,255	8.4	3,479	10.4	3,311	9.6	2,615	7.6	3,734	10.5
American Indian	23	0.0	11	0.0	7	0.0	8	0.0	21	0.1
Asian/Pacific Islander	416	0.8	337	1.0	402	1.2	255	0.7	338	1.0
Other Race	1,769	3.5	1,428	4.3	1,564	4.5	1,304	3.8	2,102	5.9
Unavailable	162	0.3	117	0.3	121	0.3	8,656	25.1	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Blue Ridge HealthCare Hospitals Inc**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,880	3.7	1,564	4.7	1,594	4.6
Non Hispanic	48,175	95.1	29,581	88.3	32,526	94.1
Unknown	608	1.2	2,342	7.0	455	1.3
Point of Origin						
Non-health care facility	50,573	99.8	33,379	99.7	34,470	99.7
Clinic or physician's office	2	0.0	13	0.0	7	0.0
Transfer from a hospital or other health care facility	5	0.0	4	0.0	2	0.0
Transfer from a SNF, ICF, ALF	19	0.0	28	0.1	48	0.1
Court/law enforcement	64	0.1	63	0.2	48	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	10,144	20.0	6,101	18.2	7,398	21.4	7,662	22.2	8,387	23.6
Medicaid	14,121	27.9	10,520	31.4	9,964	28.8	10,003	29.0	10,643	30.0
Medicare	8,454	16.7	6,411	19.1	5,587	16.2	5,334	15.5	5,409	15.2
Other government	730	1.4	536	1.6	620	1.8	743	2.2	723	2.0
Uninsured	15,590	30.8	9,128	27.3	10,132	29.3	9,686	28.1	9,490	26.7
Other	1,624	3.2	791	2.4	609	1.8	758	2.2	508	1.4
Unknown	265	0.8	297	0.9	331	0.9

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Blue Ridge HealthCare Hospitals Inc

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,139	95.0	31,922	95.3	32,979	95.4	33,405	96.9	34,092	96.1
Discharged, transferred to acute facility	804	1.6	449	1.3	491	1.4	362	1.0	398	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	223	0.4	114	0.3	146	0.4	71	0.2	100	0.3
Discharged, transferred to rehab facility	6	0.0	4	0.0	8	0.0	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	13	0.0	9	0.0	9	0.0	3	0.0	5	0.0
Discharged, transferred to psychiatric facility	261	0.5	184	0.5	152	0.4	203	0.6	168	0.5
Hospice	13	0.0	5	0.0	22	0.1	5	0.0	8	0.0
Left against medical advice	975	1.9	623	1.9	559	1.6	307	0.9	553	1.6
Court/Law Enforcement	106	0.2	39	0.1	69	0.2	8	0.0	.	.
Expired	89	0.2	61	0.2	59	0.2	54	0.2	72	0.2
Other/Unknown	34	0.1	77	0.2	81	0.2	64	0.2	95	0.3
All	50,663	100.0	33,487	100.0	34,575	100.0	34,483	100.0	35,491	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Blue Ridge Regional Hospital

Patient Characteristics	Fiscal Year			
	2013	2011	2010	2009
Total number of Visits	9,355	12,271	12,415	13,080

Patient Characteristics	Fiscal Year			
	2013	2011	2010	2009
Average Patient Charges	\$1,101	\$1,013	\$835	\$847

Patient Characteristics	Fiscal Year							
	2013		2011		2010		2009	
	N	%	N	%	N	%	N	%
Patient Residence State								
NC	9,139	97.7	11,958	97.4	12,104	97.5	12,755	97.5
SC	26	0.3	50	0.4	49	0.4	51	0.4
VA	17	0.2	12	0.1	15	0.1	18	0.1
GA	18	0.2	21	0.2	25	0.2	27	0.2
TN	25	0.3	40	0.3	41	0.3	38	0.3
Other	130	1.4	190	1.5	181	1.5	191	1.5
Age Group								
Less than 1 year	404	4.3	436	3.6	224	1.8	271	2.1
1 - 17 years	1,871	20.0	1,974	16.1	2,285	18.4	2,727	20.8
18 - 44 years	2,933	31.4	5,194	42.3	5,409	43.6	5,463	41.8
45 - 64 years	1,961	21.0	2,627	21.4	2,551	20.5	2,643	20.2
65 - 84 years	1,811	19.4	1,646	13.4	1,583	12.8	1,599	12.2
85 or more years	375	4.0	394	3.2	363	2.9	377	2.9
Race								
Caucasian	8,895	95.1	11,660	95.0	8,823	71.1	.	.
African American	87	0.9	146	1.2	77	0.6	.	.
American Indian	4	0.0	8	0.1	107	0.9	.	.
Asian/Pacific Islander	17	0.2	16	0.1	16	0.1	.	.
Other Race	347	3.7	441	3.6	336	2.7	13,080	100.0
Unavailable	5	0.1	.	.	3,056	24.6	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Blue Ridge Regional Hospital**

Patient Characteristics	Fiscal Year			
	2013		2011	
	N	%	N	%
Ethnicity				
Hispanic	337	3.6	439	3.6
Non Hispanic	9,018	96.4	11,831	96.4
Unknown	.	.	1	0.0
Point of Origin				
Non-health care facility	9,219	98.5	11,300	92.1
Clinic or physician's office	5	0.1	30	0.2
Transfer from a hospital or other health care facility	.	.	1	0.0
Transfer from a SNF, ICF, ALF	118	1.3	160	1.3
Court/law enforcement	3	0.0	.	.
Information not available	10	0.1	780	6.4

Patient Characteristics	Fiscal Year							
	2013		2011		2010		2009	
	N	%	N	%	N	%	N	%
Payer								
Commercial/HMO	2,405	25.7	5,656	46.1	6,185	49.8	6,870	52.5
Medicaid	3,426	36.6	3,511	28.6	3,319	26.7	3,246	24.8
Medicare	2,535	27.1	2,577	21.0	2,442	19.7	2,453	18.8
Other government	245	2.6	361	2.9	288	2.3	293	2.2
Uninsured	526	5.6	.	.	2	0.0	6	0.0
Other	218	2.3	166	1.4	179	1.4	212	1.6

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Blue Ridge Regional Hospital

Patient Characteristics	Fiscal Year							
	2013		2011		2010		2009	
	N	%	N	%	N	%	N	%
Patient Disposition								
Home, self, or outpatient care	8,418	90.0	11,022	89.8	11,218	90.4	11,908	91.0
Discharged, transferred to acute facility	352	3.8	377	3.1	407	3.3	426	3.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	183	2.0	197	1.6	177	1.4	243	1.9
Discharged, transferred to rehab facility	8	0.1	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	20	0.2
Discharged, transferred to psychiatric facility	34	0.4	122	1.0	65	0.5	91	0.7
Hospice	2	0.0	2	0.0	.	.	4	0.0
Left against medical advice	210	2.2	404	3.3	402	3.2	370	2.8
Court/Law Enforcement	81	0.9	103	0.8	102	0.8	.	.
Expired	41	0.4	43	0.4	44	0.4	38	0.3
Other/Unknown	6	0.1
All	9,355	100.0	12,271	100.0	12,415	100.0	13,080	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Caldwell Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	24,093	24,291	24,912	25,695	25,161

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,645	\$1,305	\$1,175	\$1,244	\$1,114

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	23,868	99.1	24,068	99.1	24,659	99.0	25,354	98.7	24,944	99.1
SC	38	0.2	48	0.2	36	0.1	46	0.2	40	0.2
VA	17	0.1	33	0.1	30	0.1	31	0.1	18	0.1
GA	13	0.1	23	0.1	23	0.1	19	0.1	21	0.1
TN	29	0.1	21	0.1	30	0.1	18	0.1	15	0.1
Other	128	0.5	98	0.4	134	0.5	227	0.9	123	0.5
Age Group										
Less than 1 year	1,008	4.2	1,036	4.3	1,039	4.2	582	2.3	614	2.4
1 - 17 years	3,774	15.7	3,784	15.6	4,125	16.6	5,064	19.7	5,391	21.4
18 - 44 years	10,423	43.3	11,078	45.6	11,839	47.5	11,830	46.0	11,390	45.3
45 - 64 years	5,468	22.7	5,272	21.7	5,030	20.2	5,123	19.9	4,754	18.9
65 - 84 years	2,821	11.7	2,584	10.6	2,374	9.5	2,543	9.9	2,424	9.6
85 or more years	599	2.5	537	2.2	505	2.0	553	2.2	588	2.3
Race										
Caucasian	20,206	83.9	20,588	84.8	20,923	84.0	21,299	82.9	21,238	84.4
African American	2,612	10.8	2,634	10.8	2,726	10.9	2,827	11.0	2,878	11.4
American Indian	.	.	8	0.0	6	0.0	1	0.0	6	0.0
Asian/Pacific Islander	34	0.1	38	0.2	41	0.2	42	0.2	44	0.2
Other Race	1,229	5.1	1,023	4.2	1,216	4.9	1,511	5.9	995	4.0
Unavailable	12	0.0	15	0.1	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Caldwell Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	908	3.8	787	3.2	752	3.0
Non Hispanic	23,145	96.1	23,504	96.8	24,160	97.0
Unknown	40	0.2
Point of Origin						
Non-health care facility	24,087	100.0	22,249	91.6	24,908	100.0
Clinic or physician's office	6	0.0	.	.	3	0.0
Transfer from a hospital or other health care facility	.	.	2,041	8.4	.	.
Transfer from a SNF, ICF, ALF	1	0.0
Information not available	.	.	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,628	23.4	6,124	25.2	5,245	21.1	5,792	22.5	5,767	22.9
Medicaid	7,223	30.0	7,318	30.1	7,343	29.5	7,648	29.8	7,864	31.3
Medicare	4,028	16.7	2,762	11.4	3,639	14.6	3,699	14.4	3,703	14.7
Other government	646	2.7	472	1.9	494	2.0	578	2.2	503	2.0
Uninsured	6,495	27.0	7,430	30.6	7,330	29.4	7,001	27.2	6,308	25.1
Other	65	0.3	173	0.7	737	3.0	872	3.4	889	3.5
Unknown	8	0.0	12	0.0	124	0.5	105	0.4	127	0.5

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Caldwell Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	23,111	95.9	23,496	96.7	24,319	97.6	25,056	97.5	24,524	97.5
Discharged, transferred to acute facility	472	2.0	352	1.4	288	1.2	285	1.1	279	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	33	0.1	24	0.1	45	0.2	50	0.2	52	0.2
Discharged, transferred to rehab facility	5	0.0	2	0.0	1	0.0	10	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	.	.	1	0.0	3	0.0	.	.
Discharged, transferred to psychiatric facility	131	0.5	152	0.6	157	0.6	56	0.2	.	.
Hospice	16	0.1	9	0.0	4	0.0	5	0.0	.	.
Left against medical advice	281	1.2	197	0.8	.	.	123	0.5	254	1.0
Expired	42	0.2	44	0.2	33	0.1	43	0.2	52	0.2
Other/Unknown	1	0.0	15	0.1	64	0.3	64	0.2	.	.
All	24,093	100.0	24,291	100.0	24,912	100.0	25,695	100.0	25,161	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Cape Fear Valley Health System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	163,924	100,733	92,870	92,388	87,368

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,298	\$2,756	\$2,488	\$2,059	\$1,835

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	160,633	98.0	98,332	97.6	90,315	97.2	89,881	97.3	85,017	97.3
SC	362	0.2	344	0.3	271	0.3	244	0.3	273	0.3
VA	303	0.2	234	0.2	233	0.3	225	0.2	200	0.2
GA	310	0.2	209	0.2	226	0.2	206	0.2	195	0.2
TN	88	0.1	55	0.1	75	0.1	69	0.1	76	0.1
Other	2,228	1.4	1,559	1.5	1,750	1.9	1,763	1.9	1,607	1.8
Age Group										
Less than 1 year	10,910	6.7	10,070	10.0	10,358	11.2	5,478	5.9	5,995	6.9
1 - 17 years	35,597	21.7	26,086	25.9	24,950	26.9	29,500	31.9	31,179	35.7
18 - 44 years	72,248	44.1	39,934	39.6	36,339	39.1	34,100	36.9	31,068	35.6
45 - 64 years	32,118	19.6	17,251	17.1	15,002	16.2	15,083	16.3	13,082	15.0
65 - 84 years	11,281	6.9	6,211	6.2	5,154	5.5	6,755	7.3	5,033	5.8
85 or more years	1,770	1.1	1,181	1.2	1,067	1.1	1,472	1.6	1,011	1.2
Race										
Caucasian	64,110	39.1	40,658	40.4	37,665	40.6
African American	82,443	50.3	47,959	47.6	43,872	47.2
American Indian	2,583	1.6	1,803	1.8	1,632	1.8
Asian/Pacific Islander	710	0.4	399	0.4	337	0.4
Other Race	12,913	7.9	9,002	8.9	8,716	9.4
Unavailable	1,165	0.7	912	0.9	648	0.7	92,388	100.0	87,368	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Cape Fear Valley Health System**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,759	2.3	1,563	1.6	320	0.3
Non Hispanic	156,001	95.2	58,783	58.4	1,632	1.8
Unknown	4,164	2.5	40,387	40.1	90,918	97.9
Point of Origin						
Non-health care facility	163,793	99.9	100,730	100.0	92,869	100.0
Clinic or physician's office	4	0.0
Information not available	127	0.1	3	0.0	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	34,078	20.8	15,896	15.8	14,397	15.5	14,351	15.5	15,692	18.0
Medicaid	54,514	33.3	36,840	36.6	33,814	36.4	31,299	33.9	33,236	38.0
Medicare	21,414	13.1	12,429	12.3	10,599	11.4	13,120	14.2	10,081	11.5
Other government	14,499	8.8	10,309	10.2	10,480	11.3	10,268	11.1	9,336	10.7
Uninsured	36,746	22.4	22,567	22.4	20,389	22.0	19,269	20.9	18,056	20.7
Other	2,662	1.6	1,798	1.8	1,923	2.1	3,287	3.6	964	1.1
Unknown	11	0.0	894	0.9	1,268	1.4	794	0.9	3	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Cape Fear Valley Health System**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	156,053	95.2	92,463	91.8	85,859	92.5	84,154	91.1	81,396	93.2
Discharged, transferred to acute facility	793	0.5	868	0.9	543	0.6	2,839	3.1	478	0.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	146	0.1	169	0.2	355	0.4	400	0.4	309	0.4
Discharged, transferred to rehab facility	25	0.0	7	0.0	6	0.0	8	0.0	10	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0	6	0.0
Discharged, transferred to psychiatric facility	272	0.2	293	0.3	315	0.3	267	0.3	297	0.3
Hospice	16	0.0	10	0.0	9	0.0	2	0.0	8	0.0
Left against medical advice	6,010	3.7	6,345	6.3	5,168	5.6	4,196	4.5	4,332	5.0
Expired	608	0.4	570	0.6	563	0.6	504	0.5	517	0.6
Other/Unknown	1	0.0	7	0.0	46	0.0	18	0.0	21	0.0
All	163,924	100.0	100,733	100.0	92,870	100.0	92,388	100.0	87,368	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Cape Fear Valley-Bladen County Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	13,908	13,939	14,225	13,666	13,868

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,914	\$1,604	\$1,265	\$1,269	\$1,130

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	13,731	98.7	13,743	98.6	14,061	98.8	13,458	98.5	13,657	98.5
SC	45	0.3	40	0.3	39	0.3	44	0.3	53	0.4
VA	27	0.2	23	0.2	26	0.2	21	0.2	36	0.3
GA	8	0.1	9	0.1	10	0.1	12	0.1	3	0.0
TN	1	0.0	6	0.0	6	0.0	2	0.0	2	0.0
Other	96	0.7	118	0.8	83	0.6	129	0.9	117	0.8
Age Group										
Less than 1 year	521	3.7	479	3.4	561	3.9	304	2.2	330	2.4
1 - 17 years	2,236	16.1	2,127	15.3	2,170	15.3	2,542	18.6	2,676	19.3
18 - 44 years	5,680	40.8	5,961	42.8	6,159	43.3	5,740	42.0	5,624	40.6
45 - 64 years	3,376	24.3	3,404	24.4	3,352	23.6	3,202	23.4	3,215	23.2
65 - 84 years	1,820	13.1	1,640	11.8	1,697	11.9	1,617	11.8	1,702	12.3
85 or more years	275	2.0	328	2.4	286	2.0	261	1.9	321	2.3
Race										
Caucasian	6,576	47.3	6,624	47.5	6,555	46.1	4,595	33.6	6,311	45.5
African American	6,706	48.2	6,703	48.1	6,840	48.1	5,111	37.4	6,631	47.8
American Indian	237	1.7	261	1.9	176	1.2	135	1.0	193	1.4
Asian/Pacific Islander	17	0.1	5	0.0	3	0.0	1	0.0	5	0.0
Other Race	243	1.7	216	1.5	574	4.0	483	3.5	728	5.2
Unavailable	129	0.9	130	0.9	77	0.5	3,341	24.4	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Cape Fear Valley-Bladen County Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	9,388	67.5	7,079	50.8	568	4.0
Non Hispanic	4,520	32.5	6,860	49.2	13,657	96.0
Point of Origin						
Non-health care facility	12,627	90.8	13,938	100.0	14,215	99.9
Clinic or physician's office	1,267	9.1	1	0.0	5	0.0
Transfer from a hospital or other health care facility	2	0.0	.	.	2	0.0
Court/law enforcement	3	0.0
Information not available	9	0.1	.	.	3	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,737	19.7	2,704	19.4	2,626	18.5	2,498	18.3	2,578	18.6
Medicaid	4,483	32.2	4,394	31.5	4,068	28.6	3,927	28.7	4,378	31.6
Medicare	3,147	22.6	3,205	23.0	3,146	22.1	2,859	20.9	3,153	22.7
Other government	232	1.7	301	2.2	264	1.9	306	2.2	304	2.2
Uninsured	3,281	23.6	3,075	22.1	3,694	26.0	3,454	25.3	2,822	20.3
Other	.	.	260	1.9	427	3.0	622	4.6	633	4.6
Unknown	28	0.2

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Cape Fear Valley-Bladen County Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,780	91.9	12,328	88.4	12,212	85.8	12,205	89.3	12,324	88.9
Discharged, transferred to acute facility	397	2.9	520	3.7	495	3.5	669	4.9	716	5.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	213	1.5	292	2.1	301	2.1	273	2.0	395	2.8
Discharged, transferred to rehab facility	2	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	67	0.5	86	0.6	106	0.7	122	0.9	149	1.1
Hospice	6	0.0	.	.	2	0.0	.	.	2	0.0
Left against medical advice	252	1.8	456	3.3	818	5.8	246	1.8	230	1.7
Court/Law Enforcement	32	0.2	27	0.2	21	0.1	7	0.1	.	.
Expired	43	0.3	49	0.4	44	0.3	35	0.3	52	0.4
Other/Unknown	118	0.8	181	1.3	224	1.6	108	0.8	.	.
All	13,908	100.0	13,939	100.0	14,225	100.0	13,666	100.0	13,868	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics CaroMont Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	79,873	83,859	86,431	84,464	83,853

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,545	\$2,383	\$2,152	\$1,946	\$1,925

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	76,380	95.6	80,014	95.4	82,623	95.6	80,603	95.4	79,987	95.4
SC	2,926	3.7	3,166	3.8	3,086	3.6	3,208	3.8	3,206	3.8
VA	60	0.1	53	0.1	55	0.1	64	0.1	65	0.1
GA	82	0.1	87	0.1	104	0.1	65	0.1	77	0.1
TN	36	0.0	34	0.0	62	0.1	35	0.0	43	0.1
Other	389	0.5	505	0.6	501	0.6	489	0.6	475	0.6
Age Group										
Less than 1 year	2,906	3.6	3,203	3.8	3,338	3.9	1,788	2.1	2,017	2.4
1 - 17 years	10,492	13.1	11,442	13.6	11,682	13.5	13,755	16.3	14,597	17.4
18 - 44 years	39,056	48.9	42,182	50.3	44,609	51.6	44,063	52.2	42,441	50.6
45 - 64 years	18,167	22.7	18,451	22.0	18,673	21.6	17,241	20.4	16,911	20.2
65 - 84 years	7,614	9.5	7,139	8.5	6,693	7.7	6,310	7.5	6,530	7.8
85 or more years	1,638	2.1	1,442	1.7	1,436	1.7	1,307	1.5	1,357	1.6
Race										
Caucasian	57,134	71.5	61,207	73.0	64,437	74.6	48,046	56.9	.	.
African American	18,569	23.2	18,618	22.2	18,181	21.0	13,018	15.4	.	.
American Indian	124	0.2	146	0.2	144	0.2	504	0.6	.	.
Asian/Pacific Islander	149	0.2	152	0.2	165	0.2	90	0.1	.	.
Other Race	3,675	4.6	3,412	4.1	3,333	3.9	2,263	2.7	.	.
Unavailable	222	0.3	324	0.4	171	0.2	20,543	24.3	83,853	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
CaroMont Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,414	3.0	2,328	2.8	2,281	2.6
Non Hispanic	75,800	94.9	80,118	95.5	82,777	95.8
Unknown	1,659	2.1	1,413	1.7	1,373	1.6
Point of Origin						
Non-health care facility	79,872	100.0	83,830	100.0	86,426	100.0
Transfer from a SNF, ICF, ALF	1	0.0	29	0.0	5	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	17,135	21.5	21,439	25.6	21,207	24.5	20,639	24.4	21,634	25.8
Medicaid	24,269	30.4	26,024	31.0	26,804	31.0	26,189	31.0	26,204	31.2
Medicare	12,083	15.1	11,891	14.2	12,018	13.9	11,237	13.3	11,156	13.3
Other government	1,669	2.1	586	0.7	648	0.7	706	0.8	850	1.0
Uninsured	15,482	19.4	22,310	26.6	24,108	27.9	23,694	28.1	21,704	25.9
Other	3,256	4.1
Unknown	5,979	7.5	1,609	1.9	1,646	1.9	1,999	2.4	2,305	2.7

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
CaroMont Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	79,765	99.9	83,748	99.9	86,328	99.9	84,380	99.9	83,770	99.9
Discharged, transferred to acute facility	18	0.0	18	0.0	16	0.0	18	0.0	20	0.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	.	.	1	0.0	1	0.0	6	0.0	1	0.0
Discharged, transferred to rehab facility	19	0.0	15	0.0	11	0.0	9	0.0	7	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	3	0.0	4	0.0	3	0.0	.	.	3	0.0
Hospice	13	0.0	23	0.0	14	0.0	7	0.0	15	0.0
Left against medical advice	42	0.1	40	0.0	43	0.0	37	0.0	33	0.0
Expired	3	0.0	.	.	2	0.0	3	0.0	2	0.0
Other/Unknown	10	0.0	10	0.0	12	0.0	3	0.0	2	0.0
All	79,873	100.0	83,859	100.0	86,431	100.0	84,464	100.0	83,853	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics CarolinaEast Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	63,932	60,654	60,848	62,526	59,550

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,588	\$1,108	\$970	\$846	\$771

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	60,485	94.6	57,636	95.0	58,545	96.2	59,932	95.9	56,429	94.8
SC	87	0.1	57	0.1	61	0.1	83	0.1	85	0.1
VA	196	0.3	173	0.3	157	0.3	164	0.3	145	0.2
GA	80	0.1	71	0.1	69	0.1	52	0.1	71	0.1
TN	36	0.1	26	0.0	35	0.1	25	0.0	26	0.0
Other	3,048	4.8	2,691	4.4	1,981	3.3	2,270	3.6	2,794	4.7
Age Group										
Less than 1 year	2,365	3.7	2,542	4.2	2,394	3.9	1,168	1.9	1,290	2.2
1 - 17 years	9,248	14.5	8,824	14.5	8,494	14.0	10,161	16.3	10,621	17.8
18 - 44 years	30,143	47.1	29,642	48.9	30,158	49.6	31,291	50.0	29,629	49.8
45 - 64 years	14,287	22.3	12,962	21.4	13,371	22.0	13,309	21.3	12,445	20.9
65 - 84 years	6,535	10.2	5,458	9.0	5,282	8.7	5,378	8.6	4,648	7.8
85 or more years	1,354	2.1	1,226	2.0	1,149	1.9	1,219	1.9	917	1.5
Race										
Caucasian	38,770	60.6	37,225	61.4	37,357	61.4	38,277	61.2	.	.
African American	22,687	35.5	20,982	34.6	21,021	34.5	21,966	35.1	.	.
American Indian	32	0.1	35	0.1	38	0.1	43	0.1	.	.
Asian/Pacific Islander	687	1.1	595	1.0	614	1.0	420	0.7	.	.
Other Race	1,756	2.7	1,817	3.0	1,818	3.0	1,820	2.9	.	.
Unavailable	59,550	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
CarolinaEast Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	585	0.9	1,448	2.4	1,459	2.4
Non Hispanic	63,347	99.1	59,206	97.6	59,389	97.6
Point of Origin						
Non-health care facility	63,720	99.7	60,326	99.5	60,118	98.8
Clinic or physician's office	20	0.0	58	0.1	150	0.2
Transfer from a hospital or other health care facility	5	0.0	12	0.0	34	0.1
Transfer from a SNF, ICF, ALF	114	0.2	235	0.4	494	0.8
Court/law enforcement	31	0.0	19	0.0	33	0.1
Information not available	42	0.1	4	0.0	19	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	12,884	20.2	12,097	19.9	13,419	22.1	14,101	22.6	15,412	25.9
Medicaid	15,958	25.0	14,391	23.7	13,773	22.6	15,603	25.0	15,050	25.3
Medicare	11,261	17.6	9,928	16.4	9,826	16.1	9,783	15.6	8,560	14.4
Other government	7,750	12.1	8,400	13.8	7,585	12.5	7,009	11.2	6,140	10.3
Uninsured	16,079	25.2	15,710	25.9	16,127	26.5	15,951	25.5	14,308	24.0
Other	.	.	128	0.2	118	0.2	79	0.1	80	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
CarolinaEast Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	62,063	97.1	58,921	97.1	58,932	96.9	59,947	95.9	57,573	96.7
Discharged, transferred to acute facility	599	0.9	575	0.9	456	0.7	568	0.9	441	0.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	294	0.5	106	0.2	345	0.6	520	0.8	405	0.7
Discharged, transferred to rehab facility	2	0.0	1	0.0	2	0.0	1	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	18	0.0	31	0.1	43	0.1	168	0.3	39	0.1
Discharged, transferred to psychiatric facility	289	0.5	293	0.5	318	0.5	287	0.5	289	0.5
Hospice	2	0.0	1	0.0	5	0.0	2	0.0	3	0.0
Left against medical advice	504	0.8	547	0.9	537	0.9	875	1.4	661	1.1
Expired	93	0.1	66	0.1	82	0.1	73	0.1	72	0.1
Other/Unknown	68	0.1	113	0.2	128	0.2	85	0.1	65	0.1
All	63,932	100.0	60,654	100.0	60,848	100.0	62,526	100.0	59,550	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Carolinas Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	103,369	99,610	95,124	95,493	100,601

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,183	\$2,770	\$2,255	\$2,149	\$1,663

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	94,482	91.4	88,153	88.5	86,785	91.2	87,427	91.6	91,913	91.4
SC	4,675	4.5	4,641	4.7	4,014	4.2	3,848	4.0	3,709	3.7
VA	207	0.2	253	0.3	232	0.2	192	0.2	202	0.2
GA	267	0.3	270	0.3	223	0.2	260	0.3	235	0.2
TN	94	0.1	80	0.1	100	0.1	70	0.1	72	0.1
Other	3,644	3.5	6,213	6.2	3,770	4.0	3,696	3.9	4,470	4.4
Age Group										
Less than 1 year	8,553	8.3	8,116	8.1	7,683	8.1	4,367	4.6	4,562	4.5
1 - 17 years	22,476	21.7	20,785	20.9	18,959	19.9	21,719	22.7	23,381	23.2
18 - 44 years	42,574	41.2	42,179	42.3	41,018	43.1	42,545	44.6	45,677	45.4
45 - 64 years	23,423	22.7	22,814	22.9	22,261	23.4	21,683	22.7	21,832	21.7
65 - 84 years	5,468	5.3	4,905	4.9	4,435	4.7	4,414	4.6	4,464	4.4
85 or more years	875	0.8	811	0.8	768	0.8	765	0.8	685	0.7
Race										
Caucasian	32,412	31.4	32,489	32.6	31,175	32.8	23,077	24.2	31,399	31.2
African American	54,554	52.8	52,376	52.6	50,349	52.9	38,096	39.9	53,657	53.3
American Indian	759	0.7	780	0.8	966	1.0	623	0.7	39	0.0
Asian/Pacific Islander	916	0.9	812	0.8	862	0.9	677	0.7	689	0.7
Other Race	13,997	13.5	12,464	12.5	11,319	11.9	8,556	9.0	14,817	14.7
Unavailable	731	0.7	689	0.7	453	0.5	24,464	25.6	.	.

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Carolinas Medical Center

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	12,226	11.8	11,148	11.2	9,893	10.4
Non Hispanic	88,415	85.5	79,633	79.9	83,697	88.0
Unknown	2,728	2.6	8,829	8.9	1,534	1.6
Point of Origin						
Non-health care facility	100,684	97.4	97,183	97.6	92,847	97.6
Clinic or physician's office	98	0.1	173	0.2	270	0.3
Transfer from a hospital or other health care facility	1,151	1.1	1,128	1.1	1,219	1.3
Transfer from a SNF, ICF, ALF	232	0.2	231	0.2	230	0.2
Newborn	.	.	1	0.0	.	.
Court/law enforcement	1,204	1.2	894	0.9	557	0.6
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	24,316	23.5	20,379	20.5	21,089	22.2	20,307	21.3	22,143	22.0
Medicaid	32,848	31.8	33,447	33.6	29,721	31.2	29,449	30.8	30,066	29.9
Medicare	10,451	10.1	10,695	10.7	8,969	9.4	9,339	9.8	9,231	9.2
Other government	1,218	1.2	1,457	1.5	1,420	1.5	2,092	2.2	2,199	2.2
Uninsured	32,864	31.8	31,702	31.8	32,332	34.0	33,020	34.6	35,741	35.5
Other	1,470	1.4	1,617	1.6	1,364	1.4	1,057	1.1	936	0.9
Unknown	202	0.2	313	0.3	229	0.2	229	0.2	285	0.3

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Carolinas Medical Center

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	99,442	96.2	93,579	93.9	89,909	94.5	90,108	94.4	95,258	94.7
Discharged, transferred to acute facility	399	0.4	324	0.3	395	0.4	349	0.4	237	0.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	361	0.3	308	0.3	357	0.4	256	0.3	220	0.2
Discharged, transferred to rehab facility	48	0.0	61	0.1	49	0.1	23	0.0	20	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0	.	.	3	0.0	4	0.0	7	0.0
Discharged, transferred to psychiatric facility	418	0.4	486	0.5	749	0.8	1,456	1.5	1,939	1.9
Hospice	13	0.0	9	0.0	10	0.0	15	0.0	10	0.0
Left against medical advice	1,376	1.3	3,534	3.5	2,798	2.9	2,941	3.1	2,678	2.7
Court/Law Enforcement	483	0.5	479	0.5	461	0.5	102	0.1	.	.
Expired	176	0.2	146	0.1	187	0.2	200	0.2	175	0.2
Other/Unknown	650	0.6	684	0.7	206	0.2	39	0.0	57	0.1
All	103,369	100.0	99,610	100.0	95,124	100.0	95,493	100.0	100,601	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Kings Mountain Hospital**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	28,619	27,362	25,556	23,231	23,733

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,034	\$1,783	\$1,526	\$1,444	\$1,189

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	26,073	91.1	24,398	89.2	23,027	90.1	20,904	90.0	21,502	90.6
SC	2,033	7.1	2,064	7.5	1,945	7.6	1,898	8.2	1,798	7.6
VA	12	0.0	21	0.1	19	0.1	18	0.1	11	0.0
GA	13	0.0	33	0.1	27	0.1	16	0.1	34	0.1
TN	16	0.1	10	0.0	18	0.1	16	0.1	17	0.1
Other	472	1.6	836	3.1	520	2.0	379	1.6	371	1.6
Age Group										
Less than 1 year	988	3.5	882	3.2	754	3.0	285	1.2	340	1.4
1 - 17 years	4,508	15.8	4,194	15.3	3,835	15.0	4,117	17.7	4,290	18.1
18 - 44 years	15,161	53.0	15,134	55.3	14,137	55.3	12,811	55.1	13,193	55.6
45 - 64 years	5,612	19.6	5,140	18.8	5,045	19.7	4,461	19.2	4,453	18.8
65 - 84 years	2,066	7.2	1,723	6.3	1,527	6.0	1,335	5.7	1,209	5.1
85 or more years	284	1.0	289	1.1	258	1.0	222	1.0	248	1.0
Race										
Caucasian	22,500	78.6	21,915	80.1	20,659	80.8	14,162	61.0	19,414	81.8
African American	5,306	18.5	4,695	17.2	4,295	16.8	2,913	12.5	3,773	15.9
American Indian	27	0.1	23	0.1	29	0.1	13	0.1	.	.
Asian/Pacific Islander	41	0.1	64	0.2	56	0.2	39	0.2	27	0.1
Other Race	637	2.2	569	2.1	464	1.8	313	1.3	519	2.2
Unavailable	108	0.4	96	0.4	53	0.2	5,791	24.9	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Kings Mountain Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	421	1.5	395	1.4	282	1.1
Non Hispanic	27,340	95.5	23,007	84.1	25,153	98.4
Unknown	858	3.0	3,960	14.5	121	0.5
Point of Origin						
Non-health care facility	28,558	99.8	27,334	99.9	25,541	99.9
Clinic or physician's office	19	0.1	8	0.0	4	0.0
Transfer from a hospital or other health care facility	2	0.0
Transfer from a SNF, ICF, ALF	3	0.0
Court/law enforcement	42	0.1	20	0.1	6	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,830	16.9	4,148	15.2	4,681	18.3	4,144	17.8	4,213	17.8
Medicaid	9,221	32.2	9,077	33.2	8,031	31.4	7,282	31.3	7,113	30.0
Medicare	3,998	14.0	3,776	13.8	3,309	12.9	2,901	12.5	2,879	12.1
Other government	527	1.8	550	2.0	423	1.7	347	1.5	306	1.3
Uninsured	9,419	32.9	9,280	33.9	8,953	35.0	8,499	36.6	9,192	38.7
Other	624	2.2	531	1.9	158	0.6	58	0.2	30	0.1
Unknown	1	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System Kings Mountain Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	27,649	96.6	26,241	95.9	24,487	95.8	22,268	95.9	22,721	95.7
Discharged, transferred to acute facility	439	1.5	397	1.5	337	1.3	307	1.3	299	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	72	0.3	39	0.1	19	0.1	12	0.1	13	0.1
Discharged, transferred to rehab facility	1	0.0	3	0.0	4	0.0	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	.	.	1	0.0	.	.	3	0.0
Discharged, transferred to psychiatric facility	122	0.4	59	0.2	23	0.1	11	0.0	11	0.0
Hospice	1	0.0	1	0.0	1	0.0
Left against medical advice	293	1.0	584	2.1	656	2.6	610	2.6	653	2.8
Court/Law Enforcement	11	0.0	3	0.0	3	0.0
Expired	17	0.1	27	0.1	17	0.1	18	0.1	26	0.1
Other/Unknown	14	0.0	9	0.0	8	0.0	3	0.0	5	0.0
All	28,619	100.0	27,362	100.0	25,556	100.0	23,231	100.0	23,733	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Carolinas HealthCare System University Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	89,124	77,305	67,045	66,149	67,668

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,938	\$2,629	\$2,531	\$2,315	\$1,744

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	84,835	95.2	72,018	93.2	63,659	94.9	62,871	95.0	64,258	95.0
SC	809	0.9	759	1.0	594	0.9	567	0.9	558	0.8
VA	253	0.3	217	0.3	187	0.3	187	0.3	179	0.3
GA	236	0.3	252	0.3	180	0.3	175	0.3	180	0.3
TN	74	0.1	75	0.1	46	0.1	56	0.1	59	0.1
Other	2,917	3.3	3,984	5.2	2,379	3.5	2,293	3.5	2,434	3.6
Age Group										
Less than 1 year	3,749	4.2	3,167	4.1	3,047	4.5	1,616	2.4	1,929	2.9
1 - 17 years	14,702	16.5	11,993	15.5	10,636	15.9	13,014	19.7	14,505	21.4
18 - 44 years	46,618	52.3	41,785	54.1	36,650	54.7	35,711	54.0	36,166	53.4
45 - 64 years	17,814	20.0	15,602	20.2	13,001	19.4	12,389	18.7	11,795	17.4
65 - 84 years	5,425	6.1	4,150	5.4	3,200	4.8	3,007	4.5	2,884	4.3
85 or more years	816	0.9	608	0.8	511	0.8	412	0.6	389	0.6
Race										
Caucasian	25,099	28.2	20,079	26.0	16,230	24.2	12,132	18.3	16,683	24.7
African American	49,953	56.0	45,056	58.3	39,693	59.2	29,196	44.1	38,923	57.5
American Indian	226	0.3	248	0.3	225	0.3	134	0.2	2	0.0
Asian/Pacific Islander	793	0.9	709	0.9	702	1.0	544	0.8	667	1.0
Other Race	12,328	13.8	10,518	13.6	9,519	14.2	6,984	10.6	11,393	16.8
Unavailable	725	0.8	695	0.9	676	1.0	17,159	25.9	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System University Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	9,787	11.0	8,221	10.6	7,294	10.9
Non Hispanic	75,902	85.2	60,769	78.6	58,569	87.4
Unknown	3,435	3.9	8,315	10.8	1,182	1.8
Point of Origin						
Non-health care facility	89,019	99.9	77,082	99.7	66,972	99.9
Clinic or physician's office	21	0.0	19	0.0	15	0.0
Transfer from a hospital or other health care facility	16	0.0	36	0.0	14	0.0
Transfer from a SNF, ICF, ALF	64	0.1	127	0.2	38	0.1
Newborn	.	.	1	0.0	.	.
Court/law enforcement	4	0.0	39	0.1	6	0.0
Information not available	.	.	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	26,781	30.0	21,321	27.6	19,581	29.2	19,847	30.0	21,724	32.1
Medicaid	23,594	26.5	21,355	27.6	17,506	26.1	17,009	25.7	16,968	25.1
Medicare	8,611	9.7	7,789	10.1	5,298	7.9	5,162	7.8	4,904	7.2
Other government	1,885	2.1	1,709	2.2	1,921	2.9	3,200	4.8	2,820	4.2
Uninsured	27,042	30.3	23,929	31.0	21,806	32.5	20,269	30.6	20,639	30.5
Other	1,208	1.4	1,201	1.6	926	1.4	659	1.0	608	0.9
Unknown	3	0.0	1	0.0	7	0.0	3	0.0	5	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas HealthCare System University Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	85,873	96.4	73,350	94.9	63,185	94.2	62,502	94.5	64,387	95.2
Discharged, transferred to acute facility	1,538	1.7	1,124	1.5	916	1.4	814	1.2	673	1.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	92	0.1	82	0.1	120	0.2	87	0.1	37	0.1
Discharged, transferred to rehab facility	8	0.0	4	0.0	3	0.0	.	.	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	6	0.0	7	0.0	10	0.0	2	0.0
Discharged, transferred to psychiatric facility	174	0.2	219	0.3	216	0.3	245	0.4	300	0.4
Hospice	9	0.0	13	0.0	10	0.0	4	0.0	6	0.0
Left against medical advice	1,317	1.5	2,342	3.0	2,470	3.7	2,389	3.6	2,185	3.2
Court/Law Enforcement	57	0.1	90	0.1	34	0.1	5	0.0	.	.
Expired	43	0.0	37	0.0	48	0.1	55	0.1	59	0.1
Other/Unknown	12	0.0	38	0.0	36	0.1	38	0.1	15	0.0
All	89,124	100.0	77,305	100.0	67,045	100.0	66,149	100.0	67,668	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center - Lincoln**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	43,757	42,391	39,202	33,608	32,050

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,935	\$2,301	\$2,014	\$1,581	\$1,309

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	42,940	98.1	41,740	98.5	38,350	97.8	33,237	98.9	31,745	99.0
SC	153	0.3	141	0.3	136	0.3	83	0.2	109	0.3
VA	29	0.1	27	0.1	12	0.0	18	0.1	20	0.1
GA	18	0.0	20	0.0	17	0.0	20	0.1	23	0.1
TN	14	0.0	26	0.1	16	0.0	20	0.1	22	0.1
Other	603	1.4	437	1.0	671	1.7	230	0.7	131	0.4
Age Group										
Less than 1 year	1,295	3.0	1,255	3.0	1,275	3.3	573	1.7	616	1.9
1 - 17 years	5,752	13.1	5,728	13.5	5,728	14.6	6,055	18.0	6,415	20.0
18 - 44 years	23,431	53.5	23,450	55.3	21,801	55.6	18,356	54.6	17,019	53.1
45 - 64 years	9,648	22.0	8,632	20.4	7,371	18.8	6,061	18.0	5,600	17.5
65 - 84 years	3,110	7.1	2,849	6.7	2,536	6.5	2,161	6.4	1,974	6.2
85 or more years	521	1.2	477	1.1	491	1.3	402	1.2	426	1.3
Race										
Caucasian	38,265	87.4	37,569	88.6	34,761	88.7	29,231	87.0	48	0.1
African American	3,511	8.0	3,092	7.3	2,890	7.4	2,732	8.1	1	0.0
American Indian	33	0.1	18	0.0	22	0.1	24	0.1	.	.
Asian/Pacific Islander	36	0.1	42	0.1	43	0.1	12	0.0	.	.
Other Race	1,700	3.9	1,425	3.4	1,303	3.3	842	2.5	2	0.0
Unavailable	212	0.5	245	0.6	183	0.5	767	2.3	31,999	99.8

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center - Lincoln**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,442	3.3	1,265	3.0	844	2.2
Non Hispanic	41,721	95.3	38,328	90.4	37,884	96.6
Unknown	594	1.4	2,798	6.6	474	1.2
Point of Origin						
Non-health care facility	43,556	99.5	42,148	99.4	39,079	99.7
Clinic or physician's office	5	0.0	6	0.0	12	0.0
Transfer from a hospital or other health care facility	7	0.0	14	0.0	.	.
Transfer from a SNF, ICF, ALF	183	0.4	216	0.5	108	0.3
Newborn	1	0.0
Court/law enforcement	5	0.0	7	0.0	3	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,152	18.6	7,465	17.6	7,838	20.0	6,263	18.6	6,425	20.0
Medicaid	13,709	31.3	13,553	32.0	11,993	30.6	10,860	32.3	10,560	32.9
Medicare	6,509	14.9	6,240	14.7	5,167	13.2	4,577	13.6	4,441	13.9
Other government	680	1.6	682	1.6	644	1.6	573	1.7	571	1.8
Uninsured	14,326	32.7	14,035	33.1	13,345	34.0	11,228	33.4	10,013	31.2
Other	381	0.9	416	1.0	211	0.5	101	0.3	40	0.1
Unknown	4	0.0	6	0.0	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center - Lincoln**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	41,175	94.1	39,883	94.1	36,952	94.3	31,706	94.3	30,300	94.5
Discharged, transferred to acute facility	951	2.2	718	1.7	630	1.6	506	1.5	403	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	65	0.1	98	0.2	143	0.4	167	0.5	199	0.6
Discharged, transferred to rehab facility	1	0.0	4	0.0	6	0.0	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	.	.
Discharged, transferred to psychiatric facility	47	0.1	61	0.1	48	0.1	51	0.2	46	0.1
Hospice	12	0.0	11	0.0	7	0.0	1	0.0	1	0.0
Left against medical advice	1,435	3.3	1,537	3.6	1,337	3.4	1,108	3.3	1,054	3.3
Court/Law Enforcement	19	0.0	13	0.0	10	0.0	22	0.1	.	.
Expired	47	0.1	61	0.1	66	0.2	38	0.1	47	0.1
Other/Unknown	5	0.0	5	0.0	3	0.0	6	0.0	.	.
All	43,757	100.0	42,391	100.0	39,202	100.0	33,608	100.0	32,050	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center Northeast**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	86,621	83,767	72,166	72,130	69,807

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,824	\$2,518	\$2,267	\$2,291	\$1,692

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	84,507	97.6	81,879	97.7	70,668	97.9	70,906	98.3	68,780	98.5
SC	260	0.3	306	0.4	250	0.3	257	0.4	228	0.3
VA	122	0.1	122	0.1	101	0.1	94	0.1	92	0.1
GA	99	0.1	132	0.2	93	0.1	83	0.1	84	0.1
TN	41	0.0	57	0.1	33	0.0	34	0.0	34	0.0
Other	1,592	1.8	1,271	1.5	1,021	1.4	756	1.0	589	0.8
Age Group										
Less than 1 year	3,579	4.1	3,490	4.2	2,866	4.0	1,612	2.2	1,744	2.5
1 - 17 years	14,105	16.3	12,903	15.4	11,240	15.6	12,858	17.8	13,566	19.4
18 - 44 years	40,522	46.8	39,280	46.9	33,970	47.1	34,842	48.3	32,358	46.4
45 - 64 years	17,785	20.5	17,505	20.9	15,061	20.9	14,231	19.7	13,592	19.5
65 - 84 years	8,780	10.1	8,667	10.3	7,283	10.1	7,009	9.7	6,837	9.8
85 or more years	1,850	2.1	1,922	2.3	1,746	2.4	1,578	2.2	1,710	2.4
Race										
Caucasian	61,504	71.0	59,942	71.6	51,764	71.7	39,773	55.1	50,171	71.9
African American	18,165	21.0	17,545	20.9	15,131	21.0	11,061	15.3	14,102	20.2
American Indian	69	0.1	76	0.1	64	0.1	43	0.1	15	0.0
Asian/Pacific Islander	256	0.3	225	0.3	215	0.3	146	0.2	.	.
Other Race	6,341	7.3	5,744	6.9	4,866	6.7	3,556	4.9	5,255	7.5
Unavailable	286	0.3	235	0.3	126	0.2	17,551	24.3	264	0.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center Northeast**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	6,312	7.3	5,758	6.9	4,777	6.6
Non Hispanic	78,770	90.9	72,927	87.1	65,919	91.3
Unknown	1,539	1.8	5,082	6.1	1,470	2.0
Point of Origin						
Non-health care facility	86,545	99.9	83,650	99.9	72,031	99.8
Clinic or physician's office	18	0.0	7	0.0	9	0.0
Transfer from a hospital or other health care facility	8	0.0	10	0.0	7	0.0
Transfer from a SNF, ICF, ALF	42	0.0	78	0.1	97	0.1
Court/law enforcement	8	0.0	20	0.0	20	0.0
Information not available	.	.	2	0.0	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	23,951	27.7	22,071	26.3	21,375	29.6	21,174	29.4	22,151	31.7
Medicaid	23,464	27.1	22,332	26.7	17,433	24.2	17,837	24.7	16,624	23.8
Medicare	13,554	15.6	14,811	17.7	10,898	15.1	10,565	14.6	10,015	14.3
Other government	1,808	2.1	1,698	2.0	1,618	2.2	1,569	2.2	1,474	2.1
Uninsured	23,281	26.9	22,170	26.5	20,304	28.1	20,635	28.6	19,133	27.4
Other	562	0.6	684	0.8	512	0.7	315	0.4	410	0.6
Unknown	1	0.0	1	0.0	26	0.0	35	0.0	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carolinas Medical Center Northeast**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	84,046	97.0	80,470	96.1	69,936	96.9	70,319	97.5	69,807	100.0
Discharged, transferred to acute facility	379	0.4	290	0.3	225	0.3	189	0.3	.	.
Discharged, transferred to facility that provides nursing, custodial, or supportive care	395	0.5	487	0.6	531	0.7	450	0.6	.	.
Discharged, transferred to rehab facility	4	0.0	8	0.0	26	0.0	19	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	4	0.0	.	.	3	0.0	.	.
Discharged, transferred to psychiatric facility	617	0.7	622	0.7	575	0.8	450	0.6	.	.
Hospice	18	0.0	16	0.0	8	0.0	15	0.0	.	.
Left against medical advice	1,020	1.2	1,666	2.0	651	0.9	554	0.8	.	.
Court/Law Enforcement	48	0.1	61	0.1	55	0.1	5	0.0	.	.
Expired	81	0.1	111	0.1	127	0.2	93	0.1	.	.
Other/Unknown	11	0.0	32	0.0	32	0.0	33	0.0	.	.
All	86,621	100.0	83,767	100.0	72,166	100.0	72,130	100.0	69,807	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Carteret County General Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	34,855	34,905	32,666	34,550	33,777

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,598	\$1,567	\$1,157	\$925	\$1,029

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	33,632	96.5	33,502	96.0	31,463	96.3	33,177	96.0	32,450	96.1
SC	57	0.2	69	0.2	44	0.1	68	0.2	59	0.2
VA	234	0.7	262	0.8	248	0.8	264	0.8	224	0.7
GA	47	0.1	52	0.1	41	0.1	48	0.1	43	0.1
TN	46	0.1	45	0.1	32	0.1	30	0.1	41	0.1
Other	839	2.4	975	2.8	838	2.6	963	2.8	960	2.8
Age Group										
Less than 1 year	1,242	3.6	1,393	4.0	1,217	3.7	604	1.7	608	1.8
1 - 17 years	4,751	13.6	4,824	13.8	4,670	14.3	5,743	16.6	5,782	17.1
18 - 44 years	15,872	45.5	15,816	45.3	15,397	47.1	17,088	49.5	16,747	49.6
45 - 64 years	7,880	22.6	7,983	22.9	7,238	22.2	7,342	21.3	7,077	21.0
65 - 84 years	4,262	12.2	4,050	11.6	3,325	10.2	3,103	9.0	2,991	8.9
85 or more years	848	2.4	839	2.4	819	2.5	670	1.9	572	1.7
Race										
Caucasian	29,132	83.6	29,252	83.8	27,200	83.3	28,539	82.6	19,883	58.9
African American	4,293	12.3	4,175	12.0	3,942	12.1	4,349	12.6	3,244	9.6
American Indian	48	0.1	31	0.1	33	0.1	26	0.1	12	0.0
Asian/Pacific Islander	108	0.3	124	0.4	83	0.3	86	0.2	.	.
Other Race	1,265	3.6	1,315	3.8	1,405	4.3	1,533	4.4	1,004	3.0
Unavailable	9	0.0	8	0.0	3	0.0	17	0.0	9,634	28.5

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carteret County General Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	.	.	195	0.6	818	2.5
Non Hispanic	34,846	100.0	34,702	99.4	31,845	97.5
Unknown	9	0.0	8	0.0	3	0.0
Point of Origin						
Non-health care facility	34,854	100.0	34,839	99.8	32,666	100.0
Clinic or physician's office	.	.	65	0.2	.	.
Court/law enforcement	1	0.0	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,885	19.8	7,210	20.7	7,010	21.5	7,241	21.0	7,463	22.1
Medicaid	7,048	20.2	6,766	19.4	6,432	19.7	7,402	21.4	7,300	21.6
Medicare	6,665	19.1	6,693	19.2	5,690	17.4	5,234	15.1	5,007	14.8
Other government	4,400	12.6	4,798	13.7	4,202	12.9	3,932	11.4	3,707	11.0
Uninsured	9,770	28.0	9,306	26.7	9,227	28.2	10,630	30.8	10,216	30.2
Other	82	0.2	130	0.4	105	0.3	111	0.3	84	0.2
Unknown	5	0.0	2	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Carteret County General Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	33,304	95.6	33,177	95.0	30,754	94.1	33,037	95.6	32,532	96.3
Discharged, transferred to acute facility	556	1.6	568	1.6	685	2.1	616	1.8	517	1.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	44	0.1	44	0.1	2	0.0	2	0.0	1	0.0
Discharged, transferred to rehab facility	3	0.0	12	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0
Discharged, transferred to psychiatric facility	235	0.7	263	0.8	353	1.1	288	0.8	318	0.9
Hospice	5	0.0	5	0.0
Left against medical advice	655	1.9	795	2.3	807	2.5	533	1.5	355	1.1
Expired	50	0.1	52	0.1	65	0.2	71	0.2	42	0.1
Other/Unknown	4	0.0	1	0.0
All	34,855	100.0	34,905	100.0	32,666	100.0	34,550	100.0	33,777	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Catawba Valley Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	40,157	41,714	41,653	42,865	43,876

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,019	\$1,837	\$1,754	\$1,499	\$1,267

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	39,748	99.0	41,195	98.8	41,214	98.9	42,359	98.8	43,364	98.8
SC	67	0.2	105	0.3	72	0.2	63	0.1	58	0.1
VA	42	0.1	40	0.1	37	0.1	53	0.1	40	0.1
GA	31	0.1	40	0.1	36	0.1	44	0.1	38	0.1
TN	26	0.1	37	0.1	36	0.1	40	0.1	56	0.1
Other	243	0.6	297	0.7	258	0.6	306	0.7	320	0.7
Age Group										
Less than 1 year	1,789	4.5	1,575	3.8	1,558	3.7	760	1.8	905	2.1
1 - 17 years	5,340	13.3	5,381	12.9	5,460	13.1	6,359	14.8	6,884	15.7
18 - 44 years	18,702	46.6	19,859	47.6	20,557	49.4	21,483	50.1	22,241	50.7
45 - 64 years	9,109	22.7	9,634	23.1	9,208	22.1	9,483	22.1	9,271	21.1
65 - 84 years	4,206	10.5	4,272	10.2	3,944	9.5	3,930	9.2	3,779	8.6
85 or more years	1,011	2.5	993	2.4	926	2.2	850	2.0	796	1.8
Race										
Caucasian	32,024	79.7	33,538	80.4	33,543	80.5	34,764	81.1	32,150	73.3
African American	5,516	13.7	5,646	13.5	5,629	13.5	5,550	12.9	4,980	11.4
American Indian	9	0.0	5	0.0	7	0.0	16	0.0	5	0.0
Asian/Pacific Islander	592	1.5	577	1.4	491	1.2	561	1.3	488	1.1
Other Race	1,722	4.3	1,777	4.3	1,734	4.2	1,523	3.6	2,389	5.4
Unavailable	294	0.7	171	0.4	249	0.6	451	1.1	3,864	8.8

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Catawba Valley Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,975	4.9	2,159	5.2	2,024	4.9
Non Hispanic	34,590	86.1	39,384	94.4	39,380	94.5
Unknown	3,592	8.9	171	0.4	249	0.6
Point of Origin						
Non-health care facility	39,584	98.6	41,044	98.4	41,030	98.5
Clinic or physician's office	10	0.0	7	0.0	6	0.0
Transfer from a hospital or other health care facility	3	0.0	11	0.0	1	0.0
Transfer from a SNF, ICF, ALF	280	0.7	100	0.2	5	0.0
Court/law enforcement	279	0.7	552	1.3	611	1.5
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,898	24.6	10,378	24.9	10,951	26.3	10,849	25.3	11,775	26.8
Medicaid	9,831	24.5	10,479	25.1	9,523	22.9	9,708	22.6	9,918	22.6
Medicare	5,844	14.6	6,165	14.8	5,988	14.4	5,836	13.6	5,767	13.1
Other government	1,190	3.0	1,263	3.0	1,245	3.0	1,224	2.9	1,218	2.8
Uninsured	11,930	29.7	11,793	28.3	12,598	30.2	13,287	31.0	13,255	30.2
Other	1,464	3.6	1,636	3.9	1,348	3.2	1,961	4.6	1,943	4.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Catawba Valley Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	38,269	95.3	39,527	94.8	39,391	94.6	40,794	95.2	42,563	97.0
Discharged, transferred to acute facility	367	0.9	292	0.7	335	0.8	284	0.7	251	0.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	693	1.7	702	1.7	631	1.5	559	1.3	481	1.1
Discharged, transferred to rehab facility	1	0.0	4	0.0	.	.	4	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	.	.	2	0.0
Discharged, transferred to psychiatric facility	69	0.2	51	0.1	54	0.1	44	0.1	31	0.1
Hospice	31	0.1	42	0.1	25	0.1	17	0.0	12	0.0
Left against medical advice	389	1.0	366	0.9	417	1.0	402	0.9	388	0.9
Court/Law Enforcement	248	0.6	632	1.5	690	1.7	639	1.5	.	.
Expired	69	0.2	77	0.2	80	0.2	91	0.2	71	0.2
Other/Unknown	21	0.1	21	0.1	28	0.1	31	0.1	77	0.2
All	40,157	100.0	41,714	100.0	41,653	100.0	42,865	100.0	43,876	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Central Carolina Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	34,060	33,704	31,806	31,981	31,186

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,658	\$2,207	\$1,882	\$1,863	\$1,799

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	33,694	98.9	33,285	98.8	31,413	98.8	31,597	98.8	30,765	98.7
SC	41	0.1	47	0.1	30	0.1	40	0.1	45	0.1
VA	41	0.1	35	0.1	31	0.1	34	0.1	41	0.1
GA	30	0.1	28	0.1	24	0.1	27	0.1	31	0.1
TN	7	0.0	17	0.1	19	0.1	21	0.1	21	0.1
Other	247	0.7	292	0.9	289	0.9	262	0.8	283	0.9
Age Group										
Less than 1 year	1,886	5.5	2,054	6.1	1,919	6.0	986	3.1	1,120	3.6
1 - 17 years	6,865	20.2	6,795	20.2	6,492	20.4	7,449	23.3	7,666	24.6
18 - 44 years	15,545	45.6	15,453	45.8	14,807	46.6	15,271	47.8	14,125	45.3
45 - 64 years	6,243	18.3	6,231	18.5	5,694	17.9	5,434	17.0	5,346	17.1
65 - 84 years	2,874	8.4	2,621	7.8	2,378	7.5	2,384	7.5	2,373	7.6
85 or more years	647	1.9	550	1.6	516	1.6	457	1.4	556	1.8
Race										
Caucasian	21,372	62.7	21,409	63.5	20,169	63.4	20,484	64.1	20,406	65.4
African American	11,317	33.2	11,261	33.4	10,660	33.5	10,837	33.9	10,145	32.5
American Indian	14	0.0	18	0.1	9	0.0	9	0.0	33	0.1
Asian/Pacific Islander	75	0.2	59	0.2	46	0.1	47	0.1	36	0.1
Other Race	989	2.9	667	2.0	711	2.2	410	1.3	566	1.8
Unavailable	293	0.9	290	0.9	211	0.7	194	0.6	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Central Carolina Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,135	9.2	3,000	8.9	2,852	9.0
Non Hispanic	30,448	89.4	30,168	89.5	28,496	89.6
Unknown	477	1.4	536	1.6	458	1.4
Point of Origin						
Non-health care facility	33,469	98.3	33,438	99.2	31,581	99.3
Clinic or physician's office	322	0.9	136	0.4	128	0.4
Transfer from a hospital or other health care facility	43	0.1	39	0.1	30	0.1
Transfer from a SNF, ICF, ALF	136	0.4	31	0.1	44	0.1
Court/law enforcement	59	0.2	59	0.2	18	0.1
Information not available	31	0.1	1	0.0	5	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,934	17.4	6,020	17.9	4,536	14.3	6,455	20.2	6,827	21.9
Medicaid	10,879	31.9	11,031	32.7	7,245	22.8	9,428	29.5	9,341	30.0
Medicare	4,933	14.5	4,758	14.1	3,193	10.0	4,130	12.9	4,125	13.2
Other government	2,589	7.6	2,284	6.8	1,364	4.3	1,725	5.4	1,274	4.1
Uninsured	9,396	27.6	9,324	27.7	6,720	21.1	9,453	29.6	8,941	28.7
Other	77	0.2	80	0.2	494	1.6	457	1.4	374	1.2
Unknown	252	0.7	207	0.6	8,254	26.0	333	1.0	304	1.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Central Carolina Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	32,179	94.5	32,060	95.1	30,314	95.3	30,806	96.3	29,977	96.1
Discharged, transferred to acute facility	680	2.0	657	1.9	654	2.1	608	1.9	588	1.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	51	0.1	33	0.1	10	0.0	8	0.0	10	0.0
Discharged, transferred to long term acute care facility (LTAC)	4	0.0	2	0.0	1	0.0	.	.	2	0.0
Discharged, transferred to psychiatric facility	5	0.0	28	0.1	14	0.0	8	0.0	14	0.0
Hospice	4	0.0	2	0.0	2	0.0
Left against medical advice	1,019	3.0	830	2.5	702	2.2	432	1.4	500	1.6
Court/Law Enforcement	5	0.0	1	0.0	.	.
Expired	118	0.3	92	0.3	106	0.3	118	0.4	92	0.3
Other/Unknown	1	0.0
All	34,060	100.0	33,704	100.0	31,806	100.0	31,981	100.0	31,186	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Central Harnett Health**

Patient Characteristics	Fiscal Year	
	2013	
Total number of Visits	13,194	

Patient Characteristics	Fiscal Year	
	2013	
Average Patient Charges	\$2,946	

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Residence State		
NC	13,053	98.9
SC	21	0.2
VA	13	0.1
GA	11	0.1
TN	3	0.0
Other	93	0.7
Age Group		
Less than 1 year	510	3.9
1 - 17 years	2,113	16.0
18 - 44 years	6,154	46.6
45 - 64 years	2,953	22.4
65 - 84 years	1,196	9.1
85 or more years	268	2.0
Race		
Caucasian	8,118	61.5
African American	4,048	30.7
Asian/Pacific Islander	41	0.3
Other Race	891	6.8
Unavailable	96	0.7

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Central Harnett Health**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Ethnicity		
Hispanic	490	3.7
Non Hispanic	12,608	95.6
Unknown	96	0.7
Point of Origin		
Non-health care facility	13,094	99.2
Clinic or physician's office	78	0.6
Information not available	22	0.2

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Payer		
Commercial/HMO	3,358	25.5
Medicaid	3,488	26.4
Medicare	2,367	17.9
Other government	512	3.9
Uninsured	3,469	26.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Central Harnett Health**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Disposition		
Home, self, or outpatient care	12,301	93.2
Discharged, transferred to acute facility	492	3.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	96	0.7
Discharged, transferred to rehab facility	1	0.0
Discharged, transferred to psychiatric facility	1	0.0
Hospice	3	0.0
Left against medical advice	214	1.6
Court/Law Enforcement	56	0.4
Expired	13	0.1
Other/Unknown	17	0.1
All	13,194	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics
Charles A. Cannon Jr. Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	9,612	9,949	9,855	8,885	7,922

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,653	\$1,486	\$1,281	\$1,264	\$1,168

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	8,272	86.1	8,583	86.3	8,323	84.5	7,321	82.4	6,563	82.8
SC	111	1.2	112	1.1	122	1.2	142	1.6	77	1.0
VA	26	0.3	42	0.4	35	0.4	36	0.4	24	0.3
GA	75	0.8	68	0.7	94	1.0	111	1.2	69	0.9
TN	598	6.2	628	6.3	708	7.2	725	8.2	689	8.7
Other	530	5.5	516	5.2	573	5.8	550	6.2	500	6.3
Age Group										
Less than 1 year	292	3.0	270	2.7	303	3.1	161	1.8	146	1.8
1 - 17 years	1,358	14.1	1,238	12.4	1,378	14.0	1,552	17.5	1,471	18.6
18 - 44 years	3,637	37.8	3,980	40.0	3,993	40.5	3,288	37.0	2,941	37.1
45 - 64 years	2,064	21.5	2,097	21.1	1,986	20.2	1,642	18.5	1,456	18.4
65 - 84 years	1,804	18.8	1,867	18.8	1,736	17.6	1,760	19.8	1,534	19.4
85 or more years	457	4.8	497	5.0	459	4.7	482	5.4	374	4.7
Race										
Caucasian	9,258	96.3	9,592	96.4	9,374	95.1	8,599	96.8	5,449	68.8
African American	67	0.7	96	1.0	95	1.0	56	0.6	44	0.6
American Indian	5	0.1	3	0.0	10	0.1	24	0.3	.	.
Asian/Pacific Islander	10	0.1	11	0.1	15	0.2	8	0.1	2	0.0
Other Race	234	2.4	203	2.0	216	2.2	175	2.0	156	2.0
Unavailable	38	0.4	44	0.4	145	1.5	23	0.3	2,271	28.7

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Charles A. Cannon Jr. Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	214	2.2	169	1.7	204	2.1
Non Hispanic	9,388	97.7	9,777	98.3	9,640	97.8
Unknown	10	0.1	3	0.0	11	0.1
Point of Origin						
Non-health care facility	9,604	99.9	9,938	99.9	9,794	99.4
Transfer from a hospital or other health care facility	4	0.0	3	0.0	2	0.0
Transfer from a SNF, ICF, ALF	4	0.0	6	0.1	4	0.0
Court/law enforcement	.	.	1	0.0	.	.
Information not available	.	.	1	0.0	55	0.6

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,620	27.3	2,722	27.4	3,259	33.1	2,508	28.2	2,529	31.9
Medicaid	2,334	24.3	2,283	22.9	2,022	20.5	1,413	15.9	1,384	17.5
Medicare	2,621	27.3	2,730	27.4	2,584	26.2	2,695	30.3	2,337	29.5
Other government	70	0.7	71	0.7	74	0.8	181	2.0	132	1.7
Uninsured	1,967	20.5	2,143	21.5	1,916	19.4	926	10.4	1,463	18.5
Other	1,162	13.1	77	1.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Charles A. Cannon Jr. Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	8,657	90.1	8,777	88.2	9,059	91.9	7,861	88.5	7,200	90.9
Discharged, transferred to acute facility	500	5.2	534	5.4	355	3.6	930	10.5	596	7.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	43	0.4	23	0.2	32	0.3	26	0.3	31	0.4
Discharged, transferred to rehab facility	4	0.0	4	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	40	0.4
Discharged, transferred to psychiatric facility	82	0.9	72	0.7	28	0.3	.	.	12	0.2
Hospice	2	0.0
Left against medical advice	61	0.6	52	0.5	35	0.4	60	0.7	77	1.0
Court/Law Enforcement	14	0.1	7	0.1	6	0.1
Expired	11	0.1	6	0.1	8	0.1	6	0.1	3	0.0
Other/Unknown	238	2.5	474	4.8	291	3.0	2	0.0	3	0.0
All	9,612	100.0	9,949	100.0	9,855	100.0	8,885	100.0	7,922	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Chatham Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	14,690	13,618	13,155	12,263	11,549

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,185	\$1,144	\$1,246	\$1,268	\$1,209

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	14,531	98.9	13,459	98.8	13,022	99.0	12,140	99.0	11,432	99.0
SC	27	0.2	14	0.1	8	0.1	16	0.1	9	0.1
VA	23	0.2	30	0.2	35	0.3	11	0.1	10	0.1
GA	5	0.0	6	0.0	5	0.0	10	0.1	12	0.1
TN	4	0.0	8	0.1	1	0.0	2	0.0	8	0.1
Other	100	0.7	101	0.7	84	0.6	84	0.7	78	0.7
Age Group										
Less than 1 year	719	4.9	735	5.4	678	5.2	397	3.2	411	3.6
1 - 17 years	2,722	18.5	2,451	18.0	2,544	19.3	2,904	23.7	2,951	25.6
18 - 44 years	6,216	42.3	5,796	42.6	5,728	43.5	5,443	44.4	4,844	41.9
45 - 64 years	3,091	21.0	2,959	21.7	2,732	20.8	2,333	19.0	2,204	19.1
65 - 84 years	1,569	10.7	1,356	10.0	1,153	8.8	981	8.0	879	7.6
85 or more years	373	2.5	321	2.4	320	2.4	205	1.7	260	2.3
Race										
Caucasian	8,886	60.5	8,126	59.7	7,859	59.7	1,926	15.7	2,774	24.0
African American	3,692	25.1	3,554	26.1	3,446	26.2	844	6.9	1,271	11.0
American Indian	21	0.1	16	0.1	13	0.1	2,380	19.4	6	0.1
Asian/Pacific Islander	19	0.1	7	0.1	10	0.1	2	0.0	2	0.0
Other Race	1,827	13.9	5,593	45.6	880	7.6
Unavailable	2,072	14.1	1,915	14.1	.	.	1,518	12.4	6,616	57.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Chatham Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	41	0.3	1,215	8.9	1,726	13.1
Non Hispanic	14,649	99.7	12,403	91.1	11,328	86.1
Unknown	101	0.8
Point of Origin						
Non-health care facility	14,291	97.3	13,291	97.6	12,953	98.5
Clinic or physician's office	94	0.6	112	0.8	65	0.5
Transfer from a hospital or other health care facility	22	0.1	13	0.1	5	0.0
Transfer from a SNF, ICF, ALF	10	0.1	6	0.0	15	0.1
Court/law enforcement	10	0.1	20	0.1	41	0.3
Information not available	263	1.8	176	1.3	76	0.6

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,992	27.2	3,552	26.1	3,872	29.4	3,377	27.5	2,789	24.1
Medicaid	4,650	31.7	4,441	32.6	3,728	28.3	3,634	29.6	2,893	25.0
Medicare	1,865	12.7	1,627	11.9	1,416	10.8	1,192	9.7	986	8.5
Other government	191	1.3	251	1.8	147	1.1	357	2.9	183	1.6
Uninsured	3,992	27.2	3,747	27.5	3,992	30.3	3,687	30.1	3,166	27.4
Other	10	0.1	1,531	13.3
Unknown	6	0.0	1	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Chatham Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	13,602	92.6	12,742	93.6	12,213	92.8	11,462	93.5	10,889	94.3
Discharged, transferred to acute facility	892	6.1	682	5.0	762	5.8	657	5.4	522	4.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	36	0.2	40	0.3	37	0.3	17	0.1	11	0.1
Discharged, transferred to psychiatric facility	38	0.3	45	0.3	34	0.3	4	0.0	.	.
Hospice	.	.	1	0.0	1	0.0
Left against medical advice	104	0.7	96	0.7	83	0.6	97	0.8	106	0.9
Court/Law Enforcement	13	0.1	13	0.1	.	.
Expired	17	0.1	9	0.1	12	0.1	13	0.1	21	0.2
Other/Unknown	1	0.0	3	0.0
All	14,690	100.0	13,618	100.0	13,155	100.0	12,263	100.0	11,549	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Cleveland Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	58,860	58,752	56,781	52,146	51,742

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,764	\$2,444	\$2,126	\$2,018	\$1,696

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	56,713	96.4	55,762	94.9	54,291	95.6	49,761	95.4	49,691	96.0
SC	1,215	2.1	1,297	2.2	1,254	2.2	1,281	2.5	1,107	2.1
VA	40	0.1	49	0.1	69	0.1	64	0.1	38	0.1
GA	29	0.0	57	0.1	97	0.2	80	0.2	70	0.1
TN	32	0.1	38	0.1	28	0.0	47	0.1	29	0.1
Other	831	1.4	1,549	2.6	1,042	1.8	913	1.8	807	1.6
Age Group										
Less than 1 year	2,340	4.0	2,222	3.8	2,131	3.8	1,078	2.1	934	1.8
1 - 17 years	8,954	15.2	8,078	13.7	8,154	14.4	8,663	16.6	8,629	16.7
18 - 44 years	26,952	45.8	27,911	47.5	27,601	48.6	25,384	48.7	25,238	48.8
45 - 64 years	13,325	22.6	13,589	23.1	12,837	22.6	11,556	22.2	11,274	21.8
65 - 84 years	5,957	10.1	5,722	9.7	5,048	8.9	4,488	8.6	4,619	8.9
85 or more years	1,332	2.3	1,230	2.1	1,010	1.8	977	1.9	1,048	2.0
Race										
Caucasian	39,265	66.7	39,638	67.5	38,125	67.1	26,141	50.1	34,747	67.2
African American	17,827	30.3	17,524	29.8	17,123	30.2	11,984	23.0	15,639	30.2
American Indian	33	0.1	17	0.0	42	0.1	18	0.0	23	0.0
Asian/Pacific Islander	77	0.1	45	0.1	53	0.1	47	0.1	55	0.1
Other Race	1,203	2.0	1,095	1.9	1,044	1.8	747	1.4	1,278	2.5
Unavailable	455	0.8	433	0.7	394	0.7	13,209	25.3	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Cleveland Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	774	1.3	801	1.4	639	1.1
Non Hispanic	36,325	61.7	33,458	56.9	55,191	97.2
Unknown	21,761	37.0	24,493	41.7	951	1.7
Point of Origin						
Non-health care facility	58,750	99.8	58,456	99.5	56,682	99.8
Clinic or physician's office	99	0.2	284	0.5	84	0.1
Transfer from a hospital or other health care facility	10	0.0	12	0.0	13	0.0
Newborn	1	0.0
Court/law enforcement	1	0.0	.	.	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	10,357	17.6	9,517	16.2	11,147	19.6	10,400	19.9	10,656	20.6
Medicaid	19,164	32.6	19,218	32.7	17,456	30.7	16,143	31.0	15,530	30.0
Medicare	10,955	18.6	11,615	19.8	10,284	18.1	9,389	18.0	9,382	18.1
Other government	678	1.2	798	1.4	721	1.3	643	1.2	571	1.1
Uninsured	15,800	26.8	15,537	26.4	16,479	29.0	15,209	29.2	15,358	29.7
Other	1,902	3.2	2,058	3.5	687	1.2	358	0.7	237	0.5
Unknown	4	0.0	9	0.0	7	0.0	4	0.0	8	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Cleveland Regional Medical Center

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	56,907	96.7	56,180	95.6	54,567	96.1	49,890	95.7	49,394	95.5
Discharged, transferred to acute facility	704	1.2	644	1.1	650	1.1	634	1.2	609	1.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	549	0.9	546	0.9	351	0.6	338	0.6	460	0.9
Discharged, transferred to rehab facility	5	0.0	9	0.0	3	0.0	.	.	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0	4	0.0	2	0.0	2	0.0	2	0.0
Discharged, transferred to psychiatric facility	148	0.3	227	0.4	193	0.3	248	0.5	224	0.4
Hospice	11	0.0	16	0.0	18	0.0	7	0.0	15	0.0
Left against medical advice	317	0.5	914	1.6	884	1.6	941	1.8	962	1.9
Court/Law Enforcement	41	0.1	42	0.1	23	0.0	4	0.0	.	.
Expired	75	0.1	83	0.1	84	0.1	63	0.1	70	0.1
Other/Unknown	100	0.2	87	0.1	6	0.0	19	0.0	5	0.0
All	58,860	100.0	58,752	100.0	56,781	100.0	52,146	100.0	51,742	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Columbus Regional Healthcare System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	24,247	24,200	21,764	25,514	26,395

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,351	\$1,078	\$828	\$831	\$707

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	23,855	98.4	23,847	98.5	21,467	98.6	25,100	98.4	26,026	98.6
SC	197	0.8	163	0.7	141	0.6	186	0.7	200	0.8
VA	20	0.1	27	0.1	10	0.0	22	0.1	20	0.1
GA	19	0.1	22	0.1	16	0.1	19	0.1	18	0.1
TN	9	0.0	.	.	8	0.0	7	0.0	7	0.0
Other	147	0.6	141	0.6	122	0.6	180	0.7	124	0.5
Age Group										
Less than 1 year	987	4.1	1,251	5.2	1,088	5.0	771	3.0	825	3.1
1 - 17 years	3,991	16.5	4,079	16.9	3,786	17.4	5,234	20.5	5,778	21.9
18 - 44 years	10,168	41.9	10,006	41.3	9,456	43.4	10,554	41.4	10,937	41.4
45 - 64 years	5,342	22.0	5,433	22.5	4,645	21.3	5,480	21.5	5,361	20.3
65 - 84 years	3,173	13.1	2,944	12.2	2,403	11.0	2,957	11.6	2,979	11.3
85 or more years	586	2.4	487	2.0	386	1.8	518	2.0	515	2.0
Race										
Caucasian	11,694	48.2	11,904	49.2	10,813	49.7	12,942	50.7	12,909	48.9
African American	10,881	44.9	10,673	44.1	9,446	43.4	10,815	42.4	.	.
American Indian	956	3.9	862	3.6	761	3.5	830	3.3	.	.
Asian/Pacific Islander	36	0.1	10	0.0	13	0.1	11	0.0	.	.
Other Race	680	2.8	741	3.1	716	3.3	864	3.4	.	.
Unavailable	.	.	10	0.0	15	0.1	52	0.2	13,486	51.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Columbus Regional Healthcare System**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	720	3.0	658	2.7	617	2.8
Non Hispanic	22,945	94.6	23,542	97.3	21,147	97.2
Unknown	582	2.4
Point of Origin						
Non-health care facility	22,813	94.1	23,507	97.1	21,187	97.3
Clinic or physician's office	144	0.6	.	.	3	0.0
Transfer from a hospital or other health care facility	23	0.1	202	0.8	197	0.9
Transfer from a SNF, ICF, ALF	141	0.6	367	1.5	246	1.1
Court/law enforcement	42	0.2	90	0.4	119	0.5
Information not available	1,084	4.5	34	0.1	12	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,390	18.1	4,510	18.6	4,044	18.6	4,704	18.4	5,140	19.5
Medicaid	8,667	35.7	8,974	37.1	7,839	36.0	9,078	35.6	9,383	35.5
Medicare	5,475	22.6	5,212	21.5	4,340	19.9	5,348	21.0	5,566	21.1
Other government	354	1.5	326	1.3	275	1.3	358	1.4	219	0.8
Uninsured	5,361	22.1	4,993	20.6	5,097	23.4	5,745	22.5	5,899	22.3
Other	.	.	185	0.8	169	0.8	281	1.1	188	0.7

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Columbus Regional Healthcare System**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	22,669	93.5	22,561	93.2	19,936	91.6	22,989	90.1	24,743	93.7
Discharged, transferred to acute facility	388	1.6	338	1.4	316	1.5	400	1.6	283	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	363	1.5	355	1.5	287	1.3	246	1.0	187	0.7
Discharged, transferred to rehab facility	2	0.0	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	16	0.1
Discharged, transferred to psychiatric facility	179	0.7	195	0.8	236	1.1	186	0.7	130	0.5
Hospice	10	0.0	9	0.0	1	0.0	2	0.0	6	0.0
Left against medical advice	464	1.9	663	2.7	926	4.3	1,578	6.2	863	3.3
Court/Law Enforcement	34	0.1	44	0.2	38	0.2	11	0.0	.	.
Expired	72	0.3	34	0.1	23	0.1	65	0.3	54	0.2
Other/Unknown	50	0.2	37	0.1	129	0.5
All	24,247	100.0	24,200	100.0	21,764	100.0	25,514	100.0	26,395	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Cone Health

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	157,851	137,566	121,622	116,255	102,396

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,899	\$1,602	\$1,489	\$1,358	\$1,280

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	154,230	97.7	134,375	97.7	118,945	97.8	113,463	97.6	100,000	97.7
SC	252	0.2	235	0.2	206	0.2	197	0.2	150	0.1
VA	938	0.6	858	0.6	706	0.6	741	0.6	599	0.6
GA	282	0.2	208	0.2	202	0.2	153	0.1	147	0.1
TN	114	0.1	93	0.1	63	0.1	55	0.0	52	0.1
Other	2,035	1.3	1,797	1.3	1,500	1.2	1,646	1.4	1,448	1.4
Age Group										
Less than 1 year	7,409	4.7	6,829	5.0	5,965	4.9	2,960	2.5	2,781	2.7
1 - 17 years	25,083	15.9	21,529	15.6	19,879	16.3	21,780	18.7	18,878	18.4
18 - 44 years	75,076	47.6	66,400	48.3	56,750	46.7	54,989	47.3	48,557	47.4
45 - 64 years	33,233	21.1	29,087	21.1	25,929	21.3	24,693	21.2	21,593	21.1
65 - 84 years	13,564	8.6	10,916	7.9	10,320	8.5	9,376	8.1	8,568	8.4
85 or more years	3,486	2.2	2,805	2.0	2,779	2.3	2,457	2.1	2,019	2.0
Race										
Caucasian	68,903	43.7	62,676	45.6	59,099	48.6	43,740	37.6	47,549	46.4
African American	79,292	50.2	66,845	48.6	56,580	46.5	40,891	35.2	48,310	47.2
American Indian	427	0.3	316	0.2	251	0.2	192	0.2	3	0.0
Asian/Pacific Islander	1,561	1.0	1,306	0.9	975	0.8	672	0.6	824	0.8
Other Race	6,494	4.1	5,121	3.7	3,519	2.9	2,569	2.2	5,631	5.5
Unavailable	1,174	0.7	1,302	0.9	1,198	1.0	28,191	24.2	79	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Cone Health

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	6,922	4.4	5,829	4.2	4,738	3.9
Non Hispanic	149,763	94.9	130,386	94.8	115,753	95.2
Unknown	1,166	0.7	1,351	1.0	1,131	0.9
Point of Origin						
Non-health care facility	145,484	92.2	130,366	94.8	121,550	99.9
Clinic or physician's office	12,300	7.8	7,104	5.2	1	0.0
Transfer from a hospital or other health care facility	24	0.0	74	0.1	69	0.1
Transfer from a SNF, ICF, ALF	4	0.0	4	0.0	2	0.0
Court/law enforcement	1	0.0
Information not available	38	0.0	18	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	46,940	29.7	41,350	30.1	39,235	32.3	38,329	33.0	35,474	34.6
Medicaid	39,606	25.1	35,566	25.9	26,905	22.1	25,675	22.1	22,782	22.2
Medicare	16,904	10.7	14,660	10.7	13,770	11.3	11,934	10.3	10,554	10.3
Other government	2,736	1.7	1,960	1.4	2,847	2.3	2,648	2.3	2,812	2.7
Uninsured	46,801	29.6	40,544	29.5	38,656	31.8	37,480	32.2	30,593	29.9
Other	4,864	3.1	3,473	2.5	155	0.1	137	0.1	131	0.1
Unknown	.	.	13	0.0	54	0.0	52	0.0	50	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Cone Health

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	148,272	93.9	130,834	95.1	116,113	95.5	111,152	95.6	97,953	95.7
Discharged, transferred to acute facility	521	0.3	846	0.6	512	0.4	470	0.4	181	0.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	1,210	0.8	329	0.2	79	0.1	151	0.1	185	0.2
Discharged, transferred to rehab facility	169	0.1	14	0.0	5	0.0	2	0.0	6	0.0
Discharged, transferred to long term acute care facility (LTAC)	146	0.1	18	0.0
Discharged, transferred to psychiatric facility	1,535	1.0	1,390	1.0	1,352	1.1	1,193	1.0	721	0.7
Hospice	531	0.3	14	0.0	2	0.0
Left against medical advice	4,757	3.0	3,636	2.6	2,811	2.3	2,529	2.2	2,439	2.4
Court/Law Enforcement	127	0.1	88	0.1	46	0.0	86	0.1	.	.
Expired	305	0.2	267	0.2	289	0.2	302	0.3	276	0.3
Other/Unknown	278	0.2	130	0.1	415	0.3	370	0.3	633	0.6
All	157,851	100.0	137,566	100.0	121,622	100.0	116,255	100.0	102,396	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Davie County Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	6,389	6,825	7,207	7,190	7,416

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$885	\$910	\$749	\$720	\$613

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	6,313	98.8	6,740	98.8	7,113	98.7	7,093	98.7	7,321	98.7
SC	2	0.0	10	0.1	10	0.1	21	0.3	13	0.2
VA	11	0.2	11	0.2	14	0.2	12	0.2	10	0.1
GA	5	0.1	5	0.1	11	0.2	7	0.1	6	0.1
TN	3	0.0	7	0.1	14	0.2	6	0.1	8	0.1
Other	55	0.9	52	0.8	45	0.6	51	0.7	58	0.8
Age Group										
Less than 1 year	232	3.6	240	3.5	301	4.2	170	2.4	189	2.5
1 - 17 years	1,518	23.8	1,639	24.0	1,698	23.6	2,011	28.0	2,089	28.2
18 - 44 years	2,546	39.8	3,461	50.7	3,761	52.2	3,596	50.0	3,775	50.9
45 - 64 years	1,276	20.0	1,237	18.1	1,256	17.4	1,189	16.5	1,160	15.6
65 - 84 years	664	10.4	193	2.8	137	1.9	170	2.4	179	2.4
85 or more years	153	2.4	55	0.8	54	0.7	54	0.8	24	0.3
Race										
Caucasian	5,042	78.9	5,471	80.2	5,630	78.1	4,214	58.6	5,811	78.4
African American	919	14.4	881	12.9	981	13.6	677	9.4	849	11.4
American Indian	2	0.0	5	0.1	26	0.4	5	0.1	3	0.0
Asian/Pacific Islander	5	0.1	465	6.8	568	7.9	421	5.9	3	0.0
Other Race	421	6.6	2	0.0	1	0.0	5	0.1	750	10.1
Unavailable	.	.	1	0.0	1	0.0	1,868	26.0	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Davie County Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	395	6.2	458	6.7	556	7.7
Non Hispanic	5,994	93.8	6,366	93.3	6,650	92.3
Unknown	.	.	1	0.0	1	0.0
Point of Origin						
Non-health care facility	6,346	99.3	6,765	99.1	5,315	73.7
Clinic or physician's office	40	0.6	48	0.7	1,779	24.7
Transfer from a hospital or other health care facility	3	0.0	8	0.1	113	1.6
Court/law enforcement	.	.	4	0.1	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,801	28.2	1,752	25.7	1,951	27.1	2,016	28.0	2,076	28.0
Medicaid	2,277	35.6	2,126	31.2	2,214	30.7	2,447	34.0	2,191	29.5
Medicare	838	13.1	167	2.4	122	1.7	156	2.2	64	0.9
Other government	110	1.7	41	0.6	38	0.5	61	0.8	147	2.0
Uninsured	1,363	21.3	2,739	40.1	2,882	40.0	2,510	34.9	2,938	39.6

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Davie County Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	5,984	93.7	6,489	95.1	6,888	95.6	6,755	93.9	7,173	96.7
Discharged, transferred to acute facility	334	5.2	278	4.1	301	4.2	399	5.5	219	3.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	25	0.4	7	0.1	2	0.0	3	0.0	7	0.1
Hospice	1	0.0	2	0.0
Left against medical advice	44	0.7	47	0.7	15	0.2	30	0.4	13	0.2
Expired	2	0.0	4	0.1	1	0.0	2	0.0	2	0.0
All	6,389	100.0	6,825	100.0	7,207	100.0	7,190	100.0	7,416	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Davis Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	22,926	21,360	20,919	24,751	23,248

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,703	\$2,671	\$2,131	\$1,700	\$1,530

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	22,661	98.8	21,133	98.9	20,682	98.9	24,505	99.0	23,011	99.0
SC	36	0.2	26	0.1	31	0.1	37	0.1	39	0.2
VA	51	0.2	31	0.1	38	0.2	37	0.1	35	0.2
GA	21	0.1	9	0.0	17	0.1	14	0.1	13	0.1
TN	8	0.0	5	0.0	6	0.0	11	0.0	11	0.0
Other	149	0.6	156	0.7	145	0.7	147	0.6	139	0.6
Age Group										
Less than 1 year	1,156	5.0	1,068	5.0	1,022	4.9	620	2.5	655	2.8
1 - 17 years	4,323	18.9	3,729	17.5	3,702	17.7	4,798	19.4	4,821	20.7
18 - 44 years	11,835	51.6	11,345	53.1	10,871	52.0	13,199	53.3	12,276	52.8
45 - 64 years	4,026	17.6	3,927	18.4	3,949	18.9	4,680	18.9	4,001	17.2
65 - 84 years	1,336	5.8	1,082	5.1	1,170	5.6	1,237	5.0	1,258	5.4
85 or more years	250	1.1	209	1.0	205	1.0	217	0.9	237	1.0
Race										
Caucasian	15,819	69.0	15,163	71.0	14,892	71.2	13,507	54.6	.	.
African American	5,445	23.8	4,808	22.5	4,424	21.1	3,683	14.9	.	.
American Indian	7	0.0	4	0.0	14	0.1	11	0.0	.	.
Asian/Pacific Islander	48	0.2	124	0.6	485	2.3	183	0.7	.	.
Unavailable	1,607	7.0	1,261	5.9	1,104	5.3	7,367	29.8	23,248	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Davis Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,155	5.0	887	4.2	894	4.3
Non Hispanic	21,771	95.0	20,473	95.8	20,025	95.7
Point of Origin						
Non-health care facility	22,613	98.6	21,277	99.6	20,893	99.9
Clinic or physician's office	13	0.1	5	0.0	10	0.0
Transfer from a hospital or other health care facility	6	0.0	15	0.1	14	0.1
Transfer from a SNF, ICF, ALF	2	0.0	3	0.0	.	.
Court/law enforcement	.	.	3	0.0	1	0.0
Information not available	292	1.3	57	0.3	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,189	22.6	4,617	21.6	5,571	26.6	6,554	26.5	6,550	28.2
Medicaid	9,296	40.5	8,216	38.5	7,373	35.2	8,767	35.4	8,046	34.6
Medicare	2,866	12.5	2,584	12.1	3,076	14.7	3,633	14.7	3,347	14.4
Other government	208	0.9	197	0.9	179	0.9	239	1.0	200	0.9
Uninsured	5,367	23.4	5,746	26.9	4,720	22.6	5,558	22.5	5,105	22.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Davis Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	21,987	95.9	20,217	94.6	19,796	94.6	23,791	96.1	22,387	96.3
Discharged, transferred to acute facility	217	0.9	191	0.9	154	0.7	302	1.2	206	0.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	33	0.1	32	0.1	84	0.4	41	0.2	1	0.0
Discharged, transferred to rehab facility	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	244	1.1	344	1.6	289	1.4	165	0.7	154	0.7
Hospice	4	0.0	1	0.0	.	.
Left against medical advice	427	1.9	564	2.6	577	2.8	435	1.8	486	2.1
Court/Law Enforcement	7	0.0	2	0.0	3	0.0	2	0.0	.	.
Expired	4	0.0	10	0.0	16	0.1	14	0.1	14	0.1
Other/Unknown	1	0.0
All	22,926	100.0	21,360	100.0	20,919	100.0	24,751	100.0	23,248	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Duke Raleigh

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	37,955	33,917	32,315	29,826	29,565

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,358	\$2,744	\$2,639	\$2,483	\$2,329

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	37,146	97.9	33,097	97.6	31,546	97.6	29,137	97.7	28,720	97.1
SC	47	0.1	54	0.2	58	0.2	46	0.2	43	0.1
VA	137	0.4	116	0.3	90	0.3	96	0.3	105	0.4
GA	61	0.2	44	0.1	49	0.2	59	0.2	59	0.2
TN	19	0.1	16	0.0	14	0.0	10	0.0	19	0.1
Other	545	1.4	590	1.7	558	1.7	478	1.6	619	2.1
Age Group										
Less than 1 year	457	1.2	423	1.2	467	1.4	191	0.6	220	0.7
1 - 17 years	2,883	7.6	2,629	7.8	2,637	8.2	2,646	8.9	2,824	9.6
18 - 44 years	20,661	54.4	18,719	55.2	17,987	55.7	16,647	55.8	16,597	56.1
45 - 64 years	9,674	25.5	8,699	25.6	8,048	24.9	7,339	24.6	7,038	23.8
65 - 84 years	3,600	9.5	2,877	8.5	2,619	8.1	2,453	8.2	2,364	8.0
85 or more years	680	1.8	570	1.7	557	1.7	550	1.8	522	1.8
Race										
Caucasian	11,913	31.4	10,808	31.9	10,646	32.9	10,294	34.5	.	.
African American	22,725	59.9	20,118	59.3	18,806	58.2	16,881	56.6	.	.
American Indian	18	0.0	17	0.1	20	0.1	18	0.1	.	.
Asian/Pacific Islander	160	0.4	123	0.4	150	0.5	148	0.5	.	.
Other Race	2,970	7.8	2,444	7.2	2,343	7.3	2,150	7.2	.	.
Unavailable	169	0.4	407	1.2	350	1.1	335	1.1	29,565	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Duke Raleigh

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Non Hispanic	34,816	91.7	31,134	91.8	29,795	92.2
Unknown	3,139	8.3	2,783	8.2	2,520	7.8
Point of Origin						
Non-health care facility	37,356	98.4	33,524	98.8	32,264	99.8
Clinic or physician's office	295	0.8	334	1.0	26	0.1
Transfer from a hospital or other health care facility	11	0.0	5	0.0	4	0.0
Transfer from a SNF, ICF, ALF	.	.	1	0.0	2	0.0
Court/law enforcement	3	0.0	2	0.0	.	.
Information not available	290	0.8	51	0.2	19	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,672	25.5	8,651	25.5	8,809	27.3	9,203	30.9	9,903	33.5
Medicaid	6,606	17.4	6,097	18.0	5,367	16.6	5,177	17.4	5,407	18.3
Medicare	6,934	18.3	6,093	18.0	5,249	16.2	4,268	14.3	4,069	13.8
Other government	550	1.4	579	1.7	612	1.9	640	2.1	581	2.0
Uninsured	14,193	37.4	12,497	36.8	12,278	38.0	10,536	35.3	9,576	32.4
Other	2	0.0	29	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Duke Raleigh

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	37,507	98.8	33,364	98.4	31,804	98.4	29,413	98.6	28,955	97.9
Discharged, transferred to acute facility	213	0.6	234	0.7	261	0.8	231	0.8	240	0.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	20	0.1	21	0.1	35	0.1	4	0.0	9	0.0
Discharged, transferred to rehab facility	1	0.0	1	0.0	1	0.0	1	0.0	3	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	36	0.1	42	0.1	17	0.1
Hospice	1	0.0	3	0.0	2	0.0
Left against medical advice	167	0.4	241	0.7	187	0.6	157	0.5	324	1.1
Court/Law Enforcement	3	0.0	2	0.0	1	0.0
Expired	6	0.0	9	0.0	6	0.0	10	0.0	8	0.0
Other/Unknown	1	0.0	.	.	1	0.0	10	0.0	25	0.1
All	37,955	100.0	33,917	100.0	32,315	100.0	29,826	100.0	29,565	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Duke Regional Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	48,974	55,125	54,354	52,739	53,095

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,370	\$3,068	\$2,794	\$2,548	\$2,253

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	48,329	98.7	54,376	98.6	53,713	98.8	52,051	98.7	52,280	98.5
SC	34	0.1	47	0.1	42	0.1	61	0.1	60	0.1
VA	190	0.4	217	0.4	192	0.4	164	0.3	218	0.4
GA	48	0.1	61	0.1	37	0.1	52	0.1	37	0.1
TN	9	0.0	9	0.0	11	0.0	14	0.0	14	0.0
Other	364	0.7	415	0.8	359	0.7	397	0.8	486	0.9
Age Group										
Less than 1 year	1,437	2.9	1,700	3.1	1,789	3.3	914	1.7	1,008	1.9
1 - 17 years	5,262	10.7	6,344	11.5	6,692	12.3	7,108	13.5	7,598	14.3
18 - 44 years	24,751	50.5	28,362	51.5	28,052	51.6	27,200	51.6	27,602	52.0
45 - 64 years	11,940	24.4	12,816	23.2	12,427	22.9	12,261	23.2	11,883	22.4
65 - 84 years	4,526	9.2	4,785	8.7	4,363	8.0	4,263	8.1	3,955	7.4
85 or more years	1,058	2.2	1,118	2.0	1,031	1.9	993	1.9	1,049	2.0
Race										
Caucasian	14,063	28.7	15,790	28.6	15,961	29.4	12,649	24.0	.	.
African American	30,841	63.0	34,896	63.3	34,281	63.1	24,535	46.5	.	.
American Indian	58	0.1	77	0.1	91	0.2	60	0.1	.	.
Asian/Pacific Islander	195	0.4	303	0.5	296	0.5	326	0.6	.	.
Other Race	3,558	7.3	3,689	6.7	3,363	6.2	2,432	4.6	.	.
Unavailable	259	0.5	370	0.7	362	0.7	12,737	24.2	53,095	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Duke Regional Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,312	4.7	2,437	4.4	2,897	5.3
Non Hispanic	35,495	72.5	41,516	75.3	50,312	92.6
Unknown	11,167	22.8	11,172	20.3	1,145	2.1
Point of Origin						
Non-health care facility	46,797	95.6	53,019	96.2	52,154	96.0
Clinic or physician's office	1,207	2.5	1,066	1.9	991	1.8
Transfer from a hospital or other health care facility	87	0.2	115	0.2	139	0.3
Transfer from a SNF, ICF, ALF	648	1.3	734	1.3	789	1.5
Court/law enforcement	225	0.5	176	0.3	209	0.4
Information not available	10	0.0	15	0.0	72	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	11,770	24.0	12,889	23.4	13,260	24.4	13,185	25.0	14,353	27.0
Medicaid	12,086	24.7	14,763	26.8	13,702	25.2	13,891	26.3	13,997	26.4
Medicare	7,245	14.8	7,939	14.4	7,328	13.5	7,152	13.6	6,835	12.9
Other government	740	1.5	931	1.7	877	1.6	878	1.7	1,014	1.9
Uninsured	17,093	34.9	18,555	33.7	19,153	35.2	17,549	33.3	16,783	31.6
Other	40	0.1	48	0.1	34	0.1	84	0.2	113	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Duke Regional Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	47,903	97.8	53,858	97.7	53,008	97.5	51,711	98.1	52,139	98.2
Discharged, transferred to acute facility	237	0.5	278	0.5	335	0.6	263	0.5	204	0.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	416	0.8	526	1.0	536	1.0	217	0.4	274	0.5
Discharged, transferred to rehab facility	26	0.1	6	0.0	26	0.0	25	0.0	9	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0	.	.	27	0.1	36	0.1
Discharged, transferred to psychiatric facility	33	0.1	70	0.1	27	0.0	33	0.1	59	0.1
Hospice	19	0.0	37	0.1	34	0.1	18	0.0	21	0.0
Left against medical advice	128	0.3	149	0.3	190	0.3	257	0.5	313	0.6
Court/Law Enforcement	162	0.3	149	0.3	107	0.2	129	0.2	.	.
Expired	45	0.1	39	0.1	43	0.1	56	0.1	40	0.1
Other/Unknown	5	0.0	12	0.0	48	0.1	3	0.0	.	.
All	48,974	100.0	55,125	100.0	54,354	100.0	52,739	100.0	53,095	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Duke University Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	48,373	53,343	55,031	52,250	54,379

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$4,616	\$4,130	\$3,660	\$3,378	\$2,998

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	46,102	95.3	50,775	95.2	52,444	95.3	49,725	95.2	51,920	95.5
SC	167	0.3	193	0.4	200	0.4	222	0.4	180	0.3
VA	803	1.7	897	1.7	862	1.6	876	1.7	793	1.5
GA	102	0.2	143	0.3	130	0.2	127	0.2	121	0.2
TN	57	0.1	61	0.1	39	0.1	45	0.1	55	0.1
Other	1,142	2.4	1,274	2.4	1,356	2.5	1,255	2.4	1,310	2.4
Age Group										
Less than 1 year	3,446	7.1	3,505	6.6	3,794	6.9	2,072	4.0	2,207	4.1
1 - 17 years	8,777	18.1	9,029	16.9	9,032	16.4	10,334	19.8	11,329	20.8
18 - 44 years	19,415	40.1	22,335	41.9	23,961	43.5	22,465	43.0	23,488	43.2
45 - 64 years	10,923	22.6	12,321	23.1	12,182	22.1	11,747	22.5	11,900	21.9
65 - 84 years	4,755	9.8	5,001	9.4	4,972	9.0	4,716	9.0	4,636	8.5
85 or more years	1,057	2.2	1,152	2.2	1,090	2.0	916	1.8	819	1.5
Race										
Caucasian	18,334	37.9	20,453	38.3	20,955	38.1	14,799	28.3	.	.
African American	22,991	47.5	25,876	48.5	27,071	49.2	18,898	36.2	.	.
American Indian	127	0.3	157	0.3	154	0.3	96	0.2	.	.
Asian/Pacific Islander	716	1.5	771	1.4	754	1.4	581	1.1	.	.
Other Race	5,270	10.9	5,370	10.1	5,422	9.9	4,055	7.8	.	.
Unavailable	935	1.9	716	1.3	675	1.2	13,821	26.5	54,379	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Duke University Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,465	7.2	3,285	6.2	4,558	8.3
Non Hispanic	33,071	68.4	33,214	62.3	48,927	88.9
Unknown	11,837	24.5	16,844	31.6	1,546	2.8
Point of Origin						
Non-health care facility	47,397	98.0	52,595	98.6	54,188	98.5
Clinic or physician's office	341	0.7	522	1.0	557	1.0
Transfer from a hospital or other health care facility	75	0.2	109	0.2	133	0.2
Transfer from a SNF, ICF, ALF	16	0.0	58	0.1	75	0.1
Court/law enforcement	39	0.1	58	0.1	72	0.1
Information not available	505	1.0	1	0.0	6	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	14,737	30.5	16,256	30.5	17,082	31.0	16,460	31.5	17,760	32.7
Medicaid	13,377	27.7	14,775	27.7	14,072	25.6	13,648	26.1	15,014	27.6
Medicare	7,795	16.1	8,790	16.5	8,605	15.6	8,032	15.4	8,006	14.7
Other government	659	1.4	785	1.5	894	1.6	850	1.6	927	1.7
Uninsured	8,461	17.5	12,585	23.6	14,268	25.9	13,147	25.2	12,514	23.0
Other	243	0.5	152	0.3	110	0.2	113	0.2	158	0.3
Unknown	3,101	6.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Duke University Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,067	99.4	53,338	100.0	55,021	100.0	52,243	100.0	54,370	100.0
Discharged, transferred to acute facility	21	0.0	1	0.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	65	0.1	2	0.0	4	0.0	6	0.0	5	0.0
Discharged, transferred to rehab facility	18	0.0
Discharged, transferred to long term acute care facility (LTAC)	5	0.0
Discharged, transferred to psychiatric facility	114	0.2	.	.	1	0.0	.	.	2	0.0
Hospice	7	0.0	1	0.0
Left against medical advice	42	0.1	.	.	2	0.0	1	0.0	.	.
Court/Law Enforcement	2	0.0	2	0.0	1	0.0
Expired	18	0.0	1	0.0	2	0.0
Other/Unknown	14	0.0
All	48,373	100.0	53,343	100.0	55,031	100.0	52,250	100.0	54,379	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics First Health Montgomery Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	12,940	14,809	11,977	11,718	13,082

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,363	\$1,226	\$1,047	\$986	\$789

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	12,867	99.4	14,724	99.4	11,922	99.5	11,647	99.4	13,007	99.4
SC	13	0.1	11	0.1	25	0.2	16	0.1	18	0.1
VA	5	0.0	6	0.0	4	0.0	7	0.1	11	0.1
GA	5	0.0	6	0.0	4	0.0	4	0.0	4	0.0
TN	1	0.0	1	0.0	.	.	3	0.0	1	0.0
Other	49	0.4	61	0.4	22	0.2	41	0.3	41	0.3
Age Group										
Less than 1 year	552	4.3	577	3.9	567	4.7	270	2.3	313	2.4
1 - 17 years	2,655	20.5	2,600	17.6	2,431	20.3	2,715	23.2	3,467	26.5
18 - 44 years	5,789	44.7	6,508	43.9	5,336	44.6	5,287	45.1	5,618	42.9
45 - 64 years	2,570	19.9	3,240	21.9	2,411	20.1	2,235	19.1	2,384	18.2
65 - 84 years	1,106	8.5	1,496	10.1	939	7.8	957	8.2	1,026	7.8
85 or more years	268	2.1	388	2.6	293	2.4	254	2.2	274	2.1
Race										
Caucasian	7,722	59.7	9,259	62.5	7,088	59.2	5,244	44.8	7,627	58.3
African American	3,877	30.0	4,261	28.8	3,787	31.6	2,704	23.1	4,083	31.2
American Indian	51	0.4	64	0.4	64	0.5	32	0.3	36	0.3
Asian/Pacific Islander	86	0.7	52	0.4	57	0.5	62	0.5	66	0.5
Other Race	1,185	9.2	1,166	7.9	971	8.1	733	6.3	1,270	9.7
Unavailable	19	0.1	7	0.0	10	0.1	2,943	25.1	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Montgomery Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	994	7.7	918	6.2	915	7.6
Non Hispanic	11,818	91.3	13,166	88.9	11,035	92.1
Unknown	128	1.0	725	4.9	27	0.2
Point of Origin						
Non-health care facility	12,768	98.7	14,532	98.1	11,754	98.1
Clinic or physician's office	1	0.0	1	0.0	.	.
Transfer from a hospital or other health care facility	4	0.0	2	0.0	.	.
Transfer from a SNF, ICF, ALF	80	0.6	187	1.3	143	1.2
Court/law enforcement	87	0.7	87	0.6	80	0.7

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,248	17.4	2,421	16.3	2,399	20.0	2,354	20.1	2,970	22.7
Medicaid	4,610	35.6	5,047	34.1	4,052	33.8	4,007	34.2	4,777	36.5
Medicare	2,112	16.3	3,259	22.0	1,994	16.6	1,971	16.8	1,965	15.0
Other government	320	2.5	315	2.1	197	1.6	242	2.1	271	2.1
Uninsured	3,389	26.2	3,442	23.2	2,975	24.8	2,920	24.9	2,895	22.1
Other	201	1.6	271	1.8	360	3.0	224	1.9	204	1.6
Unknown	60	0.5	54	0.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Montgomery Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,110	93.6	13,811	93.3	11,191	93.4	10,937	93.3	12,299	94.0
Discharged, transferred to acute facility	510	3.9	544	3.7	452	3.8	364	3.1	421	3.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	110	0.9	233	1.6	165	1.4	244	2.1	250	1.9
Discharged, transferred to psychiatric facility	51	0.4	63	0.4	46	0.4	60	0.5	10	0.1
Hospice	4	0.0	2	0.0
Left against medical advice	77	0.6	101	0.7	69	0.6	69	0.6	91	0.7
Court/Law Enforcement	71	0.5	53	0.4	52	0.4	35	0.3	.	.
Expired	7	0.1	2	0.0	2	0.0	9	0.1	11	0.1
All	12,940	100.0	14,809	100.0	11,977	100.0	11,718	100.0	13,082	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics First Health Moore Regional Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	50,201	49,665	42,340	44,663	49,016

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,376	\$1,904	\$1,577	\$1,381	\$1,216

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	49,295	98.2	48,713	98.1	41,569	98.2	43,821	98.1	48,029	98.0
SC	146	0.3	153	0.3	134	0.3	149	0.3	154	0.3
VA	80	0.2	107	0.2	66	0.2	85	0.2	116	0.2
GA	51	0.1	53	0.1	47	0.1	34	0.1	39	0.1
TN	20	0.0	21	0.0	21	0.0	35	0.1	25	0.1
Other	609	1.2	618	1.2	503	1.2	539	1.2	653	1.3
Age Group										
Less than 1 year	1,903	3.8	1,824	3.7	1,624	3.8	1,020	2.3	1,200	2.4
1 - 17 years	7,298	14.5	7,087	14.3	6,311	14.9	8,068	18.1	9,424	19.2
18 - 44 years	19,799	39.4	20,600	41.5	17,210	40.6	18,139	40.6	19,731	40.3
45 - 64 years	11,341	22.6	11,150	22.5	9,661	22.8	9,759	21.9	10,275	21.0
65 - 84 years	7,684	15.3	7,017	14.1	5,861	13.8	6,074	13.6	6,650	13.6
85 or more years	2,176	4.3	1,987	4.0	1,673	4.0	1,603	3.6	1,736	3.5
Race										
Caucasian	29,792	59.3	29,682	59.8	24,852	58.7	19,347	43.3	28,571	58.3
African American	15,520	30.9	15,544	31.3	13,655	32.3	10,859	24.3	15,744	32.1
American Indian	2,207	4.4	2,142	4.3	1,902	4.5	1,534	3.4	63	0.1
Asian/Pacific Islander	136	0.3	121	0.2	105	0.2	58	0.1	104	0.2
Other Race	2,324	4.6	2,029	4.1	1,744	4.1	1,390	3.1	4,534	9.3
Unavailable	222	0.4	147	0.3	82	0.2	11,475	25.7	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Moore Regional Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,207	4.4	1,894	3.8	1,459	3.4
Non Hispanic	44,654	89.0	41,702	84.0	40,304	95.2
Unknown	3,340	6.7	6,069	12.2	577	1.4
Point of Origin						
Non-health care facility	48,679	97.0	48,171	97.0	41,039	96.9
Clinic or physician's office	65	0.1	32	0.1	6	0.0
Transfer from a hospital or other health care facility	53	0.1	28	0.1	17	0.0
Transfer from a SNF, ICF, ALF	1,177	2.3	1,228	2.5	1,104	2.6
Court/law enforcement	202	0.4	202	0.4	167	0.4
Information not available	25	0.0	4	0.0	7	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	11,775	23.5	11,822	23.8	11,321	26.7	12,203	27.3	14,208	29.0
Medicaid	11,524	23.0	11,763	23.7	9,158	21.6	10,210	22.9	11,452	23.4
Medicare	11,196	22.3	10,817	21.8	8,991	21.2	9,044	20.2	9,741	19.9
Other government	3,732	7.4	3,682	7.4	2,827	6.7	2,713	6.1	2,706	5.5
Uninsured	10,683	21.3	10,191	20.5	8,980	21.2	9,656	21.6	10,109	20.6
Other	1,132	2.3	1,063	2.1	1,063	2.5	837	1.9	800	1.6
Unknown	159	0.3	327	0.7

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Moore Regional Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,430	96.5	47,886	96.4	40,813	96.4	43,233	96.8	47,299	96.5
Discharged, transferred to acute facility	299	0.6	285	0.6	212	0.5	193	0.4	259	0.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	848	1.7	846	1.7	858	2.0	822	1.8	1,091	2.2
Discharged, transferred to rehab facility	2	0.0
Discharged, transferred to psychiatric facility	45	0.1	31	0.1	30	0.1	31	0.1	9	0.0
Hospice	41	0.1	22	0.0	2	0.0
Left against medical advice	346	0.7	385	0.8	249	0.6	236	0.5	287	0.6
Court/Law Enforcement	128	0.3	145	0.3	120	0.3	83	0.2	.	.
Expired	62	0.1	65	0.1	58	0.1	65	0.1	69	0.1
All	50,201	100.0	49,665	100.0	42,340	100.0	44,663	100.0	49,016	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Richmond Memorial Hospital**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	26,578	25,181	21,607	21,118	22,446

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,569	\$1,371	\$1,210	\$1,103	\$1,187

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	26,011	97.9	24,611	97.7	21,103	97.7	20,579	97.4	21,878	97.5
SC	395	1.5	380	1.5	380	1.8	362	1.7	398	1.8
VA	22	0.1	21	0.1	24	0.1	13	0.1	35	0.2
GA	35	0.1	27	0.1	22	0.1	22	0.1	21	0.1
TN	11	0.0	5	0.0	4	0.0	13	0.1	4	0.0
Other	104	0.4	137	0.5	74	0.3	129	0.6	110	0.5
Age Group										
Less than 1 year	1,246	4.7	1,348	5.4	1,223	5.7	629	3.0	773	3.4
1 - 17 years	4,784	18.0	4,673	18.6	3,939	18.2	4,541	21.5	5,209	23.2
18 - 44 years	12,633	47.5	11,752	46.7	10,149	47.0	10,111	47.9	10,476	46.7
45 - 64 years	5,312	20.0	5,041	20.0	4,274	19.8	3,870	18.3	3,899	17.4
65 - 84 years	2,229	8.4	2,019	8.0	1,705	7.9	1,639	7.8	1,750	7.8
85 or more years	374	1.4	348	1.4	317	1.5	328	1.6	339	1.5
Race										
Caucasian	13,756	51.8	13,395	53.2	11,407	52.8	8,353	39.6	12,148	54.1
African American	11,588	43.6	10,545	41.9	9,221	42.7	6,721	31.8	9,171	40.9
American Indian	344	1.3	311	1.2	268	1.2	191	0.9	16	0.1
Asian/Pacific Islander	48	0.2	51	0.2	36	0.2	28	0.1	32	0.1
Other Race	806	3.0	866	3.4	670	3.1	479	2.3	1,079	4.8
Unavailable	36	0.1	13	0.1	5	0.0	5,346	25.3	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Richmond Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	771	2.9	783	3.1	584	2.7
Non Hispanic	25,488	95.9	23,058	91.6	20,872	96.6
Unknown	319	1.2	1,340	5.3	151	0.7
Point of Origin						
Non-health care facility	26,464	99.6	25,030	99.4	21,441	99.2
Clinic or physician's office	3	0.0	2	0.0	.	.
Transfer from a hospital or other health care facility	6	0.0	1	0.0	1	0.0
Transfer from a SNF, ICF, ALF	80	0.3	115	0.5	151	0.7
Court/law enforcement	20	0.1	31	0.1	14	0.1
Information not available	5	0.0	2	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,159	19.4	4,736	18.8	4,447	20.6	4,492	21.3	5,024	22.4
Medicaid	9,277	34.9	9,500	37.7	7,762	35.9	7,730	36.6	8,291	36.9
Medicare	4,527	17.0	4,230	16.8	3,572	16.5	3,208	15.2	3,503	15.6
Other government	614	2.3	697	2.8	454	2.1	468	2.2	520	2.3
Uninsured	6,612	24.9	5,609	22.3	5,032	23.3	4,911	23.3	4,763	21.2
Other	236	0.9	254	1.0	340	1.6	309	1.5	345	1.5
Unknown	153	0.6	155	0.6

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
First Health Richmond Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	26,029	97.9	24,654	97.9	21,115	97.7	20,671	97.9	21,741	96.9
Discharged, transferred to acute facility	163	0.6	150	0.6	101	0.5	79	0.4	255	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	115	0.4	113	0.4	203	0.9	164	0.8	176	0.8
Discharged, transferred to psychiatric facility	6	0.0	8	0.0	2	0.0	3	0.0	.	.
Hospice	14	0.1	5	0.0	1	0.0	.	.	2	0.0
Left against medical advice	216	0.8	202	0.8	160	0.7	180	0.9	244	1.1
Court/Law Enforcement	22	0.1	34	0.1	13	0.1	6	0.0	.	.
Expired	13	0.0	15	0.1	12	0.1	15	0.1	28	0.1
All	26,578	100.0	25,181	100.0	21,607	100.0	21,118	100.0	22,446	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Frye Regional Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	32,153	32,729	29,760	29,833	30,050

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$4,208	\$3,775	\$2,847	\$3,027	\$2,910

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	31,732	98.7	32,310	98.7	29,376	98.7	29,440	98.7	29,644	98.6
SC	67	0.2	85	0.3	53	0.2	53	0.2	63	0.2
VA	42	0.1	38	0.1	41	0.1	45	0.2	42	0.1
GA	35	0.1	39	0.1	40	0.1	21	0.1	24	0.1
TN	36	0.1	29	0.1	26	0.1	35	0.1	34	0.1
Other	241	0.7	228	0.7	224	0.8	239	0.8	243	0.8
Age Group										
Less than 1 year	908	2.8	922	2.8	877	2.9	425	1.4	545	1.8
1 - 17 years	3,736	11.6	3,883	11.9	4,027	13.5	4,508	15.1	4,537	15.1
18 - 44 years	13,825	43.0	14,282	43.6	13,221	44.4	13,227	44.3	13,616	45.3
45 - 64 years	7,793	24.2	7,842	24.0	6,667	22.4	6,731	22.6	6,544	21.8
65 - 84 years	4,824	15.0	4,785	14.6	4,042	13.6	4,073	13.7	3,965	13.2
85 or more years	1,067	3.3	1,015	3.1	926	3.1	869	2.9	843	2.8
Race										
Caucasian	25,978	80.8	26,978	82.4	24,319	81.7	18,357	61.5	24,938	83.0
African American	4,587	14.3	4,390	13.4	4,190	14.1	3,036	10.2	3,891	12.9
American Indian	4	0.0	6	0.0	3	0.0	1	0.0	3	0.0
Asian/Pacific Islander	117	0.4	63	0.2	45	0.2	24	0.1	33	0.1
Other Race	1,050	3.3	1,019	3.1	1,053	3.5	778	2.6	1,185	3.9
Unavailable	417	1.3	273	0.8	150	0.5	7,637	25.6	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Frye Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	759	2.4	897	2.7	997	3.4
Non Hispanic	31,229	97.1	31,649	96.7	28,597	96.1
Unknown	165	0.5	183	0.6	166	0.6
Point of Origin						
Non-health care facility	31,701	98.6	32,425	99.1	29,523	99.2
Clinic or physician's office	161	0.5	93	0.3	42	0.1
Transfer from a hospital or other health care facility	163	0.5	123	0.4	161	0.5
Transfer from a SNF, ICF, ALF	98	0.3	71	0.2	25	0.1
Court/law enforcement	6	0.0	14	0.0	7	0.0
Information not available	24	0.1	3	0.0	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,653	26.9	8,791	26.9	8,294	27.9	8,555	28.7	8,797	29.3
Medicaid	7,902	24.6	8,361	25.5	7,422	24.9	7,207	24.2	6,359	21.2
Medicare	6,748	21.0	6,800	20.8	5,966	20.0	5,933	19.9	5,955	19.8
Other government	1,905	5.9	1,996	6.1	1,482	5.0	1,502	5.0	1,238	4.1
Uninsured	6,671	20.7	6,562	20.0	6,044	20.3	6,163	20.7	7,020	23.4
Other	181	0.6	118	0.4	452	1.5	396	1.3	581	1.9
Unknown	93	0.3	101	0.3	100	0.3	77	0.3	100	0.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Frye Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	31,377	97.6	31,875	97.4	29,207	98.1	29,245	98.0	29,465	98.1
Discharged, transferred to acute facility	301	0.9	271	0.8	274	0.9	270	0.9	205	0.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	46	0.1	79	0.2	34	0.1	11	0.0	5	0.0
Discharged, transferred to rehab facility	2	0.0	1	0.0	1	0.0	1	0.0	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0	3	0.0	5	0.0	5	0.0
Discharged, transferred to psychiatric facility	51	0.2	39	0.1	14	0.0	42	0.1	119	0.4
Hospice	7	0.0	15	0.0	2	0.0	2	0.0	.	.
Left against medical advice	257	0.8	329	1.0	149	0.5	174	0.6	179	0.6
Court/Law Enforcement	3	0.0	.	.	2	0.0	3	0.0	.	.
Expired	77	0.2	80	0.2	65	0.2	77	0.3	63	0.2
Other/Unknown	31	0.1	39	0.1	9	0.0	3	0.0	5	0.0
All	32,153	100.0	32,729	100.0	29,760	100.0	29,833	100.0	30,050	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Granville Health System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	16,164	14,824	14,067	14,742	16,051

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,799	\$1,706	\$1,292	\$1,240	\$1,145

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	15,811	97.8	14,405	97.2	13,712	97.5	14,439	97.9	15,687	97.7
SC	7	0.0	8	0.1	15	0.1	7	0.0	9	0.1
VA	217	1.3	202	1.4	188	1.3	192	1.3	228	1.4
GA	12	0.1	11	0.1	10	0.1	10	0.1	11	0.1
TN	4	0.0	7	0.0	7	0.0	4	0.0	8	0.0
Other	113	0.7	191	1.3	135	1.0	90	0.6	108	0.7
Age Group										
Less than 1 year	677	4.2	682	4.6	633	4.5	359	2.4	380	2.4
1 - 17 years	2,649	16.4	2,376	16.0	2,408	17.1	2,800	19.0	3,263	20.3
18 - 44 years	7,019	43.4	6,638	44.8	6,618	47.0	6,854	46.5	7,453	46.4
45 - 64 years	3,668	22.7	3,341	22.5	2,964	21.1	3,252	22.1	3,436	21.4
65 - 84 years	1,758	10.9	1,438	9.7	1,164	8.3	1,212	8.2	1,220	7.6
85 or more years	393	2.4	349	2.4	280	2.0	265	1.8	299	1.9
Race										
Caucasian	6,340	39.2	5,878	39.7	5,528	39.3	5,984	40.6	.	.
African American	9,148	56.6	8,341	56.3	7,928	56.4	8,105	55.0	.	.
American Indian	8	0.0	7	0.0	2	0.0	2	0.0	.	.
Asian/Pacific Islander	20	0.1	19	0.1	17	0.1	19	0.1	.	.
Other Race	621	3.8	566	3.8	583	4.1	620	4.2	.	.
Unavailable	27	0.2	13	0.1	9	0.1	12	0.1	16,051	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Granville Health System

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	516	3.2	422	2.8	393	2.8
Non Hispanic	15,621	96.6	14,389	97.1	13,598	96.7
Unknown	27	0.2	13	0.1	76	0.5
Point of Origin						
Non-health care facility	15,746	97.4	14,416	97.2	13,819	98.2
Clinic or physician's office	70	0.4	47	0.3	46	0.3
Transfer from a hospital or other health care facility	1	0.0	1	0.0	1	0.0
Transfer from a SNF, ICF, ALF	153	0.9	153	1.0	141	1.0
Court/law enforcement	189	1.2	183	1.2	60	0.4
Information not available	5	0.0	24	0.2	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,310	26.7	3,919	26.4	3,787	26.9	3,847	26.1	4,503	28.1
Medicaid	4,580	28.3	4,545	30.7	3,966	28.2	4,099	27.8	4,694	29.2
Medicare	2,595	16.1	2,304	15.5	2,198	15.6	2,471	16.8	2,330	14.5
Other government	262	1.6	286	1.9	261	1.9	303	2.1	322	2.0
Uninsured	4,042	25.0	3,606	24.3	3,855	27.4	4,022	27.3	4,202	26.2
Other	375	2.3	164	1.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Granville Health System

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	14,696	90.9	13,534	91.3	13,210	93.9	13,912	94.4	15,252	95.0
Discharged, transferred to acute facility	486	3.0	423	2.9	370	2.6	421	2.9	341	2.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	63	0.4	57	0.4	39	0.3	.	.	1	0.0
Discharged, transferred to rehab facility	13	0.1	6	0.0	6	0.0	4	0.0	9	0.1
Discharged, transferred to psychiatric facility	138	0.9	94	0.6
Hospice	1	0.0	2	0.0
Left against medical advice	644	4.0	517	3.5	427	3.0	383	2.6	430	2.7
Court/Law Enforcement	98	0.6	104	0.7
Expired	25	0.2	30	0.2	14	0.1	22	0.1	18	0.1
Other/Unknown	.	.	57	0.4	1	0.0
All	16,164	100.0	14,824	100.0	14,067	100.0	14,742	100.0	16,051	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Halifax Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	36,126	34,223	33,906	33,737	35,678

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,912	\$1,793	\$1,440	\$1,226	\$1,015

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	34,953	96.8	33,145	96.9	32,911	97.1	32,696	96.9	34,503	96.7
SC	32	0.1	39	0.1	35	0.1	43	0.1	31	0.1
VA	708	2.0	588	1.7	488	1.4	576	1.7	689	1.9
GA	22	0.1	23	0.1	42	0.1	30	0.1	23	0.1
TN	5	0.0	3	0.0	6	0.0	6	0.0	9	0.0
Other	406	1.1	425	1.2	424	1.3	386	1.1	423	1.2
Age Group										
Less than 1 year	1,355	3.8	1,429	4.2	1,421	4.2	830	2.5	914	2.6
1 - 17 years	5,255	14.5	4,913	14.4	5,093	15.0	5,885	17.4	7,023	19.7
18 - 44 years	15,227	42.1	14,723	43.0	15,002	44.2	14,899	44.2	15,591	43.7
45 - 64 years	8,739	24.2	8,280	24.2	8,105	23.9	7,872	23.3	7,806	21.9
65 - 84 years	4,617	12.8	4,001	11.7	3,528	10.4	3,593	10.7	3,619	10.1
85 or more years	933	2.6	877	2.6	757	2.2	658	2.0	725	2.0
Race										
Caucasian	11,893	32.9	11,420	33.4	11,137	32.8	11,255	33.4	.	.
African American	22,408	62.0	21,219	62.0	21,247	62.7	20,972	62.2	.	.
American Indian	1,254	3.5	1,018	3.0	976	2.9	1,013	3.0	.	.
Asian/Pacific Islander	55	0.2	34	0.1	39	0.1	29	0.1	.	.
Other Race	503	1.4	496	1.4	439	1.3	344	1.0	.	.
Unavailable	13	0.0	36	0.1	68	0.2	124	0.4	35,678	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Halifax Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	258	0.7	20	0.1	212	0.6
Non Hispanic	35,528	98.3	34,150	99.8	33,184	97.9
Unknown	340	0.9	53	0.2	510	1.5
Point of Origin						
Non-health care facility	36,014	99.7	34,057	99.5	33,750	99.5
Clinic or physician's office	61	0.2	49	0.1	20	0.1
Court/law enforcement	50	0.1	117	0.3	136	0.4
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,947	16.5	5,736	16.8	5,668	16.7	6,209	18.4	7,429	20.8
Medicaid	11,478	31.8	11,230	32.8	11,184	33.0	10,985	32.6	11,821	33.1
Medicare	8,864	24.5	8,099	23.7	7,356	21.7	7,287	21.6	7,600	21.3
Other government	568	1.6	566	1.7	574	1.7	639	1.9	617	1.7
Uninsured	7,971	22.1	7,271	21.2	7,765	22.9	7,401	21.9	7,170	20.1
Other	1,298	3.6	1,321	3.9	1,359	4.0	1,216	3.6	1,041	2.9

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Halifax Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	32,229	89.2	30,706	89.7	30,654	90.4	31,192	92.5	33,078	92.7
Discharged, transferred to acute facility	1,188	3.3	1,109	3.2	758	2.2	780	2.3	792	2.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	335	0.9	240	0.7	284	0.8	35	0.1	18	0.1
Discharged, transferred to rehab facility	1	0.0	1	0.0	.	.	2	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	113	0.3	130	0.4	216	0.6	127	0.4	5	0.0
Hospice	9	0.0	9	0.0	2	0.0	9	0.0	13	0.0
Left against medical advice	2,110	5.8	1,851	5.4	1,797	5.3	1,498	4.4	1,696	4.8
Court/Law Enforcement	70	0.2	77	0.2	90	0.3	8	0.0	.	.
Expired	69	0.2	98	0.3	105	0.3	86	0.3	74	0.2
All	36,126	100.0	34,223	100.0	33,906	100.0	33,737	100.0	35,678	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics High Point Regional Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	50,203	51,031	50,778	50,620	52,731

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,964	\$2,779	\$2,502	\$1,992	\$1,916

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	49,225	98.1	49,984	97.9	49,808	98.1	49,624	98.0	51,641	97.9
SC	64	0.1	79	0.2	99	0.2	101	0.2	125	0.2
VA	115	0.2	152	0.3	121	0.2	137	0.3	146	0.3
GA	44	0.1	55	0.1	73	0.1	67	0.1	68	0.1
TN	22	0.0	32	0.1	28	0.1	34	0.1	35	0.1
Other	733	1.5	729	1.4	649	1.3	657	1.3	716	1.4
Age Group										
Less than 1 year	1,906	3.8	1,805	3.5	1,655	3.3	893	1.8	981	1.9
1 - 17 years	6,434	12.8	6,285	12.3	6,377	12.6	7,740	15.3	8,491	16.1
18 - 44 years	22,846	45.5	24,262	47.5	24,843	48.9	24,932	49.3	25,922	49.2
45 - 64 years	12,646	25.2	12,613	24.7	12,184	24.0	11,644	23.0	11,399	21.6
65 - 84 years	5,117	10.2	4,879	9.6	4,553	9.0	4,363	8.6	4,690	8.9
85 or more years	1,254	2.5	1,187	2.3	1,166	2.3	1,048	2.1	1,248	2.4
Race										
Caucasian	25,125	50.0	26,175	51.3	26,612	52.4	24,289	48.0	28,439	53.9
African American	21,105	42.0	21,066	41.3	20,894	41.1	18,621	36.8	21,032	39.9
American Indian	66	0.1	64	0.1	72	0.1	83	0.2	115	0.2
Asian/Pacific Islander	806	1.6	753	1.5	633	1.2	678	1.3	681	1.3
Other Race	2,984	5.9	2,778	5.4	2,445	4.8	2,302	4.5	2,464	4.7
Unavailable	117	0.2	195	0.4	122	0.2	4,647	9.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
High Point Regional Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,159	4.3	1,854	3.6	1,617	3.2
Non Hispanic	47,936	95.5	44,546	87.3	46,960	92.5
Unknown	108	0.2	4,631	9.1	2,201	4.3
Point of Origin						
Non-health care facility	49,919	99.4	50,771	99.5	50,408	99.3
Clinic or physician's office	7	0.0	8	0.0	1	0.0
Transfer from a hospital or other health care facility	10	0.0	3	0.0	35	0.1
Transfer from a SNF, ICF, ALF	255	0.5	237	0.5	309	0.6
Newborn	1	0.0
Court/law enforcement	12	0.0	12	0.0	21	0.0
Information not available	3	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	12,541	25.0	12,500	24.5	12,228	24.1	12,461	24.6	14,617	27.7
Medicaid	14,165	28.2	14,250	27.9	12,357	24.3	12,850	25.4	13,793	26.2
Medicare	6,260	12.5	6,274	12.3	6,198	12.2	5,714	11.3	6,329	12.0
Other government	732	1.5	819	1.6	793	1.6	824	1.6	934	1.8
Uninsured	15,198	30.3	15,714	30.8	16,965	33.4	16,983	33.5	15,599	29.6
Other	1,307	2.6	1,474	2.9	2,237	4.4	1,788	3.5	1,459	2.8

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics High Point Regional Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,815	97.2	49,509	97.0	49,478	97.4	49,262	97.3	51,324	97.3
Discharged, transferred to acute facility	449	0.9	412	0.8	325	0.6	328	0.6	375	0.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	420	0.8	488	1.0	486	1.0	549	1.1	629	1.2
Hospice	16	0.0	10	0.0	13	0.0	8	0.0	4	0.0
Left against medical advice	322	0.6	396	0.8	316	0.6	355	0.7	282	0.5
Court/Law Enforcement	67	0.1	81	0.2	37	0.1
Expired	114	0.2	135	0.3	123	0.2	118	0.2	117	0.2
All	50,203	100.0	51,031	100.0	50,778	100.0	50,620	100.0	52,731	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Highlands-Cashiers Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	4,071	4,291	4,103	4,270	3,977

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,083	\$945	\$1,002	\$1,051	\$823

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	2,685	66.0	2,830	66.0	2,722	66.3	2,853	66.8	2,725	68.5
SC	145	3.6	152	3.5	150	3.7	141	3.3	118	3.0
VA	16	0.4	23	0.5	25	0.6	27	0.6	17	0.4
GA	439	10.8	511	11.9	464	11.3	525	12.3	456	11.5
TN	36	0.9	48	1.1	48	1.2	40	0.9	39	1.0
Other	750	18.4	727	16.9	694	16.9	684	16.0	622	15.6
Age Group										
Less than 1 year	90	2.2	92	2.1	62	1.5	33	0.8	29	0.7
1 - 17 years	462	11.3	401	9.3	463	11.3	616	14.4	584	14.7
18 - 44 years	836	20.5	1,037	24.2	1,006	24.5	1,079	25.3	1,094	27.5
45 - 64 years	842	20.7	994	23.2	926	22.6	969	22.7	944	23.7
65 - 84 years	1,553	38.1	1,475	34.4	1,351	32.9	1,326	31.1	1,123	28.2
85 or more years	288	7.1	292	6.8	295	7.2	247	5.8	203	5.1
Race										
Caucasian	3,891	95.6	4,131	96.3	3,924	95.6	3,186	74.6	4	0.1
African American	9	0.2	9	0.2	12	0.3	5	0.1	5	0.1
American Indian	4	0.1	7	0.2	1	0.0	1	0.0	.	.
Asian/Pacific Islander	4	0.1	16	0.4	12	0.3	33	0.8	6	0.2
Other Race	159	3.9	127	3.0	153	3.7	87	2.0	3,962	99.6
Unavailable	4	0.1	1	0.0	1	0.0	958	22.4	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Highlands-Cashiers Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	160	3.9	122	2.8	144	3.5
Non Hispanic	3,909	96.0	4,165	97.1	3,957	96.4
Unknown	2	0.0	4	0.1	2	0.0
Point of Origin						
Non-health care facility	4,069	100.0	4,290	100.0	4,102	100.0
Transfer from a hospital or other health care facility	2	0.0	.	.	1	0.0
Transfer from a SNF, ICF, ALF	.	.	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,410	34.6	1,431	33.3	1,509	36.8	1,646	38.5	1,640	41.2
Medicaid	383	9.4	337	7.9	275	6.7	352	8.2	245	6.2
Medicare	1,690	41.5	1,644	38.3	1,569	38.2	1,463	34.3	1,272	32.0
Other government	83	2.0	122	2.8	127	3.1	144	3.4	137	3.4
Uninsured	505	12.4	757	17.6	623	15.2	665	15.6	683	17.2

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Highlands-Cashiers Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	3,743	91.9	4,026	93.8	3,849	93.8	4,014	94.0	3,790	95.3
Discharged, transferred to acute facility	281	6.9	223	5.2	220	5.4	233	5.5	157	3.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	8	0.2	12	0.3	21	0.5	8	0.2	5	0.1
Discharged, transferred to psychiatric facility	1	0.0	3	0.1	1	0.0	1	0.0	.	.
Left against medical advice	28	0.7	18	0.4	6	0.1	3	0.1	14	0.4
Court/Law Enforcement	2	0.0	1	0.0	.	.	1	0.0	.	.
Expired	7	0.2	7	0.2	3	0.1	10	0.2	11	0.3
Other/Unknown	1	0.0	1	0.0	3	0.1
All	4,071	100.0	4,291	100.0	4,103	100.0	4,270	100.0	3,977	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Hugh Chatham Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	25,202	25,146	24,185	21,688	22,067

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,879	\$1,945	\$1,837	\$1,642	\$1,483

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	24,714	98.1	24,683	98.2	23,766	98.3	21,251	98.0	21,580	97.8
SC	28	0.1	27	0.1	24	0.1	27	0.1	28	0.1
VA	222	0.9	225	0.9	184	0.8	163	0.8	179	0.8
GA	31	0.1	21	0.1	11	0.0	26	0.1	26	0.1
TN	9	0.0	11	0.0	15	0.1	20	0.1	19	0.1
Other	198	0.8	179	0.7	185	0.8	201	0.9	235	1.1
Age Group										
Less than 1 year	1,113	4.4	1,122	4.5	1,178	4.9	587	2.7	614	2.8
1 - 17 years	4,208	16.7	4,185	16.6	4,045	16.7	4,326	19.9	4,672	21.2
18 - 44 years	11,072	43.9	11,478	45.6	10,872	45.0	9,866	45.5	9,841	44.6
45 - 64 years	5,193	20.6	5,192	20.6	4,921	20.3	4,332	20.0	4,431	20.1
65 - 84 years	3,029	12.0	2,638	10.5	2,647	10.9	2,155	9.9	2,098	9.5
85 or more years	587	2.3	531	2.1	522	2.2	422	1.9	411	1.9
Race										
Caucasian	1,613	6.4	1,424	5.7	1,384	5.7	911	4.2	1	0.0
American Indian	22,435	89.0	22,499	89.5	21,630	89.4	14,780	68.1	.	.
Asian/Pacific Islander	1,103	4.4	1,178	4.7	1,098	4.5	731	3.4	.	.
Other Race	51	0.2	45	0.2	73	0.3	27	0.1	22,066	100.0
Unavailable	5,239	24.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Hugh Chatham Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,495	5.9	1,330	5.3	1,287	5.3
Non Hispanic	23,707	94.1	23,816	94.7	22,898	94.7
Point of Origin						
Non-health care facility	25,190	100.0	25,131	99.9	24,175	100.0
Clinic or physician's office	1	0.0	4	0.0	1	0.0
Transfer from a hospital or other health care facility	11	0.0	5	0.0	3	0.0
Transfer from a SNF, ICF, ALF	3	0.0
Newborn	2	0.0
Information not available	.	.	6	0.0	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,964	27.6	6,609	26.3	6,868	28.4	6,438	29.7	6,920	31.4
Medicaid	7,231	28.7	7,345	29.2	6,795	28.1	6,048	27.9	6,338	28.7
Medicare	3,819	15.2	3,820	15.2	3,712	15.3	2,983	13.8	2,880	13.1
Other government	444	1.8	439	1.7	498	2.1	468	2.2	452	2.0
Uninsured	6,744	26.8	6,933	27.6	6,312	26.1	5,751	26.5	5,477	24.8

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Hugh Chatham Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	23,703	94.1	23,445	93.2	22,668	93.7	20,539	94.7	21,034	95.3
Discharged, transferred to acute facility	924	3.7	1,020	4.1	855	3.5	721	3.3	725	3.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	97	0.4	120	0.5	234	1.0	53	0.2	61	0.3
Discharged, transferred to rehab facility	2	0.0
Discharged, transferred to psychiatric facility	134	0.5	125	0.5	75	0.3	63	0.3	44	0.2
Hospice	5	0.0	3	0.0	2	0.0	1	0.0	1	0.0
Left against medical advice	279	1.1	342	1.4	269	1.1	245	1.1	179	0.8
Court/Law Enforcement	1	0.0	1	0.0	1	0.0
Expired	23	0.1	19	0.1	13	0.1	33	0.2	23	0.1
Other/Unknown	36	0.1	71	0.3	66	0.3	33	0.2	.	.
All	25,202	100.0	25,146	100.0	24,185	100.0	21,688	100.0	22,067	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Iredell Health System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	13,562	33,582	39,084	38,173	40,888

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,737	\$1,999	\$1,818	\$1,493	\$1,394

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	13,354	98.5	33,118	98.6	38,579	98.7	37,585	98.5	40,300	98.6
SC	24	0.2	56	0.2	61	0.2	67	0.2	83	0.2
VA	16	0.1	70	0.2	69	0.2	62	0.2	63	0.2
GA	9	0.1	29	0.1	34	0.1	41	0.1	41	0.1
TN	14	0.1	20	0.1	17	0.0	32	0.1	23	0.1
Other	145	1.1	289	0.9	324	0.8	386	1.0	378	0.9
Age Group										
Less than 1 year	378	2.8	1,144	3.4	1,578	4.0	800	2.1	1,043	2.6
1 - 17 years	1,620	11.9	4,627	13.8	5,863	15.0	6,911	18.1	7,744	18.9
18 - 44 years	4,297	31.7	15,327	45.6	18,028	46.1	17,744	46.5	18,935	46.3
45 - 64 years	3,683	27.2	7,681	22.9	8,785	22.5	8,096	21.2	8,275	20.2
65 - 84 years	2,912	21.5	3,952	11.8	3,957	10.1	3,791	9.9	4,022	9.8
85 or more years	672	5.0	851	2.5	873	2.2	831	2.2	869	2.1
Race										
Caucasian	10,111	74.6	23,442	69.8	27,458	70.3	20,276	53.1	.	.
African American	2,866	21.1	8,292	24.7	9,537	24.4	7,085	18.6	.	.
American Indian	10	0.1	23	0.1	24	0.1	11	0.0	.	.
Asian/Pacific Islander	23	0.2
Other Race	543	4.0	1,463	4.4	1,671	4.3	1,284	3.4	.	.
Unavailable	9	0.1	362	1.1	394	1.0	9,517	24.9	40,888	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Iredell Health System**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	407	3.0	1,463	4.4	1,671	4.3
Non Hispanic	13,045	96.2	31,757	94.6	37,019	94.7
Unknown	110	0.8	362	1.1	394	1.0
Point of Origin						
Non-health care facility	13,099	96.6	27,449	81.7	28,890	73.9
Clinic or physician's office	41	0.3	5,423	16.1	9,407	24.1
Transfer from a hospital or other health care facility	5	0.0	59	0.2	7	0.0
Transfer from a SNF, ICF, ALF	382	2.8	535	1.6	697	1.8
Newborn	2	0.0	.	.	1	0.0
Court/law enforcement	29	0.2	104	0.3	82	0.2
Information not available	4	0.0	12	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,266	46.2	7,457	22.2	9,553	24.4	22,562	59.1	23,841	58.3
Medicaid	2,550	18.8	8,369	24.9	9,100	23.3	8,842	23.2	9,978	24.4
Medicare	4,194	30.9	7,082	21.1	7,354	18.8	6,754	17.7	7,050	17.2
Other government	415	3.1	614	1.8	761	1.9	13	0.0	16	0.0
Uninsured	.	.	10,059	30.0	12,316	31.5
Unknown	137	1.0	1	0.0	.	.	2	0.0	3	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Iredell Health System

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,494	92.1	31,762	94.6	37,175	95.1	36,649	96.0	39,687	97.1
Discharged, transferred to acute facility	303	2.2	487	1.5	444	1.1	390	1.0	484	1.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	514	3.8	677	2.0	719	1.8	592	1.6	359	0.9
Discharged, transferred to rehab facility	1	0.0	8	0.0	10	0.0	8	0.0	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0	1	0.0	7	0.0	43	0.1
Discharged, transferred to psychiatric facility	18	0.1	72	0.2	111	0.3	171	0.4	58	0.1
Hospice	19	0.1	20	0.1	8	0.0	8	0.0	3	0.0
Left against medical advice	121	0.9	364	1.1	457	1.2	170	0.4	161	0.4
Court/Law Enforcement	27	0.2	114	0.3	95	0.2	85	0.2	.	.
Expired	34	0.3	73	0.2	60	0.2	90	0.2	87	0.2
Other/Unknown	30	0.2	4	0.0	4	0.0	3	0.0	2	0.0
All	13,562	100.0	33,582	100.0	39,084	100.0	38,173	100.0	40,888	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics J. Arthur Doshier Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	13,186	9,156	9,589	10,733	13,417

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,186	\$1,984	\$1,889	\$1,555	\$1,328

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	12,362	93.8	8,609	94.0	8,998	93.8	10,089	94.0	12,732	94.9
SC	105	0.8	76	0.8	70	0.7	96	0.9	107	0.8
VA	149	1.1	74	0.8	77	0.8	87	0.8	82	0.6
GA	48	0.4	36	0.4	27	0.3	34	0.3	40	0.3
TN	21	0.2	10	0.1	17	0.2	16	0.1	18	0.1
Other	501	3.8	351	3.8	400	4.2	411	3.8	438	3.3
Age Group										
Less than 1 year	309	2.3	289	3.2	309	3.2	144	1.3	189	1.4
1 - 17 years	1,720	13.0	1,548	16.9	1,718	17.9	1,949	18.2	2,055	15.3
18 - 44 years	4,765	36.1	4,206	45.9	4,340	45.3	4,768	44.4	5,793	43.2
45 - 64 years	3,220	24.4	2,438	26.6	2,464	25.7	2,754	25.7	3,285	24.5
65 - 84 years	2,671	20.3	556	6.1	630	6.6	970	9.0	1,753	13.1
85 or more years	501	3.8	119	1.3	128	1.3	148	1.4	342	2.5
Race										
Caucasian	11,557	87.6	8,042	87.8	8,313	86.7	6,713	62.5	.	.
African American	1,360	10.3	886	9.7	1,037	10.8	739	6.9	.	.
American Indian	4	0.0	10	0.1	10	0.1	11	0.1	.	.
Asian/Pacific Islander	21	0.2	22	0.2	34	0.4	20	0.2	.	.
Other Race	244	1.9	195	2.1	194	2.0	157	1.5	13,417	100.0
Unavailable	.	.	1	0.0	1	0.0	3,093	28.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
J. Arthur Doshier Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	113	0.9	108	1.2	109	1.1
Non Hispanic	13,062	99.1	9,035	98.7	9,472	98.8
Unknown	11	0.1	13	0.1	8	0.1
Point of Origin						
Non-health care facility	12,711	96.4	9,155	100.0	9,578	99.9
Clinic or physician's office	.	.	1	0.0	8	0.1
Transfer from a hospital or other health care facility	475	3.6
Court/law enforcement	1	0.0
Information not available	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,451	26.2	2,998	32.7	3,126	32.6	3,234	30.1	3,303	24.6
Medicaid	2,303	17.5	2,012	22.0	2,073	21.6	2,119	19.7	2,859	21.3
Medicare	3,462	26.3	540	5.9	638	6.7	1,143	10.6	2,510	18.7
Other government	413	3.1	128	1.4	164	1.7	254	2.4	335	2.5
Uninsured	3,392	25.7	3,289	35.9	3,233	33.7	3,504	32.6	4,010	29.9
Other	165	1.3	187	2.0	208	2.2	280	2.6	221	1.6
Unknown	.	.	2	0.0	147	1.5	199	1.9	179	1.3

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
J. Arthur Doshier Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,068	91.5	8,581	93.7	8,948	93.3	10,160	94.7	12,536	93.4
Discharged, transferred to acute facility	891	6.8	342	3.7	340	3.5	233	2.2	289	2.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	15	0.1	3	0.0	11	0.1	26	0.2	49	0.4
Discharged, transferred to rehab facility	.	.	1	0.0	.	.	3	0.0	5	0.0
Discharged, transferred to psychiatric facility	41	0.3	31	0.3	21	0.2	31	0.3	49	0.4
Hospice	2	0.0	1	0.0	1	0.0	1	0.0	7	0.1
Left against medical advice	164	1.2	179	2.0	236	2.5	237	2.2	465	3.5
Court/Law Enforcement	.	.	9	0.1	17	0.2	30	0.3	.	.
Expired	5	0.0	9	0.1	15	0.2	12	0.1	17	0.1
All	13,186	100.0	9,156	100.0	9,589	100.0	10,733	100.0	13,417	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Johnston Medical Center-Smithfield**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	69,277	110,064	62,178	57,489	36,406

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,575	\$2,331	\$1,831	\$1,663	\$1,461

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	68,374	98.7	108,547	98.6	61,238	98.5	56,537	98.3	35,832	98.4
SC	98	0.1	147	0.1	80	0.1	78	0.1	37	0.1
VA	102	0.1	161	0.1	91	0.1	88	0.2	69	0.2
GA	52	0.1	73	0.1	64	0.1	44	0.1	31	0.1
TN	30	0.0	51	0.0	38	0.1	13	0.0	6	0.0
Other	621	0.9	1,085	1.0	667	1.1	729	1.3	431	1.2
Age Group										
Less than 1 year	3,276	4.7	5,622	5.1	2,969	4.8	1,417	2.5	1,124	3.1
1 - 17 years	13,387	19.3	21,013	19.1	11,772	18.9	12,171	21.2	7,616	20.9
18 - 44 years	31,667	45.7	51,927	47.2	29,756	47.9	27,828	48.4	17,038	46.8
45 - 64 years	14,262	20.6	21,824	19.8	12,396	19.9	11,270	19.6	7,281	20.0
65 - 84 years	5,712	8.2	8,191	7.4	4,503	7.2	4,077	7.1	2,680	7.4
85 or more years	973	1.4	1,487	1.4	782	1.3	726	1.3	667	1.8
Race										
Caucasian	41,786	60.3	68,314	62.1	39,186	63.0	33,348	58.0	.	.
African American	20,244	29.2	30,175	27.4	16,718	26.9	14,122	24.6	.	.
Asian/Pacific Islander	92	0.1	148	0.1	69	0.1	65	0.1	.	.
Other Race	7,026	10.1	11,248	10.2	6,073	9.8	4,965	8.6	.	.
Unavailable	129	0.2	179	0.2	132	0.2	4,989	8.7	36,406	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Johnston Medical Center-Smithfield**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	6,488	9.4	10,211	9.3	5,482	8.8
Non Hispanic	62,660	90.4	99,674	90.6	56,564	91.0
Unknown	129	0.2	179	0.2	132	0.2
Point of Origin						
Non-health care facility	68,405	98.7	108,797	98.8	61,735	99.3
Clinic or physician's office	18	0.0	72	0.1	3	0.0
Transfer from a hospital or other health care facility	273	0.4	247	0.2	13	0.0
Transfer from a SNF, ICF, ALF	354	0.5	635	0.6	294	0.5
Court/law enforcement	188	0.3	136	0.1	36	0.1
Information not available	39	0.1	177	0.2	97	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	18,187	26.3	27,605	25.1	17,427	28.0	15,637	27.2	11,458	31.5
Medicaid	22,297	32.2	37,665	34.2	19,323	31.1	17,415	30.3	12,029	33.0
Medicare	9,827	14.2	15,429	14.0	8,525	13.7	7,766	13.5	5,206	14.3
Other government	892	1.3	1,872	1.7	906	1.5	789	1.4	473	1.3
Uninsured	18,066	26.1	27,477	25.0	15,986	25.7	15,875	27.6	7,205	19.8
Other	8	0.0	16	0.0	11	0.0	7	0.0	35	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Johnston Medical Center-Smithfield**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	66,179	95.5	105,512	95.9	59,718	96.0	54,974	95.6	35,004	96.1
Discharged, transferred to acute facility	1,732	2.5	2,851	2.6	1,443	2.3	1,329	2.3	489	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	229	0.3	356	0.3	174	0.3	284	0.5	254	0.7
Discharged, transferred to rehab facility	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	2	0.0
Discharged, transferred to psychiatric facility	160	0.2	232	0.2	137	0.2	162	0.3	233	0.6
Hospice	8	0.0	7	0.0	.	.	1	0.0	.	.
Left against medical advice	892	1.3	989	0.9	609	1.0	582	1.0	374	1.0
Court/Law Enforcement	35	0.1	54	0.0	28	0.0	47	0.1	.	.
Expired	30	0.0	34	0.0	49	0.1	56	0.1	49	0.1
Other/Unknown	12	0.0	29	0.0	18	0.0	53	0.1	3	0.0
All	69,277	100.0	110,064	100.0	62,178	100.0	57,489	100.0	36,406	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Lake Norman Regional Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	22,485	21,287	20,448	22,182	20,070

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$4,299	\$3,638	\$3,190	\$2,399	\$2,029

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	21,638	96.2	20,468	96.2	19,693	96.3	21,283	95.9	19,229	95.8
SC	91	0.4	112	0.5	84	0.4	113	0.5	98	0.5
VA	75	0.3	72	0.3	78	0.4	72	0.3	79	0.4
GA	50	0.2	56	0.3	51	0.2	71	0.3	69	0.3
TN	30	0.1	25	0.1	21	0.1	27	0.1	19	0.1
Other	601	2.7	554	2.6	521	2.5	616	2.8	576	2.9
Age Group										
Less than 1 year	915	4.1	846	4.0	773	3.8	462	2.1	446	2.2
1 - 17 years	3,649	16.2	3,718	17.5	3,445	16.8	4,635	20.9	4,234	21.1
18 - 44 years	10,019	44.6	9,345	43.9	9,174	44.9	10,000	45.1	9,170	45.7
45 - 64 years	4,690	20.9	4,520	21.2	4,226	20.7	4,329	19.5	3,872	19.3
65 - 84 years	2,595	11.5	2,297	10.8	2,270	11.1	2,170	9.8	1,895	9.4
85 or more years	617	2.7	561	2.6	560	2.7	586	2.6	453	2.3
Race										
Caucasian	17,588	78.2	16,636	78.2	15,667	76.6	13,294	59.9	.	.
African American	3,516	15.6	3,125	14.7	2,536	12.4	2,099	9.5	.	.
American Indian	120	0.5	106	0.5	77	0.4	58	0.3	.	.
Asian/Pacific Islander	162	0.7	361	1.7	1,525	7.5	500	2.3	.	.
Unavailable	1,099	4.9	1,059	5.0	643	3.1	6,231	28.1	20,070	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Lake Norman Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	767	3.4	690	3.2	529	2.6
Non Hispanic	21,718	96.6	20,597	96.8	19,919	97.4
Point of Origin						
Non-health care facility	22,472	99.9	21,247	99.8	20,267	99.1
Clinic or physician's office	.	.	1	0.0	28	0.1
Transfer from a hospital or other health care facility	4	0.0	9	0.0	29	0.1
Transfer from a SNF, ICF, ALF	6	0.0	14	0.1	88	0.4
Court/law enforcement	3	0.0	4	0.0	2	0.0
Information not available	.	.	12	0.1	34	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,837	39.3	8,495	39.9	8,288	40.5	9,134	41.2	8,177	40.7
Medicaid	5,491	24.4	4,667	21.9	4,458	21.8	4,860	21.9	3,479	17.3
Medicare	3,311	14.7	3,192	15.0	3,131	15.3	3,077	13.9	2,649	13.2
Other government	362	1.6	332	1.6	303	1.5	291	1.3	240	1.2
Uninsured	4,484	19.9	4,601	21.6	4,268	20.9	4,820	21.7	5,525	27.5

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Lake Norman Regional Medical Center

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	21,576	96.0	20,217	95.0	19,412	94.9	21,277	95.9	19,095	95.1
Discharged, transferred to acute facility	438	1.9	390	1.8	282	1.4	223	1.0	182	0.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	95	0.4	91	0.4	342	1.7	350	1.6	359	1.8
Discharged, transferred to rehab facility	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	134	0.6	141	0.7	124	0.6	101	0.5	78	0.4
Hospice	3	0.0	8	0.0	15	0.1	3	0.0	6	0.0
Left against medical advice	176	0.8	315	1.5	198	1.0	152	0.7	316	1.6
Court/Law Enforcement	29	0.1	63	0.3	19	0.1	21	0.1	.	.
Expired	31	0.1	59	0.3	56	0.3	55	0.2	34	0.2
Other/Unknown	1	0.0	2	0.0
All	22,485	100.0	21,287	100.0	20,448	100.0	22,182	100.0	20,070	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Lenoir Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	35,350	36,695	35,068	33,912	34,490

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,964	\$1,690	\$1,228	\$1,053	\$955

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	35,022	99.1	36,391	99.2	34,710	99.0	33,561	99.0	34,159	99.0
SC	31	0.1	31	0.1	29	0.1	33	0.1	27	0.1
VA	71	0.2	51	0.1	61	0.2	52	0.2	56	0.2
GA	32	0.1	27	0.1	23	0.1	22	0.1	20	0.1
TN	14	0.0	8	0.0	10	0.0	7	0.0	6	0.0
Other	180	0.5	187	0.5	235	0.7	237	0.7	222	0.6
Age Group										
Less than 1 year	1,287	3.6	1,409	3.8	1,461	4.2	742	2.2	796	2.3
1 - 17 years	5,223	14.8	5,214	14.2	5,367	15.3	6,172	18.2	6,973	20.2
18 - 44 years	15,902	45.0	16,659	45.4	15,569	44.4	15,230	44.9	15,426	44.7
45 - 64 years	8,356	23.6	8,593	23.4	8,085	23.1	7,644	22.5	7,529	21.8
65 - 84 years	3,703	10.5	3,812	10.4	3,583	10.2	3,294	9.7	3,111	9.0
85 or more years	879	2.5	1,008	2.7	1,003	2.9	830	2.4	655	1.9
Race										
Caucasian	13,427	38.0	14,255	38.8	14,125	40.3	14,114	41.6	.	.
African American	20,309	57.5	20,849	56.8	19,232	54.8	18,108	53.4	.	.
American Indian	24	0.1	7	0.0	25	0.1	12	0.0	.	.
Asian/Pacific Islander	32	0.1	30	0.1	24	0.1	30	0.1	.	.
Other Race	1,441	4.1	1,416	3.9	1,519	4.3	1,480	4.4	.	.
Unavailable	117	0.3	138	0.4	143	0.4	168	0.5	34,490	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Lenoir Memorial Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,211	3.4	1,194	3.3	1,302	3.7
Non Hispanic	33,975	96.1	35,341	96.3	33,623	95.9
Unknown	164	0.5	160	0.4	143	0.4
Point of Origin						
Non-health care facility	35,350	100.0	36,693	100.0	35,064	100.0
Transfer from a hospital or other health care facility	.	.	2	0.0	2	0.0
Information not available	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,787	19.2	7,484	20.4	7,345	20.9	7,241	21.4	7,910	22.9
Medicaid	10,520	29.8	10,770	29.4	9,888	28.2	10,001	29.5	9,926	28.8
Medicare	7,062	20.0	7,406	20.2	7,086	20.2	6,400	18.9	5,751	16.7
Other government	838	2.4	481	1.3	445	1.3	385	1.1	417	1.2
Uninsured	10,070	28.5	10,554	28.8	10,304	29.4	9,773	28.8	10,353	30.0
Other	73	0.2	112	0.3	133	0.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Lenoir Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	33,357	94.4	34,781	94.8	33,301	95.0	32,444	95.7	33,292	96.5
Discharged, transferred to acute facility	577	1.6	520	1.4	378	1.1	419	1.2	373	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	804	2.3	926	2.5	924	2.6	636	1.9	383	1.1
Discharged, transferred to rehab facility	10	0.0	38	0.1	25	0.1	5	0.0	8	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	2	0.0	3	0.0	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	127	0.4	132	0.4	137	0.4	130	0.4	168	0.5
Hospice	8	0.0	1	0.0	1	0.0	.	.	1	0.0
Left against medical advice	380	1.1	240	0.7	241	0.7	218	0.6	170	0.5
Court/Law Enforcement	46	0.1
Expired	41	0.1	55	0.1	58	0.2	58	0.2	94	0.3
All	35,350	100.0	36,695	100.0	35,068	100.0	33,912	100.0	34,490	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Lexington Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	31,657	33,237	30,317	27,819	26,984

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,541	\$1,465	\$1,580	\$1,387	\$1,387

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	31,314	98.9	32,869	98.9	29,984	98.9	27,479	98.8	26,665	98.8
SC	60	0.2	69	0.2	41	0.1	56	0.2	38	0.1
VA	48	0.2	49	0.1	59	0.2	66	0.2	34	0.1
GA	31	0.1	27	0.1	24	0.1	18	0.1	26	0.1
TN	10	0.0	19	0.1	16	0.1	10	0.0	14	0.1
Other	194	0.6	204	0.6	193	0.6	190	0.7	207	0.8
Age Group										
Less than 1 year	1,237	3.9	1,173	3.5	1,143	3.8	521	1.9	610	2.3
1 - 17 years	5,409	17.1	5,159	15.5	4,526	14.9	4,900	17.6	4,801	17.8
18 - 44 years	14,547	46.0	16,369	49.2	15,199	50.1	14,109	50.7	13,204	48.9
45 - 64 years	6,674	21.1	6,873	20.7	6,080	20.1	5,483	19.7	5,263	19.5
65 - 84 years	3,105	9.8	3,021	9.1	2,701	8.9	2,211	7.9	2,454	9.1
85 or more years	685	2.2	642	1.9	668	2.2	595	2.1	652	2.4
Race										
Caucasian	24,533	77.5	26,444	79.6	24,216	79.9	16,822	60.5	21,518	79.7
African American	4,958	15.7	4,791	14.4	4,382	14.5	3,180	11.4	4,048	15.0
American Indian	55	0.2	96	0.3	102	0.3	106	0.4	48	0.2
Asian/Pacific Islander	208	0.7	170	0.5	139	0.5	111	0.4	117	0.4
Other Race	1,871	5.9	1,708	5.1	1,451	4.8	1,067	3.8	1,250	4.6
Unavailable	32	0.1	28	0.1	27	0.1	6,533	23.5	3	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Lexington Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,354	4.3	1,277	3.8	1,013	3.3
Non Hispanic	29,476	93.1	31,343	94.3	28,935	95.4
Unknown	827	2.6	617	1.9	369	1.2
Point of Origin						
Non-health care facility	31,200	98.6	32,747	98.5	29,701	98.0
Clinic or physician's office	84	0.3	116	0.3	221	0.7
Transfer from a hospital or other health care facility	87	0.3	54	0.2	88	0.3
Transfer from a SNF, ICF, ALF	42	0.1	86	0.3	96	0.3
Court/law enforcement	169	0.5	172	0.5	198	0.7
Information not available	75	0.2	62	0.2	13	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	11,150	35.2	11,376	34.2	7,932	26.2	6,274	22.6	6,871	25.5
Medicaid	10,764	34.0	11,447	34.4	9,934	32.8	9,103	32.7	8,828	32.7
Medicare	2,850	9.4	3,241	11.7	3,280	12.2
Other government	513	1.6	585	1.8	527	1.7	496	1.8	482	1.8
Uninsured	8,642	27.3	9,121	27.4	8,426	27.8	8,026	28.9	6,879	25.5
Other	588	1.9	708	2.1	648	2.1	679	2.4	644	2.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Lexington Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	28,493	90.0	30,275	91.1	27,773	91.6	25,708	92.4	24,950	92.5
Discharged, transferred to acute facility	1,080	3.4	970	2.9	861	2.8	344	1.2	299	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	533	1.7	573	1.7	527	1.7	547	2.0	636	2.4
Discharged, transferred to rehab facility	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0	.	.	2	0.0	4	0.0	4	0.0
Discharged, transferred to psychiatric facility	332	1.0	264	0.8	281	0.9	274	1.0	228	0.8
Hospice	20	0.1	6	0.0	11	0.0	7	0.0	3	0.0
Left against medical advice	1,130	3.6	1,098	3.3	810	2.7	870	3.1	785	2.9
Expired	59	0.2	51	0.2	52	0.2	65	0.2	79	0.3
Other/Unknown	3	0.0
All	31,657	100.0	33,237	100.0	30,317	100.0	27,819	100.0	26,984	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Margaret R. Pardee Memorial Hospital**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	22,491	22,678	23,164	23,036	23,702

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,832	\$1,585	\$1,420	\$1,355	\$1,313

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	21,597	96.0	21,766	96.0	22,303	96.3	22,155	96.2	22,787	96.1
SC	320	1.4	302	1.3	302	1.3	294	1.3	291	1.2
VA	23	0.1	32	0.1	21	0.1	25	0.1	17	0.1
GA	63	0.3	51	0.2	59	0.3	65	0.3	74	0.3
TN	42	0.2	51	0.2	43	0.2	46	0.2	47	0.2
Other	446	2.0	476	2.1	436	1.9	451	2.0	486	2.1
Age Group										
Less than 1 year	584	2.6	681	3.0	708	3.1	463	2.0	490	2.1
1 - 17 years	2,780	12.4	2,927	12.9	3,049	13.2	3,913	17.0	4,393	18.5
18 - 44 years	9,302	41.4	9,840	43.4	10,349	44.7	10,269	44.6	10,696	45.1
45 - 64 years	5,090	22.6	4,698	20.7	4,886	21.1	4,556	19.8	4,447	18.8
65 - 84 years	3,575	15.9	3,459	15.3	3,167	13.7	2,918	12.7	2,894	12.2
85 or more years	1,160	5.2	1,073	4.7	1,005	4.3	917	4.0	782	3.3
Race										
Caucasian	19,299	85.8	19,486	85.9	19,866	85.8	14,582	63.3	.	.
African American	1,667	7.4	1,713	7.6	1,641	7.1	1,178	5.1	.	.
American Indian	4	0.0	10	0.0	10	0.0	10	0.0	.	.
Asian/Pacific Islander	38	0.2	34	0.1	38	0.2	25	0.1	.	.
Other Race	1,479	6.6	1,431	6.3	1,592	6.9	1,299	5.6	.	.
Unavailable	4	0.0	4	0.0	17	0.1	5,942	25.8	23,702	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Margaret R. Pardee Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,287	5.7	1,258	5.5	1,402	6.1
Non Hispanic	21,200	94.3	21,416	94.4	21,745	93.9
Unknown	4	0.0	4	0.0	17	0.1
Point of Origin						
Non-health care facility	22,097	98.2	22,323	98.4	22,825	98.5
Clinic or physician's office	32	0.1	18	0.1	25	0.1
Transfer from a hospital or other health care facility	243	1.1	67	0.3	24	0.1
Transfer from a SNF, ICF, ALF	99	0.4	229	1.0	232	1.0
Court/law enforcement	20	0.1	41	0.2	58	0.3

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,914	21.8	4,691	20.7	5,104	22.0	5,279	22.9	5,760	24.3
Medicaid	5,122	22.8	5,321	23.5	5,244	22.6	5,421	23.5	5,526	23.3
Medicare	5,286	23.5	5,092	22.5	4,924	21.3	4,557	19.8	4,321	18.2
Other government	454	2.0	456	2.0	30	0.1	22	0.1	36	0.2
Uninsured	6,079	27.0	5,916	26.1	7,324	31.6	7,054	30.6	7,242	30.6
Other	636	2.8	1,202	5.3	538	2.3	703	3.1	817	3.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Margaret R. Pardee Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	21,441	95.3	21,872	96.4	22,306	96.3	22,279	96.7	22,473	94.8
Discharged, transferred to acute facility	357	1.6	328	1.4	334	1.4	344	1.5	330	1.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	19	0.1	23	0.1	14	0.1	13	0.1	15	0.1
Discharged, transferred to psychiatric facility	83	0.4	57	0.3	54	0.2	45	0.2	90	0.4
Hospice	5	0.0	4	0.0	2	0.0
Left against medical advice	494	2.2	325	1.4	395	1.7	267	1.2	718	3.0
Expired	77	0.3	60	0.3	53	0.2	70	0.3	59	0.2
Other/Unknown	15	0.1	13	0.1	8	0.0	14	0.1	15	0.1
All	22,491	100.0	22,678	100.0	23,164	100.0	23,036	100.0	23,702	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Maria Parham Hospital**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	36,481	35,836	32,847	30,997	29,601

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,833	\$1,423	\$1,101	\$983	\$916

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	35,855	98.3	35,153	98.1	32,205	98.0	30,400	98.1	29,001	98.0
SC	27	0.1	23	0.1	22	0.1	26	0.1	18	0.1
VA	360	1.0	352	1.0	316	1.0	284	0.9	304	1.0
GA	32	0.1	25	0.1	29	0.1	25	0.1	18	0.1
TN	9	0.0	8	0.0	9	0.0	4	0.0	7	0.0
Other	198	0.5	275	0.8	266	0.8	258	0.8	253	0.9
Age Group										
Less than 1 year	1,721	4.7	1,628	4.5	1,608	4.9	797	2.6	862	2.9
1 - 17 years	5,835	16.0	5,383	15.0	5,133	15.6	5,709	18.4	6,353	21.5
18 - 44 years	16,837	46.2	16,660	46.5	15,652	47.7	14,544	46.9	13,015	44.0
45 - 64 years	8,112	22.2	8,190	22.9	7,085	21.6	6,696	21.6	6,147	20.8
65 - 84 years	3,282	9.0	3,281	9.2	2,773	8.4	2,634	8.5	2,630	8.9
85 or more years	694	1.9	694	1.9	596	1.8	617	2.0	594	2.0
Race										
Caucasian	11,499	31.5	11,187	31.2	10,154	30.9	9,648	31.1	.	.
African American	23,741	65.1	22,987	64.1	21,258	64.7	20,006	64.5	.	.
American Indian	118	0.3	122	0.3	129	0.4	98	0.3	.	.
Asian/Pacific Islander	58	0.2	46	0.1	29	0.1	21	0.1	.	.
Other Race	532	1.5	585	1.6	648	2.0	839	2.7	.	.
Unavailable	533	1.5	909	2.5	629	1.9	385	1.2	29,601	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Maria Parham Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,264	3.5	1,142	3.2	908	2.8
Non Hispanic	31,609	86.6	19,656	54.8	16,801	51.1
Unknown	3,608	9.9	15,038	42.0	15,138	46.1
Point of Origin						
Non-health care facility	35,960	98.6	35,172	98.1	.	.
Clinic or physician's office	470	1.3	574	1.6	32,436	98.7
Transfer from a hospital or other health care facility	1	0.0	4	0.0	.	.
Transfer from a SNF, ICF, ALF	49	0.1	77	0.2	.	.
Court/law enforcement	1	0.0	9	0.0	.	.
Information not available	411	1.3

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	7,458	20.4	6,122	17.1	6,096	18.6	6,255	20.2	6,878	23.2
Medicaid	12,450	34.1	12,195	34.0	10,729	32.7	10,052	32.4	9,896	33.4
Medicare	5,688	15.6	5,810	16.2	4,955	15.1	4,642	15.0	4,304	14.5
Other government	573	1.6	1,861	5.2	1,732	5.3	1,635	5.3	1,633	5.5
Uninsured	10,224	28.0	9,772	27.3	9,256	28.2	8,317	26.8	6,817	23.0
Other	88	0.2	76	0.2	79	0.2	96	0.3	73	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Maria Parham Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	33,890	92.9	33,244	92.8	30,214	92.0	28,154	90.8	26,260	88.7
Discharged, transferred to acute facility	678	1.9	569	1.6	740	2.3	757	2.4	741	2.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	297	0.8	416	1.2	343	1.0	426	1.4	396	1.3
Discharged, transferred to rehab facility	6	0.0	5	0.0	.	.	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	4	0.0	4	0.0	.	.	2	0.0
Discharged, transferred to psychiatric facility	375	1.0	345	1.0	254	0.8	322	1.0	279	0.9
Hospice	3	0.0	5	0.0	1	0.0	1	0.0	.	.
Left against medical advice	1,024	2.8	1,026	2.9	1,082	3.3	1,121	3.6	1,842	6.2
Court/Law Enforcement	75	0.2	102	0.3	85	0.3	119	0.4	.	.
Expired	76	0.2	72	0.2	87	0.3	70	0.2	74	0.2
Other/Unknown	55	0.2	48	0.1	37	0.1	26	0.1	7	0.0
All	36,481	100.0	35,836	100.0	32,847	100.0	30,997	100.0	29,601	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Martin General Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	10,512	3,251	7,846	9,766	11,188

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,954	\$2,521	\$2,209	\$2,013	\$1,753

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	10,413	99.1	3,217	99.0	7,762	98.9	9,646	98.8	11,043	98.7
SC	3	0.0	1	0.0	8	0.1	5	0.1	2	0.0
VA	24	0.2	10	0.3	16	0.2	35	0.4	49	0.4
GA	5	0.0	.	.	6	0.1	9	0.1	4	0.0
TN	.	.	2	0.1	2	0.0
Other	67	0.6	21	0.6	54	0.7	71	0.7	88	0.8
Age Group										
Less than 1 year	363	3.5	110	3.4	339	4.3	218	2.2	232	2.1
1 - 17 years	1,545	14.7	420	12.9	1,333	17.0	2,042	20.9	2,197	19.6
18 - 44 years	4,393	41.8	1,366	42.0	3,166	40.4	4,090	41.9	4,696	42.0
45 - 64 years	2,472	23.5	773	23.8	1,868	23.8	2,118	21.7	2,590	23.1
65 - 84 years	1,452	13.8	484	14.9	926	11.8	1,072	11.0	1,164	10.4
85 or more years	287	2.7	98	3.0	214	2.7	226	2.3	309	2.8
Race										
Caucasian	29	0.3	122	3.8	197	2.5	157	1.6	4,132	36.9
African American	6	0.1	1	0.0	2	0.0	4	0.0	6,742	60.3
American Indian	3,675	35.0	1,078	33.2	2,749	35.0	2,504	25.6	.	.
Asian/Pacific Islander	6,708	63.8	2,034	62.6	4,835	61.6	4,388	44.9	2	0.0
Other Race	312	2.8
Unavailable	94	0.9	16	0.5	63	0.8	2,713	27.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Martin General Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	10,485	99.7	3,063	94.2	82	1.0
Non Hispanic	16	0.2	95	2.9	24	0.3
Unknown	11	0.1	93	2.9	7,740	98.6
Point of Origin						
Non-health care facility	10,462	99.5	3,243	99.8	7,846	100.0
Clinic or physician's office	49	0.5	8	0.2	.	.
Transfer from a hospital or other health care facility	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,845	17.6	525	16.1	1,630	20.8	1,890	19.4	2,444	21.8
Medicaid	3,368	32.0	1,089	33.5	2,606	33.2	3,444	35.3	3,653	32.7
Medicare	2,585	24.6	901	27.7	1,671	21.3	2,032	20.8	2,443	21.8
Other government	199	1.9	47	1.4	197	2.5	202	2.1	286	2.6
Uninsured	2,435	23.2	660	20.3	1,671	21.3	2,115	21.7	2,260	20.2
Other	80	0.8	29	0.9	71	0.9	83	0.8	102	0.9

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Martin General Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	9,698	92.3	3,047	93.7	7,446	94.9	9,043	92.6	10,384	92.8
Discharged, transferred to acute facility	273	2.6	56	1.7	176	2.2	225	2.3	256	2.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	9	0.1	1	0.0	10	0.1	48	0.5	41	0.4
Discharged, transferred to rehab facility	4	0.0	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	53	0.5	28	0.9	27	0.3	47	0.5	90	0.8
Hospice	1	0.0	1	0.0	.	.
Left against medical advice	449	4.3	110	3.4	160	2.0	380	3.9	385	3.4
Court/Law Enforcement	10	0.1
Expired	15	0.1	9	0.3	26	0.3	21	0.2	31	0.3
Other/Unknown	1	0.0
All	10,512	100.0	3,251	100.0	7,846	100.0	9,766	100.0	11,188	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Harris

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	28,100	23,181	15,346	15,916	16,742

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,165	\$1,222	\$1,212	\$1,061	\$1,032

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	26,194	93.2	21,648	93.4	14,558	94.9	15,068	94.7	15,835	94.6
SC	241	0.9	183	0.8	105	0.7	112	0.7	134	0.8
VA	64	0.2	53	0.2	30	0.2	23	0.1	24	0.1
GA	286	1.0	282	1.2	153	1.0	179	1.1	191	1.1
TN	131	0.5	104	0.4	82	0.5	77	0.5	62	0.4
Other	1,184	4.2	911	3.9	418	2.7	457	2.9	496	3.0
Age Group										
Less than 1 year	1,105	3.9	820	3.5	680	4.4	436	2.7	439	2.6
1 - 17 years	5,090	18.1	3,366	14.5	2,072	13.5	2,492	15.7	2,821	16.8
18 - 44 years	11,856	42.2	10,364	44.7	7,399	48.2	7,711	48.4	8,141	48.6
45 - 64 years	5,797	20.6	4,920	21.2	3,018	19.7	3,068	19.3	3,354	20.0
65 - 84 years	3,654	13.0	3,165	13.7	1,784	11.6	1,797	11.3	1,659	9.9
85 or more years	598	2.1	546	2.4	393	2.6	412	2.6	328	2.0
Race										
Caucasian	25,254	89.9	20,911	90.2	13,207	86.1	10,369	65.1	.	.
African American	542	1.9	505	2.2	461	3.0	353	2.2	.	.
American Indian	1,002	3.6	934	4.0	1,041	6.8	674	4.2	.	.
Asian/Pacific Islander	52	0.2	24	0.1	20	0.1	14	0.1	.	.
Other Race	946	3.4	570	2.5	464	3.0	362	2.3	.	.
Unavailable	304	1.1	237	1.0	153	1.0	4,144	26.0	16,742	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
MedWest Harris**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	913	3.2	548	2.4	449	2.9
Non Hispanic	26,672	94.9	22,342	96.4	14,682	95.7
Unknown	515	1.8	291	1.3	215	1.4
Point of Origin						
Non-health care facility	28,056	99.8	23,165	99.9	15,346	100.0
Clinic or physician's office	43	0.2	16	0.1	.	.
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,458	33.7	7,845	33.8	4,055	26.4	4,295	27.0	4,874	29.1
Medicaid	6,754	24.0	5,164	22.3	3,842	25.0	4,124	25.9	4,832	28.9
Medicare	4,755	16.9	4,369	18.8	2,898	18.9	2,948	18.5	2,620	15.6
Other government	2,955	10.5	1,841	7.9	474	3.1	573	3.6	629	3.8
Uninsured	3,998	14.2	3,850	16.6	4,077	26.6	3,976	25.0	3,787	22.6
Other	180	0.6	112	0.5

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
MedWest Harris**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	26,671	94.9	21,946	94.7	14,810	96.5	15,480	97.3	16,194	96.7
Discharged, transferred to acute facility	263	0.9	196	0.8	174	1.1	138	0.9	371	2.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	83	0.3	84	0.4	75	0.5	66	0.4	51	0.3
Discharged, transferred to rehab facility	3	0.0	11	0.0	3	0.0	2	0.0	6	0.0
Discharged, transferred to long term acute care facility (LTAC)	6	0.0	5	0.0	4	0.0	3	0.0	.	.
Discharged, transferred to psychiatric facility	111	0.4	75	0.3	19	0.1	10	0.1	.	.
Hospice	593	2.1	526	2.3	.	.	12	0.1	.	.
Left against medical advice	139	0.5	77	0.3	57	0.4	71	0.4	100	0.6
Court/Law Enforcement	19	0.1	34	0.1	12	0.1	8	0.1	.	.
Expired	15	0.1	24	0.1	19	0.1	16	0.1	19	0.1
Other/Unknown	197	0.7	203	0.9	173	1.1	110	0.7	1	0.0
All	28,100	100.0	23,181	100.0	15,346	100.0	15,916	100.0	16,742	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Haywood

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	51,394	44,206	17,884	18,282	18,449

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,065	\$983	\$1,324	\$1,045	\$868

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	48,636	94.6	41,832	94.6	16,873	94.3	17,208	94.1	17,392	94.3
SC	374	0.7	344	0.8	166	0.9	179	1.0	172	0.9
VA	81	0.2	82	0.2	37	0.2	38	0.2	33	0.2
GA	243	0.5	273	0.6	124	0.7	164	0.9	141	0.8
TN	184	0.4	176	0.4	115	0.6	92	0.5	134	0.7
Other	1,876	3.7	1,499	3.4	569	3.2	601	3.3	577	3.1
Age Group										
Less than 1 year	1,247	2.4	997	2.3	495	2.8	245	1.3	273	1.5
1 - 17 years	8,072	15.7	6,744	15.3	2,483	13.9	2,755	15.1	2,820	15.3
18 - 44 years	21,827	42.5	19,249	43.5	8,264	46.2	8,502	46.5	8,479	46.0
45 - 64 years	11,975	23.3	10,181	23.0	3,991	22.3	4,075	22.3	4,013	21.8
65 - 84 years	7,064	13.7	6,027	13.6	2,238	12.5	2,213	12.1	2,386	12.9
85 or more years	1,209	2.4	1,008	2.3	413	2.3	492	2.7	478	2.6
Race										
Caucasian	49,223	95.8	42,157	95.4	17,080	95.5	13,107	71.7	17,608	95.4
African American	735	1.4	598	1.4	295	1.6	169	0.9	247	1.3
American Indian	253	0.5	271	0.6	153	0.9	75	0.4	114	0.6
Asian/Pacific Islander	55	0.1	64	0.1	11	0.1	18	0.1	.	.
Other Race	893	1.7	757	1.7	345	1.9	222	1.2	462	2.5
Unavailable	235	0.5	359	0.8	.	.	4,691	25.7	18	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Haywood

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	927	1.8	727	1.6	271	1.5
Non Hispanic	50,381	98.0	43,059	97.4	17,613	98.5
Unknown	86	0.2	420	1.0	.	.
Point of Origin						
Non-health care facility	50,794	98.8	43,600	98.6	17,883	100.0
Clinic or physician's office	552	1.1	397	0.9	.	.
Transfer from a hospital or other health care facility	1	0.0	2	0.0	1	0.0
Court/law enforcement	36	0.1	42	0.1	.	.
Information not available	11	0.0	165	0.4	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	14,990	29.2	12,663	28.6	4,577	25.6	5,229	28.6	5,361	29.1
Medicaid	11,965	23.3	10,671	24.1	4,946	27.7	5,002	27.4	4,669	25.3
Medicare	10,994	21.4	9,356	21.2	3,418	19.1	3,060	16.7	3,311	17.9
Other government	1,431	2.8	1,378	3.1	374	2.1	407	2.2	369	2.0
Uninsured	12,014	23.4	10,138	22.9	4,569	25.5	4,548	24.9	4,714	25.6
Other	36	0.2	25	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Haywood

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,977	95.3	42,398	95.9	16,517	92.4	16,834	92.1	16,946	91.9
Discharged, transferred to acute facility	723	1.4	648	1.5	418	2.3	203	1.1	479	2.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	391	0.8	169	0.4	66	0.4	95	0.5	20	0.1
Discharged, transferred to rehab facility	17	0.0	14	0.0	1	0.0	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	9	0.0	15	0.0
Discharged, transferred to psychiatric facility	457	0.9	379	0.9	319	1.8	462	2.5	299	1.6
Hospice	55	0.1	15	0.0	1	0.0	1	0.0	.	.
Left against medical advice	448	0.9	357	0.8	305	1.7	315	1.7	651	3.5
Court/Law Enforcement	47	0.1	49	0.1	42	0.2	20	0.1	.	.
Expired	50	0.1	51	0.1	39	0.2	35	0.2	48	0.3
Other/Unknown	220	0.4	111	0.3	176	1.0	316	1.7	5	0.0
All	51,394	100.0	44,206	100.0	17,884	100.0	18,282	100.0	18,449	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Swain

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	10,931	9,982	9,879	10,066	10,194

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,419	\$1,359	\$1,104	\$1,051	\$981

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	10,158	92.9	9,264	92.8	9,202	93.1	9,381	93.2	9,477	93.0
SC	73	0.7	76	0.8	62	0.6	87	0.9	84	0.8
VA	20	0.2	25	0.3	17	0.2	17	0.2	18	0.2
GA	107	1.0	119	1.2	116	1.2	116	1.2	127	1.2
TN	53	0.5	70	0.7	60	0.6	65	0.6	64	0.6
Other	520	4.8	428	4.3	422	4.3	400	4.0	424	4.2
Age Group										
Less than 1 year	431	3.9	323	3.2	360	3.6	161	1.6	202	2.0
1 - 17 years	1,912	17.5	1,629	16.3	1,821	18.4	1,966	19.5	2,018	19.8
18 - 44 years	4,580	41.9	4,316	43.2	4,263	43.2	4,454	44.2	4,436	43.5
45 - 64 years	2,089	19.1	2,044	20.5	1,924	19.5	1,991	19.8	1,955	19.2
65 - 84 years	1,584	14.5	1,362	13.6	1,242	12.6	1,199	11.9	1,275	12.5
85 or more years	335	3.1	308	3.1	269	2.7	295	2.9	308	3.0
Race										
Caucasian	9,768	89.4	9,029	90.5	8,869	89.8	6,780	67.4	.	.
African American	95	0.9	77	0.8	75	0.8	58	0.6	.	.
American Indian	818	7.5	667	6.7	753	7.6	539	5.4	.	.
Asian/Pacific Islander	6	0.1	5	0.1	5	0.1	5	0.0	.	.
Other Race	178	1.6	153	1.5	132	1.3	113	1.1	.	.
Unavailable	66	0.6	51	0.5	45	0.5	2,571	25.5	10,194	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Swain

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	178	1.6	146	1.5	124	1.3
Non Hispanic	10,661	97.5	9,764	97.8	9,671	97.9
Unknown	92	0.8	72	0.7	84	0.9
Point of Origin						
Non-health care facility	10,860	99.4	9,867	98.8	9,878	100.0
Clinic or physician's office	.	.	2	0.0	1	0.0
Transfer from a hospital or other health care facility	70	0.6	112	1.1	.	.
Court/law enforcement	1	0.0
Information not available	.	.	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,074	19.0	2,161	21.6	2,180	22.1	2,285	22.7	2,435	23.9
Medicaid	3,250	29.7	2,821	28.3	2,972	30.1	3,086	30.7	3,120	30.6
Medicare	2,417	22.1	2,188	21.9	2,044	20.7	1,965	19.5	2,112	20.7
Other government	934	8.5	658	6.6	245	2.5	278	2.8	277	2.7
Uninsured	2,255	20.6	2,152	21.6	2,438	24.7	2,452	24.4	2,250	22.1
Other	1	0.0	2	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics MedWest Swain

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	9,953	91.1	9,081	91.0	8,837	89.5	9,059	90.0	8,998	88.3
Discharged, transferred to acute facility	391	3.6	447	4.5	380	3.8	572	5.7	905	8.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	54	0.5	58	0.6	99	1.0	42	0.4	73	0.7
Discharged, transferred to rehab facility	33	0.3	22	0.2	3	0.0	8	0.1	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	12	0.1	.	.	1	0.0	3	0.0	.	.
Discharged, transferred to psychiatric facility	44	0.4	28	0.3	13	0.1	6	0.1	.	.
Hospice	1	0.0	1	0.0	1	0.0
Left against medical advice	108	1.0	75	0.8	224	2.3	200	2.0	200	2.0
Court/Law Enforcement	31	0.3	24	0.2	18	0.2	7	0.1	.	.
Expired	11	0.1	15	0.2	11	0.1	19	0.2	15	0.1
Other/Unknown	293	2.7	231	2.3	293	3.0	150	1.5	.	.
All	10,931	100.0	9,982	100.0	9,879	100.0	10,066	100.0	10,194	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Mercy Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	109,396	103,160	98,623	89,736	71,952

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,300	\$2,811	\$2,484	\$2,419	\$1,911

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	78,089	71.4	72,853	70.6	72,217	73.2	67,554	75.3	56,655	78.7
SC	27,853	25.5	24,833	24.1	22,636	23.0	18,823	21.0	12,470	17.3
VA	170	0.2	186	0.2	167	0.2	181	0.2	139	0.2
GA	241	0.2	234	0.2	246	0.2	201	0.2	169	0.2
TN	57	0.1	77	0.1	77	0.1	62	0.1	48	0.1
Other	2,986	2.7	4,977	4.8	3,280	3.3	2,915	3.2	2,471	3.4
Age Group										
Less than 1 year	3,094	2.8	3,010	2.9	3,055	3.1	1,346	1.5	1,120	1.6
1 - 17 years	13,994	12.8	12,965	12.6	13,072	13.3	13,929	15.5	11,281	15.7
18 - 44 years	54,096	49.4	52,183	50.6	49,600	50.3	45,726	51.0	37,361	51.9
45 - 64 years	25,200	23.0	23,765	23.0	22,648	23.0	19,901	22.2	15,449	21.5
65 - 84 years	10,438	9.5	8,907	8.6	8,111	8.2	7,017	7.8	5,324	7.4
85 or more years	2,574	2.4	2,330	2.3	2,137	2.2	1,817	2.0	1,417	2.0
Race										
Caucasian	50,798	46.4	49,168	47.7	47,486	48.1	33,331	37.1	32,704	45.5
African American	47,205	43.2	43,715	42.4	41,442	42.0	29,254	32.6	31,329	43.5
American Indian	354	0.3	367	0.4	451	0.5	431	0.5	8	0.0
Asian/Pacific Islander	876	0.8	892	0.9	904	0.9	663	0.7	607	0.8
Other Race	9,548	8.7	8,515	8.3	7,832	7.9	5,424	6.0	7,304	10.2
Unavailable	615	0.6	503	0.5	508	0.5	20,633	23.0	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Mercy Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	8,130	7.4	7,394	7.2	6,479	6.6
Non Hispanic	99,019	90.5	86,232	83.6	90,130	91.4
Unknown	2,247	2.1	9,534	9.2	2,014	2.0
Point of Origin						
Non-health care facility	109,128	99.8	102,828	99.7	98,167	99.5
Clinic or physician's office	16	0.0	82	0.1	178	0.2
Transfer from a hospital or other health care facility	103	0.1	107	0.1	127	0.1
Transfer from a SNF, ICF, ALF	125	0.1	116	0.1	65	0.1
Court/law enforcement	24	0.0	27	0.0	86	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	34,688	31.7	31,211	30.3	32,461	32.9	29,907	33.3	24,299	33.8
Medicaid	23,987	21.9	23,444	22.7	20,878	21.2	18,853	21.0	14,521	20.2
Medicare	14,795	13.5	14,873	14.4	12,030	12.2	10,616	11.8	8,265	11.5
Other government	1,883	1.7	2,225	2.2	2,116	2.1	2,315	2.6	1,563	2.2
Uninsured	32,204	29.4	29,487	28.6	29,148	29.6	26,343	29.4	22,160	30.8
Other	1,343	1.2	1,337	1.3	1,274	1.3	1,108	1.2	875	1.2
Unknown	496	0.5	583	0.6	716	0.7	594	0.7	269	0.4

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Mercy Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	104,655	95.7	96,439	93.5	90,222	91.5	83,389	92.9	67,130	93.3
Discharged, transferred to acute facility	2,452	2.2	2,729	2.6	2,874	2.9	2,353	2.6	1,434	2.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	145	0.1	114	0.1	310	0.3	356	0.4	187	0.3
Discharged, transferred to rehab facility	30	0.0	17	0.0	21	0.0	15	0.0	16	0.0
Discharged, transferred to long term acute care facility (LTAC)	5	0.0	2	0.0	2	0.0	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	129	0.1	157	0.2	289	0.3	382	0.4	445	0.6
Hospice	22	0.0	16	0.0	15	0.0	5	0.0	6	0.0
Left against medical advice	1,784	1.6	3,496	3.4	4,647	4.7	3,131	3.5	2,658	3.7
Court/Law Enforcement	60	0.1	101	0.1	145	0.1	29	0.0	.	.
Expired	94	0.1	73	0.1	82	0.1	67	0.1	71	0.1
Other/Unknown	20	0.0	16	0.0	16	0.0	7	0.0	4	0.0
All	109,396	100.0	103,160	100.0	98,623	100.0	89,736	100.0	71,952	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Mission Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	79,486	80,019	75,018	76,016	58,333

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,280	\$2,010	\$1,615	\$1,466	\$1,419

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	78,413	98.7	77,120	96.4	72,380	96.5	73,183	96.3	56,273	96.5
SC	200	0.3	437	0.5	438	0.6	398	0.5	316	0.5
VA	42	0.1	186	0.2	134	0.2	163	0.2	117	0.2
GA	132	0.2	304	0.4	262	0.3	270	0.4	199	0.3
TN	145	0.2	354	0.4	294	0.4	360	0.5	230	0.4
Other	554	0.7	1,618	2.0	1,510	2.0	1,642	2.2	1,198	2.1
Age Group										
Less than 1 year	2,449	3.1	2,437	3.0	2,314	3.1	1,275	1.7	1,150	2.0
1 - 17 years	9,486	11.9	9,462	11.8	9,437	12.6	11,657	15.3	9,275	15.9
18 - 44 years	36,835	46.3	37,830	47.3	36,671	48.9	37,303	49.1	28,426	48.7
45 - 64 years	19,028	23.9	18,892	23.6	16,910	22.5	16,363	21.5	12,000	20.6
65 - 84 years	9,326	11.7	9,025	11.3	7,602	10.1	7,480	9.8	5,829	10.0
85 or more years	2,362	3.0	2,373	3.0	2,084	2.8	1,938	2.5	1,653	2.8
Race										
Caucasian	65,872	82.9	67,460	84.3	62,727	83.6	63,306	83.3	48,871	83.8
African American	9,828	12.4	10,016	12.5	9,577	12.8	9,289	12.2	6,765	11.6
American Indian	430	0.5	328	0.4	277	0.4	186	0.2	113	0.2
Asian/Pacific Islander	362	0.5	289	0.4	287	0.4	462	0.6	158	0.3
Other Race	790	1.0	950	1.2	1,534	2.0	2,621	3.4	2,384	4.1
Unavailable	2,204	2.8	976	1.2	616	0.8	152	0.2	42	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Mission Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	790	1.0	948	1.2	1,532	2.0
Non Hispanic	78,696	99.0	79,071	98.8	73,486	98.0
Point of Origin						
Non-health care facility	76,392	96.1	76,691	95.8	72,288	96.4
Clinic or physician's office	791	1.0	850	1.1	721	1.0
Transfer from a hospital or other health care facility	547	0.7	840	1.0	823	1.1
Transfer from a SNF, ICF, ALF	1,590	2.0	1,312	1.6	856	1.1
Court/law enforcement	145	0.2	312	0.4	304	0.4
Information not available	21	0.0	14	0.0	26	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	22,646	28.5	20,493	25.6	18,799	25.1	19,396	25.5	15,947	27.3
Medicaid	20,654	26.0	22,921	28.6	24,994	33.3	22,784	30.0	16,939	29.0
Medicare	15,111	19.0	17,309	21.6	14,821	19.8	14,250	18.7	10,969	18.8
Other government	1,973	2.5	2,360	2.9	2,176	2.9	2,230	2.9	1,876	3.2
Uninsured	19,102	24.0	16,936	21.2	14,228	19.0	17,356	22.8	12,602	21.6

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Mission Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	76,040	95.7	76,585	95.7	72,093	96.1	73,492	96.7	56,219	96.4
Discharged, transferred to acute facility	92	0.1	102	0.1	116	0.2	82	0.1	94	0.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	1,775	2.2	1,743	2.2	1,311	1.7	1,020	1.3	777	1.3
Discharged, transferred to rehab facility	235	0.3	209	0.3	211	0.3	181	0.2	109	0.2
Discharged, transferred to long term acute care facility (LTAC)	10	0.0	21	0.0	29	0.0	9	0.0	.	.
Discharged, transferred to psychiatric facility	669	0.8	596	0.7	597	0.8	617	0.8	710	1.2
Hospice	30	0.0	26	0.0	4	0.0	8	0.0	15	0.0
Left against medical advice	408	0.5	459	0.6	385	0.5	315	0.4	230	0.4
Court/Law Enforcement	75	0.1	94	0.1	81	0.1	98	0.1	.	.
Expired	150	0.2	172	0.2	185	0.2	192	0.3	179	0.3
Other/Unknown	2	0.0	12	0.0	6	0.0	2	0.0	.	.
All	79,486	100.0	80,019	100.0	75,018	100.0	76,016	100.0	58,333	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Morehead Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	27,387	28,566	28,452	29,238	31,547

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,749	\$1,485	\$1,239	\$1,279	\$1,303

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	19,515	71.3	20,196	70.7	20,299	71.3	21,287	72.8	23,447	74.3
SC	34	0.1	60	0.2	22	0.1	20	0.1	14	0.0
VA	7,696	28.1	8,104	28.4	7,969	28.0	7,798	26.7	7,918	25.1
GA	16	0.1	30	0.1	21	0.1	9	0.0	18	0.1
TN	13	0.0	21	0.1	5	0.0	9	0.0	6	0.0
Other	113	0.4	155	0.5	136	0.5	115	0.4	144	0.5
Age Group										
Less than 1 year	1,237	4.5	1,284	4.5	1,291	4.5	788	2.7	824	2.6
1 - 17 years	4,730	17.3	4,924	17.2	5,623	19.8	6,666	22.8	6,688	21.2
18 - 44 years	11,397	41.6	12,102	42.4	12,069	42.4	12,535	42.9	13,726	43.5
45 - 64 years	6,044	22.1	6,336	22.2	5,970	21.0	5,891	20.1	6,480	20.5
65 - 84 years	3,264	11.9	3,238	11.3	2,818	9.9	2,771	9.5	3,200	10.1
85 or more years	715	2.6	682	2.4	681	2.4	587	2.0	629	2.0
Race										
Caucasian	19,084	69.7	20,263	70.9	19,130	67.2	14,891	50.9	.	.
African American	7,799	28.5	7,945	27.8	7,718	27.1	5,807	19.9	.	.
American Indian	20	0.1	26	0.1	24	0.1	54	0.2	.	.
Asian/Pacific Islander	45	0.2	35	0.1	38	0.1	179	0.6	.	.
Other Race	429	1.6	284	1.0	1,321	4.6	965	3.3	.	.
Unavailable	10	0.0	13	0.0	221	0.8	7,342	25.1	31,547	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Morehead Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,076	3.9	977	3.4	998	3.5
Non Hispanic	26,112	95.3	27,328	95.7	27,232	95.7
Unknown	199	0.7	261	0.9	222	0.8
Point of Origin						
Non-health care facility	27,302	99.7	28,427	99.5	28,159	99.0
Clinic or physician's office	79	0.3	130	0.5	271	1.0
Transfer from a hospital or other health care facility	.	.	1	0.0	.	.
Court/law enforcement	.	.	1	0.0	1	0.0
Information not available	6	0.0	7	0.0	21	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,525	31.1	7,586	26.6	7,856	27.6	8,016	27.4	10,499	33.3
Medicaid	7,881	28.8	8,034	28.1	8,086	28.4	8,149	27.9	8,485	26.9
Medicare	3,996	14.6	5,964	20.9	5,521	19.4	5,297	18.1	6,105	19.4
Other government	245	0.9	220	0.8	272	1.0	298	1.0	9	0.0
Uninsured	6,361	23.2	6,693	23.4	6,101	21.4	5,572	19.1	5,529	17.5
Unknown	379	1.4	69	0.2	616	2.2	1,906	6.5	920	2.9

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Morehead Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	25,175	91.9	26,315	92.1	26,215	92.1	27,039	92.5	29,383	93.1
Discharged, transferred to acute facility	711	2.6	696	2.4	417	1.5	527	1.8	579	1.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	93	0.3	51	0.2	53	0.2	72	0.2	104	0.3
Discharged, transferred to rehab facility	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0	.	.	1	0.0	.	.	1	0.0
Discharged, transferred to psychiatric facility	37	0.1	48	0.2	65	0.2	55	0.2	33	0.1
Hospice	3	0.0	2	0.0	4	0.0	4	0.0	2	0.0
Left against medical advice	1,267	4.6	1,379	4.8	1,585	5.6	1,458	5.0	1,341	4.3
Court/Law Enforcement	.	.	2	0.0	.	.	2	0.0	.	.
Expired	60	0.2	34	0.1	64	0.2	55	0.2	62	0.2
Other/Unknown	38	0.1	39	0.1	48	0.2	25	0.1	41	0.1
All	27,387	100.0	28,566	100.0	28,452	100.0	29,238	100.0	31,547	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Murphy Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	14,230	13,600	12,547	12,635	12,472

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,425	\$2,227	\$2,145	\$2,218	\$2,033

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	13,135	92.3	12,542	92.2	11,481	91.5	11,513	91.1	11,241	90.1
SC	19	0.1	34	0.3	27	0.2	32	0.3	33	0.3
VA	22	0.2	8	0.1	14	0.1	12	0.1	10	0.1
GA	621	4.4	595	4.4	607	4.8	669	5.3	703	5.6
TN	100	0.7	74	0.5	72	0.6	116	0.9	109	0.9
Other	333	2.3	347	2.6	346	2.8	293	2.3	376	3.0
Age Group										
Less than 1 year	469	3.3	500	3.7	396	3.2	228	1.8	241	1.9
1 - 17 years	2,116	14.9	1,931	14.2	1,785	14.2	2,215	17.5	2,189	17.6
18 - 44 years	5,513	38.7	5,482	40.3	5,248	41.8	5,120	40.5	5,074	40.7
45 - 64 years	3,257	22.9	3,081	22.7	2,777	22.1	2,760	21.8	2,709	21.7
65 - 84 years	2,391	16.8	2,184	16.1	1,929	15.4	1,921	15.2	1,861	14.9
85 or more years	484	3.4	422	3.1	412	3.3	391	3.1	398	3.2
Race										
Caucasian	13,598	95.6	12,948	95.2	12,007	95.7	9,102	72.0	11,712	93.9
African American	303	2.1	298	2.2	270	2.2	183	1.4	238	1.9
American Indian	86	0.6	37	0.3	45	0.4	41	0.3	79	0.6
Asian/Pacific Islander	57	0.4	297	2.2	208	1.7	132	1.0	15	0.1
Other Race	159	1.1	428	3.4
Unavailable	27	0.2	20	0.1	17	0.1	3,177	25.1	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Murphy Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	241	1.7	129	0.9	92	0.7
Non Hispanic	13,972	98.2	13,468	99.0	12,453	99.3
Unknown	17	0.1	3	0.0	2	0.0
Point of Origin						
Non-health care facility	14,215	99.9	13,597	100.0	12,546	100.0
Clinic or physician's office	1	0.0
Transfer from a SNF, ICF, ALF	14	0.1	3	0.0	.	.
Newborn	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,697	19.0	2,094	15.4	2,293	18.3	2,509	19.9	2,718	21.8
Medicaid	4,306	30.3	3,879	28.5	3,338	26.6	3,553	28.1	3,285	26.3
Medicare	3,485	24.5	3,695	27.2	3,264	26.0	3,191	25.3	3,123	25.0
Other government	374	2.6	287	2.1	295	2.4	293	2.3	332	2.7
Uninsured	3,368	23.7	3,645	26.8	3,357	26.8	3,089	24.4	3,011	24.1
Other	3	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Murphy Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,924	90.8	12,390	91.1	11,447	91.2	11,638	92.1	11,607	93.1
Discharged, transferred to acute facility	527	3.7	556	4.1	518	4.1	515	4.1	529	4.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	169	1.2	115	0.8	121	1.0	154	1.2	113	0.9
Discharged, transferred to rehab facility	.	.	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	2	0.0
Discharged, transferred to psychiatric facility	211	1.5	236	1.7	223	1.8	170	1.3	84	0.7
Hospice	5	0.0	4	0.0	1	0.0	1	0.0	1	0.0
Left against medical advice	241	1.7	193	1.4	157	1.3	117	0.9	104	0.8
Court/Law Enforcement	46	0.3	25	0.2	11	0.1	10	0.1	.	.
Expired	38	0.3	36	0.3	41	0.3	29	0.2	33	0.3
Other/Unknown	68	0.5	42	0.3	28	0.2	1	0.0	1	0.0
All	14,230	100.0	13,600	100.0	12,547	100.0	12,635	100.0	12,472	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Nash Health Care System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	54,483	54,647	53,959	53,997	54,783

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,672	\$2,326	\$1,855	\$1,614	\$1,478

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	53,451	98.1	53,593	98.1	52,953	98.1	52,976	98.1	53,889	98.4
SC	67	0.1	50	0.1	56	0.1	53	0.1	64	0.1
VA	224	0.4	206	0.4	204	0.4	261	0.5	214	0.4
GA	59	0.1	54	0.1	53	0.1	64	0.1	39	0.1
TN	20	0.0	23	0.0	20	0.0	18	0.0	8	0.0
Other	662	1.2	721	1.3	673	1.2	625	1.2	569	1.0
Age Group										
Less than 1 year	2,515	4.6	2,676	4.9	2,686	5.0	1,503	2.8	1,704	3.1
1 - 17 years	8,666	15.9	8,548	15.6	8,592	15.9	10,367	19.2	11,150	20.4
18 - 44 years	23,697	43.5	23,819	43.6	23,923	44.3	23,809	44.1	24,180	44.1
45 - 64 years	12,795	23.5	12,734	23.3	12,413	23.0	12,337	22.8	11,991	21.9
65 - 84 years	5,535	10.2	5,640	10.3	5,158	9.6	4,858	9.0	4,762	8.7
85 or more years	1,275	2.3	1,230	2.3	1,187	2.2	1,123	2.1	996	1.8
Race										
Caucasian	16,468	30.2	16,655	30.5	16,940	31.4	13,366	24.8	.	.
African American	34,613	63.5	34,881	63.8	33,886	62.8	33,816	62.6	.	.
American Indian	751	1.4	776	1.4	750	1.4	837	1.6	.	.
Asian/Pacific Islander	53	0.1	58	0.1	83	0.2	4,105	7.6	.	.
Other Race	2,452	4.5	2,184	4.0	2,208	4.1	1,784	3.3	.	.
Unavailable	146	0.3	93	0.2	92	0.2	89	0.2	54,783	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Nash Health Care System**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,596	2.9	1,472	2.7	1,438	2.7
Non Hispanic	51,885	95.2	52,370	95.8	51,659	95.7
Unknown	1,002	1.8	805	1.5	862	1.6
Point of Origin						
Non-health care facility	54,461	100.0	54,595	99.9	53,713	99.5
Clinic or physician's office	.	.	1	0.0	1	0.0
Transfer from a hospital or other health care facility	15	0.0	29	0.1	83	0.2
Transfer from a SNF, ICF, ALF	4	0.0	12	0.0	97	0.2
Court/law enforcement	31	0.1
Information not available	3	0.0	10	0.0	34	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	11,354	20.8	11,180	20.5	8,073	15.0	8,947	16.6	10,146	18.5
Medicaid	17,288	31.7	18,159	33.2	18,717	34.7	19,035	35.3	18,326	33.5
Medicare	10,131	18.6	10,444	19.1	9,675	17.9	9,147	16.9	8,711	15.9
Other government	1,136	2.1	1,048	1.9	1,027	1.9	1,174	2.2	1,266	2.3
Uninsured	11,949	21.9	11,553	21.1	10,403	19.3	10,946	20.3	11,461	20.9
Other	2,240	4.1	2,203	4.0	1,975	3.7	855	1.6	589	1.1
Unknown	385	0.7	60	0.1	4,089	7.6	3,893	7.2	4,284	7.8

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Nash Health Care System

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	51,276	94.1	50,803	93.0	50,013	92.7	49,890	92.4	50,426	92.0
Discharged, transferred to acute facility	988	1.8	953	1.7	718	1.3	906	1.7	876	1.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	577	1.1	566	1.0	614	1.1	504	0.9	462	0.8
Discharged, transferred to rehab facility	19	0.0	23	0.0	31	0.1	21	0.0	36	0.1
Discharged, transferred to long term acute care facility (LTAC)	45	0.1	47	0.1	21	0.0
Discharged, transferred to psychiatric facility	271	0.5	354	0.6	474	0.9	562	1.0	511	0.9
Hospice	17	0.0	12	0.0	19	0.0	4	0.0	3	0.0
Left against medical advice	1,027	1.9	1,533	2.8	1,672	3.1	1,698	3.1	2,334	4.3
Court/Law Enforcement	175	0.3	216	0.4	258	0.5	275	0.5	.	.
Expired	84	0.2	132	0.2	136	0.3	137	0.3	135	0.2
Other/Unknown	4	0.0	8	0.0	3	0.0
All	54,483	100.0	54,647	100.0	53,959	100.0	53,997	100.0	54,783	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics New Hanover Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	97,693	96,540	94,482	94,729	94,610

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,275	\$2,023	\$1,974	\$1,929	\$1,750

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	95,198	97.4	94,023	97.4	92,173	97.6	92,317	97.5	92,303	97.6
SC	300	0.3	306	0.3	280	0.3	264	0.3	284	0.3
VA	329	0.3	295	0.3	284	0.3	312	0.3	282	0.3
GA	162	0.2	136	0.1	129	0.1	126	0.1	148	0.2
TN	74	0.1	63	0.1	47	0.0	64	0.1	81	0.1
Other	1,630	1.7	1,717	1.8	1,569	1.7	1,646	1.7	1,512	1.6
Age Group										
Less than 1 year	3,545	3.6	3,630	3.8	3,376	3.6	1,841	1.9	1,924	2.0
1 - 17 years	12,625	12.9	12,509	13.0	11,922	12.6	13,965	14.7	14,792	15.6
18 - 44 years	45,528	46.6	45,419	47.0	45,036	47.7	45,705	48.2	45,852	48.5
45 - 64 years	22,623	23.2	22,684	23.5	22,329	23.6	22,126	23.4	21,161	22.4
65 - 84 years	10,952	11.2	10,075	10.4	9,730	10.3	8,972	9.5	8,817	9.3
85 or more years	2,420	2.5	2,223	2.3	2,089	2.2	2,120	2.2	2,064	2.2
Race										
Caucasian	61,496	62.9	63,085	65.3	63,105	66.8	63,461	67.0	.	.
African American	30,636	31.4	30,190	31.3	29,496	31.2	29,511	31.2	.	.
American Indian	337	0.3	383	0.4	346	0.4	370	0.4	.	.
Asian/Pacific Islander	280	0.3	334	0.3	347	0.4	325	0.3	.	.
Other Race	4,545	4.7	2,287	2.4	1,019	1.1	908	1.0	.	.
Unavailable	399	0.4	261	0.3	169	0.2	154	0.2	94,610	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
New Hanover Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	4,001	4.1	3,900	4.0	3,685	3.9
Non Hispanic	93,062	95.3	92,322	95.6	90,628	95.9
Unknown	630	0.6	318	0.3	169	0.2
Point of Origin						
Non-health care facility	97,227	99.5	95,881	99.3	94,169	99.7
Clinic or physician's office	289	0.3	440	0.5	.	.
Transfer from a hospital or other health care facility	7	0.0	50	0.1	71	0.1
Transfer from a SNF, ICF, ALF	.	.	17	0.0	27	0.0
Court/law enforcement	2	0.0	91	0.1	214	0.2
Information not available	168	0.2	61	0.1	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	21,599	22.1	22,229	23.0	22,579	23.9	23,305	24.6	24,034	25.4
Medicaid	24,539	25.1	24,012	24.9	22,560	23.9	23,910	25.2	23,747	25.1
Medicare	19,331	19.8	18,659	19.3	17,938	19.0	17,135	18.1	16,737	17.7
Other government	3,211	3.3	2,934	3.0	2,540	2.7	2,813	3.0	2,861	3.0
Uninsured	26,988	27.6	27,547	28.5	26,818	28.4	27,008	28.5	26,888	28.4
Other	2,025	2.1	697	0.7
Unknown	.	.	462	0.5	2,047	2.2	558	0.6	343	0.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
New Hanover Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	95,277	97.5	95,012	98.4	93,030	98.5	93,257	98.4	92,592	97.9
Discharged, transferred to acute facility	271	0.3	130	0.1	89	0.1	112	0.1	139	0.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	747	0.8	508	0.5	643	0.7	642	0.7	1,006	1.1
Discharged, transferred to rehab facility	148	0.2	22	0.0	5	0.0	6	0.0	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	17	0.0	10	0.0
Discharged, transferred to psychiatric facility	616	0.6	448	0.5	337	0.4	271	0.3	280	0.3
Hospice	21	0.0	1	0.0	4	0.0	10	0.0	8	0.0
Left against medical advice	274	0.3	195	0.2	229	0.2	214	0.2	285	0.3
Court/Law Enforcement	151	0.2	66	0.1	10	0.0	23	0.0	.	.
Expired	101	0.1	107	0.1	92	0.1	130	0.1	123	0.1
Other/Unknown	70	0.1	41	0.0	43	0.0	64	0.1	173	0.2
All	97,693	100.0	96,540	100.0	94,482	100.0	94,729	100.0	94,610	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Northern Hospital of Surry County

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	30,446	30,748	31,517	31,195	32,694

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,529	\$1,532	\$1,304	\$1,222	\$1,145

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	25,405	83.4	25,570	83.2	26,340	83.6	26,189	84.0	27,533	84.2
SC	33	0.1	40	0.1	36	0.1	27	0.1	55	0.2
VA	4,723	15.5	4,838	15.7	4,856	15.4	4,650	14.9	4,736	14.5
GA	19	0.1	21	0.1	20	0.1	18	0.1	23	0.1
TN	19	0.1	17	0.1	20	0.1	17	0.1	25	0.1
Other	247	0.8	262	0.9	245	0.8	294	0.9	322	1.0
Age Group										
Less than 1 year	1,136	3.7	1,163	3.8	1,305	4.1	682	2.2	823	2.5
1 - 17 years	5,009	16.5	5,278	17.2	5,437	17.3	6,215	19.9	6,781	20.7
18 - 44 years	12,434	40.8	12,849	41.8	13,996	44.4	13,542	43.4	13,993	42.8
45 - 64 years	6,934	22.8	6,810	22.1	6,415	20.4	6,517	20.9	6,538	20.0
65 - 84 years	4,046	13.3	3,846	12.5	3,563	11.3	3,496	11.2	3,749	11.5
85 or more years	887	2.9	802	2.6	801	2.5	743	2.4	810	2.5
Race										
Caucasian	28,031	92.1	28,088	91.3	27,734	88.0	27,269	87.4	.	.
African American	2,027	6.7	2,115	6.9	2,157	6.8	2,162	6.9	.	.
American Indian	16	0.1	29	0.1	14	0.0	7	0.0	.	.
Asian/Pacific Islander	51	0.2	56	0.2	47	0.1	37	0.1	.	.
Other Race	20	0.1	81	0.3	1,544	4.9	1,698	5.4	.	.
Unavailable	301	1.0	379	1.2	21	0.1	22	0.1	32,694	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Northern Hospital of Surry County**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,012	3.3	787	2.6	1,513	4.8
Non Hispanic	29,338	96.4	27,498	89.4	29,952	95.0
Unknown	96	0.3	2,463	8.0	52	0.2
Point of Origin						
Non-health care facility	30,446	100.0	30,742	100.0	31,468	99.8
Clinic or physician's office	1	0.0
Transfer from a hospital or other health care facility	.	.	2	0.0	26	0.1
Transfer from a SNF, ICF, ALF	.	.	1	0.0	21	0.1
Court/law enforcement	.	.	3	0.0	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,049	26.4	8,254	26.8	8,320	26.4	8,315	26.7	9,525	29.1
Medicaid	8,782	28.8	9,101	29.6	9,017	28.6	8,873	28.4	9,532	29.2
Medicare	5,017	16.5	4,975	16.2	4,855	15.4	4,826	15.5	4,929	15.1
Other government	623	2.0	723	2.4	834	2.6	917	2.9	907	2.8
Uninsured	7,656	25.1	7,345	23.9	8,109	25.7	7,760	24.9	7,109	21.7
Other	319	1.0	350	1.1	382	1.2	504	1.6	692	2.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Northern Hospital of Surry County**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	28,024	92.0	28,271	91.9	29,081	92.3	28,926	92.7	30,470	93.2
Discharged, transferred to acute facility	1,317	4.3	1,205	3.9	1,272	4.0	1,122	3.6	1,193	3.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	101	0.3	101	0.3	7	0.0	7	0.0	13	0.0
Discharged, transferred to rehab facility	.	.	3	0.0	1	0.0	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	123	0.4	185	0.6	207	0.7	231	0.7	199	0.6
Hospice	7	0.0	6	0.0	6	0.0	4	0.0	1	0.0
Left against medical advice	785	2.6	881	2.9	859	2.7	790	2.5	754	2.3
Court/Law Enforcement	38	0.1	37	0.1	23	0.1	45	0.1	.	.
Expired	51	0.2	58	0.2	61	0.2	68	0.2	63	0.2
Other/Unknown	.	.	1	0.0
All	30,446	100.0	30,748	100.0	31,517	100.0	31,195	100.0	32,694	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Brunswick Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	25,237	23,749	21,115	20,729	21,063

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,587	\$2,474	\$2,648	\$2,439	\$2,208

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	23,768	94.2	22,274	93.8	19,886	94.2	19,465	93.9	19,653	93.3
SC	326	1.3	347	1.5	265	1.3	317	1.5	328	1.6
VA	177	0.7	186	0.8	170	0.8	154	0.7	177	0.8
GA	58	0.2	43	0.2	45	0.2	43	0.2	46	0.2
TN	33	0.1	37	0.2	31	0.1	44	0.2	37	0.2
Other	875	3.5	862	3.6	718	3.4	706	3.4	822	3.9
Age Group										
Less than 1 year	920	3.6	776	3.3	723	3.4	442	2.1	518	2.5
1 - 17 years	3,970	15.7	3,702	15.6	3,257	15.4	3,874	18.7	4,187	19.9
18 - 44 years	10,553	41.8	10,124	42.6	8,843	41.9	8,727	42.1	8,853	42.0
45 - 64 years	5,878	23.3	5,582	23.5	4,999	23.7	4,766	23.0	4,738	22.5
65 - 84 years	3,480	13.8	3,103	13.1	2,854	13.5	2,532	12.2	2,380	11.3
85 or more years	436	1.7	462	1.9	439	2.1	388	1.9	387	1.8
Race										
Caucasian	20,772	82.3	19,724	83.1	17,199	81.5	12,889	62.2	.	.
African American	3,485	13.8	3,076	13.0	2,997	14.2	2,172	10.5	.	.
American Indian	35	0.1	33	0.1	35	0.2	18	0.1	.	.
Asian/Pacific Islander	17	0.1	28	0.1	21	0.1	11	0.1	.	.
Other Race	743	2.9	749	3.2	687	3.3	531	2.6	.	.
Unavailable	185	0.7	139	0.6	176	0.8	5,108	24.6	21,063	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Brunswick Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	835	3.3	805	3.4	729	3.5
Non Hispanic	24,331	96.4	22,895	96.4	20,337	96.3
Unknown	71	0.3	49	0.2	49	0.2
Point of Origin						
Non-health care facility	25,223	99.9	23,736	99.9	21,098	99.9
Information not available	14	0.1	13	0.1	17	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,945	23.6	5,766	24.3	5,228	24.8	5,215	25.2	5,695	27.0
Medicaid	7,499	29.7	7,126	30.0	7,207	34.1	7,226	34.9	6,007	28.5
Medicare	4,574	18.1	4,418	18.6	4,020	19.0	3,488	16.8	3,438	16.3
Other government	563	2.2	554	2.3	440	2.1	436	2.1	451	2.1
Uninsured	6,472	25.6	5,864	24.7	4,192	19.9	4,333	20.9	5,466	26.0
Other	184	0.7	21	0.1	28	0.1	31	0.1	6	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Brunswick Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	24,598	97.5	23,126	97.4	20,427	96.7	19,917	96.1	20,237	96.1
Discharged, transferred to acute facility	291	1.2	245	1.0	262	1.2	314	1.5	359	1.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	14	0.1	33	0.1	74	0.4	71	0.3	73	0.3
Discharged, transferred to rehab facility	2	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	.	.	1	0.0
Discharged, transferred to psychiatric facility	122	0.5	121	0.5	117	0.6	193	0.9	203	1.0
Hospice	2	0.0	2	0.0	3	0.0	5	0.0	6	0.0
Left against medical advice	171	0.7	183	0.8	175	0.8	193	0.9	158	0.8
Court/Law Enforcement	1	0.0	8	0.0	14	0.1	1	0.0	.	.
Expired	15	0.1	18	0.1	35	0.2	27	0.1	26	0.1
Other/Unknown	22	0.1	13	0.1	7	0.0	6	0.0	1	0.0
All	25,237	100.0	23,749	100.0	21,115	100.0	20,729	100.0	21,063	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Clemmons Medical Center**

Patient Characteristics	Fiscal Year
	2013
Total number of Visits	3,987

Patient Characteristics	Fiscal Year
	2013
Average Patient Charges	\$2,029

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Residence State		
NC	3,902	97.9
SC	10	0.3
VA	11	0.3
GA	2	0.1
TN	4	0.1
Other	58	1.5
Age Group		
Less than 1 year	49	1.2
1 - 17 years	515	12.9
18 - 44 years	1,566	39.3
45 - 64 years	976	24.5
65 - 84 years	733	18.4
85 or more years	148	3.7
Race		
Caucasian	3,612	90.6
African American	274	6.9
American Indian	5	0.1
Asian/Pacific Islander	13	0.3
Other Race	45	1.1
Unavailable	38	1.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Clemmons Medical Center**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Ethnicity		
Hispanic	66	1.7
Non Hispanic	3,894	97.7
Unknown	27	0.7
Point of Origin		
Non-health care facility	3,986	100.0
Transfer from a SNF, ICF, ALF	1	0.0

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Payer		
Commercial/HMO	2,387	59.9
Medicaid	481	12.1
Medicare	457	11.5
Other government	88	2.2
Uninsured	564	14.1
Other	10	0.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Clemmons Medical Center**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Disposition		
Home, self, or outpatient care	3,925	98.4
Discharged, transferred to acute facility	21	0.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	12	0.3
Hospice	1	0.0
Left against medical advice	28	0.7
All	3,987	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Forsyth Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	68,315	70,010	71,837	78,929	81,412

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,862	\$2,613	\$2,288	\$2,013	\$1,810

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	66,584	97.5	68,329	97.6	70,196	97.7	77,099	97.7	79,492	97.6
SC	102	0.1	94	0.1	113	0.2	130	0.2	129	0.2
VA	382	0.6	406	0.6	397	0.6	455	0.6	440	0.5
GA	69	0.1	93	0.1	89	0.1	83	0.1	91	0.1
TN	49	0.1	39	0.1	39	0.1	37	0.0	62	0.1
Other	1,129	1.7	1,049	1.5	1,003	1.4	1,125	1.4	1,198	1.5
Age Group										
Less than 1 year	889	1.3	1,037	1.5	1,321	1.8	834	1.1	1,126	1.4
1 - 17 years	4,514	6.6	4,760	6.8	5,710	7.9	7,811	9.9	8,970	11.0
18 - 44 years	31,623	46.3	32,308	46.1	33,160	46.2	37,760	47.8	39,087	48.0
45 - 64 years	17,783	26.0	18,354	26.2	18,469	25.7	19,138	24.2	19,142	23.5
65 - 84 years	10,557	15.5	10,548	15.1	10,239	14.3	10,522	13.3	10,455	12.8
85 or more years	2,949	4.3	3,003	4.3	2,938	4.1	2,864	3.6	2,632	3.2
Race										
Caucasian	42,279	61.9	44,163	63.1	45,723	63.6	38,405	48.7	.	.
African American	22,477	32.9	21,769	31.1	22,043	30.7	17,749	22.5	.	.
American Indian	78	0.1	58	0.1	58	0.1	50	0.1	.	.
Asian/Pacific Islander	241	0.4	230	0.3	214	0.3	189	0.2	.	.
Other Race	2,354	3.4	2,515	3.6	2,530	3.5	2,036	2.6	.	.
Unavailable	886	1.3	1,275	1.8	1,269	1.8	20,500	26.0	81,412	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Forsyth Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	4,307	6.3	3,938	5.6	4,193	5.8
Non Hispanic	63,680	93.2	65,530	93.6	67,133	93.5
Unknown	328	0.5	542	0.8	511	0.7
Point of Origin						
Non-health care facility	68,146	99.8	69,892	99.8	71,736	99.9
Clinic or physician's office	2	0.0	1	0.0	.	.
Transfer from a hospital or other health care facility	85	0.1	36	0.1	10	0.0
Information not available	82	0.1	81	0.1	91	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	26,020	38.1	26,727	38.2	27,777	38.7	30,543	38.7	32,376	39.8
Medicaid	14,622	21.4	14,651	20.9	15,805	22.0	19,059	24.1	16,909	20.8
Medicare	9,910	14.5	10,261	14.7	10,293	14.3	9,927	12.6	9,737	12.0
Other government	1,265	1.9	1,677	2.4	1,807	2.5	2,208	2.8	2,320	2.8
Uninsured	16,038	23.5	16,603	23.7	16,022	22.3	17,052	21.6	19,955	24.5
Other	460	0.7	91	0.1	133	0.2	140	0.2	115	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Forsyth Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	65,283	95.6	66,711	95.3	69,477	96.7	76,489	96.9	78,776	96.8
Discharged, transferred to acute facility	307	0.4	263	0.4	265	0.4	346	0.4	345	0.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	384	0.6	549	0.8	304	0.4	273	0.3	195	0.2
Discharged, transferred to rehab facility	15	0.0	15	0.0	7	0.0	3	0.0	3	0.0
Discharged, transferred to long term acute care facility (LTAC)	4	0.0	10	0.0	6	0.0	3	0.0	4	0.0
Discharged, transferred to psychiatric facility	572	0.8	536	0.8	600	0.8	574	0.7	735	0.9
Hospice	14	0.0	10	0.0	4	0.0	13	0.0	5	0.0
Left against medical advice	1,584	2.3	1,703	2.4	985	1.4	1,021	1.3	1,150	1.4
Court/Law Enforcement	27	0.0	52	0.1	16	0.0	22	0.0	.	.
Expired	100	0.1	132	0.2	143	0.2	142	0.2	149	0.2
Other/Unknown	25	0.0	29	0.0	30	0.0	43	0.1	50	0.1
All	68,315	100.0	70,010	100.0	71,837	100.0	78,929	100.0	81,412	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Franklin Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	18,230	18,203	17,118	17,286	17,690

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,625	\$2,614	\$2,859	\$2,620	\$2,428

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	18,012	98.8	18,000	98.9	16,921	98.8	17,071	98.8	17,461	98.7
SC	17	0.1	24	0.1	23	0.1	14	0.1	12	0.1
VA	54	0.3	43	0.2	39	0.2	67	0.4	54	0.3
GA	6	0.0	8	0.0	19	0.1	15	0.1	10	0.1
TN	2	0.0	4	0.0	6	0.0	4	0.0	5	0.0
Other	139	0.8	124	0.7	110	0.6	115	0.7	148	0.8
Age Group										
Less than 1 year	585	3.2	662	3.6	649	3.8	336	1.9	361	2.0
1 - 17 years	3,220	17.7	3,214	17.7	3,112	18.2	3,436	19.9	4,044	22.9
18 - 44 years	7,702	42.2	7,729	42.5	7,443	43.5	7,551	43.7	7,731	43.7
45 - 64 years	4,203	23.1	4,103	22.5	3,609	21.1	3,658	21.2	3,508	19.8
65 - 84 years	2,060	11.3	2,020	11.1	1,857	10.8	1,858	10.7	1,642	9.3
85 or more years	460	2.5	475	2.6	448	2.6	447	2.6	404	2.3
Race										
Caucasian	7,616	41.8	8,061	44.3	7,367	43.0	5,735	33.2	.	.
African American	9,305	51.0	8,897	48.9	8,484	49.6	6,234	36.1	.	.
American Indian	68	0.4	41	0.2	54	0.3	37	0.2	.	.
Asian/Pacific Islander	114	0.6	143	0.8	179	1.0	171	1.0	.	.
Unavailable	1,127	6.2	1,061	5.8	1,034	6.0	5,109	29.6	17,690	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Franklin Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	964	5.3	896	4.9	891	5.2
Non Hispanic	17,266	94.7	17,307	95.1	16,227	94.8
Point of Origin						
Non-health care facility	17,669	96.9	17,565	96.5	16,502	96.4
Clinic or physician's office	4	0.0	6	0.0	2	0.0
Transfer from a hospital or other health care facility	1	0.0	80	0.4	157	0.9
Transfer from a SNF, ICF, ALF	427	2.3	446	2.5	351	2.1
Court/law enforcement	127	0.7	105	0.6	100	0.6
Information not available	2	0.0	1	0.0	6	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,846	21.1	3,726	20.5	3,910	22.8	4,241	24.5	4,823	27.3
Medicaid	5,966	32.7	6,137	33.7	4,995	29.2	5,024	29.1	5,381	30.4
Medicare	3,457	19.0	3,483	19.1	3,127	18.3	3,031	17.5	2,672	15.1
Other government	176	1.0	153	0.8	138	0.8	161	0.9	179	1.0
Uninsured	4,785	26.2	4,704	25.8	4,948	28.9	4,829	27.9	4,635	26.2

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Franklin Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	16,732	91.8	16,523	90.8	15,680	91.6	15,887	91.9	16,066	90.8
Discharged, transferred to acute facility	569	3.1	598	3.3	500	2.9	549	3.2	612	3.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	124	0.7	332	1.8	398	2.3	180	1.0	29	0.2
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	163	0.9	164	0.9	146	0.9	166	1.0	146	0.8
Hospice	3	0.0	3	0.0	7	0.0	3	0.0	2	0.0
Left against medical advice	586	3.2	541	3.0	350	2.0	435	2.5	784	4.4
Court/Law Enforcement	5	0.0	4	0.0	4	0.0	33	0.2	.	.
Expired	45	0.2	37	0.2	32	0.2	33	0.2	48	0.3
Other/Unknown	2	0.0	1	0.0	1	0.0	.	.	3	0.0
All	18,230	100.0	18,203	100.0	17,118	100.0	17,286	100.0	17,690	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Huntersville Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	28,444	29,791	29,896	28,620	29,237

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,927	\$2,540	\$2,441	\$2,389	\$2,140

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	27,361	96.2	28,634	96.1	28,715	96.0	27,526	96.2	27,934	95.5
SC	173	0.6	224	0.8	213	0.7	167	0.6	237	0.8
VA	59	0.2	83	0.3	82	0.3	93	0.3	83	0.3
GA	83	0.3	83	0.3	56	0.2	71	0.2	97	0.3
TN	34	0.1	24	0.1	32	0.1	28	0.1	36	0.1
Other	734	2.6	743	2.5	798	2.7	735	2.6	850	2.9
Age Group										
Less than 1 year	1,062	3.7	1,157	3.9	1,277	4.3	551	1.9	587	2.0
1 - 17 years	4,614	16.2	4,887	16.4	4,914	16.4	5,579	19.5	6,083	20.8
18 - 44 years	12,195	42.9	13,131	44.1	13,401	44.8	12,848	44.9	13,212	45.2
45 - 64 years	6,443	22.7	6,506	21.8	6,428	21.5	6,151	21.5	6,018	20.6
65 - 84 years	3,403	12.0	3,334	11.2	3,109	10.4	2,850	10.0	2,779	9.5
85 or more years	727	2.6	776	2.6	767	2.6	641	2.2	558	1.9
Race										
Caucasian	19,074	67.1	20,397	68.5	20,983	70.2	15,326	53.5	.	.
African American	7,506	26.4	7,438	25.0	7,029	23.5	4,901	17.1	.	.
American Indian	50	0.2	56	0.2	45	0.2	33	0.1	.	.
Asian/Pacific Islander	242	0.9	235	0.8	220	0.7	162	0.6	.	.
Other Race	1,054	3.7	1,099	3.7	1,071	3.6	725	2.5	.	.
Unavailable	518	1.8	566	1.9	548	1.8	7,473	26.1	29,237	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Huntersville Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,560	5.5	1,479	5.0	1,447	4.8
Non Hispanic	26,765	94.1	28,176	94.6	28,289	94.6
Unknown	119	0.4	136	0.5	160	0.5
Point of Origin						
Non-health care facility	28,392	99.8	29,750	99.9	29,850	99.8
Information not available	52	0.2	41	0.1	46	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	13,247	46.6	13,705	46.0	13,818	46.2	13,450	47.0	14,733	50.4
Medicaid	4,879	17.2	5,258	17.6	5,740	19.2	7,299	25.5	4,645	15.9
Medicare	3,828	13.5	4,056	13.6	3,996	13.4	3,474	12.1	3,387	11.6
Other government	757	2.7	829	2.8	886	3.0	926	3.2	980	3.4
Uninsured	5,678	20.0	5,921	19.9	5,433	18.2	3,442	12.0	5,464	18.7
Other	55	0.2	22	0.1	23	0.1	29	0.1	28	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Huntersville Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	27,620	97.1	28,944	97.2	29,198	97.7	27,838	97.3	28,403	97.1
Discharged, transferred to acute facility	434	1.5	456	1.5	379	1.3	427	1.5	492	1.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	22	0.1	27	0.1	25	0.1	29	0.1	41	0.1
Discharged, transferred to rehab facility	.	.	1	0.0	1	0.0	.	.	1	0.0
Discharged, transferred to psychiatric facility	168	0.6	196	0.7	139	0.5	129	0.5	89	0.3
Hospice	2	0.0	.	.	2	0.0	.	.	8	0.0
Left against medical advice	160	0.6	137	0.5	104	0.3	161	0.6	177	0.6
Court/Law Enforcement	.	.	2	0.0	3	0.0	4	0.0	.	.
Expired	24	0.1	26	0.1	23	0.1	23	0.1	26	0.1
Other/Unknown	14	0.0	2	0.0	22	0.1	9	0.0	.	.
All	28,444	100.0	29,791	100.0	29,896	100.0	28,620	100.0	29,237	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Kernersville Medical Center**

Patient Characteristics	Fiscal Year		
	2013	2012	2011
Total number of Visits	26,194	21,130	8,240

Patient Characteristics	Fiscal Year		
	2013	2012	2011
Average Patient Charges	\$1,986	\$1,921	\$1,921

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Patient Residence State						
NC	25,754	98.3	20,788	98.4	8,091	98.2
SC	44	0.2	34	0.2	10	0.1
VA	76	0.3	67	0.3	25	0.3
GA	21	0.1	26	0.1	6	0.1
TN	12	0.0	9	0.0	6	0.1
Other	287	1.1	206	1.0	102	1.2
Age Group						
Less than 1 year	531	2.0	438	2.1	162	2.0
1 - 17 years	3,811	14.5	2,913	13.8	1,079	13.1
18 - 44 years	12,417	47.4	10,142	48.0	3,956	48.0
45 - 64 years	5,927	22.6	4,769	22.6	1,868	22.7
65 - 84 years	2,902	11.1	2,408	11.4	961	11.7
85 or more years	606	2.3	460	2.2	214	2.6
Race						
Caucasian	20,540	78.4	17,259	81.7	6,910	83.9
African American	4,458	17.0	3,025	14.3	1,049	12.7
American Indian	39	0.1	20	0.1	6	0.1
Asian/Pacific Islander	78	0.3	58	0.3	19	0.2
Other Race	857	3.3	591	2.8	183	2.2
Unavailable	222	0.8	177	0.8	73	0.9

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Kernersville Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,034	3.9	800	3.8	266	3.2
Non Hispanic	25,067	95.7	20,265	95.9	7,944	96.4
Unknown	93	0.4	65	0.3	30	0.4
Point of Origin						
Non-health care facility	26,177	99.9	21,115	99.9	8,233	99.9
Court/law enforcement	1	0.0
Information not available	16	0.1	15	0.1	7	0.1

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Payer						
Commercial/HMO	11,651	44.5	9,286	43.9	3,689	44.8
Medicaid	5,262	20.1	4,127	19.5	1,906	23.1
Medicare	2,330	8.9	1,994	9.4	929	11.3
Other government	642	2.5	564	2.7	229	2.8
Uninsured	6,172	23.6	5,148	24.4	1,481	18.0
Other	137	0.5	11	0.1	6	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Kernersville Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Patient Disposition						
Home, self, or outpatient care	25,775	98.4	20,663	97.8	8,064	97.9
Discharged, transferred to acute facility	152	0.6	177	0.8	56	0.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	23	0.1	25	0.1	17	0.2
Discharged, transferred to rehab facility	2	0.0	2	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	3	0.0
Discharged, transferred to psychiatric facility	46	0.2	30	0.1	17	0.2
Hospice	1	0.0	6	0.0	4	0.0
Left against medical advice	182	0.7	219	1.0	79	1.0
Court/Law Enforcement	1	0.0	2	0.0	.	.
Expired	4	0.0	6	0.0	3	0.0
Other/Unknown	5	0.0
All	26,194	100.0	21,130	100.0	8,240	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Matthews Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	40,639	40,429	40,359	39,535	41,172

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,857	\$2,593	\$2,419	\$2,173	\$2,035

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	38,767	95.4	38,505	95.2	38,562	95.5	37,772	95.5	39,199	95.2
SC	901	2.2	954	2.4	889	2.2	848	2.1	928	2.3
VA	55	0.1	78	0.2	66	0.2	69	0.2	84	0.2
GA	61	0.2	56	0.1	71	0.2	61	0.2	73	0.2
TN	38	0.1	30	0.1	18	0.0	25	0.1	36	0.1
Other	817	2.0	806	2.0	753	1.9	760	1.9	852	2.1
Age Group										
Less than 1 year	1,373	3.4	1,436	3.6	1,462	3.6	733	1.9	865	2.1
1 - 17 years	6,356	15.6	6,297	15.6	6,562	16.3	7,677	19.4	8,278	20.1
18 - 44 years	17,391	42.8	17,849	44.1	18,004	44.6	17,501	44.3	18,290	44.4
45 - 64 years	9,045	22.3	8,860	21.9	8,706	21.6	8,331	21.1	8,373	20.3
65 - 84 years	5,125	12.6	4,760	11.8	4,553	11.3	4,298	10.9	4,358	10.6
85 or more years	1,349	3.3	1,227	3.0	1,072	2.7	995	2.5	1,008	2.4
Race										
Caucasian	26,573	65.4	27,176	67.2	27,911	69.2	20,839	52.7	.	.
African American	10,687	26.3	10,045	24.8	9,503	23.5	6,630	16.8	.	.
American Indian	118	0.3	84	0.2	99	0.2	93	0.2	.	.
Asian/Pacific Islander	296	0.7	334	0.8	307	0.8	207	0.5	.	.
Other Race	2,266	5.6	2,105	5.2	2,164	5.4	1,367	3.5	.	.
Unavailable	699	1.7	685	1.7	375	0.9	10,399	26.3	41,172	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Matthews Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,898	7.1	2,890	7.1	2,645	6.6
Non Hispanic	37,368	92.0	37,213	92.0	37,475	92.9
Unknown	373	0.9	326	0.8	239	0.6
Point of Origin						
Non-health care facility	40,567	99.8	40,342	99.8	40,282	99.8
Newborn	1	0.0
Information not available	72	0.2	87	0.2	76	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	15,820	38.9	15,949	39.4	16,842	41.7	16,650	42.1	18,599	45.2
Medicaid	7,833	19.3	7,776	19.2	8,614	21.3	10,097	25.5	7,442	18.1
Medicare	6,119	15.1	5,820	14.4	5,554	13.8	5,227	13.2	5,318	12.9
Other government	860	2.1	986	2.4	1,044	2.6	1,200	3.0	1,131	2.7
Uninsured	9,910	24.4	9,879	24.4	8,266	20.5	6,336	16.0	8,654	21.0
Other	97	0.2	19	0.0	39	0.1	25	0.1	28	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Matthews Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	39,158	96.4	38,684	95.7	38,798	96.1	38,294	96.9	39,880	96.9
Discharged, transferred to acute facility	628	1.5	757	1.9	797	2.0	733	1.9	678	1.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	33	0.1	51	0.1	35	0.1	66	0.2	96	0.2
Discharged, transferred to rehab facility	1	0.0	2	0.0	2	0.0	1	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	168	0.4	145	0.4	143	0.4	119	0.3	101	0.2
Hospice	1	0.0	3	0.0	1	0.0	5	0.0	13	0.0
Left against medical advice	600	1.5	735	1.8	524	1.3	268	0.7	337	0.8
Court/Law Enforcement	1	0.0	1	0.0	.	.
Expired	45	0.1	49	0.1	57	0.1	47	0.1	62	0.2
Other/Unknown	4	0.0	3	0.0	1	0.0	1	0.0	3	0.0
All	40,639	100.0	40,429	100.0	40,359	100.0	39,535	100.0	41,172	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Presbyterian Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	73,896	71,069	66,691	63,564	62,245

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,476	\$2,348	\$2,299	\$2,112	\$1,973

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	70,326	95.2	67,234	94.6	62,990	94.5	60,248	94.8	59,086	94.9
SC	1,631	2.2	1,722	2.4	1,640	2.5	1,561	2.5	1,455	2.3
VA	155	0.2	133	0.2	149	0.2	144	0.2	121	0.2
GA	186	0.3	150	0.2	170	0.3	154	0.2	112	0.2
TN	49	0.1	26	0.0	43	0.1	39	0.1	36	0.1
Other	1,549	2.1	1,804	2.5	1,699	2.5	1,418	2.2	1,435	2.3
Age Group										
Less than 1 year	6,183	8.4	5,785	8.1	5,499	8.2	2,974	4.7	3,429	5.5
1 - 17 years	14,228	19.3	13,280	18.7	12,628	18.9	15,382	24.2	16,434	26.4
18 - 44 years	33,086	44.8	31,929	44.9	29,447	44.2	27,026	42.5	24,935	40.1
45 - 64 years	13,508	18.3	13,313	18.7	12,696	19.0	11,682	18.4	11,007	17.7
65 - 84 years	5,493	7.4	5,319	7.5	5,048	7.6	5,072	8.0	5,129	8.2
85 or more years	1,398	1.9	1,443	2.0	1,373	2.1	1,428	2.2	1,311	2.1
Race										
Caucasian	21,569	29.2	22,089	31.1	21,563	32.3	15,588	24.5	.	.
African American	46,405	62.8	43,999	61.9	40,957	61.4	28,981	45.6	.	.
American Indian	114	0.2	87	0.1	98	0.1	86	0.1	.	.
Asian/Pacific Islander	962	1.3	731	1.0	612	0.9	506	0.8	.	.
Other Race	3,470	4.7	2,852	4.0	2,544	3.8	1,811	2.8	.	.
Unavailable	1,376	1.9	1,311	1.8	917	1.4	16,592	26.1	62,245	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Presbyterian Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	4,372	5.9	3,801	5.3	3,383	5.1
Non Hispanic	68,712	93.0	66,381	93.4	62,574	93.8
Unknown	812	1.1	887	1.2	734	1.1
Point of Origin						
Non-health care facility	73,663	99.7	70,948	99.8	66,528	99.8
Clinic or physician's office	3	0.0	2	0.0	1	0.0
Transfer from a hospital or other health care facility	11	0.0	1	0.0	.	.
Transfer from a SNF, ICF, ALF	2	0.0
Information not available	219	0.3	118	0.2	160	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	17,498	23.7	17,291	24.3	17,169	25.7	17,264	27.2	18,355	29.5
Medicaid	27,198	36.8	25,190	35.4	23,414	35.1	27,621	43.5	21,420	34.4
Medicare	7,971	10.8	8,097	11.4	7,649	11.5	7,306	11.5	6,965	11.2
Other government	1,215	1.6	1,262	1.8	1,376	2.1	1,482	2.3	1,473	2.4
Uninsured	19,819	26.8	19,035	26.8	16,907	25.4	9,660	15.2	13,947	22.4
Other	195	0.3	194	0.3	176	0.3	231	0.4	85	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Presbyterian Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	72,604	98.3	69,699	98.1	65,229	97.8	62,132	97.7	60,862	97.8
Discharged, transferred to acute facility	406	0.5	403	0.6	423	0.6	463	0.7	472	0.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	49	0.1	113	0.2	75	0.1	92	0.1	74	0.1
Discharged, transferred to rehab facility	.	.	5	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0	4	0.0
Discharged, transferred to psychiatric facility	42	0.1	85	0.1	208	0.3	254	0.4	135	0.2
Hospice	2	0.0	3	0.0	1	0.0	.	.	1	0.0
Left against medical advice	677	0.9	624	0.9	569	0.9	466	0.7	606	1.0
Court/Law Enforcement	17	0.0	30	0.0	64	0.1	48	0.1	.	.
Expired	82	0.1	76	0.1	84	0.1	93	0.1	86	0.1
Other/Unknown	17	0.0	30	0.0	34	0.1	16	0.0	9	0.0
All	73,896	100.0	71,069	100.0	66,691	100.0	63,564	100.0	62,245	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Rowan Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	41,040	44,192	50,040	53,609	51,927

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,481	\$2,214	\$2,071	\$1,777	\$1,753

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	40,287	98.2	43,403	98.2	49,245	98.4	52,847	98.6	51,164	98.5
SC	115	0.3	135	0.3	153	0.3	112	0.2	117	0.2
VA	73	0.2	110	0.2	95	0.2	90	0.2	71	0.1
GA	53	0.1	44	0.1	56	0.1	80	0.1	66	0.1
TN	24	0.1	21	0.0	25	0.0	23	0.0	32	0.1
Other	488	1.2	479	1.1	466	0.9	457	0.9	477	0.9
Age Group										
Less than 1 year	1,514	3.7	1,633	3.7	1,806	3.6	1,043	1.9	1,254	2.4
1 - 17 years	6,577	16.0	6,797	15.4	7,894	15.8	9,860	18.4	10,315	19.9
18 - 44 years	19,372	47.2	21,545	48.8	24,646	49.3	26,993	50.4	25,773	49.6
45 - 64 years	8,852	21.6	9,371	21.2	10,391	20.8	10,321	19.3	9,745	18.8
65 - 84 years	3,748	9.1	3,891	8.8	4,171	8.3	4,230	7.9	3,832	7.4
85 or more years	977	2.4	955	2.2	1,132	2.3	1,162	2.2	1,008	1.9
Race										
Caucasian	25,451	62.0	27,716	62.7	32,043	64.0	25,579	47.7	32,966	63.5
African American	13,372	32.6	13,813	31.3	15,053	30.1	11,994	22.4	15,778	30.4
American Indian	258	0.6	274	0.6	61	0.1	50	0.1	587	1.1
Asian/Pacific Islander	105	0.3	124	0.3	91	0.2	94	0.2	83	0.2
Other Race	1,450	3.5	1,755	4.0	2,616	5.2	1,856	3.5	2,513	4.8
Unavailable	404	1.0	510	1.2	176	0.4	14,036	26.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Rowan Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,514	3.7	1,624	3.7	2,183	4.4
Non Hispanic	39,289	95.7	42,072	95.2	47,066	94.1
Unknown	237	0.6	496	1.1	791	1.6
Point of Origin						
Non-health care facility	40,985	99.9	44,106	99.8	49,885	99.7
Clinic or physician's office	.	.	4	0.0	8	0.0
Transfer from a hospital or other health care facility	.	.	6	0.0	7	0.0
Transfer from a SNF, ICF, ALF	.	.	36	0.1	68	0.1
Court/law enforcement	.	.	1	0.0	7	0.0
Information not available	55	0.1	39	0.1	65	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	10,016	24.4	10,314	23.3	11,875	23.7	13,135	24.5	13,364	25.7
Medicaid	13,034	31.8	13,893	31.4	14,259	28.5	15,334	28.6	15,209	29.3
Medicare	5,469	13.3	5,753	13.0	6,664	13.3	6,679	12.5	6,271	12.1
Other government	600	1.5	754	1.7	915	1.8	969	1.8	890	1.7
Uninsured	11,803	28.8	13,281	30.1	15,739	31.5	16,834	31.4	15,520	29.9
Other	118	0.3	197	0.4	588	1.2	658	1.2	673	1.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Rowan Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	39,443	96.1	42,838	96.9	48,391	96.7	52,121	97.2	50,547	97.3
Discharged, transferred to acute facility	557	1.4	500	1.1	898	1.8	811	1.5	736	1.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	65	0.2	141	0.3	157	0.3	197	0.4	179	0.3
Discharged, transferred to rehab facility	11	0.0	.	.	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	3	0.0	4	0.0
Discharged, transferred to psychiatric facility	171	0.4	123	0.3	2	0.0
Hospice	5	0.0
Left against medical advice	735	1.8	515	1.2	509	1.0	354	0.7	393	0.8
Court/Law Enforcement	4	0.0	12	0.0	15	0.0	40	0.1	.	.
Expired	36	0.1	38	0.1	67	0.1	84	0.2	72	0.1
Other/Unknown	10	0.0	21	0.0	.	.	2	0.0	.	.
All	41,040	100.0	44,192	100.0	50,040	100.0	53,609	100.0	51,927	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Thomasville Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	32,605	32,739	32,100	31,272	30,014

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,017	\$1,942	\$1,987	\$1,802	\$1,602

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	32,270	99.0	32,412	99.0	31,733	98.9	30,953	99.0	29,598	98.6
SC	53	0.2	48	0.1	52	0.2	51	0.2	56	0.2
VA	44	0.1	54	0.2	55	0.2	46	0.1	95	0.3
GA	16	0.0	15	0.0	19	0.1	13	0.0	23	0.1
TN	11	0.0	18	0.1	6	0.0	16	0.1	11	0.0
Other	211	0.6	192	0.6	235	0.7	193	0.6	231	0.8
Age Group										
Less than 1 year	1,175	3.6	1,091	3.3	1,112	3.5	557	1.8	623	2.1
1 - 17 years	4,955	15.2	4,682	14.3	4,646	14.5	5,346	17.1	5,091	17.0
18 - 44 years	15,992	49.0	16,843	51.4	16,674	51.9	16,443	52.6	15,781	52.6
45 - 64 years	7,080	21.7	7,036	21.5	6,836	21.3	6,352	20.3	6,076	20.2
65 - 84 years	2,824	8.7	2,549	7.8	2,341	7.3	2,117	6.8	2,034	6.8
85 or more years	579	1.8	538	1.6	491	1.5	457	1.5	409	1.4
Race										
Caucasian	26,296	80.7	26,757	81.7	26,206	81.6	19,493	62.3	.	.
African American	4,806	14.7	4,598	14.0	4,611	14.4	3,279	10.5	.	.
American Indian	57	0.2	60	0.2	64	0.2	61	0.2	.	.
Asian/Pacific Islander	72	0.2	69	0.2	61	0.2	32	0.1	.	.
Other Race	670	2.1	574	1.8	553	1.7	353	1.1	.	.
Unavailable	704	2.2	681	2.1	605	1.9	8,054	25.8	30,014	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Thomasville Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,347	4.1	1,212	3.7	1,149	3.6
Non Hispanic	31,150	95.5	31,408	95.9	30,846	96.1
Unknown	108	0.3	119	0.4	105	0.3
Point of Origin						
Non-health care facility	32,565	99.9	32,702	99.9	32,072	99.9
Clinic or physician's office	1	0.0
Transfer from a hospital or other health care facility	1	0.0	1	0.0	.	.
Information not available	38	0.1	36	0.1	28	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,670	26.6	8,403	25.7	8,155	25.4	7,893	25.2	8,009	26.7
Medicaid	10,242	31.4	10,332	31.6	10,605	33.0	11,292	36.1	9,404	31.3
Medicare	3,107	9.5	3,146	9.6	2,986	9.3	2,687	8.6	2,571	8.6
Other government	375	1.2	401	1.2	396	1.2	360	1.2	393	1.3
Uninsured	10,153	31.1	10,420	31.8	9,927	30.9	9,022	28.9	9,617	32.0
Other	58	0.2	37	0.1	31	0.1	18	0.1	20	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Novant Health Thomasville Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	31,412	96.3	31,523	96.3	30,972	96.5	30,259	96.8	29,116	97.0
Discharged, transferred to acute facility	528	1.6	460	1.4	477	1.5	432	1.4	381	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	48	0.1	94	0.3	32	0.1	21	0.1	15	0.0
Discharged, transferred to rehab facility	6	0.0	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	8	0.0	3	0.0	2	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	156	0.5	202	0.6	158	0.5	156	0.5	110	0.4
Hospice	5	0.0	7	0.0	4	0.0	10	0.0	2	0.0
Left against medical advice	374	1.1	380	1.2	411	1.3	356	1.1	363	1.2
Court/Law Enforcement	8	0.0	3	0.0	5	0.0	11	0.0	.	.
Expired	49	0.2	66	0.2	36	0.1	26	0.1	27	0.1
Other/Unknown	11	0.0	.	.	2	0.0
All	32,605	100.0	32,739	100.0	32,100	100.0	31,272	100.0	30,014	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Onslow Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	57,718	57,090	55,370	50,430	46,314

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,166	\$2,205	\$1,912	\$1,806	\$1,664

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	55,575	96.3	54,948	96.2	52,952	95.6	48,211	95.6	43,803	94.6
SC	164	0.3	149	0.3	147	0.3	148	0.3	181	0.4
VA	194	0.3	199	0.3	235	0.4	203	0.4	257	0.6
GA	150	0.3	124	0.2	141	0.3	123	0.2	154	0.3
TN	76	0.1	65	0.1	78	0.1	75	0.1	73	0.2
Other	1,559	2.7	1,605	2.8	1,817	3.3	1,670	3.3	1,846	4.0
Age Group										
Less than 1 year	3,637	6.3	3,617	6.3	3,453	6.2	1,667	3.3	1,495	3.2
1 - 17 years	9,275	16.1	8,832	15.5	8,363	15.1	9,308	18.5	9,019	19.5
18 - 44 years	30,240	52.4	30,782	53.9	30,125	54.4	27,096	53.7	24,095	52.0
45 - 64 years	9,801	17.0	9,693	17.0	9,443	17.1	8,513	16.9	7,963	17.2
65 - 84 years	4,008	6.9	3,556	6.2	3,363	6.1	3,159	6.3	3,126	6.7
85 or more years	757	1.3	610	1.1	623	1.1	687	1.4	616	1.3
Race										
Caucasian	37,828	65.5	37,828	66.3	37,244	67.3	30,537	60.6	.	.
African American	14,601	25.3	13,848	24.3	13,007	23.5	11,260	22.3	.	.
American Indian	42	0.1	4,330	8.6	.	.
Asian/Pacific Islander	363	0.6	316	0.6	340	0.6	553	1.1	.	.
Other Race	4,745	8.2	4,797	8.4	4,477	8.1	3,672	7.3	.	.
Unavailable	181	0.3	301	0.5	260	0.5	78	0.2	46,314	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Onslow Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,481	4.3	1,454	2.5	1,156	2.1
Non Hispanic	54,433	94.3	55,154	96.6	53,763	97.1
Unknown	804	1.4	482	0.8	451	0.8
Point of Origin						
Non-health care facility	56,279	97.5	55,918	97.9	52,859	95.5
Clinic or physician's office	90	0.2	51	0.1	1,769	3.2
Transfer from a hospital or other health care facility	147	0.3	154	0.3	66	0.1
Transfer from a SNF, ICF, ALF	212	0.4	235	0.4	360	0.7
Court/law enforcement	32	0.1	65	0.1	64	0.1
Information not available	958	1.7	667	1.2	252	0.5

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,833	17.0	9,407	16.5	9,253	16.7	8,795	17.4	8,940	19.3
Medicaid	14,200	24.6	12,293	21.5	11,307	20.4	10,398	20.6	10,567	22.8
Medicare	6,962	12.1	6,756	11.8	6,547	11.8	6,136	12.2	5,919	12.8
Other government	13,131	22.8	12,995	22.8	12,777	23.1	10,739	21.3	9,047	19.5
Uninsured	13,592	23.5	15,639	27.4	15,481	28.0	14,338	28.4	11,785	25.4
Other	5	0.0	24	0.0	56	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Onslow Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	53,529	92.7	53,751	94.2	53,234	96.1	48,993	97.2	44,952	97.1
Discharged, transferred to acute facility	432	0.7	256	0.4	564	1.0	1,095	2.2	986	2.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	250	0.4	746	1.3	475	0.9	34	0.1	31	0.1
Discharged, transferred to rehab facility	3	0.0	88	0.2	20	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	57	0.1	27	0.0
Discharged, transferred to psychiatric facility	754	1.3	473	0.8	386	0.7
Hospice	1	0.0	8	0.0	16	0.0	3	0.0	1	0.0
Left against medical advice	1,801	3.1	1,246	2.2	424	0.8	275	0.5	307	0.7
Court/Law Enforcement	29	0.1	38	0.1	19	0.0
Expired	56	0.1	54	0.1	36	0.1	30	0.1	37	0.1
Other/Unknown	861	1.5	373	0.7	169	0.3
All	57,718	100.0	57,090	100.0	55,370	100.0	50,430	100.0	46,314	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Outer Banks Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	21,111	22,194	21,305	21,669	22,861

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,373	\$2,107	\$2,027	\$1,939	\$1,875

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	15,114	71.6	15,323	69.0	14,875	69.8	15,192	70.1	16,161	70.7
SC	79	0.4	69	0.3	63	0.3	65	0.3	59	0.3
VA	2,323	11.0	2,534	11.4	2,346	11.0	2,408	11.1	2,574	11.3
GA	62	0.3	64	0.3	71	0.3	68	0.3	77	0.3
TN	62	0.3	55	0.2	61	0.3	63	0.3	63	0.3
Other	3,471	16.4	4,149	18.7	3,889	18.3	3,873	17.9	3,927	17.2
Age Group										
Less than 1 year	865	4.1	943	4.2	858	4.0	461	2.1	536	2.3
1 - 17 years	3,175	15.0	3,532	15.9	3,699	17.4	4,326	20.0	4,652	20.3
18 - 44 years	8,011	37.9	8,864	39.9	8,431	39.6	8,633	39.8	9,210	40.3
45 - 64 years	5,378	25.5	5,397	24.3	5,141	24.1	5,086	23.5	5,245	22.9
65 - 84 years	3,103	14.7	2,953	13.3	2,705	12.7	2,685	12.4	2,747	12.0
85 or more years	579	2.7	505	2.3	471	2.2	478	2.2	471	2.1
Race										
Caucasian	18,681	88.5	19,696	88.7	18,976	89.1	15,603	72.0	20,284	88.7
African American	1,256	5.9	1,242	5.6	1,159	5.4	858	4.0	1,306	5.7
American Indian	36	0.2	58	0.3	52	0.2	43	0.2	30	0.1
Asian/Pacific Islander	68	0.3	71	0.3	68	0.3	75	0.3	81	0.4
Other Race	687	3.3	274	1.2	269	1.3	213	1.0	1,160	5.1
Unavailable	383	1.8	853	3.8	781	3.7	4,877	22.5	.	.

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Outer Banks Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	833	3.9	839	3.8	772	3.6
Non Hispanic	20,264	96.0	21,341	96.2	20,524	96.3
Unknown	14	0.1	14	0.1	9	0.0
Point of Origin						
Non-health care facility	20,946	99.2	22,127	99.7	21,269	99.8
Transfer from a hospital or other health care facility	14	0.1	13	0.1	2	0.0
Transfer from a SNF, ICF, ALF	125	0.6	28	0.1	2	0.0
Court/law enforcement	26	0.1	26	0.1	32	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,020	38.0	8,949	40.3	8,827	41.4	9,182	42.4	9,913	43.4
Medicaid	3,685	17.5	3,668	16.5	3,370	15.8	3,431	15.8	3,709	16.2
Medicare	3,924	18.6	3,753	16.9	3,573	16.8	3,488	16.1	3,568	15.6
Other government	716	3.4	818	3.7	799	3.8	832	3.8	924	4.0
Uninsured	4,766	22.6	5,006	22.6	4,736	22.2	4,720	21.8	4,733	20.7
Other	16	0.1	14	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Outer Banks Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	19,771	93.7	21,061	94.9	20,185	94.7	20,749	95.8	22,167	97.0
Discharged, transferred to acute facility	766	3.6	694	3.1	424	2.0	330	1.5	375	1.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	27	0.1	11	0.0	18	0.1	204	0.9	112	0.5
Discharged, transferred to rehab facility	17	0.1	8	0.0	16	0.1	35	0.2	27	0.1
Discharged, transferred to long term acute care facility (LTAC)	194	0.9	186	0.8	423	2.0	148	0.7	10	0.0
Discharged, transferred to psychiatric facility	183	0.9	131	0.6	138	0.6	79	0.4	57	0.2
Hospice	5	0.0	1	0.0	3	0.0	3	0.0	5	0.0
Left against medical advice	112	0.5	86	0.4	77	0.4	101	0.5	88	0.4
Court/Law Enforcement	8	0.0
Expired	27	0.1	16	0.1	21	0.1	20	0.1	20	0.1
Other/Unknown	1	0.0
All	21,111	100.0	22,194	100.0	21,305	100.0	21,669	100.0	22,861	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Park Ridge Health

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	20,704	20,910	20,224	19,788	17,682

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,795	\$1,816	\$1,699	\$1,518	\$1,355

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	19,940	96.3	20,133	96.3	19,512	96.5	19,038	96.2	17,012	96.2
SC	210	1.0	222	1.1	236	1.2	213	1.1	191	1.1
VA	29	0.1	39	0.2	20	0.1	24	0.1	19	0.1
GA	79	0.4	54	0.3	59	0.3	59	0.3	49	0.3
TN	65	0.3	64	0.3	74	0.4	86	0.4	73	0.4
Other	381	1.8	398	1.9	323	1.6	368	1.9	338	1.9
Age Group										
Less than 1 year	864	4.2	921	4.4	880	4.4	439	2.2	393	2.2
1 - 17 years	3,167	15.3	3,032	14.5	2,951	14.6	3,382	17.1	3,165	17.9
18 - 44 years	9,150	44.2	9,325	44.6	9,518	47.1	9,626	48.6	8,478	47.9
45 - 64 years	4,243	20.5	4,314	20.6	3,994	19.7	3,837	19.4	3,425	19.4
65 - 84 years	2,583	12.5	2,602	12.4	2,236	11.1	1,940	9.8	1,766	10.0
85 or more years	697	3.4	716	3.4	645	3.2	564	2.9	455	2.6
Race										
Caucasian	18,317	88.5	18,694	89.4	18,025	89.1	13,579	68.6	15,333	86.7
African American	1,371	6.6	1,268	6.1	1,348	6.7	885	4.5	1,008	5.7
American Indian	25	0.1	19	0.1	22	0.1	26	0.1	15	0.1
Asian/Pacific Islander	91	0.4	72	0.3	68	0.3	70	0.4	60	0.3
Other Race	869	4.2	856	4.1	758	3.7	328	1.7	1,266	7.2
Unavailable	31	0.1	1	0.0	3	0.0	4,900	24.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Park Ridge Health**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,209	5.8	1,147	5.5	1,122	5.5
Non Hispanic	19,463	94.0	19,751	94.5	19,078	94.3
Unknown	32	0.2	12	0.1	24	0.1
Point of Origin						
Non-health care facility	20,264	97.9	20,392	97.5	19,661	97.2
Clinic or physician's office	118	0.6	66	0.3	58	0.3
Transfer from a hospital or other health care facility	8	0.0	65	0.3	69	0.3
Transfer from a SNF, ICF, ALF	289	1.4	360	1.7	409	2.0
Court/law enforcement	20	0.1	27	0.1	25	0.1
Information not available	5	0.0	.	.	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,351	25.8	5,438	26.0	5,001	24.7	4,823	24.4	4,531	25.6
Medicaid	5,492	26.5	5,758	27.5	5,713	28.2	5,390	27.2	5,033	28.5
Medicare	3,959	19.1	3,950	18.9	3,592	17.8	3,304	16.7	2,730	15.4
Other government	556	2.7	537	2.6	522	2.6	526	2.7	480	2.7
Uninsured	5,021	24.3	4,784	22.9	4,983	24.6	5,486	27.7	4,718	26.7
Other	325	1.6	443	2.1	413	2.0	259	1.3	190	1.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Park Ridge Health**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	19,780	95.5	19,828	94.8	19,023	94.1	18,899	95.5	16,749	94.7
Discharged, transferred to acute facility	182	0.9	240	1.1	192	0.9	171	0.9	108	0.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	122	0.6	158	0.8	143	0.7	114	0.6	104	0.6
Discharged, transferred to rehab facility	5	0.0	2	0.0	3	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	3	0.0	1	0.0	3	0.0	3	0.0
Discharged, transferred to psychiatric facility	20	0.1	17	0.1	20	0.1	23	0.1	48	0.3
Hospice	11	0.1	5	0.0	6	0.0	4	0.0	2	0.0
Left against medical advice	557	2.7	628	3.0	766	3.8	498	2.5	528	3.0
Court/Law Enforcement	3	0.0	1	0.0	3	0.0	4	0.0	.	.
Expired	19	0.1	19	0.1	28	0.1	18	0.1	19	0.1
Other/Unknown	8	0.0	11	0.1	37	0.2	52	0.3	118	0.7
All	20,704	100.0	20,910	100.0	20,224	100.0	19,788	100.0	17,682	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Pender Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	4,707	11,894	11,837	11,779	12,346

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,190	\$1,168	\$1,046	\$903	\$835

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	4,658	99.0	11,771	99.0	11,683	98.7	11,625	98.7	12,213	98.9
SC	8	0.2	15	0.1	13	0.1	8	0.1	13	0.1
VA	3	0.1	13	0.1	12	0.1	20	0.2	17	0.1
GA	4	0.1	8	0.1	6	0.1	13	0.1	9	0.1
TN	3	0.1	3	0.0	4	0.0	.	.	2	0.0
Other	31	0.7	84	0.7	119	1.0	113	1.0	92	0.7
Age Group										
Less than 1 year	244	5.2	559	4.7	559	4.7	272	2.3	317	2.6
1 - 17 years	814	17.3	2,420	20.3	2,324	19.6	2,648	22.5	2,976	24.1
18 - 44 years	1,867	39.7	5,413	45.5	5,407	45.7	5,463	46.4	5,536	44.8
45 - 64 years	1,061	22.5	2,494	21.0	2,538	21.4	2,412	20.5	2,434	19.7
65 - 84 years	607	12.9	827	7.0	853	7.2	794	6.7	895	7.2
85 or more years	114	2.4	181	1.5	156	1.3	190	1.6	188	1.5
Race										
Caucasian	2,346	49.8	6,693	56.3	6,607	55.8	4,839	41.1	4,429	35.9
African American	1,599	34.0	4,117	34.6	4,147	35.0	2,965	25.2	2,833	22.9
American Indian	1	0.0	3	0.0	6	0.1	1	0.0	1	0.0
Asian/Pacific Islander	72	1.5	102	0.9	100	0.8	117	1.0	4	0.0
Other Race	213	4.5	431	3.6	489	4.1	332	2.8	5,079	41.1
Unavailable	476	10.1	548	4.6	488	4.1	3,525	29.9	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Pender Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	627	13.3	753	6.3	926	7.8
Non Hispanic	4,014	85.3	11,068	93.1	10,841	91.6
Unknown	66	1.4	73	0.6	70	0.6
Point of Origin						
Non-health care facility	4,703	99.9	11,848	99.6	11,791	99.6
Transfer from a SNF, ICF, ALF	3	0.1	27	0.2	32	0.3
Court/law enforcement	1	0.0	5	0.0	2	0.0
Information not available	.	.	14	0.1	12	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	899	19.1	2,402	20.2	2,776	23.5	2,932	24.9	3,227	26.1
Medicaid	1,482	31.5	4,040	34.0	3,473	29.3	3,369	28.6	3,542	28.7
Medicare	881	18.7	1,219	10.2	1,158	9.8	1,080	9.2	1,032	8.4
Other government	134	2.8	174	1.5	173	1.5	174	1.5	317	2.6
Uninsured	1,285	27.3	3,973	33.4	4,180	35.3	4,132	35.1	4,160	33.7
Other	26	0.6	86	0.7	77	0.7	92	0.8	68	0.6

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Pender Memorial Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	4,124	87.6	10,404	87.5	10,474	88.5	10,912	92.6	11,574	93.7
Discharged, transferred to acute facility	267	5.7	930	7.8	695	5.9	422	3.6	482	3.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	6	0.1	4	0.0	22	0.2	38	0.3	52	0.4
Discharged, transferred to psychiatric facility	.	.	7	0.1	13	0.1	38	0.3	14	0.1
Hospice	1	0.0	5	0.0	4	0.0	1	0.0	1	0.0
Left against medical advice	282	6.0	439	3.7	452	3.8	141	1.2	124	1.0
Court/Law Enforcement	19	0.4	39	0.3	42	0.4	39	0.3	.	.
Expired	4	0.1	15	0.1	11	0.1	16	0.1	21	0.2
Other/Unknown	4	0.1	51	0.4	124	1.0	172	1.5	78	0.6
All	4,707	100.0	11,894	100.0	11,837	100.0	11,779	100.0	12,346	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Person County Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	17,733	17,002	16,488	15,577	16,012

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$804	\$878	\$1,017	\$1,102	\$1,113

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	17,199	97.0	16,479	96.9	15,963	96.8	15,092	96.9	15,510	96.9
SC	11	0.1	16	0.1	20	0.1	13	0.1	15	0.1
VA	403	2.3	373	2.2	371	2.3	378	2.4	359	2.2
GA	10	0.1	11	0.1	9	0.1	10	0.1	12	0.1
TN	7	0.0	4	0.0	3	0.0	6	0.0	6	0.0
Other	103	0.6	119	0.7	122	0.7	78	0.5	110	0.7
Age Group										
Less than 1 year	736	4.2	744	4.4	765	4.6	378	2.4	390	2.4
1 - 17 years	2,971	16.8	2,811	16.5	2,860	17.3	3,279	21.1	3,378	21.1
18 - 44 years	7,925	44.7	7,639	44.9	7,109	43.1	6,811	43.7	6,936	43.3
45 - 64 years	3,907	22.0	3,758	22.1	3,611	21.9	3,262	20.9	3,317	20.7
65 - 84 years	1,778	10.0	1,681	9.9	1,728	10.5	1,538	9.9	1,605	10.0
85 or more years	416	2.3	369	2.2	415	2.5	309	2.0	386	2.4
Race										
Caucasian	9,032	50.9	8,855	52.1	8,578	52.0	8,196	52.6	8,534	53.3
African American	8,107	45.7	7,581	44.6	7,212	43.7	6,632	42.6	6,719	42.0
American Indian	34	0.2	19	0.1	38	0.2	33	0.2	46	0.3
Asian/Pacific Islander	7	0.0	3	0.0	3	0.0	8	0.1	9	0.1
Other Race	514	2.9	532	3.1	639	3.9	585	3.8	662	4.1
Unavailable	39	0.2	12	0.1	18	0.1	123	0.8	42	0.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Person County Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	347	2.0	284	1.7	293	1.8
Non Hispanic	17,264	97.4	16,651	97.9	16,154	98.0
Unknown	122	0.7	67	0.4	41	0.2
Point of Origin						
Non-health care facility	17,425	98.3	16,716	98.3	16,177	98.1
Clinic or physician's office	89	0.5	44	0.3	30	0.2
Information not available	219	1.2	242	1.4	281	1.7

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,513	19.8	3,505	20.6	3,714	22.5	3,686	23.7	4,348	27.2
Medicaid	6,023	34.0	5,558	32.7	5,057	30.7	5,227	33.6	4,968	31.0
Medicare	2,897	16.3	2,857	16.8	2,814	17.1	2,259	14.5	2,162	13.5
Other government	174	1.0	235	1.4	304	1.8	295	1.9	327	2.0
Uninsured	4,768	26.9	4,426	26.0	4,050	24.6	3,533	22.7	3,602	22.5
Other	127	0.7	201	1.2	277	1.7	316	2.0	282	1.8
Unknown	231	1.3	220	1.3	272	1.6	261	1.7	323	2.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Person County Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	16,646	93.9	15,949	93.8	15,448	93.7	14,546	93.4	14,760	92.2
Discharged, transferred to acute facility	560	3.2	583	3.4	591	3.6	524	3.4	587	3.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	60	0.3	71	0.4	138	0.8	214	1.4	236	1.5
Discharged, transferred to rehab facility	7	0.0	1	0.0
Discharged, transferred to psychiatric facility	68	0.4	71	0.4	94	0.6	65	0.4	59	0.4
Hospice	.	.	2	0.0	2	0.0	1	0.0	1	0.0
Left against medical advice	204	1.2	213	1.3	172	1.0	193	1.2	327	2.0
Expired	33	0.2	37	0.2	37	0.2	34	0.2	42	0.3
Other/Unknown	155	0.9	75	0.4	6	0.0
All	17,733	100.0	17,002	100.0	16,488	100.0	15,577	100.0	16,012	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Pioneer Community Hospital of Stokes**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	8,289	8,196	10,939	11,756	12,801

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$990	\$753	\$737	\$550	\$469

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	8,191	98.8	8,089	98.7	10,787	98.6	11,623	98.9	12,640	98.7
SC	10	0.1	6	0.1	5	0.0	10	0.1	8	0.1
VA	46	0.6	47	0.6	73	0.7	65	0.6	72	0.6
GA	3	0.0	9	0.1	5	0.0	3	0.0	5	0.0
TN	1	0.0	7	0.1	2	0.0	3	0.0	5	0.0
Other	38	0.5	38	0.5	67	0.6	52	0.4	71	0.6
Age Group										
Less than 1 year	279	3.4	319	3.9	427	3.9	193	1.6	208	1.6
1 - 17 years	1,880	22.7	2,044	24.9	2,782	25.4	3,136	26.7	3,403	26.6
18 - 44 years	3,617	43.6	3,528	43.0	4,463	40.8	5,094	43.3	5,696	44.5
45 - 64 years	1,564	18.9	1,491	18.2	2,118	19.4	2,188	18.6	2,325	18.2
65 - 84 years	790	9.5	678	8.3	960	8.8	958	8.1	968	7.6
85 or more years	159	1.9	136	1.7	189	1.7	187	1.6	201	1.6
Race										
Caucasian	7,704	92.9	7,678	93.7	10,342	94.5	11,106	94.5	12,058	94.2
African American	293	3.5	296	3.6	368	3.4	415	3.5	448	3.5
American Indian	56	0.7	43	0.5	15	0.1	18	0.2	12	0.1
Asian/Pacific Islander	9	0.1	8	0.1	22	0.2	10	0.1	10	0.1
Other Race	227	2.7	171	2.1	161	1.5	183	1.6	261	2.0
Unavailable	31	0.3	24	0.2	12	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Pioneer Community Hospital of Stokes**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	144	1.7	112	1.4	137	1.3
Non Hispanic	8,064	97.3	8,029	98.0	10,775	98.5
Unknown	81	1.0	55	0.7	27	0.2
Point of Origin						
Non-health care facility	8,155	98.4	8,069	98.5	10,842	99.1
Clinic or physician's office	133	1.6	98	1.2	82	0.7
Transfer from a hospital or other health care facility	1	0.0
Transfer from a SNF, ICF, ALF	1	0.0	2	0.0	2	0.0
Court/law enforcement	.	.	7	0.1	8	0.1
Information not available	.	.	20	0.2	4	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,691	20.4	1,534	18.7	3,727	34.1	3,895	33.1	4,043	31.6
Medicaid	3,159	38.1	3,171	38.7	3,309	30.2	3,237	27.5	3,251	25.4
Medicare	1,065	12.8	897	10.9	1,075	9.8	1,093	9.3	1,516	11.8
Other government	155	1.9	145	1.8	287	2.6	379	3.2	288	2.2
Uninsured	2,218	26.8	2,447	29.9	2,330	21.3	3,032	25.8	3,609	28.2
Other	103	0.9	120	1.0	94	0.7
Unknown	1	0.0	2	0.0	108	1.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Pioneer Community Hospital of Stokes

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	7,721	93.1	7,920	96.6	10,551	96.5	11,341	96.5	12,343	96.4
Discharged, transferred to acute facility	382	4.6	129	1.6	326	3.0	364	3.1	418	3.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	16	0.2	3	0.0	1	0.0
Discharged, transferred to psychiatric facility	16	0.2	18	0.2
Hospice	.	.	1	0.0
Left against medical advice	72	0.9	25	0.3	23	0.2	32	0.3	28	0.2
Court/Law Enforcement	33	0.4	13	0.2
Expired	4	0.0	.	.	38	0.3	19	0.2	12	0.1
Other/Unknown	45	0.5	87	1.1
All	8,289	100.0	8,196	100.0	10,939	100.0	11,756	100.0	12,801	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Randolph Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	35,113	31,199	33,495	34,832	36,115

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,098	\$1,715	\$1,715	\$1,573	\$1,264

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	34,808	99.1	30,925	99.1	33,226	99.2	34,549	99.2	35,815	99.2
SC	27	0.1	48	0.2	39	0.1	36	0.1	36	0.1
VA	57	0.2	34	0.1	44	0.1	46	0.1	58	0.2
GA	23	0.1	15	0.0	13	0.0	13	0.0	16	0.0
TN	10	0.0	7	0.0	12	0.0	13	0.0	19	0.1
Other	188	0.5	170	0.5	161	0.5	175	0.5	171	0.5
Age Group										
Less than 1 year	1,426	4.1	1,218	3.9	1,374	4.1	916	2.6	965	2.7
1 - 17 years	4,934	14.1	4,628	14.8	5,243	15.7	6,809	19.5	7,357	20.4
18 - 44 years	15,717	44.8	14,725	47.2	16,131	48.2	16,452	47.2	17,008	47.1
45 - 64 years	7,725	22.0	6,417	20.6	6,603	19.7	6,631	19.0	6,648	18.4
65 - 84 years	4,255	12.1	3,277	10.5	3,241	9.7	3,232	9.3	3,309	9.2
85 or more years	1,056	3.0	934	3.0	903	2.7	792	2.3	828	2.3
Race										
Caucasian	28,638	81.6	25,712	82.4	27,984	83.5	29,207	83.9	.	.
African American	4,274	12.2	3,774	12.1	3,925	11.7	3,994	11.5	.	.
American Indian	19	0.1	23	0.1	22	0.1	33	0.1	.	.
Asian/Pacific Islander	47	0.1	20	0.1	27	0.1	25	0.1	.	.
Other Race	2,060	5.9	1,615	5.2	1,484	4.4	1,560	4.5	.	.
Unavailable	75	0.2	55	0.2	53	0.2	13	0.0	36,115	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Randolph Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,377	6.8	2,044	6.6	1,523	4.5
Non Hispanic	32,714	93.2	29,134	93.4	23,767	71.0
Unknown	22	0.1	21	0.1	8,205	24.5
Point of Origin						
Non-health care facility	34,328	97.8	30,239	96.9	32,581	97.3
Clinic or physician's office	103	0.3	146	0.5	162	0.5
Transfer from a hospital or other health care facility	233	0.7	26	0.1	60	0.2
Transfer from a SNF, ICF, ALF	387	1.1	407	1.3	505	1.5
Court/law enforcement	62	0.2	14	0.0	61	0.2
Information not available	.	.	367	1.2	126	0.4

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,783	27.9	8,169	26.2	8,679	25.9	8,860	25.4	9,811	27.2
Medicaid	9,223	26.3	8,467	27.1	9,760	29.1	10,926	31.4	10,969	30.4
Medicare	4,745	13.5	4,220	13.5	4,498	13.4	4,295	12.3	4,413	12.2
Other government	389	1.1	312	1.0	384	1.1	387	1.1	456	1.3
Uninsured	9,866	28.1	9,263	29.7	9,797	29.2	10,019	28.8	10,143	28.1
Other	1,107	3.2	768	2.5	377	1.1	345	1.0	323	0.9

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Randolph Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	32,468	92.5	29,428	94.3	33,017	98.6	34,832	100.0	36,115	100.0
Discharged, transferred to acute facility	755	2.2	657	2.1	158	0.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	621	1.8	377	1.2	60	0.2
Discharged, transferred to long term acute care facility (LTAC)	3	0.0
Discharged, transferred to psychiatric facility	744	2.1	213	0.7	136	0.4
Hospice	14	0.0	10	0.0	1	0.0
Left against medical advice	335	1.0	341	1.1	88	0.3
Court/Law Enforcement	49	0.1	48	0.2	11	0.0
Expired	76	0.2	73	0.2	20	0.1
Other/Unknown	48	0.1	52	0.2	4	0.0
All	35,113	100.0	31,199	100.0	33,495	100.0	34,832	100.0	36,115	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Rex Healthcare

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	45,709	47,004	44,714	42,998	44,004

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,427	\$3,330	\$3,239	\$2,973	\$2,514

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	44,341	97.0	45,676	97.2	43,400	97.1	41,304	96.1	41,936	95.3
SC	91	0.2	76	0.2	92	0.2	100	0.2	109	0.2
VA	179	0.4	211	0.4	197	0.4	163	0.4	196	0.4
GA	94	0.2	82	0.2	77	0.2	76	0.2	99	0.2
TN	27	0.1	32	0.1	24	0.1	33	0.1	33	0.1
Other	977	2.1	927	2.0	924	2.1	1,322	3.1	1,631	3.7
Age Group										
Less than 1 year	908	2.0	1,025	2.2	1,038	2.3	528	1.2	585	1.3
1 - 17 years	3,351	7.3	3,533	7.5	3,729	8.3	4,228	9.8	4,720	10.7
18 - 44 years	20,848	45.6	22,073	47.0	21,486	48.1	21,038	48.9	21,917	49.8
45 - 64 years	11,639	25.5	11,770	25.0	10,849	24.3	10,183	23.7	10,313	23.4
65 - 84 years	6,832	14.9	6,559	14.0	5,760	12.9	5,366	12.5	4,989	11.3
85 or more years	2,131	4.7	2,044	4.3	1,852	4.1	1,655	3.8	1,480	3.4
Race										
Caucasian	23,885	52.3	24,952	53.1	24,005	53.7	17,472	40.6	.	.
African American	17,898	39.2	18,164	38.6	16,783	37.5	12,176	28.3	.	.
American Indian	77	0.2	86	0.2	85	0.2	80	0.2	.	.
Asian/Pacific Islander	494	1.1	462	1.0	484	1.1	309	0.7	.	.
Other Race	3,314	7.3	3,308	7.0	3,317	7.4	2,203	5.1	.	.
Unavailable	41	0.1	32	0.1	40	0.1	10,758	25.0	44,004	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Rex Healthcare**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,113	4.6	1,981	4.2	1,947	4.4
Non Hispanic	43,507	95.2	44,856	95.4	42,487	95.0
Unknown	89	0.2	167	0.4	280	0.6
Point of Origin						
Non-health care facility	45,553	99.7	46,350	98.6	43,635	97.6
Clinic or physician's office	9	0.0	5	0.0	15	0.0
Transfer from a hospital or other health care facility	63	0.1	55	0.1	55	0.1
Transfer from a SNF, ICF, ALF	41	0.1	54	0.1	116	0.3
Court/law enforcement	31	0.1	16	0.0	10	0.0
Information not available	12	0.0	524	1.1	883	2.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	19,518	42.7	20,174	42.9	19,383	43.3	18,693	43.5	19,878	45.2
Medicaid	5,817	12.7	5,604	11.9	4,968	11.1	4,931	11.5	5,236	11.9
Medicare	8,647	18.9	8,450	18.0	7,541	16.9	6,842	15.9	6,691	15.2
Other government	1,196	2.6	1,159	2.5	1,126	2.5	1,290	3.0	1,435	3.3
Uninsured	10,378	22.7	11,455	24.4	11,562	25.9	11,135	25.9	10,585	24.1
Other	153	0.3	162	0.3	134	0.3	107	0.2	179	0.4

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Rex Healthcare

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	44,600	97.6	45,667	97.2	43,329	96.9	40,859	95.0	41,673	94.7
Discharged, transferred to acute facility	222	0.5	411	0.9	256	0.6	557	1.3	321	0.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	118	0.3	171	0.4	182	0.4	230	0.5	177	0.4
Discharged, transferred to rehab facility	15	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0	1	0.0	.	.	12	0.0
Discharged, transferred to psychiatric facility	314	0.7
Hospice	11	0.0	29	0.1	2	0.0	11	0.0	13	0.0
Left against medical advice	249	0.5	677	1.4	893	2.0	1,279	3.0	1,733	3.9
Court/Law Enforcement	112	0.2
Expired	65	0.1	48	0.1	51	0.1	62	0.1	75	0.2
Other/Unknown	2	0.0
All	45,709	100.0	47,004	100.0	44,714	100.0	42,998	100.0	44,004	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Rutherford Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	31,288	31,407	33,222	34,386	34,848

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,908	\$2,005	\$1,715	\$1,379	\$1,234

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	30,473	97.4	30,439	96.9	32,077	96.6	33,106	96.3	33,666	96.6
SC	243	0.8	234	0.7	233	0.7	273	0.8	250	0.7
VA	19	0.1	21	0.1	38	0.1	27	0.1	28	0.1
GA	33	0.1	42	0.1	47	0.1	38	0.1	39	0.1
TN	17	0.1	25	0.1	18	0.1	16	0.0	19	0.1
Other	503	1.6	646	2.1	809	2.4	926	2.7	846	2.4
Age Group										
Less than 1 year	1,306	4.2	1,152	3.7	1,138	3.4	604	1.8	657	1.9
1 - 17 years	4,986	15.9	4,839	15.4	5,230	15.7	6,396	18.6	6,704	19.2
18 - 44 years	13,803	44.1	13,816	44.0	15,089	45.4	16,000	46.5	16,170	46.4
45 - 64 years	7,030	22.5	7,170	22.8	7,404	22.3	7,109	20.7	7,085	20.3
65 - 84 years	3,387	10.8	3,630	11.6	3,558	10.7	3,424	10.0	3,396	9.7
85 or more years	776	2.5	800	2.5	803	2.4	853	2.5	836	2.4
Race										
Caucasian	25,499	81.5	25,758	82.0	27,056	81.4	28,031	81.5	19,266	55.3
African American	5,062	16.2	4,900	15.6	5,386	16.2	5,515	16.0	3,918	11.2
American Indian	11	0.0	5	0.0	2	0.0	1	0.0	.	.
Asian/Pacific Islander	60	0.2	60	0.2	53	0.2	59	0.2	39	0.1
Other Race	584	1.9	607	1.9	645	1.9	637	1.9	453	1.3
Unavailable	72	0.2	77	0.2	80	0.2	143	0.4	11,172	32.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Rutherford Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	545	1.7	569	1.8	617	1.9
Non Hispanic	30,671	98.0	30,761	97.9	32,525	97.9
Unknown	72	0.2	77	0.2	80	0.2
Point of Origin						
Non-health care facility	31,212	99.8	31,215	99.4	32,932	99.1
Clinic or physician's office	15	0.0	.	.	41	0.1
Transfer from a hospital or other health care facility	.	.	17	0.1	6	0.0
Transfer from a SNF, ICF, ALF	42	0.1	141	0.4	180	0.5
Court/law enforcement	16	0.1	32	0.1	62	0.2
Information not available	3	0.0	2	0.0	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,484	17.5	5,572	17.7	6,110	18.4	6,667	19.4	7,789	22.4
Medicaid	9,948	31.8	10,056	32.0	10,030	30.2	10,742	31.2	10,550	30.3
Medicare	6,772	21.6	7,079	22.5	7,234	21.8	7,019	20.4	6,946	19.9
Other government	399	1.3	410	1.3	360	1.1	272	0.8	279	0.8
Uninsured	7,764	24.8	7,429	23.7	8,601	25.9	8,757	25.5	8,541	24.5
Other	921	2.9	861	2.7	887	2.7	929	2.7	743	2.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Rutherford Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	30,047	96.0	29,891	95.2	31,597	95.1	33,115	96.3	33,623	96.5
Discharged, transferred to acute facility	505	1.6	567	1.8	610	1.8	508	1.5	467	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	228	0.7	319	1.0	382	1.1	309	0.9	333	1.0
Discharged, transferred to rehab facility	1	0.0	1	0.0	2	0.0	.	.	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	19	0.1
Discharged, transferred to psychiatric facility	38	0.1	98	0.3	119	0.4	139	0.4	175	0.5
Hospice	20	0.1	14	0.0	18	0.1	27	0.1	10	0.0
Left against medical advice	220	0.7	335	1.1	357	1.1	224	0.7	207	0.6
Court/Law Enforcement	69	0.2	37	0.1
Expired	141	0.5	145	0.5	137	0.4	64	0.2	31	0.1
All	31,288	100.0	31,407	100.0	33,222	100.0	34,386	100.0	34,848	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Saint Luke's Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	9,041	7,140	6,021	6,390	6,602

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,668	\$1,600	\$1,483	\$1,277	\$1,246

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	5,744	63.5	4,453	62.4	3,680	61.1	3,893	60.9	4,014	60.8
SC	3,101	34.3	2,538	35.5	2,212	36.7	2,349	36.8	2,440	37.0
VA	11	0.1	9	0.1	6	0.1	8	0.1	7	0.1
GA	12	0.1	21	0.3	14	0.2	31	0.5	26	0.4
TN	13	0.1	12	0.2	6	0.1	11	0.2	6	0.1
Other	160	1.8	107	1.5	103	1.7	98	1.5	109	1.7
Age Group										
Less than 1 year	234	2.6	215	3.0	191	3.2	116	1.8	103	1.6
1 - 17 years	1,331	14.7	1,339	18.8	1,208	20.1	1,486	23.3	1,498	22.7
18 - 44 years	3,266	36.1	3,135	43.9	2,892	48.0	3,095	48.4	3,256	49.3
45 - 64 years	1,885	20.8	1,506	21.1	1,377	22.9	1,373	21.5	1,396	21.1
65 - 84 years	1,665	18.4	665	9.3	258	4.3	244	3.8	249	3.8
85 or more years	660	7.3	280	3.9	95	1.6	76	1.2	100	1.5
Race										
Caucasian	7,992	88.4	6,191	86.7	5,119	85.0	4,015	62.8	5,724	86.7
African American	781	8.6	629	8.8	662	11.0	434	6.8	585	8.9
American Indian	7	0.1	31	0.4	15	0.2	1	0.0	3	0.0
Asian/Pacific Islander	17	0.2	135	1.9	174	2.9	139	2.2	9	0.1
Other Race	223	2.5	109	1.5	37	0.6	43	0.7	281	4.3
Unavailable	21	0.2	45	0.6	14	0.2	1,758	27.5	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Saint Luke's Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	205	2.3	122	1.7	96	1.6
Non Hispanic	8,832	97.7	6,978	97.7	5,890	97.8
Unknown	4	0.0	40	0.6	35	0.6
Point of Origin						
Non-health care facility	9,013	99.7	7,109	99.6	6,021	100.0
Clinic or physician's office	17	0.2	3	0.0	.	.
Transfer from a hospital or other health care facility	8	0.1	1	0.0	.	.
Court/law enforcement	3	0.0	2	0.0	.	.
Information not available	.	.	25	0.4	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,790	19.8	1,551	21.7	1,599	26.6	1,555	24.3	1,837	27.8
Medicaid	1,983	21.9	1,935	27.1	1,616	26.8	1,898	29.7	1,808	27.4
Medicare	2,724	30.1	1,097	15.4	291	4.8	286	4.5	314	4.8
Other government	190	2.1	117	1.6	111	1.8	144	2.3	194	2.9
Uninsured	2,354	26.0	2,317	32.5	2,235	37.1	2,341	36.6	2,296	34.8
Other	.	.	123	1.7	169	2.8	166	2.6	153	2.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Saint Luke's Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	8,025	88.8	6,605	92.5	5,725	95.1	6,050	94.7	6,239	94.5
Discharged, transferred to acute facility	729	8.1	379	5.3	208	3.5	197	3.1	229	3.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	86	1.0	30	0.4	2	0.0	9	0.1	5	0.1
Discharged, transferred to rehab facility	4	0.0	1	0.0	1	0.0	1	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	28	0.3	10	0.1
Discharged, transferred to psychiatric facility	47	0.5	15	0.2	6	0.1	4	0.1	1	0.0
Hospice	6	0.1	3	0.0	.	.	1	0.0	.	.
Left against medical advice	82	0.9	68	1.0	76	1.3	125	2.0	121	1.8
Court/Law Enforcement	22	0.2	4	0.1
Expired	12	0.1	6	0.1	2	0.0	2	0.0	7	0.1
Other/Unknown	.	.	19	0.3	1	0.0	1	0.0	.	.
All	9,041	100.0	7,140	100.0	6,021	100.0	6,390	100.0	6,602	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Sampson County Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	31,217	33,285	31,436	25,178	25,504

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,556	\$1,538	\$1,496	\$1,311	\$1,264

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	30,965	99.2	33,038	99.3	31,216	99.3	24,992	99.3	25,291	99.2
SC	22	0.1	20	0.1	15	0.0	11	0.0	14	0.1
VA	23	0.1	30	0.1	26	0.1	21	0.1	25	0.1
GA	26	0.1	16	0.0	16	0.1	11	0.0	21	0.1
TN	11	0.0	4	0.0	3	0.0	3	0.0	10	0.0
Other	170	0.5	177	0.5	160	0.5	140	0.6	143	0.6
Age Group										
Less than 1 year	1,731	5.5	1,716	5.2	1,722	5.5	842	3.3	827	3.2
1 - 17 years	5,709	18.3	5,666	17.0	5,609	17.8	5,524	21.9	6,005	23.5
18 - 44 years	12,200	39.1	12,388	37.2	12,147	38.6	10,976	43.6	10,793	42.3
45 - 64 years	6,881	22.0	7,544	22.7	6,755	21.5	5,331	21.2	5,289	20.7
65 - 84 years	3,939	12.6	4,953	14.9	4,354	13.9	2,143	8.5	2,166	8.5
85 or more years	757	2.4	1,018	3.1	849	2.7	362	1.4	424	1.7
Race										
Caucasian	13,016	41.7	14,353	43.1	13,349	42.5	8,135	32.3	.	.
African American	13,767	44.1	14,709	44.2	14,050	44.7	8,714	34.6	.	.
American Indian	345	1.1	359	1.1	277	0.9	140	0.6	.	.
Asian/Pacific Islander	15	0.0	21	0.1	17	0.1	37	0.1	.	.
Other Race	4,009	12.8	3,782	11.4	3,693	11.7	2,326	9.2	.	.
Unavailable	65	0.2	61	0.2	50	0.2	5,826	23.1	25,504	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Sampson County Memorial Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,517	11.3	3,440	10.3	3,336	10.6
Non Hispanic	27,590	88.4	29,713	89.3	27,869	88.7
Unknown	110	0.4	132	0.4	231	0.7
Point of Origin						
Non-health care facility	30,950	99.1	32,944	99.0	31,076	98.9
Clinic or physician's office	109	0.3	138	0.4	72	0.2
Transfer from a SNF, ICF, ALF	5	0.0
Information not available	158	0.5	203	0.6	283	0.9

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,344	20.3	7,215	21.7	7,080	22.5	6,557	26.0	6,722	26.4
Medicaid	10,247	32.8	9,519	28.6	8,794	28.0	8,053	32.0	8,432	33.1
Medicare	6,408	20.5	9,231	27.7	7,992	25.4	3,507	13.9	3,094	12.1
Other government	717	2.3	638	1.9	591	1.9	370	1.5	325	1.3
Uninsured	6,907	22.1	6,576	19.8	6,858	21.8	6,681	26.5	6,912	27.1
Other	594	1.9	11	0.0
Unknown	.	.	95	0.3	121	0.4	10	0.0	19	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Sampson County Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	29,164	93.4	31,922	95.9	30,183	96.0	24,323	96.6	24,745	97.0
Discharged, transferred to acute facility	1,174	3.8	789	2.4	826	2.6	621	2.5	541	2.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	19	0.1	24	0.1	35	0.1	14	0.1	30	0.1
Discharged, transferred to rehab facility	1	0.0	1	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	3	0.0	1	0.0
Discharged, transferred to psychiatric facility	295	0.9	93	0.3	100	0.3	53	0.2	18	0.1
Hospice	1	0.0	5	0.0	4	0.0	4	0.0	3	0.0
Left against medical advice	507	1.6	223	0.7	174	0.6	142	0.6	138	0.5
Expired	33	0.1	34	0.1	18	0.1	21	0.1	29	0.1
Other/Unknown	23	0.1	191	0.6	93	0.3
All	31,217	100.0	33,285	100.0	31,436	100.0	25,178	100.0	25,504	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Sandhills Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	10,175	9,148	9,372	9,883	10,335

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$4,233	\$3,612	\$2,906	\$2,456	\$2,086

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	9,656	94.9	8,691	95.0	8,836	94.3	9,383	94.9	9,766	94.5
SC	449	4.4	392	4.3	454	4.8	400	4.0	486	4.7
VA	10	0.1	1	0.0	10	0.1	9	0.1	9	0.1
GA	7	0.1	6	0.1	10	0.1	12	0.1	3	0.0
TN	5	0.0	2	0.0	2	0.0	5	0.1	16	0.2
Other	48	0.5	56	0.6	60	0.6	74	0.7	55	0.5
Age Group										
Less than 1 year	221	2.2	205	2.2	222	2.4	117	1.2	153	1.5
1 - 17 years	1,278	12.6	1,225	13.4	1,369	14.6	1,637	16.6	1,814	17.6
18 - 44 years	5,113	50.3	4,584	50.1	4,624	49.3	4,992	50.5	5,175	50.1
45 - 64 years	2,716	26.7	2,400	26.2	2,410	25.7	2,358	23.9	2,362	22.9
65 - 84 years	720	7.1	648	7.1	662	7.1	652	6.6	716	6.9
85 or more years	127	1.2	86	0.9	85	0.9	127	1.3	115	1.1
Race										
Caucasian	4,930	48.5	4,586	50.1	4,495	48.0	3,651	36.9	.	.
African American	4,822	47.4	4,152	45.4	4,337	46.3	3,316	33.6	.	.
American Indian	177	1.7	147	1.6	188	2.0	189	1.9	.	.
Asian/Pacific Islander	51	0.5	60	0.7	204	2.2	170	1.7	.	.
Unavailable	195	1.9	203	2.2	148	1.6	2,557	25.9	10,335	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Sandhills Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	105	1.0	115	1.3	111	1.2
Non Hispanic	10,070	99.0	9,033	98.7	9,261	98.8
Point of Origin						
Non-health care facility	10,174	100.0	9,144	100.0	9,337	99.6
Clinic or physician's office	.	.	1	0.0	2	0.0
Transfer from a hospital or other health care facility	1	0.0
Court/law enforcement	1	0.0	.	.	2	0.0
Information not available	.	.	3	0.0	30	0.3

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,753	17.2	1,589	17.4	1,833	19.6	2,266	22.9	2,323	22.5
Medicaid	3,714	36.5	3,115	34.1	2,930	31.3	3,051	30.9	3,131	30.3
Medicare	2,087	20.5	1,890	20.7	1,880	20.1	1,823	18.4	1,973	19.1
Other government	178	1.7	154	1.7	168	1.8	160	1.6	168	1.6
Uninsured	2,443	24.0	2,400	26.2	2,561	27.3	2,583	26.1	2,740	26.5

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Sandhills Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	9,789	96.2	8,746	95.6	8,982	95.8	9,464	95.8	9,899	95.8
Discharged, transferred to acute facility	99	1.0	109	1.2	131	1.4	146	1.5	146	1.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	15	0.1	3	0.0	7	0.1	6	0.1	1	0.0
Discharged, transferred to psychiatric facility	1	0.0
Hospice	.	.	1	0.0
Left against medical advice	259	2.5	270	3.0	237	2.5	244	2.5	250	2.4
Court/Law Enforcement	1	0.0	1	0.0
Expired	11	0.1	18	0.2	15	0.2	23	0.2	39	0.4
All	10,175	100.0	9,148	100.0	9,372	100.0	9,883	100.0	10,335	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Scotland Health Care System

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	41,198	38,120	33,903	30,014	28,236

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,957	\$1,699	\$1,621	\$1,603	\$1,411

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	37,010	89.8	34,502	90.5	30,659	90.4	27,167	90.5	25,377	89.9
SC	3,877	9.4	3,372	8.8	3,030	8.9	2,604	8.7	2,627	9.3
VA	31	0.1	26	0.1	15	0.0	20	0.1	18	0.1
GA	31	0.1	21	0.1	28	0.1	23	0.1	19	0.1
TN	12	0.0	13	0.0	11	0.0	8	0.0	8	0.0
Other	237	0.6	186	0.5	160	0.5	192	0.6	187	0.7
Age Group										
Less than 1 year	1,874	4.5	1,787	4.7	1,721	5.1	835	2.8	844	3.0
1 - 17 years	6,377	15.5	5,788	15.2	5,189	15.3	5,649	18.8	5,784	20.5
18 - 44 years	19,802	48.1	18,312	48.0	16,243	47.9	14,477	48.2	13,431	47.6
45 - 64 years	8,989	21.8	8,621	22.6	7,524	22.2	6,298	21.0	5,828	20.6
65 - 84 years	3,536	8.6	2,995	7.9	2,715	8.0	2,278	7.6	1,951	6.9
85 or more years	620	1.5	617	1.6	511	1.5	477	1.6	398	1.4
Race										
Caucasian	11,865	28.8	12,068	31.7	10,810	31.9	9,413	31.4	.	.
African American	15,785	38.3	13,900	36.5	12,467	36.8	11,554	38.5	.	.
American Indian	12,921	31.4	11,652	30.6	10,279	30.3	8,796	29.3	.	.
Asian/Pacific Islander	70	0.2	35	0.1	30	0.1	18	0.1	.	.
Other Race	222	0.5	132	0.3	57	0.2	78	0.3	.	.
Unavailable	335	0.8	333	0.9	260	0.8	155	0.5	28,236	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Scotland Health Care System

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	393	1.0	325	0.9	313	0.9
Non Hispanic	40,766	99.0	37,650	98.8	33,330	98.3
Unknown	39	0.1	145	0.4	260	0.8
Point of Origin						
Non-health care facility	41,109	99.8	37,963	99.6	33,902	100.0
Clinic or physician's office	65	0.2	84	0.2	.	.
Transfer from a hospital or other health care facility	2	0.0	8	0.0	.	.
Court/law enforcement	14	0.0	17	0.0	1	0.0
Information not available	8	0.0	48	0.1	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,854	16.6	6,844	18.0	6,123	18.1	5,575	18.6	5,675	20.1
Medicaid	15,090	36.6	12,901	33.8	11,419	33.7	10,570	35.2	10,024	35.5
Medicare	6,888	16.7	6,599	17.3	5,710	16.8	4,804	16.0	4,378	15.5
Other government	605	1.5	619	1.6	755	2.2	810	2.7	853	3.0
Uninsured	10,914	26.5	10,544	27.7	8,885	26.2	7,236	24.1	6,558	23.2
Other	847	2.1	613	1.6	1,011	3.0	1,019	3.4	748	2.6

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Scotland Health Care System

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	39,574	96.1	36,623	96.1	32,124	94.8	27,731	92.4	26,508	93.9
Discharged, transferred to acute facility	430	1.0	492	1.3	729	2.2	692	2.3	667	2.4
Discharged, transferred to facility that provides nursing, custodial, or supportive care	127	0.3	197	0.5	130	0.4	46	0.2	70	0.2
Discharged, transferred to long term acute care facility (LTAC)	10	0.0	6	0.0
Discharged, transferred to psychiatric facility	259	0.6	139	0.4	33	0.1	1	0.0	.	.
Hospice	12	0.0	8	0.0	6	0.0	6	0.0	3	0.0
Left against medical advice	560	1.4	506	1.3	807	2.4	1,480	4.9	932	3.3
Court/Law Enforcement	48	0.1	67	0.2	16	0.0	2	0.0	.	.
Expired	57	0.1	59	0.2	58	0.2	56	0.2	56	0.2
Other/Unknown	121	0.3	23	0.1
All	41,198	100.0	38,120	100.0	33,903	100.0	30,014	100.0	28,236	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Southeastern Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	47,775	52,653	55,910	60,789	59,854

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,752	\$2,302	\$1,854	\$1,498	\$1,342

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	47,111	98.6	51,800	98.4	55,095	98.5	59,948	98.6	58,941	98.5
SC	205	0.4	253	0.5	225	0.4	283	0.5	278	0.5
VA	62	0.1	64	0.1	68	0.1	73	0.1	79	0.1
GA	44	0.1	53	0.1	56	0.1	53	0.1	46	0.1
TN	1	0.0	19	0.0	12	0.0	16	0.0	19	0.0
Other	352	0.7	464	0.9	454	0.8	416	0.7	491	0.8
Age Group										
Less than 1 year	1,865	3.9	2,065	3.9	2,282	4.1	1,467	2.4	1,653	2.8
1 - 17 years	6,632	13.9	7,637	14.5	8,338	14.9	10,525	17.3	10,904	18.2
18 - 44 years	21,884	45.8	24,814	47.1	26,722	47.8	30,160	49.6	29,104	48.6
45 - 64 years	11,854	24.8	12,512	23.8	12,926	23.1	13,169	21.7	12,698	21.2
65 - 84 years	4,836	10.1	4,804	9.1	4,923	8.8	4,783	7.9	4,694	7.8
85 or more years	704	1.5	821	1.6	719	1.3	685	1.1	801	1.3
Race										
Caucasian	12,860	26.9	14,088	26.8	14,963	26.8	16,294	26.8	10,776	18.0
African American	15,589	32.6	17,078	32.4	17,963	32.1	19,872	32.7	13,148	22.0
American Indian	15,604	32.7	17,889	34.0	19,792	35.4	21,255	35.0	14,573	24.3
Asian/Pacific Islander	469	1.0	611	1.2	359	0.6	304	0.5	14	0.0
Other Race	3,227	6.8	2,963	5.6	2,833	5.1	3,061	5.0	2,083	3.5
Unavailable	26	0.1	24	0.0	.	.	3	0.0	19,260	32.2

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Southeastern Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,913	4.0	1,856	3.5	1,826	3.3
Non Hispanic	44,724	93.6	49,376	93.8	49,286	88.2
Unknown	1,138	2.4	1,421	2.7	4,798	8.6
Point of Origin						
Non-health care facility	47,724	99.9	52,578	99.9	55,576	99.4
Clinic or physician's office	.	.	1	0.0	1	0.0
Transfer from a hospital or other health care facility	24	0.1	45	0.1	4	0.0
Transfer from a SNF, ICF, ALF	3	0.0	5	0.0	2	0.0
Newborn	1	0.0
Court/law enforcement	22	0.0	24	0.0	57	0.1
Information not available	1	0.0	.	.	270	0.5

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	7,415	15.5	7,575	14.4	9,769	17.5	10,251	16.9	10,795	18.0
Medicaid	16,889	35.4	19,377	36.8	18,832	33.7	21,949	36.1	20,509	34.3
Medicare	9,550	20.0	10,358	19.7	10,367	18.5	10,532	17.3	10,378	17.3
Other government	940	2.0	1,098	2.1	1,118	2.0	1,236	2.0	1,182	2.0
Uninsured	12,974	27.2	14,232	27.0	15,815	28.3	16,813	27.7	16,984	28.4
Other	7	0.0	13	0.0	9	0.0	8	0.0	6	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Southeastern Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	45,429	95.1	49,915	94.8	53,713	96.1	58,951	97.0	56,756	94.8
Discharged, transferred to acute facility	579	1.2	614	1.2	507	0.9	486	0.8	506	0.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	193	0.4	191	0.4	229	0.4	170	0.3	515	0.9
Discharged, transferred to rehab facility	58	0.1	101	0.2	2	0.0	5	0.0	.	.
Discharged, transferred to long term acute care facility (LTAC)	7	0.0	2	0.0	.	.	2	0.0	.	.
Discharged, transferred to psychiatric facility	60	0.1	49	0.1	19	0.0	43	0.1	118	0.2
Hospice	1	0.0	5	0.0	.	.	2	0.0	5	0.0
Left against medical advice	1,178	2.5	1,493	2.8	1,182	2.1	879	1.4	1,749	2.9
Court/Law Enforcement	1	0.0
Expired	269	0.6	283	0.5	258	0.5	251	0.4	205	0.3
All	47,775	100.0	52,653	100.0	55,910	100.0	60,789	100.0	59,854	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Stanly Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	29,919	22,321	27,394	28,935	26,864

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,909	\$2,445	\$2,090	\$1,886	\$1,480

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	29,637	99.1	22,141	99.2	27,123	99.0	28,645	99.0	26,575	98.9
SC	69	0.2	58	0.3	51	0.2	51	0.2	62	0.2
VA	27	0.1	16	0.1	27	0.1	27	0.1	29	0.1
GA	15	0.1	12	0.1	23	0.1	22	0.1	19	0.1
TN	15	0.1	4	0.0	12	0.0	15	0.1	10	0.0
Other	156	0.5	90	0.4	158	0.6	175	0.6	169	0.6
Age Group										
Less than 1 year	1,037	3.5	729	3.3	1,028	3.8	503	1.7	592	2.2
1 - 17 years	4,071	13.6	2,942	13.2	4,164	15.2	4,725	16.3	4,793	17.8
18 - 44 years	14,305	47.8	11,016	49.4	12,936	47.2	14,243	49.2	12,401	46.2
45 - 64 years	6,765	22.6	4,884	21.9	5,789	21.1	5,897	20.4	5,507	20.5
65 - 84 years	3,085	10.3	2,307	10.3	2,840	10.4	2,943	10.2	2,931	10.9
85 or more years	656	2.2	443	2.0	637	2.3	624	2.2	640	2.4
Race										
Caucasian	21,908	73.2	16,747	75.0	20,525	74.9	16,707	57.7	.	.
African American	7,115	23.8	5,033	22.5	6,076	22.2	4,785	16.5	.	.
American Indian	10	0.0	8	0.0	11	0.0	3	0.0	.	.
Asian/Pacific Islander	154	0.5	114	0.5	146	0.5	111	0.4	.	.
Other Race	732	2.4	330	1.5	589	2.2	469	1.6	.	.
Unavailable	.	.	89	0.4	47	0.2	6,860	23.7	26,864	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Stanly Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	394	1.3	45	0.2	341	1.2
Non Hispanic	29,525	98.7	21,935	98.3	26,737	97.6
Unknown	.	.	341	1.5	316	1.2
Point of Origin						
Non-health care facility	29,607	99.0	20,119	90.1	26,858	98.0
Clinic or physician's office	11	0.0	3	0.0	7	0.0
Transfer from a hospital or other health care facility	36	0.1	44	0.2	76	0.3
Transfer from a SNF, ICF, ALF	202	0.7	167	0.7	310	1.1
Court/law enforcement	62	0.2	31	0.1	113	0.4
Information not available	1	0.0	1,957	8.8	30	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,733	22.5	4,832	21.6	6,575	24.0	6,769	23.4	7,290	27.1
Medicaid	9,534	31.9	7,259	32.5	8,896	32.5	8,578	29.6	7,410	27.6
Medicare	5,751	19.2	4,339	19.4	5,232	19.1	5,412	18.7	4,991	18.6
Other government	487	1.6	357	1.6	626	2.3	615	2.1	595	2.2
Uninsured	7,414	24.8	5,534	24.8	5,924	21.6	7,240	25.0	6,359	23.7
Other	141	0.5	321	1.1	219	0.8

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Stanly Regional Medical Center

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	27,713	92.6	20,664	92.6	27,394	100.0	28,935	100.0	26,864	100.0
Discharged, transferred to acute facility	1,177	3.9	690	3.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	74	0.2	84	0.4
Discharged, transferred to rehab facility	.	.	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	11	0.0	11	0.0
Discharged, transferred to psychiatric facility	35	0.1	51	0.2
Hospice	14	0.0	4	0.0
Left against medical advice	769	2.6	728	3.3
Court/Law Enforcement	42	0.1	10	0.0
Expired	81	0.3	74	0.3
Other/Unknown	3	0.0	4	0.0
All	29,919	100.0	22,321	100.0	27,394	100.0	28,935	100.0	26,864	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics The McDowell Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	20,111	21,103	20,176	18,959	19,405

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,750	\$1,592	\$1,257	\$942	\$920

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	20,005	99.5	20,756	98.4	19,846	98.4	18,653	98.4	19,124	98.6
SC	15	0.1	40	0.2	47	0.2	40	0.2	56	0.3
VA	10	0.0	26	0.1	18	0.1	12	0.1	21	0.1
GA	6	0.0	35	0.2	26	0.1	25	0.1	22	0.1
TN	26	0.1	35	0.2	32	0.2	39	0.2	41	0.2
Other	49	0.2	211	1.0	207	1.0	190	1.0	141	0.7
Age Group										
Less than 1 year	649	3.2	757	3.6	710	3.5	334	1.8	286	1.5
1 - 17 years	2,892	14.4	3,120	14.8	2,993	14.8	3,185	16.8	3,204	16.5
18 - 44 years	9,479	47.1	10,131	48.0	9,514	47.2	9,044	47.7	9,379	48.3
45 - 64 years	4,535	22.5	4,502	21.3	4,337	21.5	3,963	20.9	4,040	20.8
65 - 84 years	2,124	10.6	2,131	10.1	2,136	10.6	1,962	10.3	2,075	10.7
85 or more years	432	2.1	462	2.2	486	2.4	471	2.5	421	2.2
Race										
Caucasian	18,700	93.0	19,800	93.8	18,407	91.2	13,155	69.4	75	0.4
African American	828	4.1	967	4.6	898	4.5	644	3.4	19	0.1
American Indian	13	0.1	13	0.1	377	1.9	54	0.3	.	.
Asian/Pacific Islander	108	0.5	30	0.1	41	0.2	41	0.2	5	0.0
Other Race	52	0.3	46	0.2	422	2.1	361	1.9	19,306	99.5
Unavailable	410	2.0	247	1.2	31	0.2	4,704	24.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
The McDowell Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	52	0.3	46	0.2	338	1.7
Non Hispanic	20,059	99.7	21,057	99.8	19,800	98.1
Unknown	38	0.2
Point of Origin						
Non-health care facility	19,503	97.0	20,551	97.4	.	.
Clinic or physician's office	197	1.0	235	1.1	20,172	100.0
Transfer from a hospital or other health care facility	9	0.0	34	0.2	.	.
Transfer from a SNF, ICF, ALF	281	1.4	180	0.9	.	.
Newborn	4	0.0
Court/law enforcement	114	0.6	87	0.4	.	.
Information not available	7	0.0	16	0.1	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,362	21.7	3,930	18.6	4,039	20.0	3,842	20.3	4,438	22.9
Medicaid	6,814	33.9	7,314	34.7	5,897	29.2	5,715	30.1	5,465	28.2
Medicare	3,745	18.6	4,478	21.2	3,881	19.2	3,615	19.1	3,638	18.7
Other government	456	2.3	507	2.4	306	1.5	311	1.6	330	1.7
Uninsured	4,734	23.5	4,874	23.1	6,046	30.0	5,457	28.8	5,491	28.3
Other	7	0.0	19	0.1	43	0.2

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
The McDowell Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	18,263	90.8	19,353	91.7	18,538	91.9	17,697	93.3	18,393	94.8
Discharged, transferred to acute facility	630	3.1	586	2.8	592	2.9	389	2.1	350	1.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	276	1.4	243	1.2	312	1.5	291	1.5	172	0.9
Discharged, transferred to rehab facility	11	0.1	15	0.1	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	9	0.0	3	0.0	.	.
Discharged, transferred to psychiatric facility	210	1.0	166	0.8	148	0.7	218	1.1	226	1.2
Hospice	9	0.0	10	0.0	16	0.1	11	0.1	11	0.1
Left against medical advice	606	3.0	626	3.0	476	2.4	245	1.3	222	1.1
Court/Law Enforcement	69	0.3	74	0.4	46	0.2	72	0.4	.	.
Expired	37	0.2	29	0.1	35	0.2	33	0.2	30	0.2
Other/Unknown	.	.	1	0.0	3	0.0	.	.	1	0.0
All	20,111	100.0	21,103	100.0	20,176	100.0	18,959	100.0	19,405	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics The North Carolina Baptist Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	84,973	84,026	81,382	77,678	76,881

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,592	\$2,112	\$2,025	\$1,983	\$1,827

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	82,588	97.2	81,592	97.1	79,051	97.1	75,368	97.0	74,647	97.1
SC	128	0.2	130	0.2	115	0.1	117	0.2	104	0.1
VA	1,136	1.3	1,242	1.5	1,187	1.5	1,080	1.4	1,131	1.5
GA	106	0.1	111	0.1	96	0.1	78	0.1	88	0.1
TN	66	0.1	53	0.1	61	0.1	51	0.1	50	0.1
Other	949	1.1	898	1.1	872	1.1	984	1.3	861	1.1
Age Group										
Less than 1 year	8,495	10.0	7,917	9.4	7,410	9.1	3,738	4.8	4,192	5.5
1 - 17 years	22,584	26.6	21,220	25.3	20,112	24.7	22,416	28.9	23,015	29.9
18 - 44 years	29,833	35.1	31,661	37.7	31,703	39.0	31,178	40.1	29,721	38.7
45 - 64 years	17,626	20.7	17,141	20.4	16,460	20.2	15,145	19.5	14,716	19.1
65 - 84 years	5,443	6.4	5,197	6.2	4,802	5.9	4,374	5.6	4,448	5.8
85 or more years	992	1.2	890	1.1	895	1.1	827	1.1	789	1.0
Race										
Caucasian	39,778	46.8	40,932	48.7	39,339	48.3	37,433	48.2	35,904	46.7
African American	33,402	39.3	32,495	38.7	31,803	39.1	30,406	39.1	29,606	38.5
American Indian	165	0.2	88	0.1	85	0.1	60	0.1	87	0.1
Asian/Pacific Islander	586	0.7	485	0.6	425	0.5	375	0.5	329	0.4
Other Race	10,402	12.2	9,766	11.6	9,315	11.4	8,943	11.5	9,174	11.9
Unavailable	640	0.8	260	0.3	415	0.5	461	0.6	1,781	2.3

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
The North Carolina Baptist Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	10,287	12.1	9,138	10.9	8,787	10.8
Non Hispanic	74,637	87.8	74,682	88.9	72,317	88.9
Unknown	49	0.1	206	0.2	278	0.3
Point of Origin						
Non-health care facility	83,364	98.1	83,354	99.2	80,445	98.8
Clinic or physician's office	588	0.7	13	0.0	.	.
Transfer from a hospital or other health care facility	911	1.1	623	0.7	898	1.1
Transfer from a SNF, ICF, ALF	1	0.0	21	0.0	25	0.0
Court/law enforcement	.	.	11	0.0	14	0.0
Information not available	109	0.1	4	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	22,081	26.0	21,802	25.9	21,868	26.9	21,676	27.9	20,854	27.1
Medicaid	31,885	37.5	29,375	35.0	28,537	35.1	27,060	34.8	28,956	37.7
Medicare	8,370	9.9	7,945	9.5	7,880	9.7	6,950	8.9	8,485	11.0
Other government	1,519	1.8	1,377	1.6	1,517	1.9	1,384	1.8	1,352	1.8
Uninsured	18,832	22.2	20,925	24.9	18,900	23.2	18,594	23.9	16,279	21.2
Other	2,283	2.7	2,602	3.1	2,680	3.3	2,014	2.6	955	1.2
Unknown	3	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
The North Carolina Baptist Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	83,314	98.0	82,665	98.4	80,094	98.4	76,558	98.6	75,623	98.4
Discharged, transferred to acute facility	69	0.1	289	0.3	314	0.4	311	0.4	434	0.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	140	0.2	154	0.2	132	0.2	93	0.1	122	0.2
Discharged, transferred to rehab facility	4	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	1	0.0
Discharged, transferred to psychiatric facility	39	0.0	6	0.0
Hospice	24	0.0	13	0.0
Left against medical advice	1,186	1.4	791	0.9	714	0.9	557	0.7	580	0.8
Court/Law Enforcement	18	0.0	1	0.0
Expired	97	0.1	102	0.1	128	0.2	159	0.2	122	0.2
Other/Unknown	80	0.1	2	0.0
All	84,973	100.0	84,026	100.0	81,382	100.0	77,678	100.0	76,881	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Transylvania Regional Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	15,375	13,699	11,759	12,993	14,857

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,429	\$2,225	\$2,023	\$1,792	\$1,330

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	14,950	97.2	12,894	94.1	11,040	93.9	12,215	94.0	14,003	94.3
SC	125	0.8	192	1.4	143	1.2	183	1.4	199	1.3
VA	17	0.1	33	0.2	31	0.3	29	0.2	38	0.3
GA	52	0.3	99	0.7	87	0.7	93	0.7	97	0.7
TN	21	0.1	39	0.3	38	0.3	34	0.3	36	0.2
Other	210	1.4	442	3.2	420	3.6	439	3.4	484	3.3
Age Group										
Less than 1 year	375	2.4	388	2.8	421	3.6	235	1.8	222	1.5
1 - 17 years	2,169	14.1	2,074	15.1	1,930	16.4	2,327	17.9	2,732	18.4
18 - 44 years	5,205	33.9	4,459	32.5	3,041	25.9	4,018	30.9	5,652	38.0
45 - 64 years	3,447	22.4	2,779	20.3	2,335	19.9	2,532	19.5	2,705	18.2
65 - 84 years	3,233	21.0	3,025	22.1	3,093	26.3	2,936	22.6	2,684	18.1
85 or more years	946	6.2	974	7.1	939	8.0	945	7.3	862	5.8
Race										
Caucasian	14,170	92.2	11,335	82.7	10,850	92.3	8,717	67.1	.	.
African American	910	5.9	738	5.4	654	5.6	551	4.2	.	.
American Indian	14	0.1	1,255	9.2	5	0.0	3	0.0	.	.
Asian/Pacific Islander	25	0.2	104	0.8	16	0.1	12	0.1	.	.
Other Race	28	0.2	200	1.5	233	2.0	193	1.5	.	.
Unavailable	228	1.5	67	0.5	1	0.0	3,517	27.1	14,857	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Transylvania Regional Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	28	0.2	1,448	10.6	104	0.9
Non Hispanic	15,250	99.2	12,184	88.9	11,655	99.1
Unknown	97	0.6	67	0.5	.	.
Point of Origin						
Non-health care facility	15,237	99.1	13,693	100.0	11,757	100.0
Clinic or physician's office	51	0.3
Transfer from a hospital or other health care facility	2	0.0
Transfer from a SNF, ICF, ALF	53	0.3
Newborn	.	.	1	0.0	2	0.0
Court/law enforcement	18	0.1	2	0.0	.	.
Information not available	14	0.1	3	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,513	22.8	3,141	22.9	3,773	32.1	3,676	28.3	3,579	24.1
Medicaid	3,893	25.3	3,545	25.9	3,306	28.1	3,380	26.0	3,614	24.3
Medicare	4,545	29.6	4,714	34.4	4,478	38.1	4,492	34.6	4,262	28.7
Other government	225	1.5	104	0.8	134	1.1	142	1.1	103	0.7
Uninsured	3,194	20.8	2,179	15.9	13	0.1	1,275	9.8	3,298	22.2
Other	.	.	5	0.0	55	0.5	28	0.2	.	.
Unknown	5	0.0	11	0.1	1	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Transylvania Regional Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	13,464	87.6	11,553	84.3	9,923	84.4	11,249	86.6	13,300	89.5
Discharged, transferred to acute facility	1,244	8.1	1,362	9.9	1,335	11.4	1,308	10.1	1,074	7.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	201	1.3	275	2.0	87	0.7	39	0.3	34	0.2
Discharged, transferred to rehab facility	.	.	2	0.0	.	.	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	2	0.0	11	0.1
Discharged, transferred to psychiatric facility	69	0.4	92	0.7	42	0.4	34	0.3	32	0.2
Hospice	1	0.0	2	0.0	3	0.0	2	0.0	.	.
Left against medical advice	268	1.7	340	2.5	243	2.1	253	1.9	359	2.4
Court/Law Enforcement	38	0.2	3	0.0
Expired	14	0.1	13	0.1	12	0.1	14	0.1	15	0.1
Other/Unknown	76	0.5	57	0.4	112	1.0	91	0.7	31	0.2
All	15,375	100.0	13,699	100.0	11,759	100.0	12,993	100.0	14,857	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Union Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	63,739	58,111	46,741	41,961	39,111

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,647	\$2,151	\$1,926	\$2,092	\$1,704

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	51,483	80.8	47,161	81.2	37,807	80.9	34,033	81.1	31,692	81.0
SC	10,643	16.7	8,778	15.1	7,163	15.3	5,944	14.2	5,431	13.9
VA	64	0.1	70	0.1	52	0.1	47	0.1	42	0.1
GA	49	0.1	49	0.1	33	0.1	25	0.1	27	0.1
TN	16	0.0	49	0.1	13	0.0	19	0.0	13	0.0
Other	1,484	2.3	2,004	3.4	1,673	3.6	1,893	4.5	1,906	4.9
Age Group										
Less than 1 year	3,047	4.8	2,836	4.9	2,551	5.5	1,343	3.2	1,344	3.4
1 - 17 years	11,346	17.8	10,187	17.5	7,865	16.8	8,414	20.1	8,171	20.9
18 - 44 years	28,069	44.0	26,241	45.2	22,330	47.8	19,720	47.0	18,821	48.1
45 - 64 years	13,644	21.4	12,360	21.3	9,373	20.1	8,371	19.9	7,207	18.4
65 - 84 years	6,311	9.9	5,397	9.3	3,775	8.1	3,246	7.7	2,876	7.4
85 or more years	1,322	2.1	1,090	1.9	847	1.8	867	2.1	692	1.8
Race										
Caucasian	38,418	60.3	35,188	60.6	26,677	57.1	18,079	43.1	21,491	54.9
African American	19,106	30.0	17,466	30.1	15,520	33.2	10,765	25.7	13,184	33.7
American Indian	91	0.1	101	0.2	60	0.1	48	0.1	2	0.0
Asian/Pacific Islander	170	0.3	164	0.3	112	0.2	112	0.3	75	0.2
Other Race	5,541	8.7	4,720	8.1	4,119	8.8	2,805	6.7	4,359	11.1
Unavailable	413	0.6	472	0.8	253	0.5	10,152	24.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Union Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	5,188	8.1	4,597	7.9	4,255	9.1
Non Hispanic	56,889	89.3	47,884	82.4	40,703	87.1
Unknown	1,662	2.6	5,630	9.7	1,783	3.8
Point of Origin						
Non-health care facility	63,716	100.0	58,071	99.9	46,680	99.9
Clinic or physician's office	15	0.0	38	0.1	46	0.1
Transfer from a hospital or other health care facility	6	0.0	1	0.0	2	0.0
Transfer from a SNF, ICF, ALF	2	0.0	.	.	10	0.0
Newborn	.	.	1	0.0	2	0.0
Court/law enforcement	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	16,979	26.6	14,203	24.4	10,286	22.0	9,505	22.7	9,285	23.7
Medicaid	18,077	28.4	16,620	28.6	14,124	30.2	12,551	29.9	10,793	27.6
Medicare	9,732	15.3	9,168	15.8	6,571	14.1	5,749	13.7	5,123	13.1
Other government	952	1.5	1,004	1.7	1,325	2.8	1,068	2.5	716	1.8
Uninsured	16,054	25.2	15,628	26.9	13,149	28.1	11,870	28.3	11,194	28.6
Other	1,945	3.1	1,488	2.6	1,285	2.7	1,218	2.9	1,999	5.1
Unknown	1	0.0	.	.	1	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Union Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	60,920	95.6	54,772	94.3	44,143	94.4	39,769	94.8	35,888	91.8
Discharged, transferred to acute facility	1,549	2.4	1,222	2.1	801	1.7	690	1.6	732	1.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	105	0.2	152	0.3	147	0.3	81	0.2	79	0.2
Discharged, transferred to rehab facility	23	0.0	3	0.0	4	0.0	3	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0
Discharged, transferred to psychiatric facility	389	0.6	371	0.6	220	0.5	323	0.8	331	0.8
Hospice	19	0.0	15	0.0	10	0.0	11	0.0	16	0.0
Left against medical advice	618	1.0	1,426	2.5	1,240	2.7	966	2.3	1,961	5.0
Court/Law Enforcement	46	0.1	48	0.1	82	0.2	22	0.1	.	.
Expired	60	0.1	91	0.2	89	0.2	91	0.2	95	0.2
Other/Unknown	10	0.0	10	0.0	5	0.0	5	0.0	7	0.0
All	63,739	100.0	58,111	100.0	46,741	100.0	41,961	100.0	39,111	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics University of North Carolina Hospitals

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	49,165	49,619	46,510	46,797	46,827

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,372	\$2,118	\$1,811	\$1,692	\$1,639

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	47,938	97.5	48,344	97.4	45,318	97.4	45,488	97.2	45,671	97.5
SC	93	0.2	92	0.2	52	0.1	113	0.2	98	0.2
VA	222	0.5	208	0.4	203	0.4	222	0.5	189	0.4
GA	84	0.2	77	0.2	72	0.2	68	0.1	76	0.2
TN	28	0.1	31	0.1	35	0.1	32	0.1	39	0.1
Other	800	1.6	867	1.7	830	1.8	874	1.9	754	1.6
Age Group										
Less than 1 year	2,458	5.0	2,508	5.1	2,508	5.4	1,360	2.9	1,638	3.5
1 - 17 years	7,620	15.5	7,572	15.3	7,248	15.6	8,658	18.5	9,028	19.3
18 - 44 years	22,305	45.4	22,925	46.2	21,834	46.9	21,922	46.8	22,053	47.1
45 - 64 years	11,658	23.7	11,823	23.8	10,710	23.0	10,809	23.1	10,188	21.8
65 - 84 years	4,199	8.5	3,919	7.9	3,408	7.3	3,344	7.1	3,161	6.8
85 or more years	925	1.9	872	1.8	802	1.7	704	1.5	759	1.6
Race										
Caucasian	24,814	50.5	25,557	51.5	23,915	51.4	23,027	49.2	.	.
African American	14,854	30.2	15,063	30.4	14,119	30.4	13,233	28.3	.	.
American Indian	143	0.3	139	0.3	152	0.3	160	0.3	.	.
Asian/Pacific Islander	673	1.4	527	1.1	566	1.2	491	1.0	.	.
Other Race	7,148	14.5	6,716	13.5	6,453	13.9	6,402	13.7	.	.
Unavailable	1,533	3.1	1,617	3.3	1,305	2.8	3,484	7.4	46,827	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
University of North Carolina Hospitals

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	6,389	13.0	5,946	12.0	4,869	10.5
Non Hispanic	40,913	83.2	40,737	82.1	30,545	65.7
Unknown	1,863	3.8	2,936	5.9	11,096	23.9
Point of Origin						
Non-health care facility	48,195	98.0	48,644	98.0	45,679	98.2
Clinic or physician's office	654	1.3	648	1.3	488	1.0
Transfer from a hospital or other health care facility	241	0.5	233	0.5	228	0.5
Transfer from a SNF, ICF, ALF	58	0.1	81	0.2	88	0.2
Court/law enforcement	17	0.0	12	0.0	27	0.1
Information not available	.	.	1	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	14,935	30.4	13,994	28.2	13,174	28.3	10,792	23.1	11,564	24.7
Medicaid	11,771	23.9	11,457	23.1	10,351	22.3	11,058	23.6	10,358	22.1
Medicare	6,274	12.8	7,412	14.9	6,865	14.8	6,667	14.2	6,318	13.5
Other government	1,481	3.0	1,493	3.0	1,518	3.3	1,694	3.6	1,580	3.4
Uninsured	14,215	28.9	14,692	29.6	14,171	30.5	13,324	28.5	13,756	29.4
Other	489	1.0	571	1.2	431	0.9	3,262	7.0	3,251	6.9

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
University of North Carolina Hospitals

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,453	98.6	49,021	98.8	45,988	98.9	46,355	99.1	46,438	99.2
Discharged, transferred to acute facility	3	0.0	1	0.0	2	0.0	3	0.0	21	0.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	1	0.0	5	0.0	4	0.0	3	0.0	1	0.0
Discharged, transferred to rehab facility	6	0.0	6	0.0	12	0.0	17	0.0	15	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0
Discharged, transferred to psychiatric facility	9	0.0	11	0.0	4	0.0	7	0.0	6	0.0
Hospice	4	0.0	4	0.0	4	0.0	2	0.0	2	0.0
Left against medical advice	634	1.3	535	1.1	459	1.0	354	0.8	307	0.7
Court/Law Enforcement	1	0.0
Expired	55	0.1	36	0.1	36	0.1	55	0.1	36	0.1
All	49,165	100.0	49,619	100.0	46,510	100.0	46,797	100.0	46,827	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Valdese Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	3,523	20,910	18,841	17,267	17,590

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,361	\$2,185	\$1,866	\$1,697	\$1,342

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	3,490	99.1	20,519	98.1	18,618	98.8	17,066	98.8	17,349	98.6
SC	4	0.1	23	0.1	22	0.1	19	0.1	19	0.1
VA	1	0.0	21	0.1	13	0.1	25	0.1	9	0.1
GA	.	.	19	0.1	6	0.0	3	0.0	4	0.0
TN	2	0.1	26	0.1	18	0.1	13	0.1	22	0.1
Other	26	0.7	302	1.4	164	0.9	141	0.8	187	1.1
Age Group										
Less than 1 year	91	2.6	456	2.2	497	2.6	178	1.0	234	1.3
1 - 17 years	478	13.6	2,801	13.4	2,622	13.9	2,936	17.0	3,227	18.3
18 - 44 years	1,857	52.7	11,423	54.6	9,985	53.0	8,780	50.8	9,000	51.2
45 - 64 years	728	20.7	4,292	20.5	3,694	19.6	3,406	19.7	3,300	18.8
65 - 84 years	312	8.9	1,669	8.0	1,702	9.0	1,637	9.5	1,506	8.6
85 or more years	57	1.6	269	1.3	341	1.8	330	1.9	323	1.8
Race										
Caucasian	3,277	93.0	19,815	94.8	17,806	94.5	12,330	71.4	16,624	94.5
African American	163	4.6	758	3.6	697	3.7	472	2.7	569	3.2
American Indian	3	0.1	13	0.1	13	0.1	14	0.1	1	0.0
Asian/Pacific Islander	19	0.5	82	0.4	97	0.5	67	0.4	72	0.4
Other Race	52	1.5	201	1.0	207	1.1	164	0.9	324	1.8
Unavailable	9	0.3	41	0.2	21	0.1	4,220	24.4	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Valdese Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	68	1.9	302	1.4	214	1.1
Non Hispanic	3,345	94.9	18,387	87.9	18,054	95.8
Unknown	110	3.1	2,221	10.6	573	3.0
Point of Origin						
Non-health care facility	3,508	99.6	20,857	99.7	18,809	99.8
Clinic or physician's office	1	0.0	4	0.0	4	0.0
Transfer from a hospital or other health care facility	2	0.1	1	0.0	1	0.0
Transfer from a SNF, ICF, ALF	12	0.3	48	0.2	26	0.1
Court/law enforcement	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	640	18.2	3,503	16.8	3,658	19.4	3,563	20.6	3,836	21.8
Medicaid	998	28.3	5,877	28.1	4,874	25.9	4,602	26.7	4,605	26.2
Medicare	527	15.0	3,560	17.0	3,062	16.3	2,747	15.9	2,740	15.6
Other government	32	0.9	247	1.2	274	1.5	328	1.9	262	1.5
Uninsured	1,190	33.8	6,980	33.4	6,387	33.9	5,510	31.9	5,620	31.9
Other	136	3.9	742	3.5	468	2.5	388	2.2	344	2.0
Unknown	.	.	1	0.0	118	0.6	129	0.7	183	1.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Valdese Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	3,352	95.1	19,975	95.5	17,790	94.4	16,478	95.4	16,722	95.1
Discharged, transferred to acute facility	43	1.2	235	1.1	297	1.6	267	1.5	189	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	17	0.5	90	0.4	86	0.5	16	0.1	69	0.4
Discharged, transferred to rehab facility	.	.	2	0.0	2	0.0	.	.	3	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0	1	0.0	.	.	1	0.0
Discharged, transferred to psychiatric facility	1	0.0	12	0.1	13	0.1	16	0.1	31	0.2
Hospice	.	.	10	0.0	6	0.0	5	0.0	3	0.0
Left against medical advice	106	3.0	497	2.4	589	3.1	456	2.6	536	3.0
Court/Law Enforcement	.	.	3	0.0	10	0.1
Expired	3	0.1	29	0.1	29	0.2	25	0.1	25	0.1
Other/Unknown	1	0.0	56	0.3	18	0.1	4	0.0	11	0.1
All	3,523	100.0	20,910	100.0	18,841	100.0	17,267	100.0	17,590	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Beaufort Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	20,157	15,336	16,811	17,146	16,813

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,778	\$1,334	\$1,253	\$1,260	\$1,316

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	19,906	98.8	15,184	99.0	16,634	98.9	16,972	99.0	16,622	98.9
SC	14	0.1	11	0.1	13	0.1	12	0.1	10	0.1
VA	61	0.3	34	0.2	46	0.3	45	0.3	45	0.3
GA	14	0.1	13	0.1	9	0.1	7	0.0	17	0.1
TN	8	0.0	2	0.0	6	0.0	3	0.0	5	0.0
Other	154	0.8	92	0.6	103	0.6	107	0.6	114	0.7
Age Group										
Less than 1 year	663	3.3	582	3.8	680	4.0	352	2.1	404	2.4
1 - 17 years	3,120	15.5	2,517	16.4	2,778	16.5	3,516	20.5	3,733	22.2
18 - 44 years	8,096	40.2	6,195	40.4	7,102	42.2	6,577	38.4	6,176	36.7
45 - 64 years	4,822	23.9	3,521	23.0	3,777	22.5	4,014	23.4	3,750	22.3
65 - 84 years	2,906	14.4	2,146	14.0	2,077	12.4	2,243	13.1	2,256	13.4
85 or more years	550	2.7	375	2.4	397	2.4	444	2.6	494	2.9
Race										
Caucasian	11,011	54.6	8,364	54.5	9,198	54.7	6,751	39.4	.	.
African American	8,105	40.2	6,181	40.3	6,731	40.0	4,976	29.0	.	.
American Indian	7	0.0	.	.	3	0.0	1	0.0	.	.
Asian/Pacific Islander	16	0.1	8	0.1	6	0.0	6	0.0	.	.
Other Race	957	4.7	734	4.8	822	4.9	545	3.2	.	.
Unavailable	61	0.3	49	0.3	51	0.3	4,867	28.4	16,813	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Beaufort Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	781	3.9	525	3.4	541	3.2
Non Hispanic	19,250	95.5	14,523	94.7	15,732	93.6
Unknown	126	0.6	288	1.9	538	3.2
Point of Origin						
Non-health care facility	19,998	99.2	168	1.1	206	1.2
Clinic or physician's office	.	.	15,162	98.9	16,593	98.7
Transfer from a hospital or other health care facility	49	0.2	.	.	3	0.0
Transfer from a SNF, ICF, ALF	79	0.4
Court/law enforcement	29	0.1
Information not available	2	0.0	6	0.0	9	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	4,091	20.3	2,988	19.5	3,672	21.8	4,553	26.6	5,082	30.2
Medicaid	6,122	30.4	4,563	29.8	4,658	27.7	5,368	31.3	5,347	31.8
Medicare	4,668	23.2	3,450	22.5	3,436	20.4	3,902	22.8	3,395	20.2
Other government	289	1.4	161	1.0	190	1.1	199	1.2	206	1.2
Uninsured	4,987	24.7	4,070	26.5	4,855	28.9	3,124	18.2	2,783	16.6
Other	.	.	95	0.6
Unknown	.	.	9	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Beaufort Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	19,053	94.5	15,023	98.0	16,428	97.7	16,721	97.5	16,217	96.5
Discharged, transferred to acute facility	568	2.8	62	0.4	85	0.5	87	0.5	148	0.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	81	0.4	6	0.0	15	0.1	7	0.0	4	0.0
Discharged, transferred to rehab facility	24	0.1
Discharged, transferred to long term acute care facility (LTAC)	6	0.0	1	0.0
Discharged, transferred to psychiatric facility	65	0.3	29	0.2	27	0.2	36	0.2	3	0.0
Hospice	4	0.0	1	0.0	1	0.0
Left against medical advice	241	1.2	206	1.3	252	1.5	285	1.7	438	2.6
Court/Law Enforcement	35	0.2	4	0.0	.	.
Expired	48	0.2	8	0.1	3	0.0	6	0.0	2	0.0
Other/Unknown	32	0.2	1	0.0
All	20,157	100.0	15,336	100.0	16,811	100.0	17,146	100.0	16,813	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Bertie Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	9,400	9,142	8,824	8,059	8,529

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,472	\$1,525	\$1,620	\$1,504	\$1,394

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	9,261	98.5	9,035	98.8	8,715	98.8	7,970	98.9	8,429	98.8
SC	6	0.1	8	0.1	1	0.0	11	0.1	2	0.0
VA	45	0.5	38	0.4	49	0.6	27	0.3	38	0.4
GA	11	0.1	1	0.0	5	0.1	7	0.1	3	0.0
TN	3	0.0	1	0.0	3	0.0	.	.	1	0.0
Other	74	0.8	59	0.6	51	0.6	44	0.5	56	0.7
Age Group										
Less than 1 year	234	2.5	273	3.0	281	3.2	116	1.4	145	1.7
1 - 17 years	1,493	15.9	1,477	16.2	1,476	16.7	1,536	19.1	1,661	19.5
18 - 44 years	3,412	36.3	3,423	37.4	3,112	35.3	2,921	36.2	3,144	36.9
45 - 64 years	2,273	24.2	2,208	24.2	2,178	24.7	2,010	24.9	1,960	23.0
65 - 84 years	1,596	17.0	1,433	15.7	1,417	16.1	1,176	14.6	1,279	15.0
85 or more years	392	4.2	328	3.6	360	4.1	300	3.7	340	4.0
Race										
Caucasian	2,475	26.3	2,355	25.8	2,311	26.2	1,642	20.4	2,336	27.4
African American	6,795	72.3	6,662	72.9	6,361	72.1	4,310	53.5	6,048	70.9
American Indian	5	0.1	8	0.1	8	0.1	5	0.1	12	0.1
Asian/Pacific Islander	11	0.1	10	0.1	22	0.2	9	0.1	16	0.2
Other Race	94	1.0	53	0.6	62	0.7	36	0.4	117	1.4
Unavailable	20	0.2	54	0.6	60	0.7	2,057	25.5	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Bertie Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	55	0.6	40	0.4	52	0.6
Non Hispanic	9,289	98.8	9,088	99.4	8,764	99.3
Unknown	56	0.6	14	0.2	8	0.1
Point of Origin						
Non-health care facility	8,929	95.0	8,911	97.5	8,629	97.8
Transfer from a hospital or other health care facility	6	0.1	13	0.1	20	0.2
Transfer from a SNF, ICF, ALF	406	4.3	164	1.8	137	1.6
Court/law enforcement	57	0.6	50	0.5	34	0.4
Information not available	2	0.0	4	0.0	4	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,927	20.5	2,008	22.0	2,013	22.8	1,967	24.4	2,116	24.8
Medicaid	2,623	27.9	2,554	27.9	2,496	28.3	2,316	28.7	2,605	30.5
Medicare	2,951	31.4	2,749	30.1	2,660	30.1	2,223	27.6	2,430	28.5
Other government	141	1.5	160	1.8	126	1.4	140	1.7	125	1.5
Uninsured	1,758	18.7	1,671	18.3	1,529	17.3	1,396	17.3	1,251	14.7
Other	17	0.2	2	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Bertie Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	8,636	91.9	8,514	93.1	8,340	94.5	7,780	96.5	7,986	93.6
Discharged, transferred to acute facility	582	6.2	535	5.9	335	3.8	163	2.0	319	3.7
Discharged, transferred to facility that provides nursing, custodial, or supportive care	51	0.5	6	0.1	13	0.1	22	0.3	124	1.5
Discharged, transferred to rehab facility	1	0.0	.	.	3	0.0	1	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	11	0.1	1	0.0	23	0.3	13	0.2	16	0.2
Discharged, transferred to psychiatric facility	33	0.4	26	0.3	23	0.3	22	0.3	12	0.1
Hospice	2	0.0	2	0.0	.	.	2	0.0	3	0.0
Left against medical advice	40	0.4	44	0.5	53	0.6	31	0.4	36	0.4
Court/Law Enforcement	15	0.2
Expired	28	0.3	14	0.2	34	0.4	25	0.3	31	0.4
Other/Unknown	1	0.0
All	9,400	100.0	9,142	100.0	8,824	100.0	8,059	100.0	8,529	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Chowan Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	13,840	12,864	11,936	11,315	11,106

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,142	\$2,032	\$1,807	\$1,848	\$1,723

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	13,562	98.0	12,590	97.9	11,638	97.5	11,027	97.5	10,882	98.0
SC	7	0.1	9	0.1	14	0.1	17	0.2	5	0.0
VA	152	1.1	147	1.1	110	0.9	132	1.2	111	1.0
GA	13	0.1	8	0.1	8	0.1	5	0.0	9	0.1
TN	4	0.0	5	0.0	3	0.0	6	0.1	3	0.0
Other	102	0.7	105	0.8	163	1.4	128	1.1	96	0.9
Age Group										
Less than 1 year	479	3.5	551	4.3	586	4.9	281	2.5	358	3.2
1 - 17 years	1,963	14.2	1,961	15.2	1,877	15.7	2,119	18.7	2,319	20.9
18 - 44 years	4,990	36.1	4,716	36.7	4,278	35.8	4,060	35.9	3,928	35.4
45 - 64 years	3,598	26.0	3,178	24.7	2,976	24.9	2,674	23.6	2,449	22.1
65 - 84 years	2,244	16.2	1,909	14.8	1,737	14.6	1,746	15.4	1,598	14.4
85 or more years	566	4.1	549	4.3	482	4.0	435	3.8	454	4.1
Race										
Caucasian	6,743	48.7	6,343	49.3	5,803	48.6	4,241	37.5	5,364	48.3
African American	6,667	48.2	6,041	47.0	5,674	47.5	4,037	35.7	5,313	47.8
American Indian	15	0.1	14	0.1	14	0.1	4	0.0	7	0.1
Asian/Pacific Islander	21	0.2	11	0.1	16	0.1	10	0.1	12	0.1
Other Race	237	1.7	130	1.0	106	0.9	62	0.5	410	3.7
Unavailable	157	1.1	325	2.5	323	2.7	2,961	26.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Chowan Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	251	1.8	295	2.3	297	2.5
Non Hispanic	13,536	97.8	12,539	97.5	11,613	97.3
Unknown	53	0.4	30	0.2	26	0.2
Point of Origin						
Non-health care facility	13,759	99.4	12,771	99.3	11,850	99.3
Transfer from a hospital or other health care facility	3	0.0	15	0.1	30	0.3
Transfer from a SNF, ICF, ALF	56	0.4	49	0.4	40	0.3
Court/law enforcement	13	0.1	23	0.2	13	0.1
Information not available	9	0.1	6	0.0	3	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	2,623	19.0	2,518	19.6	2,541	21.3	2,586	22.9	2,556	23.0
Medicaid	4,049	29.3	3,746	29.1	3,559	29.8	3,236	28.6	3,550	32.0
Medicare	3,749	27.1	3,355	26.1	3,024	25.3	2,895	25.6	2,632	23.7
Other government	308	2.2	275	2.1	266	2.2	331	2.9	298	2.7
Uninsured	3,111	22.5	2,970	23.1	2,546	21.3	2,257	19.9	2,067	18.6
Other	9	0.1	3	0.0
Unknown	1	0.0	.	.

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Chowan Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	12,786	92.4	12,257	95.3	11,301	94.7	10,669	94.3	10,586	95.3
Discharged, transferred to acute facility	759	5.5	431	3.4	446	3.7	423	3.7	347	3.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	50	0.4	41	0.3	35	0.3	44	0.4	27	0.2
Discharged, transferred to rehab facility	12	0.1	8	0.1	6	0.1	15	0.1	17	0.2
Discharged, transferred to long term acute care facility (LTAC)	.	.	3	0.0	10	0.1	9	0.1	5	0.0
Discharged, transferred to psychiatric facility	64	0.5	48	0.4	43	0.4	62	0.5	51	0.5
Hospice	8	0.1	14	0.1	5	0.0
Left against medical advice	108	0.8	49	0.4	50	0.4	43	0.4	35	0.3
Court/Law Enforcement	8	0.1
Expired	30	0.2	27	0.2	37	0.3	36	0.3	33	0.3
Other/Unknown	23	0.2
All	13,840	100.0	12,864	100.0	11,936	100.0	11,315	100.0	11,106	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Duplin Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	20,452	15,633	19,987	19,615	18,441

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,890	\$1,619	\$1,777	\$1,496	\$1,358

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	20,209	98.8	15,518	99.3	19,830	99.2	19,453	99.2	18,285	99.2
SC	28	0.1	11	0.1	15	0.1	13	0.1	14	0.1
VA	28	0.1	10	0.1	23	0.1	17	0.1	19	0.1
GA	17	0.1	14	0.1	18	0.1	12	0.1	4	0.0
TN	10	0.0	3	0.0	3	0.0	16	0.1	4	0.0
Other	160	0.8	77	0.5	98	0.5	104	0.5	115	0.6
Age Group										
Less than 1 year	1,206	5.9	1,038	6.6	1,236	6.2	697	3.6	676	3.7
1 - 17 years	3,797	18.6	2,883	18.4	3,548	17.8	4,084	20.8	3,936	21.3
18 - 44 years	8,483	41.5	6,481	41.5	8,501	42.5	8,705	44.4	8,074	43.8
45 - 64 years	4,460	21.8	3,360	21.5	4,315	21.6	3,901	19.9	3,592	19.5
65 - 84 years	2,113	10.3	1,566	10.0	2,015	10.1	1,917	9.8	1,825	9.9
85 or more years	393	1.9	305	2.0	372	1.9	311	1.6	338	1.8
Race										
Caucasian	9,371	45.8	6,932	44.3	8,716	43.6	4,036	20.6	.	.
African American	8,318	40.7	6,569	42.0	8,629	43.2	3,846	19.6	.	.
American Indian	48	0.2	6	0.0	6	0.0	2	0.0	.	.
Asian/Pacific Islander	18	0.1	3	0.0	9	0.0	2	0.0	.	.
Other Race	2,628	12.8
Unavailable	69	0.3	2,123	13.6	2,627	13.1	11,729	59.8	18,441	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Duplin Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,380	11.6	1,969	12.6	2,420	12.1
Non Hispanic	17,758	86.8	13,664	87.4	17,567	87.9
Unknown	314	1.5
Point of Origin						
Non-health care facility	20,080	98.2	15,633	100.0	19,674	98.4
Clinic or physician's office	93	0.5
Transfer from a hospital or other health care facility	305	1.5	.	.	90	0.5
Transfer from a SNF, ICF, ALF	35	0.2	.	.	36	0.2
Court/law enforcement	23	0.1	.	.	46	0.2
Information not available	9	0.0	.	.	48	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,770	18.4	3,139	20.1	4,428	22.2	4,173	21.3	4,571	24.8
Medicaid	6,987	34.2	4,898	31.3	5,736	28.7	5,858	29.9	5,490	29.8
Medicare	3,773	18.4	2,733	17.5	3,512	17.6	3,216	16.4	3,055	16.6
Other government	476	2.3	353	2.3	348	1.7	363	1.9	341	1.8
Uninsured	5,446	26.6	4,014	25.7	5,300	26.5	5,414	27.6	4,501	24.4
Unknown	.	.	496	3.2	663	3.3	591	3.0	483	2.6

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Duplin Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	19,449	95.1	14,762	94.4	18,952	94.8	18,586	94.8	17,345	94.1
Discharged, transferred to acute facility	573	2.8	531	3.4	610	3.1	594	3.0	585	3.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	80	0.4	114	0.7	133	0.7	143	0.7	230	1.2
Discharged, transferred to rehab facility	5	0.0	.	.	1	0.0	.	.	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	4	0.0
Discharged, transferred to psychiatric facility	70	0.3	57	0.4	66	0.3	90	0.5	102	0.6
Hospice	6	0.0	6	0.0	1	0.0	7	0.0	.	.
Left against medical advice	158	0.8	104	0.7	166	0.8	166	0.8	143	0.8
Court/Law Enforcement	17	0.1	24	0.2	36	0.2	12	0.1	.	.
Expired	28	0.1	34	0.2	21	0.1	17	0.1	34	0.2
Other/Unknown	62	0.3	1	0.0	1	0.0	.	.	1	0.0
All	20,452	100.0	15,633	100.0	19,987	100.0	19,615	100.0	18,441	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Edgecombe Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	23,503	22,084	19,553	19,269	19,082

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,767	\$2,794	\$2,732	\$2,341	\$2,008

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	23,300	99.1	21,878	99.1	19,359	99.0	19,109	99.2	18,931	99.2
SC	10	0.0	12	0.1	13	0.1	6	0.0	8	0.0
VA	38	0.2	42	0.2	38	0.2	48	0.2	27	0.1
GA	17	0.1	8	0.0	7	0.0	2	0.0	8	0.0
TN	8	0.0	3	0.0	1	0.0	3	0.0	4	0.0
Other	130	0.6	141	0.6	135	0.7	101	0.5	104	0.5
Age Group										
Less than 1 year	1,111	4.7	1,027	4.7	974	5.0	580	3.0	680	3.6
1 - 17 years	3,994	17.0	3,509	15.9	3,283	16.8	3,943	20.5	4,082	21.4
18 - 44 years	8,915	37.9	8,961	40.6	8,069	41.3	7,873	40.9	7,954	41.7
45 - 64 years	5,869	25.0	5,678	25.7	4,852	24.8	4,571	23.7	4,204	22.0
65 - 84 years	2,983	12.7	2,434	11.0	1,920	9.8	1,906	9.9	1,763	9.2
85 or more years	631	2.7	475	2.2	455	2.3	396	2.1	399	2.1
Race										
Caucasian	7,704	32.8	7,416	33.6	6,724	34.4	5,086	26.4	6,677	35.0
African American	14,969	63.7	13,900	62.9	12,124	62.0	8,921	46.3	11,712	61.4
American Indian	28	0.1	16	0.1	22	0.1	10	0.1	3	0.0
Asian/Pacific Islander	22	0.1	25	0.1	19	0.1	14	0.1	33	0.2
Other Race	429	1.8	128	0.6	139	0.7	94	0.5	657	3.4
Unavailable	351	1.5	599	2.7	525	2.7	5,144	26.7	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Edgecombe Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	621	2.6	548	2.5	498	2.5
Non Hispanic	22,795	97.0	21,485	97.3	19,028	97.3
Unknown	87	0.4	51	0.2	27	0.1
Point of Origin						
Non-health care facility	22,854	97.2	21,788	98.7	19,228	98.3
Transfer from a hospital or other health care facility	16	0.1	5	0.0	13	0.1
Transfer from a SNF, ICF, ALF	574	2.4	236	1.1	236	1.2
Court/law enforcement	42	0.2	51	0.2	67	0.3
Information not available	17	0.1	4	0.0	9	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	5,050	21.5	5,103	23.1	4,661	23.8	4,655	24.2	4,927	25.8
Medicaid	7,455	31.7	7,015	31.8	6,154	31.5	6,291	32.6	6,396	33.5
Medicare	5,290	22.5	4,449	20.1	3,726	19.1	3,489	18.1	3,084	16.2
Other government	320	1.4	328	1.5	322	1.6	296	1.5	381	2.0
Uninsured	5,388	22.9	5,189	23.5	4,690	24.0	4,515	23.4	4,292	22.5
Other	23	0.1	2	0.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Edgecombe Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	22,747	96.8	21,706	98.3	19,225	98.3	18,921	98.2	18,594	97.4
Discharged, transferred to acute facility	457	1.9	120	0.5	95	0.5	96	0.5	219	1.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	73	0.3	38	0.2	36	0.2	51	0.3	45	0.2
Discharged, transferred to rehab facility	1	0.0	3	0.0	5	0.0	3	0.0	5	0.0
Discharged, transferred to long term acute care facility (LTAC)	5	0.0	23	0.1	5	0.0	14	0.1	8	0.0
Discharged, transferred to psychiatric facility	63	0.3	48	0.2	56	0.3	55	0.3	32	0.2
Hospice	2	0.0	4	0.0	1	0.0	7	0.0	10	0.1
Left against medical advice	94	0.4	101	0.5	98	0.5	85	0.4	124	0.6
Court/Law Enforcement	10	0.0
Expired	35	0.1	41	0.2	32	0.2	37	0.2	45	0.2
Other/Unknown	16	0.1
All	23,503	100.0	22,084	100.0	19,553	100.0	19,269	100.0	19,082	100.0

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Medical Center**

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	89,000	80,778	84,082	85,340	78,848

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,588	\$2,448	\$2,122	\$1,938	\$1,765

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	87,364	98.2	79,223	98.1	82,346	97.9	83,433	97.8	77,558	98.4
SC	84	0.1	83	0.1	85	0.1	112	0.1	63	0.1
VA	337	0.4	312	0.4	374	0.4	411	0.5	298	0.4
GA	72	0.1	83	0.1	137	0.2	103	0.1	72	0.1
TN	69	0.1	31	0.0	37	0.0	39	0.0	25	0.0
Other	1,074	1.2	1,046	1.3	1,103	1.3	1,242	1.5	832	1.1
Age Group										
Less than 1 year	3,508	3.9	2,278	2.8	2,982	3.5	1,703	2.0	1,615	2.0
1 - 17 years	12,143	13.6	8,623	10.7	11,244	13.4	13,402	15.7	13,023	16.5
18 - 44 years	44,441	49.9	43,630	54.0	43,988	52.3	44,406	52.0	40,666	51.6
45 - 64 years	20,025	22.5	18,802	23.3	18,625	22.2	18,550	21.7	16,640	21.1
65 - 84 years	7,514	8.4	6,295	7.8	6,055	7.2	6,030	7.1	5,761	7.3
85 or more years	1,369	1.5	1,150	1.4	1,188	1.4	1,249	1.5	1,143	1.4
Race										
Caucasian	33,647	37.8	31,982	39.6	33,864	40.3	26,484	31.0	34,967	44.3
African American	50,526	56.8	44,915	55.6	46,062	54.8	35,174	41.2	40,158	50.9
American Indian	135	0.2	116	0.1	146	0.2	104	0.1	105	0.1
Asian/Pacific Islander	221	0.2	157	0.2	171	0.2	123	0.1	100	0.1
Other Race	3,723	4.2	790	1.0	733	0.9	555	0.7	3,518	4.5
Unavailable	748	0.8	2,818	3.5	3,106	3.7	22,900	26.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,386	3.8	2,680	3.3	2,956	3.5
Non Hispanic	85,320	95.9	77,960	96.5	80,976	96.3
Unknown	294	0.3	138	0.2	150	0.2
Point of Origin						
Non-health care facility	86,920	97.7	79,104	97.9	82,837	98.5
Transfer from a hospital or other health care facility	594	0.7	534	0.7	400	0.5
Transfer from a SNF, ICF, ALF	1,193	1.3	812	1.0	562	0.7
Court/law enforcement	282	0.3	320	0.4	279	0.3
Information not available	11	0.0	8	0.0	4	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	22,450	25.2	21,421	26.5	22,558	26.8	22,945	26.9	22,676	28.8
Medicaid	24,094	27.1	19,834	24.6	21,204	25.2	21,347	25.0	20,071	25.5
Medicare	14,750	16.6	12,670	15.7	12,413	14.8	12,346	14.5	11,235	14.2
Other government	2,130	2.4	2,090	2.6	2,201	2.6	2,377	2.8	2,063	2.6
Uninsured	25,576	28.7	24,763	30.7	25,706	30.6	26,183	30.7	22,787	28.9
Other	142	0.2	16	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	87,987	98.9	79,971	99.0	83,396	99.2	84,732	99.3	78,349	99.4
Discharged, transferred to acute facility	50	0.1	55	0.1	40	0.0	24	0.0	96	0.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	125	0.1	95	0.1	92	0.1	89	0.1	78	0.1
Discharged, transferred to rehab facility	68	0.1	52	0.1	26	0.0	33	0.0	32	0.0
Discharged, transferred to long term acute care facility (LTAC)	4	0.0	3	0.0	5	0.0	2	0.0	3	0.0
Discharged, transferred to psychiatric facility	61	0.1	79	0.1	138	0.2	138	0.2	76	0.1
Hospice	6	0.0	5	0.0	6	0.0	16	0.0	9	0.0
Left against medical advice	499	0.6	397	0.5	247	0.3	197	0.2	132	0.2
Court/Law Enforcement	48	0.1
Expired	83	0.1	121	0.1	132	0.2	109	0.1	73	0.1
Other/Unknown	69	0.1
All	89,000	100.0	80,778	100.0	84,082	100.0	85,340	100.0	78,848	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Pungo Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	5,257	4,053	4,996	5,386	5,588

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,164	\$842	\$765	\$813	\$778

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	5,187	98.7	4,001	98.7	4,931	98.7	5,308	98.6	5,503	98.5
SC	2	0.0	4	0.1	.	.	1	0.0	3	0.1
VA	17	0.3	8	0.2	12	0.2	20	0.4	14	0.3
GA	9	0.2	4	0.1	5	0.1	6	0.1	11	0.2
TN	1	0.0	1	0.0	2	0.0	3	0.1	5	0.1
Other	41	0.8	35	0.9	46	0.9	48	0.9	52	0.9
Age Group										
Less than 1 year	154	2.9	98	2.4	160	3.2	107	2.0	102	1.8
1 - 17 years	825	15.7	618	15.2	786	15.7	1,070	19.9	1,081	19.3
18 - 44 years	1,664	31.7	1,265	31.2	1,632	32.7	1,942	36.1	2,084	37.3
45 - 64 years	1,486	28.3	1,134	28.0	1,428	28.6	1,270	23.6	1,358	24.3
65 - 84 years	891	16.9	749	18.5	794	15.9	768	14.3	773	13.8
85 or more years	237	4.5	189	4.7	196	3.9	229	4.3	190	3.4
Race										
Caucasian	2,810	53.5	2,233	55.1	2,428	48.6	1,967	36.5	.	.
African American	2,252	42.8	1,700	41.9	2,372	47.5	1,973	36.6	.	.
Asian/Pacific Islander	3	0.1	1	0.0	2	0.0
Other Race	178	3.4	119	2.9	194	3.9	156	2.9	.	.
Unavailable	14	0.3	1,290	24.0	5,588	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Pungo Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	150	2.9	118	2.9	204	4.1
Non Hispanic	5,043	95.9	3,841	94.8	4,770	95.5
Unknown	64	1.2	94	2.3	22	0.4
Point of Origin						
Non-health care facility	5,138	97.7	4,011	99.0	4,945	99.0
Clinic or physician's office	.	.	36	0.9	40	0.8
Transfer from a hospital or other health care facility	9	0.2	.	.	2	0.0
Transfer from a SNF, ICF, ALF	56	1.1
Court/law enforcement	53	1.0	6	0.1	9	0.2
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,126	21.4	879	21.7	1,104	22.1	1,137	21.1	1,239	22.2
Medicaid	1,495	28.4	970	23.9	1,287	25.8	1,524	28.3	1,624	29.1
Medicare	1,654	31.5	1,317	32.5	1,472	29.5	1,402	26.0	1,412	25.3
Other government	112	2.1
Uninsured	870	16.5	683	16.9	792	15.9	960	17.8	939	16.8
Unknown	.	.	204	5.0	341	6.8	363	6.7	374	6.7

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Pungo Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	4,931	93.8	3,731	92.1	4,745	95.0	5,148	95.6	5,350	95.7
Discharged, transferred to acute facility	168	3.2	142	3.5	159	3.2	157	2.9	140	2.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	61	1.2	79	1.9	37	0.7	32	0.6	52	0.9
Discharged, transferred to rehab facility	1	0.0	1	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	1	0.0
Discharged, transferred to psychiatric facility	14	0.3	8	0.2
Hospice	3	0.1	4	0.1
Left against medical advice	15	0.3	41	1.0	40	0.8	39	0.7	41	0.7
Court/Law Enforcement	47	0.9	35	0.9
Expired	10	0.2	5	0.1	15	0.3	10	0.2	5	0.1
Other/Unknown	7	0.1	6	0.1
All	5,257	100.0	4,053	100.0	4,996	100.0	5,386	100.0	5,588	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Roanoke-Chowan Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	18,629	17,776	16,399	15,697	15,839

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,108	\$2,019	\$1,809	\$1,684	\$1,486

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	18,198	97.7	17,355	97.6	16,007	97.6	15,340	97.7	15,472	97.7
SC	15	0.1	16	0.1	14	0.1	15	0.1	14	0.1
VA	232	1.2	231	1.3	192	1.2	181	1.2	194	1.2
GA	18	0.1	14	0.1	21	0.1	10	0.1	14	0.1
TN	4	0.0	9	0.1	5	0.0	1	0.0	.	.
Other	162	0.9	151	0.8	160	1.0	150	1.0	145	0.9
Age Group										
Less than 1 year	856	4.6	788	4.4	779	4.8	467	3.0	503	3.2
1 - 17 years	3,076	16.5	2,826	15.9	2,762	16.8	3,168	20.2	3,361	21.2
18 - 44 years	7,273	39.0	7,030	39.5	6,382	38.9	5,915	37.7	6,047	38.2
45 - 64 years	4,322	23.2	4,212	23.7	3,791	23.1	3,596	22.9	3,566	22.5
65 - 84 years	2,535	13.6	2,400	13.5	2,196	13.4	2,079	13.2	1,962	12.4
85 or more years	567	3.0	520	2.9	489	3.0	472	3.0	400	2.5
Race										
Caucasian	4,463	24.0	4,281	24.1	4,161	25.4	2,887	18.4	3,929	24.8
African American	13,751	73.8	13,081	73.6	11,871	72.4	8,412	53.6	11,576	73.1
American Indian	91	0.5	78	0.4	85	0.5	95	0.6	61	0.4
Asian/Pacific Islander	25	0.1	24	0.1	15	0.1	15	0.1	14	0.1
Other Race	188	1.0	85	0.5	70	0.4	75	0.5	259	1.6
Unavailable	111	0.6	227	1.3	197	1.2	4,213	26.8	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Vidant Roanoke-Chowan Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	215	1.2	217	1.2	171	1.0
Non Hispanic	18,369	98.6	17,549	98.7	16,202	98.8
Unknown	45	0.2	10	0.1	26	0.2
Point of Origin						
Non-health care facility	18,158	97.5	17,580	98.9	16,355	99.7
Transfer from a hospital or other health care facility	16	0.1	23	0.1	34	0.2
Transfer from a SNF, ICF, ALF	396	2.1	135	0.8	1	0.0
Court/law enforcement	57	0.3	37	0.2	7	0.0
Information not available	2	0.0	1	0.0	2	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	3,948	21.2	4,175	23.5	3,988	24.3	3,965	25.3	4,201	26.5
Medicaid	6,062	32.5	5,622	31.6	5,118	31.2	4,875	31.1	5,068	32.0
Medicare	4,478	24.0	4,251	23.9	3,877	23.6	3,643	23.2	3,424	21.6
Other government	298	1.6	329	1.9	327	2.0	295	1.9	325	2.1
Uninsured	3,843	20.6	3,399	19.1	3,089	18.8	2,888	18.4	2,813	17.8
Other	31	0.2	8	0.1

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics Vidant Roanoke-Chowan Hospital

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	17,818	95.6	17,233	96.9	15,932	97.2	15,267	97.3	15,360	97.0
Discharged, transferred to acute facility	534	2.9	222	1.2	176	1.1	207	1.3	251	1.6
Discharged, transferred to facility that provides nursing, custodial, or supportive care	76	0.4	39	0.2	29	0.2	30	0.2	36	0.2
Discharged, transferred to rehab facility	4	0.0	18	0.1	6	0.0	9	0.1	12	0.1
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	17	0.1	48	0.3	12	0.1	3	0.0
Discharged, transferred to psychiatric facility	22	0.1	13	0.1	26	0.2	22	0.1	30	0.2
Hospice	3	0.0	2	0.0	.	.	4	0.0	8	0.1
Left against medical advice	116	0.6	163	0.9	126	0.8	85	0.5	95	0.6
Court/Law Enforcement	3	0.0
Expired	51	0.3	69	0.4	56	0.3	61	0.4	44	0.3
Other/Unknown	1	0.0
All	18,629	100.0	17,776	100.0	16,399	100.0	15,697	100.0	15,839	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	105,313	102,335	96,458	93,457	102,094

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,946	\$3,610	\$3,304	\$2,898	\$2,649

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	103,377	98.2	100,294	98.0	94,623	98.1	91,608	98.0	99,898	97.8
SC	122	0.1	126	0.1	126	0.1	103	0.1	119	0.1
VA	228	0.2	256	0.3	224	0.2	231	0.2	238	0.2
GA	105	0.1	144	0.1	100	0.1	116	0.1	106	0.1
TN	29	0.0	49	0.0	25	0.0	24	0.0	33	0.0
Other	1,452	1.4	1,466	1.4	1,360	1.4	1,375	1.5	1,700	1.7
Age Group										
Less than 1 year	11,540	11.0	11,119	10.9	10,610	11.0	6,022	6.4	6,677	6.5
1 - 17 years	28,840	27.4	27,482	26.9	26,154	27.1	31,205	33.4	34,986	34.3
18 - 44 years	38,250	36.3	38,039	37.2	36,101	37.4	34,603	37.0	37,928	37.2
45 - 64 years	18,795	17.8	18,779	18.4	17,360	18.0	16,066	17.2	16,736	16.4
65 - 84 years	6,608	6.3	5,680	5.6	5,171	5.4	4,667	5.0	4,791	4.7
85 or more years	1,280	1.2	1,236	1.2	1,062	1.1	894	1.0	976	1.0
Race										
Caucasian	33,848	32.1	33,580	32.8	31,565	32.7	30,469	32.6	.	.
African American	54,125	51.4	52,748	51.5	49,721	51.5	47,797	51.1	.	.
American Indian	112	0.1	114	0.1	106	0.1	126	0.1	.	.
Asian/Pacific Islander	839	0.8	756	0.7	733	0.8	620	0.7	.	.
Other Race	16,120	15.3	14,891	14.6	14,121	14.6	14,082	15.1	.	.
Unavailable	269	0.3	246	0.2	212	0.2	363	0.4	102,094	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	16,497	15.7	15,281	14.9	14,429	15.0
Non Hispanic	88,250	83.8	86,459	84.5	81,717	84.7
Unknown	566	0.5	595	0.6	312	0.3
Point of Origin						
Non-health care facility	102,738	97.6	99,890	97.6	93,843	97.3
Clinic or physician's office	193	0.2	210	0.2	228	0.2
Transfer from a hospital or other health care facility	1,994	1.9	1,766	1.7	1,811	1.9
Transfer from a SNF, ICF, ALF	331	0.3	395	0.4	483	0.5
Court/law enforcement	57	0.1	74	0.1	93	0.1

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	26,336	25.0	24,092	23.5	24,771	25.7	24,344	26.0	29,904	29.3
Medicaid	40,535	38.5	38,489	37.6	33,150	34.4	32,940	35.2	33,866	33.2
Medicare	9,526	9.0	10,848	10.6	9,629	10.0	8,902	9.5	8,915	8.7
Other government	2,135	2.0	2,301	2.2	2,248	2.3	2,066	2.2	2,319	2.3
Uninsured	26,762	25.4	26,589	26.0	26,037	27.0	24,896	26.6	26,543	26.0
Other	19	0.0	16	0.0	623	0.6	309	0.3	547	0.5

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	100,468	95.4	97,733	95.5	94,092	97.5	87,948	94.1	97,071	95.1
Discharged, transferred to acute facility	287	0.3	228	0.2	116	0.1	396	0.4	893	0.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	1,006	1.0	1,048	1.0	551	0.6	1,284	1.4	499	0.5
Discharged, transferred to rehab facility	9	0.0	6	0.0	2	0.0	16	0.0	13	0.0
Discharged, transferred to long term acute care facility (LTAC)	2	0.0	.	.
Discharged, transferred to psychiatric facility	1,430	1.4	818	0.8	420	0.4	796	0.9	862	0.8
Hospice	40	0.0	27	0.0	8	0.0	10	0.0	17	0.0
Left against medical advice	1,354	1.3	1,813	1.8	896	0.9	1,959	2.1	2,525	2.5
Court/Law Enforcement	442	0.4	415	0.4	276	0.3	814	0.9	.	.
Expired	122	0.1	117	0.1	49	0.1	143	0.2	144	0.1
Other/Unknown	155	0.1	130	0.1	48	0.0	89	0.1	70	0.1
All	105,313	100.0	102,335	100.0	96,458	100.0	93,457	100.0	102,094	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Apex Healthplex

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	18,111	18,613	18,783	16,943	16,558

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,820	\$2,733	\$2,493	\$2,325	\$2,194

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	17,753	98.0	18,274	98.2	18,376	97.8	16,546	97.7	16,149	97.5
SC	16	0.1	22	0.1	16	0.1	26	0.2	35	0.2
VA	41	0.2	53	0.3	43	0.2	35	0.2	47	0.3
GA	15	0.1	16	0.1	30	0.2	17	0.1	18	0.1
TN	8	0.0	6	0.0	5	0.0	8	0.0	6	0.0
Other	278	1.5	242	1.3	313	1.7	311	1.8	303	1.8
Age Group										
Less than 1 year	764	4.2	850	4.6	821	4.4	359	2.1	344	2.1
1 - 17 years	4,642	25.6	4,751	25.5	4,974	26.5	4,877	28.8	4,954	29.9
18 - 44 years	8,049	44.4	8,475	45.5	8,512	45.3	7,839	46.3	7,589	45.8
45 - 64 years	3,262	18.0	3,164	17.0	3,168	16.9	2,734	16.1	2,681	16.2
65 - 84 years	1,192	6.6	1,153	6.2	1,136	6.0	959	5.7	847	5.1
85 or more years	202	1.1	220	1.2	172	0.9	175	1.0	143	0.9
Race										
Caucasian	11,451	63.2	11,957	64.2	12,213	65.0	11,359	67.0	.	.
African American	4,954	27.4	4,952	26.6	4,949	26.3	4,346	25.7	.	.
American Indian	27	0.1	31	0.2	21	0.1	23	0.1	.	.
Asian/Pacific Islander	269	1.5	273	1.5	271	1.4	230	1.4	.	.
Other Race	1,395	7.7	1,374	7.4	1,309	7.0	961	5.7	.	.
Unavailable	15	0.1	26	0.1	20	0.1	24	0.1	16,558	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed Apex Healthplex**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,108	6.1	1,114	6.0	1,016	5.4
Non Hispanic	16,916	93.4	17,410	93.5	17,680	94.1
Unknown	87	0.5	89	0.5	87	0.5
Point of Origin						
Non-health care facility	18,017	99.5	18,493	99.4	18,567	98.9
Clinic or physician's office	30	0.2	19	0.1	73	0.4
Transfer from a hospital or other health care facility	51	0.3	89	0.5	139	0.7
Transfer from a SNF, ICF, ALF	13	0.1	10	0.1	1	0.0
Court/law enforcement	.	.	2	0.0	3	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	8,699	48.0	8,865	47.6	8,986	47.8	8,558	50.5	8,841	53.4
Medicaid	3,419	18.9	3,330	17.9	3,158	16.8	2,734	16.1	2,466	14.9
Medicare	1,433	7.9	1,741	9.4	1,678	8.9	1,439	8.5	1,332	8.0
Other government	672	3.7	635	3.4	601	3.2	575	3.4	557	3.4
Uninsured	3,888	21.5	4,042	21.7	4,299	22.9	3,628	21.4	3,328	20.1
Other	61	0.3	9	0.1	34	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Apex Healthplex

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	17,484	96.5	18,140	97.5	18,630	99.2	16,553	97.7	16,304	98.5
Discharged, transferred to acute facility	422	2.3	293	1.6	65	0.3	178	1.1	146	0.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	61	0.3	79	0.4	52	0.3	139	0.8	18	0.1
Discharged, transferred to psychiatric facility	40	0.2	25	0.1	8	0.0	21	0.1	25	0.2
Hospice	2	0.0	3	0.0	.	.	1	0.0	.	.
Left against medical advice	91	0.5	64	0.3	22	0.1	45	0.3	63	0.4
Court/Law Enforcement	6	0.0	5	0.0	5	0.0	5	0.0	.	.
Expired	1	0.0	.	.	1	0.0	1	0.0	2	0.0
Other/Unknown	4	0.0	4	0.0
All	18,111	100.0	18,613	100.0	18,783	100.0	16,943	100.0	16,558	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Brier Creek Med Park

Patient Characteristics	Fiscal Year	
	2013	2012
Total number of Visits	12,869	7,046

Patient Characteristics	Fiscal Year	
	2013	2012
Average Patient Charges	\$2,962	\$2,967

Patient Characteristics	Fiscal Year			
	2013		2012	
	N	%	N	%
Patient Residence State				
NC	12,412	96.4	6,770	96.1
SC	25	0.2	19	0.3
VA	64	0.5	38	0.5
GA	36	0.3	12	0.2
TN	9	0.1	4	0.1
Other	323	2.5	203	2.9
Age Group				
Less than 1 year	452	3.5	279	4.0
1 - 17 years	2,127	16.5	1,132	16.1
18 - 44 years	7,270	56.5	3,805	54.0
45 - 64 years	2,225	17.3	1,402	19.9
65 - 84 years	676	5.3	359	5.1
85 or more years	119	0.9	69	1.0
Race				
Caucasian	7,024	54.6	4,113	58.4
African American	4,963	38.6	2,414	34.3
American Indian	28	0.2	13	0.2
Asian/Pacific Islander	157	1.2	101	1.4
Other Race	667	5.2	377	5.4
Unavailable	30	0.2	28	0.4

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed Brier Creek Med Park**

Patient Characteristics	Fiscal Year			
	2013		2012	
	N	%	N	%
Ethnicity				
Hispanic	504	3.9	263	3.7
Non Hispanic	12,079	93.9	6,649	94.4
Unknown	286	2.2	134	1.9
Point of Origin				
Non-health care facility	12,865	100.0	7,043	100.0
Clinic or physician's office	4	0.0	3	0.0

Patient Characteristics	Fiscal Year			
	2013		2012	
	N	%	N	%
Payer				
Commercial/HMO	6,598	51.3	4,024	57.1
Medicaid	1,875	14.6	810	11.5
Medicare	856	6.7	548	7.8
Other government	502	3.9	277	3.9
Uninsured	3,038	23.6	1,387	19.7

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed Brier Creek Med Park**

Patient Characteristics	Fiscal Year			
	2013		2012	
	N	%	N	%
Patient Disposition				
Home, self, or outpatient care	12,532	97.4	6,840	97.1
Discharged, transferred to acute facility	225	1.7	132	1.9
Discharged, transferred to facility that provides nursing, custodial, or supportive care	7	0.1	6	0.1
Discharged, transferred to rehab facility	4	0.0	.	.
Discharged, transferred to psychiatric facility	9	0.1	14	0.2
Hospice	1	0.0	.	.
Left against medical advice	61	0.5	36	0.5
Court/Law Enforcement	.	.	2	0.0
Expired	1	0.0	1	0.0
Other/Unknown	29	0.2	15	0.2
All	12,869	100.0	7,046	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Cary

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	38,108	37,165	35,656	34,212	37,569

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$4,645	\$4,287	\$3,848	\$3,486	\$3,445

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	37,060	97.2	36,154	97.3	34,576	97.0	33,246	97.2	36,519	97.2
SC	68	0.2	64	0.2	64	0.2	57	0.2	68	0.2
VA	134	0.4	111	0.3	124	0.3	99	0.3	112	0.3
GA	43	0.1	70	0.2	77	0.2	59	0.2	45	0.1
TN	23	0.1	27	0.1	21	0.1	28	0.1	21	0.1
Other	780	2.0	739	2.0	794	2.2	723	2.1	804	2.1
Age Group										
Less than 1 year	1,286	3.4	1,285	3.5	1,395	3.9	601	1.8	718	1.9
1 - 17 years	5,340	14.0	5,390	14.5	5,420	15.2	5,910	17.3	6,813	18.1
18 - 44 years	16,299	42.8	16,290	43.8	15,783	44.3	15,512	45.3	17,676	47.0
45 - 64 years	8,809	23.1	8,395	22.6	7,931	22.2	7,480	21.9	7,873	21.0
65 - 84 years	4,864	12.8	4,479	12.1	3,915	11.0	3,581	10.5	3,498	9.3
85 or more years	1,510	4.0	1,326	3.6	1,212	3.4	1,128	3.3	991	2.6
Race										
Caucasian	23,592	61.9	23,598	63.5	22,915	64.3	21,964	64.2	.	.
African American	10,238	26.9	9,486	25.5	9,110	25.5	8,780	25.7	.	.
American Indian	47	0.1	54	0.1	53	0.1	46	0.1	.	.
Asian/Pacific Islander	864	2.3	829	2.2	752	2.1	669	2.0	.	.
Other Race	2,917	7.7	2,800	7.5	2,517	7.1	2,292	6.7	.	.
Unavailable	450	1.2	398	1.1	309	0.9	461	1.3	37,569	100.0

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Cary

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,698	7.1	2,473	6.7	2,210	6.2
Non Hispanic	35,242	92.5	34,488	92.8	33,141	92.9
Unknown	168	0.4	204	0.5	305	0.9
Point of Origin						
Non-health care facility	36,898	96.8	35,934	96.7	34,553	96.9
Clinic or physician's office	44	0.1	73	0.2	139	0.4
Transfer from a hospital or other health care facility	1,029	2.7	983	2.6	804	2.3
Transfer from a SNF, ICF, ALF	126	0.3	166	0.4	156	0.4
Court/law enforcement	11	0.0	9	0.0	4	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	17,130	45.0	15,814	42.6	15,304	42.9	15,001	43.8	17,617	46.9
Medicaid	5,877	15.4	5,374	14.5	4,916	13.8	5,095	14.9	4,879	13.0
Medicare	6,030	15.8	6,686	18.0	5,964	16.7	5,658	16.5	5,346	14.2
Other government	1,418	3.7	1,484	4.0	1,432	4.0	1,199	3.5	1,381	3.7
Uninsured	7,639	20.0	7,783	20.9	8,014	22.5	7,244	21.2	8,267	22.0
Other	14	0.0	24	0.1	26	0.1	15	0.0	79	0.2

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Cary

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	35,597	93.4	35,229	94.8	34,734	97.4	32,334	94.5	36,428	97.0
Discharged, transferred to acute facility	880	2.3	562	1.5	159	0.4	396	1.2	442	1.2
Discharged, transferred to facility that provides nursing, custodial, or supportive care	910	2.4	827	2.2	474	1.3	966	2.8	210	0.6
Discharged, transferred to rehab facility	22	0.1	1	0.0	1	0.0	3	0.0	3	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0
Discharged, transferred to psychiatric facility	246	0.6	161	0.4	77	0.2	152	0.4	150	0.4
Hospice	28	0.1	23	0.1	2	0.0	4	0.0	5	0.0
Left against medical advice	364	1.0	311	0.8	196	0.5	304	0.9	306	0.8
Court/Law Enforcement	29	0.1	20	0.1	8	0.0	22	0.1	.	.
Expired	13	0.0	18	0.0	5	0.0	27	0.1	21	0.1
Other/Unknown	18	0.0	13	0.0	.	.	4	0.0	4	0.0
All	38,108	100.0	37,165	100.0	35,656	100.0	34,212	100.0	37,569	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed Garner Healthplex Emergency Services

Patient Characteristics	Fiscal Year
	2013
Total number of Visits	1,969

Patient Characteristics	Fiscal Year
	2013
Average Patient Charges	\$3,177

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Residence State		
NC	1,940	98.5
SC	2	0.1
VA	2	0.1
GA	2	0.1
Other	23	1.2
Age Group		
Less than 1 year	51	2.6
1 - 17 years	337	17.1
18 - 44 years	891	45.3
45 - 64 years	452	23.0
65 - 84 years	208	10.6
85 or more years	30	1.5
Race		
Caucasian	1,025	52.1
African American	774	39.3
American Indian	5	0.3
Asian/Pacific Islander	12	0.6
Other Race	152	7.7
Unavailable	1	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed Garner Healthplex Emergency Services**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Ethnicity		
Hispanic	148	7.5
Non Hispanic	1,817	92.3
Unknown	4	0.2
Point of Origin		
Non-health care facility	1,961	99.6
Clinic or physician's office	2	0.1
Transfer from a hospital or other health care facility	5	0.3
Transfer from a SNF, ICF, ALF	1	0.1

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Payer		
Commercial/HMO	742	37.7
Medicaid	444	22.5
Medicare	238	12.1
Other government	65	3.3
Uninsured	479	24.3
Other	1	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed Garner Healthplex Emergency Services**

Patient Characteristics	Fiscal Year	
	2013	
	N	%
Patient Disposition		
Home, self, or outpatient care	1,850	94.0
Discharged, transferred to acute facility	99	5.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	8	0.4
Discharged, transferred to psychiatric facility	1	0.1
Left against medical advice	6	0.3
Court/Law Enforcement	4	0.2
Other/Unknown	1	0.1
All	1,969	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics WakeMed North Healthplex Day Surgery

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	31,372	31,403	31,590	30,550	31,575

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$3,005	\$2,842	\$2,697	\$2,507	\$2,431

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	30,688	97.8	30,781	98.0	30,889	97.8	29,939	98.0	30,873	97.8
SC	33	0.1	28	0.1	50	0.2	32	0.1	35	0.1
VA	101	0.3	72	0.2	90	0.3	73	0.2	84	0.3
GA	29	0.1	37	0.1	37	0.1	46	0.2	32	0.1
TN	9	0.0	16	0.1	21	0.1	25	0.1	10	0.0
Other	512	1.6	469	1.5	503	1.6	435	1.4	541	1.7
Age Group										
Less than 1 year	1,134	3.6	1,130	3.6	1,202	3.8	529	1.7	515	1.6
1 - 17 years	6,528	20.8	6,585	21.0	6,720	21.3	7,308	23.9	7,874	24.9
18 - 44 years	14,941	47.6	15,078	48.0	15,039	47.6	14,641	47.9	15,108	47.8
45 - 64 years	6,037	19.2	5,983	19.1	5,991	19.0	5,664	18.5	5,729	18.1
65 - 84 years	2,303	7.3	2,207	7.0	2,210	7.0	2,011	6.6	1,960	6.2
85 or more years	429	1.4	420	1.3	428	1.4	397	1.3	389	1.2
Race										
Caucasian	16,948	54.0	17,353	55.3	17,919	56.7	17,664	57.8	.	.
African American	12,541	40.0	11,970	38.1	11,540	36.5	10,868	35.6	.	.
American Indian	19	0.1	31	0.1	25	0.1	30	0.1	.	.
Asian/Pacific Islander	267	0.9	230	0.7	197	0.6	207	0.7	.	.
Other Race	1,548	4.9	1,744	5.6	1,899	6.0	1,726	5.6	.	.
Unavailable	49	0.2	75	0.2	10	0.0	55	0.2	31,575	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed North Healthplex Day Surgery**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,875	6.0	1,660	5.3	1,576	5.0
Non Hispanic	29,002	92.4	29,307	93.3	29,858	94.5
Unknown	495	1.6	436	1.4	156	0.5
Point of Origin						
Non-health care facility	31,297	99.8	31,232	99.5	31,145	98.6
Clinic or physician's office	34	0.1	80	0.3	158	0.5
Transfer from a hospital or other health care facility	32	0.1	47	0.1	177	0.6
Transfer from a SNF, ICF, ALF	9	0.0	42	0.1	110	0.3
Court/law enforcement	.	.	2	0.0	.	.

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	13,264	42.3	12,702	40.4	13,473	42.6	13,502	44.2	15,354	48.6
Medicaid	7,264	23.2	6,473	20.6	5,615	17.8	5,689	18.6	5,333	16.9
Medicare	2,793	8.9	3,468	11.0	3,467	11.0	3,187	10.4	3,049	9.7
Other government	839	2.7	912	2.9	892	2.8	846	2.8	909	2.9
Uninsured	7,210	23.0	7,847	25.0	8,006	25.3	7,318	24.0	6,822	21.6
Other	2	0.0	1	0.0	137	0.4	8	0.0	108	0.3

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
WakeMed North Healthplex Day Surgery**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	30,430	97.0	30,626	97.5	31,154	98.6	29,657	97.1	30,920	97.9
Discharged, transferred to acute facility	460	1.5	316	1.0	148	0.5	334	1.1	322	1.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	92	0.3	92	0.3	90	0.3	242	0.8	49	0.2
Discharged, transferred to rehab facility	1	0.0	1	0.0
Discharged, transferred to psychiatric facility	74	0.2	37	0.1	31	0.1	70	0.2	75	0.2
Hospice	2	0.0	2	0.0	2	0.0
Left against medical advice	300	1.0	318	1.0	165	0.5	232	0.8	192	0.6
Court/Law Enforcement	3	0.0	10	0.0	.	.	8	0.0	.	.
Expired	7	0.0	2	0.0	2	0.0	6	0.0	8	0.0
Other/Unknown	4	0.0	6	0.0
All	31,372	100.0	31,403	100.0	31,590	100.0	30,550	100.0	31,575	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Washington County Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	6,015	6,138	4,445	6,277	6,293

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,597	\$2,067	\$1,715	\$1,774	\$1,608

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	5,948	98.9	6,049	98.6	4,371	98.3	6,184	98.5	6,190	98.4
SC	5	0.1	4	0.1	7	0.2	5	0.1	3	0.0
VA	19	0.3	19	0.3	18	0.4	20	0.3	32	0.5
GA	3	0.0	6	0.1	4	0.1	12	0.2	10	0.2
TN	1	0.0	6	0.1	4	0.1	2	0.0	3	0.0
Other	39	0.6	54	0.9	41	0.9	54	0.9	55	0.9
Age Group										
Less than 1 year	187	3.1	183	3.0	219	4.9	120	1.9	137	2.2
1 - 17 years	1,146	19.1	1,005	16.4	1,065	24.0	1,320	21.0	1,407	22.4
18 - 44 years	2,048	34.0	2,088	34.0	1,828	41.1	2,160	34.4	2,128	33.8
45 - 64 years	1,456	24.2	1,538	25.1	1,078	24.3	1,485	23.7	1,387	22.0
65 - 84 years	932	15.5	1,042	17.0	189	4.3	904	14.4	947	15.0
85 or more years	246	4.1	282	4.6	66	1.5	288	4.6	287	4.6
Race										
Caucasian	1,859	30.9	2,145	34.9	1,428	32.1	1,467	23.4	2,158	34.3
African American	3,902	64.9	3,822	62.3	2,850	64.1	2,556	40.7	3,839	61.0
American Indian	2	0.0	4	0.1	3	0.1
Asian/Pacific Islander	17	0.3	28	0.5	58	1.3	52	0.8	6	0.1
Other Race	187	3.1	127	2.1	85	1.9	56	0.9	290	4.6
Unavailable	48	0.8	12	0.2	21	0.5	2,146	34.2	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Washington County Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	156	2.6	88	1.4	67	1.5
Non Hispanic	5,838	97.1	6,043	98.5	4,373	98.4
Unknown	21	0.3	7	0.1	5	0.1
Point of Origin						
Non-health care facility	166	2.8	6,077	99.0	4,399	99.0
Transfer from a hospital or other health care facility	5,844	97.2	.	.	33	0.7
Transfer from a SNF, ICF, ALF	.	.	58	0.9	3	0.1
Newborn	5	0.1	3	0.0	10	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	847	14.1	877	14.3	976	22.0	1,092	17.4	1,103	17.5
Medicaid	2,128	35.4	2,049	33.4	1,893	42.6	1,987	31.7	2,030	32.3
Medicare	1,606	26.7	1,758	28.6	265	6.0	1,577	25.1	1,684	26.8
Other government	125	2.1	141	2.3	54	1.2	153	2.4	204	3.2
Uninsured	1,294	21.5	1,287	21.0	1,225	27.6	1,358	21.6	1,068	17.0
Other	14	0.2	23	0.4	32	0.7	110	1.8	204	3.2
Unknown	1	0.0	3	0.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Washington County Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	5,468	90.9	5,360	87.3	3,978	89.5	5,478	87.3	5,371	85.3
Discharged, transferred to acute facility	191	3.2	515	8.4	272	6.1	537	8.6	776	12.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	72	1.2	112	1.8	43	1.0	62	1.0	59	0.9
Discharged, transferred to rehab facility	2	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	13	0.2	19	0.3	13	0.3	18	0.3	.	.
Hospice	2	0.0	2	0.0	.	.	2	0.0	.	.
Left against medical advice	30	0.5	60	1.0	16	0.4	37	0.6	70	1.1
Court/Law Enforcement	14	0.2	26	0.4	36	0.8	21	0.3	.	.
Expired	20	0.3	14	0.2	10	0.2	21	0.3	17	0.3
Other/Unknown	203	3.4	30	0.5	77	1.7	100	1.6	.	.
All	6,015	100.0	6,138	100.0	4,445	100.0	6,277	100.0	6,293	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Watauga Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	17,262	17,386	17,071	12,645	16,314

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,222	\$1,830	\$1,327	\$1,225	\$1,107

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	15,346	88.9	15,450	88.9	14,991	87.8	10,979	86.8	14,264	87.4
SC	149	0.9	172	1.0	209	1.2	136	1.1	176	1.1
VA	119	0.7	113	0.6	110	0.6	98	0.8	83	0.5
GA	118	0.7	134	0.8	132	0.8	146	1.2	139	0.9
TN	848	4.9	841	4.8	902	5.3	719	5.7	935	5.7
Other	682	4.0	676	3.9	727	4.3	567	4.5	717	4.4
Age Group										
Less than 1 year	537	3.1	518	3.0	580	3.4	176	1.4	276	1.7
1 - 17 years	2,134	12.4	2,221	12.8	2,331	13.7	2,060	16.3	2,528	15.5
18 - 44 years	7,646	44.3	7,919	45.5	7,804	45.7	6,125	48.4	8,086	49.6
45 - 64 years	3,634	21.1	3,542	20.4	3,514	20.6	2,523	20.0	3,138	19.2
65 - 84 years	2,686	15.6	2,513	14.5	2,272	13.3	1,449	11.5	1,862	11.4
85 or more years	625	3.6	673	3.9	570	3.3	312	2.5	424	2.6
Race										
Caucasian	16,182	93.7	16,419	94.4	16,109	94.4	11,866	93.8	.	.
African American	443	2.6	338	1.9	295	1.7	277	2.2	.	.
American Indian	13	0.1	14	0.1	18	0.1	16	0.1	.	.
Asian/Pacific Islander	49	0.3	53	0.3	53	0.3	38	0.3	.	.
Other Race	515	3.0	470	2.7	470	2.8	356	2.8	.	.
Unavailable	60	0.3	92	0.5	126	0.7	92	0.7	16,314	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Watauga Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	543	3.1	485	2.8	468	2.7
Non Hispanic	16,665	96.5	16,761	96.4	16,356	95.8
Unknown	54	0.3	140	0.8	247	1.4
Point of Origin						
Non-health care facility	17,243	99.9	17,101	98.4	16,581	97.1
Clinic or physician's office	1	0.0
Transfer from a hospital or other health care facility	3	0.0	5	0.0	6	0.0
Transfer from a SNF, ICF, ALF	14	0.1	12	0.1	20	0.1
Court/law enforcement	1	0.0	1	0.0	.	.
Information not available	.	.	267	1.5	464	2.7

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	6,742	39.1	7,270	41.8	8,030	47.0	5,852	46.3	7,139	43.8
Medicaid	2,986	17.3	2,878	16.6	2,727	16.0	1,989	15.7	2,492	15.3
Medicare	3,701	21.4	3,705	21.3	3,334	19.5	2,122	16.8	2,729	16.7
Other government	488	2.8	439	2.5	512	3.0	462	3.7	556	3.4
Uninsured	3,345	19.4	3,094	17.8	2,468	14.5	2,220	17.6	3,398	20.8

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Watauga Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	16,235	94.1	16,416	94.4	16,329	95.7	12,117	95.8	15,694	96.2
Discharged, transferred to acute facility	391	2.3	404	2.3	345	2.0	224	1.8	214	1.3
Discharged, transferred to facility that provides nursing, custodial, or supportive care	71	0.4	104	0.6	52	0.3	34	0.3	96	0.6
Discharged, transferred to rehab facility	21	0.1	1	0.0	3	0.0	8	0.1	3	0.0
Discharged, transferred to psychiatric facility	291	1.7	213	1.2	153	0.9	113	0.9	110	0.7
Hospice	5	0.0	2	0.0	1	0.0	.	.	1	0.0
Left against medical advice	172	1.0	167	1.0	132	0.8	104	0.8	144	0.9
Court/Law Enforcement	30	0.2	30	0.2	15	0.1	21	0.2	.	.
Expired	34	0.2	27	0.2	28	0.2	20	0.2	27	0.2
Other/Unknown	12	0.1	22	0.1	13	0.1	4	0.0	25	0.2
All	17,262	100.0	17,386	100.0	17,071	100.0	12,645	100.0	16,314	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Wayne Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	50,672	48,409	45,145	42,097	42,856

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,301	\$2,011	\$1,980	\$1,877	\$1,878

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	49,978	98.6	47,742	98.6	44,581	98.8	41,726	99.1	42,339	98.8
SC	58	0.1	67	0.1	58	0.1	24	0.1	47	0.1
VA	122	0.2	106	0.2	98	0.2	59	0.1	72	0.2
GA	67	0.1	49	0.1	35	0.1	39	0.1	50	0.1
TN	29	0.1	31	0.1	21	0.0	8	0.0	15	0.0
Other	418	0.8	414	0.9	352	0.8	241	0.6	333	0.8
Age Group										
Less than 1 year	2,077	4.1	2,016	4.2	1,831	4.1	860	2.0	950	2.2
1 - 17 years	7,220	14.2	7,264	15.0	6,625	14.7	6,870	16.3	7,671	17.9
18 - 44 years	24,583	48.5	23,618	48.8	22,191	49.2	20,830	49.5	20,609	48.1
45 - 64 years	10,944	21.6	10,105	20.9	9,465	21.0	8,723	20.7	8,565	20.0
65 - 84 years	4,799	9.5	4,356	9.0	4,138	9.2	4,020	9.5	4,203	9.8
85 or more years	1,049	2.1	1,050	2.2	895	2.0	794	1.9	858	2.0
Race										
Caucasian	23,367	46.1	22,978	47.5	21,769	48.2	20,278	48.2	.	.
African American	23,574	46.5	21,929	45.3	20,285	44.9	19,157	45.5	.	.
American Indian	36	0.1	27	0.1	15	0.0	30	0.1	.	.
Asian/Pacific Islander	3,277	6.5	3,141	6.5	2,791	6.2	2,465	5.9	.	.
Other Race	337	0.7	289	0.6	227	0.5	61	0.1	.	.
Unavailable	81	0.2	45	0.1	58	0.1	106	0.3	42,856	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wayne Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	3,103	6.1	2,979	6.2	2,648	5.9
Non Hispanic	47,202	93.2	45,136	93.2	42,256	93.6
Unknown	367	0.7	294	0.6	241	0.5
Point of Origin						
Non-health care facility	48,700	96.1	46,528	96.1	43,334	96.0
Clinic or physician's office	519	1.0	516	1.1	443	1.0
Transfer from a hospital or other health care facility	651	1.3	664	1.4	641	1.4
Transfer from a SNF, ICF, ALF	607	1.2	551	1.1	580	1.3
Court/law enforcement	195	0.4	150	0.3	146	0.3
Information not available	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,585	18.9	9,001	18.6	21,092	46.7	19,285	45.8	33,406	77.9
Medicaid	13,692	27.0	13,304	27.5	163	0.4	139	0.3	.	.
Medicare	8,569	16.9	8,023	16.6	7,383	16.4	7,181	17.1	.	.
Other government	5,189	10.2	5,290	10.9	4,958	11.0	4,825	11.5	.	.
Uninsured	13,012	25.7	12,369	25.6	11,141	24.7	10,284	24.4	9,450	22.1
Other	625	1.2	422	0.9	408	0.9	383	0.9	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wayne Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	48,090	94.9	45,878	94.8	42,705	94.6	39,478	93.8	39,954	93.2
Discharged, transferred to acute facility	805	1.6	684	1.4	684	1.5	643	1.5	650	1.5
Discharged, transferred to facility that provides nursing, custodial, or supportive care	948	1.9	923	1.9	850	1.9	1,043	2.5	829	1.9
Discharged, transferred to rehab facility	1	0.0	6	0.0	2	0.0	2	0.0	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	7	0.0	7	0.0	1	0.0	.	.
Discharged, transferred to psychiatric facility	193	0.4	165	0.3	169	0.4	193	0.5	234	0.5
Hospice	13	0.0	17	0.0	20	0.0	16	0.0	17	0.0
Left against medical advice	405	0.8	493	1.0	477	1.1	509	1.2	1,007	2.3
Court/Law Enforcement	103	0.2	82	0.2	52	0.1	76	0.2	.	.
Expired	97	0.2	83	0.2	100	0.2	89	0.2	112	0.3
Other/Unknown	16	0.0	71	0.1	79	0.2	47	0.1	49	0.1
All	50,672	100.0	48,409	100.0	45,145	100.0	42,097	100.0	42,856	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Wilkes Regional Medical Center

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	29,239	28,667	28,273	27,747	28,462

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,905	\$1,622	\$1,385	\$1,335	\$1,052

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	29,037	99.3	28,348	98.9	28,014	99.1	27,452	98.9	28,162	98.9
SC	21	0.1	34	0.1	34	0.1	36	0.1	30	0.1
VA	28	0.1	49	0.2	43	0.2	45	0.2	57	0.2
GA	12	0.0	13	0.0	13	0.0	19	0.1	14	0.0
TN	13	0.0	44	0.2	21	0.1	23	0.1	24	0.1
Other	128	0.4	179	0.6	148	0.5	172	0.6	175	0.6
Age Group										
Less than 1 year	1,157	4.0	1,152	4.0	1,101	3.9	531	1.9	674	2.4
1 - 17 years	4,164	14.2	4,076	14.2	4,352	15.4	5,357	19.3	5,394	19.0
18 - 44 years	12,995	44.4	13,332	46.5	13,516	47.8	13,032	47.0	13,745	48.3
45 - 64 years	6,695	22.9	6,362	22.2	5,940	21.0	5,597	20.2	5,729	20.1
65 - 84 years	3,481	11.9	3,039	10.6	2,763	9.8	2,638	9.5	2,420	8.5
85 or more years	747	2.6	706	2.5	601	2.1	592	2.1	500	1.8
Race										
Caucasian	25,900	88.6	25,508	89.0	25,212	89.2	18,799	67.8	25,409	89.3
African American	2,063	7.1	2,020	7.0	1,986	7.0	1,353	4.9	1,792	6.3
American Indian	19	0.1	24	0.1	16	0.1	24	0.1	22	0.1
Asian/Pacific Islander	1,185	4.1	854	3.0	14	0.0	12	0.0	14	0.0
Other Race	44	0.2	234	0.8	1,041	3.7	768	2.8	1,225	4.3
Unavailable	28	0.1	27	0.1	4	0.0	6,791	24.5	.	.

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wilkes Regional Medical Center**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	1,073	3.7	866	3.0	887	3.1
Non Hispanic	27,314	93.4	26,620	92.9	27,306	96.6
Unknown	852	2.9	1,181	4.1	80	0.3
Point of Origin						
Non-health care facility	29,224	99.9	28,655	100.0	28,206	99.8
Clinic or physician's office	9	0.0	6	0.0	.	.
Transfer from a hospital or other health care facility	1	0.0
Information not available	5	0.0	6	0.0	67	0.2

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	7,911	27.1	6,422	22.4	6,053	21.4	6,461	23.3	7,068	24.8
Medicaid	8,155	27.9	8,521	29.7	8,138	28.8	8,306	29.9	9,538	33.5
Medicare	5,285	18.1	5,689	19.8	5,460	19.3	4,970	17.9	4,700	16.5
Other government	453	1.5	529	1.8	498	1.8	579	2.1	475	1.7
Uninsured	7,433	25.4	7,398	25.8	7,594	26.9	6,776	24.4	6,093	21.4
Other	2	0.0	108	0.4	530	1.9	655	2.4	588	2.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wilkes Regional Medical Center**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	26,855	91.8	26,856	93.7	26,156	92.5	25,680	92.6	26,645	93.6
Discharged, transferred to acute facility	815	2.8	695	2.4	1,251	4.4	1,299	4.7	1,144	4.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	582	2.0	259	0.9	32	0.1	55	0.2	27	0.1
Discharged, transferred to rehab facility	.	.	4	0.0	1	0.0	1	0.0	2	0.0
Discharged, transferred to long term acute care facility (LTAC)	1	0.0	1	0.0
Discharged, transferred to psychiatric facility	185	0.6	203	0.7	104	0.4	145	0.5	194	0.7
Hospice	1	0.0
Left against medical advice	686	2.3	561	2.0	685	2.4	514	1.9	414	1.5
Court/Law Enforcement	4	0.0	5	0.0	3	0.0	3	0.0	.	.
Expired	47	0.2	37	0.1	36	0.1	48	0.2	35	0.1
Other/Unknown	63	0.2	46	0.2	5	0.0	2	0.0	1	0.0
All	29,239	100.0	28,667	100.0	28,273	100.0	27,747	100.0	28,462	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Wilson Memorial Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	41,713	40,070	41,236	42,400	44,321

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$2,530	\$2,416	\$1,869	\$1,316	\$1,193

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	41,156	98.7	39,526	98.6	40,697	98.7	41,819	98.6	43,723	98.7
SC	38	0.1	44	0.1	28	0.1	46	0.1	45	0.1
VA	95	0.2	59	0.1	83	0.2	87	0.2	89	0.2
GA	31	0.1	34	0.1	29	0.1	38	0.1	24	0.1
TN	9	0.0	19	0.0	14	0.0	13	0.0	8	0.0
Other	384	0.9	388	1.0	385	0.9	397	0.9	432	1.0
Age Group										
Less than 1 year	1,533	3.7	1,548	3.9	1,629	4.0	951	2.2	1,126	2.5
1 - 17 years	5,835	14.0	5,336	13.3	5,907	14.3	7,191	17.0	8,373	18.9
18 - 44 years	18,747	44.9	18,106	45.2	19,238	46.7	19,944	47.0	20,478	46.2
45 - 64 years	9,930	23.8	9,763	24.4	9,410	22.8	9,562	22.6	9,490	21.4
65 - 84 years	4,608	11.0	4,286	10.7	4,119	10.0	3,880	9.2	4,112	9.3
85 or more years	1,060	2.5	1,031	2.6	933	2.3	872	2.1	742	1.7
Race										
Caucasian	15,556	37.3	15,255	38.1	16,133	39.1	16,610	39.2	.	.
African American	23,448	56.2	22,189	55.4	22,446	54.4	22,954	54.1	.	.
American Indian	11	0.0	30	0.1	32	0.1	22	0.1	.	.
Asian/Pacific Islander	20	0.0	22	0.1	16	0.0	21	0.0	.	.
Other Race	2,678	6.4	2,574	6.4	2,609	6.3	2,788	6.6	.	.
Unavailable	5	0.0	44,321	100.0

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wilson Memorial Hospital**

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	2,204	5.3	2,077	5.2	2,146	5.2
Non Hispanic	39,509	94.7	37,993	94.8	39,090	94.8
Point of Origin						
Non-health care facility	41,670	99.9	40,042	99.9	41,196	99.9
Clinic or physician's office	40	0.1	21	0.1	23	0.1
Transfer from a hospital or other health care facility	2	0.0	3	0.0	4	0.0
Transfer from a SNF, ICF, ALF	1	0.0	2	0.0	7	0.0
Court/law enforcement	.	.	1	0.0	5	0.0
Information not available	.	.	1	0.0	1	0.0

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	9,707	23.3	9,753	24.3	10,399	25.2	11,103	26.2	12,410	28.0
Medicaid	11,682	28.0	10,269	25.6	10,648	25.8	11,084	26.1	12,675	28.6
Medicare	8,148	19.5	7,615	19.0	7,237	17.6	7,115	16.8	7,277	16.4
Other government	302	0.7	614	1.5	690	1.7	615	1.5	710	1.6
Uninsured	11,658	27.9	11,787	29.4	12,262	29.7	12,483	29.4	11,249	25.4
Other	216	0.5	32	0.1

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Wilson Memorial Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	38,623	92.6	37,046	92.5	38,908	94.4	40,359	95.2	42,332	95.5
Discharged, transferred to acute facility	1,000	2.4	1,014	2.5	898	2.2	707	1.7	812	1.8
Discharged, transferred to facility that provides nursing, custodial, or supportive care	684	1.6	714	1.8	628	1.5	456	1.1	390	0.9
Discharged, transferred to rehab facility	.	.	10	0.0	13	0.0	4	0.0	4	0.0
Discharged, transferred to long term acute care facility (LTAC)	.	.	24	0.1	2	0.0	1	0.0	2	0.0
Discharged, transferred to psychiatric facility	157	0.4	172	0.4	178	0.4	367	0.9	411	0.9
Hospice	13	0.0	1	0.0
Left against medical advice	869	2.1	874	2.2	381	0.9	318	0.8	261	0.6
Court/Law Enforcement	125	0.3	112	0.3	110	0.3	95	0.2	.	.
Expired	72	0.2	77	0.2	56	0.1	59	0.1	82	0.2
Other/Unknown	170	0.4	26	0.1	62	0.2	34	0.1	27	0.1
All	41,713	100.0	40,070	100.0	41,236	100.0	42,400	100.0	44,321	100.0

Emergency Department Data (Treat and Release) - Patient Characteristics Yadkin Valley Community Hospital

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Total number of Visits	3,997	4,565	5,185	5,751	6,896

Patient Characteristics	Fiscal Year				
	2013	2012	2011	2010	2009
Average Patient Charges	\$1,319	\$1,267	\$1,103	\$859	\$618

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	3,966	99.2	4,521	99.0	5,143	99.2	5,690	98.9	6,829	99.0
SC	4	0.1	3	0.1	6	0.1	8	0.1	4	0.1
VA	3	0.1	12	0.3	5	0.1	13	0.2	10	0.1
GA	.	.	2	0.0	1	0.0	3	0.1	4	0.1
TN	1	0.0	2	0.0	7	0.1	2	0.0	3	0.0
Other	23	0.6	25	0.5	23	0.4	35	0.6	46	0.7
Age Group										
Less than 1 year	207	5.2	195	4.3	209	4.0	122	2.1	195	2.8
1 - 17 years	1,033	25.8	1,074	23.5	1,183	22.8	1,543	26.8	1,850	26.8
18 - 44 years	1,306	32.7	2,409	52.8	2,834	54.7	2,844	49.5	2,982	43.2
45 - 64 years	810	20.3	779	17.1	835	16.1	1,007	17.5	1,180	17.1
65 - 84 years	552	13.8	87	1.9	95	1.8	177	3.1	545	7.9
85 or more years	89	2.2	21	0.5	29	0.6	58	1.0	144	2.1
Race										
Caucasian	3,252	81.4	3,643	79.8	4,217	81.3	4,289	74.6	5,588	81.0
African American	304	7.6	313	6.9	329	6.3	284	4.9	359	5.2
American Indian	.	.	14	0.3	8	0.2	37	0.6	.	.
Asian/Pacific Islander	3	0.1	4	0.1	2	0.0	10	0.2	9	0.1
Other Race	437	10.9	588	12.9	622	12.0	653	11.4	918	13.3
Unavailable	1	0.0	3	0.1	7	0.1	478	8.3	22	0.3

(Continued)

Emergency Department Data (Treat and Release) - Patient Characteristics
Yadkin Valley Community Hospital

Patient Characteristics	Fiscal Year					
	2013		2012		2011	
	N	%	N	%	N	%
Ethnicity						
Hispanic	402	10.1	550	12.0	586	11.3
Non Hispanic	3,593	89.9	4,015	88.0	4,597	88.7
Unknown	2	0.1	.	.	2	0.0
Point of Origin						
Non-health care facility	3,882	97.1	4,474	98.0	5,125	98.8
Clinic or physician's office	2	0.1	1	0.0	.	.
Transfer from a hospital or other health care facility	82	2.1	63	1.4	41	0.8
Transfer from a SNF, ICF, ALF	17	0.4	4	0.1	5	0.1
Court/law enforcement	14	0.4	23	0.5	14	0.3

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Payer										
Commercial/HMO	1,259	31.5	880	19.3	1,153	22.2	1,402	24.4	1,632	23.7
Medicaid	1,808	45.2	1,864	40.8	1,901	36.7	1,883	32.7	2,156	31.3
Medicare	810	20.3	70	1.5	108	2.1	227	3.9	1,035	15.0
Other government	82	2.1	87	1.9	71	1.4	117	2.0	205	3.0
Uninsured	1	0.0	1,626	35.6	1,926	37.1	2,109	36.7	1,815	26.3
Other	37	0.9	38	0.8	26	0.5	13	0.2	53	0.8

(Continued)

**Emergency Department Data (Treat and Release) - Patient Characteristics
Yadkin Valley Community Hospital**

Patient Characteristics	Fiscal Year									
	2013		2012		2011		2010		2009	
	N	%	N	%	N	%	N	%	N	%
Patient Disposition										
Home, self, or outpatient care	3,559	89.0	4,278	93.7	4,837	93.3	5,469	95.1	6,629	96.1
Discharged, transferred to acute facility	268	6.7	124	2.7	90	1.7	106	1.8	207	3.0
Discharged, transferred to facility that provides nursing, custodial, or supportive care	2	0.1	10	0.2	2	0.0	5	0.1	2	0.0
Discharged, transferred to rehab facility	2	0.0	.	.
Discharged, transferred to psychiatric facility	38	1.0	46	1.0	40	0.8	40	0.7	.	.
Left against medical advice	77	1.9	75	1.6	93	1.8	59	1.0	35	0.5
Court/Law Enforcement	4	0.1	2	0.0	3	0.1	1	0.0	.	.
Expired	23	0.6	13	0.3	13	0.3	14	0.2	23	0.3
Other/Unknown	26	0.7	17	0.4	107	2.1	55	1.0	.	.
All	3,997	100.0	4,565	100.0	5,185	100.0	5,751	100.0	6,896	100.0