

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Summary Data for All Facilities

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-----------|-----------|-----------|-----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,831,167 | 7,515,958 | 5,674,393 | 1,363,506 | 1,284,189 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,920 | \$3,110 | \$3,320 | \$6,849 | \$6,698 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-----------|------|-----------|------|-----------|------|-----------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 7,518,471 | 96.0 | 7,211,318 | 95.9 | 5,434,614 | 95.8 | 1,300,722 | 95.4 | 1,227,358 | 95.6 |
| SC | 127,248 | 1.6 | 124,774 | 1.7 | 104,851 | 1.8 | 30,853 | 2.3 | 28,194 | 2.2 |
| VA | 111,896 | 1.4 | 108,150 | 1.4 | 77,634 | 1.4 | 19,015 | 1.4 | 17,098 | 1.3 |
| GA | 9,594 | 0.1 | 8,925 | 0.1 | 6,698 | 0.1 | 1,965 | 0.1 | 1,747 | 0.1 |
| TN | 10,439 | 0.1 | 9,599 | 0.1 | 5,015 | 0.1 | 1,618 | 0.1 | 1,482 | 0.1 |
| Other | 53,519 | 0.7 | 53,192 | 0.7 | 45,581 | 0.8 | 9,333 | 0.7 | 8,310 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 150,177 | 1.9 | 146,412 | 1.9 | 109,366 | 1.9 | 22,072 | 1.6 | 9,779 | 0.8 |
| 1 - 17 years | 587,011 | 7.5 | 590,657 | 7.9 | 428,623 | 7.6 | 89,874 | 6.6 | 100,777 | 7.8 |
| 18 - 44 years | 1,689,727 | 21.6 | 1,662,101 | 22.1 | 1,292,730 | 22.8 | 260,041 | 19.1 | 251,794 | 19.6 |
| 45 - 64 years | 2,771,990 | 35.4 | 2,635,602 | 35.1 | 2,029,516 | 35.8 | 532,212 | 39.0 | 497,325 | 38.7 |
| 65 - 84 years | 2,363,950 | 30.2 | 2,218,676 | 29.5 | 1,620,890 | 28.6 | 421,775 | 30.9 | 390,185 | 30.4 |
| 85 or more years | 268,312 | 3.4 | 262,510 | 3.5 | 193,268 | 3.4 | 37,532 | 2.8 | 34,329 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-----------|------|-----------|------|---------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,406,685 | 69.0 | 5,275,871 | 70.2 | 4,002,781 | 70.5 | 963,521 | 70.7 |
| African American | 1,692,851 | 21.6 | 1,579,894 | 21.0 | 1,149,615 | 20.3 | 223,074 | 16.4 |
| American Indian | 105,708 | 1.3 | 71,125 | 0.9 | 48,698 | 0.9 | 13,578 | 1.0 |
| Asian/Pacific Islander | 84,173 | 1.1 | 74,741 | 1.0 | 55,130 | 1.0 | 11,017 | 0.8 |
| Other Race | 331,069 | 4.2 | 332,133 | 4.4 | 239,517 | 4.2 | 40,012 | 2.9 |
| Unavailable | 210,681 | 2.7 | 182,194 | 2.4 | 178,652 | 3.1 | 112,304 | 8.2 |

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**Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)**

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Summary Data for All Facilities

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|-----------|------|-----------|------|-----------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 329,306 | 4.2 | 299,129 | 4.0 | 207,037 | 3.6 | 28,726 | 2.1 | |
| Non Hispanic | 7,154,536 | 91.4 | 6,793,320 | 90.4 | 4,955,432 | 87.3 | 1,168,675 | 85.7 | |
| Unknown | 347,325 | 4.4 | 423,509 | 5.6 | 511,924 | 9.0 | 166,105 | 12.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 4,170,848 | 53.3 | 4,436,674 | 59.0 | 3,972,882 | 70.0 | 917,500 | 67.3 | |
| Clinic or physician's office | 3,222,385 | 41.1 | 2,642,867 | 35.2 | 1,294,423 | 22.8 | 117,849 | 8.6 | |
| Transfer from a hospital or other health care facility | 37,756 | 0.5 | 22,399 | 0.3 | 18,523 | 0.3 | 5,902 | 0.4 | |
| Transfer from a SNF, ICF, ALF | 16,162 | 0.2 | 17,079 | 0.2 | 17,925 | 0.3 | 974 | 0.1 | |
| Newborn | 419 | 0.0 | 326 | 0.0 | 519 | 0.0 | 61 | 0.0 | |
| Court/law enforcement | 1,175 | 0.0 | 1,859 | 0.0 | 1,879 | 0.0 | 562 | 0.0 | |
| Information not available | 382,422 | 4.9 | 394,754 | 5.3 | 368,242 | 6.5 | 320,658 | 23.5 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-----------|------|-----------|------|---------|------|---------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,573,173 | 45.6 | 3,324,649 | 44.2 | 2,433,854 | 42.9 | 666,903 | 48.9 | 636,316 | 49.6 |
| Medicaid | 1,055,149 | 13.5 | 1,024,280 | 13.6 | 764,046 | 13.5 | 122,998 | 9.0 | 117,413 | 9.1 |
| Medicare | 2,470,350 | 31.5 | 2,461,017 | 32.7 | 1,925,789 | 33.9 | 468,337 | 34.3 | 431,869 | 33.6 |
| Other government | 217,307 | 2.8 | 207,359 | 2.8 | 169,140 | 3.0 | 47,396 | 3.5 | 44,888 | 3.5 |
| Uninsured | 401,507 | 5.1 | 415,154 | 5.5 | 323,800 | 5.7 | 43,589 | 3.2 | 35,861 | 2.8 |
| Other | 55,907 | 0.7 | 53,154 | 0.7 | 35,615 | 0.6 | 8,004 | 0.6 | 13,630 | 1.1 |
| Unknown | 57,774 | 0.7 | 30,345 | 0.4 | 22,149 | 0.4 | 6,279 | 0.5 | 4,212 | 0.3 |

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Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Summary Data for All Facilities

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|------------------|--------------|------------------|--------------|------------------|--------------|------------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,769,421 | 99.2 | 7,476,283 | 99.5 | 5,627,211 | 99.2 | 1,359,388 | 99.7 |
| Discharged, transferred to acute facility | 5,011 | 0.1 | 4,112 | 0.1 | 5,054 | 0.1 | 744 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 6,415 | 0.1 | 6,899 | 0.1 | 5,620 | 0.1 | 1,722 | 0.1 |
| Discharged, transferred to rehab facility | 335 | 0.0 | 376 | 0.0 | 307 | 0.0 | 91 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 259 | 0.0 | 246 | 0.0 | 194 | 0.0 | 95 | 0.0 |
| Discharged, transferred to psychiatric facility | 968 | 0.0 | 831 | 0.0 | 967 | 0.0 | 49 | 0.0 |
| Hospice | 640 | 0.0 | 423 | 0.0 | 314 | 0.0 | 79 | 0.0 |
| Left against medical advice | 6,628 | 0.1 | 5,421 | 0.1 | 4,236 | 0.1 | 78 | 0.0 |
| Court/Law Enforcement | 395 | 0.0 | 602 | 0.0 | 865 | 0.0 | 328 | 0.0 |
| Expired | 529 | 0.0 | 497 | 0.0 | 577 | 0.0 | 147 | 0.0 |
| Other/Unknown | 40,566 | 0.5 | 20,268 | 0.3 | 29,048 | 0.5 | 785 | 0.1 |
| All | 7,831,167 | 100.0 | 7,515,958 | 100.0 | 5,674,393 | 100.0 | 1,363,506 | 100.0 |

Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Alamance Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 74,285 | 72,418 | 71,847 | 19,333 | 16,941 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,623 | \$2,394 | \$1,723 | \$3,924 | \$4,479 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 73,622 | 99.1 | 71,774 | 99.1 | 71,315 | 99.3 | 19,160 | 99.1 | 16,781 | 99.1 |
| SC | 40 | 0.1 | 53 | 0.1 | 33 | 0.0 | 9 | 0.0 | 9 | 0.1 |
| VA | 252 | 0.3 | 258 | 0.4 | 199 | 0.3 | 121 | 0.6 | 76 | 0.4 |
| GA | 36 | 0.0 | 23 | 0.0 | 27 | 0.0 | 3 | 0.0 | 6 | 0.0 |
| TN | 9 | 0.0 | 8 | 0.0 | 11 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Other | 326 | 0.4 | 302 | 0.4 | 262 | 0.4 | 39 | 0.2 | 67 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 653 | 0.9 | 829 | 1.1 | 857 | 1.2 | 255 | 1.3 | 35 | 0.2 |
| 1 - 17 years | 3,331 | 4.5 | 3,758 | 5.2 | 3,655 | 5.1 | 1,121 | 5.8 | 719 | 4.2 |
| 18 - 44 years | 13,794 | 18.6 | 13,221 | 18.3 | 13,476 | 18.8 | 2,992 | 15.5 | 2,584 | 15.3 |
| 45 - 64 years | 28,391 | 38.2 | 27,029 | 37.3 | 27,492 | 38.3 | 7,457 | 38.6 | 6,906 | 40.8 |
| 65 - 84 years | 25,161 | 33.9 | 24,669 | 34.1 | 23,442 | 32.6 | 6,715 | 34.7 | 6,059 | 35.8 |
| 85 or more years | 2,955 | 4.0 | 2,912 | 4.0 | 2,925 | 4.1 | 793 | 4.1 | 638 | 3.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 56,520 | 76.1 | 55,964 | 77.3 | 55,915 | 77.8 | 15,254 | 78.9 |
| African American | 13,671 | 18.4 | 12,702 | 17.5 | 12,326 | 17.2 | 3,237 | 16.7 |
| American Indian | 105 | 0.1 | 134 | 0.2 | 88 | 0.1 | 14 | 0.1 |
| Asian/Pacific Islander | 128 | 0.2 | 132 | 0.2 | 141 | 0.2 | 41 | 0.2 |
| Other Race | 3,861 | 5.2 | 3,486 | 4.8 | 3,377 | 4.7 | 787 | 4.1 |

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Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Alamance Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,713 | 3.7 | 2,475 | 3.4 | 2,443 | 3.4 | 447 | 2.3 |
| Non Hispanic | 71,572 | 96.3 | 69,943 | 96.6 | 69,404 | 96.6 | 18,886 | 97.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 73,511 | 99.0 | 71,476 | 98.7 | 70,963 | 98.8 | 19,309 | 99.9 |
| Clinic or physician's office | 31 | 0.0 | 89 | 0.1 | 422 | 0.6 | 22 | 0.1 |
| Transfer from a hospital or other health care facility | 662 | 0.9 | 779 | 1.1 | 306 | 0.4 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 74 | 0.1 | 73 | 0.1 | 156 | 0.2 | . | . |
| Information not available | 7 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 50,799 | 68.4 | 46,912 | 64.8 | 45,475 | 63.3 | 7,789 | 40.3 | 6,778 | 40.0 |
| Medicaid | 6,774 | 9.1 | 6,238 | 8.6 | 6,695 | 9.3 | 1,769 | 9.2 | 1,320 | 7.8 |
| Medicare | 15,085 | 20.3 | 18,386 | 25.4 | 16,996 | 23.7 | 8,957 | 46.3 | 7,645 | 45.1 |
| Other government | 735 | 1.0 | 567 | 0.8 | 707 | 1.0 | 380 | 2.0 | 351 | 2.1 |
| Uninsured | 881 | 1.2 | 292 | 0.4 | 1,880 | 2.6 | 411 | 2.1 | 588 | 3.5 |
| Other | 8 | 0.0 | 14 | 0.0 | 89 | 0.1 | 11 | 0.1 | 259 | 1.5 |
| Unknown | 3 | 0.0 | 9 | 0.0 | 5 | 0.0 | 16 | 0.1 | . | . |

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Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Alamance Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 72,542 | 97.7 | 70,395 | 97.2 | 71,101 | 99.0 | 19,290 | 99.8 |
| Discharged, transferred to acute facility | 52 | 0.1 | 28 | 0.0 | 37 | 0.1 | 17 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 29 | 0.0 | 27 | 0.0 | 26 | 0.0 | 21 | 0.1 |
| Hospice | 9 | 0.0 | 5 | 0.0 | . | . | . | . |
| Left against medical advice | 1 | 0.0 | 1 | 0.0 | 8 | 0.0 | 2 | 0.0 |
| Expired | 11 | 0.0 | . | . | . | . | 3 | 0.0 |
| Other/Unknown | 1,641 | 2.2 | 1,962 | 2.7 | 675 | 0.9 | . | . |
| All | 74,285 | 100.0 | 72,418 | 100.0 | 71,847 | 100.0 | 19,333 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Allegheny Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 468 | 434 | 533 | 563 | 651 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,130 | \$3,469 | \$3,251 | \$3,238 | \$3,502 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 356 | 76.1 | 346 | 79.7 | 404 | 75.8 | 423 | 75.1 | 494 | 75.9 |
| VA | 112 | 23.9 | 85 | 19.6 | 128 | 24.0 | 140 | 24.9 | 155 | 23.8 |
| Other | . | . | 3 | 0.7 | 1 | 0.2 | . | . | 2 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | . | . | . | . | 2 | 0.4 | . | . |
| 1 - 17 years | 7 | 1.5 | 7 | 1.6 | 9 | 1.7 | 17 | 3.0 | 19 | 2.9 |
| 18 - 44 years | 50 | 10.7 | 45 | 10.4 | 49 | 9.2 | 77 | 13.7 | 96 | 14.7 |
| 45 - 64 years | 174 | 37.2 | 171 | 39.4 | 191 | 35.8 | 195 | 34.6 | 246 | 37.8 |
| 65 - 84 years | 217 | 46.4 | 190 | 43.8 | 264 | 49.5 | 242 | 43.0 | 258 | 39.6 |
| 85 or more years | 20 | 4.3 | 21 | 4.8 | 20 | 3.8 | 30 | 5.3 | 32 | 4.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 458 | 97.9 | 415 | 95.6 | 515 | 96.6 | 539 | 95.7 |
| African American | 4 | 0.9 | 10 | 2.3 | 6 | 1.1 | 6 | 1.1 |
| Other Race | 6 | 1.3 | 9 | 2.1 | 12 | 2.3 | 18 | 3.2 |

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**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Allegheny Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|-------|------|-------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 461 | 98.5 | 425 | 97.9 | 11 | 2.1 | 16 | 2.8 |
| Non Hispanic | 7 | 1.5 | 9 | 2.1 | 522 | 97.9 | 547 | 97.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 468 | 100.0 | 434 | 100.0 | 532 | 99.8 | 563 | 100.0 |
| Clinic or physician's office | . | . | . | . | 1 | 0.2 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 218 | 46.6 | 167 | 38.5 | 219 | 41.1 | 232 | 41.2 | 264 | 40.6 |
| Medicaid | 36 | 7.7 | 40 | 9.2 | 31 | 5.8 | 43 | 7.6 | 46 | 7.1 |
| Medicare | 203 | 43.4 | 199 | 45.9 | 266 | 49.9 | 250 | 44.4 | 293 | 45.0 |
| Other government | 4 | 0.9 | 9 | 2.1 | 4 | 0.8 | 13 | 2.3 | 20 | 3.1 |
| Uninsured | 7 | 1.5 | 19 | 4.4 | 13 | 2.4 | 25 | 4.4 | 28 | 4.3 |

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Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Allegheny Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|--------------|------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 460 | 98.3 | 427 | 98.4 | 527 | 98.9 | 560 | 99.5 |
| Discharged, transferred to acute facility | 6 | 1.3 | 5 | 1.2 | 4 | 0.8 | 2 | 0.4 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.4 | 1 | 0.2 | 2 | 0.4 | 1 | 0.2 |
| Left against medical advice | . | . | 1 | 0.2 | . | . | . | . |
| All | 468 | 100.0 | 434 | 100.0 | 533 | 100.0 | 563 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Angel Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 32,516 | 34,139 | 31,212 | 2,168 | 2,084 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,761 | \$1,435 | \$1,203 | \$6,494 | \$6,516 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 31,080 | 95.6 | 32,700 | 95.8 | 29,806 | 95.5 | 2,097 | 96.7 | 1,995 | 95.7 |
| SC | 21 | 0.1 | 22 | 0.1 | 28 | 0.1 | 1 | 0.0 | . | . |
| VA | 3 | 0.0 | 2 | 0.0 | 4 | 0.0 | . | . | . | . |
| GA | 1,035 | 3.2 | 997 | 2.9 | 854 | 2.7 | 51 | 2.4 | 69 | 3.3 |
| TN | 4 | 0.0 | 9 | 0.0 | 11 | 0.0 | . | . | . | . |
| Other | 373 | 1.1 | 409 | 1.2 | 509 | 1.6 | 19 | 0.9 | 20 | 1.0 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 338 | 1.0 | 325 | 1.0 | 314 | 1.0 | 27 | 1.2 | 10 | 0.5 |
| 1 - 17 years | 1,990 | 6.1 | 2,133 | 6.2 | 1,627 | 5.2 | 143 | 6.6 | 153 | 7.3 |
| 18 - 44 years | 4,730 | 14.5 | 4,972 | 14.6 | 3,739 | 12.0 | 235 | 10.8 | 247 | 11.9 |
| 45 - 64 years | 9,184 | 28.2 | 9,257 | 27.1 | 8,927 | 28.6 | 545 | 25.1 | 562 | 27.0 |
| 65 - 84 years | 14,555 | 44.8 | 15,552 | 45.6 | 14,623 | 46.9 | 1,128 | 52.0 | 1,034 | 49.6 |
| 85 or more years | 1,719 | 5.3 | 1,900 | 5.6 | 1,982 | 6.4 | 90 | 4.2 | 78 | 3.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 31,027 | 95.4 | 32,931 | 96.5 | 30,337 | 97.2 | 2,100 | 96.9 |
| African American | 247 | 0.8 | 213 | 0.6 | 189 | 0.6 | 14 | 0.6 |
| American Indian | 31 | 0.1 | 19 | 0.1 | 23 | 0.1 | 1 | 0.0 |
| Asian/Pacific Islander | 66 | 0.2 | 39 | 0.1 | . | . | . | . |
| Other Race | 318 | 1.0 | 549 | 1.6 | 377 | 1.2 | 32 | 1.5 |
| Unavailable | 827 | 2.5 | 388 | 1.1 | 286 | 0.9 | 21 | 1.0 |

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Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Angel Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 256 | 0.8 | 433 | 1.3 | 276 | 0.9 | 24 | 1.1 |
| Non Hispanic | 32,005 | 98.4 | 33,202 | 97.3 | 30,549 | 97.9 | 2,115 | 97.6 |
| Unknown | 255 | 0.8 | 504 | 1.5 | 387 | 1.2 | 29 | 1.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 20,630 | 63.4 | 23,882 | 70.0 | 10,074 | 32.3 | 247 | 11.4 |
| Clinic or physician's office | 4,935 | 15.2 | 3,050 | 8.9 | 15,301 | 49.0 | 1,921 | 88.6 |
| Transfer from a hospital or other health care facility | 150 | 0.5 | 17 | 0.0 | 2 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 18 | 0.1 | 1 | 0.0 | 3 | 0.0 | . | . |
| Court/law enforcement | 2 | 0.0 | . | . | 1 | 0.0 | . | . |
| Information not available | 6,781 | 20.9 | 7,189 | 21.1 | 5,831 | 18.7 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 10,157 | 31.2 | 10,658 | 31.2 | 9,797 | 31.4 | 680 | 31.4 | 715 | 34.3 |
| Medicaid | 3,848 | 11.8 | 4,386 | 12.8 | 3,470 | 11.1 | 237 | 10.9 | 192 | 9.2 |
| Medicare | 16,349 | 50.3 | 17,529 | 51.3 | 16,784 | 53.8 | 1,172 | 54.1 | 1,072 | 51.4 |
| Other government | 722 | 2.2 | 469 | 1.4 | 457 | 1.5 | 20 | 0.9 | 44 | 2.1 |
| Uninsured | 1,440 | 4.4 | 1,097 | 3.2 | 704 | 2.3 | 59 | 2.7 | 61 | 2.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Angel Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 32,442 | 99.8 | 34,114 | 99.9 | 31,199 | 100.0 | 2,166 | 99.9 |
| Discharged, transferred to acute facility | 32 | 0.1 | 17 | 0.0 | 10 | 0.0 | 2 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 13 | 0.0 | 6 | 0.0 | 1 | 0.0 | . | . |
| Expired | 2 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 13 | 0.0 | . | . | 2 | 0.0 | . | . |
| All | 32,516 | 100.0 | 34,139 | 100.0 | 31,212 | 100.0 | 2,168 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Annie Penn Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 27,353 | 22,481 | 4,543 | 3,095 | 2,994 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,808 | \$1,842 | \$4,467 | \$5,176 | \$4,672 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 26,459 | 96.7 | 21,717 | 96.6 | 4,283 | 94.3 | 2,968 | 95.9 | 2,872 | 95.9 |
| SC | 3 | 0.0 | 5 | 0.0 | 4 | 0.1 | . | . | 1 | 0.0 |
| VA | 862 | 3.2 | 713 | 3.2 | 249 | 5.5 | 124 | 4.0 | 120 | 4.0 |
| GA | 1 | 0.0 | . | . | . | . | . | . | . | . |
| TN | . | . | 1 | 0.0 | . | . | . | . | . | . |
| Other | 28 | 0.1 | 45 | 0.2 | 7 | 0.2 | 3 | 0.1 | 1 | 0.0 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 59 | 0.2 | 53 | 0.2 | 5 | 0.1 | 6 | 0.2 | . | . |
| 1 - 17 years | 613 | 2.2 | 517 | 2.3 | 47 | 1.0 | 43 | 1.4 | 46 | 1.5 |
| 18 - 44 years | 3,730 | 13.6 | 3,369 | 15.0 | 869 | 19.1 | 531 | 17.2 | 498 | 16.6 |
| 45 - 64 years | 11,295 | 41.3 | 9,470 | 42.1 | 1,890 | 41.6 | 1,338 | 43.2 | 1,272 | 42.5 |
| 65 - 84 years | 10,467 | 38.3 | 8,143 | 36.2 | 1,585 | 34.9 | 1,062 | 34.3 | 1,070 | 35.7 |
| 85 or more years | 1,189 | 4.3 | 929 | 4.1 | 147 | 3.2 | 115 | 3.7 | 108 | 3.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 20,095 | 73.5 | 16,259 | 72.3 | 3,430 | 75.5 | 2,313 | 74.7 |
| African American | 6,814 | 24.9 | 5,851 | 26.0 | 1,002 | 22.1 | 734 | 23.7 |
| American Indian | 17 | 0.1 | 5 | 0.0 | 6 | 0.1 | 3 | 0.1 |
| Asian/Pacific Islander | 24 | 0.1 | 25 | 0.1 | 6 | 0.1 | 2 | 0.1 |
| Other Race | 312 | 1.1 | 254 | 1.1 | 61 | 1.3 | 18 | 0.6 |
| Unavailable | 91 | 0.3 | 87 | 0.4 | 38 | 0.8 | 25 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Annie Penn Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 298 | 1.1 | 220 | 1.0 | 53 | 1.2 | 32 | 1.0 |
| Non Hispanic | 26,933 | 98.5 | 22,119 | 98.4 | 4,439 | 97.7 | 3,040 | 98.2 |
| Unknown | 122 | 0.4 | 142 | 0.6 | 51 | 1.1 | 23 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 9 | 0.0 | 16 | 0.1 | 1,394 | 30.7 | 3,095 | 100.0 |
| Clinic or physician's office | 27,120 | 99.1 | 22,280 | 99.1 | 3,139 | 69.1 | . | . |
| Transfer from a hospital or other health care facility | 19 | 0.1 | 13 | 0.1 | 4 | 0.1 | . | . |
| Transfer from a SNF, ICF, ALF | 51 | 0.2 | 125 | 0.6 | 6 | 0.1 | . | . |
| Information not available | 154 | 0.6 | 47 | 0.2 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 17,224 | 63.0 | 13,081 | 58.2 | 2,393 | 52.7 | 1,786 | 57.7 | 1,756 | 58.7 |
| Medicaid | 2,204 | 8.1 | 1,798 | 8.0 | 137 | 3.0 | 269 | 8.7 | 279 | 9.3 |
| Medicare | 6,395 | 23.4 | 5,918 | 26.3 | 1,160 | 25.5 | 826 | 26.7 | 822 | 27.5 |
| Other government | 181 | 0.7 | 135 | 0.6 | 9 | 0.2 | 25 | 0.8 | 20 | 0.7 |
| Uninsured | 1,123 | 4.1 | 1,221 | 5.4 | 823 | 18.1 | 174 | 5.6 | 106 | 3.5 |
| Other | 226 | 0.8 | 328 | 1.5 | 21 | 0.5 | 15 | 0.5 | 8 | 0.3 |
| Unknown | . | . | . | . | . | . | . | . | 3 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Annie Penn Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 27,301 | 99.8 | 22,319 | 99.3 | 4,521 | 99.5 | 3,093 | 99.9 |
| Discharged, transferred to acute facility | 4 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 44 | 0.2 | 147 | 0.7 | 18 | 0.4 | 2 | 0.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 3 | 0.0 | 3 | 0.1 | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | . | . | 1 | 0.0 | . | . | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 3 | 0.0 | 6 | 0.0 | . | . | . | . |
| All | 27,353 | 100.0 | 22,481 | 100.0 | 4,543 | 100.0 | 3,095 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Anson County Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 11,698 | 5,192 | 1 | 211 | 278 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$807 | \$794 | \$494 | \$4,804 | \$4,375 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|-------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 11,180 | 95.6 | 4,855 | 93.5 | 1 | 100.0 | 210 | 99.5 | 278 | 100.0 |
| SC | 420 | 3.6 | 293 | 5.6 | . | . | 1 | 0.5 | . | . |
| GA | 3 | 0.0 | . | . | . | . | . | . | . | . |
| TN | . | . | 1 | 0.0 | . | . | . | . | . | . |
| Other | 95 | 0.8 | 43 | 0.8 | . | . | . | . | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 44 | 0.4 | 22 | 0.4 | . | . | . | . | . | . |
| 1 - 17 years | 383 | 3.3 | 172 | 3.3 | . | . | 23 | 10.9 | 40 | 14.4 |
| 18 - 44 years | 1,904 | 16.3 | 874 | 16.8 | . | . | 21 | 10.0 | 30 | 10.8 |
| 45 - 64 years | 4,588 | 39.2 | 2,101 | 40.5 | 1 | 100.0 | 91 | 43.1 | 100 | 36.0 |
| 65 - 84 years | 4,008 | 34.3 | 1,716 | 33.1 | . | . | 57 | 27.0 | 84 | 30.2 |
| 85 or more years | 771 | 6.6 | 307 | 5.9 | . | . | 19 | 9.0 | 24 | 8.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|-------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,243 | 44.8 | 2,422 | 46.6 | . | . | 80 | 37.9 |
| African American | 6,194 | 52.9 | 2,628 | 50.6 | 1 | 100.0 | 126 | 59.7 |
| American Indian | 11 | 0.1 | 6 | 0.1 | . | . | 1 | 0.5 |
| Asian/Pacific Islander | 32 | 0.3 | 11 | 0.2 | . | . | 2 | 0.9 |
| Other Race | 117 | 1.0 | 36 | 0.7 | . | . | 2 | 0.9 |
| Unavailable | 101 | 0.9 | 89 | 1.7 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Anson County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|------|-------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 114 | 1.0 | 32 | 0.6 | . | . | . | . |
| Non Hispanic | 11,465 | 98.0 | 4,999 | 96.3 | 1 | 100.0 | 178 | 84.4 |
| Unknown | 119 | 1.0 | 161 | 3.1 | . | . | 33 | 15.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,141 | 86.7 | 4,739 | 91.3 | 1 | 100.0 | 137 | 64.9 |
| Clinic or physician's office | 1,442 | 12.3 | 384 | 7.4 | . | . | 61 | 28.9 |
| Transfer from a hospital or other health care facility | 80 | 0.7 | 56 | 1.1 | . | . | 2 | 0.9 |
| Transfer from a SNF, ICF, ALF | 33 | 0.3 | 12 | 0.2 | . | . | 11 | 5.2 |
| Court/law enforcement | 2 | 0.0 | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|-------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,398 | 29.0 | 1,503 | 28.9 | . | . | 63 | 29.9 | 71 | 25.5 |
| Medicaid | 1,655 | 14.1 | 737 | 14.2 | . | . | 43 | 20.4 | 61 | 21.9 |
| Medicare | 5,708 | 48.8 | 2,610 | 50.3 | . | . | 92 | 43.6 | 132 | 47.5 |
| Other government | 87 | 0.7 | 41 | 0.8 | . | . | 1 | 0.5 | 1 | 0.4 |
| Uninsured | 684 | 5.8 | 269 | 5.2 | 1 | 100.0 | 12 | 5.7 | 13 | 4.7 |
| Other | 166 | 1.4 | 32 | 0.6 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Anson County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|----------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,645 | 99.5 | 5,170 | 99.6 | 1 | 100.0 | 203 | 96.2 |
| Discharged, transferred to acute facility | 14 | 0.1 | 3 | 0.1 | . | . | 1 | 0.5 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.0 | 5 | 0.1 | . | . | 7 | 3.3 |
| Discharged, transferred to psychiatric facility | 26 | 0.2 | 10 | 0.2 | . | . | . | . |
| Hospice | 2 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 3 | 0.0 | 2 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 2 | 0.0 | . | . | . | . | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | . | . | 2 | 0.0 | . | . | . | . |
| All | 11,698 | 100.0 | 5,192 | 100.0 | 1 | 100.0 | 211 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Appalachian Gastroenterology

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,268 | 995 | 1,278 | 1,641 | 1,763 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,133 | \$1,300 | \$1,781 | \$1,952 | \$1,814 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,195 | 94.2 | 941 | 94.6 | 1,196 | 93.6 | 1,526 | 93.0 | 1,656 | 93.9 |
| SC | 1 | 0.1 | 1 | 0.1 | . | . | 4 | 0.2 | 1 | 0.1 |
| VA | 5 | 0.4 | 1 | 0.1 | 4 | 0.3 | 9 | 0.5 | 5 | 0.3 |
| GA | . | . | 4 | 0.4 | 2 | 0.2 | 2 | 0.1 | 1 | 0.1 |
| TN | 60 | 4.7 | 37 | 3.7 | 68 | 5.3 | 91 | 5.5 | 94 | 5.3 |
| Other | 7 | 0.6 | 11 | 1.1 | 8 | 0.6 | 9 | 0.5 | 6 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 11 | 0.9 | 3 | 0.3 | 15 | 1.2 | 10 | 0.6 | 7 | 0.4 |
| 18 - 44 years | 276 | 21.8 | 193 | 19.4 | 236 | 18.5 | 247 | 15.1 | 201 | 11.4 |
| 45 - 64 years | 954 | 75.2 | 770 | 77.4 | 911 | 71.3 | 937 | 57.1 | 1,109 | 62.9 |
| 65 - 84 years | 27 | 2.1 | 29 | 2.9 | 114 | 8.9 | 440 | 26.8 | 438 | 24.8 |
| 85 or more years | . | . | . | . | 2 | 0.2 | 7 | 0.4 | 8 | 0.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,239 | 97.7 | 978 | 98.3 | 1,226 | 95.9 | 1,502 | 91.5 |
| African American | 8 | 0.6 | 1 | 0.1 | 8 | 0.6 | 2 | 0.1 |
| American Indian | 4 | 0.3 | 2 | 0.2 | . | . | . | . |
| Asian/Pacific Islander | 1 | 0.1 | 2 | 0.2 | 3 | 0.2 | 3 | 0.2 |
| Other Race | . | . | 1 | 0.1 | 1 | 0.1 | 3 | 0.2 |
| Unavailable | 16 | 1.3 | 11 | 1.1 | 40 | 3.1 | 131 | 8.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Appalachian Gastroenterology

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 14 | 1.1 | 4 | 0.4 | . | . | . | . |
| Non Hispanic | 1,241 | 97.9 | 621 | 62.4 | . | . | . | . |
| Unknown | 13 | 1.0 | 370 | 37.2 | 1,278 | 100.0 | 1,641 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 1,268 | 100.0 | 995 | 100.0 | 1,278 | 100.0 | 1,641 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,266 | 99.8 | 992 | 99.7 | 1,162 | 90.9 | 1,147 | 69.9 | 1,281 | 72.7 |
| Medicare | 2 | 0.2 | 3 | 0.3 | 106 | 8.3 | 482 | 29.4 | 467 | 26.5 |
| Other government | . | . | . | . | 10 | 0.8 | 12 | 0.7 | 15 | 0.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Appalachian Gastroenterology

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,268 | 100.0 | 995 | 100.0 | 1,278 | 100.0 | 1,641 | 100.0 |
| All | 1,268 | 100.0 | 995 | 100.0 | 1,278 | 100.0 | 1,641 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Ashe Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 808 | 947 | 535 | 973 | 1,152 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,773 | \$5,662 | \$5,854 | \$5,684 | \$5,859 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 797 | 98.6 | 928 | 98.0 | 522 | 97.6 | 954 | 98.0 | 1,121 | 97.3 |
| VA | 11 | 1.4 | 16 | 1.7 | 11 | 2.1 | 11 | 1.1 | 27 | 2.3 |
| TN | . | . | 2 | 0.2 | 1 | 0.2 | 2 | 0.2 | 1 | 0.1 |
| Other | . | . | 1 | 0.1 | 1 | 0.2 | 6 | 0.6 | 3 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1 | 0.1 | 4 | 0.4 | . | . | 5 | 0.5 | 2 | 0.2 |
| 1 - 17 years | 7 | 0.9 | 25 | 2.6 | 9 | 1.7 | 31 | 3.2 | 45 | 3.9 |
| 18 - 44 years | 99 | 12.3 | 130 | 13.7 | 96 | 17.9 | 134 | 13.8 | 149 | 12.9 |
| 45 - 64 years | 191 | 23.6 | 207 | 21.9 | 113 | 21.1 | 233 | 23.9 | 315 | 27.3 |
| 65 - 84 years | 453 | 56.1 | 532 | 56.2 | 290 | 54.2 | 513 | 52.7 | 584 | 50.7 |
| 85 or more years | 57 | 7.1 | 49 | 5.2 | 27 | 5.0 | 57 | 5.9 | 57 | 4.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 800 | 99.0 | 937 | 98.9 | 525 | 98.1 | 954 | 98.0 |
| African American | 2 | 0.2 | 3 | 0.3 | 3 | 0.6 | 4 | 0.4 |
| American Indian | . | . | . | . | . | . | 2 | 0.2 |
| Asian/Pacific Islander | . | . | 1 | 0.1 | 1 | 0.2 | . | . |
| Other Race | 5 | 0.6 | 6 | 0.6 | 6 | 1.1 | 11 | 1.1 |
| Unavailable | 1 | 0.1 | . | . | . | . | 2 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Ashe Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 4 | 0.5 | 6 | 0.6 | 5 | 0.9 | 10 | 1.0 |
| Non Hispanic | 803 | 99.4 | 941 | 99.4 | 530 | 99.1 | 961 | 98.8 |
| Unknown | 1 | 0.1 | . | . | . | . | 2 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 790 | 97.8 | 907 | 95.8 | 508 | 95.0 | 889 | 91.4 |
| Clinic or physician's office | 10 | 1.2 | 36 | 3.8 | 23 | 4.3 | 74 | 7.6 |
| Information not available | 8 | 1.0 | 4 | 0.4 | 4 | 0.7 | 10 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 292 | 36.1 | 303 | 32.0 | 151 | 28.2 | 294 | 30.2 | 421 | 36.5 |
| Medicaid | 71 | 8.8 | 104 | 11.0 | 52 | 9.7 | 74 | 7.6 | 88 | 7.6 |
| Medicare | 426 | 52.7 | 513 | 54.2 | 306 | 57.2 | 562 | 57.8 | 587 | 51.0 |
| Other government | 8 | 1.0 | 7 | 0.7 | 9 | 1.7 | 6 | 0.6 | 16 | 1.4 |
| Uninsured | 10 | 1.2 | 16 | 1.7 | 15 | 2.8 | 31 | 3.2 | 34 | 3.0 |
| Other | . | . | 3 | 0.3 | 2 | 0.4 | 6 | 0.6 | 6 | 0.5 |
| Unknown | 1 | 0.1 | 1 | 0.1 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Ashe Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|--------------|------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 804 | 99.5 | 944 | 99.7 | 530 | 99.1 | 955 | 98.2 |
| Discharged, transferred to acute facility | 4 | 0.5 | 2 | 0.2 | 2 | 0.4 | 10 | 1.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | 1 | 0.1 | 3 | 0.6 | 8 | 0.8 |
| All | 808 | 100.0 | 947 | 100.0 | 535 | 100.0 | 973 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Asheville Eye Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,530 | 4,793 | 4,463 | 4,132 | 4,085 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,812 | \$1,811 | \$1,876 | \$1,835 | \$1,871 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,436 | 97.9 | 4,712 | 98.3 | 4,353 | 97.5 | 4,035 | 97.7 | 3,972 | 97.2 |
| SC | 25 | 0.6 | 20 | 0.4 | 30 | 0.7 | 32 | 0.8 | 31 | 0.8 |
| VA | 1 | 0.0 | 1 | 0.0 | 4 | 0.1 | 5 | 0.1 | 5 | 0.1 |
| GA | 11 | 0.2 | 14 | 0.3 | 23 | 0.5 | 13 | 0.3 | 15 | 0.4 |
| TN | 17 | 0.4 | 23 | 0.5 | 25 | 0.6 | 15 | 0.4 | 19 | 0.5 |
| Other | 40 | 0.9 | 23 | 0.5 | 28 | 0.6 | 32 | 0.8 | 43 | 1.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 1 | 0.0 | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| 18 - 44 years | 57 | 1.3 | 72 | 1.5 | 53 | 1.2 | 67 | 1.6 | 84 | 2.1 |
| 45 - 64 years | 923 | 20.4 | 943 | 19.7 | 931 | 20.9 | 876 | 21.2 | 844 | 20.7 |
| 65 - 84 years | 3,255 | 71.9 | 3,490 | 72.8 | 3,195 | 71.6 | 2,919 | 70.6 | 2,878 | 70.5 |
| 85 or more years | 294 | 6.5 | 287 | 6.0 | 284 | 6.4 | 270 | 6.5 | 278 | 6.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|-------|-------|-------|-------|-------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | . | . | . | . | . | . | 307 | 7.4 |
| African American | . | . | . | . | . | . | 8 | 0.2 |
| Asian/Pacific Islander | . | . | . | . | . | . | 1 | 0.0 |
| Other Race | . | . | . | . | . | . | 2 | 0.0 |
| Unavailable | 4,530 | 100.0 | 4,793 | 100.0 | 4,463 | 100.0 | 3,814 | 92.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Asheville Eye Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | . | . | . | . | . | . | 2 | 0.0 |
| Non Hispanic | . | . | . | . | . | . | 316 | 7.6 |
| Unknown | 4,530 | 100.0 | 4,793 | 100.0 | 4,463 | 100.0 | 3,814 | 92.3 |
| Point of Origin | | | | | | | | |
| Information not available | 4,530 | 100.0 | 4,793 | 100.0 | 4,463 | 100.0 | 4,132 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,746 | 38.5 | 1,650 | 34.4 | 1,423 | 31.9 | 1,114 | 27.0 | 841 | 20.6 |
| Medicaid | 89 | 2.0 | 93 | 1.9 | 99 | 2.2 | 67 | 1.6 | 13 | 0.3 |
| Medicare | 2,673 | 59.0 | 3,015 | 62.9 | 2,918 | 65.4 | 2,882 | 69.7 | 3,225 | 78.9 |
| Other government | 22 | 0.5 | 35 | 0.7 | 23 | 0.5 | 21 | 0.5 | 6 | 0.1 |
| Uninsured | . | . | . | . | . | . | 48 | 1.2 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Asheville Eye Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,530 | 100.0 | 4,793 | 100.0 | 4,463 | 100.0 | 4,132 | 100.0 |
| All | 4,530 | 100.0 | 4,793 | 100.0 | 4,463 | 100.0 | 4,132 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Asheville Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,946 | 11,090 | 10,516 | 10,064 | 9,722 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,127 | \$1,133 | \$1,123 | \$1,020 | \$854 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,847 | 99.1 | 10,982 | 99.0 | 10,452 | 99.4 | 9,994 | 99.3 | 9,626 | 99.0 |
| SC | 26 | 0.2 | 32 | 0.3 | 24 | 0.2 | 25 | 0.2 | 31 | 0.3 |
| VA | 7 | 0.1 | 1 | 0.0 | 1 | 0.0 | 3 | 0.0 | 6 | 0.1 |
| GA | 8 | 0.1 | 10 | 0.1 | 8 | 0.1 | 4 | 0.0 | 3 | 0.0 |
| TN | 29 | 0.3 | 25 | 0.2 | 10 | 0.1 | 15 | 0.1 | 21 | 0.2 |
| Other | 29 | 0.3 | 40 | 0.4 | 21 | 0.2 | 23 | 0.2 | 35 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 1 | 0.0 | . | . | . | . | . | . |
| 18 - 44 years | 1,100 | 10.0 | 1,096 | 9.9 | 1,053 | 10.0 | 1,074 | 10.7 | 1,073 | 11.0 |
| 45 - 64 years | 5,820 | 53.2 | 6,120 | 55.2 | 6,034 | 57.4 | 5,792 | 57.6 | 5,685 | 58.5 |
| 65 - 84 years | 3,961 | 36.2 | 3,810 | 34.4 | 3,368 | 32.0 | 3,114 | 30.9 | 2,871 | 29.5 |
| 85 or more years | 65 | 0.6 | 63 | 0.6 | 61 | 0.6 | 84 | 0.8 | 93 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 9,841 | 89.9 | 10,567 | 95.3 | 9,500 | 90.3 | 9,254 | 92.0 |
| African American | 340 | 3.1 | 327 | 2.9 | 295 | 2.8 | 294 | 2.9 |
| American Indian | 65 | 0.6 | 47 | 0.4 | 94 | 0.9 | 84 | 0.8 |
| Asian/Pacific Islander | 54 | 0.5 | 33 | 0.3 | 19 | 0.2 | 13 | 0.1 |
| Other Race | . | . | 27 | 0.2 | 9 | 0.1 | . | . |
| Unavailable | 646 | 5.9 | 89 | 0.8 | 599 | 5.7 | 419 | 4.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Asheville Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 36 | 0.3 | . | . | . | . | . | . |
| Non Hispanic | 10,369 | 94.7 | 11,090 | 100.0 | 10,516 | 100.0 | 10,064 | 100.0 |
| Unknown | 541 | 4.9 | . | . | . | . | . | . |
| Point of Origin | | | | | | | | |
| Information not available | 10,946 | 100.0 | 11,090 | 100.0 | 10,516 | 100.0 | 10,064 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,594 | 60.2 | 6,286 | 56.7 | 6,162 | 58.6 | 6,064 | 60.3 | 5,916 | 60.9 |
| Medicaid | 316 | 2.9 | 341 | 3.1 | 341 | 3.2 | 267 | 2.7 | 268 | 2.8 |
| Medicare | 3,901 | 35.6 | 4,186 | 37.7 | 3,746 | 35.6 | 3,477 | 34.5 | 3,245 | 33.4 |
| Other government | 110 | 1.0 | 182 | 1.6 | 152 | 1.4 | 104 | 1.0 | 119 | 1.2 |
| Uninsured | 25 | 0.2 | 95 | 0.9 | 113 | 1.1 | 147 | 1.5 | 148 | 1.5 |
| Other | . | . | . | . | 2 | 0.0 | 5 | 0.0 | 26 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Asheville Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,946 | 100.0 | 11,090 | 100.0 | 10,516 | 100.0 | 10,064 | 100.0 |
| All | 10,946 | 100.0 | 11,090 | 100.0 | 10,516 | 100.0 | 10,064 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Atlantic Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,713 | 2,360 | 2,265 | 1,868 | 3,302 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|-------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,014 | \$1,166 | \$1,131 | \$992 | \$1,193 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,709 | 99.8 | 2,356 | 99.8 | 2,259 | 99.7 | 1,860 | 99.6 | 3,284 | 99.5 |
| SC | . | . | . | . | . | . | . | . | 1 | 0.0 |
| VA | . | . | . | . | 2 | 0.1 | 1 | 0.1 | 4 | 0.1 |
| GA | 1 | 0.1 | . | . | 1 | 0.0 | 1 | 0.1 | . | . |
| Other | 3 | 0.2 | 4 | 0.2 | 3 | 0.1 | 6 | 0.3 | 13 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 4 | 0.2 | 5 | 0.2 | 9 | 0.4 | 5 | 0.3 | 26 | 0.8 |
| 18 - 44 years | 239 | 14.0 | 419 | 17.8 | 490 | 21.6 | 335 | 17.9 | 837 | 25.3 |
| 45 - 64 years | 650 | 37.9 | 1,130 | 47.9 | 1,067 | 47.1 | 776 | 41.5 | 1,630 | 49.4 |
| 65 - 84 years | 793 | 46.3 | 773 | 32.8 | 674 | 29.8 | 717 | 38.4 | 766 | 23.2 |
| 85 or more years | 27 | 1.6 | 33 | 1.4 | 25 | 1.1 | 35 | 1.9 | 43 | 1.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,225 | 71.5 | 1,672 | 70.8 | 1,612 | 71.2 | 1,254 | 67.1 |
| African American | 463 | 27.0 | 646 | 27.4 | 581 | 25.7 | 537 | 28.7 |
| American Indian | 2 | 0.1 | 5 | 0.2 | 8 | 0.4 | 10 | 0.5 |
| Asian/Pacific Islander | 9 | 0.5 | 22 | 0.9 | 18 | 0.8 | 17 | 0.9 |
| Other Race | 14 | 0.8 | 14 | 0.6 | 36 | 1.6 | 36 | 1.9 |
| Unavailable | . | . | 1 | 0.0 | 10 | 0.4 | 14 | 0.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Atlantic Gastroenterology Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 6 | 0.4 | 11 | 0.5 | 29 | 1.3 | 14 | 0.7 |
| Non Hispanic | 1,610 | 94.0 | 2,172 | 92.0 | 2,065 | 91.2 | 1,840 | 98.5 |
| Unknown | 97 | 5.7 | 177 | 7.5 | 171 | 7.5 | 14 | 0.7 |
| Point of Origin | | | | | | | | |
| Information not available | 1,713 | 100.0 | 2,360 | 100.0 | 2,265 | 100.0 | 1,868 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 663 | 38.7 | 1,192 | 50.5 | 1,141 | 50.4 | 505 | 27.0 | 1,855 | 56.2 |
| Medicaid | 45 | 2.6 | 79 | 3.3 | 87 | 3.8 | 144 | 7.7 | 165 | 5.0 |
| Medicare | 884 | 51.6 | 960 | 40.7 | 898 | 39.6 | 990 | 53.0 | 1,052 | 31.9 |
| Other government | 111 | 6.5 | 99 | 4.2 | 101 | 4.5 | 172 | 9.2 | 151 | 4.6 |
| Other | 10 | 0.6 | 30 | 1.3 | 38 | 1.7 | 57 | 3.1 | 79 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Atlantic Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,713 | 100.0 | 2,360 | 100.0 | 2,265 | 100.0 | 1,868 | 100.0 |
| All | 1,713 | 100.0 | 2,360 | 100.0 | 2,265 | 100.0 | 1,868 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Bethany Medical Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,455 | 2,479 | 2,384 | 2,402 | 1,764 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$781 | \$777 | \$757 | \$732 | \$725 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|-------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,454 | 100.0 | 2,471 | 99.7 | 2,380 | 99.8 | 2,398 | 99.8 | 1,760 | 99.8 |
| SC | . | . | 2 | 0.1 | . | . | 2 | 0.1 | 2 | 0.1 |
| VA | 1 | 0.0 | 4 | 0.2 | 2 | 0.1 | 2 | 0.1 | . | . |
| Other | . | . | 2 | 0.1 | 2 | 0.1 | . | . | 2 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 8 | 0.3 | 10 | 0.4 | 20 | 0.8 | 6 | 0.2 | . | . |
| 18 - 44 years | 403 | 16.4 | 289 | 11.7 | 333 | 14.0 | 292 | 12.2 | 256 | 14.5 |
| 45 - 64 years | 893 | 36.4 | 922 | 37.2 | 904 | 37.9 | 955 | 39.8 | 807 | 45.7 |
| 65 - 84 years | 1,127 | 45.9 | 1,207 | 48.7 | 1,072 | 45.0 | 1,078 | 44.9 | 663 | 37.6 |
| 85 or more years | 24 | 1.0 | 51 | 2.1 | 55 | 2.3 | 71 | 3.0 | 38 | 2.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Unavailable | 2,455 | 100.0 | 2,479 | 100.0 | 2,384 | 100.0 | 2,402 | 100.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Bethany Medical Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|----------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Unknown | 2,455 | 100.0 | 2,479 | 100.0 | 2,384 | 100.0 | 2,402 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 2,455 | 100.0 | 2,479 | 100.0 | 2,384 | 100.0 | 2,402 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,615 | 65.8 | 1,492 | 60.2 | 1,447 | 60.7 | 1,441 | 60.0 | 1,066 | 60.4 |
| Medicaid | . | . | . | . | . | . | 59 | 2.5 | 152 | 8.6 |
| Medicare | 840 | 34.2 | 987 | 39.8 | 937 | 39.3 | 875 | 36.4 | 535 | 30.3 |
| Other government | . | . | . | . | . | . | 4 | 0.2 | 2 | 0.1 |
| Uninsured | . | . | . | . | . | . | 23 | 1.0 | 7 | 0.4 |
| Other | . | . | . | . | . | . | . | . | 2 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Bethany Medical Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,455 | 100.0 | 2,479 | 100.0 | 2,384 | 100.0 | 2,402 | 100.0 |
| All | 2,455 | 100.0 | 2,479 | 100.0 | 2,384 | 100.0 | 2,402 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Betsy Johnson Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 30,871 | 30,974 | 18,881 | 2,845 | 2,975 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,703 | \$1,634 | \$1,989 | \$7,877 | \$7,105 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 30,825 | 99.9 | 30,937 | 99.9 | 18,857 | 99.9 | 2,842 | 99.9 | 2,974 | 100.0 |
| SC | 13 | 0.0 | 9 | 0.0 | 9 | 0.0 | . | . | . | . |
| VA | 2 | 0.0 | 4 | 0.0 | 3 | 0.0 | 2 | 0.1 | . | . |
| GA | 11 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | 8 | 0.0 | 2 | 0.0 | . | . | . | . | 1 | 0.0 |
| Other | 12 | 0.0 | 18 | 0.1 | 11 | 0.1 | 1 | 0.0 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 766 | 2.5 | 896 | 2.9 | 416 | 2.2 | 75 | 2.6 | 15 | 0.5 |
| 1 - 17 years | 2,038 | 6.6 | 2,393 | 7.7 | 749 | 4.0 | 301 | 10.6 | 336 | 11.3 |
| 18 - 44 years | 5,873 | 19.0 | 5,849 | 18.9 | 2,868 | 15.2 | 559 | 19.6 | 633 | 21.3 |
| 45 - 64 years | 9,770 | 31.6 | 9,671 | 31.2 | 5,155 | 27.3 | 873 | 30.7 | 888 | 29.8 |
| 65 - 84 years | 10,829 | 35.1 | 10,517 | 34.0 | 8,487 | 44.9 | 949 | 33.4 | 1,017 | 34.2 |
| 85 or more years | 1,595 | 5.2 | 1,648 | 5.3 | 1,206 | 6.4 | 88 | 3.1 | 86 | 2.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 21,862 | 70.8 | 21,743 | 70.2 | 13,363 | 70.8 | 1,935 | 68.0 |
| African American | 7,090 | 23.0 | 7,007 | 22.6 | 4,487 | 23.8 | 704 | 24.7 |
| Asian/Pacific Islander | 70 | 0.2 | 47 | 0.2 | 25 | 0.1 | 7 | 0.2 |
| Other Race | 1,588 | 5.1 | 1,863 | 6.0 | 830 | 4.4 | 175 | 6.2 |
| Unavailable | 261 | 0.8 | 314 | 1.0 | 176 | 0.9 | 24 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Betsy Johnson Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 556 | 1.8 | 906 | 2.9 | 328 | 1.7 | 23 | 0.8 | |
| Non Hispanic | 30,054 | 97.4 | 29,754 | 96.1 | 18,381 | 97.4 | 2,803 | 98.5 | |
| Unknown | 261 | 0.8 | 314 | 1.0 | 172 | 0.9 | 19 | 0.7 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 330 | 1.1 | 235 | 0.8 | 268 | 1.4 | 5 | 0.2 | |
| Clinic or physician's office | 30,367 | 98.4 | 29,623 | 95.6 | 18,419 | 97.6 | 2,840 | 99.8 | |
| Transfer from a hospital or other health care facility | 1 | 0.0 | . | . | . | . | . | . | |
| Court/law enforcement | 1 | 0.0 | 1 | 0.0 | . | . | . | . | |
| Information not available | 172 | 0.6 | 1,115 | 3.6 | 194 | 1.0 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 9,766 | 31.6 | 9,165 | 29.6 | 3,380 | 17.9 | 816 | 28.7 | 897 | 30.2 |
| Medicaid | 5,997 | 19.4 | 6,059 | 19.6 | 2,876 | 15.2 | 630 | 22.1 | 597 | 20.1 |
| Medicare | 14,239 | 46.1 | 14,273 | 46.1 | 11,949 | 63.3 | 1,257 | 44.2 | 1,345 | 45.2 |
| Other government | 402 | 1.3 | 507 | 1.6 | 233 | 1.2 | 79 | 2.8 | 81 | 2.7 |
| Uninsured | 467 | 1.5 | 970 | 3.1 | 443 | 2.3 | 63 | 2.2 | 55 | 1.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Betsy Johnson Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 30,638 | 99.2 | 30,688 | 99.1 | 18,720 | 99.1 | 2,751 | 96.7 |
| Discharged, transferred to acute facility | 30 | 0.1 | 29 | 0.1 | 43 | 0.2 | 2 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 178 | 0.6 | 230 | 0.7 | 84 | 0.4 | 38 | 1.3 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | 2 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Hospice | . | . | 2 | 0.0 | . | . | . | . |
| Left against medical advice | 20 | 0.1 | 21 | 0.1 | 29 | 0.2 | 1 | 0.0 |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | 2 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 3 | 0.0 | 1 | 0.0 | 53 | 1.9 |
| All | 30,871 | 100.0 | 30,974 | 100.0 | 18,881 | 100.0 | 2,845 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blowing Rock Hospital

| Patient Characteristics | Fiscal Year |
|-------------------------------|-------------|
| | 2013 |
| Total Number of Visits | 1 |

| Patient Characteristics | Fiscal Year |
|--------------------------------|-------------|
| | 2013 |
| Average Patient Charges | \$168 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | N | % |
| 2013 | | |
| Patient Residence State | | |
| NC | 1 | 100.0 |
| Age Group | | |
| 65 - 84 years | 1 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|-------|
| | N | % |
| 2013 | | |
| Race | | |
| Caucasian | 1 | 100.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blowing Rock Hospital

| Patient Characteristics | Fiscal Year | |
|--------------------------|-------------|-------|
| | 2013 | |
| | N | % |
| Ethnicity | | |
| Non Hispanic | 1 | 100.0 |
| Point of Origin | | |
| Non-health care facility | 1 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|-------|
| | 2013 | |
| | N | % |
| Payer | | |
| Medicare | 1 | 100.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blowing Rock Hospital

| Patient Characteristics | Fiscal Year | |
|--|-------------|-------|
| | 2013 | |
| | N | % |
| Patient Disposition | | |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 100.0 |
| All | 1 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge HealthCare Hospitals Inc

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 66,537 | 60,490 | 32,295 | 4,200 | 4,591 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,151 | \$3,638 | \$3,277 | \$13,781 | \$12,510 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 66,115 | 99.4 | 59,939 | 99.1 | 31,892 | 98.8 | 4,169 | 99.3 | 4,576 | 99.7 |
| SC | 64 | 0.1 | 16 | 0.0 | 40 | 0.1 | 4 | 0.1 | 4 | 0.1 |
| VA | 22 | 0.0 | 23 | 0.0 | 4 | 0.0 | 2 | 0.0 | . | . |
| GA | 7 | 0.0 | 10 | 0.0 | 12 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | 34 | 0.1 | 25 | 0.0 | 4 | 0.0 | . | . | 1 | 0.0 |
| Other | 295 | 0.4 | 477 | 0.8 | 343 | 1.1 | 24 | 0.6 | 9 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 253 | 0.4 | 287 | 0.5 | 220 | 0.7 | 58 | 1.4 | 27 | 0.6 |
| 1 - 17 years | 1,965 | 3.0 | 2,037 | 3.4 | 1,178 | 3.6 | 337 | 8.0 | 365 | 8.0 |
| 18 - 44 years | 13,111 | 19.7 | 12,676 | 21.0 | 7,936 | 24.6 | 1,122 | 26.7 | 1,211 | 26.4 |
| 45 - 64 years | 27,949 | 42.0 | 24,610 | 40.7 | 12,130 | 37.6 | 1,517 | 36.1 | 1,633 | 35.6 |
| 65 - 84 years | 20,196 | 30.4 | 17,885 | 29.6 | 9,008 | 27.9 | 1,065 | 25.4 | 1,233 | 26.9 |
| 85 or more years | 3,063 | 4.6 | 2,995 | 5.0 | 1,823 | 5.6 | 101 | 2.4 | 122 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 60,221 | 90.5 | 54,502 | 90.1 | 28,555 | 88.4 | 3,797 | 90.4 |
| African American | 4,234 | 6.4 | 3,840 | 6.3 | 2,308 | 7.1 | 228 | 5.4 |
| American Indian | 32 | 0.0 | 25 | 0.0 | 19 | 0.1 | 3 | 0.1 |
| Asian/Pacific Islander | 521 | 0.8 | 519 | 0.9 | 393 | 1.2 | 55 | 1.3 |
| Other Race | 1,103 | 1.7 | 1,146 | 1.9 | 590 | 1.8 | 75 | 1.8 |
| Unavailable | 426 | 0.6 | 458 | 0.8 | 430 | 1.3 | 42 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Blue Ridge HealthCare Hospitals Inc

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 1,127 | 1.7 | 1,135 | 1.9 | 690 | 2.1 | 82 | 2.0 | |
| Non Hispanic | 64,527 | 97.0 | 58,717 | 97.1 | 29,507 | 91.4 | 4,025 | 95.8 | |
| Unknown | 883 | 1.3 | 638 | 1.1 | 2,098 | 6.5 | 93 | 2.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 66,458 | 99.9 | 60,410 | 99.9 | 32,207 | 99.7 | 4,187 | 99.7 | |
| Clinic or physician's office | 64 | 0.1 | 54 | 0.1 | 54 | 0.2 | 5 | 0.1 | |
| Transfer from a hospital or other health care facility | 2 | 0.0 | 9 | 0.0 | 12 | 0.0 | 3 | 0.1 | |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | 7 | 0.0 | 4 | 0.0 | 2 | 0.0 | |
| Newborn | 7 | 0.0 | 6 | 0.0 | 17 | 0.1 | 3 | 0.1 | |
| Court/law enforcement | 3 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . | |
| Information not available | 2 | 0.0 | . | . | . | . | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 28,389 | 42.7 | 24,516 | 40.5 | 11,184 | 34.6 | 1,757 | 41.8 | 1,903 | 41.5 |
| Medicaid | 7,711 | 11.6 | 7,145 | 11.8 | 4,748 | 14.7 | 722 | 17.2 | 728 | 15.9 |
| Medicare | 25,501 | 38.3 | 24,479 | 40.5 | 14,155 | 43.8 | 1,315 | 31.3 | 1,480 | 32.2 |
| Other government | 1,242 | 1.9 | 1,021 | 1.7 | 474 | 1.5 | 64 | 1.5 | 88 | 1.9 |
| Uninsured | 2,796 | 4.2 | 2,542 | 4.2 | 1,438 | 4.5 | 201 | 4.8 | 236 | 5.1 |
| Other | 888 | 1.3 | 769 | 1.3 | 286 | 0.9 | 18 | 0.4 | 30 | 0.7 |
| Unknown | 10 | 0.0 | 18 | 0.0 | 10 | 0.0 | 123 | 2.9 | 126 | 2.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Blue Ridge HealthCare Hospitals Inc**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 66,220 | 99.5 | 60,269 | 99.6 | 32,142 | 99.5 | 4,166 | 99.2 |
| Discharged, transferred to acute facility | 65 | 0.1 | 60 | 0.1 | 62 | 0.2 | 6 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 103 | 0.2 | 41 | 0.1 | 44 | 0.1 | 22 | 0.5 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 5 | 0.0 | 8 | 0.0 | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | 89 | 0.1 | 59 | 0.1 | 13 | 0.0 | 2 | 0.0 |
| Hospice | 3 | 0.0 | . | . | 1 | 0.0 | 2 | 0.0 |
| Left against medical advice | 27 | 0.0 | 26 | 0.0 | 18 | 0.1 | . | . |
| Court/Law Enforcement | 19 | 0.0 | 14 | 0.0 | 4 | 0.0 | . | . |
| Expired | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Other/Unknown | 5 | 0.0 | 11 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| All | 66,537 | 100.0 | 60,490 | 100.0 | 32,295 | 100.0 | 4,200 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Regional Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 30,399 | 8,161 | 1,039 | 1,122 | 1,030 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$890 | \$840 | \$3,452 | \$3,811 | \$3,618 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 30,155 | 99.2 | 8,102 | 99.3 | 1,035 | 99.6 | 1,116 | 99.5 | 1,026 | 99.6 |
| SC | 4 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| VA | 10 | 0.0 | 1 | 0.0 | 1 | 0.1 | 1 | 0.1 | . | . |
| GA | 10 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| TN | 51 | 0.2 | 16 | 0.2 | 2 | 0.2 | 2 | 0.2 | . | . |
| Other | 169 | 0.6 | 38 | 0.5 | 1 | 0.1 | 3 | 0.3 | 4 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 262 | 0.9 | 106 | 1.3 | 4 | 0.4 | 13 | 1.2 | 3 | 0.3 |
| 1 - 17 years | 1,734 | 5.7 | 541 | 6.6 | 28 | 2.7 | 42 | 3.7 | 49 | 4.8 |
| 18 - 44 years | 4,955 | 16.3 | 1,314 | 16.1 | 148 | 14.2 | 158 | 14.1 | 181 | 17.6 |
| 45 - 64 years | 10,388 | 34.2 | 2,759 | 33.8 | 402 | 38.7 | 431 | 38.4 | 395 | 38.3 |
| 65 - 84 years | 11,640 | 38.3 | 3,034 | 37.2 | 415 | 39.9 | 447 | 39.8 | 371 | 36.0 |
| 85 or more years | 1,420 | 4.7 | 407 | 5.0 | 42 | 4.0 | 31 | 2.8 | 31 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 28,974 | 95.3 | 8,017 | 98.2 | 1,020 | 98.2 | 1,104 | 98.4 |
| African American | 77 | 0.3 | 13 | 0.2 | 1 | 0.1 | 2 | 0.2 |
| American Indian | 93 | 0.3 | 5 | 0.1 | . | . | 1 | 0.1 |
| Asian/Pacific Islander | 17 | 0.1 | 3 | 0.0 | . | . | . | . |
| Other Race | 20 | 0.1 | 115 | 1.4 | 18 | 1.7 | 15 | 1.3 |
| Unavailable | 1,218 | 4.0 | 8 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 20 | 0.1 | 97 | 1.2 | 19 | 1.8 | 15 | 1.3 |
| Non Hispanic | 30,379 | 99.9 | 8,064 | 98.8 | 1,020 | 98.2 | 1,106 | 98.6 |
| Unknown | . | . | . | . | . | . | 1 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 19,108 | 62.9 | 7,751 | 95.0 | 1,031 | 99.2 | 1,113 | 99.2 |
| Clinic or physician's office | 2,280 | 7.5 | 371 | 4.5 | 1 | 0.1 | 7 | 0.6 |
| Transfer from a hospital or other health care facility | 2 | 0.0 | 1 | 0.0 | 2 | 0.2 | 1 | 0.1 |
| Transfer from a SNF, ICF, ALF | 14 | 0.0 | 27 | 0.3 | 5 | 0.5 | 1 | 0.1 |
| Court/law enforcement | 4 | 0.0 | . | . | . | . | . | . |
| Information not available | 8,991 | 29.6 | 11 | 0.1 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 11,474 | 37.7 | 3,364 | 41.2 | 435 | 41.9 | 481 | 42.9 | 483 | 46.9 |
| Medicaid | 3,655 | 12.0 | 928 | 11.4 | 117 | 11.3 | 136 | 12.1 | 129 | 12.5 |
| Medicare | 13,194 | 43.4 | 3,171 | 38.9 | 417 | 40.1 | 477 | 42.5 | 376 | 36.5 |
| Other government | 978 | 3.2 | 105 | 1.3 | 14 | 1.3 | 19 | 1.7 | 22 | 2.1 |
| Uninsured | 1,098 | 3.6 | 467 | 5.7 | 41 | 3.9 | . | . | . | . |
| Other | . | . | 126 | 1.5 | 15 | 1.4 | 9 | 0.8 | 20 | 1.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 30,348 | 99.8 | 8,102 | 99.3 | 1,020 | 98.2 | 1,120 | 99.8 |
| Discharged, transferred to acute facility | 4 | 0.0 | 19 | 0.2 | 3 | 0.3 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 21 | 0.1 | 30 | 0.4 | 16 | 1.5 | 2 | 0.2 |
| Discharged, transferred to rehab facility | . | . | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | . | . | 3 | 0.0 | . | . | . | . |
| Left against medical advice | 22 | 0.1 | 2 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1 | 0.0 | . | . | . | . | . | . |
| All | 30,399 | 100.0 | 8,161 | 100.0 | 1,039 | 100.0 | 1,122 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,236 | 9,160 | 9,236 | 9,545 | 7,028 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$9,708 | \$9,846 | \$7,797 | \$6,470 | \$5,372 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,175 | 99.3 | 9,098 | 99.3 | 9,157 | 99.1 | 9,475 | 99.3 | 6,972 | 99.2 |
| SC | 3 | 0.0 | 4 | 0.0 | 5 | 0.1 | 7 | 0.1 | 4 | 0.1 |
| VA | 22 | 0.3 | 12 | 0.1 | 15 | 0.2 | 16 | 0.2 | 16 | 0.2 |
| GA | 6 | 0.1 | 5 | 0.1 | 6 | 0.1 | 4 | 0.0 | . | . |
| TN | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| Other | 29 | 0.4 | 39 | 0.4 | 52 | 0.6 | 43 | 0.5 | 35 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 569 | 6.9 | 709 | 7.7 | 724 | 7.8 | 663 | 6.9 | 226 | 3.2 |
| 1 - 17 years | 1,135 | 13.8 | 1,513 | 16.5 | 1,504 | 16.3 | 1,416 | 14.8 | 1,686 | 24.0 |
| 18 - 44 years | 1,583 | 19.2 | 2,057 | 22.5 | 2,150 | 23.3 | 2,279 | 23.9 | 1,712 | 24.4 |
| 45 - 64 years | 2,561 | 31.1 | 2,657 | 29.0 | 2,739 | 29.7 | 3,060 | 32.1 | 2,175 | 30.9 |
| 65 - 84 years | 2,250 | 27.3 | 2,099 | 22.9 | 1,996 | 21.6 | 1,976 | 20.7 | 1,140 | 16.2 |
| 85 or more years | 138 | 1.7 | 125 | 1.4 | 123 | 1.3 | 151 | 1.6 | 89 | 1.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,287 | 76.3 | 6,873 | 75.0 | 5,668 | 61.4 | 6,037 | 63.2 |
| African American | 978 | 11.9 | 1,004 | 11.0 | 876 | 9.5 | 975 | 10.2 |
| American Indian | 29 | 0.4 | 34 | 0.4 | 18 | 0.2 | 15 | 0.2 |
| Asian/Pacific Islander | 126 | 1.5 | 121 | 1.3 | 103 | 1.1 | 75 | 0.8 |
| Other Race | 613 | 7.4 | 349 | 3.8 | 2,560 | 27.7 | 2,421 | 25.4 |
| Unavailable | 203 | 2.5 | 779 | 8.5 | 11 | 0.1 | 22 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 117 | 1.4 | 170 | 1.9 | 112 | 1.2 | 134 | 1.4 |
| Non Hispanic | 7,971 | 96.8 | 8,421 | 91.9 | 9,028 | 97.7 | 9,334 | 97.8 |
| Unknown | 148 | 1.8 | 569 | 6.2 | 96 | 1.0 | 77 | 0.8 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 8,236 | 100.0 | 9,160 | 100.0 | . | . | . | . |
| Information not available | . | . | . | . | 9,236 | 100.0 | 9,545 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,901 | 59.5 | 5,805 | 63.4 | 5,699 | 61.7 | 5,519 | 57.8 | 4,238 | 60.3 |
| Medicaid | 620 | 7.5 | 758 | 8.3 | 660 | 7.1 | 668 | 7.0 | 583 | 8.3 |
| Medicare | 2,260 | 27.4 | 2,137 | 23.3 | 2,039 | 22.1 | 2,198 | 23.0 | 1,209 | 17.2 |
| Other government | 259 | 3.1 | 388 | 4.2 | 503 | 5.4 | 575 | 6.0 | 342 | 4.9 |
| Uninsured | 49 | 0.6 | 65 | 0.7 | . | . | 43 | 0.5 | 32 | 0.5 |
| Other | . | . | . | . | 333 | 3.6 | 483 | 5.1 | 624 | 8.9 |
| Unknown | 147 | 1.8 | 7 | 0.1 | 2 | 0.0 | 59 | 0.6 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Blue Ridge Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,236 | 100.0 | 9,160 | 100.0 | 9,236 | 100.0 | 9,545 | 100.0 |
| All | 8,236 | 100.0 | 9,160 | 100.0 | 9,236 | 100.0 | 9,545 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Boice-Willis Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,747 | 3,350 | 2,864 | 2,683 | 2,539 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|----------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$610 | \$588 | \$31,500 | \$670 | \$691 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,735 | 99.7 | 3,338 | 99.6 | 2,856 | 99.7 | 2,674 | 99.7 | 2,528 | 99.6 |
| SC | 1 | 0.0 | . | . | . | . | . | . | . | . |
| VA | 10 | 0.3 | 6 | 0.2 | 8 | 0.3 | 7 | 0.3 | 9 | 0.4 |
| GA | . | . | 1 | 0.0 | . | . | . | . | . | . |
| Other | 1 | 0.0 | 5 | 0.1 | . | . | 2 | 0.1 | 2 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 3 | 0.1 | 4 | 0.1 | 1 | 0.0 | 2 | 0.1 | 5 | 0.2 |
| 18 - 44 years | 337 | 9.0 | 340 | 10.1 | 281 | 9.8 | 275 | 10.2 | 321 | 12.6 |
| 45 - 64 years | 2,192 | 58.5 | 1,844 | 55.0 | 1,608 | 56.1 | 1,642 | 61.2 | 1,576 | 62.1 |
| 65 - 84 years | 1,207 | 32.2 | 1,151 | 34.4 | 967 | 33.8 | 763 | 28.4 | 635 | 25.0 |
| 85 or more years | 8 | 0.2 | 11 | 0.3 | 7 | 0.2 | 1 | 0.0 | 2 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,299 | 61.4 | 2,090 | 62.4 | 1,889 | 66.0 | 1,096 | 40.8 |
| African American | 1,314 | 35.1 | 1,143 | 34.1 | 836 | 29.2 | 558 | 20.8 |
| American Indian | 57 | 1.5 | 51 | 1.5 | 28 | 1.0 | 26 | 1.0 |
| Asian/Pacific Islander | 7 | 0.2 | 10 | 0.3 | 5 | 0.2 | 5 | 0.2 |
| Other Race | 37 | 1.0 | 33 | 1.0 | 26 | 0.9 | 24 | 0.9 |
| Unavailable | 33 | 0.9 | 23 | 0.7 | 80 | 2.8 | 974 | 36.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Boice-Willis Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 4 | 0.1 | . | . | 10 | 0.3 | 12 | 0.4 |
| Non Hispanic | 3,710 | 99.0 | 3,327 | 99.3 | 2,774 | 96.9 | 1,697 | 63.3 |
| Unknown | 33 | 0.9 | 23 | 0.7 | 80 | 2.8 | 974 | 36.3 |
| Point of Origin | | | | | | | | |
| Information not available | 3,747 | 100.0 | 3,350 | 100.0 | 2,864 | 100.0 | 2,683 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,202 | 58.8 | 1,851 | 55.3 | 1,810 | 63.2 | 1,836 | 68.4 | 1,877 | 73.9 |
| Medicaid | 208 | 5.6 | 151 | 4.5 | 11 | 0.4 | . | . | . | . |
| Medicare | 1,332 | 35.5 | 1,338 | 39.9 | 1,040 | 36.3 | 835 | 31.1 | 661 | 26.0 |
| Other government | . | . | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Uninsured | 5 | 0.1 | 9 | 0.3 | 3 | 0.1 | 11 | 0.4 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Boice-Willis Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,747 | 100.0 | 3,350 | 100.0 | 2,864 | 100.0 | 2,683 | 100.0 |
| All | 3,747 | 100.0 | 3,350 | 100.0 | 2,864 | 100.0 | 2,683 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CCHC Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 6,145 | 5,832 | 5,572 | 5,634 | 5,308 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,315 | \$1,307 | \$1,300 | \$1,296 | \$1,077 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,116 | 99.5 | 5,807 | 99.6 | 5,553 | 99.7 | 5,611 | 99.6 | 5,288 | 99.6 |
| SC | . | . | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| VA | 2 | 0.0 | 3 | 0.1 | 5 | 0.1 | 4 | 0.1 | 1 | 0.0 |
| GA | 1 | 0.0 | 3 | 0.1 | . | . | . | . | . | . |
| TN | 1 | 0.0 | . | . | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Other | 25 | 0.4 | 17 | 0.3 | 10 | 0.2 | 17 | 0.3 | 17 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | . | . | . | . | 2 | 0.0 | . | . |
| 1 - 17 years | . | . | . | . | . | . | . | . | 121 | 2.3 |
| 18 - 44 years | 569 | 9.3 | 521 | 8.9 | 648 | 11.6 | 718 | 12.7 | 866 | 16.3 |
| 45 - 64 years | 2,746 | 44.7 | 2,627 | 45.0 | 2,558 | 45.9 | 2,516 | 44.7 | 1,998 | 37.6 |
| 65 - 84 years | 2,714 | 44.2 | 2,581 | 44.3 | 2,261 | 40.6 | 2,304 | 40.9 | 1,941 | 36.6 |
| 85 or more years | 116 | 1.9 | 103 | 1.8 | 105 | 1.9 | 94 | 1.7 | 382 | 7.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,801 | 78.1 | 4,494 | 77.1 | 4,316 | 77.5 | 1,007 | 17.9 |
| African American | 718 | 11.7 | 622 | 10.7 | 574 | 10.3 | 122 | 2.2 |
| American Indian | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Asian/Pacific Islander | 31 | 0.5 | 21 | 0.4 | 17 | 0.3 | 5 | 0.1 |
| Unavailable | 593 | 9.7 | 694 | 11.9 | 663 | 11.9 | 4,499 | 79.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
CCHC Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 98 | 1.6 | 53 | 0.9 | 67 | 1.2 | 10 | 0.2 |
| Non Hispanic | 5,983 | 97.4 | 5,727 | 98.2 | 5,406 | 97.0 | 1,324 | 23.5 |
| Unknown | 64 | 1.0 | 52 | 0.9 | 99 | 1.8 | 4,300 | 76.3 |
| Point of Origin | | | | | | | | |
| Information not available | 6,145 | 100.0 | 5,832 | 100.0 | 5,572 | 100.0 | 5,634 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,349 | 54.5 | 3,018 | 51.7 | 2,725 | 48.9 | 2,452 | 43.5 | 2,180 | 41.1 |
| Medicare | 2,796 | 45.5 | 2,814 | 48.3 | 2,844 | 51.0 | 3,168 | 56.2 | 3,118 | 58.7 |
| Uninsured | . | . | . | . | 3 | 0.1 | 14 | 0.2 | 9 | 0.2 |
| Other | . | . | . | . | . | . | . | . | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CCHC Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 6,145 | 100.0 | 5,832 | 100.0 | 5,572 | 100.0 | 5,634 | 100.0 |
| All | 6,145 | 100.0 | 5,832 | 100.0 | 5,572 | 100.0 | 5,634 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CMC - Pineville

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|--|
| | 2014 | |
| Total Number of Visits | 44,578 | |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|--|
| | 2014 | |
| Average Patient Charges | \$6,468 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 27,060 | 60.7 |
| SC | 16,958 | 38.0 |
| VA | 31 | 0.1 |
| GA | 34 | 0.1 |
| TN | 26 | 0.1 |
| Other | 469 | 1.1 |
| Age Group | | |
| Less than 1 year | 672 | 1.5 |
| 1 - 17 years | 1,572 | 3.5 |
| 18 - 44 years | 10,373 | 23.3 |
| 45 - 64 years | 15,911 | 35.7 |
| 65 - 84 years | 14,522 | 32.6 |
| 85 or more years | 1,528 | 3.4 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 34,865 | 78.2 |
| African American | 5,920 | 13.3 |
| American Indian | 65 | 0.1 |
| Asian/Pacific Islander | 528 | 1.2 |
| Other Race | 2,623 | 5.9 |
| Unavailable | 577 | 1.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CMC - Pineville

| Patient Characteristics | Fiscal Year | |
|--|-------------|------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 1,782 | 4.0 |
| Non Hispanic | 39,768 | 89.2 |
| Unknown | 3,028 | 6.8 |
| Point of Origin | | |
| Non-health care facility | 44,141 | 99.0 |
| Clinic or physician's office | 199 | 0.4 |
| Transfer from a hospital or other health care facility | 84 | 0.2 |
| Newborn | 152 | 0.3 |
| Information not available | 2 | 0.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 23,841 | 53.5 |
| Medicaid | 2,182 | 4.9 |
| Medicare | 15,931 | 35.7 |
| Other government | 876 | 2.0 |
| Uninsured | 1,177 | 2.6 |
| Other | 456 | 1.0 |
| Unknown | 115 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CMC - Pineville

| Patient Characteristics | Fiscal Year | |
|--|---------------|--------------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 44,361 | 99.5 |
| Discharged, transferred to acute facility | 41 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 37 | 0.1 |
| Discharged, transferred to rehab facility | 14 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 |
| Discharged, transferred to psychiatric facility | 87 | 0.2 |
| Hospice | 4 | 0.0 |
| Left against medical advice | 24 | 0.1 |
| Court/Law Enforcement | 1 | 0.0 |
| Expired | 6 | 0.0 |
| Other/Unknown | 1 | 0.0 |
| All | 44,578 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Caldwell Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 38,546 | 40,639 | 41,146 | 4,078 | 4,512 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,434 | \$2,355 | \$2,006 | \$9,012 | \$7,981 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 38,420 | 99.7 | 40,538 | 99.8 | 41,045 | 99.8 | 4,001 | 98.1 | 4,477 | 99.2 |
| SC | 15 | 0.0 | 15 | 0.0 | 13 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| VA | 7 | 0.0 | 3 | 0.0 | 11 | 0.0 | 30 | 0.7 | 8 | 0.2 |
| GA | 2 | 0.0 | 4 | 0.0 | 7 | 0.0 | 10 | 0.2 | 1 | 0.0 |
| TN | 46 | 0.1 | 36 | 0.1 | 28 | 0.1 | 14 | 0.3 | 3 | 0.1 |
| Other | 56 | 0.1 | 43 | 0.1 | 42 | 0.1 | 22 | 0.5 | 22 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 303 | 0.8 | 295 | 0.7 | 267 | 0.6 | 12 | 0.3 | 20 | 0.4 |
| 1 - 17 years | 1,519 | 3.9 | 1,620 | 4.0 | 1,772 | 4.3 | 180 | 4.4 | 265 | 5.9 |
| 18 - 44 years | 7,017 | 18.2 | 7,373 | 18.1 | 8,504 | 20.7 | 754 | 18.5 | 912 | 20.2 |
| 45 - 64 years | 14,370 | 37.3 | 14,046 | 34.6 | 14,736 | 35.8 | 1,542 | 37.8 | 1,705 | 37.8 |
| 65 - 84 years | 13,278 | 34.4 | 14,807 | 36.4 | 13,686 | 33.3 | 1,452 | 35.6 | 1,445 | 32.0 |
| 85 or more years | 2,059 | 5.3 | 2,498 | 6.1 | 2,181 | 5.3 | 138 | 3.4 | 165 | 3.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 34,206 | 88.7 | 36,486 | 89.8 | 36,722 | 89.2 | 3,546 | 87.0 |
| African American | 2,351 | 6.1 | 2,214 | 5.4 | 2,424 | 5.9 | 285 | 7.0 |
| American Indian | 3 | 0.0 | . | . | . | . | . | . |
| Asian/Pacific Islander | 119 | 0.3 | 97 | 0.2 | 117 | 0.3 | 19 | 0.5 |
| Other Race | 1,553 | 4.0 | 1,798 | 4.4 | 1,883 | 4.6 | 228 | 5.6 |
| Unavailable | 314 | 0.8 | 44 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Caldwell Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 675 | 1.8 | 748 | 1.8 | 584 | 1.4 | 44 | 1.1 |
| Non Hispanic | 36,392 | 94.4 | 39,734 | 97.8 | 40,562 | 98.6 | 4,033 | 98.9 |
| Unknown | 1,479 | 3.8 | 157 | 0.4 | . | . | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 38,334 | 99.5 | 40,216 | 99.0 | 40,477 | 98.4 | 4,077 | 100.0 |
| Clinic or physician's office | 212 | 0.5 | 422 | 1.0 | 411 | 1.0 | . | . |
| Transfer from a hospital or other health care facility | . | . | . | . | 257 | 0.6 | . | . |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 1 | 0.0 | 1 | 0.0 |
| Information not available | . | . | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 16,330 | 42.4 | 16,083 | 39.6 | 19,303 | 46.9 | 1,366 | 33.5 | 1,653 | 36.6 |
| Medicaid | 5,691 | 14.8 | 5,112 | 12.6 | 6,517 | 15.8 | 511 | 12.5 | 669 | 14.8 |
| Medicare | 14,298 | 37.1 | 17,117 | 42.1 | 11,765 | 28.6 | 1,915 | 47.0 | 1,876 | 41.6 |
| Other government | 767 | 2.0 | 1,028 | 2.5 | 893 | 2.2 | 172 | 4.2 | 159 | 3.5 |
| Uninsured | 1,394 | 3.6 | 1,248 | 3.1 | 2,509 | 6.1 | 65 | 1.6 | 62 | 1.4 |
| Other | 36 | 0.1 | 11 | 0.0 | 151 | 0.4 | 29 | 0.7 | 77 | 1.7 |
| Unknown | 30 | 0.1 | 40 | 0.1 | 8 | 0.0 | 20 | 0.5 | 16 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Caldwell Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 38,283 | 99.3 | 39,898 | 98.2 | 40,332 | 98.0 | 4,040 | 99.1 |
| Discharged, transferred to acute facility | 23 | 0.1 | 26 | 0.1 | 44 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 35 | 0.1 | 45 | 0.1 | 57 | 0.1 | 35 | 0.9 |
| Discharged, transferred to rehab facility | 2 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | . | . | . | . |
| Hospice | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 40 | 0.1 | 43 | 0.1 | 51 | 0.1 | . | . |
| Expired | . | . | . | . | . | . | 1 | 0.0 |
| Other/Unknown | 163 | 0.4 | 624 | 1.5 | 659 | 1.6 | . | . |
| All | 38,546 | 100.0 | 40,639 | 100.0 | 41,146 | 100.0 | 4,078 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cape Fear Valley Health System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 103,620 | 104,311 | 5,092 | 5,174 | 5,216 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,228 | \$4,045 | \$10,055 | \$9,580 | \$9,457 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 103,295 | 99.7 | 104,024 | 99.7 | 5,073 | 99.6 | 5,154 | 99.6 | 5,184 | 99.4 |
| SC | 82 | 0.1 | 74 | 0.1 | 3 | 0.1 | 6 | 0.1 | 9 | 0.2 |
| VA | 23 | 0.0 | 38 | 0.0 | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| GA | 19 | 0.0 | 23 | 0.0 | 2 | 0.0 | 2 | 0.0 | 4 | 0.1 |
| TN | 6 | 0.0 | 8 | 0.0 | . | . | . | . | 1 | 0.0 |
| Other | 195 | 0.2 | 144 | 0.1 | 12 | 0.2 | 10 | 0.2 | 16 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 3,745 | 3.6 | 4,031 | 3.9 | 30 | 0.6 | 46 | 0.9 | 35 | 0.7 |
| 1 - 17 years | 12,343 | 11.9 | 13,606 | 13.0 | 205 | 4.0 | 234 | 4.5 | 365 | 7.0 |
| 18 - 44 years | 26,759 | 25.8 | 26,707 | 25.6 | 1,810 | 35.5 | 1,781 | 34.4 | 1,767 | 33.9 |
| 45 - 64 years | 36,794 | 35.5 | 36,829 | 35.3 | 1,929 | 37.9 | 1,939 | 37.5 | 1,857 | 35.6 |
| 65 - 84 years | 21,926 | 21.2 | 21,139 | 20.3 | 1,029 | 20.2 | 1,091 | 21.1 | 1,094 | 21.0 |
| 85 or more years | 2,053 | 2.0 | 1,999 | 1.9 | 89 | 1.7 | 83 | 1.6 | 98 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 51,043 | 49.3 | 53,371 | 51.2 | 2,706 | 53.1 | 2,836 | 54.8 |
| African American | 41,779 | 40.3 | 40,114 | 38.5 | 1,867 | 36.7 | 1,838 | 35.5 |
| American Indian | 1,417 | 1.4 | 1,740 | 1.7 | 79 | 1.6 | 100 | 1.9 |
| Asian/Pacific Islander | 1,053 | 1.0 | 972 | 0.9 | 50 | 1.0 | 37 | 0.7 |
| Other Race | 7,487 | 7.2 | 7,257 | 7.0 | 329 | 6.5 | 317 | 6.1 |
| Unavailable | 841 | 0.8 | 857 | 0.8 | 61 | 1.2 | 46 | 0.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cape Fear Valley Health System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,112 | 2.0 | 1,799 | 1.7 | 60 | 1.2 | 37 | 0.7 |
| Non Hispanic | 98,636 | 95.2 | 94,742 | 90.8 | 2,070 | 40.7 | 100 | 1.9 |
| Unknown | 2,872 | 2.8 | 7,770 | 7.4 | 2,962 | 58.2 | 5,037 | 97.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 103,487 | 99.9 | 104,233 | 99.9 | 5,090 | 100.0 | 5,173 | 100.0 |
| Clinic or physician's office | 35 | 0.0 | 30 | 0.0 | . | . | . | . |
| Transfer from a hospital or other health care facility | 2 | 0.0 | . | . | . | . | . | . |
| Information not available | 96 | 0.1 | 48 | 0.0 | 2 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 37,608 | 36.3 | 39,008 | 37.4 | 1,958 | 38.5 | 1,841 | 35.6 | 1,940 | 37.2 |
| Medicaid | 23,046 | 22.2 | 24,360 | 23.4 | 912 | 17.9 | 878 | 17.0 | 872 | 16.7 |
| Medicare | 24,771 | 23.9 | 23,881 | 22.9 | 1,515 | 29.8 | 1,678 | 32.4 | 1,589 | 30.5 |
| Other government | 12,387 | 12.0 | 11,212 | 10.7 | 489 | 9.6 | 562 | 10.9 | 523 | 10.0 |
| Uninsured | 5,516 | 5.3 | 5,650 | 5.4 | 198 | 3.9 | 185 | 3.6 | 252 | 4.8 |
| Other | 203 | 0.2 | 122 | 0.1 | 5 | 0.1 | 9 | 0.2 | 18 | 0.3 |
| Unknown | 89 | 0.1 | 78 | 0.1 | 15 | 0.3 | 21 | 0.4 | 22 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cape Fear Valley Health System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 103,369 | 99.8 | 104,089 | 99.8 | 5,075 | 99.7 | 5,156 | 99.7 |
| Discharged, transferred to acute facility | 14 | 0.0 | 14 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 37 | 0.0 | 17 | 0.0 | 7 | 0.1 | 8 | 0.2 |
| Discharged, transferred to rehab facility | 11 | 0.0 | 10 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 178 | 0.2 | 170 | 0.2 | 7 | 0.1 | 8 | 0.2 |
| Expired | 4 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other/Unknown | 5 | 0.0 | 6 | 0.0 | . | . | 1 | 0.0 |
| All | 103,620 | 100.0 | 104,311 | 100.0 | 5,092 | 100.0 | 5,174 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cape Fear Valley-Bladen County Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 27,841 | 23,560 | 371 | 194 | 144 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$640 | \$677 | \$4,715 | \$1,098 | \$1,061 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 27,791 | 99.8 | 23,487 | 99.7 | 371 | 100.0 | 194 | 100.0 | 144 | 100.0 |
| SC | 15 | 0.1 | 24 | 0.1 | . | . | . | . | . | . |
| VA | 3 | 0.0 | 9 | 0.0 | . | . | . | . | . | . |
| GA | 2 | 0.0 | 4 | 0.0 | . | . | . | . | . | . |
| TN | 1 | 0.0 | 5 | 0.0 | . | . | . | . | . | . |
| Other | 29 | 0.1 | 31 | 0.1 | . | . | . | . | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 160 | 0.6 | 170 | 0.7 | . | . | . | . | 1 | 0.7 |
| 1 - 17 years | 1,326 | 4.8 | 992 | 4.2 | 9 | 2.4 | 5 | 2.6 | 4 | 2.8 |
| 18 - 44 years | 6,433 | 23.1 | 5,354 | 22.7 | 70 | 18.9 | 34 | 17.5 | 33 | 22.9 |
| 45 - 64 years | 9,766 | 35.1 | 8,401 | 35.7 | 111 | 29.9 | 65 | 33.5 | 61 | 42.4 |
| 65 - 84 years | 9,224 | 33.1 | 7,713 | 32.7 | 166 | 44.7 | 77 | 39.7 | 37 | 25.7 |
| 85 or more years | 932 | 3.3 | 930 | 3.9 | 15 | 4.0 | 13 | 6.7 | 8 | 5.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 15,483 | 55.6 | 13,636 | 57.9 | 222 | 59.8 | 97 | 50.0 |
| African American | 10,622 | 38.2 | 8,860 | 37.6 | 142 | 38.3 | 84 | 43.3 |
| American Indian | 278 | 1.0 | 196 | 0.8 | 4 | 1.1 | 3 | 1.5 |
| Asian/Pacific Islander | 8 | 0.0 | 11 | 0.0 | . | . | . | . |
| Other Race | 824 | 3.0 | 244 | 1.0 | . | . | 2 | 1.0 |
| Unavailable | 626 | 2.2 | 613 | 2.6 | 3 | 0.8 | 8 | 4.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cape Fear Valley-Bladen County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|--------|------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 415 | 1.5 | 14,044 | 59.6 | 319 | 86.0 | 9 | 4.6 |
| Non Hispanic | 27,426 | 98.5 | 9,516 | 40.4 | 52 | 14.0 | 185 | 95.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 407 | 1.5 | 8,814 | 37.4 | 370 | 99.7 | 194 | 100.0 |
| Clinic or physician's office | 27,431 | 98.5 | 14,736 | 62.5 | 1 | 0.3 | . | . |
| Newborn | . | . | 1 | 0.0 | . | . | . | . |
| Information not available | 3 | 0.0 | 9 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 10,178 | 36.6 | 6,866 | 29.1 | 69 | 18.6 | 91 | 46.9 | 61 | 42.4 |
| Medicaid | 4,796 | 17.2 | 4,405 | 18.7 | 65 | 17.5 | 22 | 11.3 | 20 | 13.9 |
| Medicare | 10,771 | 38.7 | 10,689 | 45.4 | 211 | 56.9 | 76 | 39.2 | 51 | 35.4 |
| Other government | 894 | 3.2 | 595 | 2.5 | 6 | 1.6 | 1 | 0.5 | 5 | 3.5 |
| Uninsured | 1,186 | 4.3 | 1,000 | 4.2 | 20 | 5.4 | 3 | 1.5 | 7 | 4.9 |
| Other | 2 | 0.0 | 5 | 0.0 | . | . | 1 | 0.5 | . | . |
| Unknown | 14 | 0.1 | . | . | . | . | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Cape Fear Valley-Bladen County Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 27,811 | 99.9 | 23,498 | 99.7 | 357 | 96.2 | 193 | 99.5 |
| Discharged, transferred to acute facility | . | . | 8 | 0.0 | . | . | 1 | 0.5 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.0 | 10 | 0.0 | 5 | 1.3 | . | . |
| Discharged, transferred to psychiatric facility | . | . | . | . | 2 | 0.5 | . | . |
| Left against medical advice | 26 | 0.1 | 42 | 0.2 | 7 | 1.9 | . | . |
| Expired | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 27,841 | 100.0 | 23,560 | 100.0 | 371 | 100.0 | 194 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Capital City Surgery Center

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|-------|------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 5,469 | 4,789 | 155 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|----------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$11,341 | \$10,913 | \$9,849 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|-------|------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 5,427 | 99.2 | 4,758 | 99.4 | 155 | 100.0 |
| SC | 7 | 0.1 | 6 | 0.1 | . | . |
| VA | 13 | 0.2 | 12 | 0.3 | . | . |
| GA | 1 | 0.0 | 3 | 0.1 | . | . |
| TN | . | . | 1 | 0.0 | . | . |
| Other | 21 | 0.4 | 9 | 0.2 | . | . |
| Age Group | | | | | | |
| Less than 1 year | 193 | 3.5 | 216 | 4.5 | 5 | 3.2 |
| 1 - 17 years | 655 | 12.0 | 643 | 13.4 | 14 | 9.0 |
| 18 - 44 years | 1,224 | 22.4 | 1,036 | 21.6 | 67 | 43.2 |
| 45 - 64 years | 2,029 | 37.1 | 1,721 | 35.9 | 64 | 41.3 |
| 65 - 84 years | 1,306 | 23.9 | 1,117 | 23.3 | 5 | 3.2 |
| 85 or more years | 62 | 1.1 | 56 | 1.2 | . | . |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 4,465 | 81.6 | 3,972 | 82.9 | 119 | 76.8 |
| African American | 674 | 12.3 | 537 | 11.2 | 19 | 12.3 |
| American Indian | 3 | 0.1 | 7 | 0.1 | . | . |
| Asian/Pacific Islander | 63 | 1.2 | 47 | 1.0 | . | . |
| Other Race | 201 | 3.7 | 192 | 4.0 | 11 | 7.1 |
| Unavailable | 63 | 1.2 | 34 | 0.7 | 6 | 3.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Capital City Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 157 | 2.9 | 132 | 2.8 | 8 | 5.2 |
| Non Hispanic | 5,312 | 97.1 | 4,657 | 97.2 | 147 | 94.8 |
| Point of Origin | | | | | | |
| Information not available | 5,469 | 100.0 | 4,789 | 100.0 | 155 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 3,547 | 64.9 | 3,160 | 66.0 | 102 | 65.8 |
| Medicaid | 270 | 4.9 | 244 | 5.1 | . | . |
| Medicare | 1,120 | 20.5 | 1,039 | 21.7 | 4 | 2.6 |
| Other government | 487 | 8.9 | 315 | 6.6 | 40 | 25.8 |
| Uninsured | 35 | 0.6 | 29 | 0.6 | 9 | 5.8 |
| Other | 10 | 0.2 | 2 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Capital City Surgery Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 5,469 | 100.0 | 4,789 | 100.0 | 155 | 100.0 |
| All | 5,469 | 100.0 | 4,789 | 100.0 | 155 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CarePartners Rehabilitation Hospital

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 3,420 | 3,511 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,447 | \$1,615 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 3,399 | 99.4 | 3,486 | 99.3 |
| SC | 4 | 0.1 | 3 | 0.1 |
| GA | 1 | 0.0 | 2 | 0.1 |
| TN | 4 | 0.1 | 7 | 0.2 |
| Other | 12 | 0.4 | 13 | 0.4 |
| Age Group | | | | |
| Less than 1 year | 4 | 0.1 | 1 | 0.0 |
| 1 - 17 years | 149 | 4.4 | 60 | 1.7 |
| 18 - 44 years | 569 | 16.6 | 520 | 14.8 |
| 45 - 64 years | 1,157 | 33.8 | 1,206 | 34.3 |
| 65 - 84 years | 1,371 | 40.1 | 1,522 | 43.3 |
| 85 or more years | 170 | 5.0 | 202 | 5.8 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2,989 | 87.4 | 3,247 | 92.5 |
| African American | 145 | 4.2 | 161 | 4.6 |
| American Indian | 3 | 0.1 | 2 | 0.1 |
| Asian/Pacific Islander | 8 | 0.2 | 1 | 0.0 |
| Other Race | 40 | 1.2 | 44 | 1.3 |
| Unavailable | 235 | 6.9 | 56 | 1.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
CarePartners Rehabilitation Hospital**

| Patient Characteristics | Fiscal Year | | | |
|--|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 21 | 0.6 | 21 | 0.6 |
| Non Hispanic | 3,213 | 93.9 | 3,443 | 98.1 |
| Unknown | 186 | 5.4 | 47 | 1.3 |
| Point of Origin | | | | |
| Non-health care facility | 128 | 3.7 | 74 | 2.1 |
| Clinic or physician's office | 3,234 | 94.6 | 3,429 | 97.7 |
| Transfer from a hospital or other health care facility | 56 | 1.6 | 8 | 0.2 |
| Transfer from a SNF, ICF, ALF | 2 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,381 | 40.4 | 1,418 | 40.4 |
| Medicaid | 281 | 8.2 | 79 | 2.3 |
| Medicare | 1,507 | 44.1 | 1,775 | 50.6 |
| Other government | 141 | 4.1 | 182 | 5.2 |
| Uninsured | 104 | 3.0 | 49 | 1.4 |
| Other | 6 | 0.2 | 8 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
CarePartners Rehabilitation Hospital**

| Patient Characteristics | Fiscal Year | | | |
|--|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 3,411 | 99.7 | 3,494 | 99.5 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | 1 | 0.0 |
| Left against medical advice | . | . | 6 | 0.2 |
| Expired | 2 | 0.1 | 8 | 0.2 |
| Other/Unknown | 6 | 0.2 | 2 | 0.1 |
| All | 3,420 | 100.0 | 3,511 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 130,391 | 153,486 | 125,115 | 27,848 | 25,518 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,097 | \$1,713 | \$2,271 | \$7,168 | \$6,820 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 123,401 | 94.6 | 145,497 | 94.8 | 118,513 | 94.7 | 26,192 | 94.1 | 24,000 | 94.1 |
| SC | 6,823 | 5.2 | 7,784 | 5.1 | 6,453 | 5.2 | 1,614 | 5.8 | 1,489 | 5.8 |
| VA | 20 | 0.0 | 20 | 0.0 | 19 | 0.0 | 6 | 0.0 | 2 | 0.0 |
| GA | 16 | 0.0 | 28 | 0.0 | 26 | 0.0 | 7 | 0.0 | 4 | 0.0 |
| TN | 5 | 0.0 | 11 | 0.0 | 10 | 0.0 | . | . | 3 | 0.0 |
| Other | 126 | 0.1 | 146 | 0.1 | 94 | 0.1 | 29 | 0.1 | 20 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1,158 | 0.9 | 1,858 | 1.2 | 1,658 | 1.3 | 351 | 1.3 | 80 | 0.3 |
| 1 - 17 years | 5,016 | 3.8 | 7,063 | 4.6 | 5,995 | 4.8 | 1,325 | 4.8 | 1,103 | 4.3 |
| 18 - 44 years | 21,328 | 16.4 | 25,277 | 16.5 | 22,823 | 18.2 | 5,418 | 19.5 | 5,512 | 21.6 |
| 45 - 64 years | 53,081 | 40.7 | 60,514 | 39.4 | 49,695 | 39.7 | 11,247 | 40.4 | 10,805 | 42.3 |
| 65 - 84 years | 45,543 | 34.9 | 53,060 | 34.6 | 40,574 | 32.4 | 8,703 | 31.3 | 7,394 | 29.0 |
| 85 or more years | 4,265 | 3.3 | 5,714 | 3.7 | 4,370 | 3.5 | 804 | 2.9 | 624 | 2.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 109,531 | 84.0 | 128,949 | 84.0 | 106,119 | 84.8 | 24,271 | 87.2 |
| African American | 16,809 | 12.9 | 19,161 | 12.5 | 14,835 | 11.9 | 2,864 | 10.3 |
| American Indian | 283 | 0.2 | 367 | 0.2 | 300 | 0.2 | 78 | 0.3 |
| Asian/Pacific Islander | 357 | 0.3 | 408 | 0.3 | 339 | 0.3 | 59 | 0.2 |
| Other Race | 2,917 | 2.2 | 3,302 | 2.2 | 2,626 | 2.1 | 533 | 1.9 |
| Unavailable | 494 | 0.4 | 1,299 | 0.8 | 896 | 0.7 | 43 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|---------|-------|---------|-------|--------|-------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 2,094 | 1.6 | 1,859 | 1.2 | 1,474 | 1.2 | 391 | 1.4 | |
| Non Hispanic | 124,004 | 95.1 | 133,738 | 87.1 | 106,944 | 85.5 | 26,910 | 96.6 | |
| Unknown | 4,293 | 3.3 | 17,889 | 11.7 | 16,697 | 13.3 | 547 | 2.0 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 130,297 | 99.9 | 153,438 | 100.0 | 125,061 | 100.0 | 27,842 | 100.0 | |
| Transfer from a hospital or other health care facility | 24 | 0.0 | 7 | 0.0 | 5 | 0.0 | 2 | 0.0 | |
| Transfer from a SNF, ICF, ALF | 67 | 0.1 | 41 | 0.0 | 49 | 0.0 | 4 | 0.0 | |
| Newborn | 2 | 0.0 | . | . | . | . | . | . | |
| Information not available | 1 | 0.0 | . | . | . | . | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 67,376 | 51.7 | 68,993 | 45.0 | 61,362 | 49.0 | 13,399 | 48.1 | 13,167 | 51.6 |
| Medicaid | 14,671 | 11.3 | 17,319 | 11.3 | 15,551 | 12.4 | 3,248 | 11.7 | 2,465 | 9.7 |
| Medicare | 40,987 | 31.4 | 56,407 | 36.8 | 42,789 | 34.2 | 9,966 | 35.8 | 8,584 | 33.6 |
| Other government | 2,644 | 2.0 | 3,100 | 2.0 | 743 | 0.6 | 217 | 0.8 | 185 | 0.7 |
| Uninsured | 1,539 | 1.2 | 1,357 | 0.9 | 1,597 | 1.3 | 275 | 1.0 | 388 | 1.5 |
| Other | 1,987 | 1.5 | 4,566 | 3.0 | . | . | . | . | . | . |
| Unknown | 1,187 | 0.9 | 1,744 | 1.1 | 3,073 | 2.5 | 743 | 2.7 | 729 | 2.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 126,510 | 97.0 | 149,521 | 97.4 | 124,880 | 99.8 | 27,505 | 98.8 |
| Discharged, transferred to acute facility | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to rehab facility | 1 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | 1 | 0.0 |
| Left against medical advice | 3 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . |
| Expired | 2 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 3,871 | 3.0 | 3,959 | 2.6 | 228 | 0.2 | 342 | 1.2 |
| All | 130,391 | 100.0 | 153,486 | 100.0 | 125,115 | 100.0 | 27,848 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Specialty Surgery

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,924 | 4,249 | 4,137 | 379 | 2,648 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$6,387 | \$5,698 | \$5,423 | \$5,145 | \$4,453 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,710 | 94.5 | 4,017 | 94.5 | 3,887 | 94.0 | 362 | 95.5 | 2,535 | 95.7 |
| SC | 209 | 5.3 | 229 | 5.4 | 246 | 5.9 | 17 | 4.5 | 108 | 4.1 |
| VA | 2 | 0.1 | . | . | 1 | 0.0 | . | . | 2 | 0.1 |
| GA | . | . | 3 | 0.1 | . | . | . | . | . | . |
| Other | 3 | 0.1 | . | . | 3 | 0.1 | . | . | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 174 | 4.4 | 230 | 5.4 | 244 | 5.9 | 17 | 4.5 | 91 | 3.4 |
| 1 - 17 years | 516 | 13.1 | 674 | 15.9 | 647 | 15.6 | 50 | 13.2 | 632 | 23.9 |
| 18 - 44 years | 320 | 8.2 | 349 | 8.2 | 361 | 8.7 | 23 | 6.1 | 90 | 3.4 |
| 45 - 64 years | 955 | 24.3 | 984 | 23.2 | 887 | 21.4 | 81 | 21.4 | 425 | 16.0 |
| 65 - 84 years | 1,865 | 47.5 | 1,905 | 44.8 | 1,879 | 45.4 | 194 | 51.2 | 1,322 | 49.9 |
| 85 or more years | 94 | 2.4 | 107 | 2.5 | 119 | 2.9 | 14 | 3.7 | 88 | 3.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,386 | 86.3 | 3,656 | 86.0 | 3,583 | 86.6 | 336 | 88.7 |
| African American | 404 | 10.3 | 416 | 9.8 | 426 | 10.3 | 33 | 8.7 |
| American Indian | 6 | 0.2 | 15 | 0.4 | 10 | 0.2 | . | . |
| Asian/Pacific Islander | 8 | 0.2 | 18 | 0.4 | 11 | 0.3 | . | . |
| Other Race | 105 | 2.7 | 135 | 3.2 | 101 | 2.4 | 10 | 2.6 |
| Unavailable | 15 | 0.4 | 9 | 0.2 | 6 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Specialty Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 83 | 2.1 | 113 | 2.7 | 81 | 2.0 | 4 | 1.1 |
| Non Hispanic | 3,729 | 95.0 | 4,013 | 94.4 | 3,953 | 95.6 | 367 | 96.8 |
| Unknown | 112 | 2.9 | 123 | 2.9 | 103 | 2.5 | 8 | 2.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 3,921 | 99.9 | 4,248 | 100.0 | 4,137 | 100.0 | 379 | 100.0 |
| Transfer from a SNF, ICF, ALF | 3 | 0.1 | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,236 | 82.5 | 3,378 | 79.5 | 2,435 | 58.9 | 138 | 36.4 | 1,009 | 38.1 |
| Medicaid | 558 | 14.2 | 724 | 17.0 | 702 | 17.0 | 58 | 15.3 | 432 | 16.3 |
| Medicare | 3 | 0.1 | 54 | 1.3 | 806 | 19.5 | 168 | 44.3 | 1,162 | 43.9 |
| Other government | 57 | 1.5 | 30 | 0.7 | 66 | 1.6 | 6 | 1.6 | 27 | 1.0 |
| Uninsured | 12 | 0.3 | 13 | 0.3 | 18 | 0.4 | 2 | 0.5 | 6 | 0.2 |
| Other | 5 | 0.1 | 9 | 0.2 | . | . | . | . | . | . |
| Unknown | 53 | 1.4 | 41 | 1.0 | 110 | 2.7 | 7 | 1.8 | 12 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CaroMont Specialty Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,924 | 100.0 | 4,249 | 100.0 | 4,137 | 100.0 | 379 | 100.0 |
| All | 3,924 | 100.0 | 4,249 | 100.0 | 4,137 | 100.0 | 379 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Birth Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1 | 11 | 4 | 12 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,200 | \$1,145 | \$1,010 | \$1,000 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 1 | 100.0 | 11 | 100.0 | 4 | 100.0 | 12 | 100.0 |
| Age Group | | | | | | | | |
| 1 - 17 years | . | . | . | . | . | . | 1 | 8.3 |
| 18 - 44 years | 1 | 100.0 | 9 | 81.8 | 3 | 75.0 | 11 | 91.7 |
| 45 - 64 years | . | . | 1 | 9.1 | 1 | 25.0 | . | . |
| 65 - 84 years | . | . | 1 | 9.1 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------------|-------------|-------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | . | . | 6 | 54.5 | 2 | 50.0 |
| African American | 1 | 100.0 | 4 | 36.4 | 2 | 50.0 |
| Asian/Pacific Islander | . | . | 1 | 9.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Birth Center

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Non Hispanic | 1 | 100.0 | 11 | 100.0 | 4 | 100.0 |
| Point of Origin | | | | | | |
| Non-health care facility | . | . | . | . | 1 | 25.0 |
| Information not available | 1 | 100.0 | 11 | 100.0 | 3 | 75.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|-------|------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 1 | 100.0 | 1 | 9.1 | 1 | 25.0 | 5 | 41.7 |
| Medicaid | . | . | 8 | 72.7 | 3 | 75.0 | 7 | 58.3 |
| Medicare | . | . | 2 | 18.2 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Birth Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|--------------|-----------|--------------|----------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 1 | 100.0 | 11 | 100.0 | 4 | 100.0 |
| All | 1 | 100.0 | 11 | 100.0 | 4 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Center for Specialty Surgery

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,958 | 1,704 | 1,727 | 2,144 | 3,023 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,765 | \$8,129 | \$8,339 | \$6,659 | \$4,160 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,675 | 85.5 | 1,442 | 84.6 | 1,483 | 85.9 | 1,785 | 83.3 | 2,604 | 86.1 |
| SC | 261 | 13.3 | 247 | 14.5 | 234 | 13.5 | 339 | 15.8 | 399 | 13.2 |
| VA | 1 | 0.1 | 3 | 0.2 | . | . | 5 | 0.2 | 2 | 0.1 |
| GA | 3 | 0.2 | 1 | 0.1 | 2 | 0.1 | 2 | 0.1 | 6 | 0.2 |
| TN | 3 | 0.2 | 1 | 0.1 | . | . | 2 | 0.1 | . | . |
| Other | 15 | 0.8 | 10 | 0.6 | 8 | 0.5 | 11 | 0.5 | 12 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 21 | 1.1 | 14 | 0.8 | 24 | 1.4 | 14 | 0.7 | 9 | 0.3 |
| 18 - 44 years | 526 | 26.9 | 551 | 32.3 | 552 | 32.0 | 646 | 30.1 | 810 | 26.8 |
| 45 - 64 years | 1,089 | 55.6 | 892 | 52.3 | 951 | 55.1 | 1,107 | 51.6 | 1,473 | 48.7 |
| 65 - 84 years | 299 | 15.3 | 226 | 13.3 | 177 | 10.2 | 345 | 16.1 | 680 | 22.5 |
| 85 or more years | 23 | 1.2 | 21 | 1.2 | 23 | 1.3 | 32 | 1.5 | 51 | 1.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,677 | 85.6 | 1,498 | 87.9 | 1,525 | 88.3 | 1,891 | 88.2 |
| African American | 240 | 12.3 | 162 | 9.5 | 163 | 9.4 | 223 | 10.4 |
| American Indian | 1 | 0.1 | 1 | 0.1 | 2 | 0.1 | 1 | 0.0 |
| Asian/Pacific Islander | 12 | 0.6 | 10 | 0.6 | 8 | 0.5 | 12 | 0.6 |
| Other Race | 27 | 1.4 | 33 | 1.9 | 27 | 1.6 | 16 | 0.7 |
| Unavailable | 1 | 0.1 | . | . | 2 | 0.1 | 1 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Center for Specialty Surgery**

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 23 | 1.2 | 21 | 1.2 | 17 | 1.0 | 31 | 1.4 |
| Non Hispanic | 1,930 | 98.6 | 1,683 | 98.8 | 1,708 | 98.9 | 2,112 | 98.5 |
| Unknown | 5 | 0.3 | . | . | 2 | 0.1 | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | . | . | . | . | 1,202 | 69.6 | . | . |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 1 | 0.1 | . | . |
| Information not available | 1,958 | 100.0 | 1,704 | 100.0 | 524 | 30.3 | 2,144 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,474 | 75.3 | 1,318 | 77.3 | 1,499 | 86.8 | 1,841 | 85.9 | 2,348 | 77.7 |
| Medicaid | 8 | 0.4 | 3 | 0.2 | 9 | 0.5 | 1 | 0.0 | . | . |
| Medicare | 343 | 17.5 | 254 | 14.9 | 42 | 2.4 | 89 | 4.2 | 427 | 14.1 |
| Other government | 132 | 6.7 | 129 | 7.6 | 159 | 9.2 | 191 | 8.9 | 220 | 7.3 |
| Uninsured | . | . | . | . | 18 | 1.0 | 5 | 0.2 | 25 | 0.8 |
| Other | 1 | 0.1 | . | . | . | . | . | . | 3 | 0.1 |
| Unknown | . | . | . | . | . | . | 17 | 0.8 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Center for Specialty Surgery**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,958 | 100.0 | 1,704 | 100.0 | 1,723 | 99.8 | 2,140 | 99.8 |
| Discharged, transferred to acute facility | . | . | . | . | 4 | 0.2 | 3 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | . | . | . | . | 1 | 0.0 |
| All | 1,958 | 100.0 | 1,704 | 100.0 | 1,727 | 100.0 | 2,144 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Digestive Diseases, PA

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 3,777 | 2,823 | 3,668 | 5,981 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$1,346 | \$1,469 | \$1,591 | \$1,223 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 3,764 | 99.7 | 2,811 | 99.6 | 3,654 | 99.6 | 5,949 | 99.5 |
| SC | . | . | 1 | 0.0 | 1 | 0.0 | 6 | 0.1 |
| VA | 3 | 0.1 | 3 | 0.1 | 1 | 0.0 | 3 | 0.1 |
| GA | 2 | 0.1 | . | . | 1 | 0.0 | 2 | 0.0 |
| Other | 8 | 0.2 | 8 | 0.3 | 11 | 0.3 | 21 | 0.4 |
| Age Group | | | | | | | | |
| 1 - 17 years | . | . | . | . | . | . | 2 | 0.0 |
| 18 - 44 years | 610 | 16.2 | 547 | 19.4 | 633 | 17.3 | 994 | 16.6 |
| 45 - 64 years | 1,915 | 50.7 | 1,710 | 60.6 | 1,898 | 51.7 | 2,863 | 47.9 |
| 65 - 84 years | 1,203 | 31.9 | 551 | 19.5 | 1,088 | 29.7 | 2,036 | 34.0 |
| 85 or more years | 49 | 1.3 | 15 | 0.5 | 49 | 1.3 | 86 | 1.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,725 | 72.1 | 1,940 | 68.7 | 1,135 | 30.9 | . | . |
| African American | 972 | 25.7 | 802 | 28.4 | 510 | 13.9 | . | . |
| American Indian | 9 | 0.2 | 3 | 0.1 | 3 | 0.1 | . | . |
| Asian/Pacific Islander | 23 | 0.6 | 18 | 0.6 | 10 | 0.3 | 4 | 0.1 |
| Other Race | . | . | 17 | 0.6 | 19 | 0.5 | . | . |
| Unavailable | 48 | 1.3 | 43 | 1.5 | 1,991 | 54.3 | 5,977 | 99.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Digestive Diseases, PA**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 22 | 0.6 | 22 | 0.8 | 16 | 0.4 | . | . |
| Non Hispanic | 3,751 | 99.3 | 2,599 | 92.1 | 1,654 | 45.1 | 4 | 0.1 |
| Unknown | 4 | 0.1 | 202 | 7.2 | 1,998 | 54.5 | 5,977 | 99.9 |
| Point of Origin | | | | | | | | |
| Information not available | 3,777 | 100.0 | 2,823 | 100.0 | 3,668 | 100.0 | 5,981 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,119 | 56.1 | 1,951 | 69.1 | 1,911 | 52.1 | 2,655 | 44.4 |
| Medicaid | 153 | 4.1 | 192 | 6.8 | 195 | 5.3 | 375 | 6.3 |
| Medicare | 1,371 | 36.3 | 603 | 21.4 | 1,397 | 38.1 | 2,629 | 44.0 |
| Other government | 103 | 2.7 | 60 | 2.1 | 138 | 3.8 | 287 | 4.8 |
| Uninsured | 31 | 0.8 | . | . | . | . | . | . |
| Other | . | . | 17 | 0.6 | 27 | 0.7 | 35 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Digestive Diseases, PA**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,777 | 100.0 | 2,823 | 100.0 | 3,668 | 100.0 | 5,981 | 100.0 |
| All | 3,777 | 100.0 | 2,823 | 100.0 | 3,668 | 100.0 | 5,981 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Digestive Endoscopy Center - Charlotte

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,782 | 4,579 | 5,401 | 4,982 | 6,547 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,016 | \$1,231 | \$1,271 | \$1,419 | \$1,967 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,617 | 96.5 | 4,395 | 96.0 | 5,210 | 96.5 | 4,784 | 96.0 | 6,248 | 95.4 |
| SC | 147 | 3.1 | 160 | 3.5 | 160 | 3.0 | 178 | 3.6 | 273 | 4.2 |
| VA | 4 | 0.1 | 2 | 0.0 | 4 | 0.1 | 2 | 0.0 | 2 | 0.0 |
| GA | 1 | 0.0 | 2 | 0.0 | . | . | 1 | 0.0 | 6 | 0.1 |
| TN | . | . | 4 | 0.1 | . | . | 4 | 0.1 | 1 | 0.0 |
| Other | 13 | 0.3 | 16 | 0.3 | 27 | 0.5 | 13 | 0.3 | 17 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1 | 0.0 | . | . | . | . | . | . | . | . |
| 1 - 17 years | 10 | 0.2 | 8 | 0.2 | 3 | 0.1 | 9 | 0.2 | 27 | 0.4 |
| 18 - 44 years | 601 | 12.6 | 604 | 13.2 | 709 | 13.1 | 691 | 13.9 | 1,216 | 18.6 |
| 45 - 64 years | 2,195 | 45.9 | 2,163 | 47.2 | 2,709 | 50.2 | 2,414 | 48.5 | 4,178 | 63.8 |
| 65 - 84 years | 1,934 | 40.4 | 1,780 | 38.9 | 1,930 | 35.7 | 1,815 | 36.4 | 1,107 | 16.9 |
| 85 or more years | 41 | 0.9 | 24 | 0.5 | 50 | 0.9 | 53 | 1.1 | 19 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 563 | 11.8 | . | . | . | . | 391 | 7.8 |
| African American | 272 | 5.7 | . | . | . | . | 131 | 2.6 |
| Asian/Pacific Islander | 108 | 2.3 | 78 | 1.7 | 73 | 1.4 | 89 | 1.8 |
| Other Race | 53 | 1.1 | 60 | 1.3 | 25 | 0.5 | 63 | 1.3 |
| Unavailable | 3,786 | 79.2 | 4,441 | 97.0 | 5,303 | 98.2 | 4,308 | 86.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Digestive Endoscopy Center - Charlotte**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 38 | 0.8 | . | . | 81 | 1.5 | 50 | 1.0 |
| Non Hispanic | 874 | 18.3 | 112 | 2.4 | 32 | 0.6 | 535 | 10.7 |
| Unknown | 3,870 | 80.9 | 4,467 | 97.6 | 5,288 | 97.9 | 4,397 | 88.3 |
| Point of Origin | | | | | | | | |
| Information not available | 4,782 | 100.0 | 4,579 | 100.0 | 5,401 | 100.0 | 4,982 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,458 | 51.4 | 2,410 | 52.6 | 2,970 | 55.0 | 2,486 | 49.9 | 5,068 | 77.4 |
| Medicaid | 366 | 7.7 | 302 | 6.6 | 360 | 6.7 | 443 | 8.9 | 223 | 3.4 |
| Medicare | 1,794 | 37.5 | 1,640 | 35.8 | 1,897 | 35.1 | 1,842 | 37.0 | 1,130 | 17.3 |
| Other government | 130 | 2.7 | 193 | 4.2 | 132 | 2.4 | 107 | 2.1 | 74 | 1.1 |
| Uninsured | 21 | 0.4 | . | . | . | . | 43 | 0.9 | . | . |
| Other | . | . | . | . | . | . | 2 | 0.0 | 52 | 0.8 |
| Unknown | 13 | 0.3 | 34 | 0.7 | 42 | 0.8 | 59 | 1.2 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Digestive Endoscopy Center - Charlotte**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,782 | 100.0 | 4,579 | 100.0 | 5,401 | 100.0 | 4,982 | 100.0 |
| All | 4,782 | 100.0 | 4,579 | 100.0 | 5,401 | 100.0 | 4,982 | 100.0 |

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina East Internal Medical Endoscopy Center**

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 3,050 | 1,651 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,520 | \$1,542 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 3,037 | 99.6 | 1,645 | 99.6 |
| VA | 1 | 0.0 | . | . |
| GA | 2 | 0.1 | . | . |
| TN | . | . | 1 | 0.1 |
| Other | 10 | 0.3 | 5 | 0.3 |
| Age Group | | | | |
| 1 - 17 years | 3 | 0.1 | 2 | 0.1 |
| 18 - 44 years | 203 | 6.7 | 103 | 6.2 |
| 45 - 64 years | 1,505 | 49.3 | 825 | 50.0 |
| 65 - 84 years | 1,310 | 43.0 | 713 | 43.2 |
| 85 or more years | 29 | 1.0 | 8 | 0.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | . | . | 1,291 | 78.2 |
| African American | . | . | 295 | 17.9 |
| American Indian | . | . | 5 | 0.3 |
| Asian/Pacific Islander | . | . | 17 | 1.0 |
| Other Race | . | . | 28 | 1.7 |
| Unavailable | 3,050 | 100.0 | 15 | 0.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina East Internal Medical Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | . | . | 31 | 1.9 |
| Non Hispanic | . | . | 1,324 | 80.2 |
| Unknown | 3,050 | 100.0 | 296 | 17.9 |
| Point of Origin | | | | |
| Information not available | 3,050 | 100.0 | 1,651 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,379 | 45.2 | 707 | 42.8 |
| Medicaid | 115 | 3.8 | 63 | 3.8 |
| Medicare | 1,452 | 47.6 | 796 | 48.2 |
| Other government | 104 | 3.4 | 47 | 2.8 |
| Other | . | . | 38 | 2.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina East Internal Medical Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 3,050 | 100.0 | 1,651 | 100.0 |
| All | 3,050 | 100.0 | 1,651 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Huntersville

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,743 | 4,502 | 4,455 | 4,124 | 2,298 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,408 | \$1,491 | \$1,551 | \$1,564 | \$1,632 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,723 | 99.5 | 4,457 | 99.0 | 4,407 | 98.9 | 4,080 | 98.9 | 2,278 | 99.1 |
| SC | 3 | 0.1 | 11 | 0.2 | 22 | 0.5 | 19 | 0.5 | 7 | 0.3 |
| VA | 1 | 0.0 | 7 | 0.2 | 2 | 0.0 | 3 | 0.1 | 2 | 0.1 |
| GA | 1 | 0.0 | 6 | 0.1 | 2 | 0.0 | 6 | 0.1 | 3 | 0.1 |
| TN | 2 | 0.1 | 2 | 0.0 | 4 | 0.1 | . | . | . | . |
| Other | 13 | 0.3 | 19 | 0.4 | 18 | 0.4 | 16 | 0.4 | 8 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 10 | 0.2 | 14 | 0.3 | 6 | 0.1 | 10 | 0.4 |
| 18 - 44 years | 545 | 14.6 | 921 | 20.5 | 886 | 19.9 | 917 | 22.2 | 461 | 20.1 |
| 45 - 64 years | 1,935 | 51.7 | 2,380 | 52.9 | 2,495 | 56.0 | 2,201 | 53.4 | 1,281 | 55.7 |
| 65 - 84 years | 1,244 | 33.2 | 1,176 | 26.1 | 1,034 | 23.2 | 961 | 23.3 | 526 | 22.9 |
| 85 or more years | 19 | 0.5 | 15 | 0.3 | 26 | 0.6 | 39 | 0.9 | 20 | 0.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 544 | 14.5 | . | . | . | . | 177 | 4.3 |
| African American | 89 | 2.4 | . | . | . | . | 30 | 0.7 |
| Asian/Pacific Islander | 30 | 0.8 | 48 | 1.1 | 32 | 0.7 | 38 | 0.9 |
| Other Race | 14 | 0.4 | 18 | 0.4 | 24 | 0.5 | 15 | 0.4 |
| Unavailable | 3,066 | 81.9 | 4,436 | 98.5 | 4,399 | 98.7 | 3,864 | 93.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Huntersville

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 15 | 0.4 | . | . | 51 | 1.1 | 15 | 0.4 |
| Non Hispanic | 646 | 17.3 | 46 | 1.0 | 12 | 0.3 | 211 | 5.1 |
| Unknown | 3,082 | 82.3 | 4,456 | 99.0 | 4,392 | 98.6 | 3,898 | 94.5 |
| Point of Origin | | | | | | | | |
| Information not available | 3,743 | 100.0 | 4,502 | 100.0 | 4,455 | 100.0 | 4,124 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,699 | 72.1 | 3,368 | 74.8 | 3,327 | 74.7 | 2,951 | 71.6 | 1,623 | 70.6 |
| Medicaid | 44 | 1.2 | 88 | 2.0 | 59 | 1.3 | 94 | 2.3 | 68 | 3.0 |
| Medicare | 921 | 24.6 | 927 | 20.6 | 998 | 22.4 | 1,008 | 24.4 | 538 | 23.4 |
| Other government | 70 | 1.9 | 115 | 2.6 | 63 | 1.4 | 44 | 1.1 | 49 | 2.1 |
| Uninsured | 3 | 0.1 | . | . | . | . | 13 | 0.3 | . | . |
| Other | . | . | . | . | . | . | . | . | 20 | 0.9 |
| Unknown | 6 | 0.2 | 4 | 0.1 | 8 | 0.2 | 14 | 0.3 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Huntersville

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,743 | 100.0 | 4,502 | 100.0 | 4,455 | 100.0 | 4,124 | 100.0 |
| All | 3,743 | 100.0 | 4,502 | 100.0 | 4,455 | 100.0 | 4,124 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Monroe

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,073 | 6,030 | 5,634 | 5,240 | 2,854 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,262 | \$1,432 | \$1,462 | \$1,462 | \$1,601 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,590 | 90.5 | 5,474 | 90.8 | 5,121 | 90.9 | 4,651 | 88.8 | 2,547 | 89.2 |
| SC | 470 | 9.3 | 544 | 9.0 | 493 | 8.8 | 583 | 11.1 | 302 | 10.6 |
| VA | 1 | 0.0 | . | . | . | . | . | . | 1 | 0.0 |
| GA | 2 | 0.0 | . | . | . | . | . | . | . | . |
| TN | 4 | 0.1 | . | . | 2 | 0.0 | . | . | . | . |
| Other | 6 | 0.1 | 12 | 0.2 | 18 | 0.3 | 6 | 0.1 | 4 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 12 | 0.2 | 26 | 0.4 | 30 | 0.5 | 21 | 0.4 | 10 | 0.4 |
| 18 - 44 years | 496 | 9.8 | 848 | 14.1 | 868 | 15.4 | 868 | 16.6 | 456 | 16.0 |
| 45 - 64 years | 2,399 | 47.3 | 2,929 | 48.6 | 2,704 | 48.0 | 2,432 | 46.4 | 1,403 | 49.2 |
| 65 - 84 years | 2,117 | 41.7 | 2,149 | 35.6 | 1,978 | 35.1 | 1,851 | 35.3 | 941 | 33.0 |
| 85 or more years | 49 | 1.0 | 78 | 1.3 | 54 | 1.0 | 68 | 1.3 | 44 | 1.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 716 | 14.1 | . | . | . | . | 228 | 4.4 |
| African American | 160 | 3.2 | . | . | . | . | 44 | 0.8 |
| Asian/Pacific Islander | 16 | 0.3 | 14 | 0.2 | 20 | 0.4 | 13 | 0.2 |
| Other Race | 14 | 0.3 | 18 | 0.3 | 6 | 0.1 | 36 | 0.7 |
| Unavailable | 4,167 | 82.1 | 5,998 | 99.5 | 5,608 | 99.5 | 4,919 | 93.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Monroe

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 24 | 0.5 | . | . | 68 | 1.2 | 91 | 1.7 |
| Non Hispanic | 922 | 18.2 | 106 | 1.8 | 24 | 0.4 | 273 | 5.2 |
| Unknown | 4,127 | 81.4 | 5,924 | 98.2 | 5,542 | 98.4 | 4,876 | 93.1 |
| Point of Origin | | | | | | | | |
| Information not available | 5,073 | 100.0 | 6,030 | 100.0 | 5,634 | 100.0 | 5,240 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,038 | 59.9 | 3,467 | 57.5 | 3,143 | 55.8 | 2,911 | 55.6 | 1,609 | 56.4 |
| Medicaid | 177 | 3.5 | 342 | 5.7 | 285 | 5.1 | 219 | 4.2 | 103 | 3.6 |
| Medicare | 1,761 | 34.7 | 2,087 | 34.6 | 2,131 | 37.8 | 1,995 | 38.1 | 1,072 | 37.6 |
| Other government | 89 | 1.8 | 134 | 2.2 | 75 | 1.3 | 79 | 1.5 | 40 | 1.4 |
| Uninsured | 6 | 0.1 | . | . | . | . | 32 | 0.6 | . | . |
| Other | . | . | . | . | . | . | 2 | 0.0 | 30 | 1.1 |
| Unknown | 2 | 0.0 | . | . | . | . | 2 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Monroe

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,073 | 100.0 | 6,030 | 100.0 | 5,634 | 100.0 | 5,240 | 100.0 |
| All | 5,073 | 100.0 | 6,030 | 100.0 | 5,634 | 100.0 | 5,240 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Pineville

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,924 | 4,505 | 4,582 | 4,121 | 2,373 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,348 | \$1,434 | \$1,412 | \$1,443 | \$1,526 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,951 | 75.2 | 3,433 | 76.2 | 3,547 | 77.4 | 3,301 | 80.1 | 1,877 | 79.1 |
| SC | 968 | 24.7 | 1,056 | 23.4 | 1,015 | 22.2 | 810 | 19.7 | 482 | 20.3 |
| VA | . | . | . | . | . | . | . | . | 2 | 0.1 |
| GA | 2 | 0.1 | . | . | . | . | . | . | 1 | 0.0 |
| TN | . | . | . | . | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Other | 3 | 0.1 | 16 | 0.4 | 18 | 0.4 | 8 | 0.2 | 10 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 11 | 0.3 | 16 | 0.4 | 8 | 0.2 | 9 | 0.2 | 8 | 0.3 |
| 18 - 44 years | 546 | 13.9 | 830 | 18.4 | 859 | 18.7 | 840 | 20.4 | 516 | 21.7 |
| 45 - 64 years | 1,957 | 49.9 | 2,252 | 50.0 | 2,403 | 52.4 | 2,059 | 50.0 | 1,243 | 52.4 |
| 65 - 84 years | 1,386 | 35.3 | 1,371 | 30.4 | 1,272 | 27.8 | 1,183 | 28.7 | 587 | 24.7 |
| 85 or more years | 24 | 0.6 | 36 | 0.8 | 40 | 0.9 | 30 | 0.7 | 19 | 0.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 611 | 15.6 | . | . | . | . | 161 | 3.9 |
| African American | 83 | 2.1 | . | . | . | . | 21 | 0.5 |
| Asian/Pacific Islander | 81 | 2.1 | 48 | 1.1 | 48 | 1.0 | 78 | 1.9 |
| Other Race | 32 | 0.8 | 34 | 0.8 | 30 | 0.7 | 40 | 1.0 |
| Unavailable | 3,117 | 79.4 | 4,423 | 98.2 | 4,504 | 98.3 | 3,821 | 92.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Endoscopy Centers - Pineville**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 25 | 0.6 | . | . | 108 | 2.4 | 136 | 3.3 |
| Non Hispanic | 764 | 19.5 | 100 | 2.2 | 22 | 0.5 | 187 | 4.5 |
| Unknown | 3,135 | 79.9 | 4,405 | 97.8 | 4,452 | 97.2 | 3,798 | 92.2 |
| Point of Origin | | | | | | | | |
| Information not available | 3,924 | 100.0 | 4,505 | 100.0 | 4,582 | 100.0 | 4,121 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,595 | 66.1 | 2,929 | 65.0 | 2,955 | 64.5 | 2,672 | 64.8 | 1,563 | 65.9 |
| Medicaid | 87 | 2.2 | 114 | 2.5 | 131 | 2.9 | 118 | 2.9 | 102 | 4.3 |
| Medicare | 1,126 | 28.7 | 1,286 | 28.5 | 1,330 | 29.0 | 1,211 | 29.4 | 620 | 26.1 |
| Other government | 91 | 2.3 | 152 | 3.4 | 144 | 3.1 | 91 | 2.2 | 71 | 3.0 |
| Uninsured | 9 | 0.2 | . | . | . | . | 19 | 0.5 | . | . |
| Other | . | . | . | . | . | . | . | . | 17 | 0.7 |
| Unknown | 16 | 0.4 | 24 | 0.5 | 22 | 0.5 | 10 | 0.2 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - Pineville

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,924 | 100.0 | 4,505 | 100.0 | 4,582 | 100.0 | 4,121 | 100.0 |
| All | 3,924 | 100.0 | 4,505 | 100.0 | 4,582 | 100.0 | 4,121 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Endoscopy Centers - University

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,115 | 4,690 | 5,049 | 4,588 | 2,675 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,318 | \$1,449 | \$1,490 | \$1,544 | \$1,600 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,071 | 98.9 | 4,650 | 99.1 | 4,983 | 98.7 | 4,549 | 99.1 | 2,637 | 98.6 |
| SC | 32 | 0.8 | 26 | 0.6 | 38 | 0.8 | 12 | 0.3 | 26 | 1.0 |
| VA | 3 | 0.1 | . | . | 4 | 0.1 | 2 | 0.0 | . | . |
| GA | 2 | 0.0 | 4 | 0.1 | 6 | 0.1 | 2 | 0.0 | 5 | 0.2 |
| TN | . | . | 2 | 0.0 | 4 | 0.1 | . | . | . | . |
| Other | 7 | 0.2 | 8 | 0.2 | 14 | 0.3 | 23 | 0.5 | 7 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 9 | 0.2 | 4 | 0.1 | 10 | 0.2 | 17 | 0.4 | 8 | 0.3 |
| 18 - 44 years | 556 | 13.5 | 874 | 18.6 | 1,124 | 22.3 | 975 | 21.3 | 584 | 21.8 |
| 45 - 64 years | 2,292 | 55.7 | 2,660 | 56.7 | 2,853 | 56.5 | 2,577 | 56.2 | 1,524 | 57.0 |
| 65 - 84 years | 1,252 | 30.4 | 1,138 | 24.3 | 1,050 | 20.8 | 999 | 21.8 | 551 | 20.6 |
| 85 or more years | 6 | 0.1 | 14 | 0.3 | 12 | 0.2 | 20 | 0.4 | 8 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 385 | 9.4 | . | . | . | . | 134 | 2.9 |
| African American | 294 | 7.1 | . | . | . | . | 81 | 1.8 |
| American Indian | . | . | . | . | . | . | 1 | 0.0 |
| Asian/Pacific Islander | 76 | 1.8 | 154 | 3.3 | 88 | 1.7 | 89 | 1.9 |
| Other Race | 28 | 0.7 | 54 | 1.2 | 92 | 1.8 | 67 | 1.5 |
| Unavailable | 3,332 | 81.0 | 4,482 | 95.6 | 4,869 | 96.4 | 4,216 | 91.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Endoscopy Centers - University**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 39 | 0.9 | . | . | 74 | 1.5 | 48 | 1.0 |
| Non Hispanic | 774 | 18.8 | 132 | 2.8 | 30 | 0.6 | 235 | 5.1 |
| Unknown | 3,302 | 80.2 | 4,558 | 97.2 | 4,945 | 97.9 | 4,305 | 93.8 |
| Point of Origin | | | | | | | | |
| Information not available | 4,115 | 100.0 | 4,690 | 100.0 | 5,049 | 100.0 | 4,588 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,003 | 73.0 | 3,440 | 73.3 | 3,822 | 75.7 | 3,337 | 72.7 | 1,950 | 72.9 |
| Medicaid | 106 | 2.6 | 136 | 2.9 | 156 | 3.1 | 160 | 3.5 | 69 | 2.6 |
| Medicare | 885 | 21.5 | 964 | 20.6 | 965 | 19.1 | 994 | 21.7 | 574 | 21.5 |
| Other government | 111 | 2.7 | 136 | 2.9 | 98 | 1.9 | 73 | 1.6 | 52 | 1.9 |
| Uninsured | 6 | 0.1 | . | . | . | . | 19 | 0.4 | . | . |
| Other | . | . | . | . | . | . | 1 | 0.0 | 30 | 1.1 |
| Unknown | 4 | 0.1 | 14 | 0.3 | 8 | 0.2 | 4 | 0.1 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Endoscopy Centers - University**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,115 | 100.0 | 4,690 | 100.0 | 5,049 | 100.0 | 4,588 | 100.0 |
| All | 4,115 | 100.0 | 4,690 | 100.0 | 5,049 | 100.0 | 4,588 | 100.0 |

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Gastroenterology Specialists, PLLC**

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 5 | 681 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,338 | \$1,665 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 5 | 100.0 | 679 | 99.7 |
| VA | . | . | 1 | 0.1 |
| Other | . | . | 1 | 0.1 |
| Age Group | | | | |
| 1 - 17 years | . | . | 6 | 0.9 |
| 18 - 44 years | 1 | 20.0 | 114 | 16.7 |
| 45 - 64 years | 4 | 80.0 | 354 | 52.0 |
| 65 - 84 years | . | . | 191 | 28.0 |
| 85 or more years | . | . | 16 | 2.3 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2 | 40.0 | 426 | 62.6 |
| African American | 2 | 40.0 | 238 | 34.9 |
| Asian/Pacific Islander | . | . | 8 | 1.2 |
| Other Race | 1 | 20.0 | 9 | 1.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Gastroenterology Specialists, PLLC**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | . | . | 8 | 1.2 |
| Non Hispanic | . | . | 47 | 6.9 |
| Unknown | 5 | 100.0 | 626 | 91.9 |
| Point of Origin | | | | |
| Information not available | 5 | 100.0 | 681 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 2 | 40.0 | 390 | 57.3 |
| Medicaid | 3 | 60.0 | 45 | 6.6 |
| Medicare | . | . | 246 | 36.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Gastroenterology Specialists, PLLC

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 5 | 100.0 | 681 | 100.0 |
| All | 5 | 100.0 | 681 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Mountain Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,725 | 3,727 | 3,706 | 3,664 | 3,434 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,186 | \$1,130 | \$1,068 | \$1,046 | \$1,070 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,693 | 98.8 | 3,671 | 98.5 | 3,636 | 98.1 | 3,607 | 98.4 | 3,380 | 98.4 |
| SC | 18 | 0.7 | 38 | 1.0 | 39 | 1.1 | 32 | 0.9 | 35 | 1.0 |
| VA | . | . | . | . | 2 | 0.1 | 1 | 0.0 | 3 | 0.1 |
| GA | . | . | 2 | 0.1 | 3 | 0.1 | 1 | 0.0 | 3 | 0.1 |
| TN | . | . | 2 | 0.1 | 2 | 0.1 | 1 | 0.0 | . | . |
| Other | 14 | 0.5 | 14 | 0.4 | 24 | 0.6 | 22 | 0.6 | 13 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| 1 - 17 years | 2 | 0.1 | 5 | 0.1 | 5 | 0.1 | 8 | 0.2 | 15 | 0.4 |
| 18 - 44 years | 172 | 6.3 | 206 | 5.5 | 288 | 7.8 | 301 | 8.2 | 317 | 9.2 |
| 45 - 64 years | 955 | 35.0 | 1,379 | 37.0 | 1,457 | 39.3 | 1,528 | 41.7 | 1,517 | 44.2 |
| 65 - 84 years | 1,574 | 57.8 | 2,117 | 56.8 | 1,922 | 51.9 | 1,774 | 48.4 | 1,560 | 45.4 |
| 85 or more years | 21 | 0.8 | 20 | 0.5 | 33 | 0.9 | 52 | 1.4 | 25 | 0.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,508 | 55.3 | 3,137 | 84.2 | 2,806 | 75.7 | 2,366 | 64.6 |
| African American | 34 | 1.2 | 85 | 2.3 | 57 | 1.5 | 43 | 1.2 |
| American Indian | 5 | 0.2 | 6 | 0.2 | 1 | 0.0 | 3 | 0.1 |
| Asian/Pacific Islander | 7 | 0.3 | 20 | 0.5 | 5 | 0.1 | 6 | 0.2 |
| Other Race | 34 | 1.2 | 120 | 3.2 | 574 | 15.5 | 1,245 | 34.0 |
| Unavailable | 1,137 | 41.7 | 359 | 9.6 | 263 | 7.1 | 1 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolina Mountain Gastroenterology Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 4 | 0.1 | 15 | 0.4 | 33 | 0.9 | 36 | 1.0 |
| Non Hispanic | 114 | 4.2 | 1,327 | 35.6 | 2,757 | 74.4 | 3,627 | 99.0 |
| Unknown | 2,607 | 95.7 | 2,385 | 64.0 | 916 | 24.7 | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Information not available | 2,725 | 100.0 | 3,727 | 100.0 | 3,706 | 100.0 | 3,664 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,419 | 52.1 | 1,848 | 49.6 | 1,963 | 53.0 | 2,088 | 57.0 | 2,004 | 58.4 |
| Medicare | 1,276 | 46.8 | 1,841 | 49.4 | 1,700 | 45.9 | 1,531 | 41.8 | 1,394 | 40.6 |
| Other government | 14 | 0.5 | . | . | 1 | 0.0 | . | . | . | . |
| Other | 16 | 0.6 | 38 | 1.0 | 42 | 1.1 | 45 | 1.2 | 36 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolina Mountain Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,725 | 100.0 | 3,727 | 100.0 | 3,706 | 100.0 | 3,664 | 100.0 |
| All | 2,725 | 100.0 | 3,727 | 100.0 | 3,706 | 100.0 | 3,664 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics CarolinaEast Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 67,596 | 67,761 | 11,690 | 11,508 | 10,928 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,341 | \$2,675 | \$8,893 | \$7,727 | \$7,213 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 66,787 | 98.8 | 66,164 | 97.6 | 11,577 | 99.0 | 11,414 | 99.2 | 10,812 | 98.9 |
| SC | 20 | 0.0 | 46 | 0.1 | . | . | 3 | 0.0 | 3 | 0.0 |
| VA | 73 | 0.1 | 154 | 0.2 | 5 | 0.0 | 5 | 0.0 | 9 | 0.1 |
| GA | 23 | 0.0 | 46 | 0.1 | 3 | 0.0 | 1 | 0.0 | 3 | 0.0 |
| TN | 8 | 0.0 | 13 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Other | 685 | 1.0 | 1,338 | 2.0 | 104 | 0.9 | 83 | 0.7 | 100 | 0.9 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 476 | 0.7 | 568 | 0.8 | 181 | 1.5 | 273 | 2.4 | 69 | 0.6 |
| 1 - 17 years | 2,121 | 3.1 | 2,418 | 3.6 | 845 | 7.2 | 1,100 | 9.6 | 1,114 | 10.2 |
| 18 - 44 years | 12,677 | 18.8 | 12,729 | 18.8 | 1,526 | 13.1 | 1,518 | 13.2 | 1,468 | 13.4 |
| 45 - 64 years | 22,844 | 33.8 | 22,374 | 33.0 | 3,496 | 29.9 | 3,471 | 30.2 | 3,353 | 30.7 |
| 65 - 84 years | 26,202 | 38.8 | 26,386 | 38.9 | 5,248 | 44.9 | 4,753 | 41.3 | 4,563 | 41.8 |
| 85 or more years | 3,276 | 4.8 | 3,286 | 4.8 | 394 | 3.4 | 393 | 3.4 | 361 | 3.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 50,278 | 74.4 | 51,019 | 75.3 | 9,542 | 81.6 | 9,326 | 81.0 |
| African American | 14,580 | 21.6 | 14,199 | 21.0 | 1,793 | 15.3 | 1,808 | 15.7 |
| American Indian | 46 | 0.1 | 47 | 0.1 | 5 | 0.0 | 11 | 0.1 |
| Asian/Pacific Islander | 549 | 0.8 | 595 | 0.9 | 94 | 0.8 | 91 | 0.8 |
| Other Race | 2,143 | 3.2 | 1,901 | 2.8 | 256 | 2.2 | 272 | 2.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
CarolinaEast Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 447 | 0.7 | 650 | 1.0 | 142 | 1.2 | 146 | 1.3 |
| Non Hispanic | 67,149 | 99.3 | 67,111 | 99.0 | 11,548 | 98.8 | 11,362 | 98.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 52,001 | 76.9 | 53,271 | 78.6 | 11,676 | 99.9 | 11,504 | 100.0 |
| Clinic or physician's office | 8,726 | 12.9 | 33 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 42 | 0.1 | 139 | 0.2 | 3 | 0.0 | 2 | 0.0 |
| Transfer from a SNF, ICF, ALF | 8 | 0.0 | 18 | 0.0 | . | . | 1 | 0.0 |
| Court/law enforcement | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| Information not available | 6,817 | 10.1 | 14,298 | 21.1 | 8 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 18,407 | 27.2 | 17,562 | 25.9 | 3,436 | 29.4 | 3,405 | 29.6 | 3,546 | 32.4 |
| Medicaid | 6,932 | 10.3 | 7,505 | 11.1 | 1,015 | 8.7 | 1,041 | 9.0 | 1,152 | 10.5 |
| Medicare | 32,341 | 47.8 | 33,106 | 48.9 | 5,966 | 51.0 | 5,637 | 49.0 | 5,311 | 48.6 |
| Other government | 5,867 | 8.7 | 5,757 | 8.5 | 903 | 7.7 | 1,108 | 9.6 | 640 | 5.9 |
| Uninsured | 3,700 | 5.5 | 3,831 | 5.7 | 311 | 2.7 | 272 | 2.4 | 232 | 2.1 |
| Other | 349 | 0.5 | . | . | 59 | 0.5 | 45 | 0.4 | 47 | 0.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
CarolinaEast Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 67,442 | 99.8 | 67,619 | 99.8 | 11,641 | 99.6 | 11,475 | 99.7 |
| Discharged, transferred to acute facility | 33 | 0.0 | 39 | 0.1 | 3 | 0.0 | 2 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 68 | 0.1 | 63 | 0.1 | 30 | 0.3 | 16 | 0.1 |
| Discharged, transferred to rehab facility | 1 | 0.0 | 3 | 0.0 | . | . | 1 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 6 | 0.0 | 5 | 0.0 | 4 | 0.0 | 10 | 0.1 |
| Discharged, transferred to psychiatric facility | 8 | 0.0 | 2 | 0.0 | . | . | . | . |
| Left against medical advice | 21 | 0.0 | 17 | 0.0 | 5 | 0.0 | . | . |
| Expired | 4 | 0.0 | 2 | 0.0 | 3 | 0.0 | . | . |
| Other/Unknown | 13 | 0.0 | 11 | 0.0 | 4 | 0.0 | 4 | 0.0 |
| All | 67,596 | 100.0 | 67,761 | 100.0 | 11,690 | 100.0 | 11,508 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Gastroenterology Center - Medical Center Plaza

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,427 | 3,414 | 2,955 | 3,781 | 2,127 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,651 | \$1,629 | \$1,625 | \$1,627 | \$1,626 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,227 | 94.2 | 3,223 | 94.4 | 2,768 | 93.7 | 3,349 | 88.6 | 1,962 | 92.2 |
| SC | 187 | 5.5 | 181 | 5.3 | 177 | 6.0 | 417 | 11.0 | 152 | 7.1 |
| VA | 4 | 0.1 | 4 | 0.1 | 1 | 0.0 | 6 | 0.2 | . | . |
| GA | 2 | 0.1 | 2 | 0.1 | 1 | 0.0 | 3 | 0.1 | 3 | 0.1 |
| TN | . | . | . | . | . | . | 1 | 0.0 | 2 | 0.1 |
| Other | 7 | 0.2 | 4 | 0.1 | 8 | 0.3 | 5 | 0.1 | 8 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 6 | 0.2 | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| 18 - 44 years | 539 | 15.7 | 544 | 15.9 | 483 | 16.3 | 669 | 17.7 | 431 | 20.3 |
| 45 - 64 years | 1,901 | 55.5 | 1,844 | 54.0 | 1,622 | 54.9 | 2,226 | 58.9 | 1,215 | 57.1 |
| 65 - 84 years | 972 | 28.4 | 1,020 | 29.9 | 842 | 28.5 | 873 | 23.1 | 474 | 22.3 |
| 85 or more years | 9 | 0.3 | 6 | 0.2 | 7 | 0.2 | 12 | 0.3 | 7 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,496 | 72.8 | 2,381 | 69.7 | 1,900 | 64.3 | 2,318 | 61.3 |
| African American | 702 | 20.5 | 731 | 21.4 | 535 | 18.1 | 479 | 12.7 |
| American Indian | 5 | 0.1 | 5 | 0.1 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 32 | 0.9 | 32 | 0.9 | 34 | 1.2 | 45 | 1.2 |
| Other Race | 98 | 2.9 | 111 | 3.3 | 62 | 2.1 | 48 | 1.3 |
| Unavailable | 94 | 2.7 | 154 | 4.5 | 423 | 14.3 | 891 | 23.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas Gastroenterology Center - Medical Center Plaza**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 21 | 0.6 | 20 | 0.6 | 42 | 1.4 | 73 | 1.9 |
| Non Hispanic | 2,960 | 86.4 | 2,859 | 83.7 | 1,934 | 65.4 | 2,130 | 56.3 |
| Unknown | 446 | 13.0 | 535 | 15.7 | 979 | 33.1 | 1,578 | 41.7 |
| Point of Origin | | | | | | | | |
| Information not available | 3,427 | 100.0 | 3,414 | 100.0 | 2,955 | 100.0 | 3,781 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,456 | 71.7 | 2,362 | 69.2 | 2,169 | 73.4 | 2,870 | 75.9 | 1,626 | 76.4 |
| Medicaid | 12 | 0.4 | 15 | 0.4 | 10 | 0.3 | 19 | 0.5 | 20 | 0.9 |
| Medicare | 943 | 27.5 | 1,008 | 29.5 | 759 | 25.7 | 813 | 21.5 | 458 | 21.5 |
| Other government | . | . | . | . | 5 | 0.2 | 11 | 0.3 | 8 | 0.4 |
| Uninsured | 12 | 0.4 | 8 | 0.2 | 7 | 0.2 | 6 | 0.2 | 15 | 0.7 |
| Other | . | . | . | . | . | . | 62 | 1.6 | . | . |
| Unknown | 4 | 0.1 | 21 | 0.6 | 5 | 0.2 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas Gastroenterology Center - Medical Center Plaza**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,427 | 100.0 | 3,414 | 100.0 | 2,955 | 100.0 | 3,781 | 100.0 |
| All | 3,427 | 100.0 | 3,414 | 100.0 | 2,955 | 100.0 | 3,781 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Gastroenterology Endoscopy Center Ballantyne

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,929 | 7,333 | 6,835 | 4,737 | 3,663 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,644 | \$1,614 | \$1,643 | \$1,621 | \$1,564 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,100 | 76.9 | 5,787 | 78.9 | 5,395 | 78.9 | 3,840 | 81.1 | 2,966 | 81.0 |
| SC | 1,796 | 22.7 | 1,516 | 20.7 | 1,416 | 20.7 | 880 | 18.6 | 690 | 18.8 |
| VA | 5 | 0.1 | 2 | 0.0 | 3 | 0.0 | 3 | 0.1 | 1 | 0.0 |
| GA | 2 | 0.0 | 5 | 0.1 | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| TN | . | . | 3 | 0.0 | . | . | 1 | 0.0 | . | . |
| Other | 26 | 0.3 | 20 | 0.3 | 19 | 0.3 | 11 | 0.2 | 5 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 3 | 0.0 | 2 | 0.0 | 4 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| 18 - 44 years | 1,125 | 14.2 | 1,115 | 15.2 | 1,145 | 16.8 | 864 | 18.2 | 643 | 17.6 |
| 45 - 64 years | 4,525 | 57.1 | 4,178 | 57.0 | 3,836 | 56.1 | 2,799 | 59.1 | 2,167 | 59.2 |
| 65 - 84 years | 2,264 | 28.6 | 2,019 | 27.5 | 1,834 | 26.8 | 1,057 | 22.3 | 829 | 22.6 |
| 85 or more years | 12 | 0.2 | 19 | 0.3 | 16 | 0.2 | 16 | 0.3 | 22 | 0.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,348 | 80.1 | 5,629 | 76.8 | 5,056 | 74.0 | 3,861 | 81.5 |
| African American | 710 | 9.0 | 633 | 8.6 | 512 | 7.5 | 425 | 9.0 |
| American Indian | 6 | 0.1 | 10 | 0.1 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 96 | 1.2 | 70 | 1.0 | 91 | 1.3 | 86 | 1.8 |
| Other Race | 275 | 3.5 | 214 | 2.9 | 184 | 2.7 | 90 | 1.9 |
| Unavailable | 494 | 6.2 | 777 | 10.6 | 991 | 14.5 | 275 | 5.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas Gastroenterology Endoscopy Center Ballantyne**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 74 | 0.9 | 55 | 0.8 | 111 | 1.6 | 120 | 2.5 |
| Non Hispanic | 6,719 | 84.7 | 6,062 | 82.7 | 4,919 | 72.0 | 3,690 | 77.9 |
| Unknown | 1,136 | 14.3 | 1,216 | 16.6 | 1,805 | 26.4 | 927 | 19.6 |
| Point of Origin | | | | | | | | |
| Information not available | 7,929 | 100.0 | 7,333 | 100.0 | 6,835 | 100.0 | 4,737 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,734 | 72.3 | 5,290 | 72.1 | 4,716 | 69.0 | 3,524 | 74.4 | 2,716 | 74.1 |
| Medicaid | 15 | 0.2 | 11 | 0.2 | 9 | 0.1 | 10 | 0.2 | 13 | 0.4 |
| Medicare | 2,148 | 27.1 | 1,971 | 26.9 | 1,619 | 23.7 | 974 | 20.6 | 777 | 21.2 |
| Other government | . | . | . | . | 14 | 0.2 | 21 | 0.4 | 14 | 0.4 |
| Uninsured | 23 | 0.3 | 20 | 0.3 | 119 | 1.7 | 10 | 0.2 | 11 | 0.3 |
| Other | . | . | . | . | 342 | 5.0 | 198 | 4.2 | 132 | 3.6 |
| Unknown | 9 | 0.1 | 41 | 0.6 | 16 | 0.2 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas Gastroenterology Endoscopy Center Ballantyne**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,929 | 100.0 | 7,333 | 100.0 | 6,835 | 100.0 | 4,737 | 100.0 |
| All | 7,929 | 100.0 | 7,333 | 100.0 | 6,835 | 100.0 | 4,737 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas HealthCare System Carolinas Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 499,174 | 425,134 | 408,755 | 42,001 | 39,361 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,470 | \$2,779 | \$2,519 | \$10,517 | \$11,490 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 457,158 | 91.6 | 391,237 | 92.0 | 375,134 | 91.8 | 36,952 | 88.0 | 34,855 | 88.6 |
| SC | 35,331 | 7.1 | 28,610 | 6.7 | 25,845 | 6.3 | 4,504 | 10.7 | 4,065 | 10.3 |
| VA | 571 | 0.1 | 406 | 0.1 | 572 | 0.1 | 58 | 0.1 | 64 | 0.2 |
| GA | 464 | 0.1 | 358 | 0.1 | 323 | 0.1 | 52 | 0.1 | 33 | 0.1 |
| TN | 290 | 0.1 | 189 | 0.0 | 190 | 0.0 | 25 | 0.1 | 29 | 0.1 |
| Other | 5,360 | 1.1 | 4,334 | 1.0 | 6,691 | 1.6 | 410 | 1.0 | 315 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 21,307 | 4.3 | 19,896 | 4.7 | 21,035 | 5.1 | 1,970 | 4.7 | 971 | 2.5 |
| 1 - 17 years | 59,554 | 11.9 | 58,800 | 13.8 | 58,194 | 14.2 | 6,371 | 15.2 | 6,294 | 16.0 |
| 18 - 44 years | 155,476 | 31.1 | 138,833 | 32.7 | 135,067 | 33.0 | 10,805 | 25.7 | 9,853 | 25.0 |
| 45 - 64 years | 174,393 | 34.9 | 144,602 | 34.0 | 139,064 | 34.0 | 15,041 | 35.8 | 14,514 | 36.9 |
| 65 - 84 years | 82,311 | 16.5 | 59,120 | 13.9 | 52,027 | 12.7 | 7,318 | 17.4 | 7,293 | 18.5 |
| 85 or more years | 6,133 | 1.2 | 3,883 | 0.9 | 3,368 | 0.8 | 496 | 1.2 | 436 | 1.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 223,990 | 44.9 | 179,104 | 42.1 | 167,707 | 41.0 | 26,078 | 62.1 |
| African American | 193,598 | 38.8 | 171,228 | 40.3 | 166,974 | 40.8 | 11,212 | 26.7 |
| American Indian | 2,747 | 0.6 | 3,398 | 0.8 | 4,633 | 1.1 | 353 | 0.8 |
| Asian/Pacific Islander | 6,648 | 1.3 | 6,112 | 1.4 | 5,744 | 1.4 | 439 | 1.0 |
| Other Race | 67,453 | 13.5 | 61,439 | 14.5 | 60,017 | 14.7 | 3,056 | 7.3 |
| Unavailable | 4,738 | 0.9 | 3,853 | 0.9 | 3,680 | 0.9 | 863 | 2.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas HealthCare System Carolinas Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 57,810 | 11.6 | 54,410 | 12.8 | 55,702 | 13.6 | 2,646 | 6.3 |
| Non Hispanic | 421,491 | 84.4 | 346,489 | 81.5 | 316,626 | 77.5 | 37,756 | 89.9 |
| Unknown | 19,873 | 4.0 | 24,235 | 5.7 | 36,427 | 8.9 | 1,599 | 3.8 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 296,289 | 59.4 | 229,010 | 53.9 | 210,032 | 51.4 | 35,342 | 84.1 |
| Clinic or physician's office | 200,835 | 40.2 | 194,942 | 45.9 | 197,623 | 48.3 | 6,554 | 15.6 |
| Transfer from a hospital or other health care facility | 1,835 | 0.4 | 957 | 0.2 | 733 | 0.2 | 94 | 0.2 |
| Transfer from a SNF, ICF, ALF | 41 | 0.0 | 34 | 0.0 | 25 | 0.0 | . | . |
| Newborn | 71 | 0.0 | 85 | 0.0 | 193 | 0.0 | 2 | 0.0 |
| Court/law enforcement | 86 | 0.0 | 96 | 0.0 | 126 | 0.0 | 8 | 0.0 |
| Information not available | 17 | 0.0 | 10 | 0.0 | 23 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 180,569 | 36.2 | 137,124 | 32.3 | 116,176 | 28.4 | 19,963 | 47.5 | 18,575 | 47.2 |
| Medicaid | 113,273 | 22.7 | 109,834 | 25.8 | 115,023 | 28.1 | 7,057 | 16.8 | 6,028 | 15.3 |
| Medicare | 109,823 | 22.0 | 88,385 | 20.8 | 87,606 | 21.4 | 9,423 | 22.4 | 9,416 | 23.9 |
| Other government | 5,010 | 1.0 | 3,342 | 0.8 | 3,330 | 0.8 | 741 | 1.8 | 724 | 1.8 |
| Uninsured | 80,333 | 16.1 | 80,063 | 18.8 | 80,456 | 19.7 | 4,381 | 10.4 | 4,115 | 10.5 |
| Other | 3,429 | 0.7 | 2,608 | 0.6 | 2,583 | 0.6 | 133 | 0.3 | 285 | 0.7 |
| Unknown | 6,737 | 1.3 | 3,778 | 0.9 | 3,581 | 0.9 | 303 | 0.7 | 218 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas HealthCare System Carolinas Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 498,218 | 99.8 | 424,228 | 99.8 | 407,797 | 99.8 | 41,902 | 99.8 |
| Discharged, transferred to acute facility | 168 | 0.0 | 333 | 0.1 | 443 | 0.1 | 16 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 173 | 0.0 | 138 | 0.0 | 87 | 0.0 | 14 | 0.0 |
| Discharged, transferred to rehab facility | 29 | 0.0 | 37 | 0.0 | 33 | 0.0 | 16 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | 147 | 0.0 | 88 | 0.0 | 85 | 0.0 | . | . |
| Hospice | 18 | 0.0 | 14 | 0.0 | 17 | 0.0 | 17 | 0.0 |
| Left against medical advice | 266 | 0.1 | 131 | 0.0 | 136 | 0.0 | 3 | 0.0 |
| Court/Law Enforcement | 14 | 0.0 | 29 | 0.0 | 24 | 0.0 | . | . |
| Expired | 69 | 0.0 | 68 | 0.0 | 57 | 0.0 | 30 | 0.1 |
| Other/Unknown | 71 | 0.0 | 68 | 0.0 | 76 | 0.0 | 2 | 0.0 |
| All | 499,174 | 100.0 | 425,134 | 100.0 | 408,755 | 100.0 | 42,001 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas HealthCare System Charlotte Institute of Rehab

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|--------|--------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 27,019 | 25,852 | 23,153 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$1,258 | \$1,203 | \$1,194 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 24,763 | 91.7 | 23,709 | 91.7 | 21,296 | 92.0 |
| SC | 1,969 | 7.3 | 1,890 | 7.3 | 1,534 | 6.6 |
| VA | 19 | 0.1 | 13 | 0.1 | 15 | 0.1 |
| GA | 16 | 0.1 | 14 | 0.1 | 18 | 0.1 |
| TN | 8 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| Other | 244 | 0.9 | 223 | 0.9 | 288 | 1.2 |
| Age Group | | | | | | |
| Less than 1 year | 1,392 | 5.2 | 1,302 | 5.0 | 1,214 | 5.2 |
| 1 - 17 years | 4,482 | 16.6 | 4,091 | 15.8 | 3,750 | 16.2 |
| 18 - 44 years | 5,858 | 21.7 | 6,093 | 23.6 | 5,774 | 24.9 |
| 45 - 64 years | 9,166 | 33.9 | 8,895 | 34.4 | 8,170 | 35.3 |
| 65 - 84 years | 5,651 | 20.9 | 5,018 | 19.4 | 3,926 | 17.0 |
| 85 or more years | 470 | 1.7 | 453 | 1.8 | 319 | 1.4 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 14,772 | 54.7 | 14,514 | 56.1 | 12,876 | 55.6 |
| African American | 8,200 | 30.3 | 7,939 | 30.7 | 7,331 | 31.7 |
| American Indian | 152 | 0.6 | 147 | 0.6 | 156 | 0.7 |
| Asian/Pacific Islander | 342 | 1.3 | 317 | 1.2 | 319 | 1.4 |
| Other Race | 2,739 | 10.1 | 2,310 | 8.9 | 2,061 | 8.9 |
| Unavailable | 814 | 3.0 | 625 | 2.4 | 410 | 1.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas HealthCare System Charlotte Institute of Rehab**

| Patient Characteristics | Fiscal Year | | | | | |
|--|-------------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 2,245 | 8.3 | 2,069 | 8.0 | 1,870 | 8.1 |
| Non Hispanic | 21,927 | 81.2 | 20,737 | 80.2 | 18,833 | 81.3 |
| Unknown | 2,847 | 10.5 | 3,046 | 11.8 | 2,450 | 10.6 |
| Point of Origin | | | | | | |
| Non-health care facility | 25,729 | 95.2 | 24,385 | 94.3 | 22,495 | 97.2 |
| Clinic or physician's office | 1,253 | 4.6 | 1,447 | 5.6 | 649 | 2.8 |
| Transfer from a hospital or other health care facility | 12 | 0.0 | 6 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 22 | 0.1 | 13 | 0.1 | 8 | 0.0 |
| Newborn | . | . | 1 | 0.0 | . | . |
| Information not available | 3 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 11,664 | 43.2 | 11,029 | 42.7 | 9,123 | 39.4 |
| Medicaid | 5,594 | 20.7 | 5,094 | 19.7 | 4,776 | 20.6 |
| Medicare | 7,053 | 26.1 | 7,001 | 27.1 | 6,446 | 27.8 |
| Other government | 948 | 3.5 | 969 | 3.7 | 1,011 | 4.4 |
| Uninsured | 1,533 | 5.7 | 1,492 | 5.8 | 1,562 | 6.7 |
| Other | 217 | 0.8 | 228 | 0.9 | 208 | 0.9 |
| Unknown | 10 | 0.0 | 39 | 0.2 | 27 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas HealthCare System Charlotte Institute of Rehab**

| Patient Characteristics | Fiscal Year | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 27,013 | 100.0 | 25,848 | 100.0 | 23,142 | 100.0 |
| Discharged, transferred to acute facility | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | 4 | 0.0 |
| Discharged, transferred to rehab facility | . | . | . | . | 4 | 0.0 |
| Left against medical advice | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other/Unknown | . | . | 1 | 0.0 | . | . |
| All | 27,019 | 100.0 | 25,852 | 100.0 | 23,153 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas HealthCare System Kings Mountain Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 15,048 | 15,444 | 15,943 | 3,224 | 2,646 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,851 | \$2,522 | \$1,978 | \$6,061 | \$5,929 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 14,206 | 94.4 | 14,508 | 93.9 | 14,912 | 93.5 | 3,008 | 93.3 | 2,465 | 93.2 |
| SC | 779 | 5.2 | 857 | 5.5 | 912 | 5.7 | 198 | 6.1 | 167 | 6.3 |
| VA | 8 | 0.1 | 4 | 0.0 | 8 | 0.1 | . | . | . | . |
| GA | 6 | 0.0 | 5 | 0.0 | 10 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| TN | . | . | . | . | 3 | 0.0 | 1 | 0.0 | . | . |
| Other | 49 | 0.3 | 70 | 0.5 | 98 | 0.6 | 16 | 0.5 | 12 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 30 | 0.2 | 47 | 0.3 | 32 | 0.2 | . | . | 1 | 0.0 |
| 1 - 17 years | 339 | 2.3 | 390 | 2.5 | 453 | 2.8 | 75 | 2.3 | 87 | 3.3 |
| 18 - 44 years | 2,905 | 19.3 | 2,960 | 19.2 | 3,161 | 19.8 | 726 | 22.5 | 657 | 24.8 |
| 45 - 64 years | 6,684 | 44.4 | 6,995 | 45.3 | 6,948 | 43.6 | 1,428 | 44.3 | 1,165 | 44.0 |
| 65 - 84 years | 4,644 | 30.9 | 4,541 | 29.4 | 4,821 | 30.2 | 913 | 28.3 | 691 | 26.1 |
| 85 or more years | 446 | 3.0 | 511 | 3.3 | 528 | 3.3 | 82 | 2.5 | 45 | 1.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 12,545 | 83.4 | 12,829 | 83.1 | 13,273 | 83.3 | 2,614 | 81.1 |
| African American | 2,133 | 14.2 | 2,203 | 14.3 | 2,278 | 14.3 | 511 | 15.8 |
| American Indian | 4 | 0.0 | 12 | 0.1 | 5 | 0.0 | . | . |
| Asian/Pacific Islander | 54 | 0.4 | 50 | 0.3 | 63 | 0.4 | 10 | 0.3 |
| Other Race | 195 | 1.3 | 185 | 1.2 | 208 | 1.3 | 44 | 1.4 |
| Unavailable | 117 | 0.8 | 165 | 1.1 | 116 | 0.7 | 45 | 1.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas HealthCare System Kings Mountain Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 123 | 0.8 | 95 | 0.6 | 98 | 0.6 | 30 | 0.9 |
| Non Hispanic | 14,413 | 95.8 | 14,917 | 96.6 | 14,880 | 93.3 | 3,128 | 97.0 |
| Unknown | 512 | 3.4 | 432 | 2.8 | 965 | 6.1 | 66 | 2.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 14,530 | 96.6 | 15,180 | 98.3 | 15,933 | 99.9 | 3,221 | 99.9 |
| Clinic or physician's office | 453 | 3.0 | 250 | 1.6 | 10 | 0.1 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 42 | 0.3 | 10 | 0.1 | . | . | 2 | 0.1 |
| Transfer from a SNF, ICF, ALF | 18 | 0.1 | 2 | 0.0 | . | . | . | . |
| Court/law enforcement | 5 | 0.0 | 2 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,151 | 34.2 | 5,167 | 33.5 | 4,772 | 29.9 | 1,175 | 36.4 | 977 | 36.9 |
| Medicaid | 2,053 | 13.6 | 2,072 | 13.4 | 2,029 | 12.7 | 440 | 13.6 | 424 | 16.0 |
| Medicare | 6,633 | 44.1 | 6,864 | 44.4 | 7,793 | 48.9 | 1,468 | 45.5 | 1,107 | 41.8 |
| Other government | 381 | 2.5 | 450 | 2.9 | 467 | 2.9 | 88 | 2.7 | 96 | 3.6 |
| Uninsured | 401 | 2.7 | 500 | 3.2 | 527 | 3.3 | 47 | 1.5 | 35 | 1.3 |
| Other | 400 | 2.7 | 383 | 2.5 | 337 | 2.1 | 6 | 0.2 | 7 | 0.3 |
| Unknown | 29 | 0.2 | 8 | 0.1 | 18 | 0.1 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas HealthCare System Kings Mountain Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 15,000 | 99.7 | 15,404 | 99.7 | 15,916 | 99.8 | 3,223 | 100.0 |
| Discharged, transferred to acute facility | 14 | 0.1 | 7 | 0.0 | 3 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 11 | 0.1 | 12 | 0.1 | 8 | 0.1 | 1 | 0.0 |
| Discharged, transferred to rehab facility | . | . | . | . | 3 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 14 | 0.1 | 13 | 0.1 | 1 | 0.0 | . | . |
| Left against medical advice | 6 | 0.0 | 6 | 0.0 | 11 | 0.1 | . | . |
| Other/Unknown | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 15,048 | 100.0 | 15,444 | 100.0 | 15,943 | 100.0 | 3,224 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas HealthCare System University Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 41,355 | 43,018 | 42,703 | 12,051 | 10,958 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,807 | \$5,367 | \$4,990 | \$10,793 | \$10,790 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 40,549 | 98.1 | 42,141 | 98.0 | 41,590 | 97.4 | 11,769 | 97.7 | 10,704 | 97.7 |
| SC | 420 | 1.0 | 406 | 0.9 | 460 | 1.1 | 163 | 1.4 | 173 | 1.6 |
| VA | 38 | 0.1 | 40 | 0.1 | 30 | 0.1 | 8 | 0.1 | 14 | 0.1 |
| GA | 25 | 0.1 | 35 | 0.1 | 45 | 0.1 | 13 | 0.1 | 4 | 0.0 |
| TN | 9 | 0.0 | 15 | 0.0 | 7 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Other | 314 | 0.8 | 381 | 0.9 | 571 | 1.3 | 96 | 0.8 | 62 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 599 | 1.4 | 801 | 1.9 | 819 | 1.9 | 420 | 3.5 | 181 | 1.7 |
| 1 - 17 years | 3,262 | 7.9 | 3,598 | 8.4 | 3,545 | 8.3 | 1,536 | 12.7 | 1,518 | 13.9 |
| 18 - 44 years | 12,299 | 29.7 | 13,053 | 30.3 | 13,193 | 30.9 | 3,592 | 29.8 | 3,417 | 31.2 |
| 45 - 64 years | 15,741 | 38.1 | 16,312 | 37.9 | 16,417 | 38.4 | 4,460 | 37.0 | 4,130 | 37.7 |
| 65 - 84 years | 8,822 | 21.3 | 8,639 | 20.1 | 8,121 | 19.0 | 1,907 | 15.8 | 1,606 | 14.7 |
| 85 or more years | 632 | 1.5 | 615 | 1.4 | 608 | 1.4 | 136 | 1.1 | 106 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 22,922 | 55.4 | 24,548 | 57.1 | 25,108 | 58.8 | 7,670 | 63.6 |
| African American | 13,583 | 32.8 | 13,688 | 31.8 | 13,088 | 30.6 | 3,188 | 26.5 |
| American Indian | 96 | 0.2 | 101 | 0.2 | 111 | 0.3 | 31 | 0.3 |
| Asian/Pacific Islander | 693 | 1.7 | 823 | 1.9 | 746 | 1.7 | 154 | 1.3 |
| Other Race | 3,549 | 8.6 | 3,422 | 8.0 | 3,140 | 7.4 | 756 | 6.3 |
| Unavailable | 512 | 1.2 | 436 | 1.0 | 510 | 1.2 | 252 | 2.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas HealthCare System University Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,417 | 5.8 | 2,491 | 5.8 | 2,260 | 5.3 | 516 | 4.3 |
| Non Hispanic | 35,502 | 85.8 | 35,004 | 81.4 | 30,874 | 72.3 | 11,179 | 92.8 |
| Unknown | 3,436 | 8.3 | 5,523 | 12.8 | 9,569 | 22.4 | 356 | 3.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 40,551 | 98.1 | 42,181 | 98.1 | 42,135 | 98.7 | 12,010 | 99.7 |
| Clinic or physician's office | 556 | 1.3 | 618 | 1.4 | 317 | 0.7 | 13 | 0.1 |
| Transfer from a hospital or other health care facility | 63 | 0.2 | 112 | 0.3 | 138 | 0.3 | 6 | 0.0 |
| Transfer from a SNF, ICF, ALF | 107 | 0.3 | 38 | 0.1 | 24 | 0.1 | . | . |
| Newborn | 74 | 0.2 | 67 | 0.2 | 88 | 0.2 | 22 | 0.2 |
| Information not available | 4 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 22,657 | 54.8 | 23,115 | 53.7 | 22,649 | 53.0 | 7,232 | 60.0 | 6,684 | 61.0 |
| Medicaid | 4,799 | 11.6 | 5,180 | 12.0 | 4,755 | 11.1 | 1,337 | 11.1 | 947 | 8.6 |
| Medicare | 10,381 | 25.1 | 11,139 | 25.9 | 11,783 | 27.6 | 2,431 | 20.2 | 2,106 | 19.2 |
| Other government | 1,259 | 3.0 | 1,248 | 2.9 | 1,304 | 3.1 | 383 | 3.2 | 364 | 3.3 |
| Uninsured | 1,619 | 3.9 | 1,640 | 3.8 | 1,468 | 3.4 | 194 | 1.6 | 174 | 1.6 |
| Other | 446 | 1.1 | 421 | 1.0 | 385 | 0.9 | 162 | 1.3 | 188 | 1.7 |
| Unknown | 194 | 0.5 | 275 | 0.6 | 359 | 0.8 | 312 | 2.6 | 495 | 4.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas HealthCare System University Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 41,165 | 99.5 | 42,820 | 99.5 | 42,575 | 99.7 | 12,039 | 99.9 |
| Discharged, transferred to acute facility | 46 | 0.1 | 41 | 0.1 | 42 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 19 | 0.0 | 28 | 0.1 | 29 | 0.1 | 8 | 0.1 |
| Discharged, transferred to rehab facility | 1 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | 77 | 0.2 | 103 | 0.2 | 27 | 0.1 | . | . |
| Hospice | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 39 | 0.1 | 20 | 0.0 | 25 | 0.1 | 1 | 0.0 |
| Court/Law Enforcement | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Expired | 1 | 0.0 | 3 | 0.0 | . | . | 1 | 0.0 |
| Other/Unknown | 5 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 41,355 | 100.0 | 43,018 | 100.0 | 42,703 | 100.0 | 12,051 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Medical Center - Lincoln

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 41,147 | 39,710 | 38,739 | 4,242 | 2,636 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,978 | \$2,786 | \$2,536 | \$7,935 | \$8,603 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 40,786 | 99.1 | 39,308 | 99.0 | 38,439 | 99.2 | 4,197 | 98.9 | 2,630 | 99.8 |
| SC | 62 | 0.2 | 39 | 0.1 | 71 | 0.2 | 20 | 0.5 | 6 | 0.2 |
| VA | 24 | 0.1 | 7 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . |
| GA | 6 | 0.0 | 8 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . |
| TN | 4 | 0.0 | 17 | 0.0 | 6 | 0.0 | 1 | 0.0 | . | . |
| Other | 265 | 0.6 | 331 | 0.8 | 214 | 0.6 | 21 | 0.5 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 779 | 1.9 | 1,030 | 2.6 | 946 | 2.4 | 16 | 0.4 | 3 | 0.1 |
| 1 - 17 years | 3,393 | 8.2 | 3,890 | 9.8 | 3,572 | 9.2 | 273 | 6.4 | 254 | 9.6 |
| 18 - 44 years | 8,619 | 20.9 | 8,487 | 21.4 | 8,656 | 22.3 | 1,066 | 25.1 | 624 | 23.7 |
| 45 - 64 years | 15,565 | 37.8 | 13,973 | 35.2 | 13,652 | 35.2 | 1,688 | 39.8 | 992 | 37.6 |
| 65 - 84 years | 11,581 | 28.1 | 11,043 | 27.8 | 10,590 | 27.3 | 1,115 | 26.3 | 719 | 27.3 |
| 85 or more years | 1,210 | 2.9 | 1,287 | 3.2 | 1,323 | 3.4 | 84 | 2.0 | 44 | 1.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 36,036 | 87.6 | 34,489 | 86.9 | 34,007 | 87.8 | 3,776 | 89.0 |
| African American | 2,688 | 6.5 | 2,634 | 6.6 | 2,339 | 6.0 | 221 | 5.2 |
| American Indian | 27 | 0.1 | 29 | 0.1 | 33 | 0.1 | 2 | 0.0 |
| Asian/Pacific Islander | 108 | 0.3 | 91 | 0.2 | 96 | 0.2 | 13 | 0.3 |
| Other Race | 1,932 | 4.7 | 2,131 | 5.4 | 1,756 | 4.5 | 128 | 3.0 |
| Unavailable | 356 | 0.9 | 336 | 0.8 | 508 | 1.3 | 102 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Medical Center - Lincoln

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,747 | 4.2 | 1,838 | 4.6 | 1,537 | 4.0 | 52 | 1.2 |
| Non Hispanic | 38,118 | 92.6 | 36,166 | 91.1 | 33,124 | 85.5 | 3,919 | 92.4 |
| Unknown | 1,282 | 3.1 | 1,706 | 4.3 | 4,078 | 10.5 | 271 | 6.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 41,106 | 99.9 | 39,662 | 99.9 | 38,698 | 99.9 | 4,240 | 100.0 |
| Clinic or physician's office | 35 | 0.1 | 38 | 0.1 | 28 | 0.1 | 2 | 0.0 |
| Transfer from a hospital or other health care facility | . | . | . | . | 2 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 3 | 0.0 | 7 | 0.0 | 6 | 0.0 | . | . |
| Newborn | 2 | 0.0 | 3 | 0.0 | 5 | 0.0 | . | . |
| Court/law enforcement | 1 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 15,569 | 37.8 | 13,857 | 34.9 | 12,420 | 32.1 | 1,691 | 39.9 | 1,180 | 44.8 |
| Medicaid | 7,548 | 18.3 | 7,835 | 19.7 | 7,376 | 19.0 | 823 | 19.4 | 430 | 16.3 |
| Medicare | 14,584 | 35.4 | 14,367 | 36.2 | 14,907 | 38.5 | 1,526 | 36.0 | 928 | 35.2 |
| Other government | 600 | 1.5 | 581 | 1.5 | 629 | 1.6 | 78 | 1.8 | 36 | 1.4 |
| Uninsured | 2,589 | 6.3 | 2,783 | 7.0 | 2,959 | 7.6 | 91 | 2.1 | 57 | 2.2 |
| Other | 247 | 0.6 | 244 | 0.6 | 301 | 0.8 | 27 | 0.6 | 5 | 0.2 |
| Unknown | 10 | 0.0 | 43 | 0.1 | 147 | 0.4 | 6 | 0.1 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas Medical Center - Lincoln**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 41,024 | 99.7 | 39,589 | 99.7 | 38,598 | 99.6 | 4,239 | 99.9 |
| Discharged, transferred to acute facility | 64 | 0.2 | 54 | 0.1 | 39 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 20 | 0.0 | 19 | 0.0 | 66 | 0.2 | 1 | 0.0 |
| Discharged, transferred to rehab facility | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 11 | 0.0 | 10 | 0.0 | . | . | . | . |
| Hospice | 3 | 0.0 | 5 | 0.0 | 10 | 0.0 | 1 | 0.0 |
| Left against medical advice | 20 | 0.0 | 29 | 0.1 | 21 | 0.1 | . | . |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | 1 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . |
| Other/Unknown | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| All | 41,147 | 100.0 | 39,710 | 100.0 | 38,739 | 100.0 | 4,242 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Medical Center Northeast

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 240,330 | 344,707 | 361,896 | 22,160 | 21,508 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,210 | \$1,777 | \$1,550 | \$7,507 | \$7,476 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 238,614 | 99.3 | 341,727 | 99.1 | 359,595 | 99.4 | 21,972 | 99.2 | 21,408 | 99.5 |
| SC | 504 | 0.2 | 689 | 0.2 | 691 | 0.2 | 64 | 0.3 | 32 | 0.1 |
| VA | 88 | 0.0 | 122 | 0.0 | 202 | 0.1 | 11 | 0.0 | 13 | 0.1 |
| GA | 38 | 0.0 | 74 | 0.0 | 101 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| TN | 26 | 0.0 | 56 | 0.0 | 38 | 0.0 | 5 | 0.0 | 3 | 0.0 |
| Other | 1,060 | 0.4 | 2,039 | 0.6 | 1,269 | 0.4 | 106 | 0.5 | 50 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2,846 | 1.2 | 4,078 | 1.2 | 4,536 | 1.3 | 272 | 1.2 | 193 | 0.9 |
| 1 - 17 years | 12,336 | 5.1 | 19,107 | 5.5 | 23,202 | 6.4 | 1,167 | 5.3 | 1,195 | 5.6 |
| 18 - 44 years | 37,547 | 15.6 | 60,215 | 17.5 | 66,739 | 18.4 | 4,429 | 20.0 | 4,430 | 20.6 |
| 45 - 64 years | 85,779 | 35.7 | 119,394 | 34.6 | 127,027 | 35.1 | 8,878 | 40.1 | 8,566 | 39.8 |
| 65 - 84 years | 88,314 | 36.7 | 122,560 | 35.6 | 121,466 | 33.6 | 6,748 | 30.5 | 6,395 | 29.7 |
| 85 or more years | 13,508 | 5.6 | 19,353 | 5.6 | 18,926 | 5.2 | 666 | 3.0 | 729 | 3.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 195,918 | 81.5 | 280,578 | 81.4 | 294,518 | 81.4 | 18,804 | 84.9 |
| African American | 34,494 | 14.4 | 49,516 | 14.4 | 50,970 | 14.1 | 2,694 | 12.2 |
| American Indian | 134 | 0.1 | 217 | 0.1 | 228 | 0.1 | 19 | 0.1 |
| Asian/Pacific Islander | 945 | 0.4 | 1,277 | 0.4 | 1,444 | 0.4 | 74 | 0.3 |
| Other Race | 7,570 | 3.1 | 11,546 | 3.3 | 12,964 | 3.6 | 560 | 2.5 |
| Unavailable | 1,269 | 0.5 | 1,573 | 0.5 | 1,772 | 0.5 | 9 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas Medical Center Northeast**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 7,022 | 2.9 | 11,151 | 3.2 | 12,912 | 3.6 | 564 | 2.5 |
| Non Hispanic | 222,380 | 92.5 | 315,041 | 91.4 | 314,897 | 87.0 | 21,238 | 95.8 |
| Unknown | 10,928 | 4.5 | 18,515 | 5.4 | 34,087 | 9.4 | 358 | 1.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 238,044 | 99.0 | 342,154 | 99.3 | 358,686 | 99.1 | 22,050 | 99.5 |
| Clinic or physician's office | 1,935 | 0.8 | 1,317 | 0.4 | 1,411 | 0.4 | 5 | 0.0 |
| Transfer from a hospital or other health care facility | 310 | 0.1 | 1,149 | 0.3 | 1,705 | 0.5 | 23 | 0.1 |
| Transfer from a SNF, ICF, ALF | 35 | 0.0 | 77 | 0.0 | 86 | 0.0 | 78 | 0.4 |
| Newborn | 1 | 0.0 | 4 | 0.0 | 2 | 0.0 | 4 | 0.0 |
| Court/law enforcement | 3 | 0.0 | 5 | 0.0 | 4 | 0.0 | . | . |
| Information not available | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 108,326 | 45.1 | 143,262 | 41.6 | 139,664 | 38.6 | 10,490 | 47.3 | 10,355 | 48.1 |
| Medicaid | 22,382 | 9.3 | 33,537 | 9.7 | 36,867 | 10.2 | 2,104 | 9.5 | 1,946 | 9.0 |
| Medicare | 97,367 | 40.5 | 145,491 | 42.2 | 161,659 | 44.7 | 7,958 | 35.9 | 7,697 | 35.8 |
| Other government | 4,382 | 1.8 | 7,632 | 2.2 | 8,290 | 2.3 | 608 | 2.7 | 629 | 2.9 |
| Uninsured | 7,201 | 3.0 | 13,906 | 4.0 | 14,285 | 3.9 | 860 | 3.9 | 768 | 3.6 |
| Other | 441 | 0.2 | 468 | 0.1 | 727 | 0.2 | 73 | 0.3 | 81 | 0.4 |
| Unknown | 231 | 0.1 | 411 | 0.1 | 404 | 0.1 | 67 | 0.3 | 32 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Medical Center Northeast

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 239,812 | 99.8 | 344,034 | 99.8 | 360,317 | 99.6 | 22,069 | 99.6 |
| Discharged, transferred to acute facility | 116 | 0.0 | 295 | 0.1 | 1,421 | 0.4 | 6 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 121 | 0.1 | 154 | 0.0 | 87 | 0.0 | 50 | 0.2 |
| Discharged, transferred to rehab facility | 6 | 0.0 | 5 | 0.0 | 19 | 0.0 | 8 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 180 | 0.1 | 145 | 0.0 | 5 | 0.0 | 2 | 0.0 |
| Hospice | 12 | 0.0 | 14 | 0.0 | 10 | 0.0 | 6 | 0.0 |
| Left against medical advice | 66 | 0.0 | 44 | 0.0 | 26 | 0.0 | 7 | 0.0 |
| Court/Law Enforcement | 5 | 0.0 | 6 | 0.0 | 5 | 0.0 | . | . |
| Expired | 9 | 0.0 | 7 | 0.0 | 5 | 0.0 | 8 | 0.0 |
| Other/Unknown | 3 | 0.0 | 3 | 0.0 | . | . | 4 | 0.0 |
| All | 240,330 | 100.0 | 344,707 | 100.0 | 361,896 | 100.0 | 22,160 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carolinas Surgery Center - Randolph

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2011 | 2010 |
| Total Number of Visits | 1,019 | 2,250 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2011 | 2010 |
| Average Patient Charges | \$2,787 | \$2,756 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 954 | 93.6 | 2,092 | 93.0 |
| SC | 57 | 5.6 | 146 | 6.5 |
| VA | 1 | 0.1 | 1 | 0.0 |
| GA | 1 | 0.1 | 1 | 0.0 |
| Other | 6 | 0.6 | 10 | 0.4 |
| Age Group | | | | |
| 1 - 17 years | . | . | 1 | 0.0 |
| 18 - 44 years | 101 | 9.9 | 240 | 10.7 |
| 45 - 64 years | 465 | 45.6 | 1,102 | 49.0 |
| 65 - 84 years | 436 | 42.8 | 866 | 38.5 |
| 85 or more years | 17 | 1.7 | 41 | 1.8 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2011 | |
| | N | % |
| Race | | |
| Caucasian | 643 | 63.1 |
| African American | 257 | 25.2 |
| Asian/Pacific Islander | 23 | 2.3 |
| Other Race | 30 | 2.9 |
| Unavailable | 66 | 6.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Carolinas Surgery Center - Randolph**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2011 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 24 | 2.4 |
| Non Hispanic | 887 | 87.0 |
| Unknown | 108 | 10.6 |
| Point of Origin | | |
| Information not available | 1,019 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 562 | 55.2 | 1,333 | 59.2 |
| Medicaid | 29 | 2.8 | 40 | 1.8 |
| Medicare | 406 | 39.8 | 829 | 36.8 |
| Other government | 5 | 0.5 | 14 | 0.6 |
| Uninsured | 4 | 0.4 | 9 | 0.4 |
| Other | 13 | 1.3 | 25 | 1.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Carolinas Surgery Center - Randolph**

| Patient Characteristics | Fiscal Year | |
|--------------------------------|--------------|--------------|
| | 2011 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 1,019 | 100.0 |
| All | 1,019 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carteret County General Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 37,837 | 40,027 | 39,307 | 2,785 | 2,663 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,630 | \$1,672 | \$1,456 | \$6,640 | \$6,834 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 37,599 | 99.4 | 39,839 | 99.5 | 39,100 | 99.5 | 2,767 | 99.4 | 2,645 | 99.3 |
| SC | 13 | 0.0 | 10 | 0.0 | 9 | 0.0 | 2 | 0.1 | . | . |
| VA | 30 | 0.1 | 25 | 0.1 | 39 | 0.1 | 4 | 0.1 | 7 | 0.3 |
| GA | 8 | 0.0 | 5 | 0.0 | 8 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | . | . | 9 | 0.0 | 9 | 0.0 | . | . | 1 | 0.0 |
| Other | 187 | 0.5 | 139 | 0.3 | 142 | 0.4 | 11 | 0.4 | 9 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 410 | 1.1 | 458 | 1.1 | 573 | 1.5 | 3 | 0.1 | . | . |
| 1 - 17 years | 1,880 | 5.0 | 1,984 | 5.0 | 1,973 | 5.0 | 74 | 2.7 | 70 | 2.6 |
| 18 - 44 years | 7,324 | 19.4 | 7,564 | 18.9 | 7,775 | 19.8 | 777 | 27.9 | 736 | 27.6 |
| 45 - 64 years | 11,587 | 30.6 | 11,957 | 29.9 | 12,990 | 33.0 | 1,132 | 40.6 | 1,057 | 39.7 |
| 65 - 84 years | 14,156 | 37.4 | 15,322 | 38.3 | 13,650 | 34.7 | 717 | 25.7 | 729 | 27.4 |
| 85 or more years | 2,480 | 6.6 | 2,742 | 6.9 | 2,346 | 6.0 | 82 | 2.9 | 71 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 34,391 | 90.9 | 36,618 | 91.5 | 36,056 | 91.7 | 2,552 | 91.6 |
| African American | 2,345 | 6.2 | 2,378 | 5.9 | 2,285 | 5.8 | 158 | 5.7 |
| American Indian | 31 | 0.1 | 15 | 0.0 | 11 | 0.0 | 4 | 0.1 |
| Asian/Pacific Islander | 112 | 0.3 | 118 | 0.3 | 110 | 0.3 | 7 | 0.3 |
| Other Race | 813 | 2.1 | 756 | 1.9 | 783 | 2.0 | 64 | 2.3 |
| Unavailable | 145 | 0.4 | 142 | 0.4 | 62 | 0.2 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carteret County General Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 3 | 0.0 | 2 | 0.0 | 101 | 0.3 | 21 | 0.8 |
| Non Hispanic | 37,689 | 99.6 | 39,883 | 99.6 | 39,144 | 99.6 | 2,764 | 99.2 |
| Unknown | 145 | 0.4 | 142 | 0.4 | 62 | 0.2 | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 37,644 | 99.5 | 39,800 | 99.4 | 39,199 | 99.7 | 2,783 | 99.9 |
| Clinic or physician's office | 193 | 0.5 | 216 | 0.5 | 104 | 0.3 | 2 | 0.1 |
| Court/law enforcement | . | . | 1 | 0.0 | 4 | 0.0 | . | . |
| Information not available | . | . | 10 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 13,067 | 34.5 | 12,291 | 30.7 | 12,867 | 32.7 | 1,201 | 43.1 | 1,094 | 41.1 |
| Medicaid | 3,947 | 10.4 | 4,105 | 10.3 | 4,482 | 11.4 | 308 | 11.1 | 289 | 10.9 |
| Medicare | 16,219 | 42.9 | 19,266 | 48.1 | 17,437 | 44.4 | 884 | 31.7 | 893 | 33.5 |
| Other government | 2,439 | 6.4 | 2,289 | 5.7 | 2,324 | 5.9 | 291 | 10.4 | 284 | 10.7 |
| Uninsured | 1,427 | 3.8 | 1,618 | 4.0 | 1,514 | 3.9 | 94 | 3.4 | 94 | 3.5 |
| Other | 86 | 0.2 | 82 | 0.2 | 165 | 0.4 | 7 | 0.3 | 9 | 0.3 |
| Unknown | 652 | 1.7 | 376 | 0.9 | 518 | 1.3 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Carteret County General Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 37,779 | 99.8 | 39,985 | 99.9 | 39,274 | 99.9 | 2,784 | 100.0 |
| Discharged, transferred to acute facility | 18 | 0.0 | 6 | 0.0 | 11 | 0.0 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 7 | 0.0 | 14 | 0.0 | 6 | 0.0 | . | . |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Hospice | . | . | 2 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 23 | 0.1 | 14 | 0.0 | 11 | 0.0 | . | . |
| Expired | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Other/Unknown | 6 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . |
| All | 37,837 | 100.0 | 40,027 | 100.0 | 39,307 | 100.0 | 2,785 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Catawba Valley Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 66,194 | 77,754 | 77,297 | 7,424 | 7,549 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,470 | \$2,511 | \$2,680 | \$13,692 | \$12,819 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 66,040 | 99.8 | 77,634 | 99.8 | 77,126 | 99.8 | 7,399 | 99.7 | 7,533 | 99.8 |
| SC | 35 | 0.1 | 32 | 0.0 | 36 | 0.0 | 7 | 0.1 | 6 | 0.1 |
| VA | 18 | 0.0 | 10 | 0.0 | 28 | 0.0 | 1 | 0.0 | 3 | 0.0 |
| GA | 14 | 0.0 | 10 | 0.0 | 8 | 0.0 | 5 | 0.1 | 2 | 0.0 |
| TN | 16 | 0.0 | 13 | 0.0 | 12 | 0.0 | 3 | 0.0 | . | . |
| Other | 71 | 0.1 | 55 | 0.1 | 87 | 0.1 | 9 | 0.1 | 5 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 777 | 1.2 | 760 | 1.0 | 814 | 1.1 | 80 | 1.1 | 30 | 0.4 |
| 1 - 17 years | 2,280 | 3.4 | 2,928 | 3.8 | 3,214 | 4.2 | 438 | 5.9 | 642 | 8.5 |
| 18 - 44 years | 15,694 | 23.7 | 17,952 | 23.1 | 17,217 | 22.3 | 1,845 | 24.9 | 1,943 | 25.7 |
| 45 - 64 years | 25,607 | 38.7 | 27,566 | 35.5 | 27,271 | 35.3 | 2,950 | 39.7 | 2,914 | 38.6 |
| 65 - 84 years | 19,923 | 30.1 | 25,678 | 33.0 | 25,698 | 33.2 | 1,971 | 26.5 | 1,904 | 25.2 |
| 85 or more years | 1,913 | 2.9 | 2,870 | 3.7 | 3,083 | 4.0 | 140 | 1.9 | 116 | 1.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 54,182 | 81.9 | 64,940 | 83.5 | 65,220 | 84.4 | 5,269 | 71.0 |
| African American | 4,442 | 6.7 | 5,866 | 7.5 | 6,184 | 8.0 | 388 | 5.2 |
| American Indian | 18 | 0.0 | 17 | 0.0 | 41 | 0.1 | 8 | 0.1 |
| Asian/Pacific Islander | 828 | 1.3 | 908 | 1.2 | 961 | 1.2 | 46 | 0.6 |
| Other Race | 1,951 | 2.9 | 1,645 | 2.1 | 1,550 | 2.0 | 122 | 1.6 |
| Unavailable | 4,773 | 7.2 | 4,378 | 5.6 | 3,341 | 4.3 | 1,591 | 21.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Catawba Valley Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,705 | 2.6 | 2,022 | 2.6 | 2,015 | 2.6 | 154 | 2.1 |
| Non Hispanic | 59,944 | 90.6 | 67,261 | 86.5 | 71,941 | 93.1 | 5,679 | 76.5 |
| Unknown | 4,545 | 6.9 | 8,471 | 10.9 | 3,341 | 4.3 | 1,591 | 21.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 61,226 | 92.5 | 58,542 | 75.3 | 55,338 | 71.6 | 7,238 | 97.5 |
| Clinic or physician's office | 4,713 | 7.1 | 17,341 | 22.3 | 19,775 | 25.6 | 23 | 0.3 |
| Transfer from a hospital or other health care facility | 12 | 0.0 | 13 | 0.0 | 13 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 194 | 0.3 | 1,757 | 2.3 | 1,962 | 2.5 | . | . |
| Court/law enforcement | 41 | 0.1 | 87 | 0.1 | 204 | 0.3 | 159 | 2.1 |
| Information not available | 8 | 0.0 | 14 | 0.0 | 5 | 0.0 | 4 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 33,095 | 50.0 | 32,825 | 42.2 | 31,875 | 41.2 | 4,057 | 54.6 | 4,041 | 53.5 |
| Medicaid | 7,656 | 11.6 | 11,564 | 14.9 | 12,111 | 15.7 | 835 | 11.2 | 908 | 12.0 |
| Medicare | 18,962 | 28.6 | 27,923 | 35.9 | 29,255 | 37.8 | 2,011 | 27.1 | 2,028 | 26.9 |
| Other government | 3,125 | 4.7 | 1,710 | 2.2 | 857 | 1.1 | 178 | 2.4 | 217 | 2.9 |
| Uninsured | 2,966 | 4.5 | 3,133 | 4.0 | 2,551 | 3.3 | 284 | 3.8 | 289 | 3.8 |
| Other | 390 | 0.6 | 599 | 0.8 | 648 | 0.8 | 46 | 0.6 | 66 | 0.9 |
| Unknown | . | . | . | . | . | . | 13 | 0.2 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Catawba Valley Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 63,718 | 96.3 | 75,508 | 97.1 | 74,826 | 96.8 | 7,224 | 97.3 |
| Discharged, transferred to acute facility | 14 | 0.0 | 10 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 376 | 0.6 | 1,010 | 1.3 | 984 | 1.3 | 11 | 0.1 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 8 | 0.0 | 12 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Left against medical advice | 606 | 0.9 | 423 | 0.5 | 472 | 0.6 | . | . |
| Court/Law Enforcement | . | . | 132 | 0.2 | 474 | 0.6 | 183 | 2.5 |
| Expired | 3 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1,467 | 2.2 | 656 | 0.8 | 535 | 0.7 | 4 | 0.1 |
| All | 66,194 | 100.0 | 77,754 | 100.0 | 77,297 | 100.0 | 7,424 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Center for Digestive Diseases and Cary Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,455 | 2,434 | 2,516 | 2,427 | 2,098 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,252 | \$1,249 | \$1,237 | \$1,223 | \$1,059 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,443 | 99.5 | 2,428 | 99.8 | 2,504 | 99.5 | 2,416 | 99.5 | 2,089 | 99.6 |
| SC | 3 | 0.1 | . | . | 2 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| VA | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| GA | . | . | . | . | . | . | . | . | 1 | 0.0 |
| Other | 8 | 0.3 | 5 | 0.2 | 9 | 0.4 | 9 | 0.4 | 6 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 13 | 0.5 | 13 | 0.5 | 13 | 0.5 | 2 | 0.1 | . | . |
| 18 - 44 years | 381 | 15.5 | 368 | 15.1 | 419 | 16.7 | 422 | 17.4 | 402 | 19.2 |
| 45 - 64 years | 1,330 | 54.2 | 1,303 | 53.5 | 1,361 | 54.1 | 1,378 | 56.8 | 1,095 | 52.2 |
| 65 - 84 years | 712 | 29.0 | 737 | 30.3 | 701 | 27.9 | 604 | 24.9 | 582 | 27.7 |
| 85 or more years | 19 | 0.8 | 13 | 0.5 | 22 | 0.9 | 21 | 0.9 | 19 | 0.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,731 | 70.5 | 1,627 | 66.8 | 1,774 | 70.5 | 1,662 | 68.5 |
| African American | 279 | 11.4 | 261 | 10.7 | 257 | 10.2 | 225 | 9.3 |
| American Indian | 6 | 0.2 | 10 | 0.4 | 7 | 0.3 | 3 | 0.1 |
| Asian/Pacific Islander | . | . | 1 | 0.0 | 3 | 0.1 | 10 | 0.4 |
| Other Race | 8 | 0.3 | 60 | 2.5 | 51 | 2.0 | 72 | 3.0 |
| Unavailable | 431 | 17.6 | 475 | 19.5 | 424 | 16.9 | 455 | 18.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Center for Digestive Diseases and Cary Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 24 | 1.0 | 59 | 2.4 | 57 | 2.3 | 76 | 3.1 |
| Non Hispanic | 1,864 | 75.9 | 1,362 | 56.0 | 1,558 | 61.9 | 1,526 | 62.9 |
| Unknown | 567 | 23.1 | 1,013 | 41.6 | 901 | 35.8 | 825 | 34.0 |
| Point of Origin | | | | | | | | |
| Information not available | 2,455 | 100.0 | 2,434 | 100.0 | 2,516 | 100.0 | 2,427 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,725 | 70.3 | 1,756 | 72.1 | 1,891 | 75.2 | 1,872 | 77.1 | 1,574 | 75.0 |
| Medicaid | 74 | 3.0 | 74 | 3.0 | 70 | 2.8 | 11 | 0.5 | 6 | 0.3 |
| Medicare | 655 | 26.7 | 595 | 24.4 | 551 | 21.9 | 526 | 21.7 | 503 | 24.0 |
| Uninsured | 1 | 0.0 | 8 | 0.3 | 4 | 0.2 | 18 | 0.7 | 15 | 0.7 |
| Unknown | . | . | 1 | 0.0 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Center for Digestive Diseases and Cary Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,455 | 100.0 | 2,434 | 100.0 | 2,516 | 100.0 | 2,427 | 100.0 |
| All | 2,455 | 100.0 | 2,434 | 100.0 | 2,516 | 100.0 | 2,427 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Carolina Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 31,173 | 30,798 | 31,494 | 3,868 | 4,100 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,034 | \$2,972 | \$2,689 | \$14,136 | \$12,891 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 31,063 | 99.6 | 30,695 | 99.7 | 31,386 | 99.7 | 3,845 | 99.4 | 4,088 | 99.7 |
| SC | 15 | 0.0 | 25 | 0.1 | 17 | 0.1 | 3 | 0.1 | 1 | 0.0 |
| VA | 12 | 0.0 | 16 | 0.1 | 15 | 0.0 | 2 | 0.1 | 2 | 0.0 |
| GA | 7 | 0.0 | 5 | 0.0 | 3 | 0.0 | . | . | 3 | 0.1 |
| TN | 4 | 0.0 | 3 | 0.0 | 4 | 0.0 | . | . | . | . |
| Other | 72 | 0.2 | 54 | 0.2 | 69 | 0.2 | 18 | 0.5 | 6 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 594 | 1.9 | 621 | 2.0 | 618 | 2.0 | 49 | 1.3 | 28 | 0.7 |
| 1 - 17 years | 2,192 | 7.0 | 2,111 | 6.9 | 2,104 | 6.7 | 754 | 19.5 | 665 | 16.2 |
| 18 - 44 years | 6,599 | 21.2 | 6,448 | 20.9 | 6,860 | 21.8 | 864 | 22.3 | 979 | 23.9 |
| 45 - 64 years | 10,610 | 34.0 | 10,650 | 34.6 | 10,916 | 34.7 | 1,067 | 27.6 | 1,154 | 28.1 |
| 65 - 84 years | 9,688 | 31.1 | 9,590 | 31.1 | 9,623 | 30.6 | 1,018 | 26.3 | 1,177 | 28.7 |
| 85 or more years | 1,490 | 4.8 | 1,378 | 4.5 | 1,373 | 4.4 | 116 | 3.0 | 97 | 2.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 23,251 | 74.6 | 23,013 | 74.7 | 23,684 | 75.2 | 2,917 | 75.4 |
| African American | 6,811 | 21.8 | 6,540 | 21.2 | 6,868 | 21.8 | 715 | 18.5 |
| American Indian | 43 | 0.1 | 28 | 0.1 | 17 | 0.1 | 5 | 0.1 |
| Asian/Pacific Islander | 135 | 0.4 | 115 | 0.4 | 99 | 0.3 | 14 | 0.4 |
| Other Race | 691 | 2.2 | 624 | 2.0 | 475 | 1.5 | 65 | 1.7 |
| Unavailable | 242 | 0.8 | 478 | 1.6 | 351 | 1.1 | 152 | 3.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Carolina Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 1,767 | 5.7 | 1,672 | 5.4 | 1,675 | 5.3 | 267 | 6.9 | |
| Non Hispanic | 29,107 | 93.4 | 28,557 | 92.7 | 29,201 | 92.7 | 3,399 | 87.9 | |
| Unknown | 299 | 1.0 | 569 | 1.8 | 618 | 2.0 | 202 | 5.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 25,841 | 82.9 | 26,334 | 85.5 | 28,280 | 89.8 | 3,825 | 98.9 | |
| Clinic or physician's office | 3,763 | 12.1 | 3,262 | 10.6 | 2,434 | 7.7 | 42 | 1.1 | |
| Transfer from a hospital or other health care facility | 1,068 | 3.4 | 757 | 2.5 | 549 | 1.7 | 1 | 0.0 | |
| Transfer from a SNF, ICF, ALF | 471 | 1.5 | 408 | 1.3 | 209 | 0.7 | . | . | |
| Court/law enforcement | 29 | 0.1 | 9 | 0.0 | 15 | 0.0 | . | . | |
| Information not available | 1 | 0.0 | 28 | 0.1 | 7 | 0.0 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 11,890 | 38.1 | 11,864 | 38.5 | 12,371 | 39.3 | 1,106 | 28.6 | 1,743 | 42.5 |
| Medicaid | 5,025 | 16.1 | 4,657 | 15.1 | 4,989 | 15.8 | 701 | 18.1 | 844 | 20.6 |
| Medicare | 10,315 | 33.1 | 10,863 | 35.3 | 11,248 | 35.7 | 891 | 23.0 | 1,282 | 31.3 |
| Other government | 1,588 | 5.1 | 1,486 | 4.8 | 922 | 2.9 | 136 | 3.5 | 146 | 3.6 |
| Uninsured | 1,767 | 5.7 | 1,713 | 5.6 | 1,785 | 5.7 | 30 | 0.8 | 43 | 1.0 |
| Other | 12 | 0.0 | 9 | 0.0 | 33 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| Unknown | 576 | 1.8 | 206 | 0.7 | 146 | 0.5 | 1,003 | 25.9 | 41 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Carolina Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 31,130 | 99.9 | 30,758 | 99.9 | 31,455 | 99.9 | 3,861 | 99.8 |
| Discharged, transferred to acute facility | 17 | 0.1 | 24 | 0.1 | 24 | 0.1 | 3 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 14 | 0.0 | 6 | 0.0 | 6 | 0.0 | 3 | 0.1 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | . | . | . | . |
| Hospice | 2 | 0.0 | . | . | 2 | 0.0 | 1 | 0.0 |
| Left against medical advice | 7 | 0.0 | 6 | 0.0 | 3 | 0.0 | . | . |
| Other/Unknown | 3 | 0.0 | 3 | 0.0 | 4 | 0.0 | . | . |
| All | 31,173 | 100.0 | 30,798 | 100.0 | 31,494 | 100.0 | 3,868 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Harnett Health

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 2,986 | 1,714 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$4,011 | \$3,498 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 2,977 | 99.7 | 1,704 | 99.4 |
| VA | 1 | 0.0 | 1 | 0.1 |
| GA | 1 | 0.0 | 1 | 0.1 |
| TN | 2 | 0.1 | . | . |
| Other | 5 | 0.2 | 8 | 0.5 |
| Age Group | | | | |
| Less than 1 year | 33 | 1.1 | 15 | 0.9 |
| 1 - 17 years | 151 | 5.1 | 74 | 4.3 |
| 18 - 44 years | 782 | 26.2 | 442 | 25.8 |
| 45 - 64 years | 1,129 | 37.8 | 645 | 37.6 |
| 65 - 84 years | 779 | 26.1 | 469 | 27.4 |
| 85 or more years | 112 | 3.8 | 69 | 4.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2,162 | 72.4 | 1,233 | 71.9 |
| African American | 641 | 21.5 | 403 | 23.5 |
| Asian/Pacific Islander | 3 | 0.1 | 5 | 0.3 |
| Other Race | 160 | 5.4 | 62 | 3.6 |
| Unavailable | 20 | 0.7 | 11 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Central Harnett Health**

| Patient Characteristics | Fiscal Year | | | |
|------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 31 | 1.0 | 23 | 1.3 |
| Non Hispanic | 2,935 | 98.3 | 1,680 | 98.0 |
| Unknown | 20 | 0.7 | 11 | 0.6 |
| Point of Origin | | | | |
| Non-health care facility | 13 | 0.4 | 8 | 0.5 |
| Clinic or physician's office | 2,971 | 99.5 | 1,705 | 99.5 |
| Court/law enforcement | 1 | 0.0 | 1 | 0.1 |
| Information not available | 1 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,157 | 38.7 | 722 | 42.1 |
| Medicaid | 424 | 14.2 | 211 | 12.3 |
| Medicare | 1,162 | 38.9 | 664 | 38.7 |
| Other government | 201 | 6.7 | 79 | 4.6 |
| Uninsured | 42 | 1.4 | 38 | 2.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Central Harnett Health**

| Patient Characteristics | Fiscal Year | | | |
|--|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 2,974 | 99.6 | 1,700 | 99.2 |
| Discharged, transferred to acute facility | 3 | 0.1 | 1 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.2 | 10 | 0.6 |
| Left against medical advice | 3 | 0.1 | 2 | 0.1 |
| Court/Law Enforcement | . | . | 1 | 0.1 |
| Other/Unknown | 1 | 0.0 | . | . |
| All | 2,986 | 100.0 | 1,714 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Piedmont Surgery Center

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|------|------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 825 | 990 | 562 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$7,948 | \$8,450 | \$8,784 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|------|-------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 822 | 99.6 | 990 | 100.0 | 561 | 99.8 |
| SC | 2 | 0.2 | . | . | . | . |
| Other | 1 | 0.1 | . | . | 1 | 0.2 |
| Age Group | | | | | | |
| Less than 1 year | 12 | 1.5 | 19 | 1.9 | 3 | 0.5 |
| 1 - 17 years | 91 | 11.0 | 102 | 10.3 | 49 | 8.7 |
| 18 - 44 years | 171 | 20.7 | 205 | 20.7 | 110 | 19.6 |
| 45 - 64 years | 246 | 29.8 | 284 | 28.7 | 143 | 25.4 |
| 65 - 84 years | 296 | 35.9 | 346 | 34.9 | 231 | 41.1 |
| 85 or more years | 9 | 1.1 | 34 | 3.4 | 26 | 4.6 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 698 | 84.6 | 876 | 88.5 | 499 | 88.8 |
| African American | 63 | 7.6 | 62 | 6.3 | 44 | 7.8 |
| American Indian | . | . | 1 | 0.1 | . | . |
| Asian/Pacific Islander | 7 | 0.8 | 9 | 0.9 | 3 | 0.5 |
| Other Race | 55 | 6.7 | 39 | 3.9 | 14 | 2.5 |
| Unavailable | 2 | 0.2 | 3 | 0.3 | 2 | 0.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Central Piedmont Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 50 | 6.1 | 44 | 4.4 | 18 | 3.2 |
| Non Hispanic | 773 | 93.7 | 946 | 95.6 | 544 | 96.8 |
| Unknown | 2 | 0.2 | . | . | . | . |
| Point of Origin | | | | | | |
| Information not available | 825 | 100.0 | 990 | 100.0 | 562 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 631 | 76.5 | 596 | 60.2 | 323 | 57.5 |
| Medicaid | 150 | 18.2 | 174 | 17.6 | 64 | 11.4 |
| Medicare | 18 | 2.2 | 185 | 18.7 | 153 | 27.2 |
| Other government | 23 | 2.8 | 29 | 2.9 | 22 | 3.9 |
| Uninsured | 3 | 0.4 | 5 | 0.5 | . | . |
| Other | . | . | 1 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Central Piedmont Surgery Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 825 | 100.0 | 990 | 100.0 | 562 | 100.0 |
| All | 825 | 100.0 | 990 | 100.0 | 562 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chapel Hill Surgical Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 423 | 683 | 786 | 848 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,000 | \$2,000 | \$2,000 | \$2,000 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 64 | 15.1 | 72 | 10.5 | 103 | 13.1 | 103 | 12.1 |
| SC | 21 | 5.0 | 23 | 3.4 | 22 | 2.8 | 31 | 3.7 |
| VA | 23 | 5.4 | 46 | 6.7 | 56 | 7.1 | 50 | 5.9 |
| GA | 11 | 2.6 | 28 | 4.1 | 28 | 3.6 | 41 | 4.8 |
| TN | 13 | 3.1 | 16 | 2.3 | 19 | 2.4 | 10 | 1.2 |
| Other | 291 | 68.8 | 498 | 72.9 | 558 | 71.0 | 613 | 72.3 |
| Age Group | | | | | | | | |
| Less than 1 year | 1 | 0.2 | . | . | . | . | . | . |
| 18 - 44 years | 408 | 96.5 | 656 | 96.0 | 765 | 97.3 | 821 | 96.8 |
| 45 - 64 years | 14 | 3.3 | 27 | 4.0 | 20 | 2.5 | 27 | 3.2 |
| 85 or more years | . | . | . | . | 1 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 279 | 66.0 | 467 | 68.4 | 560 | 71.2 |
| African American | 64 | 15.1 | 108 | 15.8 | 127 | 16.2 |
| American Indian | . | . | 2 | 0.3 | . | . |
| Asian/Pacific Islander | 3 | 0.7 | 8 | 1.2 | 11 | 1.4 |
| Other Race | 76 | 18.0 | 98 | 14.3 | 86 | 10.9 |
| Unavailable | 1 | 0.2 | . | . | 2 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chapel Hill Surgical Center

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 67 | 15.8 | 78 | 11.4 | 102 | 13.0 |
| Non Hispanic | 354 | 83.7 | 604 | 88.4 | 679 | 86.4 |
| Unknown | 2 | 0.5 | 1 | 0.1 | 5 | 0.6 |
| Point of Origin | | | | | | |
| Information not available | 423 | 100.0 | 683 | 100.0 | 786 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Uninsured | 423 | 100.0 | 683 | 100.0 | 786 | 100.0 | 848 | 100.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chapel Hill Surgical Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|--------------|------------|--------------|------------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 423 | 100.0 | 683 | 100.0 | 786 | 100.0 |
| All | 423 | 100.0 | 683 | 100.0 | 786 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charles A. Cannon Jr. Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 14,606 | 12,845 | 1,046 | 1,078 | 651 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,024 | \$1,149 | \$5,812 | \$5,144 | \$6,528 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 13,520 | 92.6 | 11,876 | 92.5 | 978 | 93.5 | 999 | 92.7 | 610 | 93.7 |
| SC | 56 | 0.4 | 55 | 0.4 | 1 | 0.1 | 4 | 0.4 | . | . |
| VA | 9 | 0.1 | 12 | 0.1 | 2 | 0.2 | 2 | 0.2 | 1 | 0.2 |
| GA | 16 | 0.1 | 17 | 0.1 | 1 | 0.1 | . | . | . | . |
| TN | 502 | 3.4 | 432 | 3.4 | 49 | 4.7 | 57 | 5.3 | 35 | 5.4 |
| Other | 503 | 3.4 | 453 | 3.5 | 15 | 1.4 | 16 | 1.5 | 5 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 107 | 0.7 | 102 | 0.8 | 4 | 0.4 | 10 | 0.9 | 2 | 0.3 |
| 1 - 17 years | 1,290 | 8.8 | 1,321 | 10.3 | 19 | 1.8 | 18 | 1.7 | 11 | 1.7 |
| 18 - 44 years | 3,226 | 22.1 | 2,664 | 20.7 | 190 | 18.2 | 194 | 18.0 | 109 | 16.7 |
| 45 - 64 years | 4,424 | 30.3 | 3,807 | 29.6 | 353 | 33.7 | 345 | 32.0 | 209 | 32.1 |
| 65 - 84 years | 4,922 | 33.7 | 4,367 | 34.0 | 418 | 40.0 | 470 | 43.6 | 295 | 45.3 |
| 85 or more years | 637 | 4.4 | 584 | 4.5 | 62 | 5.9 | 41 | 3.8 | 25 | 3.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 14,217 | 97.3 | 12,451 | 96.9 | 1,018 | 97.3 | 1,028 | 95.4 |
| African American | 127 | 0.9 | 105 | 0.8 | 4 | 0.4 | 9 | 0.8 |
| American Indian | 11 | 0.1 | 13 | 0.1 | 1 | 0.1 | 3 | 0.3 |
| Asian/Pacific Islander | 13 | 0.1 | 17 | 0.1 | . | . | 1 | 0.1 |
| Other Race | 161 | 1.1 | 191 | 1.5 | 16 | 1.5 | 8 | 0.7 |
| Unavailable | 77 | 0.5 | 68 | 0.5 | 7 | 0.7 | 29 | 2.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Charles A. Cannon Jr. Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 178 | 1.2 | 220 | 1.7 | 18 | 1.7 | 7 | 0.6 |
| Non Hispanic | 14,397 | 98.6 | 12,601 | 98.1 | 1,028 | 98.3 | 1,068 | 99.1 |
| Unknown | 31 | 0.2 | 24 | 0.2 | . | . | 3 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 13,329 | 91.3 | 12,726 | 99.1 | 1,043 | 99.7 | 1,076 | 99.8 |
| Clinic or physician's office | 1,239 | 8.5 | 112 | 0.9 | . | . | . | . |
| Transfer from a hospital or other health care facility | 5 | 0.0 | 1 | 0.0 | 2 | 0.2 | 1 | 0.1 |
| Transfer from a SNF, ICF, ALF | 12 | 0.1 | . | . | 1 | 0.1 | 1 | 0.1 |
| Court/law enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Information not available | 20 | 0.1 | 6 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,977 | 40.9 | 4,830 | 37.6 | 438 | 41.9 | 429 | 39.8 | 249 | 38.2 |
| Medicaid | 2,622 | 18.0 | 2,316 | 18.0 | 91 | 8.7 | 99 | 9.2 | 44 | 6.8 |
| Medicare | 5,588 | 38.3 | 5,207 | 40.5 | 470 | 44.9 | 512 | 47.5 | 323 | 49.6 |
| Other government | 122 | 0.8 | 82 | 0.6 | 7 | 0.7 | 1 | 0.1 | 1 | 0.2 |
| Uninsured | 297 | 2.0 | 410 | 3.2 | 40 | 3.8 | 37 | 3.4 | 13 | 2.0 |
| Other | . | . | . | . | . | . | . | . | 21 | 3.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Charles A. Cannon Jr. Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 13,947 | 95.5 | 12,002 | 93.4 | 991 | 94.7 | 1,028 | 95.4 |
| Discharged, transferred to acute facility | 5 | 0.0 | 82 | 0.6 | 37 | 3.5 | 34 | 3.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.0 | 6 | 0.0 | 9 | 0.9 | 12 | 1.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | 1 | 0.1 | . | . |
| Hospice | . | . | . | . | 1 | 0.1 | . | . |
| Left against medical advice | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 648 | 4.4 | 750 | 5.8 | 7 | 0.7 | 4 | 0.4 |
| All | 14,606 | 100.0 | 12,845 | 100.0 | 1,046 | 100.0 | 1,078 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Gastroenterology and Hepatology Ballantyne

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,792 | 5,931 | 5,033 | 4,683 | 3,370 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,191 | \$1,117 | \$1,043 | \$960 | \$927 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,689 | 81.0 | 4,749 | 80.1 | 4,132 | 82.1 | 3,782 | 80.8 | 2,709 | 80.4 |
| SC | 1,092 | 18.9 | 1,173 | 19.8 | 889 | 17.7 | 887 | 18.9 | 642 | 19.1 |
| VA | 1 | 0.0 | . | . | 2 | 0.0 | 1 | 0.0 | 5 | 0.1 |
| GA | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | 2 | 0.1 |
| TN | . | . | . | . | . | . | . | . | 1 | 0.0 |
| Other | 8 | 0.1 | 8 | 0.1 | 8 | 0.2 | 12 | 0.3 | 11 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 5 | 0.1 | 8 | 0.1 | 6 | 0.1 | 5 | 0.1 | 6 | 0.2 |
| 18 - 44 years | 711 | 12.3 | 776 | 13.1 | 790 | 15.7 | 835 | 17.8 | 609 | 18.1 |
| 45 - 64 years | 3,348 | 57.8 | 3,110 | 52.4 | 2,987 | 59.3 | 2,923 | 62.4 | 2,098 | 62.3 |
| 65 - 84 years | 1,714 | 29.6 | 1,995 | 33.6 | 1,250 | 24.8 | 920 | 19.6 | 656 | 19.5 |
| 85 or more years | 14 | 0.2 | 42 | 0.7 | . | . | . | . | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,847 | 83.7 | 5,039 | 85.0 | 4,232 | 84.1 | 2,014 | 43.0 |
| African American | 532 | 9.2 | 492 | 8.3 | 460 | 9.1 | 237 | 5.1 |
| American Indian | 3 | 0.1 | 2 | 0.0 | 3 | 0.1 | . | . |
| Asian/Pacific Islander | 104 | 1.8 | 102 | 1.7 | 92 | 1.8 | 48 | 1.0 |
| Other Race | 270 | 4.7 | 291 | 4.9 | 234 | 4.6 | 108 | 2.3 |
| Unavailable | 36 | 0.6 | 5 | 0.1 | 12 | 0.2 | 2,276 | 48.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Charlotte Gastroenterology and Hepatology Ballantyne**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 179 | 3.1 | 172 | 2.9 | 130 | 2.6 | 133 | 2.8 |
| Non Hispanic | 5,556 | 95.9 | 5,671 | 95.6 | 4,831 | 96.0 | 4,432 | 94.6 |
| Unknown | 57 | 1.0 | 88 | 1.5 | 72 | 1.4 | 118 | 2.5 |
| Point of Origin | | | | | | | | |
| Clinic or physician's office | . | . | . | . | 3,572 | 71.0 | . | . |
| Information not available | 5,792 | 100.0 | 5,931 | 100.0 | 1,461 | 29.0 | 4,683 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,334 | 74.8 | 4,124 | 69.5 | 3,911 | 77.7 | 3,868 | 82.6 | 2,800 | 83.1 |
| Medicaid | 49 | 0.8 | 41 | 0.7 | 53 | 1.1 | 42 | 0.9 | 14 | 0.4 |
| Medicare | 1,345 | 23.2 | 1,702 | 28.7 | 1,023 | 20.3 | 731 | 15.6 | 530 | 15.7 |
| Other government | . | . | 1 | 0.0 | . | . | 2 | 0.0 | . | . |
| Uninsured | 64 | 1.1 | 63 | 1.1 | 46 | 0.9 | 40 | 0.9 | 26 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Gastroenterology and Hepatology Ballantyne

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,792 | 100.0 | 5,931 | 100.0 | 5,033 | 100.0 | 4,683 | 100.0 |
| All | 5,792 | 100.0 | 5,931 | 100.0 | 5,033 | 100.0 | 4,683 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Gastroenterology and Hepatology Randolph

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,765 | 5,775 | 4,655 | 4,710 | 3,773 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,198 | \$1,092 | \$1,058 | \$977 | \$942 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 5,428 | 94.2 | 5,391 | 93.4 | 4,376 | 94.0 | 4,422 | 93.9 | 3,550 | 94.1 |
| SC | 315 | 5.5 | 363 | 6.3 | 260 | 5.6 | 266 | 5.6 | 204 | 5.4 |
| VA | 2 | 0.0 | 3 | 0.1 | 3 | 0.1 | 3 | 0.1 | . | . |
| GA | 1 | 0.0 | 5 | 0.1 | 3 | 0.1 | 2 | 0.0 | 2 | 0.1 |
| TN | 6 | 0.1 | . | . | . | . | 1 | 0.0 | . | . |
| Other | 13 | 0.2 | 13 | 0.2 | 13 | 0.3 | 16 | 0.3 | 17 | 0.5 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 5 | 0.1 | 5 | 0.1 | 3 | 0.1 | 7 | 0.1 | 2 | 0.1 |
| 18 - 44 years | 949 | 16.5 | 932 | 16.1 | 886 | 19.0 | 936 | 19.9 | 760 | 20.1 |
| 45 - 64 years | 3,184 | 55.2 | 2,949 | 51.1 | 2,692 | 57.8 | 2,778 | 59.0 | 2,196 | 58.2 |
| 65 - 84 years | 1,614 | 28.0 | 1,849 | 32.0 | 1,074 | 23.1 | 984 | 20.9 | 814 | 21.6 |
| 85 or more years | 13 | 0.2 | 40 | 0.7 | . | . | 5 | 0.1 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,013 | 69.6 | 4,081 | 70.7 | 3,343 | 71.8 | 1,612 | 34.2 |
| African American | 1,332 | 23.1 | 1,327 | 23.0 | 977 | 21.0 | 496 | 10.5 |
| American Indian | 4 | 0.1 | 5 | 0.1 | 3 | 0.1 | 3 | 0.1 |
| Asian/Pacific Islander | 165 | 2.9 | 150 | 2.6 | 167 | 3.6 | 63 | 1.3 |
| Other Race | 211 | 3.7 | 210 | 3.6 | 152 | 3.3 | 90 | 1.9 |
| Unavailable | 40 | 0.7 | 2 | 0.0 | 13 | 0.3 | 2,446 | 51.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Charlotte Gastroenterology and Hepatology Randolph**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 180 | 3.1 | 144 | 2.5 | 123 | 2.6 | 136 | 2.9 |
| Non Hispanic | 5,535 | 96.0 | 5,614 | 97.2 | 4,514 | 97.0 | 4,481 | 95.1 |
| Unknown | 50 | 0.9 | 17 | 0.3 | 18 | 0.4 | 93 | 2.0 |
| Point of Origin | | | | | | | | |
| Clinic or physician's office | . | . | . | . | 3,321 | 71.3 | . | . |
| Information not available | 5,765 | 100.0 | 5,775 | 100.0 | 1,334 | 28.7 | 4,710 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,331 | 75.1 | 3,903 | 67.6 | 3,622 | 77.8 | 3,771 | 80.1 | 3,037 | 80.5 |
| Medicaid | 116 | 2.0 | 122 | 2.1 | 91 | 2.0 | 102 | 2.2 | 43 | 1.1 |
| Medicare | 1,263 | 21.9 | 1,690 | 29.3 | 884 | 19.0 | 783 | 16.6 | 662 | 17.5 |
| Other government | 2 | 0.0 | 1 | 0.0 | . | . | . | . | 2 | 0.1 |
| Uninsured | 53 | 0.9 | 59 | 1.0 | 58 | 1.2 | 53 | 1.1 | 29 | 0.8 |
| Unknown | . | . | . | . | . | . | 1 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Gastroenterology and Hepatology Randolph

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,765 | 100.0 | 5,775 | 100.0 | 4,655 | 100.0 | 4,710 | 100.0 |
| All | 5,765 | 100.0 | 5,775 | 100.0 | 4,655 | 100.0 | 4,710 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 11,745 | 11,630 | 9,204 | 9,173 | 8,996 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,194 | \$7,706 | \$6,861 | \$6,269 | \$5,073 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,287 | 87.6 | 10,203 | 87.7 | 8,172 | 88.8 | 8,187 | 89.3 | 7,992 | 88.8 |
| SC | 1,343 | 11.4 | 1,337 | 11.5 | 961 | 10.4 | 901 | 9.8 | 908 | 10.1 |
| VA | 24 | 0.2 | 21 | 0.2 | 23 | 0.2 | 18 | 0.2 | 17 | 0.2 |
| GA | 14 | 0.1 | 10 | 0.1 | 4 | 0.0 | 6 | 0.1 | 7 | 0.1 |
| TN | 5 | 0.0 | 1 | 0.0 | 6 | 0.1 | 3 | 0.0 | 3 | 0.0 |
| Other | 72 | 0.6 | 58 | 0.5 | 38 | 0.4 | 58 | 0.6 | 69 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 6 | 0.1 | 7 | 0.1 | 8 | 0.1 | 9 | 0.1 | 7 | 0.1 |
| 1 - 17 years | 554 | 4.7 | 418 | 3.6 | 372 | 4.0 | 340 | 3.7 | 323 | 3.6 |
| 18 - 44 years | 2,463 | 21.0 | 2,577 | 22.2 | 2,224 | 24.2 | 2,192 | 23.9 | 2,431 | 27.0 |
| 45 - 64 years | 4,665 | 39.7 | 4,631 | 39.8 | 3,807 | 41.4 | 3,837 | 41.8 | 3,653 | 40.6 |
| 65 - 84 years | 3,762 | 32.0 | 3,708 | 31.9 | 2,611 | 28.4 | 2,589 | 28.2 | 2,361 | 26.2 |
| 85 or more years | 295 | 2.5 | 289 | 2.5 | 182 | 2.0 | 206 | 2.2 | 221 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 9,789 | 83.3 | 8,011 | 68.9 | 8,123 | 88.3 | 7,485 | 81.6 |
| African American | 1,457 | 12.4 | 1,503 | 12.9 | 729 | 7.9 | 1,352 | 14.7 |
| American Indian | 19 | 0.2 | 38 | 0.3 | 10 | 0.1 | 6 | 0.1 |
| Asian/Pacific Islander | 37 | 0.3 | 39 | 0.3 | 18 | 0.2 | 48 | 0.5 |
| Other Race | 254 | 2.2 | 253 | 2.2 | 94 | 1.0 | 282 | 3.1 |
| Unavailable | 189 | 1.6 | 1,786 | 15.4 | 230 | 2.5 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 124 | 1.1 | 147 | 1.3 | 68 | 0.7 | 147 | 1.6 |
| Non Hispanic | 11,369 | 96.8 | 9,582 | 82.4 | 8,422 | 91.5 | 8,580 | 93.5 |
| Unknown | 252 | 2.1 | 1,901 | 16.3 | 714 | 7.8 | 446 | 4.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 11,745 | 100.0 | 11,630 | 100.0 | . | . | . | . |
| Information not available | . | . | . | . | 9,204 | 100.0 | 9,173 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,077 | 51.7 | 5,884 | 50.6 | 5,548 | 60.3 | 5,492 | 59.9 | 5,412 | 60.2 |
| Medicaid | 439 | 3.7 | 431 | 3.7 | 364 | 4.0 | 353 | 3.8 | 341 | 3.8 |
| Medicare | 3,997 | 34.0 | 4,097 | 35.2 | 2,533 | 27.5 | 2,577 | 28.1 | 2,416 | 26.9 |
| Other government | 879 | 7.5 | 1,054 | 9.1 | 739 | 8.0 | 669 | 7.3 | 738 | 8.2 |
| Uninsured | 88 | 0.7 | 110 | 0.9 | . | . | 73 | 0.8 | 76 | 0.8 |
| Other | . | . | . | . | 20 | 0.2 | 8 | 0.1 | 13 | 0.1 |
| Unknown | 265 | 2.3 | 54 | 0.5 | . | . | 1 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Charlotte Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,744 | 100.0 | 11,630 | 100.0 | 9,204 | 100.0 | 9,173 | 100.0 |
| Discharged, transferred to acute facility | 1 | 0.0 | . | . | . | . | . | . |
| All | 11,745 | 100.0 | 11,630 | 100.0 | 9,204 | 100.0 | 9,173 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chatham Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,937 | 8,839 | 8,692 | 624 | 608 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,299 | \$1,194 | \$1,004 | \$3,314 | \$3,349 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,903 | 99.7 | 8,820 | 99.8 | 8,673 | 99.8 | 622 | 99.7 | 606 | 99.7 |
| SC | 2 | 0.0 | 5 | 0.1 | 4 | 0.0 | . | . | 2 | 0.3 |
| VA | 7 | 0.1 | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| GA | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 | 1 | 0.2 | . | . |
| Other | 22 | 0.2 | 9 | 0.1 | 12 | 0.1 | 1 | 0.2 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 177 | 1.8 | 263 | 3.0 | 235 | 2.7 | 1 | 0.2 | . | . |
| 1 - 17 years | 889 | 8.9 | 931 | 10.5 | 870 | 10.0 | 22 | 3.5 | 23 | 3.8 |
| 18 - 44 years | 1,864 | 18.8 | 1,588 | 18.0 | 1,422 | 16.4 | 50 | 8.0 | 60 | 9.9 |
| 45 - 64 years | 3,324 | 33.5 | 2,714 | 30.7 | 2,606 | 30.0 | 192 | 30.8 | 230 | 37.8 |
| 65 - 84 years | 3,346 | 33.7 | 2,940 | 33.3 | 3,107 | 35.7 | 302 | 48.4 | 250 | 41.1 |
| 85 or more years | 337 | 3.4 | 403 | 4.6 | 452 | 5.2 | 57 | 9.1 | 45 | 7.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,717 | 67.6 | 6,074 | 68.7 | 6,056 | 69.7 | 475 | 76.1 |
| African American | 1,805 | 18.2 | 1,650 | 18.7 | 1,657 | 19.1 | 111 | 17.8 |
| American Indian | 21 | 0.2 | 26 | 0.3 | 7 | 0.1 | . | . |
| Asian/Pacific Islander | 29 | 0.3 | 18 | 0.2 | 11 | 0.1 | . | . |
| Other Race | 566 | 5.7 | . | . | . | . | 38 | 6.1 |
| Unavailable | 799 | 8.0 | 1,071 | 12.1 | 961 | 11.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chatham Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 524 | 5.3 | 26 | 0.3 | 572 | 6.6 | 34 | 5.4 |
| Non Hispanic | 9,122 | 91.8 | 8,813 | 99.7 | 8,120 | 93.4 | 586 | 93.9 |
| Unknown | 291 | 2.9 | . | . | . | . | 4 | 0.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 4,645 | 46.7 | 43 | 0.5 | 94 | 1.1 | 19 | 3.0 |
| Clinic or physician's office | 5,269 | 53.0 | 8,794 | 99.5 | 8,597 | 98.9 | 604 | 96.8 |
| Transfer from a hospital or other health care facility | 8 | 0.1 | 1 | 0.0 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . | . | . | . | . |
| Court/law enforcement | . | . | . | . | 1 | 0.0 | . | . |
| Information not available | 14 | 0.1 | 1 | 0.0 | . | . | 1 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,338 | 53.7 | 4,412 | 49.9 | 4,207 | 48.4 | 351 | 56.3 | 345 | 56.7 |
| Medicaid | 1,472 | 14.8 | 1,655 | 18.7 | 1,524 | 17.5 | 17 | 2.7 | 58 | 9.5 |
| Medicare | 2,168 | 21.8 | 2,321 | 26.3 | 2,545 | 29.3 | 240 | 38.5 | 175 | 28.8 |
| Other government | 117 | 1.2 | 51 | 0.6 | 59 | 0.7 | 3 | 0.5 | 8 | 1.3 |
| Uninsured | 821 | 8.3 | 400 | 4.5 | 357 | 4.1 | 13 | 2.1 | 21 | 3.5 |
| Other | 21 | 0.2 | . | . | . | . | . | . | 1 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Chatham Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,899 | 99.6 | 8,818 | 99.8 | 8,624 | 99.2 | 615 | 98.6 |
| Discharged, transferred to acute facility | 2 | 0.0 | 3 | 0.0 | 5 | 0.1 | 1 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.0 | 10 | 0.1 | 12 | 0.1 | 8 | 1.3 |
| Hospice | 2 | 0.0 | . | . | 4 | 0.0 | . | . |
| Left against medical advice | 28 | 0.3 | 7 | 0.1 | 1 | 0.0 | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | 46 | 0.5 | . | . |
| All | 9,937 | 100.0 | 8,839 | 100.0 | 8,692 | 100.0 | 624 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Ambulatory Services

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,339 | 3,481 | 2,856 | 3,476 | 4,067 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,085 | \$2,032 | \$2,071 | \$2,002 | \$1,927 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,221 | 96.5 | 3,360 | 96.5 | 2,726 | 95.4 | 3,241 | 93.2 | 3,864 | 95.0 |
| SC | 116 | 3.5 | 120 | 3.4 | 123 | 4.3 | 227 | 6.5 | 184 | 4.5 |
| VA | . | . | . | . | 1 | 0.0 | 4 | 0.1 | 1 | 0.0 |
| GA | 1 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | 1 | 0.0 | . | . | . | . | 1 | 0.0 | . | . |
| Other | . | . | 1 | 0.0 | 5 | 0.2 | 2 | 0.1 | 17 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 103 | 3.1 | 139 | 4.0 | 133 | 4.7 | 117 | 3.4 | 34 | 0.8 |
| 1 - 17 years | 264 | 7.9 | 273 | 7.8 | 302 | 10.6 | 301 | 8.7 | 524 | 12.9 |
| 18 - 44 years | 313 | 9.4 | 348 | 10.0 | 228 | 8.0 | 376 | 10.8 | 448 | 11.0 |
| 45 - 64 years | 1,352 | 40.5 | 1,185 | 34.0 | 982 | 34.4 | 1,236 | 35.6 | 1,465 | 36.0 |
| 65 - 84 years | 1,247 | 37.3 | 1,456 | 41.8 | 1,152 | 40.3 | 1,347 | 38.8 | 1,524 | 37.5 |
| 85 or more years | 60 | 1.8 | 80 | 2.3 | 59 | 2.1 | 99 | 2.8 | 72 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,450 | 73.4 | 2,578 | 74.1 | 2,132 | 74.6 | 2,689 | 77.4 |
| African American | 473 | 14.2 | 448 | 12.9 | 346 | 12.1 | 409 | 11.8 |
| American Indian | 17 | 0.5 | 27 | 0.8 | 12 | 0.4 | 14 | 0.4 |
| Asian/Pacific Islander | 18 | 0.5 | 13 | 0.4 | 11 | 0.4 | 11 | 0.3 |
| Other Race | 21 | 0.6 | 32 | 0.9 | 57 | 2.0 | 28 | 0.8 |
| Unavailable | 360 | 10.8 | 383 | 11.0 | 298 | 10.4 | 325 | 9.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Ambulatory Services

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 32 | 1.0 | 33 | 0.9 | 793 | 27.8 | 886 | 25.5 |
| Non Hispanic | 1,584 | 47.4 | 1,692 | 48.6 | 319 | 11.2 | 22 | 0.6 |
| Unknown | 1,723 | 51.6 | 1,756 | 50.4 | 1,744 | 61.1 | 2,568 | 73.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 3,339 | 100.0 | 3,481 | 100.0 | 656 | 23.0 | . | . |
| Information not available | . | . | . | . | 2,200 | 77.0 | 3,476 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,640 | 49.1 | 1,462 | 42.0 | 1,175 | 41.1 | 1,460 | 42.0 | 1,801 | 44.3 |
| Medicaid | 337 | 10.1 | 388 | 11.1 | 354 | 12.4 | 383 | 11.0 | 474 | 11.7 |
| Medicare | 1,339 | 40.1 | 1,600 | 46.0 | 1,302 | 45.6 | 1,593 | 45.8 | 1,746 | 42.9 |
| Other government | 6 | 0.2 | 15 | 0.4 | 13 | 0.5 | 17 | 0.5 | 24 | 0.6 |
| Uninsured | 17 | 0.5 | 16 | 0.5 | 12 | 0.4 | 21 | 0.6 | 22 | 0.5 |
| Unknown | . | . | . | . | . | . | 2 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Ambulatory Services

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,335 | 99.9 | 3,463 | 99.5 | 2,854 | 99.9 | 3,476 | 100.0 |
| Discharged, transferred to acute facility | 3 | 0.1 | 3 | 0.1 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | 15 | 0.4 | 2 | 0.1 | . | . |
| All | 3,339 | 100.0 | 3,481 | 100.0 | 2,856 | 100.0 | 3,476 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 51,114 | 49,837 | 53,350 | 7,427 | 7,142 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,322 | \$3,894 | \$3,323 | \$9,452 | \$9,573 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 49,663 | 97.2 | 48,418 | 97.2 | 51,673 | 96.9 | 7,155 | 96.3 | 6,923 | 96.9 |
| SC | 1,169 | 2.3 | 1,065 | 2.1 | 1,112 | 2.1 | 188 | 2.5 | 163 | 2.3 |
| VA | 11 | 0.0 | 17 | 0.0 | 28 | 0.1 | 3 | 0.0 | 1 | 0.0 |
| GA | 14 | 0.0 | 43 | 0.1 | 23 | 0.0 | 3 | 0.0 | 5 | 0.1 |
| TN | 19 | 0.0 | 15 | 0.0 | 13 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Other | 238 | 0.5 | 279 | 0.6 | 501 | 0.9 | 76 | 1.0 | 49 | 0.7 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 768 | 1.5 | 591 | 1.2 | 646 | 1.2 | 32 | 0.4 | 32 | 0.4 |
| 1 - 17 years | 3,440 | 6.7 | 3,484 | 7.0 | 3,882 | 7.3 | 236 | 3.2 | 231 | 3.2 |
| 18 - 44 years | 10,285 | 20.1 | 9,909 | 19.9 | 10,673 | 20.0 | 1,900 | 25.6 | 1,638 | 22.9 |
| 45 - 64 years | 18,013 | 35.2 | 18,126 | 36.4 | 19,901 | 37.3 | 2,909 | 39.2 | 2,726 | 38.2 |
| 65 - 84 years | 16,682 | 32.6 | 15,887 | 31.9 | 16,235 | 30.4 | 2,111 | 28.4 | 2,198 | 30.8 |
| 85 or more years | 1,926 | 3.8 | 1,840 | 3.7 | 2,013 | 3.8 | 239 | 3.2 | 317 | 4.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 39,941 | 78.1 | 39,012 | 78.3 | 41,731 | 78.2 | 5,924 | 79.8 |
| African American | 9,662 | 18.9 | 9,442 | 18.9 | 10,109 | 18.9 | 1,319 | 17.8 |
| American Indian | 16 | 0.0 | 14 | 0.0 | 20 | 0.0 | 10 | 0.1 |
| Asian/Pacific Islander | 85 | 0.2 | 89 | 0.2 | 76 | 0.1 | 9 | 0.1 |
| Other Race | 712 | 1.4 | 670 | 1.3 | 710 | 1.3 | 74 | 1.0 |
| Unavailable | 698 | 1.4 | 610 | 1.2 | 704 | 1.3 | 91 | 1.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 485 | 0.9 | 464 | 0.9 | 485 | 0.9 | 56 | 0.8 |
| Non Hispanic | 41,826 | 81.8 | 40,782 | 81.8 | 44,069 | 82.6 | 7,246 | 97.6 |
| Unknown | 8,803 | 17.2 | 8,591 | 17.2 | 8,796 | 16.5 | 125 | 1.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 50,782 | 99.4 | 49,541 | 99.4 | 53,018 | 99.4 | 7,388 | 99.5 |
| Clinic or physician's office | 289 | 0.6 | 270 | 0.5 | 304 | 0.6 | 34 | 0.5 |
| Transfer from a hospital or other health care facility | 15 | 0.0 | 8 | 0.0 | 3 | 0.0 | 3 | 0.0 |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 1 | 0.0 | . | . |
| Newborn | 28 | 0.1 | 18 | 0.0 | 24 | 0.0 | 2 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 19,576 | 38.3 | 17,229 | 34.6 | 16,550 | 31.0 | 2,806 | 37.8 | 2,583 | 36.2 |
| Medicaid | 7,936 | 15.5 | 8,018 | 16.1 | 9,220 | 17.3 | 990 | 13.3 | 935 | 13.1 |
| Medicare | 19,409 | 38.0 | 20,444 | 41.0 | 22,710 | 42.6 | 3,115 | 41.9 | 3,133 | 43.9 |
| Other government | 602 | 1.2 | 663 | 1.3 | 691 | 1.3 | 93 | 1.3 | 111 | 1.6 |
| Uninsured | 2,081 | 4.1 | 2,312 | 4.6 | 3,000 | 5.6 | 362 | 4.9 | 316 | 4.4 |
| Other | 480 | 0.9 | 559 | 1.1 | 506 | 0.9 | 42 | 0.6 | 28 | 0.4 |
| Unknown | 1,030 | 2.0 | 612 | 1.2 | 673 | 1.3 | 19 | 0.3 | 36 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cleveland Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 50,920 | 99.6 | 49,573 | 99.5 | 53,120 | 99.6 | 7,300 | 98.3 |
| Discharged, transferred to acute facility | 62 | 0.1 | 52 | 0.1 | 59 | 0.1 | 21 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 89 | 0.2 | 136 | 0.3 | 130 | 0.2 | 90 | 1.2 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 2 | 0.0 | 2 | 0.0 | 3 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | 26 | 0.1 | 15 | 0.0 | 9 | 0.1 |
| Discharged, transferred to psychiatric facility | 15 | 0.0 | 17 | 0.0 | . | . | . | . |
| Hospice | 1 | 0.0 | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| Left against medical advice | 16 | 0.0 | 17 | 0.0 | 15 | 0.0 | 1 | 0.0 |
| Court/Law Enforcement | 1 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| Expired | 2 | 0.0 | 6 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Other/Unknown | 3 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . |
| All | 51,114 | 100.0 | 49,837 | 100.0 | 53,350 | 100.0 | 7,427 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Columbus Regional Healthcare System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 38,612 | 52,475 | 28,772 | 4,372 | 5,045 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,397 | \$1,705 | \$2,019 | \$7,176 | \$5,440 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 38,169 | 98.9 | 51,924 | 98.9 | 28,489 | 99.0 | 4,330 | 99.0 | 4,993 | 99.0 |
| SC | 400 | 1.0 | 492 | 0.9 | 264 | 0.9 | 38 | 0.9 | 51 | 1.0 |
| VA | 1 | 0.0 | 16 | 0.0 | 2 | 0.0 | . | . | . | . |
| GA | 3 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| Other | 38 | 0.1 | 41 | 0.1 | 15 | 0.1 | 4 | 0.1 | 1 | 0.0 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 168 | 0.4 | 327 | 0.6 | 110 | 0.4 | 44 | 1.0 | 20 | 0.4 |
| 1 - 17 years | 1,454 | 3.8 | 2,361 | 4.5 | 722 | 2.5 | 310 | 7.1 | 420 | 8.3 |
| 18 - 44 years | 6,773 | 17.5 | 8,982 | 17.1 | 4,350 | 15.1 | 984 | 22.5 | 1,106 | 21.9 |
| 45 - 64 years | 13,594 | 35.2 | 17,400 | 33.2 | 8,698 | 30.2 | 1,711 | 39.1 | 1,993 | 39.5 |
| 65 - 84 years | 14,987 | 38.8 | 20,317 | 38.7 | 12,742 | 44.3 | 1,222 | 28.0 | 1,416 | 28.1 |
| 85 or more years | 1,636 | 4.2 | 3,088 | 5.9 | 2,150 | 7.5 | 101 | 2.3 | 90 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 25,344 | 65.6 | 37,090 | 70.7 | 21,758 | 75.6 | 2,909 | 66.5 |
| African American | 11,406 | 29.5 | 13,378 | 25.5 | 6,138 | 21.3 | 1,236 | 28.3 |
| American Indian | 1,398 | 3.6 | 1,360 | 2.6 | 643 | 2.2 | 125 | 2.9 |
| Asian/Pacific Islander | 49 | 0.1 | 85 | 0.2 | 17 | 0.1 | 6 | 0.1 |
| Other Race | 415 | 1.1 | 562 | 1.1 | 175 | 0.6 | 90 | 2.1 |
| Unavailable | . | . | . | . | 41 | 0.1 | 6 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Columbus Regional Healthcare System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 457 | 1.2 | 585 | 1.1 | 149 | 0.5 | 86 | 2.0 |
| Non Hispanic | 35,058 | 90.8 | 39,685 | 75.6 | 28,623 | 99.5 | 4,281 | 97.9 |
| Unknown | 3,097 | 8.0 | 12,205 | 23.3 | . | . | 5 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 158 | 0.4 | 236 | 0.4 | 13,925 | 48.4 | 4,371 | 100.0 |
| Clinic or physician's office | 38,379 | 99.4 | 52,121 | 99.3 | . | . | . | . |
| Transfer from a hospital or other health care facility | 3 | 0.0 | . | . | . | . | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Court/law enforcement | 4 | 0.0 | 35 | 0.1 | . | . | . | . |
| Information not available | 66 | 0.2 | 82 | 0.2 | 14,847 | 51.6 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 10,633 | 27.5 | 13,741 | 26.2 | 8,228 | 28.6 | 1,517 | 34.7 | 1,842 | 36.5 |
| Medicaid | 5,731 | 14.8 | 8,055 | 15.4 | 3,317 | 11.5 | 894 | 20.4 | 929 | 18.4 |
| Medicare | 20,592 | 53.3 | 28,306 | 53.9 | 16,396 | 57.0 | 1,777 | 40.6 | 2,061 | 40.9 |
| Other government | 456 | 1.2 | 585 | 1.1 | 192 | 0.7 | 66 | 1.5 | 71 | 1.4 |
| Uninsured | 1,200 | 3.1 | 1,788 | 3.4 | 637 | 2.2 | 111 | 2.5 | 138 | 2.7 |
| Other | . | . | . | . | 2 | 0.0 | 1 | 0.0 | 4 | 0.1 |
| Unknown | . | . | . | . | . | . | 6 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Columbus Regional Healthcare System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 38,478 | 99.7 | 52,401 | 99.9 | 28,725 | 99.8 | 4,363 | 99.8 |
| Discharged, transferred to acute facility | 11 | 0.0 | 10 | 0.0 | 3 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 93 | 0.2 | 37 | 0.1 | 16 | 0.1 | . | . |
| Discharged, transferred to rehab facility | 5 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 10 | 0.0 | 9 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 9 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 1 | 0.0 | 7 | 0.0 | 26 | 0.1 | . | . |
| Court/Law Enforcement | . | . | 4 | 0.0 | 2 | 0.0 | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 4 | 0.0 | 4 | 0.0 | . | . | 9 | 0.2 |
| All | 38,612 | 100.0 | 52,475 | 100.0 | 28,772 | 100.0 | 4,372 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cone Health

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 148,006 | 104,867 | 28,978 | 23,948 | 25,591 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,082 | \$3,106 | \$7,014 | \$7,764 | \$6,893 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 145,562 | 98.3 | 102,677 | 97.9 | 28,269 | 97.6 | 23,422 | 97.8 | 24,934 | 97.4 |
| SC | 61 | 0.0 | 71 | 0.1 | 22 | 0.1 | 8 | 0.0 | 15 | 0.1 |
| VA | 1,952 | 1.3 | 1,534 | 1.5 | 568 | 2.0 | 451 | 1.9 | 587 | 2.3 |
| GA | 47 | 0.0 | 66 | 0.1 | 14 | 0.0 | 5 | 0.0 | 10 | 0.0 |
| TN | 22 | 0.0 | 56 | 0.1 | 6 | 0.0 | 4 | 0.0 | 5 | 0.0 |
| Other | 362 | 0.2 | 463 | 0.4 | 99 | 0.3 | 58 | 0.2 | 40 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2,155 | 1.5 | 1,569 | 1.5 | 194 | 0.7 | 324 | 1.4 | 146 | 0.6 |
| 1 - 17 years | 7,520 | 5.1 | 3,781 | 3.6 | 797 | 2.8 | 1,124 | 4.7 | 1,440 | 5.6 |
| 18 - 44 years | 37,140 | 25.1 | 30,910 | 29.5 | 8,098 | 27.9 | 5,848 | 24.4 | 6,189 | 24.2 |
| 45 - 64 years | 54,664 | 36.9 | 39,245 | 37.4 | 11,998 | 41.4 | 9,512 | 39.7 | 10,329 | 40.4 |
| 65 - 84 years | 41,927 | 28.3 | 26,773 | 25.5 | 7,126 | 24.6 | 6,547 | 27.3 | 6,899 | 27.0 |
| 85 or more years | 4,600 | 3.1 | 2,589 | 2.5 | 765 | 2.6 | 593 | 2.5 | 588 | 2.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 92,632 | 62.6 | 65,376 | 62.3 | 18,738 | 64.7 | 16,640 | 69.5 |
| African American | 45,929 | 31.0 | 32,067 | 30.6 | 8,308 | 28.7 | 6,317 | 26.4 |
| American Indian | 316 | 0.2 | 140 | 0.1 | 37 | 0.1 | 23 | 0.1 |
| Asian/Pacific Islander | 1,580 | 1.1 | 1,306 | 1.2 | 252 | 0.9 | 168 | 0.7 |
| Other Race | 5,400 | 3.6 | 4,178 | 4.0 | 1,190 | 4.1 | 643 | 2.7 |
| Unavailable | 2,149 | 1.5 | 1,800 | 1.7 | 453 | 1.6 | 157 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cone Health

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|---------|------|--------|------|--------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 3,826 | 2.6 | 3,022 | 2.9 | 1,187 | 4.1 | 411 | 1.7 | |
| Non Hispanic | 141,843 | 95.8 | 99,997 | 95.4 | 27,358 | 94.4 | 23,396 | 97.7 | |
| Unknown | 2,337 | 1.6 | 1,848 | 1.8 | 433 | 1.5 | 141 | 0.6 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 656 | 0.4 | 748 | 0.7 | 8,552 | 29.5 | 23,917 | 99.9 | |
| Clinic or physician's office | 145,834 | 98.5 | 102,926 | 98.1 | 17,250 | 59.5 | 1 | 0.0 | |
| Transfer from a hospital or other health care facility | 364 | 0.2 | 601 | 0.6 | 3,111 | 10.7 | 28 | 0.1 | |
| Transfer from a SNF, ICF, ALF | 10 | 0.0 | 19 | 0.0 | 5 | 0.0 | 2 | 0.0 | |
| Court/law enforcement | 1 | 0.0 | 1 | 0.0 | . | . | . | . | |
| Information not available | 1,141 | 0.8 | 572 | 0.5 | 60 | 0.2 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 90,165 | 60.9 | 60,575 | 57.8 | 14,675 | 50.6 | 14,649 | 61.2 | 15,744 | 61.5 |
| Medicaid | 17,245 | 11.7 | 11,362 | 10.8 | 616 | 2.1 | 1,800 | 7.5 | 1,858 | 7.3 |
| Medicare | 28,369 | 19.2 | 20,282 | 19.3 | 5,753 | 19.9 | 5,596 | 23.4 | 6,133 | 24.0 |
| Other government | 2,239 | 1.5 | 1,222 | 1.2 | 553 | 1.9 | 704 | 2.9 | 744 | 2.9 |
| Uninsured | 8,861 | 6.0 | 10,715 | 10.2 | 7,232 | 25.0 | 1,154 | 4.8 | 1,023 | 4.0 |
| Other | 1,127 | 0.8 | 711 | 0.7 | 139 | 0.5 | 23 | 0.1 | 19 | 0.1 |
| Unknown | . | . | . | . | 10 | 0.0 | 22 | 0.1 | 70 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Cone Health

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 147,754 | 99.8 | 104,548 | 99.7 | 28,906 | 99.8 | 23,911 | 99.8 |
| Discharged, transferred to acute facility | 11 | 0.0 | 20 | 0.0 | 6 | 0.0 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 135 | 0.1 | 132 | 0.1 | 28 | 0.1 | 18 | 0.1 |
| Discharged, transferred to rehab facility | 8 | 0.0 | 10 | 0.0 | 3 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 11 | 0.0 | 11 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | . | . | 4 | 0.0 | 1 | 0.0 |
| Hospice | 48 | 0.0 | 91 | 0.1 | 9 | 0.0 | 1 | 0.0 |
| Left against medical advice | 13 | 0.0 | 25 | 0.0 | 12 | 0.0 | 4 | 0.0 |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | 4 | 0.0 | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| Other/Unknown | 18 | 0.0 | 27 | 0.0 | 7 | 0.0 | 8 | 0.0 |
| All | 148,006 | 100.0 | 104,867 | 100.0 | 28,978 | 100.0 | 23,948 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Davie County Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 29,011 | 2,942 | 320 | 295 | 362 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,709 | \$1,580 | \$11,194 | \$13,143 | \$5,976 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 27,458 | 94.6 | 2,933 | 99.7 | 318 | 99.4 | 295 | 100.0 | 362 | 100.0 |
| SC | 87 | 0.3 | . | . | . | . | . | . | . | . |
| VA | 1,128 | 3.9 | 4 | 0.1 | 1 | 0.3 | . | . | . | . |
| GA | 4 | 0.0 | . | . | . | . | . | . | . | . |
| TN | 37 | 0.1 | . | . | . | . | . | . | . | . |
| Other | 297 | 1.0 | 5 | 0.2 | 1 | 0.3 | . | . | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 123 | 0.4 | 15 | 0.5 | . | . | . | . | . | . |
| 1 - 17 years | 1,648 | 5.7 | 190 | 6.5 | 6 | 1.9 | 3 | 1.0 | 2 | 0.6 |
| 18 - 44 years | 4,560 | 15.7 | 426 | 14.5 | 29 | 9.1 | 15 | 5.1 | 31 | 8.6 |
| 45 - 64 years | 11,291 | 38.9 | 1,007 | 34.2 | 99 | 30.9 | 97 | 32.9 | 115 | 31.8 |
| 65 - 84 years | 10,354 | 35.7 | 1,150 | 39.1 | 160 | 50.0 | 175 | 59.3 | 203 | 56.1 |
| 85 or more years | 1,035 | 3.6 | 154 | 5.2 | 26 | 8.1 | 5 | 1.7 | 11 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 24,920 | 85.9 | 2,546 | 86.5 | 290 | 90.6 | 258 | 87.5 |
| African American | 3,085 | 10.6 | 294 | 10.0 | 26 | 8.1 | 33 | 11.2 |
| American Indian | 99 | 0.3 | . | . | . | . | . | . |
| Asian/Pacific Islander | 149 | 0.5 | 1 | 0.0 | 4 | 1.3 | 4 | 1.4 |
| Other Race | 182 | 0.6 | 101 | 3.4 | . | . | . | . |
| Unavailable | 576 | 2.0 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Davie County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 646 | 2.2 | 101 | 3.4 | 4 | 1.3 | 4 | 1.4 |
| Non Hispanic | 28,333 | 97.7 | 2,841 | 96.6 | 316 | 98.8 | 291 | 98.6 |
| Unknown | 32 | 0.1 | . | . | . | . | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 11 | 0.0 | 48 | 1.6 | 6 | 1.9 | 2 | 0.7 |
| Clinic or physician's office | 28,952 | 99.8 | 2,873 | 97.7 | 313 | 97.8 | 291 | 98.6 |
| Transfer from a hospital or other health care facility | 30 | 0.1 | 17 | 0.6 | 1 | 0.3 | 2 | 0.7 |
| Transfer from a SNF, ICF, ALF | . | . | 2 | 0.1 | . | . | . | . |
| Court/law enforcement | . | . | 2 | 0.1 | . | . | . | . |
| Information not available | 18 | 0.1 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 17,255 | 59.5 | 1,542 | 52.4 | 169 | 52.8 | 174 | 59.0 | 189 | 52.2 |
| Medicaid | 1,992 | 6.9 | 311 | 10.6 | 20 | 6.3 | 9 | 3.1 | 23 | 6.4 |
| Medicare | 6,520 | 22.5 | 919 | 31.2 | 121 | 37.8 | 103 | 34.9 | 138 | 38.1 |
| Other government | 2,117 | 7.3 | 26 | 0.9 | 3 | 0.9 | 5 | 1.7 | 8 | 2.2 |
| Uninsured | 937 | 3.2 | 144 | 4.9 | 7 | 2.2 | 4 | 1.4 | 4 | 1.1 |
| Other | 183 | 0.6 | . | . | . | . | . | . | . | . |
| Unknown | 7 | 0.0 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Davie County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 28,200 | 97.2 | 2,929 | 99.6 | 320 | 100.0 | 295 | 100.0 |
| Discharged, transferred to acute facility | 10 | 0.0 | 8 | 0.3 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 4 | 0.0 | 2 | 0.1 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 3 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 4 | 0.0 | 3 | 0.1 | . | . | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 788 | 2.7 | . | . | . | . | . | . |
| All | 29,011 | 100.0 | 2,942 | 100.0 | 320 | 100.0 | 295 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Davis Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 17,690 | 18,767 | 2,889 | 4,155 | 5,178 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,546 | \$4,411 | \$17,699 | \$12,554 | \$10,514 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 17,510 | 99.0 | 18,583 | 99.0 | 2,833 | 98.1 | 4,086 | 98.3 | 5,106 | 98.6 |
| SC | 24 | 0.1 | 16 | 0.1 | 6 | 0.2 | 7 | 0.2 | 5 | 0.1 |
| VA | 106 | 0.6 | 129 | 0.7 | 46 | 1.6 | 51 | 1.2 | 56 | 1.1 |
| GA | 23 | 0.1 | 16 | 0.1 | 1 | 0.0 | . | . | . | . |
| TN | . | . | . | . | . | . | 2 | 0.0 | 2 | 0.0 |
| Other | 27 | 0.2 | 23 | 0.1 | 3 | 0.1 | 9 | 0.2 | 9 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 195 | 1.1 | 238 | 1.3 | 3 | 0.1 | 14 | 0.3 | 8 | 0.2 |
| 1 - 17 years | 762 | 4.3 | 760 | 4.0 | 37 | 1.3 | 98 | 2.4 | 101 | 2.0 |
| 18 - 44 years | 4,099 | 23.2 | 4,654 | 24.8 | 610 | 21.1 | 867 | 20.9 | 977 | 18.9 |
| 45 - 64 years | 7,578 | 42.8 | 7,937 | 42.3 | 1,242 | 43.0 | 1,597 | 38.4 | 2,036 | 39.3 |
| 65 - 84 years | 4,541 | 25.7 | 4,595 | 24.5 | 884 | 30.6 | 1,308 | 31.5 | 1,661 | 32.1 |
| 85 or more years | 515 | 2.9 | 583 | 3.1 | 113 | 3.9 | 271 | 6.5 | 395 | 7.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 13,180 | 74.5 | 14,261 | 76.0 | 2,484 | 86.0 | 3,607 | 86.8 |
| African American | 2,760 | 15.6 | 2,656 | 14.2 | 296 | 10.2 | 426 | 10.3 |
| American Indian | 29 | 0.2 | 48 | 0.3 | 2 | 0.1 | . | . |
| Asian/Pacific Islander | 117 | 0.7 | 174 | 0.9 | 16 | 0.6 | 19 | 0.5 |
| Unavailable | 1,604 | 9.1 | 1,628 | 8.7 | 91 | 3.1 | 103 | 2.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Davis Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 327 | 1.8 | 644 | 3.4 | 32 | 1.1 | 27 | 0.6 |
| Non Hispanic | 17,363 | 98.2 | 18,123 | 96.6 | 2,857 | 98.9 | 4,128 | 99.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 17,515 | 99.0 | 18,710 | 99.7 | 2,887 | 99.9 | 4,147 | 99.8 |
| Clinic or physician's office | 8 | 0.0 | 4 | 0.0 | . | . | 2 | 0.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 1 | 0.0 | 2 | 0.1 | 3 | 0.1 |
| Transfer from a SNF, ICF, ALF | . | . | 1 | 0.0 | . | . | 1 | 0.0 |
| Newborn | 2 | 0.0 | 7 | 0.0 | . | . | . | . |
| Court/law enforcement | . | . | . | . | . | . | 2 | 0.0 |
| Information not available | 164 | 0.9 | 44 | 0.2 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 9,169 | 51.8 | 9,800 | 52.2 | 1,605 | 55.6 | 1,902 | 45.8 | 2,156 | 41.6 |
| Medicaid | 2,593 | 14.7 | 2,194 | 11.7 | 38 | 1.3 | 400 | 9.6 | 483 | 9.3 |
| Medicare | 5,558 | 31.4 | 6,163 | 32.8 | 1,167 | 40.4 | 1,727 | 41.6 | 2,381 | 46.0 |
| Other government | 231 | 1.3 | 390 | 2.1 | 60 | 2.1 | 74 | 1.8 | 81 | 1.6 |
| Uninsured | 139 | 0.8 | 220 | 1.2 | 19 | 0.7 | 52 | 1.3 | 77 | 1.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Davis Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 17,676 | 99.9 | 18,750 | 99.9 | 2,883 | 99.8 | 4,146 | 99.8 |
| Discharged, transferred to acute facility | 9 | 0.1 | 9 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | 5 | 0.0 | 3 | 0.1 | 4 | 0.1 |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | 2 | 0.1 | 1 | 0.0 |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Court/Law Enforcement | . | . | . | . | . | . | 2 | 0.0 |
| All | 17,690 | 100.0 | 18,767 | 100.0 | 2,889 | 100.0 | 4,155 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Digestive Health Endoscopy Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 5,226 | 5,092 | 4,924 | 5,289 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$1,560 | \$1,333 | \$1,159 | \$1,151 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 5,212 | 99.7 | 5,075 | 99.7 | 4,904 | 99.6 | 5,267 | 99.6 |
| SC | 4 | 0.1 | 5 | 0.1 | 7 | 0.1 | 5 | 0.1 |
| VA | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| GA | 1 | 0.0 | . | . | 2 | 0.0 | 1 | 0.0 |
| TN | . | . | . | . | 3 | 0.1 | 2 | 0.0 |
| Other | 8 | 0.2 | 10 | 0.2 | 7 | 0.1 | 14 | 0.3 |
| Age Group | | | | | | | | |
| 1 - 17 years | . | . | 1 | 0.0 | . | . | 6 | 0.1 |
| 18 - 44 years | 636 | 12.2 | 736 | 14.5 | 745 | 15.1 | 841 | 15.9 |
| 45 - 64 years | 3,060 | 58.6 | 2,817 | 55.3 | 2,769 | 56.2 | 3,044 | 57.6 |
| 65 - 84 years | 1,489 | 28.5 | 1,494 | 29.3 | 1,371 | 27.8 | 1,355 | 25.6 |
| 85 or more years | 41 | 0.8 | 44 | 0.9 | 39 | 0.8 | 43 | 0.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,032 | 58.0 | 3,057 | 60.0 | 2,975 | 60.4 | 2,484 | 47.0 |
| African American | 1,474 | 28.2 | 1,338 | 26.3 | 1,068 | 21.7 | 136 | 2.6 |
| American Indian | 130 | 2.5 | 121 | 2.4 | 131 | 2.7 | 12 | 0.2 |
| Asian/Pacific Islander | 247 | 4.7 | 199 | 3.9 | 202 | 4.1 | 195 | 3.7 |
| Other Race | 271 | 5.2 | 302 | 5.9 | 219 | 4.4 | 1,002 | 18.9 |
| Unavailable | 72 | 1.4 | 75 | 1.5 | 329 | 6.7 | 1,460 | 27.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Digestive Health Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 267 | 5.1 | 289 | 5.7 | 257 | 5.2 | 159 | 3.0 |
| Non Hispanic | 4,678 | 89.5 | 3,476 | 68.3 | 966 | 19.6 | 1,143 | 21.6 |
| Unknown | 281 | 5.4 | 1,327 | 26.1 | 3,701 | 75.2 | 3,987 | 75.4 |
| Point of Origin | | | | | | | | |
| Information not available | 5,226 | 100.0 | 5,092 | 100.0 | 4,924 | 100.0 | 5,289 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,495 | 47.7 | 2,272 | 44.6 | 2,221 | 45.1 | 2,551 | 48.2 |
| Medicaid | 229 | 4.4 | 219 | 4.3 | 208 | 4.2 | 246 | 4.7 |
| Medicare | 1,672 | 32.0 | 1,695 | 33.3 | 1,524 | 31.0 | 1,443 | 27.3 |
| Other government | 803 | 15.4 | 873 | 17.1 | 933 | 18.9 | 1,012 | 19.1 |
| Uninsured | 27 | 0.5 | 33 | 0.6 | 38 | 0.8 | 36 | 0.7 |
| Unknown | . | . | . | . | . | . | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Digestive Health Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,226 | 100.0 | 5,092 | 100.0 | 4,924 | 100.0 | 5,289 | 100.0 |
| All | 5,226 | 100.0 | 5,092 | 100.0 | 4,924 | 100.0 | 5,289 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Digestive Health Specialists

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,603 | 7,626 | 5,927 | 5,609 | 3,143 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,135 | \$1,118 | \$1,095 | \$1,071 | \$945 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,519 | 99.2 | 7,534 | 98.8 | 5,863 | 98.9 | 5,538 | 98.7 | 3,114 | 99.1 |
| SC | 5 | 0.0 | 3 | 0.0 | 3 | 0.1 | 5 | 0.1 | 2 | 0.1 |
| VA | 56 | 0.5 | 71 | 0.9 | 49 | 0.8 | 55 | 1.0 | 24 | 0.8 |
| GA | 2 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| TN | 1 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 20 | 0.2 | 15 | 0.2 | 10 | 0.2 | 10 | 0.2 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 2 | 0.0 | 3 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| 18 - 44 years | 1,395 | 13.2 | 1,090 | 14.3 | 844 | 14.2 | 775 | 13.8 | 381 | 12.1 |
| 45 - 64 years | 6,015 | 56.7 | 4,475 | 58.7 | 3,486 | 58.8 | 3,458 | 61.7 | 1,477 | 47.0 |
| 65 - 84 years | 3,150 | 29.7 | 2,022 | 26.5 | 1,571 | 26.5 | 1,347 | 24.0 | 1,263 | 40.2 |
| 85 or more years | 41 | 0.4 | 36 | 0.5 | 25 | 0.4 | 27 | 0.5 | 22 | 0.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,916 | 84.1 | 5,497 | 72.1 | 3,596 | 60.7 | 3,950 | 70.4 |
| American Indian | 22 | 0.2 | 16 | 0.2 | 4 | 0.1 | 5 | 0.1 |
| Asian/Pacific Islander | 91 | 0.9 | 55 | 0.7 | 23 | 0.4 | 44 | 0.8 |
| Other Race | 141 | 1.3 | 99 | 1.3 | 66 | 1.1 | 75 | 1.3 |
| Unavailable | 1,433 | 13.5 | 1,959 | 25.7 | 2,238 | 37.8 | 1,535 | 27.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Digestive Health Specialists

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 10,245 | 96.6 | 6,404 | 84.0 | 80 | 1.3 | 63 | 1.1 |
| Non Hispanic | 159 | 1.5 | 114 | 1.5 | 4,133 | 69.7 | 4,746 | 84.6 |
| Unknown | 199 | 1.9 | 1,108 | 14.5 | 1,714 | 28.9 | 800 | 14.3 |
| Point of Origin | | | | | | | | |
| Information not available | 10,603 | 100.0 | 7,626 | 100.0 | 5,927 | 100.0 | 5,609 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,523 | 61.5 | 4,910 | 64.4 | 3,566 | 60.2 | 3,376 | 60.2 | 1,418 | 45.1 |
| Medicaid | 349 | 3.3 | 245 | 3.2 | 176 | 3.0 | 164 | 2.9 | 120 | 3.8 |
| Medicare | 3,601 | 34.0 | 2,279 | 29.9 | 1,610 | 27.2 | 1,445 | 25.8 | 1,360 | 43.3 |
| Other government | 113 | 1.1 | 175 | 2.3 | 509 | 8.6 | 565 | 10.1 | 225 | 7.2 |
| Uninsured | 17 | 0.2 | 17 | 0.2 | 66 | 1.1 | 58 | 1.0 | 20 | 0.6 |
| Other | . | . | . | . | . | . | 1 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Digestive Health Specialists

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,603 | 100.0 | 7,626 | 100.0 | 5,927 | 100.0 | 5,609 | 100.0 |
| All | 10,603 | 100.0 | 7,626 | 100.0 | 5,927 | 100.0 | 5,609 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke GI of Brier Creek

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,796 | 3,245 | 2,578 | 2,357 | 2,397 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,234 | \$2,486 | \$2,913 | \$2,721 | \$2,527 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,669 | 96.7 | 3,108 | 95.8 | 2,496 | 96.8 | 2,268 | 96.2 | 2,318 | 96.7 |
| SC | 23 | 0.6 | 19 | 0.6 | 9 | 0.3 | 17 | 0.7 | 7 | 0.3 |
| VA | 73 | 1.9 | 62 | 1.9 | 36 | 1.4 | 33 | 1.4 | 37 | 1.5 |
| GA | 2 | 0.1 | 1 | 0.0 | 3 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| TN | 1 | 0.0 | 2 | 0.1 | 2 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| Other | 28 | 0.7 | 53 | 1.6 | 32 | 1.2 | 37 | 1.6 | 32 | 1.3 |
| Age Group | | | | | | | | | | |
| 18 - 44 years | 555 | 14.6 | 512 | 15.8 | 517 | 20.1 | 498 | 21.1 | 532 | 22.2 |
| 45 - 64 years | 1,319 | 34.7 | 1,762 | 54.3 | 1,633 | 63.3 | 1,484 | 63.0 | 1,544 | 64.4 |
| 65 - 84 years | 1,856 | 48.9 | 949 | 29.2 | 424 | 16.4 | 367 | 15.6 | 317 | 13.2 |
| 85 or more years | 66 | 1.7 | 22 | 0.7 | 4 | 0.2 | 8 | 0.3 | 4 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,643 | 69.6 | 2,302 | 70.9 | 1,858 | 72.1 | 1,731 | 73.4 |
| African American | 753 | 19.8 | 680 | 21.0 | 518 | 20.1 | 458 | 19.4 |
| American Indian | 8 | 0.2 | 3 | 0.1 | 2 | 0.1 | 8 | 0.3 |
| Asian/Pacific Islander | 71 | 1.9 | 71 | 2.2 | 86 | 3.3 | 67 | 2.8 |
| Other Race | 194 | 5.1 | 134 | 4.1 | 87 | 3.4 | 66 | 2.8 |
| Unavailable | 127 | 3.3 | 55 | 1.7 | 27 | 1.0 | 27 | 1.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Duke GI of Brier Creek**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 60 | 1.6 | 53 | 1.6 | 35 | 1.4 | 37 | 1.6 |
| Non Hispanic | 3,532 | 93.0 | 3,107 | 95.7 | 2,477 | 96.1 | 2,266 | 96.1 |
| Unknown | 204 | 5.4 | 85 | 2.6 | 66 | 2.6 | 54 | 2.3 |
| Point of Origin | | | | | | | | |
| Information not available | 3,796 | 100.0 | 3,245 | 100.0 | 2,578 | 100.0 | 2,357 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,975 | 78.4 | 2,500 | 77.0 | 2,132 | 82.7 | 1,918 | 81.4 | 1,798 | 75.0 |
| Medicaid | 269 | 7.1 | 113 | 3.5 | 31 | 1.2 | 12 | 0.5 | 16 | 0.7 |
| Medicare | 203 | 5.3 | 503 | 15.5 | 376 | 14.6 | 395 | 16.8 | 310 | 12.9 |
| Other government | 231 | 6.1 | 60 | 1.8 | 10 | 0.4 | 12 | 0.5 | 158 | 6.6 |
| Uninsured | 111 | 2.9 | 57 | 1.8 | 14 | 0.5 | 12 | 0.5 | 9 | 0.4 |
| Other | 7 | 0.2 | 5 | 0.2 | 1 | 0.0 | 6 | 0.3 | 10 | 0.4 |
| Unknown | . | . | 7 | 0.2 | 14 | 0.5 | 2 | 0.1 | 96 | 4.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke GI of Brier Creek

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,796 | 100.0 | 3,245 | 100.0 | 2,578 | 100.0 | 2,357 | 100.0 |
| All | 3,796 | 100.0 | 3,245 | 100.0 | 2,578 | 100.0 | 2,357 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Raleigh

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 67,255 | 103,377 | 20,979 | 21,075 | 20,311 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$6,352 | \$4,633 | \$10,575 | \$9,575 | \$9,789 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 66,084 | 98.3 | 101,378 | 98.1 | 20,619 | 98.3 | 20,764 | 98.5 | 20,050 | 98.7 |
| SC | 256 | 0.4 | 344 | 0.3 | 53 | 0.3 | 57 | 0.3 | 34 | 0.2 |
| VA | 482 | 0.7 | 942 | 0.9 | 157 | 0.7 | 123 | 0.6 | 127 | 0.6 |
| GA | 13 | 0.0 | 35 | 0.0 | 5 | 0.0 | 8 | 0.0 | 8 | 0.0 |
| TN | 22 | 0.0 | 35 | 0.0 | 8 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Other | 398 | 0.6 | 643 | 0.6 | 137 | 0.7 | 122 | 0.6 | 90 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 35 | 0.1 | 170 | 0.2 | 37 | 0.2 | 56 | 0.3 | 15 | 0.1 |
| 1 - 17 years | 655 | 1.0 | 3,087 | 3.0 | 515 | 2.5 | 701 | 3.3 | 703 | 3.5 |
| 18 - 44 years | 11,784 | 17.5 | 17,920 | 17.3 | 4,345 | 20.7 | 4,109 | 19.5 | 4,183 | 20.6 |
| 45 - 64 years | 28,162 | 41.9 | 41,909 | 40.5 | 8,544 | 40.7 | 9,065 | 43.0 | 8,598 | 42.3 |
| 65 - 84 years | 24,485 | 36.4 | 37,263 | 36.0 | 7,009 | 33.4 | 6,532 | 31.0 | 6,195 | 30.5 |
| 85 or more years | 2,134 | 3.2 | 3,028 | 2.9 | 529 | 2.5 | 612 | 2.9 | 617 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 46,189 | 68.7 | 75,025 | 72.6 | 15,855 | 75.6 | 15,704 | 74.5 |
| African American | 14,566 | 21.7 | 22,201 | 21.5 | 4,191 | 20.0 | 4,385 | 20.8 |
| American Indian | 90 | 0.1 | 92 | 0.1 | 29 | 0.1 | 13 | 0.1 |
| Asian/Pacific Islander | 791 | 1.2 | 1,035 | 1.0 | 258 | 1.2 | 217 | 1.0 |
| Other Race | 3,967 | 5.9 | 3,553 | 3.4 | 544 | 2.6 | 642 | 3.0 |
| Unavailable | 1,652 | 2.5 | 1,471 | 1.4 | 102 | 0.5 | 114 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Raleigh

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 847 | 1.3 | . | . | . | . | . | . |
| Non Hispanic | 63,000 | 93.7 | 98,353 | 95.1 | 20,333 | 96.9 | 20,345 | 96.5 |
| Unknown | 3,408 | 5.1 | 5,024 | 4.9 | 646 | 3.1 | 730 | 3.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 5,570 | 8.3 | 19,574 | 18.9 | 301 | 1.4 | 34 | 0.2 |
| Clinic or physician's office | 60,303 | 89.7 | 44,729 | 43.3 | 13,790 | 65.7 | 14,302 | 67.9 |
| Transfer from a hospital or other health care facility | 1,350 | 2.0 | 153 | 0.1 | 7 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 2 | 0.0 | 18 | 0.0 | 4 | 0.0 | . | . |
| Court/law enforcement | 3 | 0.0 | 11 | 0.0 | 7 | 0.0 | . | . |
| Information not available | 27 | 0.0 | 38,892 | 37.6 | 6,870 | 32.7 | 6,738 | 32.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 32,408 | 48.2 | 50,671 | 49.0 | 10,464 | 49.9 | 10,557 | 50.1 | 11,381 | 56.0 |
| Medicaid | 2,592 | 3.9 | 5,613 | 5.4 | 944 | 4.5 | 1,144 | 5.4 | 1,007 | 5.0 |
| Medicare | 26,851 | 39.9 | 43,319 | 41.9 | 8,669 | 41.3 | 8,381 | 39.8 | 6,986 | 34.4 |
| Other government | 1,153 | 1.7 | 1,887 | 1.8 | 670 | 3.2 | 764 | 3.6 | 725 | 3.6 |
| Uninsured | 1,075 | 1.6 | 1,887 | 1.8 | 232 | 1.1 | 229 | 1.1 | 204 | 1.0 |
| Other | 31 | 0.0 | . | . | . | . | . | . | 8 | 0.0 |
| Unknown | 3,145 | 4.7 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Raleigh

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|----------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 67,226 | 100.0 | 103,355 | 100.0 | 20,958 | 99.9 | 21,066 | 100.0 |
| Discharged, transferred to acute facility | 2 | 0.0 | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 17 | 0.0 | . | . | 1 | 0.0 | 3 | 0.0 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 5 | 0.0 | 18 | 0.0 | 17 | 0.1 | 4 | 0.0 |
| Court/Law Enforcement | . | . | . | . | 1 | 0.0 | 1 | 0.0 |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| All | 67,255 | 100.0 | 103,377 | 100.0 | 20,979 | 100.0 | 21,075 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Regional Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 39,045 | 29,067 | 32,687 | 8,697 | 9,031 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,551 | \$5,242 | \$4,808 | \$11,518 | \$10,114 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 37,588 | 96.3 | 28,137 | 96.8 | 31,569 | 96.6 | 8,305 | 95.5 | 8,647 | 95.7 |
| SC | 115 | 0.3 | 62 | 0.2 | 86 | 0.3 | 29 | 0.3 | 42 | 0.5 |
| VA | 1,068 | 2.7 | 677 | 2.3 | 787 | 2.4 | 316 | 3.6 | 294 | 3.3 |
| GA | 17 | 0.0 | 17 | 0.1 | 18 | 0.1 | 4 | 0.0 | 3 | 0.0 |
| TN | 24 | 0.1 | 16 | 0.1 | 22 | 0.1 | 4 | 0.0 | 2 | 0.0 |
| Other | 233 | 0.6 | 158 | 0.5 | 205 | 0.6 | 39 | 0.4 | 43 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 145 | 0.4 | 204 | 0.7 | 203 | 0.6 | 3 | 0.0 | 3 | 0.0 |
| 1 - 17 years | 333 | 0.9 | 301 | 1.0 | 433 | 1.3 | 36 | 0.4 | 64 | 0.7 |
| 18 - 44 years | 10,307 | 26.4 | 7,935 | 27.3 | 8,697 | 26.6 | 1,861 | 21.4 | 1,872 | 20.7 |
| 45 - 64 years | 16,678 | 42.7 | 12,844 | 44.2 | 14,391 | 44.0 | 3,772 | 43.4 | 3,911 | 43.3 |
| 65 - 84 years | 10,756 | 27.5 | 7,264 | 25.0 | 8,307 | 25.4 | 2,796 | 32.1 | 2,907 | 32.2 |
| 85 or more years | 826 | 2.1 | 519 | 1.8 | 656 | 2.0 | 229 | 2.6 | 274 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 23,108 | 59.2 | 17,452 | 60.0 | 19,185 | 58.7 | 5,549 | 63.8 |
| African American | 13,536 | 34.7 | 10,407 | 35.8 | 12,141 | 37.1 | 2,868 | 33.0 |
| American Indian | 65 | 0.2 | 48 | 0.2 | 93 | 0.3 | 21 | 0.2 |
| Asian/Pacific Islander | 389 | 1.0 | 320 | 1.1 | 371 | 1.1 | 63 | 0.7 |
| Other Race | 1,431 | 3.7 | 699 | 2.4 | 768 | 2.3 | 173 | 2.0 |
| Unavailable | 516 | 1.3 | 141 | 0.5 | 129 | 0.4 | 23 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 747 | 1.9 | 490 | 1.7 | 566 | 1.7 | 130 | 1.5 | |
| Non Hispanic | 37,143 | 95.1 | 27,980 | 96.3 | 31,531 | 96.5 | 8,468 | 97.4 | |
| Unknown | 1,155 | 3.0 | 597 | 2.1 | 590 | 1.8 | 99 | 1.1 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 16,243 | 41.6 | 25,441 | 87.5 | 26,769 | 81.9 | 6,258 | 72.0 | |
| Clinic or physician's office | 22,688 | 58.1 | 3,552 | 12.2 | 5,786 | 17.7 | 2,349 | 27.0 | |
| Transfer from a hospital or other health care facility | 78 | 0.2 | 48 | 0.2 | 109 | 0.3 | 37 | 0.4 | |
| Transfer from a SNF, ICF, ALF | 6 | 0.0 | 5 | 0.0 | 14 | 0.0 | 23 | 0.3 | |
| Court/law enforcement | 10 | 0.0 | 9 | 0.0 | 7 | 0.0 | 22 | 0.3 | |
| Information not available | 20 | 0.1 | 12 | 0.0 | 2 | 0.0 | 8 | 0.1 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 22,055 | 56.5 | 19,080 | 65.6 | 20,872 | 63.9 | 4,745 | 54.6 | 5,037 | 55.8 |
| Medicaid | 2,301 | 5.9 | 2,182 | 7.5 | 2,663 | 8.1 | 381 | 4.4 | 420 | 4.7 |
| Medicare | 11,092 | 28.4 | 6,483 | 22.3 | 7,759 | 23.7 | 3,150 | 36.2 | 3,182 | 35.2 |
| Other government | 381 | 1.0 | 376 | 1.3 | 457 | 1.4 | 162 | 1.9 | 183 | 2.0 |
| Uninsured | 1,298 | 3.3 | 929 | 3.2 | 917 | 2.8 | 254 | 2.9 | 200 | 2.2 |
| Other | 10 | 0.0 | 17 | 0.1 | 19 | 0.1 | 5 | 0.1 | 9 | 0.1 |
| Unknown | 1,908 | 4.9 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 38,853 | 99.5 | 28,988 | 99.7 | 32,589 | 99.7 | 8,609 | 99.0 |
| Discharged, transferred to acute facility | 25 | 0.1 | 28 | 0.1 | 24 | 0.1 | 25 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 21 | 0.1 | 9 | 0.0 | 25 | 0.1 | 17 | 0.2 |
| Discharged, transferred to rehab facility | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Hospice | 2 | 0.0 | . | . | 2 | 0.0 | 3 | 0.0 |
| Left against medical advice | 116 | 0.3 | 9 | 0.0 | 16 | 0.0 | . | . |
| Court/Law Enforcement | 21 | 0.1 | 28 | 0.1 | 24 | 0.1 | 42 | 0.5 |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | 4 | 0.0 | 2 | 0.0 | 5 | 0.0 | 1 | 0.0 |
| All | 39,045 | 100.0 | 29,067 | 100.0 | 32,687 | 100.0 | 8,697 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke University Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|---------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 883,965 | 826,362 | 791,135 | 103,492 | 96,222 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,951 | \$2,818 | \$2,758 | \$8,208 | \$7,815 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 803,172 | 90.9 | 751,022 | 90.9 | 716,335 | 90.5 | 88,610 | 85.6 | 82,747 | 86.0 |
| SC | 15,363 | 1.7 | 15,579 | 1.9 | 14,574 | 1.8 | 3,234 | 3.1 | 3,057 | 3.2 |
| VA | 41,542 | 4.7 | 38,246 | 4.6 | 37,187 | 4.7 | 7,376 | 7.1 | 6,658 | 6.9 |
| GA | 2,715 | 0.3 | 2,607 | 0.3 | 2,612 | 0.3 | 607 | 0.6 | 453 | 0.5 |
| TN | 2,978 | 0.3 | 2,464 | 0.3 | 2,588 | 0.3 | 575 | 0.6 | 501 | 0.5 |
| Other | 18,195 | 2.1 | 16,444 | 2.0 | 17,839 | 2.3 | 3,090 | 3.0 | 2,806 | 2.9 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 19,331 | 2.2 | 19,274 | 2.3 | 19,338 | 2.4 | 2,372 | 2.3 | 1,241 | 1.3 |
| 1 - 17 years | 80,387 | 9.1 | 84,500 | 10.2 | 85,520 | 10.8 | 9,850 | 9.5 | 10,833 | 11.3 |
| 18 - 44 years | 207,093 | 23.4 | 207,322 | 25.1 | 206,266 | 26.1 | 20,613 | 19.9 | 19,898 | 20.7 |
| 45 - 64 years | 302,526 | 34.2 | 290,551 | 35.2 | 285,508 | 36.1 | 39,992 | 38.6 | 37,052 | 38.5 |
| 65 - 84 years | 251,817 | 28.5 | 206,702 | 25.0 | 179,360 | 22.7 | 28,038 | 27.1 | 25,349 | 26.3 |
| 85 or more years | 22,811 | 2.6 | 18,013 | 2.2 | 15,143 | 1.9 | 2,627 | 2.5 | 1,849 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 560,355 | 63.4 | 532,998 | 64.5 | 513,366 | 64.9 | 73,217 | 70.7 |
| African American | 219,764 | 24.9 | 217,265 | 26.3 | 211,093 | 26.7 | 23,290 | 22.5 |
| American Indian | 3,416 | 0.4 | 3,306 | 0.4 | 3,567 | 0.5 | 564 | 0.5 |
| Asian/Pacific Islander | 18,261 | 2.1 | 18,743 | 2.3 | 17,613 | 2.2 | 1,964 | 1.9 |
| Other Race | 49,667 | 5.6 | 39,172 | 4.7 | 35,496 | 4.5 | 3,493 | 3.4 |
| Unavailable | 32,502 | 3.7 | 14,878 | 1.8 | 10,000 | 1.3 | 964 | 0.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke University Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 25,195 | 2.9 | 25,261 | 3.1 | 24,858 | 3.1 | 2,424 | 2.3 |
| Non Hispanic | 803,705 | 90.9 | 762,834 | 92.3 | 734,523 | 92.8 | 98,406 | 95.1 |
| Unknown | 55,065 | 6.2 | 38,267 | 4.6 | 31,754 | 4.0 | 2,662 | 2.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 40,839 | 4.6 | 514,334 | 62.2 | 639,428 | 80.8 | 88,160 | 85.2 |
| Clinic or physician's office | 836,096 | 94.6 | 308,329 | 37.3 | 148,039 | 18.7 | 14,842 | 14.3 |
| Transfer from a hospital or other health care facility | 5,348 | 0.6 | 3,152 | 0.4 | 3,117 | 0.4 | 447 | 0.4 |
| Transfer from a SNF, ICF, ALF | 116 | 0.0 | 45 | 0.0 | 33 | 0.0 | 4 | 0.0 |
| Newborn | 19 | 0.0 | 4 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Court/law enforcement | 42 | 0.0 | 146 | 0.0 | 217 | 0.0 | 14 | 0.0 |
| Information not available | 1,505 | 0.2 | 352 | 0.0 | 300 | 0.0 | 24 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 428,596 | 48.5 | 445,821 | 53.9 | 446,844 | 56.5 | 56,123 | 54.2 | 52,299 | 54.4 |
| Medicaid | 89,737 | 10.2 | 99,698 | 12.1 | 104,215 | 13.2 | 8,894 | 8.6 | 8,819 | 9.2 |
| Medicare | 291,344 | 33.0 | 225,898 | 27.3 | 194,341 | 24.6 | 32,855 | 31.7 | 29,706 | 30.9 |
| Other government | 12,545 | 1.4 | 11,067 | 1.3 | 11,682 | 1.5 | 2,016 | 1.9 | 2,143 | 2.2 |
| Uninsured | 24,880 | 2.8 | 21,638 | 2.6 | 26,106 | 3.3 | 3,081 | 3.0 | 2,644 | 2.7 |
| Other | 436 | 0.0 | 5,883 | 0.7 | 7,947 | 1.0 | 523 | 0.5 | 611 | 0.6 |
| Unknown | 36,427 | 4.1 | 16,357 | 2.0 | . | . | . | . | . | . |

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Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Duke University Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|----------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 883,738 | 100.0 | 826,113 | 100.0 | 791,089 | 100.0 | 103,473 | 100.0 |
| Discharged, transferred to acute facility | 68 | 0.0 | 77 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 82 | 0.0 | 44 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to rehab facility | 2 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | 13 | 0.0 | . | . | . | . |
| Hospice | 8 | 0.0 | 7 | 0.0 | . | . | . | . |
| Left against medical advice | 32 | 0.0 | 20 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 2 | 0.0 | 72 | 0.0 | 42 | 0.0 | 19 | 0.0 |
| Expired | 10 | 0.0 | 2 | 0.0 | . | . | . | . |
| Other/Unknown | 19 | 0.0 | 9 | 0.0 | . | . | . | . |
| All | 883,965 | 100.0 | 826,362 | 100.0 | 791,135 | 100.0 | 103,492 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eagle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 5,664 | 6,689 | 5,957 | 5,475 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|-------|------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$1,170 | \$890 | \$534 | \$10 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 5,612 | 99.1 | 6,645 | 99.3 | 5,914 | 99.3 | 5,442 | 99.4 |
| SC | 2 | 0.0 | 4 | 0.1 | 4 | 0.1 | 2 | 0.0 |
| VA | 42 | 0.7 | 30 | 0.4 | 37 | 0.6 | 24 | 0.4 |
| GA | 2 | 0.0 | . | . | . | . | . | . |
| Other | 6 | 0.1 | 10 | 0.1 | 2 | 0.0 | 7 | 0.1 |
| Age Group | | | | | | | | |
| 1 - 17 years | 6 | 0.1 | 6 | 0.1 | 12 | 0.2 | 9 | 0.2 |
| 18 - 44 years | 451 | 8.0 | 467 | 7.0 | 580 | 9.7 | 499 | 9.1 |
| 45 - 64 years | 3,078 | 54.3 | 3,541 | 52.9 | 3,118 | 52.3 | 2,970 | 54.2 |
| 65 - 84 years | 2,078 | 36.7 | 2,622 | 39.2 | 2,192 | 36.8 | 1,936 | 35.4 |
| 85 or more years | 51 | 0.9 | 53 | 0.8 | 55 | 0.9 | 61 | 1.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,116 | 72.7 | 4,665 | 69.7 | 4,226 | 70.9 | 2,803 | 51.2 |
| African American | 954 | 16.8 | 999 | 14.9 | 942 | 15.8 | 641 | 11.7 |
| American Indian | 10 | 0.2 | 14 | 0.2 | 14 | 0.2 | 7 | 0.1 |
| Asian/Pacific Islander | 1 | 0.0 | . | . | 2 | 0.0 | 9 | 0.2 |
| Unavailable | 583 | 10.3 | 1,011 | 15.1 | 773 | 13.0 | 2,015 | 36.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eagle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 46 | 0.8 | 51 | 0.8 | 56 | 0.9 | 43 | 0.8 |
| Non Hispanic | 4,705 | 83.1 | 5,136 | 76.8 | 4,538 | 76.2 | 2,992 | 54.6 |
| Unknown | 913 | 16.1 | 1,502 | 22.5 | 1,363 | 22.9 | 2,440 | 44.6 |
| Point of Origin | | | | | | | | |
| Information not available | 5,664 | 100.0 | 6,689 | 100.0 | 5,957 | 100.0 | 5,475 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,417 | 42.7 | 1,529 | 22.9 | 3,363 | 56.5 | 4 | 0.1 |
| Medicaid | . | . | . | . | 105 | 1.8 | . | . |
| Medicare | 1,439 | 25.4 | 1,004 | 15.0 | 1,879 | 31.5 | . | . |
| Other government | 8 | 0.1 | 16 | 0.2 | 16 | 0.3 | . | . |
| Uninsured | 1,800 | 31.8 | 4,140 | 61.9 | 591 | 9.9 | 5,471 | 99.9 |
| Other | . | . | . | . | 3 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eagle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,664 | 100.0 | 6,689 | 100.0 | 5,957 | 100.0 | 5,475 | 100.0 |
| All | 5,664 | 100.0 | 6,689 | 100.0 | 5,957 | 100.0 | 5,475 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics East Carolina Endoscopy Center

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|-------|-------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 1,963 | 1,640 | 1,376 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$1,288 | \$1,287 | \$1,389 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 1,958 | 99.7 | 1,637 | 99.8 | 1,366 | 99.3 |
| SC | . | . | . | . | 1 | 0.1 |
| VA | 1 | 0.1 | 1 | 0.1 | . | . |
| GA | . | . | . | . | 1 | 0.1 |
| Other | 4 | 0.2 | 2 | 0.1 | 8 | 0.6 |
| Age Group | | | | | | |
| 18 - 44 years | 318 | 16.2 | 249 | 15.2 | 205 | 14.9 |
| 45 - 64 years | 1,119 | 57.0 | 946 | 57.7 | 805 | 58.5 |
| 65 - 84 years | 515 | 26.2 | 438 | 26.7 | 363 | 26.4 |
| 85 or more years | 11 | 0.6 | 7 | 0.4 | 3 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 876 | 44.6 | 703 | 42.9 | 593 | 43.1 |
| African American | 1,010 | 51.5 | 876 | 53.4 | 747 | 54.3 |
| American Indian | 4 | 0.2 | 4 | 0.2 | . | . |
| Asian/Pacific Islander | 14 | 0.7 | 9 | 0.5 | 10 | 0.7 |
| Other Race | 47 | 2.4 | 37 | 2.3 | 19 | 1.4 |
| Unavailable | 12 | 0.6 | 11 | 0.7 | 7 | 0.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
East Carolina Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 31 | 1.6 | 21 | 1.3 | 9 | 0.7 |
| Non Hispanic | 1,906 | 97.1 | 1,594 | 97.2 | 1,334 | 96.9 |
| Unknown | 26 | 1.3 | 25 | 1.5 | 33 | 2.4 |
| Point of Origin | | | | | | |
| Information not available | 1,963 | 100.0 | 1,640 | 100.0 | 1,376 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 782 | 39.8 | 584 | 35.6 | 476 | 34.6 |
| Medicaid | 275 | 14.0 | 246 | 15.0 | 212 | 15.4 |
| Medicare | 794 | 40.4 | 684 | 41.7 | 611 | 44.4 |
| Other government | 95 | 4.8 | 90 | 5.5 | 77 | 5.6 |
| Uninsured | 17 | 0.9 | 36 | 2.2 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics East Carolina Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 1,963 | 100.0 | 1,640 | 100.0 | 1,376 | 100.0 |
| All | 1,963 | 100.0 | 1,640 | 100.0 | 1,376 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eastern Regional Surgical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,933 | 1,649 | 1,453 | 1,521 | 1,490 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,780 | \$9,339 | \$10,729 | \$10,170 | \$7,648 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,931 | 99.9 | 1,645 | 99.8 | 1,452 | 99.9 | 1,517 | 99.7 | 1,483 | 99.5 |
| SC | . | . | . | . | . | . | . | . | 1 | 0.1 |
| VA | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 | 2 | 0.1 | 2 | 0.1 |
| GA | 1 | 0.1 | . | . | . | . | 1 | 0.1 | 1 | 0.1 |
| Other | . | . | 3 | 0.2 | . | . | 1 | 0.1 | 3 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 23 | 1.2 | 32 | 1.9 | 42 | 2.9 | 38 | 2.5 | 15 | 1.0 |
| 1 - 17 years | 91 | 4.7 | 115 | 7.0 | 108 | 7.4 | 160 | 10.5 | 207 | 13.9 |
| 18 - 44 years | 202 | 10.5 | 222 | 13.5 | 280 | 19.3 | 316 | 20.8 | 344 | 23.1 |
| 45 - 64 years | 501 | 25.9 | 429 | 26.0 | 366 | 25.2 | 404 | 26.6 | 388 | 26.0 |
| 65 - 84 years | 1,019 | 52.7 | 767 | 46.5 | 594 | 40.9 | 550 | 36.2 | 487 | 32.7 |
| 85 or more years | 97 | 5.0 | 84 | 5.1 | 63 | 4.3 | 53 | 3.5 | 49 | 3.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,443 | 74.7 | 1,179 | 71.5 | 1,027 | 70.7 | 1,044 | 68.6 |
| African American | 421 | 21.8 | 416 | 25.2 | 355 | 24.4 | 384 | 25.2 |
| American Indian | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 | 2 | 0.1 |
| Asian/Pacific Islander | 2 | 0.1 | 1 | 0.1 | . | . | 1 | 0.1 |
| Other Race | 53 | 2.7 | 45 | 2.7 | 62 | 4.3 | 69 | 4.5 |
| Unavailable | 13 | 0.7 | 7 | 0.4 | 8 | 0.6 | 21 | 1.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eastern Regional Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 44 | 2.3 | 40 | 2.4 | 53 | 3.6 | 58 | 3.8 |
| Non Hispanic | 1,880 | 97.3 | 1,602 | 97.1 | 1,392 | 95.8 | 1,437 | 94.5 |
| Unknown | 9 | 0.5 | 7 | 0.4 | 8 | 0.6 | 26 | 1.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 1,842 | 95.3 | 1,140 | 69.1 | . | . | . | . |
| Information not available | 91 | 4.7 | 509 | 30.9 | 1,453 | 100.0 | 1,521 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 667 | 34.5 | 526 | 31.9 | 528 | 36.3 | 575 | 37.8 | 634 | 42.6 |
| Medicaid | 127 | 6.6 | 165 | 10.0 | 180 | 12.4 | 234 | 15.4 | 241 | 16.2 |
| Medicare | 1,082 | 56.0 | 920 | 55.8 | 705 | 48.5 | 662 | 43.5 | 568 | 38.1 |
| Other government | 45 | 2.3 | 25 | 1.5 | 24 | 1.7 | 32 | 2.1 | 31 | 2.1 |
| Uninsured | 5 | 0.3 | 9 | 0.5 | 6 | 0.4 | 9 | 0.6 | 11 | 0.7 |
| Other | . | . | . | . | 8 | 0.6 | 9 | 0.6 | 5 | 0.3 |
| Unknown | 7 | 0.4 | 4 | 0.2 | 2 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eastern Regional Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,931 | 99.9 | 1,649 | 100.0 | 1,453 | 100.0 | 1,521 | 100.0 |
| Discharged, transferred to acute facility | 2 | 0.1 | . | . | . | . | . | . |
| All | 1,933 | 100.0 | 1,649 | 100.0 | 1,453 | 100.0 | 1,521 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Endoscopy Center NHRMC Physicians Group

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 2,495 | 529 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,977 | \$1,971 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 2,477 | 99.3 | 528 | 99.8 |
| SC | 12 | 0.5 | . | . |
| VA | 1 | 0.0 | . | . |
| GA | 1 | 0.0 | . | . |
| Other | 4 | 0.2 | 1 | 0.2 |
| Age Group | | | | |
| 18 - 44 years | 73 | 2.9 | 6 | 1.1 |
| 45 - 64 years | 536 | 21.5 | 73 | 13.8 |
| 65 - 84 years | 1,826 | 73.2 | 435 | 82.2 |
| 85 or more years | 60 | 2.4 | 15 | 2.8 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,861 | 74.6 | 393 | 74.3 |
| African American | 218 | 8.7 | 54 | 10.2 |
| American Indian | 3 | 0.1 | . | . |
| Asian/Pacific Islander | 1 | 0.0 | 1 | 0.2 |
| Other Race | 6 | 0.2 | 2 | 0.4 |
| Unavailable | 406 | 16.3 | 79 | 14.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Endoscopy Center NHRMC Physicians Group**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 10 | 0.4 | 1 | 0.2 |
| Non Hispanic | 1,866 | 74.8 | 400 | 75.6 |
| Unknown | 619 | 24.8 | 128 | 24.2 |
| Point of Origin | | | | |
| Information not available | 2,495 | 100.0 | 529 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 384 | 15.4 | 21 | 4.0 |
| Medicare | 2,059 | 82.5 | 495 | 93.6 |
| Uninsured | 13 | 0.5 | 3 | 0.6 |
| Unknown | 39 | 1.6 | 10 | 1.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Endoscopy Center NHRMC Physicians Group

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 2,495 | 100.0 | 529 | 100.0 |
| All | 2,495 | 100.0 | 529 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Endoscopy Center of Lake Norman

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 1,849 | 1,350 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,307 | \$1,303 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,834 | 99.2 | 1,337 | 99.0 |
| SC | 10 | 0.5 | 8 | 0.6 |
| VA | 1 | 0.1 | . | . |
| GA | 1 | 0.1 | . | . |
| TN | . | . | 1 | 0.1 |
| Other | 3 | 0.2 | 4 | 0.3 |
| Age Group | | | | |
| 1 - 17 years | 1 | 0.1 | 1 | 0.1 |
| 18 - 44 years | 108 | 5.8 | 71 | 5.3 |
| 45 - 64 years | 744 | 40.2 | 363 | 26.9 |
| 65 - 84 years | 994 | 53.8 | 911 | 67.5 |
| 85 or more years | 2 | 0.1 | 4 | 0.3 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,611 | 87.1 | 1,226 | 90.8 |
| African American | 159 | 8.6 | 87 | 6.4 |
| American Indian | 1 | 0.1 | 2 | 0.1 |
| Asian/Pacific Islander | 19 | 1.0 | 5 | 0.4 |
| Other Race | 46 | 2.5 | 30 | 2.2 |
| Unavailable | 13 | 0.7 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Endoscopy Center of Lake Norman

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 41 | 2.2 | 24 | 1.8 |
| Non Hispanic | 1,760 | 95.2 | 1,324 | 98.1 |
| Unknown | 48 | 2.6 | 2 | 0.1 |
| Point of Origin | | | | |
| Information not available | 1,849 | 100.0 | 1,350 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,066 | 57.7 | 482 | 35.7 |
| Medicaid | 26 | 1.4 | 10 | 0.7 |
| Medicare | 755 | 40.8 | 856 | 63.4 |
| Uninsured | 2 | 0.1 | 2 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Endoscopy Center of Lake Norman

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,849 | 100.0 | 1,350 | 100.0 |
| All | 1,849 | 100.0 | 1,350 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery Center of Morganton

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,757 | 2,748 | 2,379 | 2,110 | 2,151 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,610 | \$1,572 | \$1,790 | \$1,958 | \$1,904 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,749 | 99.7 | 2,733 | 99.5 | 2,365 | 99.4 | 2,099 | 99.5 | 2,145 | 99.7 |
| SC | 2 | 0.1 | 4 | 0.1 | 4 | 0.2 | 6 | 0.3 | . | . |
| VA | . | . | 2 | 0.1 | . | . | . | . | . | . |
| GA | . | . | 2 | 0.1 | 1 | 0.0 | . | . | 1 | 0.0 |
| TN | 3 | 0.1 | . | . | 3 | 0.1 | 2 | 0.1 | 2 | 0.1 |
| Other | 3 | 0.1 | 7 | 0.3 | 6 | 0.3 | 3 | 0.1 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 4 | 0.1 | 1 | 0.0 | 6 | 0.3 | 4 | 0.2 | 4 | 0.2 |
| 1 - 17 years | 9 | 0.3 | 20 | 0.7 | 15 | 0.6 | 13 | 0.6 | 15 | 0.7 |
| 18 - 44 years | 28 | 1.0 | 26 | 0.9 | 28 | 1.2 | 39 | 1.8 | 27 | 1.3 |
| 45 - 64 years | 581 | 21.1 | 519 | 18.9 | 405 | 17.0 | 450 | 21.3 | 421 | 19.6 |
| 65 - 84 years | 1,957 | 71.0 | 1,983 | 72.2 | 1,737 | 73.0 | 1,458 | 69.1 | 1,499 | 69.7 |
| 85 or more years | 178 | 6.5 | 199 | 7.2 | 188 | 7.9 | 146 | 6.9 | 185 | 8.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,584 | 93.7 | 2,597 | 94.5 | 2,285 | 96.0 | 2,006 | 95.1 |
| African American | 78 | 2.8 | 78 | 2.8 | 63 | 2.6 | 78 | 3.7 |
| American Indian | . | . | 3 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| Asian/Pacific Islander | 9 | 0.3 | 20 | 0.7 | 14 | 0.6 | 10 | 0.5 |
| Other Race | 41 | 1.5 | 26 | 0.9 | 7 | 0.3 | 8 | 0.4 |
| Unavailable | 45 | 1.6 | 24 | 0.9 | 9 | 0.4 | 7 | 0.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Eye Surgery Center of Morganton**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 17 | 0.6 | 29 | 1.1 | 5 | 0.2 | 10 | 0.5 |
| Non Hispanic | 2,697 | 97.8 | 2,704 | 98.4 | 2,360 | 99.2 | 2,059 | 97.6 |
| Unknown | 43 | 1.6 | 15 | 0.5 | 14 | 0.6 | 41 | 1.9 |
| Point of Origin | | | | | | | | |
| Information not available | 2,757 | 100.0 | 2,748 | 100.0 | 2,379 | 100.0 | 2,110 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 441 | 16.0 | 403 | 14.7 | 344 | 14.5 | 357 | 16.9 | 319 | 14.8 |
| Medicaid | 66 | 2.4 | 53 | 1.9 | 55 | 2.3 | 57 | 2.7 | 63 | 2.9 |
| Medicare | 2,183 | 79.2 | 2,195 | 79.9 | 1,942 | 81.6 | 1,678 | 79.5 | 1,750 | 81.4 |
| Other government | . | . | . | . | 3 | 0.1 | 2 | 0.1 | 2 | 0.1 |
| Uninsured | 67 | 2.4 | 97 | 3.5 | 35 | 1.5 | 16 | 0.8 | 17 | 0.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Eye Surgery Center of Morganton**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,757 | 100.0 | 2,748 | 100.0 | 2,379 | 100.0 | 2,110 | 100.0 |
| All | 2,757 | 100.0 | 2,748 | 100.0 | 2,379 | 100.0 | 2,110 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery Center of Shelby

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,546 | 2,446 | 2,098 | 1,874 | 1,997 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,562 | \$1,526 | \$1,716 | \$1,858 | \$1,872 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,495 | 98.0 | 2,365 | 96.7 | 2,063 | 98.3 | 1,843 | 98.3 | 1,962 | 98.2 |
| SC | 49 | 1.9 | 74 | 3.0 | 33 | 1.6 | 29 | 1.5 | 33 | 1.7 |
| GA | 1 | 0.0 | 1 | 0.0 | . | . | . | . | 1 | 0.1 |
| Other | 1 | 0.0 | 6 | 0.2 | 2 | 0.1 | 2 | 0.1 | 1 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2 | 0.1 | 1 | 0.0 | 3 | 0.1 | . | . | . | . |
| 1 - 17 years | 5 | 0.2 | 4 | 0.2 | 4 | 0.2 | 3 | 0.2 | 12 | 0.6 |
| 18 - 44 years | 29 | 1.1 | 21 | 0.9 | 28 | 1.3 | 33 | 1.8 | 28 | 1.4 |
| 45 - 64 years | 460 | 18.1 | 449 | 18.4 | 411 | 19.6 | 403 | 21.5 | 409 | 20.5 |
| 65 - 84 years | 1,893 | 74.4 | 1,823 | 74.5 | 1,508 | 71.9 | 1,316 | 70.2 | 1,400 | 70.1 |
| 85 or more years | 157 | 6.2 | 148 | 6.1 | 144 | 6.9 | 119 | 6.4 | 148 | 7.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,320 | 91.1 | 2,221 | 90.8 | 1,873 | 89.3 | 1,670 | 89.1 |
| African American | 180 | 7.1 | 190 | 7.8 | 212 | 10.1 | 178 | 9.5 |
| American Indian | . | . | 4 | 0.2 | . | . | 4 | 0.2 |
| Asian/Pacific Islander | 4 | 0.2 | 6 | 0.2 | 1 | 0.0 | 7 | 0.4 |
| Other Race | 12 | 0.5 | 7 | 0.3 | 4 | 0.2 | 6 | 0.3 |
| Unavailable | 30 | 1.2 | 18 | 0.7 | 8 | 0.4 | 9 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery Center of Shelby

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 7 | 0.3 | 12 | 0.5 | 7 | 0.3 | 16 | 0.9 |
| Non Hispanic | 2,512 | 98.7 | 2,416 | 98.8 | 2,075 | 98.9 | 1,765 | 94.2 |
| Unknown | 27 | 1.1 | 18 | 0.7 | 16 | 0.8 | 93 | 5.0 |
| Point of Origin | | | | | | | | |
| Information not available | 2,546 | 100.0 | 2,446 | 100.0 | 2,098 | 100.0 | 1,874 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 354 | 13.9 | 354 | 14.5 | 301 | 14.3 | 273 | 14.6 | 271 | 13.6 |
| Medicaid | 52 | 2.0 | 49 | 2.0 | 66 | 3.1 | 74 | 3.9 | 79 | 4.0 |
| Medicare | 2,090 | 82.1 | 1,943 | 79.4 | 1,689 | 80.5 | 1,499 | 80.0 | 1,619 | 81.1 |
| Other government | . | . | . | . | . | . | 7 | 0.4 | 5 | 0.3 |
| Uninsured | 50 | 2.0 | 100 | 4.1 | 42 | 2.0 | 21 | 1.1 | 23 | 1.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery Center of Shelby

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,546 | 100.0 | 2,446 | 100.0 | 2,098 | 100.0 | 1,874 | 100.0 |
| All | 2,546 | 100.0 | 2,446 | 100.0 | 2,098 | 100.0 | 1,874 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery and Laser Clinic Cabarrus Eye Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,237 | 3,343 | 3,211 | 3,153 | 3,405 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,508 | \$1,556 | \$1,566 | \$1,600 | \$1,627 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,228 | 99.7 | 3,329 | 99.6 | 3,189 | 99.3 | 3,129 | 99.2 | 3,393 | 99.6 |
| SC | 4 | 0.1 | 3 | 0.1 | 12 | 0.4 | 7 | 0.2 | 4 | 0.1 |
| VA | . | . | 4 | 0.1 | 3 | 0.1 | 4 | 0.1 | 1 | 0.0 |
| GA | 2 | 0.1 | 3 | 0.1 | . | . | . | . | 3 | 0.1 |
| TN | 1 | 0.0 | . | . | . | . | . | . | . | . |
| Other | 2 | 0.1 | 4 | 0.1 | 7 | 0.2 | 13 | 0.4 | 4 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 2 | 0.1 | 1 | 0.0 | . | . | 2 | 0.1 | 3 | 0.1 |
| 18 - 44 years | 50 | 1.5 | 35 | 1.0 | 63 | 2.0 | 25 | 0.8 | 52 | 1.5 |
| 45 - 64 years | 677 | 20.9 | 760 | 22.7 | 707 | 22.0 | 684 | 21.7 | 791 | 23.2 |
| 65 - 84 years | 2,355 | 72.8 | 2,370 | 70.9 | 2,257 | 70.3 | 2,258 | 71.6 | 2,335 | 68.6 |
| 85 or more years | 153 | 4.7 | 177 | 5.3 | 184 | 5.7 | 184 | 5.8 | 224 | 6.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,927 | 90.4 | 3,073 | 91.9 | 2,900 | 90.3 | 2,744 | 87.0 |
| African American | 236 | 7.3 | 205 | 6.1 | 163 | 5.1 | 203 | 6.4 |
| American Indian | 1 | 0.0 | 5 | 0.1 | 3 | 0.1 | . | . |
| Asian/Pacific Islander | 7 | 0.2 | 6 | 0.2 | 9 | 0.3 | 2 | 0.1 |
| Other Race | 66 | 2.0 | 54 | 1.6 | 41 | 1.3 | 43 | 1.4 |
| Unavailable | . | . | . | . | 95 | 3.0 | 161 | 5.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Eye Surgery and Laser Clinic Cabarrus Eye Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 28 | 0.9 | 41 | 1.2 | 27 | 0.8 | 28 | 0.9 |
| Non Hispanic | 3,171 | 98.0 | 2,887 | 86.4 | 3,088 | 96.2 | 2,964 | 94.0 |
| Unknown | 38 | 1.2 | 415 | 12.4 | 96 | 3.0 | 161 | 5.1 |
| Point of Origin | | | | | | | | |
| Information not available | 3,237 | 100.0 | 3,343 | 100.0 | 3,211 | 100.0 | 3,153 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,462 | 45.2 | 1,295 | 38.7 | 996 | 31.0 | 934 | 29.6 | 1,153 | 33.9 |
| Medicaid | 41 | 1.3 | 37 | 1.1 | 49 | 1.5 | 54 | 1.7 | 53 | 1.6 |
| Medicare | 1,672 | 51.7 | 1,957 | 58.5 | 2,088 | 65.0 | 2,103 | 66.7 | 2,131 | 62.6 |
| Other government | 17 | 0.5 | 5 | 0.1 | 9 | 0.3 | 3 | 0.1 | 4 | 0.1 |
| Uninsured | . | . | . | . | . | . | 2 | 0.1 | 3 | 0.1 |
| Other | 45 | 1.4 | 49 | 1.5 | 69 | 2.1 | 56 | 1.8 | 61 | 1.8 |
| Unknown | . | . | . | . | . | . | 1 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Eye Surgery and Laser Clinic Cabarrus Eye Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,237 | 100.0 | 3,343 | 100.0 | 3,211 | 100.0 | 3,153 | 100.0 |
| All | 3,237 | 100.0 | 3,343 | 100.0 | 3,211 | 100.0 | 3,153 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Fayetteville Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 12,800 | 13,478 | 9,555 | 12,606 | 13,558 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|-----------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$6,091 | \$5,994 | \$194,141 | \$4,960 | \$4,035 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 12,733 | 99.5 | 13,402 | 99.4 | 9,509 | 99.5 | 12,539 | 99.5 | 13,501 | 99.6 |
| SC | 25 | 0.2 | 25 | 0.2 | 15 | 0.2 | 18 | 0.1 | 17 | 0.1 |
| VA | 5 | 0.0 | 7 | 0.1 | 3 | 0.0 | 7 | 0.1 | 2 | 0.0 |
| GA | 6 | 0.0 | 7 | 0.1 | 5 | 0.1 | 3 | 0.0 | 2 | 0.0 |
| TN | 2 | 0.0 | 2 | 0.0 | . | . | . | . | 2 | 0.0 |
| Other | 29 | 0.2 | 35 | 0.3 | 23 | 0.2 | 39 | 0.3 | 34 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 351 | 2.7 | 461 | 3.4 | 321 | 3.4 | 575 | 4.6 | 183 | 1.3 |
| 1 - 17 years | 1,370 | 10.7 | 1,866 | 13.8 | 1,230 | 12.9 | 1,623 | 12.9 | 2,152 | 15.9 |
| 18 - 44 years | 2,360 | 18.4 | 2,579 | 19.1 | 1,837 | 19.2 | 2,575 | 20.4 | 2,695 | 19.9 |
| 45 - 64 years | 4,437 | 34.7 | 4,460 | 33.1 | 3,207 | 33.6 | 4,312 | 34.2 | 4,693 | 34.6 |
| 65 - 84 years | 4,103 | 32.1 | 3,927 | 29.1 | 2,796 | 29.3 | 3,345 | 26.5 | 3,663 | 27.0 |
| 85 or more years | 179 | 1.4 | 185 | 1.4 | 164 | 1.7 | 176 | 1.4 | 172 | 1.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,300 | 57.0 | 7,182 | 53.3 | 5,662 | 59.3 | 6,877 | 54.6 |
| African American | 3,780 | 29.5 | 3,483 | 25.8 | 2,629 | 27.5 | 3,116 | 24.7 |
| American Indian | 123 | 1.0 | 101 | 0.7 | 55 | 0.6 | 52 | 0.4 |
| Asian/Pacific Islander | 109 | 0.9 | 105 | 0.8 | 74 | 0.8 | 54 | 0.4 |
| Other Race | 643 | 5.0 | 860 | 6.4 | 556 | 5.8 | 659 | 5.2 |
| Unavailable | 845 | 6.6 | 1,747 | 13.0 | 579 | 6.1 | 1,848 | 14.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Fayetteville Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|-------|------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 445 | 3.5 | 362 | 2.7 | 257 | 2.7 | 233 | 1.8 |
| Non Hispanic | 11,646 | 91.0 | 12,420 | 92.2 | 8,725 | 91.3 | 10,069 | 79.9 |
| Unknown | 709 | 5.5 | 696 | 5.2 | 573 | 6.0 | 2,304 | 18.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 12,800 | 100.0 | 13,478 | 100.0 | 3,403 | 35.6 | . | . |
| Information not available | . | . | . | . | 6,152 | 64.4 | 12,606 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,167 | 32.6 | 4,291 | 31.8 | 3,213 | 33.6 | 4,432 | 35.2 | 4,778 | 35.2 |
| Medicaid | 1,710 | 13.4 | 2,061 | 15.3 | 1,365 | 14.3 | 1,703 | 13.5 | 1,847 | 13.6 |
| Medicare | 5,017 | 39.2 | 4,854 | 36.0 | 3,353 | 35.1 | 3,937 | 31.2 | 4,285 | 31.6 |
| Other government | 1,853 | 14.5 | 2,194 | 16.3 | 1,576 | 16.5 | 2,212 | 17.5 | 2,285 | 16.9 |
| Uninsured | 53 | 0.4 | 78 | 0.6 | 27 | 0.3 | 97 | 0.8 | 103 | 0.8 |
| Other | . | . | . | . | . | . | . | . | 231 | 1.7 |
| Unknown | . | . | . | . | 21 | 0.2 | 225 | 1.8 | 29 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Fayetteville Ambulatory Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|-------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 12,800 | 100.0 | 13,478 | 100.0 | 9,555 | 100.0 | 12,606 | 100.0 |
| All | 12,800 | 100.0 | 13,478 | 100.0 | 9,555 | 100.0 | 12,606 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Fayetteville Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,862 | 10,438 | 8,619 | 9,845 | 9,759 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,353 | \$1,733 | \$1,698 | \$1,673 | \$1,685 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,839 | 99.7 | 10,385 | 99.5 | 8,595 | 99.7 | 9,814 | 99.7 | 9,725 | 99.7 |
| SC | 4 | 0.0 | 11 | 0.1 | 4 | 0.0 | 1 | 0.0 | 9 | 0.1 |
| VA | . | . | 2 | 0.0 | 2 | 0.0 | 5 | 0.1 | . | . |
| GA | 3 | 0.0 | 6 | 0.1 | 1 | 0.0 | 2 | 0.0 | 5 | 0.1 |
| TN | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Other | 14 | 0.2 | 32 | 0.3 | 15 | 0.2 | 22 | 0.2 | 18 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 2 | 0.0 | 1 | 0.0 | 7 | 0.1 | 6 | 0.1 |
| 18 - 44 years | 1,253 | 14.1 | 1,656 | 15.9 | 1,385 | 16.1 | 1,587 | 16.1 | 1,605 | 16.4 |
| 45 - 64 years | 4,191 | 47.3 | 5,472 | 52.4 | 4,504 | 52.3 | 5,206 | 52.9 | 5,184 | 53.1 |
| 65 - 84 years | 3,293 | 37.2 | 3,165 | 30.3 | 2,576 | 29.9 | 2,882 | 29.3 | 2,811 | 28.8 |
| 85 or more years | 125 | 1.4 | 143 | 1.4 | 153 | 1.8 | 163 | 1.7 | 153 | 1.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,592 | 51.8 | 5,033 | 48.2 | 3,176 | 36.8 | 633 | 6.4 |
| African American | 3,071 | 34.7 | 3,407 | 32.6 | 1,941 | 22.5 | 379 | 3.8 |
| American Indian | 178 | 2.0 | 70 | 0.7 | 74 | 0.9 | 21 | 0.2 |
| Asian/Pacific Islander | 126 | 1.4 | 126 | 1.2 | 75 | 0.9 | 22 | 0.2 |
| Other Race | 6 | 0.1 | 9 | 0.1 | 14 | 0.2 | 4 | 0.0 |
| Unavailable | 889 | 10.0 | 1,793 | 17.2 | 3,339 | 38.7 | 8,786 | 89.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Fayetteville Gastroenterology Associates**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 157 | 1.8 | . | . | . | . | . | . |
| Non Hispanic | 8,555 | 96.5 | 10,438 | 100.0 | 8,619 | 100.0 | 9,845 | 100.0 |
| Unknown | 150 | 1.7 | . | . | . | . | . | . |
| Point of Origin | | | | | | | | |
| Information not available | 8,862 | 100.0 | 10,438 | 100.0 | 8,619 | 100.0 | 9,845 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,821 | 43.1 | 4,698 | 45.0 | 3,864 | 44.8 | 4,434 | 45.0 | 4,520 | 46.3 |
| Medicaid | 758 | 8.6 | 758 | 7.3 | 577 | 6.7 | 687 | 7.0 | 675 | 6.9 |
| Medicare | 3,340 | 37.7 | 3,409 | 32.7 | 2,881 | 33.4 | 3,259 | 33.1 | 3,147 | 32.2 |
| Other government | 770 | 8.7 | 1,265 | 12.1 | 1,029 | 11.9 | 1,206 | 12.2 | 1,129 | 11.6 |
| Uninsured | 173 | 2.0 | 307 | 2.9 | 267 | 3.1 | 257 | 2.6 | 287 | 2.9 |
| Other | . | . | 1 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Fayetteville Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,862 | 100.0 | 10,438 | 100.0 | 8,619 | 100.0 | 9,845 | 100.0 |
| All | 8,862 | 100.0 | 10,438 | 100.0 | 8,619 | 100.0 | 9,845 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics First Health Montgomery Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,425 | 9,306 | 8,588 | 176 | 159 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$993 | \$993 | \$931 | \$3,776 | \$4,231 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,417 | 99.9 | 9,297 | 99.9 | 8,567 | 99.8 | 175 | 99.4 | 158 | 99.4 |
| SC | 2 | 0.0 | 3 | 0.0 | 5 | 0.1 | 1 | 0.6 | 1 | 0.6 |
| VA | . | . | . | . | 4 | 0.0 | . | . | . | . |
| GA | . | . | 1 | 0.0 | . | . | . | . | . | . |
| Other | 6 | 0.1 | 5 | 0.1 | 12 | 0.1 | . | . | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 28 | 0.3 | 36 | 0.4 | 52 | 0.6 | . | . | . | . |
| 1 - 17 years | 461 | 4.4 | 476 | 5.1 | 504 | 5.9 | 2 | 1.1 | 1 | 0.6 |
| 18 - 44 years | 1,596 | 15.3 | 1,673 | 18.0 | 1,450 | 16.9 | 25 | 14.2 | 27 | 17.0 |
| 45 - 64 years | 3,729 | 35.8 | 3,416 | 36.7 | 3,078 | 35.8 | 94 | 53.4 | 72 | 45.3 |
| 65 - 84 years | 3,602 | 34.6 | 2,856 | 30.7 | 2,583 | 30.1 | 42 | 23.9 | 48 | 30.2 |
| 85 or more years | 1,009 | 9.7 | 849 | 9.1 | 921 | 10.7 | 13 | 7.4 | 11 | 6.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,490 | 71.8 | 6,541 | 70.3 | 6,221 | 72.4 | 133 | 75.6 |
| African American | 2,251 | 21.6 | 2,138 | 23.0 | 1,774 | 20.7 | 33 | 18.8 |
| American Indian | 15 | 0.1 | 16 | 0.2 | 13 | 0.2 | 1 | 0.6 |
| Asian/Pacific Islander | 69 | 0.7 | 48 | 0.5 | 60 | 0.7 | 1 | 0.6 |
| Other Race | 541 | 5.2 | 533 | 5.7 | 505 | 5.9 | 7 | 4.0 |
| Unavailable | 59 | 0.6 | 30 | 0.3 | 15 | 0.2 | 1 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics First Health Montgomery Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 465 | 4.5 | 463 | 5.0 | 337 | 3.9 | 2 | 1.1 |
| Non Hispanic | 9,747 | 93.5 | 8,629 | 92.7 | 7,986 | 93.0 | 170 | 96.6 |
| Unknown | 213 | 2.0 | 214 | 2.3 | 265 | 3.1 | 4 | 2.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,418 | 99.9 | 9,294 | 99.9 | 8,582 | 99.9 | 173 | 98.3 |
| Clinic or physician's office | 3 | 0.0 | . | . | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 3 | 0.0 | 10 | 0.1 | 5 | 0.1 | 2 | 1.1 |
| Court/law enforcement | . | . | . | . | 1 | 0.0 | 1 | 0.6 |
| Information not available | 1 | 0.0 | 2 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,492 | 33.5 | 2,854 | 30.7 | 2,546 | 29.6 | 76 | 43.2 | 63 | 39.6 |
| Medicaid | 1,197 | 11.5 | 1,243 | 13.4 | 1,128 | 13.1 | 20 | 11.4 | 16 | 10.1 |
| Medicare | 4,805 | 46.1 | 4,201 | 45.1 | 3,786 | 44.1 | 66 | 37.5 | 62 | 39.0 |
| Other government | 194 | 1.9 | 192 | 2.1 | 208 | 2.4 | 4 | 2.3 | 5 | 3.1 |
| Uninsured | 542 | 5.2 | 594 | 6.4 | 418 | 4.9 | 6 | 3.4 | 12 | 7.5 |
| Other | 195 | 1.9 | 186 | 2.0 | 470 | 5.5 | 4 | 2.3 | 1 | 0.6 |
| Unknown | . | . | 36 | 0.4 | 32 | 0.4 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
First Health Montgomery Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,414 | 99.9 | 9,292 | 99.8 | 8,578 | 99.9 | 173 | 98.3 |
| Discharged, transferred to acute facility | 5 | 0.0 | 3 | 0.0 | 6 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.0 | 9 | 0.1 | 4 | 0.0 | 2 | 1.1 |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Court/Law Enforcement | . | . | . | . | . | . | 1 | 0.6 |
| All | 10,425 | 100.0 | 9,306 | 100.0 | 8,588 | 100.0 | 176 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics First Health Moore Regional Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 98,126 | 91,652 | 86,174 | 16,235 | 18,378 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,805 | \$3,797 | \$3,404 | \$8,635 | \$7,887 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 97,138 | 99.0 | 90,605 | 98.9 | 84,955 | 98.6 | 15,988 | 98.5 | 18,108 | 98.5 |
| SC | 648 | 0.7 | 685 | 0.7 | 687 | 0.8 | 152 | 0.9 | 191 | 1.0 |
| VA | 50 | 0.1 | 36 | 0.0 | 67 | 0.1 | 12 | 0.1 | 20 | 0.1 |
| GA | 15 | 0.0 | 29 | 0.0 | 32 | 0.0 | 5 | 0.0 | 2 | 0.0 |
| TN | 11 | 0.0 | 14 | 0.0 | 19 | 0.0 | 1 | 0.0 | 3 | 0.0 |
| Other | 264 | 0.3 | 283 | 0.3 | 414 | 0.5 | 77 | 0.5 | 54 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 711 | 0.7 | 669 | 0.7 | 735 | 0.9 | 65 | 0.4 | 26 | 0.1 |
| 1 - 17 years | 2,887 | 2.9 | 3,112 | 3.4 | 2,832 | 3.3 | 282 | 1.7 | 309 | 1.7 |
| 18 - 44 years | 17,946 | 18.3 | 16,233 | 17.7 | 15,134 | 17.6 | 2,301 | 14.2 | 2,472 | 13.5 |
| 45 - 64 years | 34,550 | 35.2 | 32,656 | 35.6 | 30,482 | 35.4 | 6,028 | 37.1 | 6,824 | 37.1 |
| 65 - 84 years | 36,171 | 36.9 | 33,059 | 36.1 | 31,193 | 36.2 | 6,458 | 39.8 | 7,583 | 41.3 |
| 85 or more years | 5,861 | 6.0 | 5,923 | 6.5 | 5,798 | 6.7 | 1,101 | 6.8 | 1,164 | 6.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 70,721 | 72.1 | 66,427 | 72.5 | 63,376 | 73.5 | 11,604 | 71.5 |
| African American | 20,340 | 20.7 | 18,908 | 20.6 | 17,037 | 19.8 | 3,684 | 22.7 |
| American Indian | 3,544 | 3.6 | 3,827 | 4.2 | 3,421 | 4.0 | 670 | 4.1 |
| Asian/Pacific Islander | 287 | 0.3 | 323 | 0.4 | 307 | 0.4 | 29 | 0.2 |
| Other Race | 2,137 | 2.2 | 1,621 | 1.8 | 1,540 | 1.8 | 222 | 1.4 |
| Unavailable | 1,097 | 1.1 | 546 | 0.6 | 493 | 0.6 | 26 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
First Health Moore Regional Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,179 | 2.2 | 1,711 | 1.9 | 1,788 | 2.1 | 209 | 1.3 |
| Non Hispanic | 91,725 | 93.5 | 86,417 | 94.3 | 79,360 | 92.1 | 15,868 | 97.7 |
| Unknown | 4,222 | 4.3 | 3,524 | 3.8 | 5,026 | 5.8 | 158 | 1.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 97,675 | 99.5 | 91,259 | 99.6 | 85,772 | 99.5 | 16,093 | 99.1 |
| Clinic or physician's office | 49 | 0.0 | 25 | 0.0 | 36 | 0.0 | 5 | 0.0 |
| Transfer from a hospital or other health care facility | 166 | 0.2 | 77 | 0.1 | 66 | 0.1 | 27 | 0.2 |
| Transfer from a SNF, ICF, ALF | 162 | 0.2 | 168 | 0.2 | 147 | 0.2 | 102 | 0.6 |
| Newborn | 1 | 0.0 | 1 | 0.0 | 9 | 0.0 | . | . |
| Court/law enforcement | 25 | 0.0 | 36 | 0.0 | 38 | 0.0 | 7 | 0.0 |
| Information not available | 48 | 0.0 | 86 | 0.1 | 106 | 0.1 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 37,706 | 38.4 | 31,185 | 34.0 | 28,186 | 32.7 | 5,297 | 32.6 | 6,363 | 34.6 |
| Medicaid | 9,291 | 9.5 | 8,737 | 9.5 | 7,856 | 9.1 | 1,219 | 7.5 | 1,131 | 6.2 |
| Medicare | 40,414 | 41.2 | 40,024 | 43.7 | 38,430 | 44.6 | 8,141 | 50.1 | 9,157 | 49.8 |
| Other government | 5,533 | 5.6 | 5,622 | 6.1 | 6,062 | 7.0 | 735 | 4.5 | 838 | 4.6 |
| Uninsured | 2,945 | 3.0 | 3,293 | 3.6 | 2,628 | 3.0 | 423 | 2.6 | 484 | 2.6 |
| Other | 2,237 | 2.3 | 2,462 | 2.7 | 1,846 | 2.1 | 418 | 2.6 | 405 | 2.2 |
| Unknown | . | . | 329 | 0.4 | 1,166 | 1.4 | 2 | 0.0 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
First Health Moore Regional Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 97,322 | 99.2 | 90,693 | 99.0 | 85,049 | 98.7 | 15,988 | 98.5 |
| Discharged, transferred to acute facility | 548 | 0.6 | 720 | 0.8 | 937 | 1.1 | 122 | 0.8 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 180 | 0.2 | 166 | 0.2 | 106 | 0.1 | 108 | 0.7 |
| Discharged, transferred to psychiatric facility | 4 | 0.0 | 5 | 0.0 | 10 | 0.0 | 1 | 0.0 |
| Hospice | 10 | 0.0 | 10 | 0.0 | 5 | 0.0 | . | . |
| Left against medical advice | 27 | 0.0 | 11 | 0.0 | 21 | 0.0 | 7 | 0.0 |
| Court/Law Enforcement | 27 | 0.0 | 34 | 0.0 | 37 | 0.0 | 7 | 0.0 |
| Expired | 5 | 0.0 | 8 | 0.0 | 9 | 0.0 | 2 | 0.0 |
| Other/Unknown | 3 | 0.0 | 5 | 0.0 | . | . | . | . |
| All | 98,126 | 100.0 | 91,652 | 100.0 | 86,174 | 100.0 | 16,235 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics First Health Richmond Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 34,029 | 32,026 | 29,570 | 2,238 | 2,454 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,326 | \$1,227 | \$1,189 | \$3,645 | \$3,264 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 33,258 | 97.7 | 31,344 | 97.9 | 28,872 | 97.6 | 2,044 | 91.3 | 2,184 | 89.0 |
| SC | 723 | 2.1 | 659 | 2.1 | 638 | 2.2 | 186 | 8.3 | 268 | 10.9 |
| VA | 4 | 0.0 | 4 | 0.0 | 10 | 0.0 | 1 | 0.0 | . | . |
| GA | 3 | 0.0 | 4 | 0.0 | 16 | 0.1 | . | . | . | . |
| TN | . | . | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 41 | 0.1 | 11 | 0.0 | 33 | 0.1 | 7 | 0.3 | 2 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 301 | 0.9 | 326 | 1.0 | 286 | 1.0 | 14 | 0.6 | 4 | 0.2 |
| 1 - 17 years | 1,514 | 4.4 | 1,606 | 5.0 | 1,543 | 5.2 | 145 | 6.5 | 145 | 5.9 |
| 18 - 44 years | 8,890 | 26.1 | 9,367 | 29.2 | 8,525 | 28.8 | 434 | 19.4 | 456 | 18.6 |
| 45 - 64 years | 11,690 | 34.4 | 10,375 | 32.4 | 9,807 | 33.2 | 894 | 39.9 | 916 | 37.3 |
| 65 - 84 years | 10,442 | 30.7 | 9,143 | 28.5 | 8,430 | 28.5 | 619 | 27.7 | 809 | 33.0 |
| 85 or more years | 1,192 | 3.5 | 1,209 | 3.8 | 979 | 3.3 | 132 | 5.9 | 124 | 5.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 22,648 | 66.6 | 21,181 | 66.1 | 19,920 | 67.4 | 1,481 | 66.2 |
| African American | 10,127 | 29.8 | 9,529 | 29.8 | 8,492 | 28.7 | 686 | 30.7 |
| American Indian | 343 | 1.0 | 345 | 1.1 | 266 | 0.9 | 21 | 0.9 |
| Asian/Pacific Islander | 95 | 0.3 | 86 | 0.3 | 106 | 0.4 | 4 | 0.2 |
| Other Race | 656 | 1.9 | 753 | 2.4 | 718 | 2.4 | 46 | 2.1 |
| Unavailable | 160 | 0.5 | 132 | 0.4 | 68 | 0.2 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
First Health Richmond Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|-------|--------|------|--------|-------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 541 | 1.6 | 628 | 2.0 | 572 | 1.9 | 35 | 1.6 |
| Non Hispanic | 33,142 | 97.4 | 30,925 | 96.6 | 28,690 | 97.0 | 2,192 | 97.9 |
| Unknown | 346 | 1.0 | 473 | 1.5 | 308 | 1.0 | 11 | 0.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 34,015 | 100.0 | 31,992 | 99.9 | 29,556 | 100.0 | 2,229 | 99.6 |
| Clinic or physician's office | 1 | 0.0 | 4 | 0.0 | 5 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 6 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 4 | 0.0 | 7 | 0.0 | 4 | 0.0 | 8 | 0.4 |
| Court/law enforcement | 2 | 0.0 | 3 | 0.0 | . | . | . | . |
| Information not available | 1 | 0.0 | 18 | 0.1 | 4 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 11,694 | 34.4 | 9,402 | 29.4 | 8,697 | 29.4 | 697 | 31.1 | 719 | 29.3 |
| Medicaid | 6,382 | 18.8 | 7,223 | 22.6 | 6,617 | 22.4 | 407 | 18.2 | 428 | 17.4 |
| Medicare | 14,036 | 41.2 | 13,301 | 41.5 | 12,257 | 41.5 | 1,024 | 45.8 | 1,209 | 49.3 |
| Other government | 618 | 1.8 | 772 | 2.4 | 722 | 2.4 | 29 | 1.3 | 30 | 1.2 |
| Uninsured | 974 | 2.9 | 858 | 2.7 | 680 | 2.3 | 57 | 2.5 | 43 | 1.8 |
| Other | 325 | 1.0 | 218 | 0.7 | 69 | 0.2 | 24 | 1.1 | 25 | 1.0 |
| Unknown | . | . | 252 | 0.8 | 528 | 1.8 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
First Health Richmond Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 33,994 | 99.9 | 31,967 | 99.8 | 29,514 | 99.8 | 2,225 | 99.4 |
| Discharged, transferred to acute facility | 24 | 0.1 | 28 | 0.1 | 45 | 0.2 | 4 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 4 | 0.0 | 9 | 0.0 | 4 | 0.0 | 9 | 0.4 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 5 | 0.0 | 19 | 0.1 | 7 | 0.0 | . | . |
| Court/Law Enforcement | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 34,029 | 100.0 | 32,026 | 100.0 | 29,570 | 100.0 | 2,238 | 100.0 |

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
FirstHealth Moore Regional Hospital - Hoke Campus**

| Patient Characteristics | Fiscal Year | |
|-------------------------------|--------------|--|
| | 2014 | |
| Total Number of Visits | 3,082 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|----------------|--|
| | 2014 | |
| Average Patient Charges | \$1,859 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 3,066 | 99.5 |
| SC | 9 | 0.3 |
| VA | 1 | 0.0 |
| Other | 6 | 0.2 |
| Age Group | | |
| Less than 1 year | 103 | 3.3 |
| 1 - 17 years | 266 | 8.6 |
| 18 - 44 years | 606 | 19.7 |
| 45 - 64 years | 1,192 | 38.7 |
| 65 - 84 years | 810 | 26.3 |
| 85 or more years | 105 | 3.4 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 1,309 | 42.5 |
| African American | 1,265 | 41.0 |
| American Indian | 340 | 11.0 |
| Asian/Pacific Islander | 10 | 0.3 |
| Other Race | 139 | 4.5 |
| Unavailable | 19 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
FirstHealth Moore Regional Hospital - Hoke Campus**

| Patient Characteristics | Fiscal Year | |
|--|-------------|------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 142 | 4.6 |
| Non Hispanic | 2,881 | 93.5 |
| Unknown | 59 | 1.9 |
| Point of Origin | | |
| Non-health care facility | 3,078 | 99.9 |
| Clinic or physician's office | 3 | 0.1 |
| Transfer from a hospital or other health care facility | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 960 | 31.1 |
| Medicaid | 521 | 16.9 |
| Medicare | 1,004 | 32.6 |
| Other government | 431 | 14.0 |
| Uninsured | 105 | 3.4 |
| Other | 30 | 1.0 |
| Unknown | 31 | 1.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
FirstHealth Moore Regional Hospital - Hoke Campus**

| Patient Characteristics | Fiscal Year | |
|---|--------------|--------------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 3,078 | 99.9 |
| Discharged, transferred to acute facility | 2 | 0.1 |
| Left against medical advice | 1 | 0.0 |
| Expired | 1 | 0.0 |
| All | 3,082 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Frye Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 77,790 | 77,740 | 79,522 | 15,145 | 16,089 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,300 | \$4,089 | \$3,711 | \$10,944 | \$12,624 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 77,552 | 99.7 | 77,529 | 99.7 | 79,256 | 99.7 | 15,101 | 99.7 | 16,047 | 99.7 |
| SC | 47 | 0.1 | 51 | 0.1 | 72 | 0.1 | 9 | 0.1 | 15 | 0.1 |
| VA | 17 | 0.0 | 15 | 0.0 | 25 | 0.0 | 2 | 0.0 | 4 | 0.0 |
| GA | 11 | 0.0 | 16 | 0.0 | 14 | 0.0 | . | . | 1 | 0.0 |
| TN | 51 | 0.1 | 23 | 0.0 | 31 | 0.0 | 4 | 0.0 | 5 | 0.0 |
| Other | 112 | 0.1 | 106 | 0.1 | 124 | 0.2 | 29 | 0.2 | 17 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 288 | 0.4 | 276 | 0.4 | 335 | 0.4 | 90 | 0.6 | 37 | 0.2 |
| 1 - 17 years | 1,720 | 2.2 | 1,892 | 2.4 | 2,182 | 2.7 | 650 | 4.3 | 716 | 4.5 |
| 18 - 44 years | 11,668 | 15.0 | 12,082 | 15.5 | 13,338 | 16.8 | 2,875 | 19.0 | 3,210 | 20.0 |
| 45 - 64 years | 31,623 | 40.7 | 31,555 | 40.6 | 32,739 | 41.2 | 6,331 | 41.8 | 6,524 | 40.5 |
| 65 - 84 years | 29,694 | 38.2 | 29,212 | 37.6 | 28,245 | 35.5 | 4,798 | 31.7 | 5,102 | 31.7 |
| 85 or more years | 2,797 | 3.6 | 2,723 | 3.5 | 2,683 | 3.4 | 401 | 2.6 | 500 | 3.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 71,312 | 91.7 | 71,647 | 92.2 | 73,569 | 92.5 | 13,969 | 92.2 |
| African American | 3,943 | 5.1 | 3,793 | 4.9 | 3,805 | 4.8 | 833 | 5.5 |
| American Indian | 39 | 0.1 | 32 | 0.0 | 30 | 0.0 | 4 | 0.0 |
| Asian/Pacific Islander | 302 | 0.4 | 214 | 0.3 | 178 | 0.2 | 19 | 0.1 |
| Other Race | 1,043 | 1.3 | 1,121 | 1.4 | 1,096 | 1.4 | 256 | 1.7 |
| Unavailable | 1,151 | 1.5 | 933 | 1.2 | 844 | 1.1 | 64 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Frye Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,069 | 1.4 | 1,098 | 1.4 | 1,176 | 1.5 | 251 | 1.7 |
| Non Hispanic | 76,119 | 97.9 | 76,059 | 97.8 | 77,656 | 97.7 | 14,791 | 97.7 |
| Unknown | 602 | 0.8 | 583 | 0.7 | 690 | 0.9 | 103 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 69,271 | 89.0 | 69,699 | 89.7 | 66,839 | 84.1 | 10,430 | 68.9 |
| Clinic or physician's office | 8,245 | 10.6 | 7,850 | 10.1 | 12,473 | 15.7 | 4,650 | 30.7 |
| Transfer from a hospital or other health care facility | 125 | 0.2 | 90 | 0.1 | 158 | 0.2 | 48 | 0.3 |
| Transfer from a SNF, ICF, ALF | 148 | 0.2 | 27 | 0.0 | 49 | 0.1 | 17 | 0.1 |
| Court/law enforcement | 1 | 0.0 | 3 | 0.0 | . | . | . | . |
| Information not available | . | . | 71 | 0.1 | 3 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 37,954 | 48.8 | 36,203 | 46.6 | 37,026 | 46.6 | 6,963 | 46.0 | 7,584 | 47.1 |
| Medicaid | 5,543 | 7.1 | 5,945 | 7.6 | 6,322 | 8.0 | 1,463 | 9.7 | 1,550 | 9.6 |
| Medicare | 28,605 | 36.8 | 30,928 | 39.8 | 31,045 | 39.0 | 5,744 | 37.9 | 5,999 | 37.3 |
| Other government | 2,422 | 3.1 | 2,668 | 3.4 | 2,834 | 3.6 | 844 | 5.6 | 811 | 5.0 |
| Uninsured | 1,810 | 2.3 | 1,600 | 2.1 | 1,798 | 2.3 | 93 | 0.6 | 109 | 0.7 |
| Other | 7 | 0.0 | 15 | 0.0 | 3 | 0.0 | 20 | 0.1 | 7 | 0.0 |
| Unknown | 1,449 | 1.9 | 381 | 0.5 | 494 | 0.6 | 18 | 0.1 | 29 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Frye Regional Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 77,634 | 99.8 | 77,627 | 99.9 | 79,288 | 99.7 | 15,107 | 99.7 |
| Discharged, transferred to acute facility | 47 | 0.1 | 70 | 0.1 | 158 | 0.2 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 44 | 0.1 | 25 | 0.0 | 46 | 0.1 | 26 | 0.2 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 4 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 39 | 0.1 | 5 | 0.0 | 11 | 0.0 | 5 | 0.0 |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| Hospice | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 2 | 0.0 | 4 | 0.0 | 4 | 0.0 | 1 | 0.0 |
| Expired | 2 | 0.0 | 2 | 0.0 | 7 | 0.0 | . | . |
| Other/Unknown | 15 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| All | 77,790 | 100.0 | 77,740 | 100.0 | 79,522 | 100.0 | 15,145 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 6,886 | 6,508 | 3,731 | 4,792 | 5,917 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,600 | \$1,514 | \$952 | \$962 | \$964 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,871 | 99.8 | 6,493 | 99.8 | 3,724 | 99.8 | 4,781 | 99.8 | 5,899 | 99.7 |
| SC | 5 | 0.1 | 2 | 0.0 | 2 | 0.1 | 4 | 0.1 | 6 | 0.1 |
| VA | 1 | 0.0 | 1 | 0.0 | . | . | . | . | 3 | 0.1 |
| GA | . | . | . | . | 1 | 0.0 | . | . | 1 | 0.0 |
| TN | . | . | 4 | 0.1 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other | 9 | 0.1 | 8 | 0.1 | 3 | 0.1 | 6 | 0.1 | 7 | 0.1 |
| Age Group | | | | | | | | | | |
| 18 - 44 years | 659 | 9.6 | 691 | 10.6 | 344 | 9.2 | 540 | 11.3 | 715 | 12.1 |
| 45 - 64 years | 4,231 | 61.4 | 3,883 | 59.7 | 1,639 | 43.9 | 2,538 | 53.0 | 3,430 | 58.0 |
| 65 - 84 years | 1,979 | 28.7 | 1,919 | 29.5 | 1,736 | 46.5 | 1,700 | 35.5 | 1,750 | 29.6 |
| 85 or more years | 17 | 0.2 | 15 | 0.2 | 12 | 0.3 | 14 | 0.3 | 22 | 0.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,218 | 90.3 | 5,598 | 86.0 | 3,209 | 86.0 | 4,260 | 88.9 |
| African American | 265 | 3.8 | 239 | 3.7 | 150 | 4.0 | 180 | 3.8 |
| American Indian | 4 | 0.1 | 6 | 0.1 | 2 | 0.1 | 4 | 0.1 |
| Asian/Pacific Islander | 48 | 0.7 | 33 | 0.5 | 32 | 0.9 | 31 | 0.6 |
| Other Race | . | . | 4 | 0.1 | 3 | 0.1 | 2 | 0.0 |
| Unavailable | 351 | 5.1 | 628 | 9.6 | 335 | 9.0 | 315 | 6.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 91 | 1.3 | 71 | 1.1 | . | . | . | . |
| Non Hispanic | 6,713 | 97.5 | 6,198 | 95.2 | 906 | 24.3 | 1,511 | 31.5 |
| Unknown | 82 | 1.2 | 239 | 3.7 | 2,825 | 75.7 | 3,281 | 68.5 |
| Point of Origin | | | | | | | | |
| Information not available | 6,886 | 100.0 | 6,508 | 100.0 | 3,731 | 100.0 | 4,792 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,914 | 71.4 | 4,302 | 66.1 | 1,576 | 42.2 | 2,779 | 58.0 | 3,995 | 67.5 |
| Medicaid | 196 | 2.8 | 199 | 3.1 | 191 | 5.1 | 150 | 3.1 | 143 | 2.4 |
| Medicare | 1,678 | 24.4 | 1,827 | 28.1 | 1,854 | 49.7 | 1,690 | 35.3 | 1,623 | 27.4 |
| Other government | . | . | . | . | . | . | . | . | 4 | 0.1 |
| Uninsured | . | . | . | . | 54 | 1.4 | 136 | 2.8 | 131 | 2.2 |
| Other | 98 | 1.4 | 180 | 2.8 | 56 | 1.5 | 37 | 0.8 | 21 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 6,886 | 100.0 | 6,508 | 100.0 | 3,731 | 100.0 | 4,792 | 100.0 |
| All | 6,886 | 100.0 | 6,508 | 100.0 | 3,731 | 100.0 | 4,792 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology East

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 2,962 | 3,293 | 2,808 | 2,312 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$1,531 | \$1,387 | \$1,757 | \$2,058 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 2,937 | 99.2 | 3,280 | 99.6 | 2,797 | 99.6 | 2,296 | 99.3 |
| SC | 3 | 0.1 | . | . | . | . | . | . |
| VA | 12 | 0.4 | 4 | 0.1 | 5 | 0.2 | 5 | 0.2 |
| GA | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| TN | . | . | . | . | . | . | 1 | 0.0 |
| Other | 10 | 0.3 | 8 | 0.2 | 5 | 0.2 | 10 | 0.4 |
| Age Group | | | | | | | | |
| 1 - 17 years | 15 | 0.5 | 14 | 0.4 | 22 | 0.8 | 10 | 0.4 |
| 18 - 44 years | 707 | 23.9 | 658 | 20.0 | 783 | 27.9 | 655 | 28.3 |
| 45 - 64 years | 1,737 | 58.6 | 1,687 | 51.2 | 1,866 | 66.5 | 1,550 | 67.0 |
| 65 - 84 years | 496 | 16.7 | 906 | 27.5 | 134 | 4.8 | 95 | 4.1 |
| 85 or more years | 7 | 0.2 | 28 | 0.9 | 3 | 0.1 | 2 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,985 | 67.0 | 180 | 5.5 | 35 | 1.2 | 17 | 0.7 |
| African American | 935 | 31.6 | 72 | 2.2 | 9 | 0.3 | 3 | 0.1 |
| Asian/Pacific Islander | 19 | 0.6 | 9 | 0.3 | 4 | 0.1 | 8 | 0.3 |
| Other Race | . | . | . | . | . | . | 1 | 0.0 |
| Unavailable | 23 | 0.8 | 3,032 | 92.1 | 2,760 | 98.3 | 2,283 | 98.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology East

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 19 | 0.6 | 6 | 0.2 | . | . | . | . |
| Non Hispanic | 2,918 | 98.5 | 163 | 4.9 | 48 | 1.7 | 29 | 1.3 |
| Unknown | 25 | 0.8 | 3,124 | 94.9 | 2,760 | 98.3 | 2,283 | 98.7 |
| Point of Origin | | | | | | | | |
| Information not available | 2,962 | 100.0 | 3,293 | 100.0 | 2,808 | 100.0 | 2,312 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,135 | 72.1 | 1,918 | 58.2 | 2,525 | 89.9 | 2,049 | 88.6 |
| Medicaid | 266 | 9.0 | 174 | 5.3 | 224 | 8.0 | 210 | 9.1 |
| Medicare | 384 | 13.0 | 1,128 | 34.3 | 1 | 0.0 | . | . |
| Other government | 177 | 6.0 | 41 | 1.2 | 1 | 0.0 | 2 | 0.1 |
| Other | . | . | 32 | 1.0 | 57 | 2.0 | 51 | 2.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastroenterology East

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,962 | 100.0 | 3,293 | 100.0 | 2,808 | 100.0 | 2,312 | 100.0 |
| All | 2,962 | 100.0 | 3,293 | 100.0 | 2,808 | 100.0 | 2,312 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastrointestinal Healthcare

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,698 | 2,048 | 2,164 | 2,005 | 2,350 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,563 | \$1,783 | \$1,774 | \$1,828 | \$1,838 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,692 | 99.6 | 2,039 | 99.6 | 2,155 | 99.6 | 2,002 | 99.9 | 2,338 | 99.5 |
| SC | 2 | 0.1 | . | . | . | . | . | . | . | . |
| VA | 3 | 0.2 | 2 | 0.1 | 3 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| GA | . | . | 1 | 0.0 | . | . | . | . | . | . |
| TN | . | . | . | . | . | . | . | . | 1 | 0.0 |
| Other | 1 | 0.1 | 6 | 0.3 | 6 | 0.3 | 2 | 0.1 | 10 | 0.4 |
| Age Group | | | | | | | | | | |
| 18 - 44 years | 331 | 19.5 | 383 | 18.7 | 493 | 22.8 | 444 | 22.1 | 553 | 23.5 |
| 45 - 64 years | 1,052 | 62.0 | 1,256 | 61.3 | 1,256 | 58.0 | 1,226 | 61.1 | 1,398 | 59.5 |
| 65 - 84 years | 313 | 18.4 | 401 | 19.6 | 409 | 18.9 | 325 | 16.2 | 392 | 16.7 |
| 85 or more years | 2 | 0.1 | 8 | 0.4 | 6 | 0.3 | 10 | 0.5 | 7 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,289 | 75.9 | 1,542 | 75.3 | 1,559 | 72.0 | 1,561 | 77.9 |
| African American | 234 | 13.8 | 295 | 14.4 | 285 | 13.2 | 258 | 12.9 |
| American Indian | 8 | 0.5 | 3 | 0.1 | 5 | 0.2 | 3 | 0.1 |
| Asian/Pacific Islander | 38 | 2.2 | 32 | 1.6 | 42 | 1.9 | 44 | 2.2 |
| Other Race | . | . | 8 | 0.4 | 3 | 0.1 | 2 | 0.1 |
| Unavailable | 129 | 7.6 | 168 | 8.2 | 270 | 12.5 | 137 | 6.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastrointestinal Healthcare

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 63 | 3.7 | . | . | . | . | . | . |
| Non Hispanic | 1,527 | 89.9 | 2,048 | 100.0 | 2,164 | 100.0 | 2,005 | 100.0 |
| Unknown | 108 | 6.4 | . | . | . | . | . | . |
| Point of Origin | | | | | | | | |
| Information not available | 1,698 | 100.0 | 2,048 | 100.0 | 2,164 | 100.0 | 2,005 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,389 | 81.8 | 1,619 | 79.1 | 1,729 | 79.9 | 1,666 | 83.1 | 1,950 | 83.0 |
| Medicare | 301 | 17.7 | 394 | 19.2 | 403 | 18.6 | 316 | 15.8 | 375 | 16.0 |
| Other government | 2 | 0.1 | 10 | 0.5 | 10 | 0.5 | 1 | 0.0 | 5 | 0.2 |
| Uninsured | 6 | 0.4 | 25 | 1.2 | 22 | 1.0 | 22 | 1.1 | 20 | 0.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gastrointestinal Healthcare

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,698 | 100.0 | 2,048 | 100.0 | 2,164 | 100.0 | 2,005 | 100.0 |
| All | 1,698 | 100.0 | 2,048 | 100.0 | 2,164 | 100.0 | 2,005 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gateway Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|--------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,863 | 9,904 | 9,930 | 10,718 | 9,984 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,783 | \$5,642 | \$5,027 | \$4,751 | \$4,390 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,832 | 99.7 | 9,875 | 99.7 | 9,900 | 99.7 | 10,677 | 99.6 | 9,946 | 99.6 |
| SC | 12 | 0.1 | 15 | 0.2 | 10 | 0.1 | 12 | 0.1 | 10 | 0.1 |
| VA | 3 | 0.0 | 3 | 0.0 | . | . | 5 | 0.0 | 5 | 0.1 |
| GA | 5 | 0.1 | 1 | 0.0 | 4 | 0.0 | . | . | 5 | 0.1 |
| TN | . | . | 1 | 0.0 | . | . | 2 | 0.0 | . | . |
| Other | 11 | 0.1 | 9 | 0.1 | 16 | 0.2 | 22 | 0.2 | 18 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 305 | 3.1 | 405 | 4.1 | 407 | 4.1 | 427 | 4.0 | 196 | 2.0 |
| 1 - 17 years | 1,208 | 12.2 | 1,423 | 14.4 | 1,411 | 14.2 | 1,401 | 13.1 | 1,576 | 15.8 |
| 18 - 44 years | 1,770 | 17.9 | 1,937 | 19.6 | 1,990 | 20.0 | 2,157 | 20.1 | 2,075 | 20.8 |
| 45 - 64 years | 3,734 | 37.9 | 3,356 | 33.9 | 3,348 | 33.7 | 3,706 | 34.6 | 3,438 | 34.4 |
| 65 - 84 years | 2,705 | 27.4 | 2,632 | 26.6 | 2,619 | 26.4 | 2,876 | 26.8 | 2,533 | 25.4 |
| 85 or more years | 141 | 1.4 | 151 | 1.5 | 155 | 1.6 | 151 | 1.4 | 166 | 1.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,697 | 78.0 | 7,787 | 78.6 | 8,276 | 83.3 | 9,015 | 84.1 |
| African American | 918 | 9.3 | 1,010 | 10.2 | 1,068 | 10.8 | 1,065 | 9.9 |
| American Indian | 4 | 0.0 | 2 | 0.0 | . | . | 3 | 0.0 |
| Asian/Pacific Islander | 26 | 0.3 | 32 | 0.3 | 28 | 0.3 | 41 | 0.4 |
| Other Race | 384 | 3.9 | 354 | 3.6 | 301 | 3.0 | 334 | 3.1 |
| Unavailable | 834 | 8.5 | 719 | 7.3 | 257 | 2.6 | 260 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Gateway Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 239 | 2.4 | 282 | 2.8 | 247 | 2.5 | 262 | 2.4 |
| Non Hispanic | 8,791 | 89.1 | 8,785 | 88.7 | 9,360 | 94.3 | 10,148 | 94.7 |
| Unknown | 833 | 8.4 | 837 | 8.5 | 323 | 3.3 | 308 | 2.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 9,009 | 91.3 | 4,909 | 49.6 | 9,930 | 100.0 | 10,718 | 100.0 |
| Information not available | 854 | 8.7 | 4,995 | 50.4 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,451 | 45.1 | 4,194 | 42.3 | 4,823 | 48.6 | 5,377 | 50.2 | 5,146 | 51.5 |
| Medicaid | 1,340 | 13.6 | 1,517 | 15.3 | 1,543 | 15.5 | 1,506 | 14.1 | 1,384 | 13.9 |
| Medicare | 3,268 | 33.1 | 3,274 | 33.1 | 3,187 | 32.1 | 3,495 | 32.6 | 3,031 | 30.4 |
| Other government | 318 | 3.2 | 352 | 3.6 | 297 | 3.0 | 243 | 2.3 | 243 | 2.4 |
| Uninsured | 58 | 0.6 | 79 | 0.8 | 80 | 0.8 | 95 | 0.9 | 171 | 1.7 |
| Other | . | . | . | . | . | . | . | . | 9 | 0.1 |
| Unknown | 428 | 4.3 | 488 | 4.9 | . | . | 2 | 0.0 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Gateway Ambulatory Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,863 | 100.0 | 9,904 | 100.0 | 9,914 | 99.8 | 10,697 | 99.8 |
| Discharged, transferred to acute facility | . | . | . | . | 13 | 0.1 | 21 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | . | . | 2 | 0.0 | . | . |
| Other/Unknown | . | . | . | . | 1 | 0.0 | . | . |
| All | 9,863 | 100.0 | 9,904 | 100.0 | 9,930 | 100.0 | 10,718 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Goldsboro Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2011 | 2010 |
| Total Number of Visits | 2,569 | 2,411 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2011 | 2010 |
| Average Patient Charges | \$1,062 | \$1,031 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 2,567 | 99.9 | 2,405 | 99.8 |
| GA | . | . | 2 | 0.1 |
| Other | 2 | 0.1 | 4 | 0.2 |
| Age Group | | | | |
| 1 - 17 years | 22 | 0.9 | 7 | 0.3 |
| 18 - 44 years | 269 | 10.5 | 254 | 10.5 |
| 45 - 64 years | 1,152 | 44.8 | 1,142 | 47.4 |
| 65 - 84 years | 1,072 | 41.7 | 951 | 39.4 |
| 85 or more years | 54 | 2.1 | 57 | 2.4 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|-------|
| | 2011 | |
| | N | % |
| Race | | |
| Unavailable | 2,569 | 100.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Goldsboro Endoscopy Center**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2011 | |
| | N | % |
| Ethnicity | | |
| Unknown | 2,569 | 100.0 |
| Point of Origin | | |
| Information not available | 2,569 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 526 | 20.5 | 528 | 21.9 |
| Medicaid | 168 | 6.5 | 150 | 6.2 |
| Medicare | 1,279 | 49.8 | 1,129 | 46.8 |
| Other government | 247 | 9.6 | 216 | 9.0 |
| Uninsured | 3 | 0.1 | 2 | 0.1 |
| Other | 345 | 13.4 | 386 | 16.0 |
| Unknown | 1 | 0.0 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Goldsboro Endoscopy Center**

| Patient Characteristics | Fiscal Year | |
|--------------------------------|--------------|--------------|
| | 2011 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 2,569 | 100.0 |
| All | 2,569 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Granville Health System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 34,276 | 39,486 | 37,787 | 2,436 | 2,444 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,245 | \$1,241 | \$1,119 | \$6,924 | \$6,310 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 33,352 | 97.3 | 38,367 | 97.2 | 36,692 | 97.1 | 2,335 | 95.9 | 2,332 | 95.4 |
| SC | 2 | 0.0 | 4 | 0.0 | 3 | 0.0 | . | . | 1 | 0.0 |
| VA | 886 | 2.6 | 1,040 | 2.6 | 911 | 2.4 | 64 | 2.6 | 79 | 3.2 |
| GA | 3 | 0.0 | 6 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | . | . | 1 | 0.0 | 6 | 0.0 | 3 | 0.1 | . | . |
| Other | 33 | 0.1 | 68 | 0.2 | 174 | 0.5 | 34 | 1.4 | 32 | 1.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 230 | 0.7 | 320 | 0.8 | 365 | 1.0 | 22 | 0.9 | 15 | 0.6 |
| 1 - 17 years | 2,552 | 7.4 | 2,962 | 7.5 | 3,292 | 8.7 | 146 | 6.0 | 165 | 6.8 |
| 18 - 44 years | 7,984 | 23.3 | 8,679 | 22.0 | 8,841 | 23.4 | 443 | 18.2 | 450 | 18.4 |
| 45 - 64 years | 11,216 | 32.7 | 13,071 | 33.1 | 12,513 | 33.1 | 972 | 39.9 | 993 | 40.6 |
| 65 - 84 years | 10,408 | 30.4 | 12,366 | 31.3 | 10,742 | 28.4 | 789 | 32.4 | 775 | 31.7 |
| 85 or more years | 1,886 | 5.5 | 2,088 | 5.3 | 2,034 | 5.4 | 64 | 2.6 | 46 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 16,840 | 49.1 | 19,746 | 50.0 | 18,586 | 49.2 | 1,337 | 54.9 |
| African American | 15,984 | 46.6 | 18,126 | 45.9 | 17,564 | 46.5 | 1,012 | 41.5 |
| American Indian | 20 | 0.1 | 22 | 0.1 | 19 | 0.1 | 2 | 0.1 |
| Asian/Pacific Islander | 96 | 0.3 | 72 | 0.2 | 75 | 0.2 | 6 | 0.2 |
| Other Race | 788 | 2.3 | 917 | 2.3 | 874 | 2.3 | 63 | 2.6 |
| Unavailable | 548 | 1.6 | 603 | 1.5 | 669 | 1.8 | 16 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Granville Health System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 597 | 1.7 | 720 | 1.8 | 642 | 1.7 | 46 | 1.9 |
| Non Hispanic | 33,131 | 96.7 | 38,163 | 96.6 | 36,476 | 96.5 | 2,231 | 91.6 |
| Unknown | 548 | 1.6 | 603 | 1.5 | 669 | 1.8 | 159 | 6.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 329 | 1.0 | 476 | 1.2 | 577 | 1.5 | 14 | 0.6 |
| Clinic or physician's office | 32,366 | 94.4 | 37,212 | 94.2 | 35,395 | 93.7 | 2,363 | 97.0 |
| Transfer from a hospital or other health care facility | 12 | 0.0 | 17 | 0.0 | 24 | 0.1 | 2 | 0.1 |
| Transfer from a SNF, ICF, ALF | 1,479 | 4.3 | 1,624 | 4.1 | 1,646 | 4.4 | 37 | 1.5 |
| Court/law enforcement | 75 | 0.2 | 157 | 0.4 | 113 | 0.3 | 20 | 0.8 |
| Information not available | 15 | 0.0 | . | . | 32 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 15,146 | 44.2 | 15,698 | 39.8 | 14,875 | 39.4 | 1,043 | 42.8 | 1,016 | 41.6 |
| Medicaid | 6,584 | 19.2 | 7,418 | 18.8 | 8,049 | 21.3 | 296 | 12.2 | 342 | 14.0 |
| Medicare | 10,883 | 31.8 | 14,204 | 36.0 | 12,775 | 33.8 | 980 | 40.2 | 958 | 39.2 |
| Other government | 432 | 1.3 | 656 | 1.7 | 569 | 1.5 | 52 | 2.1 | 57 | 2.3 |
| Uninsured | 1,163 | 3.4 | 1,363 | 3.5 | 1,423 | 3.8 | 65 | 2.7 | 71 | 2.9 |
| Other | 68 | 0.2 | 147 | 0.4 | 96 | 0.3 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Granville Health System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 30,755 | 89.7 | 35,750 | 90.5 | 11,705 | 31.0 | 2,435 | 100.0 |
| Discharged, transferred to acute facility | 26 | 0.1 | 27 | 0.1 | 23 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.0 | 6 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | . | . | . | . | 1 | 0.0 | . | . |
| Left against medical advice | 4 | 0.0 | 3 | 0.0 | 5 | 0.0 | . | . |
| Court/Law Enforcement | 32 | 0.1 | 125 | 0.3 | 107 | 0.3 | . | . |
| Expired | 5 | 0.0 | 15 | 0.0 | 8 | 0.0 | . | . |
| Other/Unknown | 3,448 | 10.1 | 3,559 | 9.0 | 25,937 | 68.6 | . | . |
| All | 34,276 | 100.0 | 39,486 | 100.0 | 37,787 | 100.0 | 2,436 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Graystone Eye Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,542 | 7,930 | 6,928 | 6,130 | 7,035 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,106 | \$3,008 | \$2,908 | \$2,939 | \$2,706 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 7,497 | 99.4 | 7,887 | 99.5 | 6,896 | 99.5 | 6,099 | 99.5 | 7,002 | 99.5 |
| SC | 2 | 0.0 | 5 | 0.1 | 4 | 0.1 | 7 | 0.1 | 4 | 0.1 |
| VA | 8 | 0.1 | 8 | 0.1 | 5 | 0.1 | 6 | 0.1 | 9 | 0.1 |
| GA | 5 | 0.1 | 1 | 0.0 | 1 | 0.0 | . | . | 2 | 0.0 |
| TN | 13 | 0.2 | 11 | 0.1 | 12 | 0.2 | 4 | 0.1 | 5 | 0.1 |
| Other | 17 | 0.2 | 18 | 0.2 | 10 | 0.1 | 14 | 0.2 | 13 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 1 | 0.0 | . | . | 3 | 0.0 | 2 | 0.0 |
| 18 - 44 years | 139 | 1.8 | 175 | 2.2 | 130 | 1.9 | 119 | 1.9 | 162 | 2.3 |
| 45 - 64 years | 1,783 | 23.6 | 1,970 | 24.8 | 1,692 | 24.4 | 1,501 | 24.5 | 1,495 | 21.3 |
| 65 - 84 years | 5,239 | 69.5 | 5,370 | 67.7 | 4,736 | 68.4 | 4,117 | 67.2 | 4,658 | 66.2 |
| 85 or more years | 381 | 5.1 | 414 | 5.2 | 370 | 5.3 | 390 | 6.4 | 718 | 10.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,909 | 91.6 | 7,261 | 91.6 | 1,393 | 20.1 | 2 | 0.0 |
| African American | 259 | 3.4 | 263 | 3.3 | 66 | 1.0 | . | . |
| Asian/Pacific Islander | 44 | 0.6 | 68 | 0.9 | 17 | 0.2 | . | . |
| Other Race | 266 | 3.5 | 204 | 2.6 | 51 | 0.7 | . | . |
| Unavailable | 64 | 0.8 | 134 | 1.7 | 5,401 | 78.0 | 6,128 | 100.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Graystone Eye Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 113 | 1.5 | 105 | 1.3 | 21 | 0.3 | . | . |
| Non Hispanic | 6,958 | 92.3 | 7,356 | 92.8 | 1,361 | 19.6 | . | . |
| Unknown | 471 | 6.2 | 469 | 5.9 | 5,546 | 80.1 | 6,130 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 7,542 | 100.0 | 7,930 | 100.0 | 6,928 | 100.0 | 6,130 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,046 | 27.1 | 1,891 | 23.8 | 1,645 | 23.7 | 1,264 | 20.6 | 1,942 | 27.6 |
| Medicaid | 127 | 1.7 | 151 | 1.9 | 113 | 1.6 | 115 | 1.9 | 130 | 1.8 |
| Medicare | 5,179 | 68.7 | 5,651 | 71.3 | 5,076 | 73.3 | 4,693 | 76.6 | 4,927 | 70.0 |
| Other government | 20 | 0.3 | 20 | 0.3 | 23 | 0.3 | 16 | 0.3 | 10 | 0.1 |
| Uninsured | 170 | 2.3 | 217 | 2.7 | 71 | 1.0 | 42 | 0.7 | 22 | 0.3 |
| Other | . | . | . | . | . | . | . | . | 4 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Graystone Eye Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,542 | 100.0 | 7,930 | 100.0 | 6,928 | 100.0 | 6,130 | 100.0 |
| All | 7,542 | 100.0 | 7,930 | 100.0 | 6,928 | 100.0 | 6,130 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Greensboro Specialty Surgical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,981 | 5,227 | 5,982 | 5,144 | 4,143 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,286 | \$6,987 | \$6,281 | \$4,727 | \$2,988 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,894 | 98.3 | 5,146 | 98.5 | 5,888 | 98.4 | 5,045 | 98.1 | 4,089 | 98.7 |
| SC | 4 | 0.1 | . | . | 1 | 0.0 | 3 | 0.1 | 6 | 0.1 |
| VA | 70 | 1.4 | 72 | 1.4 | 86 | 1.4 | 84 | 1.6 | 40 | 1.0 |
| GA | 1 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| TN | . | . | 2 | 0.0 | . | . | 2 | 0.0 | . | . |
| Other | 12 | 0.2 | 6 | 0.1 | 7 | 0.1 | 10 | 0.2 | 8 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| 1 - 17 years | 114 | 2.3 | 74 | 1.4 | 85 | 1.4 | 93 | 1.8 | 96 | 2.3 |
| 18 - 44 years | 622 | 12.5 | 704 | 13.5 | 977 | 16.3 | 809 | 15.7 | 644 | 15.5 |
| 45 - 64 years | 1,935 | 38.8 | 2,094 | 40.1 | 2,585 | 43.2 | 2,190 | 42.6 | 1,713 | 41.3 |
| 65 - 84 years | 2,132 | 42.8 | 2,184 | 41.8 | 2,154 | 36.0 | 1,888 | 36.7 | 1,565 | 37.8 |
| 85 or more years | 176 | 3.5 | 169 | 3.2 | 180 | 3.0 | 164 | 3.2 | 125 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,120 | 82.7 | 4,046 | 77.4 | 5,236 | 87.5 | 4,482 | 87.1 |
| African American | 506 | 10.2 | 634 | 12.1 | 516 | 8.6 | 525 | 10.2 |
| American Indian | 1 | 0.0 | . | . | 2 | 0.0 | 7 | 0.1 |
| Asian/Pacific Islander | 22 | 0.4 | 18 | 0.3 | 12 | 0.2 | 14 | 0.3 |
| Other Race | 100 | 2.0 | 78 | 1.5 | 125 | 2.1 | 97 | 1.9 |
| Unavailable | 232 | 4.7 | 451 | 8.6 | 91 | 1.5 | 19 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Greensboro Specialty Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 70 | 1.4 | 24 | 0.5 | 11 | 0.2 | 27 | 0.5 |
| Non Hispanic | 4,622 | 92.8 | 3,964 | 75.8 | 5,791 | 96.8 | 5,104 | 99.2 |
| Unknown | 289 | 5.8 | 1,239 | 23.7 | 180 | 3.0 | 13 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 4,981 | 100.0 | 5,227 | 100.0 | . | . | . | . |
| Information not available | . | . | . | . | 5,982 | 100.0 | 5,144 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,240 | 45.0 | 2,245 | 43.0 | 3,801 | 63.5 | 3,253 | 63.2 | 2,570 | 62.0 |
| Medicaid | 191 | 3.8 | 182 | 3.5 | 247 | 4.1 | 170 | 3.3 | 136 | 3.3 |
| Medicare | 2,405 | 48.3 | 2,522 | 48.2 | 1,590 | 26.6 | 1,383 | 26.9 | 1,153 | 27.8 |
| Other government | 106 | 2.1 | 212 | 4.1 | 306 | 5.1 | 269 | 5.2 | 176 | 4.2 |
| Uninsured | 30 | 0.6 | 51 | 1.0 | 32 | 0.5 | 62 | 1.2 | 100 | 2.4 |
| Other | . | . | . | . | 6 | 0.1 | 7 | 0.1 | 8 | 0.2 |
| Unknown | 9 | 0.2 | 15 | 0.3 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Greensboro Specialty Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,981 | 100.0 | 5,227 | 100.0 | 5,982 | 100.0 | 5,144 | 100.0 |
| All | 4,981 | 100.0 | 5,227 | 100.0 | 5,982 | 100.0 | 5,144 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Guilford Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,273 | 2,231 | 2,155 | 2,350 | 1,856 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,129 | \$1,103 | \$1,121 | \$1,064 | \$1,063 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,237 | 98.4 | 2,198 | 98.5 | 2,119 | 98.3 | 2,317 | 98.6 | 1,832 | 98.7 |
| SC | 4 | 0.2 | . | . | . | . | 1 | 0.0 | 1 | 0.1 |
| VA | 24 | 1.1 | 25 | 1.1 | 29 | 1.3 | 27 | 1.1 | 19 | 1.0 |
| GA | 4 | 0.2 | 1 | 0.0 | 2 | 0.1 | . | . | . | . |
| Other | 4 | 0.2 | 7 | 0.3 | 5 | 0.2 | 5 | 0.2 | 4 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 1 | 0.0 | . | . | 3 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| 18 - 44 years | 311 | 13.7 | 311 | 13.9 | 320 | 14.8 | 343 | 14.6 | 299 | 16.1 |
| 45 - 64 years | 1,427 | 62.8 | 1,370 | 61.4 | 1,289 | 59.8 | 1,450 | 61.7 | 1,127 | 60.7 |
| 65 - 84 years | 523 | 23.0 | 538 | 24.1 | 532 | 24.7 | 528 | 22.5 | 411 | 22.1 |
| 85 or more years | 11 | 0.5 | 12 | 0.5 | 11 | 0.5 | 28 | 1.2 | 17 | 0.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,420 | 62.5 | 1,384 | 62.0 | 1,348 | 62.6 | 1,397 | 59.4 |
| African American | 712 | 31.3 | 699 | 31.3 | 682 | 31.6 | 814 | 34.6 |
| Asian/Pacific Islander | 34 | 1.5 | 44 | 2.0 | 31 | 1.4 | 37 | 1.6 |
| Other Race | 79 | 3.5 | 79 | 3.5 | 65 | 3.0 | 87 | 3.7 |
| Unavailable | 28 | 1.2 | 25 | 1.1 | 29 | 1.3 | 15 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Guilford Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 27 | 1.2 | 33 | 1.5 | 32 | 1.5 | 41 | 1.7 |
| Non Hispanic | 2,222 | 97.8 | 2,166 | 97.1 | 2,093 | 97.1 | 2,263 | 96.3 |
| Unknown | 24 | 1.1 | 32 | 1.4 | 30 | 1.4 | 46 | 2.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | . | . | . | . | 1,654 | 76.8 | 2,350 | 100.0 |
| Information not available | 2,273 | 100.0 | 2,231 | 100.0 | 501 | 23.2 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 228 | 10.0 | 87 | 3.9 | 1,311 | 60.8 | 1,790 | 76.2 | 1,404 | 75.6 |
| Medicaid | 62 | 2.7 | 68 | 3.0 | 55 | 2.6 | 96 | 4.1 | 97 | 5.2 |
| Medicare | 311 | 13.7 | 369 | 16.5 | 345 | 16.0 | 368 | 15.7 | 282 | 15.2 |
| Other government | 96 | 4.2 | 56 | 2.5 | 43 | 2.0 | 69 | 2.9 | 56 | 3.0 |
| Uninsured | 18 | 0.8 | 24 | 1.1 | 22 | 1.0 | 27 | 1.1 | 15 | 0.8 |
| Other | 1,558 | 68.5 | 1,627 | 72.9 | 379 | 17.6 | . | . | 2 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Guilford Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,273 | 100.0 | 2,231 | 100.0 | 2,155 | 100.0 | 2,350 | 100.0 |
| All | 2,273 | 100.0 | 2,231 | 100.0 | 2,155 | 100.0 | 2,350 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Halifax Gastroenterology

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|--|
| | 2014 | |
| Total Number of Visits | 2,119 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|--|
| | 2014 | |
| Average Patient Charges | \$918 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 2,083 | 98.3 |
| VA | 34 | 1.6 |
| GA | 1 | 0.0 |
| Other | 1 | 0.0 |
| Age Group | | |
| 1 - 17 years | 4 | 0.2 |
| 18 - 44 years | 233 | 11.0 |
| 45 - 64 years | 1,175 | 55.5 |
| 65 - 84 years | 648 | 30.6 |
| 85 or more years | 59 | 2.8 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 876 | 41.3 |
| African American | 1,149 | 54.2 |
| American Indian | 54 | 2.5 |
| Asian/Pacific Islander | 26 | 1.2 |
| Unavailable | 14 | 0.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Halifax Gastroenterology**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 26 | 1.2 |
| Non Hispanic | 2,072 | 97.8 |
| Unknown | 21 | 1.0 |
| Point of Origin | | |
| Information not available | 2,119 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 1,130 | 53.3 |
| Medicaid | 226 | 10.7 |
| Medicare | 746 | 35.2 |
| Other government | 5 | 0.2 |
| Uninsured | 12 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Halifax Gastroenterology

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 2,119 | 100.0 |
| All | 2,119 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Halifax Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 28,136 | 28,022 | 28,182 | 2,983 | 2,548 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,211 | \$2,128 | \$2,091 | \$6,002 | \$6,286 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 27,543 | 97.9 | 27,414 | 97.8 | 27,472 | 97.5 | 2,811 | 94.2 | 2,407 | 94.5 |
| SC | 1 | 0.0 | . | . | 3 | 0.0 | . | . | . | . |
| VA | 552 | 2.0 | 555 | 2.0 | 645 | 2.3 | 169 | 5.7 | 137 | 5.4 |
| GA | . | . | 4 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| TN | 3 | 0.0 | . | . | 1 | 0.0 | . | . | . | . |
| Other | 37 | 0.1 | 49 | 0.2 | 60 | 0.2 | 3 | 0.1 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 419 | 1.5 | 419 | 1.5 | 523 | 1.9 | 5 | 0.2 | . | . |
| 1 - 17 years | 1,595 | 5.7 | 1,654 | 5.9 | 1,741 | 6.2 | 104 | 3.5 | 120 | 4.7 |
| 18 - 44 years | 4,975 | 17.7 | 5,077 | 18.1 | 5,434 | 19.3 | 540 | 18.1 | 477 | 18.7 |
| 45 - 64 years | 10,387 | 36.9 | 10,149 | 36.2 | 10,364 | 36.8 | 1,123 | 37.6 | 918 | 36.0 |
| 65 - 84 years | 9,345 | 33.2 | 9,355 | 33.4 | 8,932 | 31.7 | 1,086 | 36.4 | 942 | 37.0 |
| 85 or more years | 1,415 | 5.0 | 1,368 | 4.9 | 1,188 | 4.2 | 125 | 4.2 | 91 | 3.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 13,394 | 47.6 | 13,117 | 46.8 | 13,603 | 48.3 | 1,450 | 48.6 |
| African American | 13,746 | 48.9 | 13,915 | 49.7 | 13,676 | 48.5 | 1,465 | 49.1 |
| American Indian | 542 | 1.9 | 563 | 2.0 | 472 | 1.7 | 31 | 1.0 |
| Asian/Pacific Islander | 46 | 0.2 | 35 | 0.1 | 38 | 0.1 | 3 | 0.1 |
| Other Race | 364 | 1.3 | 351 | 1.3 | 329 | 1.2 | 17 | 0.6 |
| Unavailable | 44 | 0.2 | 41 | 0.1 | 64 | 0.2 | 17 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Halifax Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 167 | 0.6 | 156 | 0.6 | 155 | 0.5 | 9 | 0.3 |
| Non Hispanic | 27,320 | 97.1 | 27,280 | 97.4 | 27,160 | 96.4 | 2,882 | 96.6 |
| Unknown | 649 | 2.3 | 586 | 2.1 | 867 | 3.1 | 92 | 3.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 122 | 0.4 | 86 | 0.3 | 66 | 0.2 | . | . |
| Clinic or physician's office | 27,998 | 99.5 | 27,905 | 99.6 | 28,081 | 99.6 | 2,979 | 99.9 |
| Court/law enforcement | 14 | 0.0 | 12 | 0.0 | 15 | 0.1 | 4 | 0.1 |
| Information not available | 2 | 0.0 | 19 | 0.1 | 20 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 8,534 | 30.3 | 7,714 | 27.5 | 8,207 | 29.1 | 804 | 27.0 | 718 | 28.2 |
| Medicaid | 4,918 | 17.5 | 5,338 | 19.0 | 5,431 | 19.3 | 487 | 16.3 | 376 | 14.8 |
| Medicare | 13,368 | 47.5 | 13,795 | 49.2 | 13,209 | 46.9 | 1,549 | 51.9 | 1,334 | 52.4 |
| Other government | 556 | 2.0 | 409 | 1.5 | 505 | 1.8 | 58 | 1.9 | 58 | 2.3 |
| Uninsured | 359 | 1.3 | 410 | 1.5 | 422 | 1.5 | 41 | 1.4 | 45 | 1.8 |
| Other | 401 | 1.4 | 356 | 1.3 | 408 | 1.4 | 44 | 1.5 | 17 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Halifax Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 28,035 | 99.6 | 27,911 | 99.6 | 28,051 | 99.5 | 2,925 | 98.1 |
| Discharged, transferred to acute facility | 25 | 0.1 | 27 | 0.1 | 41 | 0.1 | 2 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 40 | 0.1 | 37 | 0.1 | 53 | 0.2 | 49 | 1.6 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | 2 | 0.0 | 2 | 0.1 |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 5 | 0.0 | 5 | 0.0 | 4 | 0.0 | . | . |
| Left against medical advice | 3 | 0.0 | 9 | 0.0 | 10 | 0.0 | 1 | 0.0 |
| Court/Law Enforcement | 24 | 0.1 | 31 | 0.1 | 21 | 0.1 | 4 | 0.1 |
| Expired | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| All | 28,136 | 100.0 | 28,022 | 100.0 | 28,182 | 100.0 | 2,983 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,202 | 8,181 | 7,922 | 8,567 | 8,097 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$688 | \$688 | \$687 | \$509 | \$686 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,174 | 99.7 | 8,134 | 99.4 | 7,889 | 99.6 | 8,527 | 99.5 | 8,072 | 99.7 |
| SC | 3 | 0.0 | 4 | 0.0 | 8 | 0.1 | 4 | 0.0 | 2 | 0.0 |
| VA | 12 | 0.1 | 29 | 0.4 | 11 | 0.1 | 10 | 0.1 | 4 | 0.0 |
| GA | 2 | 0.0 | . | . | . | . | 3 | 0.0 | 5 | 0.1 |
| TN | 1 | 0.0 | 3 | 0.0 | . | . | . | . | . | . |
| Other | 10 | 0.1 | 11 | 0.1 | 14 | 0.2 | 23 | 0.3 | 14 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | . | . | 1 | 0.0 | 3 | 0.0 | . | . |
| 1 - 17 years | 23 | 0.3 | 14 | 0.2 | 12 | 0.2 | 17 | 0.2 | 19 | 0.2 |
| 18 - 44 years | 858 | 10.5 | 866 | 10.6 | 890 | 11.2 | 1,025 | 12.0 | 956 | 11.8 |
| 45 - 64 years | 4,098 | 50.0 | 3,941 | 48.2 | 3,816 | 48.2 | 4,237 | 49.5 | 4,086 | 50.5 |
| 65 - 84 years | 3,091 | 37.7 | 3,226 | 39.4 | 3,018 | 38.1 | 3,151 | 36.8 | 2,874 | 35.5 |
| 85 or more years | 132 | 1.6 | 134 | 1.6 | 185 | 2.3 | 134 | 1.6 | 162 | 2.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,952 | 84.8 | 7,054 | 86.2 | 6,485 | 81.9 | 7,431 | 86.7 |
| African American | 1,101 | 13.4 | 936 | 11.4 | 808 | 10.2 | 979 | 11.4 |
| American Indian | 55 | 0.7 | 109 | 1.3 | 118 | 1.5 | 68 | 0.8 |
| Asian/Pacific Islander | 94 | 1.1 | 82 | 1.0 | 88 | 1.1 | 89 | 1.0 |
| Other Race | . | . | . | . | 29 | 0.4 | . | . |
| Unavailable | . | . | . | . | 394 | 5.0 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
High Point Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | . | . | . | . | 29 | 0.4 | . | . |
| Non Hispanic | 8,202 | 100.0 | 8,181 | 100.0 | 7,499 | 94.7 | 8,567 | 100.0 |
| Unknown | . | . | . | . | 394 | 5.0 | . | . |
| Point of Origin | | | | | | | | |
| Information not available | 8,202 | 100.0 | 8,181 | 100.0 | 7,922 | 100.0 | 8,567 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,175 | 63.1 | 5,095 | 62.3 | 4,953 | 62.5 | 5,466 | 63.8 | 5,212 | 64.4 |
| Medicaid | 422 | 5.1 | 380 | 4.6 | 377 | 4.8 | 406 | 4.7 | 397 | 4.9 |
| Medicare | 2,292 | 27.9 | 2,324 | 28.4 | 2,186 | 27.6 | 2,265 | 26.4 | 2,055 | 25.4 |
| Other government | 130 | 1.6 | 162 | 2.0 | 174 | 2.2 | 148 | 1.7 | 160 | 2.0 |
| Uninsured | 183 | 2.2 | 220 | 2.7 | 232 | 2.9 | 271 | 3.2 | 267 | 3.3 |
| Other | . | . | . | . | . | . | . | . | 6 | 0.1 |
| Unknown | . | . | . | . | . | . | 11 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,202 | 100.0 | 8,181 | 100.0 | 7,922 | 100.0 | 8,567 | 100.0 |
| All | 8,202 | 100.0 | 8,181 | 100.0 | 7,922 | 100.0 | 8,567 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Regional Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 34,191 | 38,005 | 45,122 | 9,159 | 9,492 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,548 | \$4,052 | \$3,049 | \$9,359 | \$9,502 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 34,029 | 99.5 | 37,770 | 99.4 | 44,771 | 99.2 | 9,090 | 99.2 | 9,438 | 99.4 |
| SC | 14 | 0.0 | 34 | 0.1 | 34 | 0.1 | 7 | 0.1 | 7 | 0.1 |
| VA | 58 | 0.2 | 85 | 0.2 | 125 | 0.3 | 36 | 0.4 | 28 | 0.3 |
| GA | 1 | 0.0 | 12 | 0.0 | 13 | 0.0 | 3 | 0.0 | 3 | 0.0 |
| TN | 1 | 0.0 | 4 | 0.0 | 4 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Other | 88 | 0.3 | 100 | 0.3 | 175 | 0.4 | 20 | 0.2 | 15 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 202 | 0.6 | 313 | 0.8 | 261 | 0.6 | 20 | 0.2 | 15 | 0.2 |
| 1 - 17 years | 1,583 | 4.6 | 1,802 | 4.7 | 2,002 | 4.4 | 196 | 2.1 | 189 | 2.0 |
| 18 - 44 years | 6,349 | 18.6 | 7,349 | 19.3 | 9,424 | 20.9 | 1,664 | 18.2 | 1,762 | 18.6 |
| 45 - 64 years | 13,032 | 38.1 | 14,372 | 37.8 | 18,324 | 40.6 | 3,334 | 36.4 | 3,650 | 38.5 |
| 65 - 84 years | 11,726 | 34.3 | 12,612 | 33.2 | 13,507 | 29.9 | 3,396 | 37.1 | 3,357 | 35.4 |
| 85 or more years | 1,299 | 3.8 | 1,557 | 4.1 | 1,604 | 3.6 | 549 | 6.0 | 519 | 5.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 24,190 | 70.7 | 27,096 | 71.3 | 32,889 | 72.9 | 7,096 | 77.5 |
| African American | 7,818 | 22.9 | 8,612 | 22.7 | 9,409 | 20.9 | 1,714 | 18.7 |
| American Indian | 51 | 0.1 | 77 | 0.2 | 55 | 0.1 | 5 | 0.1 |
| Asian/Pacific Islander | 479 | 1.4 | 467 | 1.2 | 447 | 1.0 | 54 | 0.6 |
| Other Race | 1,216 | 3.6 | 1,296 | 3.4 | 1,490 | 3.3 | 197 | 2.2 |
| Unavailable | 437 | 1.3 | 457 | 1.2 | 832 | 1.8 | 93 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 779 | 2.3 | 830 | 2.2 | 781 | 1.7 | 113 | 1.2 | |
| Non Hispanic | 32,967 | 96.4 | 36,665 | 96.5 | 39,784 | 88.2 | 8,462 | 92.4 | |
| Unknown | 445 | 1.3 | 510 | 1.3 | 4,557 | 10.1 | 584 | 6.4 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 33,839 | 99.0 | 37,594 | 98.9 | 44,672 | 99.0 | 9,038 | 98.7 | |
| Clinic or physician's office | 127 | 0.4 | 132 | 0.3 | 118 | 0.3 | . | . | |
| Transfer from a hospital or other health care facility | | | | | | | | | |
| Transfer from a SNF, ICF, ALF | 93 | 0.3 | 103 | 0.3 | 88 | 0.2 | 43 | 0.5 | |
| Court/law enforcement | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 19,125 | 55.9 | 19,876 | 52.3 | 22,139 | 49.1 | 4,581 | 50.0 | 4,800 | 50.6 |
| Medicaid | 4,746 | 13.9 | 5,324 | 14.0 | 6,314 | 14.0 | 971 | 10.6 | 987 | 10.4 |
| Medicare | 8,051 | 23.5 | 9,997 | 26.3 | 12,068 | 26.7 | 3,061 | 33.4 | 3,030 | 31.9 |
| Other government | 609 | 1.8 | 731 | 1.9 | 1,572 | 3.5 | 166 | 1.8 | 148 | 1.6 |
| Uninsured | 1,511 | 4.4 | 1,825 | 4.8 | 2,673 | 5.9 | 330 | 3.6 | 487 | 5.1 |
| Other | 149 | 0.4 | 252 | 0.7 | 356 | 0.8 | 50 | 0.5 | 40 | 0.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
High Point Regional Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 33,828 | 98.9 | 37,807 | 99.5 | 44,939 | 99.6 | 9,076 | 99.1 |
| Discharged, transferred to acute facility | 234 | 0.7 | 92 | 0.2 | 85 | 0.2 | 38 | 0.4 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 103 | 0.3 | 76 | 0.2 | 66 | 0.1 | 32 | 0.3 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Hospice | 8 | 0.0 | 3 | 0.0 | 5 | 0.0 | 2 | 0.0 |
| Left against medical advice | 12 | 0.0 | 15 | 0.0 | 21 | 0.0 | 8 | 0.1 |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Expired | 2 | 0.0 | 9 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| Other/Unknown | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 34,191 | 100.0 | 38,005 | 100.0 | 45,122 | 100.0 | 9,159 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,866 | 5,081 | 5,707 | 6,304 | 5,743 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,726 | \$3,810 | \$3,527 | \$3,573 | \$3,342 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,825 | 99.2 | 5,032 | 99.0 | 5,663 | 99.2 | 6,261 | 99.3 | 5,718 | 99.6 |
| SC | 2 | 0.0 | 3 | 0.1 | 2 | 0.0 | 5 | 0.1 | 4 | 0.1 |
| VA | 11 | 0.2 | 14 | 0.3 | 17 | 0.3 | 16 | 0.3 | 9 | 0.2 |
| GA | . | . | 1 | 0.0 | 2 | 0.0 | 3 | 0.0 | . | . |
| TN | 1 | 0.0 | . | . | . | . | 2 | 0.0 | 2 | 0.0 |
| Other | 27 | 0.6 | 31 | 0.6 | 23 | 0.4 | 17 | 0.3 | 10 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 188 | 3.9 | 248 | 4.9 | 193 | 3.4 | 276 | 4.4 | 84 | 1.5 |
| 1 - 17 years | 706 | 14.5 | 843 | 16.6 | 847 | 14.8 | 841 | 13.3 | 891 | 15.5 |
| 18 - 44 years | 917 | 18.8 | 891 | 17.5 | 1,049 | 18.4 | 1,241 | 19.7 | 1,138 | 19.8 |
| 45 - 64 years | 1,443 | 29.7 | 1,464 | 28.8 | 1,745 | 30.6 | 1,994 | 31.6 | 1,822 | 31.7 |
| 65 - 84 years | 1,516 | 31.2 | 1,507 | 29.7 | 1,734 | 30.4 | 1,828 | 29.0 | 1,666 | 29.0 |
| 85 or more years | 96 | 2.0 | 128 | 2.5 | 139 | 2.4 | 124 | 2.0 | 142 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,766 | 77.4 | 4,040 | 79.5 | 4,678 | 82.0 | 5,105 | 81.0 |
| African American | 698 | 14.3 | 681 | 13.4 | 742 | 13.0 | 883 | 14.0 |
| American Indian | 12 | 0.2 | 4 | 0.1 | 7 | 0.1 | 8 | 0.1 |
| Asian/Pacific Islander | 54 | 1.1 | 45 | 0.9 | 55 | 1.0 | 50 | 0.8 |
| Other Race | 211 | 4.3 | 233 | 4.6 | 214 | 3.7 | 243 | 3.9 |
| Unavailable | 125 | 2.6 | 78 | 1.5 | 11 | 0.2 | 15 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 118 | 2.4 | 135 | 2.7 | 113 | 2.0 | 122 | 1.9 |
| Non Hispanic | 4,716 | 96.9 | 4,931 | 97.0 | 5,526 | 96.8 | 5,199 | 82.5 |
| Unknown | 32 | 0.7 | 15 | 0.3 | 68 | 1.2 | 983 | 15.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 4,865 | 100.0 | 5,081 | 100.0 | 5,707 | 100.0 | 6,302 | 100.0 |
| Information not available | 1 | 0.0 | . | . | . | . | 2 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,098 | 63.7 | 3,115 | 61.3 | 3,435 | 60.2 | 3,836 | 60.9 | 3,490 | 60.8 |
| Medicaid | 751 | 15.4 | 795 | 15.6 | 775 | 13.6 | 791 | 12.5 | 685 | 11.9 |
| Medicare | 832 | 17.1 | 983 | 19.3 | 1,257 | 22.0 | 1,321 | 21.0 | 1,256 | 21.9 |
| Other government | 173 | 3.6 | 187 | 3.7 | 239 | 4.2 | 299 | 4.7 | 252 | 4.4 |
| Uninsured | 9 | 0.2 | . | . | . | . | 57 | 0.9 | 57 | 1.0 |
| Other | 3 | 0.1 | 1 | 0.0 | 1 | 0.0 | . | . | 3 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics High Point Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,858 | 99.8 | 5,077 | 99.9 | 5,701 | 99.9 | 6,297 | 99.9 |
| Discharged, transferred to acute facility | 8 | 0.2 | 4 | 0.1 | 6 | 0.1 | 5 | 0.1 |
| Other/Unknown | . | . | . | . | . | . | 2 | 0.0 |
| All | 4,866 | 100.0 | 5,081 | 100.0 | 5,707 | 100.0 | 6,304 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Highlands-Cashiers Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 270 | 631 | 841 | 852 | 886 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,068 | \$3,452 | \$3,464 | \$4,004 | \$3,619 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 211 | 78.1 | 538 | 85.3 | 733 | 87.2 | 729 | 85.6 | 782 | 88.3 |
| SC | 6 | 2.2 | 5 | 0.8 | 17 | 2.0 | 16 | 1.9 | 15 | 1.7 |
| GA | 28 | 10.4 | 37 | 5.9 | 45 | 5.4 | 54 | 6.3 | 45 | 5.1 |
| TN | 1 | 0.4 | . | . | 2 | 0.2 | 3 | 0.4 | 1 | 0.1 |
| Other | 24 | 8.9 | 51 | 8.1 | 44 | 5.2 | 50 | 5.9 | 43 | 4.9 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1 | 0.4 | 1 | 0.2 | . | . | . | . | . | . |
| 1 - 17 years | 6 | 2.2 | 3 | 0.5 | 7 | 0.8 | 7 | 0.8 | 5 | 0.6 |
| 18 - 44 years | 20 | 7.4 | 42 | 6.7 | 59 | 7.0 | 77 | 9.0 | 88 | 9.9 |
| 45 - 64 years | 61 | 22.6 | 147 | 23.3 | 225 | 26.8 | 283 | 33.2 | 254 | 28.7 |
| 65 - 84 years | 161 | 59.6 | 395 | 62.6 | 500 | 59.5 | 450 | 52.8 | 500 | 56.4 |
| 85 or more years | 21 | 7.8 | 43 | 6.8 | 50 | 5.9 | 35 | 4.1 | 39 | 4.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 264 | 97.8 | 627 | 99.4 | 835 | 99.3 | 847 | 99.4 |
| African American | 1 | 0.4 | 2 | 0.3 | 1 | 0.1 | 1 | 0.1 |
| American Indian | . | . | . | . | . | . | 2 | 0.2 |
| Other Race | 5 | 1.9 | 2 | 0.3 | 4 | 0.5 | 2 | 0.2 |
| Unavailable | . | . | . | . | 1 | 0.1 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Highlands-Cashiers Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 5 | 1.9 | 2 | 0.3 | 4 | 0.5 | 2 | 0.2 |
| Non Hispanic | 264 | 97.8 | 629 | 99.7 | 835 | 99.3 | 848 | 99.5 |
| Unknown | 1 | 0.4 | . | . | 2 | 0.2 | 2 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 269 | 99.6 | 629 | 99.7 | 837 | 99.5 | 851 | 99.9 |
| Transfer from a hospital or other health care facility | 1 | 0.4 | 2 | 0.3 | 3 | 0.4 | 1 | 0.1 |
| Information not available | . | . | . | . | 1 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 95 | 35.2 | 201 | 31.9 | 279 | 33.2 | 341 | 40.0 | 338 | 38.1 |
| Medicaid | 12 | 4.4 | 12 | 1.9 | 17 | 2.0 | 14 | 1.6 | 10 | 1.1 |
| Medicare | 139 | 51.5 | 387 | 61.3 | 487 | 57.9 | 445 | 52.2 | 492 | 55.5 |
| Other government | 7 | 2.6 | 4 | 0.6 | 6 | 0.7 | 7 | 0.8 | 6 | 0.7 |
| Uninsured | 17 | 6.3 | 27 | 4.3 | 52 | 6.2 | 45 | 5.3 | 40 | 4.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Highlands-Cashiers Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|--------------|------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 261 | 96.7 | 628 | 99.5 | 829 | 98.6 | 847 | 99.4 |
| Discharged, transferred to acute facility | 8 | 3.0 | . | . | 5 | 0.6 | 3 | 0.4 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.4 | 3 | 0.5 | 3 | 0.4 | 1 | 0.1 |
| Left against medical advice | . | . | . | . | 1 | 0.1 | . | . |
| Expired | . | . | . | . | 3 | 0.4 | 1 | 0.1 |
| All | 270 | 100.0 | 631 | 100.0 | 841 | 100.0 | 852 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Highsmith-Rainey Specialty Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,282 | 1,939 | 2,597 | 3,204 | 4,096 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,849 | \$8,188 | \$7,805 | \$7,341 | \$5,390 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,279 | 99.9 | 1,938 | 99.9 | 2,594 | 99.9 | 3,192 | 99.6 | 4,083 | 99.7 |
| SC | 3 | 0.1 | 1 | 0.1 | 1 | 0.0 | 5 | 0.2 | 2 | 0.0 |
| VA | . | . | . | . | 1 | 0.0 | 1 | 0.0 | 4 | 0.1 |
| GA | . | . | . | . | 1 | 0.0 | 2 | 0.1 | . | . |
| Other | . | . | . | . | . | . | 4 | 0.1 | 7 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 35 | 1.5 | 60 | 3.1 | 68 | 2.6 | 51 | 1.6 | 6 | 0.1 |
| 1 - 17 years | 1,117 | 48.9 | 1,085 | 56.0 | 1,140 | 43.9 | 878 | 27.4 | 773 | 18.9 |
| 18 - 44 years | 233 | 10.2 | 187 | 9.6 | 258 | 9.9 | 331 | 10.3 | 385 | 9.4 |
| 45 - 64 years | 413 | 18.1 | 277 | 14.3 | 445 | 17.1 | 763 | 23.8 | 1,256 | 30.7 |
| 65 - 84 years | 458 | 20.1 | 303 | 15.6 | 657 | 25.3 | 1,115 | 34.8 | 1,604 | 39.2 |
| 85 or more years | 26 | 1.1 | 27 | 1.4 | 29 | 1.1 | 66 | 2.1 | 72 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,028 | 45.0 | 878 | 45.3 | 1,181 | 45.5 | 1,751 | 54.7 |
| African American | 771 | 33.8 | 579 | 29.9 | 853 | 32.8 | 993 | 31.0 |
| American Indian | 141 | 6.2 | 186 | 9.6 | 187 | 7.2 | 121 | 3.8 |
| Asian/Pacific Islander | 39 | 1.7 | 22 | 1.1 | 47 | 1.8 | 44 | 1.4 |
| Other Race | 303 | 13.3 | 274 | 14.1 | 326 | 12.6 | 289 | 9.0 |
| Unavailable | . | . | . | . | 3 | 0.1 | 6 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Highsmith-Rainey Specialty Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 206 | 9.0 | 175 | 9.0 | 151 | 5.8 | 40 | 1.2 |
| Non Hispanic | 2,071 | 90.8 | 1,720 | 88.7 | 1,288 | 49.6 | 121 | 3.8 |
| Unknown | 5 | 0.2 | 44 | 2.3 | 1,158 | 44.6 | 3,043 | 95.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 2,282 | 100.0 | 1,939 | 100.0 | 2,597 | 100.0 | 3,204 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 357 | 15.6 | 292 | 15.1 | 385 | 14.8 | 608 | 19.0 | 793 | 19.4 |
| Medicaid | 1,073 | 47.0 | 1,059 | 54.6 | 1,048 | 40.4 | 805 | 25.1 | 792 | 19.3 |
| Medicare | 516 | 22.6 | 364 | 18.8 | 731 | 28.1 | 1,298 | 40.5 | 1,896 | 46.3 |
| Other government | 129 | 5.7 | 115 | 5.9 | 250 | 9.6 | 296 | 9.2 | 418 | 10.2 |
| Uninsured | 122 | 5.3 | 34 | 1.8 | 85 | 3.3 | 77 | 2.4 | 99 | 2.4 |
| Other | . | . | . | . | . | . | . | . | 1 | 0.0 |
| Unknown | 85 | 3.7 | 75 | 3.9 | 98 | 3.8 | 120 | 3.7 | 97 | 2.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Highsmith-Rainey Specialty Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,280 | 99.9 | 1,939 | 100.0 | 2,596 | 100.0 | 3,202 | 99.9 |
| Discharged, transferred to acute facility | 1 | 0.0 | . | . | 1 | 0.0 | 2 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | . | . | . | . | . | . |
| All | 2,282 | 100.0 | 1,939 | 100.0 | 2,597 | 100.0 | 3,204 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Hugh Chatham Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 31,980 | 3,165 | 3,217 | 2,636 | 2,759 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,019 | \$6,577 | \$6,343 | \$7,125 | \$6,670 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 31,459 | 98.4 | 3,081 | 97.3 | 3,116 | 96.9 | 2,543 | 96.5 | 2,666 | 96.6 |
| SC | 12 | 0.0 | 2 | 0.1 | 1 | 0.0 | . | . | 1 | 0.0 |
| VA | 460 | 1.4 | 76 | 2.4 | 92 | 2.9 | 83 | 3.1 | 86 | 3.1 |
| GA | 4 | 0.0 | . | . | . | . | . | . | . | . |
| TN | 3 | 0.0 | . | . | . | . | . | . | . | . |
| Other | 42 | 0.1 | 6 | 0.2 | 8 | 0.2 | 10 | 0.4 | 6 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 255 | 0.8 | 29 | 0.9 | 34 | 1.1 | 17 | 0.6 | 7 | 0.3 |
| 1 - 17 years | 1,044 | 3.3 | 204 | 6.4 | 238 | 7.4 | 199 | 7.5 | 220 | 8.0 |
| 18 - 44 years | 5,646 | 17.7 | 650 | 20.5 | 751 | 23.3 | 543 | 20.6 | 595 | 21.6 |
| 45 - 64 years | 11,990 | 37.5 | 934 | 29.5 | 962 | 29.9 | 792 | 30.0 | 870 | 31.5 |
| 65 - 84 years | 11,558 | 36.1 | 1,204 | 38.0 | 1,091 | 33.9 | 965 | 36.6 | 958 | 34.7 |
| 85 or more years | 1,487 | 4.6 | 144 | 4.5 | 141 | 4.4 | 120 | 4.6 | 109 | 4.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 353 | 1.1 | 98 | 3.1 | 52 | 1.6 | 46 | 1.7 |
| American Indian | 30,768 | 96.2 | 2,975 | 94.0 | 3,067 | 95.3 | 2,525 | 95.8 |
| Asian/Pacific Islander | 816 | 2.6 | 87 | 2.7 | 93 | 2.9 | 62 | 2.4 |
| Other Race | 43 | 0.1 | 5 | 0.2 | 5 | 0.2 | 3 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Hugh Chatham Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 638 | 2.0 | 89 | 2.8 | 49 | 1.5 | 22 | 0.8 |
| Non Hispanic | 31,342 | 98.0 | 3,076 | 97.2 | 3,168 | 98.5 | 2,614 | 99.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 31,930 | 99.8 | 3,160 | 99.8 | 3,211 | 99.8 | 2,633 | 99.9 |
| Clinic or physician's office | 2 | 0.0 | . | . | 1 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 44 | 0.1 | 4 | 0.1 | 3 | 0.1 | 2 | 0.1 |
| Newborn | 1 | 0.0 | 1 | 0.0 | 2 | 0.1 | 1 | 0.0 |
| Information not available | 3 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 17,028 | 53.2 | 1,612 | 50.9 | 1,671 | 51.9 | 1,339 | 50.8 | 1,441 | 52.2 |
| Medicaid | 2,882 | 9.0 | 428 | 13.5 | 425 | 13.2 | 320 | 12.1 | 359 | 13.0 |
| Medicare | 8,761 | 27.4 | 971 | 30.7 | 990 | 30.8 | 860 | 32.6 | 848 | 30.7 |
| Other government | 228 | 0.7 | 74 | 2.3 | 66 | 2.1 | 62 | 2.4 | 52 | 1.9 |
| Uninsured | 3,081 | 9.6 | 80 | 2.5 | 65 | 2.0 | 55 | 2.1 | 59 | 2.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Hugh Chatham Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 31,881 | 99.7 | 3,145 | 99.4 | 3,202 | 99.5 | 2,629 | 99.7 |
| Discharged, transferred to acute facility | 26 | 0.1 | 3 | 0.1 | 3 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 66 | 0.2 | 15 | 0.5 | 11 | 0.3 | 6 | 0.2 |
| Discharged, transferred to psychiatric facility | . | . | 2 | 0.1 | . | . | . | . |
| Left against medical advice | 5 | 0.0 | . | . | 1 | 0.0 | . | . |
| Expired | 2 | 0.0 | . | . | . | . | . | . |
| All | 31,980 | 100.0 | 3,165 | 100.0 | 3,217 | 100.0 | 2,636 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Health System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 32,102 | 26,352 | 24,841 | 7,758 | 7,781 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,547 | \$3,046 | \$3,657 | \$8,709 | \$8,007 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 32,023 | 99.8 | 26,258 | 99.6 | 24,769 | 99.7 | 7,704 | 99.3 | 7,745 | 99.5 |
| SC | 13 | 0.0 | 13 | 0.0 | 16 | 0.1 | 23 | 0.3 | 9 | 0.1 |
| VA | 22 | 0.1 | 34 | 0.1 | 23 | 0.1 | 16 | 0.2 | 11 | 0.1 |
| GA | 1 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . | 2 | 0.0 |
| TN | 1 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 42 | 0.1 | 41 | 0.2 | 30 | 0.1 | 15 | 0.2 | 14 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 194 | 0.6 | 154 | 0.6 | 95 | 0.4 | 26 | 0.3 | 6 | 0.1 |
| 1 - 17 years | 916 | 2.9 | 682 | 2.6 | 823 | 3.3 | 445 | 5.7 | 450 | 5.8 |
| 18 - 44 years | 5,525 | 17.2 | 4,158 | 15.8 | 4,985 | 20.1 | 1,262 | 16.3 | 1,355 | 17.4 |
| 45 - 64 years | 11,939 | 37.2 | 9,289 | 35.2 | 9,092 | 36.6 | 2,926 | 37.7 | 2,923 | 37.6 |
| 65 - 84 years | 11,933 | 37.2 | 10,603 | 40.2 | 8,913 | 35.9 | 2,830 | 36.5 | 2,853 | 36.7 |
| 85 or more years | 1,595 | 5.0 | 1,466 | 5.6 | 933 | 3.8 | 269 | 3.5 | 194 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 26,505 | 82.6 | 22,173 | 84.1 | 20,709 | 83.4 | 6,216 | 80.1 |
| African American | 4,566 | 14.2 | 3,387 | 12.9 | 3,452 | 13.9 | 969 | 12.5 |
| American Indian | 8 | 0.0 | 11 | 0.0 | 35 | 0.1 | 8 | 0.1 |
| Asian/Pacific Islander | 57 | 0.2 | 43 | 0.2 | . | . | . | . |
| Other Race | 633 | 2.0 | 540 | 2.0 | 431 | 1.7 | 139 | 1.8 |
| Unavailable | 333 | 1.0 | 198 | 0.8 | 214 | 0.9 | 426 | 5.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Health System

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 498 | 1.6 | 333 | 1.3 | 431 | 1.7 | 139 | 1.8 | |
| Non Hispanic | 31,150 | 97.0 | 25,633 | 97.3 | 24,196 | 97.4 | 7,193 | 92.7 | |
| Unknown | 454 | 1.4 | 386 | 1.5 | 214 | 0.9 | 426 | 5.5 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 926 | 2.9 | 1,092 | 4.1 | 2,359 | 9.5 | 199 | 2.6 | |
| Clinic or physician's office | 30,933 | 96.4 | 24,469 | 92.9 | 22,405 | 90.2 | 7,511 | 96.8 | |
| Transfer from a hospital or other health care facility | 134 | 0.4 | 640 | 2.4 | 3 | 0.0 | 5 | 0.1 | |
| Transfer from a SNF, ICF, ALF | 76 | 0.2 | 110 | 0.4 | 16 | 0.1 | 20 | 0.3 | |
| Newborn | 10 | 0.0 | 8 | 0.0 | 1 | 0.0 | . | . | |
| Court/law enforcement | 2 | 0.0 | 5 | 0.0 | . | . | . | . | |
| Information not available | 21 | 0.1 | 28 | 0.1 | 57 | 0.2 | 23 | 0.3 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 16,079 | 50.1 | 12,068 | 45.8 | 8,984 | 36.2 | 3,108 | 40.1 | 3,742 | 48.1 |
| Medicaid | 2,632 | 8.2 | 2,001 | 7.6 | 2,676 | 10.8 | 586 | 7.6 | 586 | 7.5 |
| Medicare | 12,053 | 37.5 | 11,785 | 44.7 | 11,887 | 47.9 | 3,631 | 46.8 | 3,444 | 44.3 |
| Other government | 450 | 1.4 | 329 | 1.2 | 339 | 1.4 | 124 | 1.6 | 8 | 0.1 |
| Uninsured | 634 | 2.0 | 1 | 0.0 | 955 | 3.8 | 309 | 4.0 | . | . |
| Unknown | 254 | 0.8 | 168 | 0.6 | . | . | . | . | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Health System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 29,706 | 92.5 | 23,493 | 89.2 | 24,716 | 99.5 | 7,635 | 98.4 |
| Discharged, transferred to acute facility | 30 | 0.1 | 20 | 0.1 | 52 | 0.2 | 25 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 37 | 0.1 | 57 | 0.2 | 51 | 0.2 | 97 | 1.3 |
| Discharged, transferred to rehab facility | . | . | 3 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 2 | 0.0 | . | . | . | . |
| Hospice | 6 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 40 | 0.1 | 141 | 0.5 | 20 | 0.1 | . | . |
| Court/Law Enforcement | . | . | . | . | . | . | 1 | 0.0 |
| Expired | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Other/Unknown | 2,282 | 7.1 | 2,634 | 10.0 | . | . | . | . |
| All | 32,102 | 100.0 | 26,352 | 100.0 | 24,841 | 100.0 | 7,758 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Surgical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,373 | 1,241 | 1,180 | 1,319 | 1,243 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,806 | \$2,761 | \$2,629 | \$2,916 | \$3,171 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,368 | 99.6 | 1,239 | 99.8 | 1,177 | 99.7 | 1,316 | 99.8 | 1,236 | 99.4 |
| SC | 3 | 0.2 | . | . | 1 | 0.1 | 1 | 0.1 | 5 | 0.4 |
| VA | 1 | 0.1 | . | . | 2 | 0.2 | 1 | 0.1 | 2 | 0.2 |
| GA | 1 | 0.1 | . | . | . | . | . | . | . | . |
| Other | . | . | 2 | 0.2 | . | . | 1 | 0.1 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 13 | 0.9 | 13 | 1.0 | 19 | 1.6 | 28 | 2.1 | 9 | 0.7 |
| 1 - 17 years | 73 | 5.3 | 94 | 7.6 | 82 | 6.9 | 96 | 7.3 | 128 | 10.3 |
| 18 - 44 years | 74 | 5.4 | 80 | 6.4 | 94 | 8.0 | 132 | 10.0 | 157 | 12.6 |
| 45 - 64 years | 288 | 21.0 | 286 | 23.0 | 268 | 22.7 | 358 | 27.1 | 388 | 31.2 |
| 65 - 84 years | 854 | 62.2 | 724 | 58.3 | 675 | 57.2 | 669 | 50.7 | 536 | 43.1 |
| 85 or more years | 71 | 5.2 | 44 | 3.5 | 42 | 3.6 | 36 | 2.7 | 25 | 2.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,209 | 88.1 | 619 | 49.9 | 446 | 37.8 | 662 | 50.2 |
| American Indian | 2 | 0.1 | 4 | 0.3 | . | . | . | . |
| Asian/Pacific Islander | 8 | 0.6 | . | . | 2 | 0.2 | 2 | 0.2 |
| Other Race | 154 | 11.2 | 618 | 49.8 | 200 | 16.9 | 46 | 3.5 |
| Unavailable | . | . | . | . | 532 | 45.1 | 609 | 46.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | | |
|----------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Non Hispanic | 1,336 | 97.3 | 816 | 65.8 | 154 | 13.1 | . | . | |
| Unknown | 37 | 2.7 | 425 | 34.2 | 1,026 | 86.9 | 1,319 | 100.0 | |
| Point of Origin | | | | | | | | | |
| Information not available | 1,373 | 100.0 | 1,241 | 100.0 | 1,180 | 100.0 | 1,319 | 100.0 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 633 | 46.1 | 542 | 43.7 | 481 | 40.8 | 598 | 45.3 | 630 | 50.7 |
| Medicaid | 69 | 5.0 | 82 | 6.6 | 81 | 6.9 | 97 | 7.4 | 86 | 6.9 |
| Medicare | 663 | 48.3 | 608 | 49.0 | 610 | 51.7 | 617 | 46.8 | 515 | 41.4 |
| Other government | 2 | 0.1 | 5 | 0.4 | 3 | 0.3 | 4 | 0.3 | 4 | 0.3 |
| Uninsured | 6 | 0.4 | 4 | 0.3 | 5 | 0.4 | 3 | 0.2 | 8 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Iredell Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,371 | 99.9 | 1,241 | 100.0 | 1,180 | 100.0 | 1,319 | 100.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.1 | . | . | . | . | . | . |
| All | 1,373 | 100.0 | 1,241 | 100.0 | 1,180 | 100.0 | 1,319 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics J. Arthur Doshier Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 27,177 | 26,645 | 25,770 | 1,646 | 1,795 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,311 | \$1,213 | \$852 | \$6,162 | \$6,351 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 26,718 | 98.3 | 26,317 | 98.8 | 25,435 | 98.7 | 1,618 | 98.3 | 1,776 | 98.9 |
| SC | 97 | 0.4 | 62 | 0.2 | 55 | 0.2 | 16 | 1.0 | 8 | 0.4 |
| VA | 37 | 0.1 | 24 | 0.1 | 29 | 0.1 | . | . | 3 | 0.2 |
| GA | 26 | 0.1 | 10 | 0.0 | 8 | 0.0 | 1 | 0.1 | . | . |
| TN | 10 | 0.0 | 8 | 0.0 | 3 | 0.0 | 1 | 0.1 | . | . |
| Other | 289 | 1.1 | 224 | 0.8 | 240 | 0.9 | 10 | 0.6 | 8 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 34 | 0.1 | 50 | 0.2 | 38 | 0.1 | 2 | 0.1 | 1 | 0.1 |
| 1 - 17 years | 875 | 3.2 | 827 | 3.1 | 801 | 3.1 | 53 | 3.2 | 67 | 3.7 |
| 18 - 44 years | 2,087 | 7.7 | 2,027 | 7.6 | 2,069 | 8.0 | 140 | 8.5 | 182 | 10.1 |
| 45 - 64 years | 8,185 | 30.1 | 8,306 | 31.2 | 8,645 | 33.5 | 597 | 36.3 | 686 | 38.2 |
| 65 - 84 years | 14,773 | 54.4 | 14,211 | 53.3 | 12,968 | 50.3 | 817 | 49.6 | 824 | 45.9 |
| 85 or more years | 1,223 | 4.5 | 1,224 | 4.6 | 1,249 | 4.8 | 37 | 2.2 | 35 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 25,845 | 95.1 | 25,205 | 94.6 | 24,482 | 95.0 | 1,567 | 95.2 |
| African American | 1,002 | 3.7 | 1,147 | 4.3 | 1,082 | 4.2 | 66 | 4.0 |
| American Indian | 10 | 0.0 | 8 | 0.0 | 2 | 0.0 | . | . |
| Asian/Pacific Islander | 80 | 0.3 | 58 | 0.2 | 49 | 0.2 | 6 | 0.4 |
| Other Race | 181 | 0.7 | 180 | 0.7 | 142 | 0.6 | 7 | 0.4 |
| Unavailable | 59 | 0.2 | 47 | 0.2 | 13 | 0.1 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
J. Arthur Doshier Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 92 | 0.3 | 94 | 0.4 | 77 | 0.3 | 2 | 0.1 |
| Non Hispanic | 26,973 | 99.2 | 26,330 | 98.8 | 25,545 | 99.1 | 1,642 | 99.8 |
| Unknown | 112 | 0.4 | 221 | 0.8 | 148 | 0.6 | 2 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 27,136 | 99.8 | 26,613 | 99.9 | 25,742 | 99.9 | 1,588 | 96.5 |
| Clinic or physician's office | . | . | 5 | 0.0 | 25 | 0.1 | 57 | 3.5 |
| Transfer from a hospital or other health care facility | 41 | 0.2 | 26 | 0.1 | 3 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | . | . | 1 | 0.0 | . | . | . | . |
| Information not available | . | . | . | . | . | . | 1 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 10,736 | 39.5 | 9,757 | 36.6 | 10,180 | 39.5 | 699 | 42.5 | 812 | 45.2 |
| Medicaid | 1,211 | 4.5 | 1,134 | 4.3 | 1,020 | 4.0 | 62 | 3.8 | 75 | 4.2 |
| Medicare | 13,753 | 50.6 | 14,207 | 53.3 | 13,502 | 52.4 | 811 | 49.3 | 816 | 45.5 |
| Other government | 425 | 1.6 | 461 | 1.7 | 522 | 2.0 | 30 | 1.8 | 38 | 2.1 |
| Uninsured | 1,041 | 3.8 | 1,072 | 4.0 | 532 | 2.1 | 35 | 2.1 | 41 | 2.3 |
| Other | 11 | 0.0 | 14 | 0.1 | 3 | 0.0 | 1 | 0.1 | 3 | 0.2 |
| Unknown | . | . | . | . | 11 | 0.0 | 8 | 0.5 | 10 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
J. Arthur Doshier Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 27,148 | 99.9 | 26,612 | 99.9 | 25,725 | 99.8 | 1,627 | 98.8 |
| Discharged, transferred to acute facility | 26 | 0.1 | 29 | 0.1 | 40 | 0.2 | 16 | 1.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | 1 | 0.0 | 2 | 0.1 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Hospice | . | . | 2 | 0.0 | 2 | 0.0 | 1 | 0.1 |
| Left against medical advice | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 27,177 | 100.0 | 26,645 | 100.0 | 25,770 | 100.0 | 1,646 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics James E. Davis Ambulatory Surgical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,781 | 6,210 | 7,849 | 7,402 | 6,537 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,904 | \$4,850 | \$4,347 | \$4,341 | \$4,368 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,591 | 95.0 | 5,939 | 95.6 | 7,450 | 94.9 | 7,067 | 95.5 | 6,288 | 96.2 |
| SC | 23 | 0.6 | 24 | 0.4 | 48 | 0.6 | 39 | 0.5 | 22 | 0.3 |
| VA | 120 | 3.2 | 184 | 3.0 | 262 | 3.3 | 217 | 2.9 | 163 | 2.5 |
| GA | 6 | 0.2 | 7 | 0.1 | 7 | 0.1 | 10 | 0.1 | 6 | 0.1 |
| TN | 2 | 0.1 | 5 | 0.1 | 14 | 0.2 | 6 | 0.1 | 5 | 0.1 |
| Other | 39 | 1.0 | 51 | 0.8 | 68 | 0.9 | 63 | 0.9 | 53 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 8 | 0.2 | 51 | 0.8 | 68 | 0.9 | 76 | 1.0 | 27 | 0.4 |
| 1 - 17 years | 88 | 2.3 | 257 | 4.1 | 292 | 3.7 | 395 | 5.3 | 463 | 7.1 |
| 18 - 44 years | 651 | 17.2 | 1,214 | 19.5 | 1,526 | 19.4 | 1,534 | 20.7 | 1,398 | 21.4 |
| 45 - 64 years | 1,264 | 33.4 | 2,336 | 37.6 | 3,147 | 40.1 | 2,998 | 40.5 | 2,654 | 40.6 |
| 65 - 84 years | 1,648 | 43.6 | 2,205 | 35.5 | 2,613 | 33.3 | 2,208 | 29.8 | 1,800 | 27.5 |
| 85 or more years | 122 | 3.2 | 147 | 2.4 | 203 | 2.6 | 191 | 2.6 | 195 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,701 | 71.4 | 4,560 | 73.4 | 5,793 | 73.8 | 5,420 | 73.2 |
| African American | 593 | 15.7 | 1,051 | 16.9 | 1,394 | 17.8 | 1,259 | 17.0 |
| American Indian | 14 | 0.4 | 25 | 0.4 | 45 | 0.6 | 31 | 0.4 |
| Asian/Pacific Islander | 58 | 1.5 | 114 | 1.8 | 136 | 1.7 | 112 | 1.5 |
| Other Race | 77 | 2.0 | 112 | 1.8 | 154 | 2.0 | 182 | 2.5 |
| Unavailable | 338 | 8.9 | 348 | 5.6 | 327 | 4.2 | 398 | 5.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
James E. Davis Ambulatory Surgical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 54 | 1.4 | 102 | 1.6 | 132 | 1.7 | 122 | 1.6 |
| Non Hispanic | 3,389 | 89.6 | 5,790 | 93.2 | 7,415 | 94.5 | 6,880 | 92.9 |
| Unknown | 338 | 8.9 | 318 | 5.1 | 302 | 3.8 | 400 | 5.4 |
| Point of Origin | | | | | | | | |
| Information not available | 3,781 | 100.0 | 6,210 | 100.0 | 7,849 | 100.0 | 7,402 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,252 | 59.6 | 3,548 | 57.1 | 4,670 | 59.5 | 4,591 | 62.0 | 4,222 | 64.6 |
| Medicaid | 161 | 4.3 | 210 | 3.4 | 241 | 3.1 | 261 | 3.5 | 249 | 3.8 |
| Medicare | 1,173 | 31.0 | 2,354 | 37.9 | 2,736 | 34.9 | 2,299 | 31.1 | 1,865 | 28.5 |
| Other government | 94 | 2.5 | . | . | . | . | . | . | . | . |
| Uninsured | 38 | 1.0 | 36 | 0.6 | 68 | 0.9 | 84 | 1.1 | 60 | 0.9 |
| Other | 63 | 1.7 | 62 | 1.0 | 134 | 1.7 | 113 | 1.5 | 141 | 2.2 |
| Unknown | . | . | . | . | . | . | 54 | 0.7 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
James E. Davis Ambulatory Surgical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,781 | 100.0 | 6,210 | 100.0 | 7,849 | 100.0 | 7,402 | 100.0 |
| All | 3,781 | 100.0 | 6,210 | 100.0 | 7,849 | 100.0 | 7,402 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Johnston Medical Center-Smithfield

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 59,956 | 59,343 | 32,632 | 5,441 | 5,922 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,273 | \$2,199 | \$2,659 | \$3,505 | \$3,135 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 59,872 | 99.9 | 59,245 | 99.8 | 32,570 | 99.8 | 5,435 | 99.9 | 5,908 | 99.8 |
| SC | 7 | 0.0 | 8 | 0.0 | 9 | 0.0 | 3 | 0.1 | 4 | 0.1 |
| VA | 13 | 0.0 | 12 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| GA | 1 | 0.0 | 3 | 0.0 | 6 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 62 | 0.1 | 71 | 0.1 | 45 | 0.1 | 2 | 0.0 | 10 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 839 | 1.4 | 851 | 1.4 | 552 | 1.7 | 144 | 2.6 | 32 | 0.5 |
| 1 - 17 years | 2,751 | 4.6 | 3,041 | 5.1 | 1,774 | 5.4 | 398 | 7.3 | 596 | 10.1 |
| 18 - 44 years | 11,326 | 18.9 | 11,638 | 19.6 | 7,420 | 22.7 | 1,145 | 21.0 | 1,181 | 19.9 |
| 45 - 64 years | 21,920 | 36.6 | 21,315 | 35.9 | 11,503 | 35.3 | 1,960 | 36.0 | 2,128 | 35.9 |
| 65 - 84 years | 20,615 | 34.4 | 19,726 | 33.2 | 10,054 | 30.8 | 1,666 | 30.6 | 1,837 | 31.0 |
| 85 or more years | 2,505 | 4.2 | 2,772 | 4.7 | 1,329 | 4.1 | 128 | 2.4 | 148 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 44,379 | 74.0 | 43,674 | 73.6 | 23,593 | 72.3 | 4,178 | 76.8 |
| African American | 11,067 | 18.5 | 10,889 | 18.3 | 6,204 | 19.0 | 862 | 15.8 |
| Asian/Pacific Islander | 88 | 0.1 | 129 | 0.2 | 93 | 0.3 | 10 | 0.2 |
| Other Race | 4,076 | 6.8 | 4,286 | 7.2 | 2,551 | 7.8 | 360 | 6.6 |
| Unavailable | 346 | 0.6 | 365 | 0.6 | 191 | 0.6 | 31 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Johnston Medical Center-Smithfield**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 3,708 | 6.2 | 3,877 | 6.5 | 2,322 | 7.1 | 305 | 5.6 |
| Non Hispanic | 55,902 | 93.2 | 55,101 | 92.9 | 30,119 | 92.3 | 5,105 | 93.8 |
| Unknown | 346 | 0.6 | 365 | 0.6 | 191 | 0.6 | 31 | 0.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 48,133 | 80.3 | 47,474 | 80.0 | 26,212 | 80.3 | 5,413 | 99.5 |
| Clinic or physician's office | 11,522 | 19.2 | 11,468 | 19.3 | 6,211 | 19.0 | 6 | 0.1 |
| Transfer from a hospital or other health care facility | 18 | 0.0 | 20 | 0.0 | 41 | 0.1 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 251 | 0.4 | 314 | 0.5 | 137 | 0.4 | 21 | 0.4 |
| Court/law enforcement | 6 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . |
| Information not available | 26 | 0.0 | 65 | 0.1 | 29 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 24,629 | 41.1 | 21,882 | 36.9 | 11,413 | 35.0 | 2,334 | 42.9 | 2,670 | 45.1 |
| Medicaid | 9,042 | 15.1 | 8,994 | 15.2 | 4,966 | 15.2 | 890 | 16.4 | 965 | 16.3 |
| Medicare | 23,084 | 38.5 | 24,999 | 42.1 | 13,255 | 40.6 | 1,980 | 36.4 | 2,094 | 35.4 |
| Other government | 514 | 0.9 | 485 | 0.8 | 297 | 0.9 | 96 | 1.8 | 80 | 1.4 |
| Uninsured | 2,676 | 4.5 | 2,931 | 4.9 | 2,682 | 8.2 | 141 | 2.6 | 113 | 1.9 |
| Other | 11 | 0.0 | 52 | 0.1 | 19 | 0.1 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Johnston Medical Center-Smithfield**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 59,633 | 99.5 | 59,023 | 99.5 | 32,224 | 98.7 | 5,436 | 99.9 |
| Discharged, transferred to acute facility | 44 | 0.1 | 38 | 0.1 | 19 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.0 | 22 | 0.0 | 199 | 0.6 | 4 | 0.1 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 261 | 0.4 | 258 | 0.4 | 189 | 0.6 | . | . |
| Other/Unknown | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| All | 59,956 | 100.0 | 59,343 | 100.0 | 32,632 | 100.0 | 5,441 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Kinston Medical Specialists

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|-------|-------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 2,706 | 2,445 | 3,369 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|-------|-------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$768 | \$797 | \$793 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 2,706 | 100.0 | 2,445 | 100.0 | 3,366 | 99.9 |
| Other | . | . | . | . | 3 | 0.1 |
| Age Group | | | | | | |
| 1 - 17 years | 10 | 0.4 | 9 | 0.4 | 17 | 0.5 |
| 18 - 44 years | 260 | 9.6 | 259 | 10.6 | 350 | 10.4 |
| 45 - 64 years | 1,068 | 39.5 | 1,004 | 41.1 | 1,329 | 39.4 |
| 65 - 84 years | 1,285 | 47.5 | 1,054 | 43.1 | 1,523 | 45.2 |
| 85 or more years | 83 | 3.1 | 119 | 4.9 | 150 | 4.5 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 1,791 | 66.2 | 1,664 | 68.1 | 2,265 | 67.2 |
| African American | 856 | 31.6 | 455 | 18.6 | 103 | 3.1 |
| American Indian | 3 | 0.1 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 5 | 0.2 | 6 | 0.2 | 5 | 0.1 |
| Other Race | 25 | 0.9 | 16 | 0.7 | 27 | 0.8 |
| Unavailable | 26 | 1.0 | 303 | 12.4 | 969 | 28.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Kinston Medical Specialists**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 36 | 1.3 | 21 | 0.9 | 6 | 0.2 |
| Non Hispanic | 2,633 | 97.3 | 2,336 | 95.5 | 2,936 | 87.1 |
| Unknown | 37 | 1.4 | 88 | 3.6 | 427 | 12.7 |
| Point of Origin | | | | | | |
| Information not available | 2,706 | 100.0 | 2,445 | 100.0 | 3,369 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 995 | 36.8 | 774 | 31.7 | 1,040 | 30.9 |
| Medicaid | 226 | 8.4 | 251 | 10.3 | 308 | 9.1 |
| Medicare | 1,471 | 54.4 | 1,395 | 57.1 | 1,962 | 58.2 |
| Other government | 8 | 0.3 | 10 | 0.4 | 17 | 0.5 |
| Uninsured | 6 | 0.2 | 15 | 0.6 | 42 | 1.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Kinston Medical Specialists

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 2,706 | 100.0 | 2,445 | 100.0 | 3,369 | 100.0 |
| All | 2,706 | 100.0 | 2,445 | 100.0 | 3,369 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lake Norman Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 46,186 | 46,554 | 9,301 | 10,184 | 10,485 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,616 | \$4,282 | \$14,522 | \$11,734 | \$10,595 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 45,716 | 99.0 | 46,123 | 99.1 | 9,172 | 98.6 | 10,068 | 98.9 | 10,338 | 98.6 |
| SC | 158 | 0.3 | 140 | 0.3 | 40 | 0.4 | 37 | 0.4 | 47 | 0.4 |
| VA | 46 | 0.1 | 40 | 0.1 | 16 | 0.2 | 8 | 0.1 | 11 | 0.1 |
| GA | 14 | 0.0 | 23 | 0.0 | 7 | 0.1 | 5 | 0.0 | 6 | 0.1 |
| TN | 15 | 0.0 | 5 | 0.0 | 8 | 0.1 | 11 | 0.1 | 3 | 0.0 |
| Other | 237 | 0.5 | 223 | 0.5 | 58 | 0.6 | 55 | 0.5 | 80 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 495 | 1.1 | 646 | 1.4 | 80 | 0.9 | 122 | 1.2 | 63 | 0.6 |
| 1 - 17 years | 3,012 | 6.5 | 2,822 | 6.1 | 354 | 3.8 | 554 | 5.4 | 783 | 7.5 |
| 18 - 44 years | 9,477 | 20.5 | 9,444 | 20.3 | 1,763 | 19.0 | 2,194 | 21.5 | 2,301 | 21.9 |
| 45 - 64 years | 16,633 | 36.0 | 16,417 | 35.3 | 3,472 | 37.3 | 3,904 | 38.3 | 3,913 | 37.3 |
| 65 - 84 years | 13,861 | 30.0 | 14,337 | 30.8 | 3,369 | 36.2 | 3,135 | 30.8 | 3,142 | 30.0 |
| 85 or more years | 2,708 | 5.9 | 2,888 | 6.2 | 263 | 2.8 | 275 | 2.7 | 283 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 40,663 | 88.0 | 41,124 | 88.3 | 8,481 | 91.2 | 9,263 | 91.0 |
| African American | 3,258 | 7.1 | 3,224 | 6.9 | 544 | 5.8 | 630 | 6.2 |
| American Indian | 200 | 0.4 | 263 | 0.6 | 27 | 0.3 | 17 | 0.2 |
| Asian/Pacific Islander | 421 | 0.9 | 550 | 1.2 | 110 | 1.2 | 128 | 1.3 |
| Unavailable | 1,644 | 3.6 | 1,393 | 3.0 | 139 | 1.5 | 146 | 1.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lake Norman Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|-------|--------|-------|-------|-------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 563 | 1.2 | 761 | 1.6 | 84 | 0.9 | 99 | 1.0 |
| Non Hispanic | 45,623 | 98.8 | 45,793 | 98.4 | 9,217 | 99.1 | 10,085 | 99.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 46,174 | 100.0 | 46,545 | 100.0 | 9,297 | 100.0 | 10,165 | 99.8 |
| Clinic or physician's office | 6 | 0.0 | 5 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 5 | 0.0 | 1 | 0.0 | . | . | 4 | 0.0 |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 1 | 0.0 | 11 | 0.1 |
| Court/law enforcement | . | . | . | . | . | . | 1 | 0.0 |
| Information not available | 1 | 0.0 | 3 | 0.0 | . | . | 2 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 30,053 | 65.1 | 29,952 | 64.3 | 5,795 | 62.3 | 6,397 | 62.8 | 7,224 | 68.9 |
| Medicaid | 2,960 | 6.4 | 2,203 | 4.7 | 70 | 0.8 | 572 | 5.6 | 635 | 6.1 |
| Medicare | 12,506 | 27.1 | 13,747 | 29.5 | 3,269 | 35.1 | 3,032 | 29.8 | 2,409 | 23.0 |
| Other government | 419 | 0.9 | 446 | 1.0 | 154 | 1.7 | 133 | 1.3 | 151 | 1.4 |
| Uninsured | 248 | 0.5 | 206 | 0.4 | 13 | 0.1 | 50 | 0.5 | 66 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Lake Norman Regional Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 46,160 | 99.9 | 46,511 | 99.9 | 9,293 | 99.9 | 10,162 | 99.8 |
| Discharged, transferred to acute facility | 10 | 0.0 | 21 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 11 | 0.0 | 16 | 0.0 | 6 | 0.1 | 21 | 0.2 |
| Hospice | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| Left against medical advice | 3 | 0.0 | 3 | 0.0 | . | . | 1 | 0.0 |
| Expired | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 46,186 | 100.0 | 46,554 | 100.0 | 9,301 | 100.0 | 10,184 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics LeBauer Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,800 | 10,025 | 7,891 | 5,145 | 5,556 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,312 | \$1,327 | \$1,316 | \$1,315 | \$1,149 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,675 | 98.6 | 9,917 | 98.9 | 7,788 | 98.7 | 5,089 | 98.9 | 5,500 | 99.0 |
| SC | 5 | 0.1 | 8 | 0.1 | 4 | 0.1 | 1 | 0.0 | 2 | 0.0 |
| VA | 105 | 1.2 | 88 | 0.9 | 81 | 1.0 | 46 | 0.9 | 44 | 0.8 |
| GA | 4 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| TN | . | . | . | . | 6 | 0.1 | 1 | 0.0 | 1 | 0.0 |
| Other | 11 | 0.1 | 11 | 0.1 | 12 | 0.2 | 8 | 0.2 | 9 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 5 | 0.0 | . | . | 2 | 0.0 | 4 | 0.1 |
| 18 - 44 years | 742 | 8.4 | 869 | 8.7 | 689 | 8.7 | 515 | 10.0 | 613 | 11.0 |
| 45 - 64 years | 4,174 | 47.4 | 4,447 | 44.4 | 3,553 | 45.0 | 2,849 | 55.4 | 2,974 | 53.5 |
| 65 - 84 years | 3,775 | 42.9 | 4,510 | 45.0 | 3,502 | 44.4 | 1,689 | 32.8 | 1,898 | 34.2 |
| 85 or more years | 109 | 1.2 | 194 | 1.9 | 147 | 1.9 | 90 | 1.7 | 67 | 1.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,544 | 74.4 | 7,524 | 75.1 | 6,074 | 77.0 | 3,849 | 74.8 |
| African American | 1,822 | 20.7 | 1,974 | 19.7 | 1,406 | 17.8 | 933 | 18.1 |
| American Indian | 9 | 0.1 | 14 | 0.1 | 9 | 0.1 | 2 | 0.0 |
| Asian/Pacific Islander | 80 | 0.9 | 70 | 0.7 | 44 | 0.6 | 31 | 0.6 |
| Other Race | 234 | 2.7 | 309 | 3.1 | 269 | 3.4 | 273 | 5.3 |
| Unavailable | 111 | 1.3 | 134 | 1.3 | 89 | 1.1 | 57 | 1.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
LeBauer Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 60 | 0.7 | 68 | 0.7 | 43 | 0.5 | 27 | 0.5 |
| Non Hispanic | 8,561 | 97.3 | 9,684 | 96.6 | 7,759 | 98.3 | 5,080 | 98.7 |
| Unknown | 179 | 2.0 | 273 | 2.7 | 89 | 1.1 | 38 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 8,101 | 92.1 | 7,279 | 72.6 | 5,119 | 64.9 | 3,827 | 74.4 |
| Information not available | 699 | 7.9 | 2,746 | 27.4 | 2,772 | 35.1 | 1,318 | 25.6 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,804 | 77.3 | 7,203 | 71.9 | 5,352 | 67.8 | 3,777 | 73.4 | 4,171 | 75.1 |
| Medicaid | 499 | 5.7 | 635 | 6.3 | 316 | 4.0 | 172 | 3.3 | 143 | 2.6 |
| Medicare | 1,494 | 17.0 | 2,137 | 21.3 | 2,183 | 27.7 | 1,147 | 22.3 | 1,204 | 21.7 |
| Other government | . | . | 2 | 0.0 | 9 | 0.1 | 47 | 0.9 | 36 | 0.6 |
| Uninsured | . | . | . | . | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| Other | 3 | 0.0 | 48 | 0.5 | 29 | 0.4 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics LeBauer Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,800 | 100.0 | 10,025 | 100.0 | 7,891 | 100.0 | 5,145 | 100.0 |
| All | 8,800 | 100.0 | 10,025 | 100.0 | 7,891 | 100.0 | 5,145 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lenoir Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 19,517 | 20,028 | 13,355 | 4,185 | 477 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,731 | \$1,735 | \$2,323 | \$2,812 | \$2,107 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 19,501 | 99.9 | 20,000 | 99.9 | 13,347 | 99.9 | 4,177 | 99.8 | 473 | 99.2 |
| SC | 1 | 0.0 | 5 | 0.0 | . | . | . | . | . | . |
| VA | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| GA | . | . | . | . | 3 | 0.0 | . | . | . | . |
| TN | . | . | . | . | . | . | . | . | 1 | 0.2 |
| Other | 14 | 0.1 | 21 | 0.1 | 4 | 0.0 | 7 | 0.2 | 3 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 697 | 3.6 | 699 | 3.5 | 208 | 1.6 | 109 | 2.6 | 40 | 8.4 |
| 1 - 17 years | 1,597 | 8.2 | 1,777 | 8.9 | 974 | 7.3 | 358 | 8.6 | 187 | 39.2 |
| 18 - 44 years | 3,455 | 17.7 | 3,663 | 18.3 | 2,994 | 22.4 | 852 | 20.4 | 87 | 18.2 |
| 45 - 64 years | 5,838 | 29.9 | 6,254 | 31.2 | 4,513 | 33.8 | 1,501 | 35.9 | 127 | 26.6 |
| 65 - 84 years | 6,558 | 33.6 | 6,463 | 32.3 | 4,187 | 31.4 | 1,214 | 29.0 | 31 | 6.5 |
| 85 or more years | 1,372 | 7.0 | 1,172 | 5.9 | 479 | 3.6 | 151 | 3.6 | 5 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 10,718 | 54.9 | 11,754 | 58.7 | 8,049 | 60.3 | 2,505 | 59.9 |
| African American | 7,688 | 39.4 | 7,200 | 35.9 | 4,667 | 34.9 | 1,430 | 34.2 |
| American Indian | 7 | 0.0 | 4 | 0.0 | 6 | 0.0 | . | . |
| Asian/Pacific Islander | 16 | 0.1 | 29 | 0.1 | 20 | 0.1 | 7 | 0.2 |
| Other Race | 654 | 3.4 | 685 | 3.4 | 376 | 2.8 | 141 | 3.4 |
| Unavailable | 434 | 2.2 | 356 | 1.8 | 237 | 1.8 | 102 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lenoir Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|-------|--------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 512 | 2.6 | 535 | 2.7 | 288 | 2.2 | 113 | 2.7 |
| Non Hispanic | 18,553 | 95.1 | 19,127 | 95.5 | 12,826 | 96.0 | 3,966 | 94.8 |
| Unknown | 452 | 2.3 | 366 | 1.8 | 241 | 1.8 | 106 | 2.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 19,504 | 99.9 | 20,020 | 100.0 | 13,352 | 100.0 | 4,183 | 100.0 |
| Clinic or physician's office | 11 | 0.1 | 4 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . | . | . | . | . |
| Newborn | . | . | 1 | 0.0 | . | . | . | . |
| Information not available | . | . | 2 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,043 | 31.0 | 5,581 | 27.9 | 4,378 | 32.8 | 1,481 | 35.4 | 328 | 68.8 |
| Medicaid | 3,909 | 20.0 | 3,989 | 19.9 | 2,424 | 18.2 | 672 | 16.1 | 101 | 21.2 |
| Medicare | 8,349 | 42.8 | 9,005 | 45.0 | 5,929 | 44.4 | 1,829 | 43.7 | 33 | 6.9 |
| Other government | 310 | 1.6 | 514 | 2.6 | 83 | 0.6 | 35 | 0.8 | 1 | 0.2 |
| Uninsured | 889 | 4.6 | 852 | 4.3 | 541 | 4.1 | 146 | 3.5 | 8 | 1.7 |
| Other | 17 | 0.1 | 87 | 0.4 | . | . | . | . | 6 | 1.3 |
| Unknown | . | . | . | . | . | . | 22 | 0.5 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lenoir Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 19,183 | 98.3 | 19,831 | 99.0 | 13,284 | 99.5 | 4,175 | 99.8 |
| Discharged, transferred to acute facility | 14 | 0.1 | 12 | 0.1 | 8 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 22 | 0.1 | 17 | 0.1 | 21 | 0.2 | 8 | 0.2 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | . | . | . | . |
| Hospice | 2 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 294 | 1.5 | 165 | 0.8 | 41 | 0.3 | 1 | 0.0 |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Expired | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| All | 19,517 | 100.0 | 20,028 | 100.0 | 13,355 | 100.0 | 4,185 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lexington Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 48,227 | 15,489 | 4,115 | 3,904 | 4,143 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,405 | \$2,541 | \$6,151 | \$5,620 | \$5,347 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 48,113 | 99.8 | 15,452 | 99.8 | 4,107 | 99.8 | 3,891 | 99.7 | 4,134 | 99.8 |
| SC | 16 | 0.0 | 6 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| VA | 17 | 0.0 | 6 | 0.0 | . | . | 2 | 0.1 | 1 | 0.0 |
| GA | 7 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| TN | 11 | 0.0 | . | . | 1 | 0.0 | . | . | . | . |
| Other | 63 | 0.1 | 24 | 0.2 | 6 | 0.1 | 9 | 0.2 | 7 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1,207 | 2.5 | 196 | 1.3 | 53 | 1.3 | 54 | 1.4 | 21 | 0.5 |
| 1 - 17 years | 4,042 | 8.4 | 728 | 4.7 | 240 | 5.8 | 171 | 4.4 | 269 | 6.5 |
| 18 - 44 years | 11,041 | 22.9 | 2,790 | 18.0 | 914 | 22.2 | 838 | 21.5 | 955 | 23.1 |
| 45 - 64 years | 16,222 | 33.6 | 5,442 | 35.1 | 1,418 | 34.5 | 1,407 | 36.0 | 1,482 | 35.8 |
| 65 - 84 years | 14,115 | 29.3 | 5,668 | 36.6 | 1,394 | 33.9 | 1,326 | 34.0 | 1,305 | 31.5 |
| 85 or more years | 1,600 | 3.3 | 665 | 4.3 | 96 | 2.3 | 108 | 2.8 | 111 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 39,210 | 81.3 | 13,092 | 84.5 | 3,558 | 86.5 | 3,417 | 87.5 |
| African American | 5,628 | 11.7 | 1,747 | 11.3 | 394 | 9.6 | 348 | 8.9 |
| American Indian | 362 | 0.8 | 13 | 0.1 | 7 | 0.2 | 6 | 0.2 |
| Asian/Pacific Islander | 1,287 | 2.7 | 141 | 0.9 | 27 | 0.7 | 25 | 0.6 |
| Other Race | 540 | 1.1 | 461 | 3.0 | 118 | 2.9 | 104 | 2.7 |
| Unavailable | 1,200 | 2.5 | 35 | 0.2 | 11 | 0.3 | 4 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Lexington Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,883 | 3.9 | 341 | 2.2 | 75 | 1.8 | 68 | 1.7 |
| Non Hispanic | 46,016 | 95.4 | 14,795 | 95.5 | 4,014 | 97.5 | 3,814 | 97.7 |
| Unknown | 328 | 0.7 | 353 | 2.3 | 26 | 0.6 | 22 | 0.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 14,848 | 30.8 | 12,703 | 82.0 | 3,862 | 93.9 | 3,749 | 96.0 |
| Clinic or physician's office | 32,951 | 68.3 | 2,625 | 16.9 | 249 | 6.1 | 149 | 3.8 |
| Transfer from a hospital or other health care facility | 199 | 0.4 | 67 | 0.4 | . | . | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 54 | 0.1 | 67 | 0.4 | . | . | 4 | 0.1 |
| Newborn | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Court/law enforcement | 8 | 0.0 | 5 | 0.0 | 3 | 0.1 | . | . |
| Information not available | 165 | 0.3 | 21 | 0.1 | 1 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 31,490 | 65.3 | 12,675 | 81.8 | 3,256 | 79.1 | 2,394 | 61.3 | 2,382 | 57.5 |
| Medicaid | 9,187 | 19.0 | 1,982 | 12.8 | 640 | 15.6 | 541 | 13.9 | 636 | 15.4 |
| Medicare | 4,902 | 10.2 | . | . | . | . | 777 | 19.9 | 930 | 22.4 |
| Other government | 1,080 | 2.2 | 471 | 3.0 | 92 | 2.2 | 69 | 1.8 | 67 | 1.6 |
| Uninsured | 1,445 | 3.0 | 342 | 2.2 | 123 | 3.0 | 92 | 2.4 | 88 | 2.1 |
| Other | 123 | 0.3 | 19 | 0.1 | 4 | 0.1 | 31 | 0.8 | 40 | 1.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Lexington Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 46,708 | 96.9 | 15,428 | 99.6 | 4,092 | 99.4 | 3,894 | 99.7 |
| Discharged, transferred to acute facility | 26 | 0.1 | 25 | 0.2 | 7 | 0.2 | 3 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 9 | 0.0 | 7 | 0.0 | 3 | 0.1 | 5 | 0.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | . | . | 5 | 0.0 | 4 | 0.1 | . | . |
| Hospice | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 10 | 0.0 | 17 | 0.1 | 6 | 0.1 | . | . |
| Expired | 2 | 0.0 | 6 | 0.0 | 3 | 0.1 | 1 | 0.0 |
| Other/Unknown | 1,468 | 3.0 | . | . | . | . | . | . |
| All | 48,227 | 100.0 | 15,489 | 100.0 | 4,115 | 100.0 | 3,904 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mallard Creek Surgery Center

| Patient Characteristics | Fiscal Year |
|-------------------------------|-------------|
| | 2014 |
| Total Number of Visits | 190 |

| Patient Characteristics | Fiscal Year |
|--------------------------------|----------------|
| | 2014 |
| Average Patient Charges | \$8,048 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 180 | 94.7 |
| SC | 9 | 4.7 |
| Other | 1 | 0.5 |
| Age Group | | |
| 1 - 17 years | 6 | 3.2 |
| 18 - 44 years | 77 | 40.5 |
| 45 - 64 years | 103 | 54.2 |
| 65 - 84 years | 4 | 2.1 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 135 | 71.1 |
| African American | 34 | 17.9 |
| Asian/Pacific Islander | 1 | 0.5 |
| Unavailable | 20 | 10.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Mallard Creek Surgery Center**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 18 | 9.5 |
| Non Hispanic | 158 | 83.2 |
| Unknown | 14 | 7.4 |
| Point of Origin | | |
| Information not available | 190 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 145 | 76.3 |
| Medicaid | 2 | 1.1 |
| Medicare | 3 | 1.6 |
| Other government | 34 | 17.9 |
| Uninsured | 6 | 3.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mallard Creek Surgery Center

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|--------------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 190 | 100.0 |
| All | 190 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Margaret R. Pardee Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 6,559 | 6,334 | 6,500 | 5,825 | 6,229 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$9,270 | \$8,611 | \$7,739 | \$7,563 | \$7,580 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,424 | 97.9 | 6,217 | 98.2 | 6,366 | 97.9 | 5,727 | 98.3 | 6,125 | 98.3 |
| SC | 72 | 1.1 | 68 | 1.1 | 67 | 1.0 | 40 | 0.7 | 50 | 0.8 |
| VA | 3 | 0.0 | 2 | 0.0 | 5 | 0.1 | 3 | 0.1 | . | . |
| GA | 9 | 0.1 | 2 | 0.0 | 1 | 0.0 | 10 | 0.2 | 4 | 0.1 |
| TN | 2 | 0.0 | 6 | 0.1 | 4 | 0.1 | 1 | 0.0 | 6 | 0.1 |
| Other | 49 | 0.7 | 39 | 0.6 | 57 | 0.9 | 44 | 0.8 | 44 | 0.7 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 29 | 0.4 | 21 | 0.3 | 23 | 0.4 | 22 | 0.4 | 7 | 0.1 |
| 1 - 17 years | 374 | 5.7 | 399 | 6.3 | 381 | 5.9 | 381 | 6.5 | 433 | 7.0 |
| 18 - 44 years | 788 | 12.0 | 862 | 13.6 | 894 | 13.8 | 832 | 14.3 | 877 | 14.1 |
| 45 - 64 years | 1,996 | 30.4 | 1,980 | 31.3 | 1,972 | 30.3 | 1,933 | 33.2 | 2,007 | 32.2 |
| 65 - 84 years | 3,022 | 46.1 | 2,737 | 43.2 | 2,893 | 44.5 | 2,357 | 40.5 | 2,595 | 41.7 |
| 85 or more years | 350 | 5.3 | 335 | 5.3 | 337 | 5.2 | 300 | 5.2 | 310 | 5.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,120 | 93.3 | 5,922 | 93.5 | 6,112 | 94.0 | 5,469 | 93.9 |
| African American | 185 | 2.8 | 184 | 2.9 | 173 | 2.7 | 154 | 2.6 |
| American Indian | 7 | 0.1 | 9 | 0.1 | 3 | 0.0 | 2 | 0.0 |
| Asian/Pacific Islander | 11 | 0.2 | 9 | 0.1 | 7 | 0.1 | 7 | 0.1 |
| Other Race | 236 | 3.6 | 210 | 3.3 | 201 | 3.1 | 183 | 3.1 |
| Unavailable | . | . | . | . | 4 | 0.1 | 10 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Margaret R. Pardee Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 205 | 3.1 | 185 | 2.9 | 184 | 2.8 | 153 | 2.6 |
| Non Hispanic | 6,354 | 96.9 | 6,149 | 97.1 | 6,312 | 97.1 | 5,662 | 97.2 |
| Unknown | . | . | . | . | 4 | 0.1 | 10 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 19 | 0.3 | 40 | 0.6 | 20 | 0.3 | 1 | 0.0 |
| Clinic or physician's office | 6,540 | 99.7 | 6,294 | 99.4 | 6,480 | 99.7 | 5,824 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,460 | 37.5 | 2,319 | 36.6 | 2,227 | 34.3 | 2,261 | 38.8 | 2,437 | 39.1 |
| Medicaid | 743 | 11.3 | 751 | 11.9 | 789 | 12.1 | 657 | 11.3 | 760 | 12.2 |
| Medicare | 3,015 | 46.0 | 2,884 | 45.5 | 3,069 | 47.2 | 2,616 | 44.9 | 2,809 | 45.1 |
| Other government | 125 | 1.9 | 153 | 2.4 | 159 | 2.4 | 7 | 0.1 | 5 | 0.1 |
| Uninsured | 108 | 1.6 | 140 | 2.2 | 119 | 1.8 | 192 | 3.3 | 129 | 2.1 |
| Other | 108 | 1.6 | 87 | 1.4 | 137 | 2.1 | 17 | 0.3 | 89 | 1.4 |
| Unknown | . | . | . | . | . | . | 75 | 1.3 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Margaret R. Pardee Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 6,517 | 99.4 | 6,273 | 99.0 | 6,462 | 99.4 | 5,800 | 99.6 |
| Discharged, transferred to acute facility | 10 | 0.2 | 10 | 0.2 | 18 | 0.3 | 10 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 10 | 0.2 | 14 | 0.2 | 8 | 0.1 | 13 | 0.2 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 4 | 0.1 | 3 | 0.0 | . | . | 1 | 0.0 |
| Left against medical advice | 16 | 0.2 | 32 | 0.5 | 11 | 0.2 | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| All | 6,559 | 100.0 | 6,334 | 100.0 | 6,500 | 100.0 | 5,825 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Maria Parham Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 63,845 | 64,665 | 72,432 | 4,288 | 4,671 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,794 | \$1,544 | \$1,343 | \$4,447 | \$4,123 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 62,137 | 97.3 | 62,926 | 97.3 | 70,204 | 96.9 | 4,164 | 97.1 | 4,543 | 97.3 |
| SC | 44 | 0.1 | 19 | 0.0 | 5 | 0.0 | . | . | . | . |
| VA | 1,558 | 2.4 | 1,671 | 2.6 | 2,108 | 2.9 | 116 | 2.7 | 120 | 2.6 |
| GA | 13 | 0.0 | 2 | 0.0 | 7 | 0.0 | . | . | 1 | 0.0 |
| TN | 3 | 0.0 | . | . | 3 | 0.0 | . | . | . | . |
| Other | 90 | 0.1 | 47 | 0.1 | 105 | 0.1 | 8 | 0.2 | 7 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 568 | 0.9 | 622 | 1.0 | 820 | 1.1 | 42 | 1.0 | 16 | 0.3 |
| 1 - 17 years | 2,852 | 4.5 | 3,272 | 5.1 | 3,390 | 4.7 | 164 | 3.8 | 218 | 4.7 |
| 18 - 44 years | 10,687 | 16.7 | 10,931 | 16.9 | 12,631 | 17.4 | 699 | 16.3 | 814 | 17.4 |
| 45 - 64 years | 22,621 | 35.4 | 23,769 | 36.8 | 27,152 | 37.5 | 1,743 | 40.6 | 1,921 | 41.1 |
| 65 - 84 years | 23,698 | 37.1 | 23,452 | 36.3 | 25,567 | 35.3 | 1,519 | 35.4 | 1,565 | 33.5 |
| 85 or more years | 3,419 | 5.4 | 2,619 | 4.1 | 2,872 | 4.0 | 121 | 2.8 | 137 | 2.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 29,261 | 45.8 | 29,887 | 46.2 | 35,035 | 48.4 | 2,298 | 53.6 |
| African American | 32,783 | 51.3 | 33,265 | 51.4 | 35,211 | 48.6 | 1,840 | 42.9 |
| American Indian | 341 | 0.5 | 260 | 0.4 | 232 | 0.3 | 19 | 0.4 |
| Asian/Pacific Islander | 150 | 0.2 | 146 | 0.2 | 152 | 0.2 | 9 | 0.2 |
| Other Race | 375 | 0.6 | 324 | 0.5 | 390 | 0.5 | 31 | 0.7 |
| Unavailable | 935 | 1.5 | 783 | 1.2 | 1,412 | 1.9 | 91 | 2.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Maria Parham Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,142 | 1.8 | 1,102 | 1.7 | 1,087 | 1.5 | 70 | 1.6 |
| Non Hispanic | 56,000 | 87.7 | 52,488 | 81.2 | 27,422 | 37.9 | 1,938 | 45.2 |
| Unknown | 6,703 | 10.5 | 11,075 | 17.1 | 43,923 | 60.6 | 2,280 | 53.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 503 | 0.8 | 419 | 0.6 | 357 | 0.5 | . | . |
| Clinic or physician's office | 63,287 | 99.1 | 64,171 | 99.2 | 72,004 | 99.4 | 2 | 0.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 33 | 0.1 | 6 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 15 | 0.0 | 6 | 0.0 | 27 | 0.0 | . | . |
| Newborn | . | . | 2 | 0.0 | 2 | 0.0 | . | . |
| Court/law enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Information not available | 39 | 0.1 | 33 | 0.1 | 35 | 0.0 | 4,286 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 21,030 | 32.9 | 23,580 | 36.5 | 19,133 | 26.4 | 1,370 | 31.9 | 1,766 | 37.8 |
| Medicaid | 11,100 | 17.4 | 11,508 | 17.8 | 13,220 | 18.3 | 654 | 15.3 | 598 | 12.8 |
| Medicare | 25,360 | 39.7 | 26,283 | 40.6 | 28,646 | 39.5 | 1,601 | 37.3 | 1,635 | 35.0 |
| Other government | 4,560 | 7.1 | 867 | 1.3 | 8,928 | 12.3 | 553 | 12.9 | 558 | 11.9 |
| Uninsured | 1,434 | 2.2 | 1,967 | 3.0 | 2,176 | 3.0 | 87 | 2.0 | 95 | 2.0 |
| Other | 361 | 0.6 | 460 | 0.7 | 329 | 0.5 | 23 | 0.5 | 19 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Maria Parham Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 63,771 | 99.9 | 64,576 | 99.9 | 72,232 | 99.7 | 4,268 | 99.5 |
| Discharged, transferred to acute facility | 42 | 0.1 | 53 | 0.1 | 39 | 0.1 | 2 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.0 | 13 | 0.0 | 3 | 0.0 | 8 | 0.2 |
| Discharged, transferred to rehab facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 3 | 0.0 | . | . | . | . | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 11 | 0.0 | 10 | 0.0 | 11 | 0.0 | . | . |
| Court/Law Enforcement | 1 | 0.0 | 4 | 0.0 | 5 | 0.0 | 9 | 0.2 |
| Expired | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Other/Unknown | 2 | 0.0 | 6 | 0.0 | 141 | 0.2 | 1 | 0.0 |
| All | 63,845 | 100.0 | 64,665 | 100.0 | 72,432 | 100.0 | 4,288 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Marlboro Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2011 | 2010 |
| Total Number of Visits | 175 | 1,086 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2011 | 2010 |
| Average Patient Charges | \$1,155 | \$1,089 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 132 | 75.4 | 866 | 79.7 |
| SC | 43 | 24.6 | 218 | 20.1 |
| GA | . | . | 1 | 0.1 |
| Other | . | . | 1 | 0.1 |
| Age Group | | | | |
| 1 - 17 years | . | . | 4 | 0.4 |
| 18 - 44 years | 42 | 24.0 | 194 | 17.9 |
| 45 - 64 years | 98 | 56.0 | 586 | 54.0 |
| 65 - 84 years | 32 | 18.3 | 278 | 25.6 |
| 85 or more years | 3 | 1.7 | 24 | 2.2 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2011 | |
| | N | % |
| Race | | |
| Caucasian | 103 | 58.9 |
| African American | 61 | 34.9 |
| American Indian | 7 | 4.0 |
| Asian/Pacific Islander | 2 | 1.1 |
| Other Race | 2 | 1.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Marlboro Gastroenterology Endoscopy Center**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2011 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 4 | 2.3 |
| Non Hispanic | 166 | 94.9 |
| Unknown | 5 | 2.9 |
| Point of Origin | | |
| Information not available | 175 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2011 | | 2010 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 96 | 54.9 | 518 | 47.7 |
| Medicaid | 42 | 24.0 | 141 | 13.0 |
| Medicare | 37 | 21.1 | 422 | 38.9 |
| Other government | . | . | 5 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Marlboro Gastroenterology Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|--------------|
| | 2011 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 175 | 100.0 |
| All | 175 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Martin General Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|-------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,788 | 37 | 38 | 1,090 | 24 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,097 | \$4,111 | \$7,211 | \$9,609 | \$7,403 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|-------|------|-------|-------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,783 | 99.9 | 37 | 100.0 | 38 | 100.0 | 1,088 | 99.8 | 24 | 100.0 |
| Other | 5 | 0.1 | . | . | . | . | 2 | 0.2 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 172 | 1.8 | 3 | 8.1 | . | . | 3 | 0.3 | . | . |
| 1 - 17 years | 584 | 6.0 | 1 | 2.7 | 3 | 7.9 | 29 | 2.7 | 1 | 4.2 |
| 18 - 44 years | 1,603 | 16.4 | 7 | 18.9 | 11 | 28.9 | 198 | 18.2 | 7 | 29.2 |
| 45 - 64 years | 3,493 | 35.7 | 12 | 32.4 | 10 | 26.3 | 358 | 32.8 | 6 | 25.0 |
| 65 - 84 years | 3,498 | 35.7 | 11 | 29.7 | 13 | 34.2 | 435 | 39.9 | 10 | 41.7 |
| 85 or more years | 438 | 4.5 | 3 | 8.1 | 1 | 2.6 | 67 | 6.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2 | 0.0 | . | . | . | . | 10 | 0.9 |
| African American | 4 | 0.0 | . | . | . | . | 1 | 0.1 |
| American Indian | 5,369 | 54.9 | 21 | 56.8 | 18 | 47.4 | 609 | 55.9 |
| Asian/Pacific Islander | 4,312 | 44.1 | 15 | 40.5 | 20 | 52.6 | 438 | 40.2 |
| Unavailable | 101 | 1.0 | 1 | 2.7 | . | . | 32 | 2.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Martin General Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 9,770 | 99.8 | 36 | 97.3 | 37 | 97.4 | 2 | 0.2 |
| Non Hispanic | 9 | 0.1 | 1 | 2.7 | . | . | 3 | 0.3 |
| Unknown | 9 | 0.1 | . | . | 1 | 2.6 | 1,085 | 99.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 1,852 | 18.9 | 14 | 37.8 | 20 | 52.6 | 1,082 | 99.3 |
| Clinic or physician's office | 7,926 | 81.0 | 23 | 62.2 | 18 | 47.4 | 8 | 0.7 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | . | . | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 9 | 0.1 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,338 | 34.1 | 12 | 32.4 | 9 | 23.7 | 330 | 30.3 | 8 | 33.3 |
| Medicaid | 1,633 | 16.7 | 4 | 10.8 | 10 | 26.3 | 140 | 12.8 | 5 | 20.8 |
| Medicare | 4,438 | 45.3 | 19 | 51.4 | 15 | 39.5 | 579 | 53.1 | 10 | 41.7 |
| Other government | 263 | 2.7 | . | . | 1 | 2.6 | 26 | 2.4 | . | . |
| Uninsured | 111 | 1.1 | 2 | 5.4 | 3 | 7.9 | 14 | 1.3 | 1 | 4.2 |
| Other | 5 | 0.1 | . | . | . | . | . | . | . | . |
| Unknown | . | . | . | . | . | . | 1 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Martin General Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|-----------|--------------|-----------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,767 | 99.8 | 37 | 100.0 | 38 | 100.0 | 1,088 | 99.8 |
| Discharged, transferred to acute facility | 13 | 0.1 | . | . | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | . | . | 2 | 0.2 |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 2 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 3 | 0.0 | . | . | . | . | . | . |
| All | 9,788 | 100.0 | 37 | 100.0 | 38 | 100.0 | 1,090 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Matthews Surgery Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 2,007 | 1,258 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$6,252 | \$5,006 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,710 | 85.2 | 1,134 | 90.1 |
| SC | 286 | 14.3 | 119 | 9.5 |
| VA | 2 | 0.1 | 3 | 0.2 |
| GA | 1 | 0.0 | . | . |
| Other | 8 | 0.4 | 2 | 0.2 |
| Age Group | | | | |
| 1 - 17 years | 102 | 5.1 | 55 | 4.4 |
| 18 - 44 years | 573 | 28.6 | 298 | 23.7 |
| 45 - 64 years | 987 | 49.2 | 568 | 45.2 |
| 65 - 84 years | 323 | 16.1 | 313 | 24.9 |
| 85 or more years | 22 | 1.1 | 24 | 1.9 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,562 | 77.8 | 897 | 71.3 |
| African American | 200 | 10.0 | 99 | 7.9 |
| Asian/Pacific Islander | 4 | 0.2 | 10 | 0.8 |
| Other Race | 97 | 4.8 | 244 | 19.4 |
| Unavailable | 144 | 7.2 | 8 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
 Matthews Surgery Center**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 29 | 1.4 | 23 | 1.8 |
| Non Hispanic | 1,667 | 83.1 | 1,217 | 96.7 |
| Unknown | 311 | 15.5 | 18 | 1.4 |
| Point of Origin | | | | |
| Non-health care facility | 482 | 24.0 | . | . |
| Information not available | 1,525 | 76.0 | 1,258 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,621 | 80.8 | 786 | 62.5 |
| Medicaid | 31 | 1.5 | 44 | 3.5 |
| Medicare | 282 | 14.1 | 268 | 21.3 |
| Other government | 33 | 1.6 | 9 | 0.7 |
| Unknown | 40 | 2.0 | 151 | 12.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mathews Surgery Center

| Patient Characteristics | Fiscal Year | | | |
|--|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,999 | 99.6 | 1,256 | 99.8 |
| Discharged, transferred to acute facility | 7 | 0.3 | 2 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | . | . |
| All | 2,007 | 100.0 | 1,258 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mebane Surgery Center

| Patient Characteristics | Fiscal Year |
|-------------------------------|--------------|
| | 2010 |
| Total Number of Visits | 1,723 |

| Patient Characteristics | Fiscal Year |
|--------------------------------|----------------|
| | 2010 |
| Average Patient Charges | \$4,921 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2010 | |
| | N | % |
| Patient Residence State | | |
| NC | 1,709 | 99.2 |
| SC | 1 | 0.1 |
| VA | 7 | 0.4 |
| Other | 6 | 0.3 |
| Age Group | | |
| Less than 1 year | 81 | 4.7 |
| 1 - 17 years | 607 | 35.2 |
| 18 - 44 years | 310 | 18.0 |
| 45 - 64 years | 312 | 18.1 |
| 65 - 84 years | 384 | 22.3 |
| 85 or more years | 29 | 1.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mebane Surgery Center

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2010 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 900 | 52.2 |
| Medicaid | 360 | 20.9 |
| Medicare | 255 | 14.8 |
| Other government | 125 | 7.3 |
| Uninsured | 82 | 4.8 |
| Other | 1 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Mebane Surgery Center**

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedACCESS - Iredell Head & Neck & Ear Amb Surg

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,384 | 1,349 | 988 | 850 | 804 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,984 | \$2,108 | \$53,603 | \$2,461 | \$2,350 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,365 | 98.6 | 1,335 | 99.0 | 976 | 98.8 | 841 | 98.9 | 799 | 99.4 |
| SC | 4 | 0.3 | . | . | 3 | 0.3 | 3 | 0.4 | . | . |
| VA | 14 | 1.0 | 8 | 0.6 | 8 | 0.8 | 2 | 0.2 | 4 | 0.5 |
| GA | . | . | 5 | 0.4 | . | . | 1 | 0.1 | . | . |
| TN | . | . | . | . | . | . | 2 | 0.2 | . | . |
| Other | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 40 | 2.9 | 53 | 3.9 | 58 | 5.9 | 55 | 6.5 | 19 | 2.4 |
| 1 - 17 years | 209 | 15.1 | 256 | 19.0 | 224 | 22.7 | 263 | 30.9 | 324 | 40.3 |
| 18 - 44 years | 238 | 17.2 | 211 | 15.6 | 131 | 13.3 | 103 | 12.1 | 98 | 12.2 |
| 45 - 64 years | 452 | 32.7 | 438 | 32.5 | 313 | 31.7 | 200 | 23.5 | 167 | 20.8 |
| 65 - 84 years | 398 | 28.8 | 344 | 25.5 | 225 | 22.8 | 198 | 23.3 | 160 | 19.9 |
| 85 or more years | 47 | 3.4 | 47 | 3.5 | 37 | 3.7 | 31 | 3.6 | 36 | 4.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,207 | 87.2 | 1,182 | 87.6 | 823 | 83.3 | 701 | 82.5 |
| African American | 114 | 8.2 | 109 | 8.1 | 108 | 10.9 | 78 | 9.2 |
| Asian/Pacific Islander | . | . | 1 | 0.1 | . | . | 2 | 0.2 |
| Other Race | 35 | 2.5 | 35 | 2.6 | 34 | 3.4 | 42 | 4.9 |
| Unavailable | 28 | 2.0 | 22 | 1.6 | 23 | 2.3 | 27 | 3.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
MedACCESS - Iredell Head & Neck & Ear Amb Surg**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 46 | 3.3 | 31 | 2.3 | 30 | 3.0 | 33 | 3.9 |
| Non Hispanic | 1,308 | 94.5 | 1,310 | 97.1 | 931 | 94.2 | 782 | 92.0 |
| Unknown | 30 | 2.2 | 8 | 0.6 | 27 | 2.7 | 35 | 4.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 1,364 | 98.6 | 1,321 | 97.9 | 256 | 25.9 | . | . |
| Information not available | 20 | 1.4 | 28 | 2.1 | 732 | 74.1 | 850 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 309 | 22.3 | 322 | 23.9 | 270 | 27.3 | 316 | 37.2 | 314 | 39.1 |
| Medicaid | 246 | 17.8 | 254 | 18.8 | 213 | 21.6 | 250 | 29.4 | 237 | 29.5 |
| Medicare | 548 | 39.6 | 488 | 36.2 | 300 | 30.4 | 219 | 25.8 | 210 | 26.1 |
| Other government | 256 | 18.5 | 222 | 16.5 | 189 | 19.1 | 61 | 7.2 | 37 | 4.6 |
| Uninsured | 21 | 1.5 | 57 | 4.2 | 14 | 1.4 | 3 | 0.4 | 1 | 0.1 |
| Other | . | . | . | . | 2 | 0.2 | 1 | 0.1 | 5 | 0.6 |
| Unknown | 4 | 0.3 | 6 | 0.4 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
MedACCESS - Iredell Head & Neck & Ear Amb Surg

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|--------------|--------------|--------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,384 | 100.0 | 1,349 | 100.0 | 988 | 100.0 | 850 | 100.0 |
| All | 1,384 | 100.0 | 1,349 | 100.0 | 988 | 100.0 | 850 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Harris

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 51,673 | 54,798 | 58,164 | 3,017 | 3,436 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,874 | \$1,877 | \$1,820 | \$9,831 | \$6,168 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 50,725 | 98.2 | 53,742 | 98.1 | 57,063 | 98.1 | 2,963 | 98.2 | 3,366 | 98.0 |
| SC | 90 | 0.2 | 72 | 0.1 | 68 | 0.1 | 4 | 0.1 | 8 | 0.2 |
| VA | 24 | 0.0 | 26 | 0.0 | 31 | 0.1 | . | . | . | . |
| GA | 296 | 0.6 | 289 | 0.5 | 285 | 0.5 | 22 | 0.7 | 30 | 0.9 |
| TN | 53 | 0.1 | 52 | 0.1 | 108 | 0.2 | 3 | 0.1 | 7 | 0.2 |
| Other | 485 | 0.9 | 617 | 1.1 | 609 | 1.0 | 25 | 0.8 | 25 | 0.7 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 972 | 1.9 | 1,014 | 1.9 | 1,064 | 1.8 | 7 | 0.2 | 1 | 0.0 |
| 1 - 17 years | 3,925 | 7.6 | 4,396 | 8.0 | 4,159 | 7.2 | 124 | 4.1 | 145 | 4.2 |
| 18 - 44 years | 9,326 | 18.0 | 9,602 | 17.5 | 10,582 | 18.2 | 754 | 25.0 | 917 | 26.7 |
| 45 - 64 years | 15,649 | 30.3 | 16,559 | 30.2 | 17,836 | 30.7 | 1,089 | 36.1 | 1,242 | 36.1 |
| 65 - 84 years | 19,183 | 37.1 | 20,366 | 37.2 | 21,245 | 36.5 | 982 | 32.5 | 1,047 | 30.5 |
| 85 or more years | 2,618 | 5.1 | 2,861 | 5.2 | 3,278 | 5.6 | 61 | 2.0 | 84 | 2.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 47,799 | 92.5 | 50,440 | 92.0 | 53,597 | 92.1 | 2,647 | 87.7 |
| African American | 596 | 1.2 | 566 | 1.0 | 554 | 1.0 | 23 | 0.8 |
| American Indian | 1,854 | 3.6 | 2,059 | 3.8 | 2,316 | 4.0 | 255 | 8.5 |
| Asian/Pacific Islander | 50 | 0.1 | 67 | 0.1 | 76 | 0.1 | 5 | 0.2 |
| Other Race | 588 | 1.1 | 584 | 1.1 | 510 | 0.9 | 23 | 0.8 |
| Unavailable | 786 | 1.5 | 1,082 | 2.0 | 1,111 | 1.9 | 64 | 2.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Harris

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 575 | 1.1 | 518 | 0.9 | 457 | 0.8 | 21 | 0.7 |
| Non Hispanic | 50,034 | 96.8 | 52,910 | 96.6 | 56,204 | 96.6 | 2,924 | 96.9 |
| Unknown | 1,064 | 2.1 | 1,370 | 2.5 | 1,503 | 2.6 | 72 | 2.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 45,629 | 88.3 | 52,532 | 95.9 | 56,392 | 97.0 | 3,007 | 99.7 |
| Clinic or physician's office | 5,891 | 11.4 | 2,159 | 3.9 | 1,674 | 2.9 | 4 | 0.1 |
| Transfer from a hospital or other health care facility | 18 | 0.0 | 28 | 0.1 | 24 | 0.0 | 2 | 0.1 |
| Newborn | . | . | 1 | 0.0 | 2 | 0.0 | . | . |
| Court/law enforcement | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Information not available | 132 | 0.3 | 75 | 0.1 | 71 | 0.1 | 3 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 21,796 | 42.2 | 20,411 | 37.2 | 21,757 | 37.4 | 1,173 | 38.9 | 1,297 | 37.7 |
| Medicaid | 6,666 | 12.9 | 7,207 | 13.2 | 8,163 | 14.0 | 406 | 13.5 | 473 | 13.8 |
| Medicare | 19,881 | 38.5 | 23,138 | 42.2 | 24,769 | 42.6 | 1,151 | 38.2 | 1,300 | 37.8 |
| Other government | 1,074 | 2.1 | 1,184 | 2.2 | 1,234 | 2.1 | 161 | 5.3 | 204 | 5.9 |
| Uninsured | 1,834 | 3.5 | 2,461 | 4.5 | 1,913 | 3.3 | 126 | 4.2 | 162 | 4.7 |
| Other | 422 | 0.8 | 397 | 0.7 | 328 | 0.6 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Harris

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 51,605 | 99.9 | 54,705 | 99.8 | 58,017 | 99.7 | 2,999 | 99.4 |
| Discharged, transferred to acute facility | 20 | 0.0 | 14 | 0.0 | 20 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 10 | 0.0 | 29 | 0.1 | 61 | 0.1 | 17 | 0.6 |
| Discharged, transferred to rehab facility | . | . | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | . | . | . | . |
| Hospice | 4 | 0.0 | 15 | 0.0 | 26 | 0.0 | . | . |
| Left against medical advice | 9 | 0.0 | 11 | 0.0 | 12 | 0.0 | 1 | 0.0 |
| Court/Law Enforcement | 5 | 0.0 | . | . | . | . | . | . |
| Expired | 5 | 0.0 | 13 | 0.0 | 6 | 0.0 | . | . |
| Other/Unknown | 15 | 0.0 | 7 | 0.0 | 20 | 0.0 | . | . |
| All | 51,673 | 100.0 | 54,798 | 100.0 | 58,164 | 100.0 | 3,017 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Haywood

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 57,272 | 61,213 | 53,869 | 5,623 | 5,571 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,650 | \$1,501 | \$1,553 | \$8,367 | \$5,549 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 56,439 | 98.5 | 60,373 | 98.6 | 53,113 | 98.6 | 5,555 | 98.8 | 5,479 | 98.3 |
| SC | 42 | 0.1 | 68 | 0.1 | 89 | 0.2 | 16 | 0.3 | 3 | 0.1 |
| VA | 10 | 0.0 | 8 | 0.0 | 16 | 0.0 | . | . | 2 | 0.0 |
| GA | 123 | 0.2 | 99 | 0.2 | 118 | 0.2 | 6 | 0.1 | 24 | 0.4 |
| TN | 125 | 0.2 | 105 | 0.2 | 97 | 0.2 | 3 | 0.1 | 13 | 0.2 |
| Other | 533 | 0.9 | 560 | 0.9 | 436 | 0.8 | 43 | 0.8 | 50 | 0.9 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 375 | 0.7 | 189 | 0.3 | 184 | 0.3 | 56 | 1.0 | 16 | 0.3 |
| 1 - 17 years | 1,912 | 3.3 | 1,518 | 2.5 | 1,387 | 2.6 | 271 | 4.8 | 303 | 5.4 |
| 18 - 44 years | 9,216 | 16.1 | 10,347 | 16.9 | 9,196 | 17.1 | 912 | 16.2 | 1,104 | 19.8 |
| 45 - 64 years | 17,732 | 31.0 | 20,116 | 32.9 | 17,715 | 32.9 | 2,008 | 35.7 | 2,153 | 38.6 |
| 65 - 84 years | 23,664 | 41.3 | 24,966 | 40.8 | 21,988 | 40.8 | 2,180 | 38.8 | 1,861 | 33.4 |
| 85 or more years | 4,373 | 7.6 | 4,077 | 6.7 | 3,399 | 6.3 | 196 | 3.5 | 134 | 2.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 55,343 | 96.6 | 59,010 | 96.4 | 51,439 | 95.5 | 5,338 | 94.9 |
| African American | 600 | 1.0 | 606 | 1.0 | 557 | 1.0 | 54 | 1.0 |
| American Indian | 426 | 0.7 | 553 | 0.9 | 668 | 1.2 | 169 | 3.0 |
| Asian/Pacific Islander | 64 | 0.1 | 99 | 0.2 | 61 | 0.1 | 9 | 0.2 |
| Other Race | 457 | 0.8 | 443 | 0.7 | 370 | 0.7 | 53 | 0.9 |
| Unavailable | 382 | 0.7 | 502 | 0.8 | 774 | 1.4 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Haywood

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 481 | 0.8 | 465 | 0.8 | 299 | 0.6 | 32 | 0.6 |
| Non Hispanic | 56,569 | 98.8 | 60,418 | 98.7 | 52,993 | 98.4 | 5,591 | 99.4 |
| Unknown | 222 | 0.4 | 330 | 0.5 | 577 | 1.1 | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 594 | 1.0 | 503 | 0.8 | 1,715 | 3.2 | 5,614 | 99.8 |
| Clinic or physician's office | 56,660 | 98.9 | 60,662 | 99.1 | 52,045 | 96.6 | . | . |
| Transfer from a hospital or other health care facility | 3 | 0.0 | 5 | 0.0 | 11 | 0.0 | 1 | 0.0 |
| Court/law enforcement | 15 | 0.0 | 42 | 0.1 | 30 | 0.1 | . | . |
| Information not available | . | . | 1 | 0.0 | 68 | 0.1 | 8 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 23,432 | 40.9 | 18,875 | 30.8 | 17,009 | 31.6 | 2,493 | 44.3 | 2,842 | 51.0 |
| Medicaid | 6,032 | 10.5 | 6,101 | 10.0 | 5,184 | 9.6 | 578 | 10.3 | 657 | 11.8 |
| Medicare | 23,980 | 41.9 | 31,867 | 52.1 | 28,277 | 52.5 | 2,222 | 39.5 | 1,648 | 29.6 |
| Other government | 768 | 1.3 | 782 | 1.3 | 646 | 1.2 | 90 | 1.6 | 125 | 2.2 |
| Uninsured | 3,060 | 5.3 | 3,588 | 5.9 | 2,753 | 5.1 | 210 | 3.7 | 286 | 5.1 |
| Other | . | . | . | . | . | . | . | . | 13 | 0.2 |
| Unknown | . | . | . | . | . | . | 30 | 0.5 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Haywood

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 57,139 | 99.8 | 61,058 | 99.7 | 53,690 | 99.7 | 5,602 | 99.6 |
| Discharged, transferred to acute facility | 40 | 0.1 | 46 | 0.1 | 50 | 0.1 | 15 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 42 | 0.1 | 51 | 0.1 | 52 | 0.1 | 6 | 0.1 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | 3 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | 4 | 0.0 | 4 | 0.0 | . | . |
| Hospice | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 12 | 0.0 | 33 | 0.1 | 62 | 0.1 | . | . |
| Court/Law Enforcement | . | . | 3 | 0.0 | 3 | 0.0 | . | . |
| Expired | 1 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . |
| Other/Unknown | 28 | 0.0 | 14 | 0.0 | 3 | 0.0 | . | . |
| All | 57,272 | 100.0 | 61,213 | 100.0 | 53,869 | 100.0 | 5,623 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Swain

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|--------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,706 | 9,255 | 10,172 | 125 | 84 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$815 | \$495 | \$680 | \$4,694 | \$3,141 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|--------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,580 | 98.7 | 9,083 | 98.1 | 10,007 | 98.4 | 124 | 99.2 | 83 | 98.8 |
| SC | 9 | 0.1 | 19 | 0.2 | 23 | 0.2 | . | . | . | . |
| VA | . | . | . | . | 2 | 0.0 | . | . | . | . |
| GA | 10 | 0.1 | 11 | 0.1 | 20 | 0.2 | . | . | . | . |
| TN | 5 | 0.1 | 4 | 0.0 | 3 | 0.0 | . | . | . | . |
| Other | 102 | 1.1 | 138 | 1.5 | 117 | 1.2 | 1 | 0.8 | 1 | 1.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 102 | 1.1 | 154 | 1.7 | 217 | 2.1 | . | . | . | . |
| 1 - 17 years | 785 | 8.1 | 800 | 8.6 | 1,067 | 10.5 | . | . | . | . |
| 18 - 44 years | 1,188 | 12.2 | 1,086 | 11.7 | 1,468 | 14.4 | 9 | 7.2 | 6 | 7.1 |
| 45 - 64 years | 3,235 | 33.3 | 2,949 | 31.9 | 2,925 | 28.8 | 24 | 19.2 | 22 | 26.2 |
| 65 - 84 years | 3,661 | 37.7 | 3,536 | 38.2 | 3,744 | 36.8 | 92 | 73.6 | 54 | 64.3 |
| 85 or more years | 735 | 7.6 | 730 | 7.9 | 751 | 7.4 | . | . | 2 | 2.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,922 | 91.9 | 8,510 | 92.0 | 9,443 | 92.8 | 118 | 94.4 |
| African American | 65 | 0.7 | 46 | 0.5 | 57 | 0.6 | . | . |
| American Indian | 561 | 5.8 | 532 | 5.7 | 498 | 4.9 | 4 | 3.2 |
| Asian/Pacific Islander | 13 | 0.1 | 8 | 0.1 | 8 | 0.1 | . | . |
| Other Race | 64 | 0.7 | 54 | 0.6 | 72 | 0.7 | . | . |
| Unavailable | 81 | 0.8 | 105 | 1.1 | 94 | 0.9 | 3 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Swain

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|--------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 66 | 0.7 | 55 | 0.6 | 70 | 0.7 | . | . |
| Non Hispanic | 9,556 | 98.5 | 9,070 | 98.0 | 10,010 | 98.4 | 122 | 97.6 |
| Unknown | 84 | 0.9 | 130 | 1.4 | 92 | 0.9 | 3 | 2.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 9,382 | 96.7 | 9,191 | 99.3 | 9,597 | 94.3 | 125 | 100.0 |
| Clinic or physician's office | 317 | 3.3 | 58 | 0.6 | 556 | 5.5 | . | . |
| Transfer from a hospital or other health care facility | 3 | 0.0 | 1 | 0.0 | 4 | 0.0 | . | . |
| Court/law enforcement | . | . | . | . | 2 | 0.0 | . | . |
| Information not available | 4 | 0.0 | 5 | 0.1 | 13 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,014 | 31.1 | 2,553 | 27.6 | 2,893 | 28.4 | 34 | 27.2 | 25 | 29.8 |
| Medicaid | 1,529 | 15.8 | 1,446 | 15.6 | 1,791 | 17.6 | 5 | 4.0 | 6 | 7.1 |
| Medicare | 4,640 | 47.8 | 4,705 | 50.8 | 4,895 | 48.1 | 85 | 68.0 | 48 | 57.1 |
| Other government | 228 | 2.3 | 179 | 1.9 | 218 | 2.1 | 1 | 0.8 | 2 | 2.4 |
| Uninsured | 257 | 2.6 | 340 | 3.7 | 354 | 3.5 | . | . | 3 | 3.6 |
| Other | 38 | 0.4 | 32 | 0.3 | 21 | 0.2 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics MedWest Swain

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|---------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,700 | 99.9 | 9,243 | 99.9 | 10,143 | 99.7 | 122 | 97.6 |
| Discharged, transferred to acute facility | 2 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | 4 | 0.0 | 3 | 2.4 |
| Left against medical advice | 1 | 0.0 | 8 | 0.1 | 15 | 0.1 | . | . |
| Expired | . | . | 2 | 0.0 | 1 | 0.0 | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | 6 | 0.1 | . | . |
| All | 9,706 | 100.0 | 9,255 | 100.0 | 10,172 | 100.0 | 125 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mercy Hospital

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|--------|--------|--------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 79,567 | 75,469 | 21,647 | 20,369 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|----------|----------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$6,805 | \$6,339 | \$12,742 | \$12,540 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 59,911 | 75.3 | 57,077 | 75.6 | 16,787 | 77.5 | 15,975 | 78.4 |
| SC | 18,699 | 23.5 | 17,063 | 22.6 | 4,560 | 21.1 | 4,157 | 20.4 |
| VA | 95 | 0.1 | 71 | 0.1 | 36 | 0.2 | 35 | 0.2 |
| GA | 53 | 0.1 | 82 | 0.1 | 26 | 0.1 | 20 | 0.1 |
| TN | 50 | 0.1 | 55 | 0.1 | 34 | 0.2 | 13 | 0.1 |
| Other | 759 | 1.0 | 1,121 | 1.5 | 204 | 0.9 | 169 | 0.8 |
| Age Group | | | | | | | | |
| Less than 1 year | 608 | 0.8 | 685 | 0.9 | 238 | 1.1 | 106 | 0.5 |
| 1 - 17 years | 2,284 | 2.9 | 2,674 | 3.5 | 844 | 3.9 | 820 | 4.0 |
| 18 - 44 years | 19,660 | 24.7 | 20,122 | 26.7 | 5,800 | 26.8 | 5,764 | 28.3 |
| 45 - 64 years | 31,432 | 39.5 | 29,629 | 39.3 | 8,815 | 40.7 | 8,393 | 41.2 |
| 65 - 84 years | 23,177 | 29.1 | 20,100 | 26.6 | 5,337 | 24.7 | 4,825 | 23.7 |
| 85 or more years | 2,406 | 3.0 | 2,259 | 3.0 | 613 | 2.8 | 461 | 2.3 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 56,398 | 70.9 | 53,929 | 71.5 | 15,949 | 73.7 |
| African American | 17,010 | 21.4 | 15,970 | 21.2 | 4,571 | 21.1 |
| American Indian | 127 | 0.2 | 135 | 0.2 | 38 | 0.2 |
| Asian/Pacific Islander | 906 | 1.1 | 833 | 1.1 | 152 | 0.7 |
| Other Race | 3,864 | 4.9 | 3,458 | 4.6 | 809 | 3.7 |
| Unavailable | 1,262 | 1.6 | 1,144 | 1.5 | 128 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mercy Hospital

| Patient Characteristics | Fiscal Year | | | | | |
|--|-------------|------|--------|------|--------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 2,790 | 3.5 | 2,637 | 3.5 | 586 | 2.7 |
| Non Hispanic | 69,710 | 87.6 | 59,914 | 79.4 | 20,462 | 94.5 |
| Unknown | 7,067 | 8.9 | 12,918 | 17.1 | 599 | 2.8 |
| Point of Origin | | | | | | |
| Non-health care facility | 78,463 | 98.6 | 74,614 | 98.9 | 21,373 | 98.7 |
| Clinic or physician's office | 437 | 0.5 | 350 | 0.5 | 17 | 0.1 |
| Transfer from a hospital or other health care facility | 568 | 0.7 | 371 | 0.5 | 231 | 1.1 |
| Transfer from a SNF, ICF, ALF | 9 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Newborn | 87 | 0.1 | 127 | 0.2 | 25 | 0.1 |
| Court/law enforcement | 1 | 0.0 | . | . | . | . |
| Information not available | 2 | 0.0 | 4 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 39,349 | 49.5 | 36,578 | 48.5 | 11,530 | 53.3 | 11,081 | 54.4 |
| Medicaid | 5,425 | 6.8 | 5,568 | 7.4 | 1,361 | 6.3 | 1,301 | 6.4 |
| Medicare | 27,361 | 34.4 | 26,441 | 35.0 | 6,751 | 31.2 | 6,288 | 30.9 |
| Other government | 1,909 | 2.4 | 1,928 | 2.6 | 866 | 4.0 | 915 | 4.5 |
| Uninsured | 3,086 | 3.9 | 2,755 | 3.7 | 379 | 1.8 | 356 | 1.7 |
| Other | 849 | 1.1 | 758 | 1.0 | 315 | 1.5 | 242 | 1.2 |
| Unknown | 1,588 | 2.0 | 1,441 | 1.9 | 445 | 2.1 | 186 | 0.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mercy Hospital

| Patient Characteristics | Fiscal Year | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 79,258 | 99.6 | 75,175 | 99.6 | 21,438 | 99.0 |
| Discharged, transferred to acute facility | 65 | 0.1 | 69 | 0.1 | 36 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 58 | 0.1 | 54 | 0.1 | 77 | 0.4 |
| Discharged, transferred to rehab facility | 25 | 0.0 | 17 | 0.0 | 31 | 0.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 16 | 0.0 | 18 | 0.0 | 22 | 0.1 |
| Discharged, transferred to psychiatric facility | 88 | 0.1 | 83 | 0.1 | 1 | 0.0 |
| Hospice | 10 | 0.0 | 4 | 0.0 | 9 | 0.0 |
| Left against medical advice | 35 | 0.0 | 43 | 0.1 | . | . |
| Court/Law Enforcement | 3 | 0.0 | 1 | 0.0 | . | . |
| Expired | 4 | 0.0 | 4 | 0.0 | 32 | 0.1 |
| Other/Unknown | 5 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| All | 79,567 | 100.0 | 75,469 | 100.0 | 21,647 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mid Carolina Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,715 | 5,187 | 5,435 | 2,600 | 2,112 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,080 | \$1,079 | \$1,100 | \$1,524 | \$1,502 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 5,703 | 99.8 | 5,176 | 99.8 | 5,426 | 99.8 | 2,591 | 99.7 | 2,106 | 99.7 |
| SC | 3 | 0.1 | 3 | 0.1 | 1 | 0.0 | 2 | 0.1 | 2 | 0.1 |
| VA | . | . | . | . | 3 | 0.1 | . | . | . | . |
| GA | . | . | 2 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 |
| Other | 9 | 0.2 | 6 | 0.1 | 5 | 0.1 | 6 | 0.2 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 25 | 0.4 | 18 | 0.3 | 20 | 0.4 | 5 | 0.2 | 6 | 0.3 |
| 18 - 44 years | 781 | 13.7 | 706 | 13.6 | 828 | 15.2 | 331 | 12.7 | 232 | 11.0 |
| 45 - 64 years | 2,776 | 48.6 | 2,532 | 48.8 | 2,545 | 46.8 | 1,421 | 54.7 | 1,181 | 55.9 |
| 65 - 84 years | 1,949 | 34.1 | 1,761 | 34.0 | 1,856 | 34.1 | 786 | 30.2 | 649 | 30.7 |
| 85 or more years | 184 | 3.2 | 170 | 3.3 | 186 | 3.4 | 57 | 2.2 | 44 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,508 | 78.9 | 4,095 | 78.9 | 4,338 | 79.8 | 2,446 | 94.1 |
| African American | 944 | 16.5 | 832 | 16.0 | 870 | 16.0 | 140 | 5.4 |
| American Indian | 17 | 0.3 | 17 | 0.3 | 3 | 0.1 | 4 | 0.2 |
| Asian/Pacific Islander | 41 | 0.7 | 30 | 0.6 | 18 | 0.3 | 9 | 0.3 |
| Unavailable | 205 | 3.6 | 213 | 4.1 | 206 | 3.8 | 1 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Mid Carolina Gastroenterology Associates**

| Patient Characteristics | Fiscal Year | | | | | | | |
|----------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Non Hispanic | 5,715 | 100.0 | 5,187 | 100.0 | 5,435 | 100.0 | 2,600 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 5,715 | 100.0 | 5,187 | 100.0 | 5,435 | 100.0 | 2,600 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,122 | 54.6 | 2,572 | 49.6 | 2,654 | 48.8 | 1,587 | 61.0 | 1,361 | 64.4 |
| Medicaid | 328 | 5.7 | 252 | 4.9 | 295 | 5.4 | 83 | 3.2 | . | . |
| Medicare | 1,935 | 33.9 | 1,988 | 38.3 | 2,127 | 39.1 | 870 | 33.5 | 739 | 35.0 |
| Other government | 329 | 5.8 | 374 | 7.2 | 355 | 6.5 | 31 | 1.2 | . | . |
| Uninsured | 1 | 0.0 | 1 | 0.0 | 4 | 0.1 | 29 | 1.1 | 12 | 0.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Mid Carolina Gastroenterology Associates**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,715 | 100.0 | 5,187 | 100.0 | 5,435 | 100.0 | 2,600 | 100.0 |
| All | 5,715 | 100.0 | 5,187 | 100.0 | 5,435 | 100.0 | 2,600 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mission Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 161,291 | 166,974 | 153,380 | 33,082 | 33,364 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,818 | \$3,640 | \$3,308 | \$7,390 | \$6,967 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 159,322 | 98.8 | 166,553 | 99.7 | 151,250 | 98.6 | 32,640 | 98.7 | 32,914 | 98.7 |
| SC | 462 | 0.3 | 121 | 0.1 | 584 | 0.4 | 129 | 0.4 | 105 | 0.3 |
| VA | 83 | 0.1 | 15 | 0.0 | 76 | 0.0 | 13 | 0.0 | 12 | 0.0 |
| GA | 192 | 0.1 | 51 | 0.0 | 238 | 0.2 | 65 | 0.2 | 61 | 0.2 |
| TN | 430 | 0.3 | 86 | 0.1 | 336 | 0.2 | 75 | 0.2 | 95 | 0.3 |
| Other | 802 | 0.5 | 148 | 0.1 | 896 | 0.6 | 160 | 0.5 | 177 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 5,217 | 3.2 | 5,918 | 3.5 | 5,401 | 3.5 | 578 | 1.7 | 277 | 0.8 |
| 1 - 17 years | 22,149 | 13.7 | 24,016 | 14.4 | 22,592 | 14.7 | 4,083 | 12.3 | 4,400 | 13.2 |
| 18 - 44 years | 27,744 | 17.2 | 30,307 | 18.2 | 29,900 | 19.5 | 5,883 | 17.8 | 5,934 | 17.8 |
| 45 - 64 years | 49,425 | 30.6 | 50,458 | 30.2 | 46,602 | 30.4 | 11,266 | 34.1 | 11,649 | 34.9 |
| 65 - 84 years | 50,850 | 31.5 | 50,478 | 30.2 | 43,776 | 28.5 | 10,302 | 31.1 | 10,152 | 30.4 |
| 85 or more years | 5,906 | 3.7 | 5,797 | 3.5 | 5,109 | 3.3 | 970 | 2.9 | 952 | 2.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 141,394 | 87.7 | 147,636 | 88.4 | 135,009 | 88.0 | 30,507 | 92.2 |
| African American | 7,855 | 4.9 | 9,029 | 5.4 | 8,690 | 5.7 | 1,443 | 4.4 |
| American Indian | 983 | 0.6 | 1,007 | 0.6 | 848 | 0.6 | 234 | 0.7 |
| Asian/Pacific Islander | 948 | 0.6 | 984 | 0.6 | 763 | 0.5 | 154 | 0.5 |
| Other Race | 437 | 0.3 | 1,272 | 0.8 | 1,463 | 1.0 | 356 | 1.1 |
| Unavailable | 9,674 | 6.0 | 7,046 | 4.2 | 6,607 | 4.3 | 388 | 1.2 |

(Continued)

**Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)**

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mission Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 430 | 0.3 | 1,272 | 0.8 | 1,463 | 1.0 | 356 | 1.1 | |
| Non Hispanic | 160,861 | 99.7 | 165,702 | 99.2 | 151,917 | 99.0 | 32,726 | 98.9 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 106,995 | 66.3 | 105,062 | 62.9 | 101,670 | 66.3 | 31,262 | 94.5 | |
| Clinic or physician's office | 41,295 | 25.6 | 50,737 | 30.4 | 44,722 | 29.2 | 1,619 | 4.9 | |
| Transfer from a hospital or other health care facility | 658 | 0.4 | 552 | 0.3 | 407 | 0.3 | 77 | 0.2 | |
| Transfer from a SNF, ICF, ALF | 399 | 0.2 | 534 | 0.3 | 432 | 0.3 | 106 | 0.3 | |
| Newborn | 4 | 0.0 | 6 | 0.0 | 5 | 0.0 | . | . | |
| Court/law enforcement | 41 | 0.0 | 30 | 0.0 | 13 | 0.0 | . | . | |
| Information not available | 11,899 | 7.4 | 10,053 | 6.0 | 6,131 | 4.0 | 18 | 0.1 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 67,317 | 41.7 | 72,321 | 43.3 | 58,568 | 38.2 | 12,954 | 39.2 | 13,184 | 39.5 |
| Medicaid | 27,268 | 16.9 | 28,870 | 17.3 | 26,540 | 17.3 | 4,857 | 14.7 | 4,793 | 14.4 |
| Medicare | 53,786 | 33.3 | 52,542 | 31.5 | 54,810 | 35.7 | 13,044 | 39.4 | 12,990 | 38.9 |
| Other government | 5,232 | 3.2 | 5,516 | 3.3 | 7,078 | 4.6 | 1,494 | 4.5 | 1,378 | 4.1 |
| Uninsured | 7,688 | 4.8 | 7,725 | 4.6 | 6,384 | 4.2 | 733 | 2.2 | 1,019 | 3.1 |

(Continued)

Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Mission Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 160,264 | 99.4 | 165,879 | 99.3 | 152,418 | 99.4 | 32,922 | 99.5 |
| Discharged, transferred to acute facility | 42 | 0.0 | 32 | 0.0 | 32 | 0.0 | 10 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 392 | 0.2 | 507 | 0.3 | 461 | 0.3 | 122 | 0.4 |
| Discharged, transferred to rehab facility | 33 | 0.0 | 52 | 0.0 | 28 | 0.0 | 8 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 6 | 0.0 | 5 | 0.0 | 4 | 0.0 | 4 | 0.0 |
| Discharged, transferred to psychiatric facility | 15 | 0.0 | 10 | 0.0 | 12 | 0.0 | 1 | 0.0 |
| Hospice | 12 | 0.0 | 8 | 0.0 | 5 | 0.0 | 3 | 0.0 |
| Left against medical advice | 396 | 0.2 | 324 | 0.2 | 311 | 0.2 | 1 | 0.0 |
| Court/Law Enforcement | 8 | 0.0 | 12 | 0.0 | 9 | 0.0 | 1 | 0.0 |
| Expired | 11 | 0.0 | 14 | 0.0 | 8 | 0.0 | 3 | 0.0 |
| Other/Unknown | 112 | 0.1 | 131 | 0.1 | 92 | 0.1 | 7 | 0.0 |
| All | 161,291 | 100.0 | 166,974 | 100.0 | 153,380 | 100.0 | 33,082 | 100.0 |

Mission Hospital has incorrect county values due to zip code entry errors for Fiscal Year 2013
Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Morehead Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 32,516 | 36,518 | 36,112 | 4,759 | 5,452 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,356 | \$1,156 | \$1,122 | \$4,281 | \$3,618 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 23,904 | 73.5 | 27,206 | 74.5 | 26,992 | 74.7 | 3,362 | 70.6 | 3,956 | 72.6 |
| SC | 10 | 0.0 | 3 | 0.0 | 9 | 0.0 | . | . | . | . |
| VA | 8,580 | 26.4 | 9,289 | 25.4 | 9,084 | 25.2 | 1,395 | 29.3 | 1,492 | 27.4 |
| GA | . | . | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | 3 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| Other | 19 | 0.1 | 19 | 0.1 | 24 | 0.1 | 2 | 0.0 | 4 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 400 | 1.2 | 384 | 1.1 | 354 | 1.0 | 54 | 1.1 | 6 | 0.1 |
| 1 - 17 years | 1,701 | 5.2 | 1,860 | 5.1 | 1,751 | 4.8 | 184 | 3.9 | 96 | 1.8 |
| 18 - 44 years | 10,757 | 33.1 | 10,967 | 30.0 | 11,206 | 31.0 | 684 | 14.4 | 743 | 13.6 |
| 45 - 64 years | 10,830 | 33.3 | 11,891 | 32.6 | 11,570 | 32.0 | 2,005 | 42.1 | 2,301 | 42.2 |
| 65 - 84 years | 7,902 | 24.3 | 10,152 | 27.8 | 9,893 | 27.4 | 1,642 | 34.5 | 2,042 | 37.5 |
| 85 or more years | 926 | 2.8 | 1,264 | 3.5 | 1,338 | 3.7 | 190 | 4.0 | 264 | 4.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 25,547 | 78.6 | 28,872 | 79.1 | 28,905 | 80.0 | 3,915 | 82.3 |
| African American | 6,203 | 19.1 | 6,789 | 18.6 | 6,461 | 17.9 | 772 | 16.2 |
| American Indian | 36 | 0.1 | 21 | 0.1 | 17 | 0.0 | 3 | 0.1 |
| Asian/Pacific Islander | 71 | 0.2 | 102 | 0.3 | 57 | 0.2 | 7 | 0.1 |
| Other Race | 300 | 0.9 | 398 | 1.1 | 359 | 1.0 | 54 | 1.1 |
| Unavailable | 359 | 1.1 | 336 | 0.9 | 313 | 0.9 | 8 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Morehead Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 527 | 1.6 | 568 | 1.6 | 462 | 1.3 | 42 | 0.9 |
| Non Hispanic | 30,065 | 92.5 | 33,181 | 90.9 | 31,686 | 87.7 | 4,653 | 97.8 |
| Unknown | 1,924 | 5.9 | 2,769 | 7.6 | 3,964 | 11.0 | 64 | 1.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 942 | 2.9 | 665 | 1.8 | 425 | 1.2 | 3 | 0.1 |
| Clinic or physician's office | 31,574 | 97.1 | 35,853 | 98.2 | 35,687 | 98.8 | 4,755 | 99.9 |
| Information not available | . | . | . | . | . | . | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 18,219 | 56.0 | 19,294 | 52.8 | 14,496 | 40.1 | 1,910 | 40.1 | 2,065 | 37.9 |
| Medicaid | 6,266 | 19.3 | 6,174 | 16.9 | 6,396 | 17.7 | 422 | 8.9 | 326 | 6.0 |
| Medicare | 6,229 | 19.2 | 8,978 | 24.6 | 13,935 | 38.6 | 2,265 | 47.6 | 2,872 | 52.7 |
| Other government | 80 | 0.2 | 91 | 0.2 | 69 | 0.2 | 27 | 0.6 | 16 | 0.3 |
| Uninsured | 961 | 3.0 | 1,079 | 3.0 | 1,171 | 3.2 | 116 | 2.4 | 137 | 2.5 |
| Unknown | 761 | 2.3 | 902 | 2.5 | 45 | 0.1 | 19 | 0.4 | 36 | 0.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Morehead Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 32,202 | 99.0 | 36,452 | 99.8 | 36,076 | 99.9 | 4,755 | 99.9 |
| Discharged, transferred to acute facility | 42 | 0.1 | 41 | 0.1 | 25 | 0.1 | 3 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 16 | 0.0 | 13 | 0.0 | 8 | 0.0 | 1 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 253 | 0.8 | 9 | 0.0 | 3 | 0.0 | . | . |
| Other/Unknown | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 32,516 | 100.0 | 36,518 | 100.0 | 36,112 | 100.0 | 4,759 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Murphy Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 30,186 | 29,558 | 3,540 | 3,650 | 3,937 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,867 | \$1,726 | \$6,353 | \$5,613 | \$4,864 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 27,174 | 90.0 | 27,111 | 91.7 | 2,915 | 82.3 | 2,975 | 81.5 | 3,286 | 83.5 |
| SC | 3 | 0.0 | 10 | 0.0 | 2 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| VA | 3 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| GA | 2,593 | 8.6 | 2,062 | 7.0 | 585 | 16.5 | 636 | 17.4 | 587 | 14.9 |
| TN | 195 | 0.6 | 104 | 0.4 | 21 | 0.6 | 21 | 0.6 | 39 | 1.0 |
| Other | 218 | 0.7 | 269 | 0.9 | 17 | 0.5 | 17 | 0.5 | 23 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 322 | 1.1 | 333 | 1.1 | 16 | 0.5 | 23 | 0.6 | 22 | 0.6 |
| 1 - 17 years | 1,378 | 4.6 | 1,365 | 4.6 | 69 | 1.9 | 62 | 1.7 | 79 | 2.0 |
| 18 - 44 years | 3,980 | 13.2 | 3,615 | 12.2 | 306 | 8.6 | 372 | 10.2 | 425 | 10.8 |
| 45 - 64 years | 8,617 | 28.5 | 8,678 | 29.4 | 1,038 | 29.3 | 988 | 27.1 | 1,137 | 28.9 |
| 65 - 84 years | 14,310 | 47.4 | 13,830 | 46.8 | 1,920 | 54.2 | 2,002 | 54.8 | 2,089 | 53.1 |
| 85 or more years | 1,579 | 5.2 | 1,737 | 5.9 | 191 | 5.4 | 203 | 5.6 | 185 | 4.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 29,529 | 97.8 | 28,975 | 98.0 | 3,478 | 98.2 | 3,582 | 98.1 |
| African American | 381 | 1.3 | 318 | 1.1 | 43 | 1.2 | 53 | 1.5 |
| American Indian | 41 | 0.1 | 61 | 0.2 | 8 | 0.2 | 6 | 0.2 |
| Asian/Pacific Islander | 49 | 0.2 | 86 | 0.3 | 11 | 0.3 | 8 | 0.2 |
| Other Race | 176 | 0.6 | 95 | 0.3 | . | . | . | . |
| Unavailable | 10 | 0.0 | 23 | 0.1 | . | . | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Murphy Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|-------|--------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 192 | 0.6 | 135 | 0.5 | 3 | 0.1 | 3 | 0.1 |
| Non Hispanic | 29,910 | 99.1 | 29,338 | 99.3 | 3,537 | 99.9 | 3,646 | 99.9 |
| Unknown | 84 | 0.3 | 85 | 0.3 | . | . | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 30,179 | 100.0 | 29,553 | 100.0 | 3,537 | 99.9 | 3,649 | 100.0 |
| Clinic or physician's office | 4 | 0.0 | 2 | 0.0 | . | . | . | . |
| Transfer from a hospital or other health care facility | . | . | 3 | 0.0 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 2 | 0.1 | . | . |
| Newborn | 3 | 0.0 | . | . | . | . | . | . |
| Information not available | . | . | . | . | 1 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 9,483 | 31.4 | 9,660 | 32.7 | 690 | 19.5 | 689 | 18.9 | 810 | 20.6 |
| Medicaid | 3,939 | 13.0 | 3,567 | 12.1 | 329 | 9.3 | 308 | 8.4 | 364 | 9.2 |
| Medicare | 15,148 | 50.2 | 14,713 | 49.8 | 2,346 | 66.3 | 2,475 | 67.8 | 2,561 | 65.0 |
| Other government | 543 | 1.8 | 507 | 1.7 | 45 | 1.3 | 52 | 1.4 | 65 | 1.7 |
| Uninsured | 1,073 | 3.6 | 1,111 | 3.8 | 130 | 3.7 | 126 | 3.5 | 137 | 3.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Murphy Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 30,137 | 99.8 | 29,493 | 99.8 | 3,492 | 98.6 | 3,611 | 98.9 |
| Discharged, transferred to acute facility | 14 | 0.0 | 15 | 0.1 | 13 | 0.4 | 6 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 26 | 0.1 | 28 | 0.1 | 24 | 0.7 | 28 | 0.8 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | . | . | 3 | 0.0 | . | . | 1 | 0.0 |
| Left against medical advice | 3 | 0.0 | 7 | 0.0 | 3 | 0.1 | . | . |
| Court/Law Enforcement | 6 | 0.0 | 7 | 0.0 | . | . | 1 | 0.0 |
| Expired | . | . | . | . | 6 | 0.2 | . | . |
| Other/Unknown | . | . | 5 | 0.0 | 1 | 0.0 | 2 | 0.1 |
| All | 30,186 | 100.0 | 29,558 | 100.0 | 3,540 | 100.0 | 3,650 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Nash Health Care System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 13,240 | 12,509 | 13,947 | 11,965 | 13,409 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,876 | \$8,148 | \$7,367 | \$6,065 | \$5,227 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 13,179 | 99.5 | 12,405 | 99.2 | 13,849 | 99.3 | 11,900 | 99.5 | 13,354 | 99.6 |
| SC | 3 | 0.0 | 7 | 0.1 | 6 | 0.0 | 2 | 0.0 | 3 | 0.0 |
| VA | 30 | 0.2 | 53 | 0.4 | 41 | 0.3 | 45 | 0.4 | 35 | 0.3 |
| GA | 2 | 0.0 | 7 | 0.1 | 2 | 0.0 | 2 | 0.0 | 4 | 0.0 |
| TN | 1 | 0.0 | 6 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . |
| Other | 25 | 0.2 | 31 | 0.2 | 46 | 0.3 | 15 | 0.1 | 13 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 108 | 0.8 | 136 | 1.1 | 134 | 1.0 | 147 | 1.2 | 49 | 0.4 |
| 1 - 17 years | 707 | 5.3 | 725 | 5.8 | 806 | 5.8 | 709 | 5.9 | 802 | 6.0 |
| 18 - 44 years | 3,323 | 25.1 | 3,310 | 26.5 | 3,653 | 26.2 | 2,010 | 16.8 | 2,439 | 18.2 |
| 45 - 64 years | 4,359 | 32.9 | 4,174 | 33.4 | 4,767 | 34.2 | 4,486 | 37.5 | 5,162 | 38.5 |
| 65 - 84 years | 4,339 | 32.8 | 3,775 | 30.2 | 4,170 | 29.9 | 4,207 | 35.2 | 4,510 | 33.6 |
| 85 or more years | 404 | 3.1 | 389 | 3.1 | 417 | 3.0 | 406 | 3.4 | 447 | 3.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,475 | 48.9 | 6,126 | 49.0 | 6,964 | 49.9 | 6,523 | 54.5 |
| African American | 5,941 | 44.9 | 5,755 | 46.0 | 6,264 | 44.9 | 4,957 | 41.4 |
| American Indian | 229 | 1.7 | 211 | 1.7 | 234 | 1.7 | 190 | 1.6 |
| Asian/Pacific Islander | 148 | 1.1 | 32 | 0.3 | 84 | 0.6 | 85 | 0.7 |
| Other Race | 397 | 3.0 | 339 | 2.7 | 381 | 2.7 | 185 | 1.5 |
| Unavailable | 50 | 0.4 | 46 | 0.4 | 20 | 0.1 | 25 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Nash Health Care System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 265 | 2.0 | 228 | 1.8 | 268 | 1.9 | 123 | 1.0 |
| Non Hispanic | 12,793 | 96.6 | 12,124 | 96.9 | 13,545 | 97.1 | 11,754 | 98.2 |
| Unknown | 182 | 1.4 | 157 | 1.3 | 134 | 1.0 | 88 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 13,222 | 99.9 | 12,419 | 99.3 | 13,845 | 99.3 | 11,775 | 98.4 |
| Clinic or physician's office | 4 | 0.0 | 20 | 0.2 | 27 | 0.2 | 107 | 0.9 |
| Transfer from a hospital or other health care facility | 13 | 0.1 | 52 | 0.4 | 44 | 0.3 | 40 | 0.3 |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | 17 | 0.1 | 31 | 0.2 | 40 | 0.3 |
| Information not available | . | . | 1 | 0.0 | . | . | 3 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,005 | 37.8 | 4,390 | 35.1 | 4,846 | 34.7 | 3,141 | 26.3 | 3,770 | 28.1 |
| Medicaid | 2,743 | 20.7 | 2,679 | 21.4 | 2,893 | 20.7 | 1,719 | 14.4 | 1,835 | 13.7 |
| Medicare | 4,940 | 37.3 | 4,827 | 38.6 | 5,570 | 39.9 | 5,316 | 44.4 | 5,832 | 43.5 |
| Other government | 210 | 1.6 | 218 | 1.7 | 256 | 1.8 | 248 | 2.1 | 260 | 1.9 |
| Uninsured | 193 | 1.5 | 248 | 2.0 | 296 | 2.1 | 100 | 0.8 | 139 | 1.0 |
| Other | 56 | 0.4 | 43 | 0.3 | 39 | 0.3 | 51 | 0.4 | 53 | 0.4 |
| Unknown | 93 | 0.7 | 104 | 0.8 | 47 | 0.3 | 1,390 | 11.6 | 1,520 | 11.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Nash Health Care System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 13,111 | 99.0 | 12,364 | 98.8 | 13,747 | 98.6 | 11,855 | 99.1 |
| Discharged, transferred to acute facility | 29 | 0.2 | 45 | 0.4 | 61 | 0.4 | 11 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 55 | 0.4 | 61 | 0.5 | 78 | 0.6 | 49 | 0.4 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 4 | 0.0 | 7 | 0.1 | 3 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 22 | 0.2 | 20 | 0.2 | 30 | 0.2 | 26 | 0.2 |
| Discharged, transferred to psychiatric facility | . | . | 2 | 0.0 | 7 | 0.1 | 4 | 0.0 |
| Hospice | 2 | 0.0 | 1 | 0.0 | 4 | 0.0 | 7 | 0.1 |
| Left against medical advice | 13 | 0.1 | 4 | 0.0 | 9 | 0.1 | 2 | 0.0 |
| Court/Law Enforcement | 5 | 0.0 | 2 | 0.0 | . | . | 7 | 0.1 |
| Expired | . | . | . | . | . | . | 1 | 0.0 |
| Other/Unknown | . | . | 6 | 0.0 | 4 | 0.0 | . | . |
| All | 13,240 | 100.0 | 12,509 | 100.0 | 13,947 | 100.0 | 11,965 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics New Hanover Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 215,594 | 230,615 | 208,397 | 17,908 | 19,718 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,273 | \$2,809 | \$2,768 | \$10,470 | \$9,271 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 214,303 | 99.4 | 229,007 | 99.3 | 206,539 | 99.1 | 17,753 | 99.1 | 19,496 | 98.9 |
| SC | 481 | 0.2 | 628 | 0.3 | 657 | 0.3 | 69 | 0.4 | 90 | 0.5 |
| VA | 99 | 0.0 | 143 | 0.1 | 149 | 0.1 | 11 | 0.1 | 15 | 0.1 |
| GA | 65 | 0.0 | 62 | 0.0 | 94 | 0.0 | 7 | 0.0 | 9 | 0.0 |
| TN | 19 | 0.0 | 40 | 0.0 | 33 | 0.0 | 4 | 0.0 | 4 | 0.0 |
| Other | 627 | 0.3 | 735 | 0.3 | 925 | 0.4 | 64 | 0.4 | 104 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 6,363 | 3.0 | 6,348 | 2.8 | 5,436 | 2.6 | 274 | 1.5 | 92 | 0.5 |
| 1 - 17 years | 21,234 | 9.8 | 20,253 | 8.8 | 16,515 | 7.9 | 1,603 | 9.0 | 1,788 | 9.1 |
| 18 - 44 years | 55,562 | 25.8 | 61,378 | 26.6 | 58,655 | 28.1 | 4,036 | 22.5 | 4,549 | 23.1 |
| 45 - 64 years | 69,023 | 32.0 | 74,408 | 32.3 | 69,426 | 33.3 | 5,864 | 32.7 | 6,760 | 34.3 |
| 65 - 84 years | 57,877 | 26.8 | 62,307 | 27.0 | 52,618 | 25.2 | 5,642 | 31.5 | 6,003 | 30.4 |
| 85 or more years | 5,535 | 2.6 | 5,921 | 2.6 | 5,747 | 2.8 | 489 | 2.7 | 526 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 156,288 | 72.5 | 168,562 | 73.1 | 155,927 | 74.8 | 14,559 | 81.3 |
| African American | 45,625 | 21.2 | 48,703 | 21.1 | 46,177 | 22.2 | 3,055 | 17.1 |
| American Indian | 695 | 0.3 | 591 | 0.3 | 684 | 0.3 | 79 | 0.4 |
| Asian/Pacific Islander | 967 | 0.4 | 1,129 | 0.5 | 1,190 | 0.6 | 86 | 0.5 |
| Other Race | 7,047 | 3.3 | 6,642 | 2.9 | 2,817 | 1.4 | 89 | 0.5 |
| Unavailable | 4,972 | 2.3 | 4,988 | 2.2 | 1,602 | 0.8 | 40 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics New Hanover Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 8,984 | 4.2 | 8,596 | 3.7 | 8,359 | 4.0 | 316 | 1.8 | |
| Non Hispanic | 200,576 | 93.0 | 213,884 | 92.7 | 195,911 | 94.0 | 17,552 | 98.0 | |
| Unknown | 6,034 | 2.8 | 8,135 | 3.5 | 4,127 | 2.0 | 40 | 0.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 1,605 | 0.7 | 1,778 | 0.8 | 137,253 | 65.9 | 17,895 | 99.9 | |
| Clinic or physician's office | 213,253 | 98.9 | 228,377 | 99.0 | 70,758 | 34.0 | . | . | |
| Transfer from a hospital or other health care facility | 327 | 0.2 | 245 | 0.1 | 194 | 0.1 | 8 | 0.0 | |
| Transfer from a SNF, ICF, ALF | 185 | 0.1 | 8 | 0.0 | 32 | 0.0 | 1 | 0.0 | |
| Newborn | 1 | 0.0 | . | . | 1 | 0.0 | . | . | |
| Court/law enforcement | 1 | 0.0 | . | . | 24 | 0.0 | 4 | 0.0 | |
| Information not available | 222 | 0.1 | 207 | 0.1 | 135 | 0.1 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 64,475 | 29.9 | 67,097 | 29.1 | 62,685 | 30.1 | 6,672 | 37.3 | 7,546 | 38.3 |
| Medicaid | 47,847 | 22.2 | 49,841 | 21.6 | 45,898 | 22.0 | 1,986 | 11.1 | 2,064 | 10.5 |
| Medicare | 73,404 | 34.0 | 80,150 | 34.8 | 68,941 | 33.1 | 7,167 | 40.0 | 7,748 | 39.3 |
| Other government | 8,617 | 4.0 | 9,318 | 4.0 | 7,787 | 3.7 | 1,271 | 7.1 | 1,628 | 8.3 |
| Uninsured | 17,541 | 8.1 | 20,654 | 9.0 | 20,204 | 9.7 | 712 | 4.0 | 666 | 3.4 |
| Other | 3,710 | 1.7 | 3,555 | 1.5 | 621 | 0.3 | . | . | . | . |
| Unknown | . | . | . | . | 2,261 | 1.1 | 100 | 0.6 | 66 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics New Hanover Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 214,396 | 99.4 | 229,789 | 99.6 | 207,757 | 99.7 | 17,894 | 99.9 |
| Discharged, transferred to acute facility | 22 | 0.0 | 40 | 0.0 | 8 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 228 | 0.1 | 244 | 0.1 | 95 | 0.0 | 12 | 0.1 |
| Discharged, transferred to rehab facility | 20 | 0.0 | 25 | 0.0 | 6 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 5 | 0.0 | 4 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 18 | 0.0 | 11 | 0.0 | 3 | 0.0 | . | . |
| Hospice | 58 | 0.0 | 4 | 0.0 | 7 | 0.0 | . | . |
| Left against medical advice | 678 | 0.3 | 382 | 0.2 | 184 | 0.1 | . | . |
| Court/Law Enforcement | 3 | 0.0 | 6 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Expired | 164 | 0.1 | 108 | 0.0 | 328 | 0.2 | 1 | 0.0 |
| Other/Unknown | 2 | 0.0 | 2 | 0.0 | 4 | 0.0 | . | . |
| All | 215,594 | 100.0 | 230,615 | 100.0 | 208,397 | 100.0 | 17,908 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics North Carolina Specialty Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,794 | 10,443 | 17,023 | 9,617 | 9,590 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,120 | \$4,470 | \$4,638 | \$4,402 | \$4,298 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,593 | 97.7 | 10,184 | 97.5 | 16,666 | 97.9 | 9,421 | 98.0 | 9,381 | 97.8 |
| SC | 7 | 0.1 | 12 | 0.1 | 25 | 0.1 | 5 | 0.1 | 12 | 0.1 |
| VA | 149 | 1.7 | 172 | 1.6 | 277 | 1.6 | 144 | 1.5 | 154 | 1.6 |
| GA | 3 | 0.0 | . | . | . | . | 1 | 0.0 | 3 | 0.0 |
| TN | . | . | 1 | 0.0 | 2 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| Other | 42 | 0.5 | 74 | 0.7 | 53 | 0.3 | 43 | 0.4 | 38 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 87 | 1.0 | 150 | 1.4 | 284 | 1.7 | 161 | 1.7 | 48 | 0.5 |
| 1 - 17 years | 471 | 5.4 | 602 | 5.8 | 1,168 | 6.9 | 699 | 7.3 | 902 | 9.4 |
| 18 - 44 years | 1,434 | 16.3 | 1,806 | 17.3 | 3,309 | 19.4 | 1,837 | 19.1 | 2,000 | 20.9 |
| 45 - 64 years | 3,110 | 35.4 | 3,658 | 35.0 | 6,341 | 37.2 | 3,682 | 38.3 | 3,685 | 38.4 |
| 65 - 84 years | 3,329 | 37.9 | 3,726 | 35.7 | 5,409 | 31.8 | 2,916 | 30.3 | 2,697 | 28.1 |
| 85 or more years | 363 | 4.1 | 501 | 4.8 | 512 | 3.0 | 322 | 3.3 | 258 | 2.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,394 | 72.7 | 7,652 | 73.3 | 12,377 | 72.7 | 6,741 | 70.1 |
| African American | 2,081 | 23.7 | 2,370 | 22.7 | 4,033 | 23.7 | 2,468 | 25.7 |
| American Indian | 8 | 0.1 | 1 | 0.0 | 6 | 0.0 | 4 | 0.0 |
| Asian/Pacific Islander | 25 | 0.3 | 54 | 0.5 | 65 | 0.4 | 28 | 0.3 |
| Other Race | 217 | 2.5 | 208 | 2.0 | 367 | 2.2 | 308 | 3.2 |
| Unavailable | 69 | 0.8 | 158 | 1.5 | 175 | 1.0 | 68 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics North Carolina Specialty Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 217 | 2.5 | 208 | 2.0 | 367 | 2.2 | 308 | 3.2 |
| Non Hispanic | 8,508 | 96.7 | 10,077 | 96.5 | 16,481 | 96.8 | 9,241 | 96.1 |
| Unknown | 69 | 0.8 | 158 | 1.5 | 175 | 1.0 | 68 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 8,721 | 99.2 | 10,281 | 98.4 | 16,992 | 99.8 | 9,591 | 99.7 |
| Clinic or physician's office | 1 | 0.0 | 5 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | . | . | . | . | 1 | 0.0 | . | . |
| Court/law enforcement | 1 | 0.0 | 14 | 0.1 | . | . | . | . |
| Information not available | 71 | 0.8 | 143 | 1.4 | 29 | 0.2 | 25 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,332 | 72.0 | 5,759 | 55.1 | 12,550 | 73.7 | 5,127 | 53.3 | 5,468 | 57.0 |
| Medicaid | 21 | 0.2 | 40 | 0.4 | 534 | 3.1 | 611 | 6.4 | 687 | 7.2 |
| Medicare | 1,850 | 21.0 | 3,852 | 36.9 | 2,992 | 17.6 | 3,728 | 38.8 | 3,280 | 34.2 |
| Other government | 523 | 5.9 | 633 | 6.1 | 696 | 4.1 | . | . | . | . |
| Uninsured | 68 | 0.8 | 159 | 1.5 | 251 | 1.5 | 151 | 1.6 | 155 | 1.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
North Carolina Specialty Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,770 | 99.7 | 10,419 | 99.8 | 16,984 | 99.8 | 9,596 | 99.8 |
| Discharged, transferred to acute facility | 4 | 0.0 | 8 | 0.1 | 12 | 0.1 | 7 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.1 | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | 2 | 0.0 | 4 | 0.0 | . | . |
| Court/Law Enforcement | 13 | 0.1 | 12 | 0.1 | 19 | 0.1 | 10 | 0.1 |
| Other/Unknown | . | . | . | . | 2 | 0.0 | 2 | 0.0 |
| All | 8,794 | 100.0 | 10,443 | 100.0 | 17,023 | 100.0 | 9,617 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Northeast Digestive Health Center - Cabarrus GI Assoc

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,767 | 4,405 | 4,787 | 3,671 | 874 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$978 | \$888 | \$729 | \$750 | \$740 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,750 | 99.6 | 4,395 | 99.8 | 4,770 | 99.6 | 3,660 | 99.7 | 871 | 99.7 |
| SC | 6 | 0.1 | 2 | 0.0 | 7 | 0.1 | 2 | 0.1 | . | . |
| VA | 3 | 0.1 | 2 | 0.0 | 6 | 0.1 | 3 | 0.1 | . | . |
| GA | 4 | 0.1 | . | . | . | . | . | . | . | . |
| Other | 4 | 0.1 | 6 | 0.1 | 4 | 0.1 | 6 | 0.2 | 3 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 10 | 0.2 | 4 | 0.1 | 8 | 0.2 | 2 | 0.1 | 2 | 0.2 |
| 18 - 44 years | 752 | 15.8 | 690 | 15.7 | 742 | 15.5 | 669 | 18.2 | 167 | 19.1 |
| 45 - 64 years | 2,868 | 60.2 | 2,659 | 60.4 | 2,828 | 59.1 | 2,372 | 64.6 | 558 | 63.8 |
| 65 - 84 years | 1,135 | 23.8 | 1,050 | 23.8 | 1,203 | 25.1 | 625 | 17.0 | 147 | 16.8 |
| 85 or more years | 2 | 0.0 | 2 | 0.0 | 6 | 0.1 | 3 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,277 | 89.7 | 4,012 | 91.1 | 4,344 | 90.7 | 3,327 | 90.6 |
| African American | 379 | 8.0 | 295 | 6.7 | 339 | 7.1 | 258 | 7.0 |
| American Indian | 3 | 0.1 | 3 | 0.1 | 7 | 0.1 | 8 | 0.2 |
| Asian/Pacific Islander | 47 | 1.0 | 37 | 0.8 | 43 | 0.9 | 26 | 0.7 |
| Other Race | 15 | 0.3 | 53 | 1.2 | 42 | 0.9 | 33 | 0.9 |
| Unavailable | 46 | 1.0 | 5 | 0.1 | 12 | 0.3 | 19 | 0.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Northeast Digestive Health Center - Cabarrus GI Assoc**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 73 | 1.5 | 64 | 1.5 | 69 | 1.4 | 49 | 1.3 |
| Non Hispanic | 4,680 | 98.2 | 4,330 | 98.3 | 4,692 | 98.0 | 3,604 | 98.2 |
| Unknown | 14 | 0.3 | 11 | 0.2 | 26 | 0.5 | 18 | 0.5 |
| Point of Origin | | | | | | | | |
| Information not available | 4,767 | 100.0 | 4,405 | 100.0 | 4,787 | 100.0 | 3,671 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,733 | 78.3 | 3,490 | 79.2 | 4,295 | 89.7 | 3,553 | 96.8 | 865 | 99.0 |
| Medicaid | 85 | 1.8 | 48 | 1.1 | 57 | 1.2 | 42 | 1.1 | 4 | 0.5 |
| Medicare | 928 | 19.5 | 867 | 19.7 | 435 | 9.1 | 76 | 2.1 | 5 | 0.6 |
| Uninsured | 21 | 0.4 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Northeast Digestive Health Center - Cabarrus GI Assoc

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,767 | 100.0 | 4,405 | 100.0 | 4,787 | 100.0 | 3,671 | 100.0 |
| All | 4,767 | 100.0 | 4,405 | 100.0 | 4,787 | 100.0 | 3,671 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Northern Hospital of Surry County

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 46,746 | 55,725 | 55,737 | 4,602 | 4,739 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$933 | \$765 | \$815 | \$3,221 | \$3,188 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 37,727 | 80.7 | 45,720 | 82.0 | 45,780 | 82.1 | 3,518 | 76.4 | 3,744 | 79.0 |
| SC | 5 | 0.0 | 8 | 0.0 | 4 | 0.0 | . | . | 1 | 0.0 |
| VA | 8,933 | 19.1 | 9,904 | 17.8 | 9,883 | 17.7 | 1,076 | 23.4 | 986 | 20.8 |
| GA | 9 | 0.0 | 13 | 0.0 | 9 | 0.0 | . | . | . | . |
| TN | 4 | 0.0 | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . |
| Other | 68 | 0.1 | 77 | 0.1 | 58 | 0.1 | 7 | 0.2 | 8 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 587 | 1.3 | 784 | 1.4 | 635 | 1.1 | 23 | 0.5 | 8 | 0.2 |
| 1 - 17 years | 3,204 | 6.9 | 4,951 | 8.9 | 4,721 | 8.5 | 142 | 3.1 | 181 | 3.8 |
| 18 - 44 years | 10,497 | 22.5 | 12,271 | 22.0 | 12,599 | 22.6 | 634 | 13.8 | 769 | 16.2 |
| 45 - 64 years | 15,167 | 32.4 | 17,121 | 30.7 | 17,121 | 30.7 | 1,618 | 35.2 | 1,686 | 35.6 |
| 65 - 84 years | 15,292 | 32.7 | 18,243 | 32.7 | 18,225 | 32.7 | 1,994 | 43.3 | 1,921 | 40.5 |
| 85 or more years | 1,999 | 4.3 | 2,355 | 4.2 | 2,436 | 4.4 | 191 | 4.2 | 174 | 3.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 44,671 | 95.6 | 53,200 | 95.5 | 53,377 | 95.8 | 4,419 | 96.0 |
| African American | 1,551 | 3.3 | 1,780 | 3.2 | 1,815 | 3.3 | 123 | 2.7 |
| American Indian | 11 | 0.0 | 8 | 0.0 | 19 | 0.0 | 1 | 0.0 |
| Asian/Pacific Islander | 128 | 0.3 | 132 | 0.2 | 148 | 0.3 | 3 | 0.1 |
| Other Race | . | . | 6 | 0.0 | 115 | 0.2 | 55 | 1.2 |
| Unavailable | 385 | 0.8 | 599 | 1.1 | 263 | 0.5 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Northern Hospital of Surry County

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,151 | 2.5 | 992 | 1.8 | 428 | 0.8 | 50 | 1.1 |
| Non Hispanic | 44,628 | 95.5 | 52,220 | 93.7 | 22,456 | 40.3 | 4,546 | 98.8 |
| Unknown | 967 | 2.1 | 2,513 | 4.5 | 32,853 | 58.9 | 6 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 29,293 | 62.7 | 55,337 | 99.3 | 55,365 | 99.3 | 4,601 | 100.0 |
| Clinic or physician's office | 16,977 | 36.3 | 27 | 0.0 | 12 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 72 | 0.2 | 4 | 0.0 | 6 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 403 | 0.9 | 356 | 0.6 | 353 | 0.6 | . | . |
| Court/law enforcement | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Information not available | . | . | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 25,412 | 54.4 | 29,908 | 53.7 | 28,136 | 50.5 | 2,386 | 51.8 | 2,517 | 53.1 |
| Medicaid | 7,173 | 15.3 | 8,575 | 15.4 | 9,128 | 16.4 | 374 | 8.1 | 386 | 8.1 |
| Medicare | 12,032 | 25.7 | 15,275 | 27.4 | 16,301 | 29.2 | 1,638 | 35.6 | 1,598 | 33.7 |
| Other government | 724 | 1.5 | 728 | 1.3 | 836 | 1.5 | 101 | 2.2 | 125 | 2.6 |
| Uninsured | 1,094 | 2.3 | 927 | 1.7 | 1,028 | 1.8 | 78 | 1.7 | 95 | 2.0 |
| Other | 311 | 0.7 | 312 | 0.6 | 308 | 0.6 | 10 | 0.2 | 18 | 0.4 |
| Unknown | . | . | . | . | . | . | 15 | 0.3 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Northern Hospital of Surry County

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 46,642 | 99.8 | 55,598 | 99.8 | 55,666 | 99.9 | 4,595 | 99.8 |
| Discharged, transferred to acute facility | 9 | 0.0 | 16 | 0.0 | 15 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 19 | 0.0 | 14 | 0.0 | 3 | 0.0 | 6 | 0.1 |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Hospice | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Left against medical advice | 4 | 0.0 | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other/Unknown | 71 | 0.2 | 92 | 0.2 | 51 | 0.1 | . | . |
| All | 46,746 | 100.0 | 55,725 | 100.0 | 55,737 | 100.0 | 4,602 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Ballantyne Outpatient Surgery

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,771 | 1,741 | 1,957 | 1,749 | 1,710 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,093 | \$4,712 | \$4,512 | \$4,554 | \$4,550 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,338 | 75.6 | 1,289 | 74.0 | 1,396 | 71.3 | 1,339 | 76.6 | 1,328 | 77.7 |
| SC | 421 | 23.8 | 445 | 25.6 | 536 | 27.4 | 391 | 22.4 | 371 | 21.7 |
| VA | . | . | 2 | 0.1 | 6 | 0.3 | 5 | 0.3 | 1 | 0.1 |
| GA | 2 | 0.1 | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 | . | . |
| TN | . | . | . | . | 1 | 0.1 | 2 | 0.1 | . | . |
| Other | 10 | 0.6 | 4 | 0.2 | 17 | 0.9 | 11 | 0.6 | 10 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 28 | 1.6 | 13 | 0.7 | 7 | 0.4 | 18 | 1.0 | 18 | 1.1 |
| 1 - 17 years | 76 | 4.3 | 58 | 3.3 | 139 | 7.1 | 196 | 11.2 | 309 | 18.1 |
| 18 - 44 years | 498 | 28.1 | 533 | 30.6 | 616 | 31.5 | 617 | 35.3 | 618 | 36.1 |
| 45 - 64 years | 682 | 38.5 | 664 | 38.1 | 699 | 35.7 | 600 | 34.3 | 561 | 32.8 |
| 65 - 84 years | 465 | 26.3 | 455 | 26.1 | 467 | 23.9 | 304 | 17.4 | 194 | 11.3 |
| 85 or more years | 22 | 1.2 | 18 | 1.0 | 29 | 1.5 | 14 | 0.8 | 10 | 0.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,390 | 78.5 | 1,373 | 78.9 | 1,622 | 82.9 | 1,475 | 84.3 |
| African American | 227 | 12.8 | 207 | 11.9 | 180 | 9.2 | 192 | 11.0 |
| American Indian | 5 | 0.3 | . | . | . | . | 1 | 0.1 |
| Asian/Pacific Islander | 26 | 1.5 | 24 | 1.4 | 31 | 1.6 | 23 | 1.3 |
| Other Race | 52 | 2.9 | 41 | 2.4 | 50 | 2.6 | 33 | 1.9 |
| Unavailable | 71 | 4.0 | 96 | 5.5 | 74 | 3.8 | 25 | 1.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Ballantyne Outpatient Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 63 | 3.6 | 47 | 2.7 | 54 | 2.8 | 51 | 2.9 |
| Non Hispanic | 1,586 | 89.6 | 1,612 | 92.6 | 1,839 | 94.0 | 1,686 | 96.4 |
| Unknown | 122 | 6.9 | 82 | 4.7 | 64 | 3.3 | 12 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 1,766 | 99.7 | 1,740 | 99.9 | 1,956 | 99.9 | 1,749 | 100.0 |
| Clinic or physician's office | . | . | 1 | 0.1 | 1 | 0.1 | . | . |
| Transfer from a hospital or other health care facility | 1 | 0.1 | . | . | . | . | . | . |
| Information not available | 4 | 0.2 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,206 | 68.1 | 1,035 | 59.4 | 1,122 | 57.3 | 1,106 | 63.2 | 1,187 | 69.4 |
| Medicaid | 70 | 4.0 | 60 | 3.4 | 54 | 2.8 | 65 | 3.7 | 101 | 5.9 |
| Medicare | 361 | 20.4 | 376 | 21.6 | 410 | 21.0 | 249 | 14.2 | 153 | 8.9 |
| Other government | 22 | 1.2 | 21 | 1.2 | 24 | 1.2 | 27 | 1.5 | 42 | 2.5 |
| Uninsured | 110 | 6.2 | 249 | 14.3 | 347 | 17.7 | 302 | 17.3 | 227 | 13.3 |
| Other | 2 | 0.1 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Ballantyne Outpatient Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,769 | 99.9 | 1,741 | 100.0 | 1,957 | 100.0 | 1,749 | 100.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.1 | . | . | . | . | . | . |
| Court/Law Enforcement | 1 | 0.1 | . | . | . | . | . | . |
| All | 1,771 | 100.0 | 1,741 | 100.0 | 1,957 | 100.0 | 1,749 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Brunswick Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 18,639 | 18,005 | 18,285 | 4,894 | 4,846 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,349 | \$3,170 | \$2,848 | \$6,058 | \$5,543 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 18,192 | 97.6 | 17,567 | 97.6 | 17,905 | 97.9 | 4,763 | 97.3 | 4,715 | 97.3 |
| SC | 316 | 1.7 | 287 | 1.6 | 230 | 1.3 | 92 | 1.9 | 105 | 2.2 |
| VA | 13 | 0.1 | 25 | 0.1 | 13 | 0.1 | 1 | 0.0 | 4 | 0.1 |
| GA | 3 | 0.0 | 7 | 0.0 | 5 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | 5 | 0.0 | 1 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . |
| Other | 110 | 0.6 | 118 | 0.7 | 129 | 0.7 | 36 | 0.7 | 21 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 366 | 2.0 | 603 | 3.3 | 444 | 2.4 | 26 | 0.5 | 5 | 0.1 |
| 1 - 17 years | 1,222 | 6.6 | 1,345 | 7.5 | 1,360 | 7.4 | 115 | 2.3 | 164 | 3.4 |
| 18 - 44 years | 3,837 | 20.6 | 3,699 | 20.5 | 3,972 | 21.7 | 670 | 13.7 | 731 | 15.1 |
| 45 - 64 years | 8,949 | 48.0 | 8,411 | 46.7 | 8,503 | 46.5 | 1,877 | 38.4 | 1,797 | 37.1 |
| 65 - 84 years | 4,068 | 21.8 | 3,768 | 20.9 | 3,804 | 20.8 | 2,088 | 42.7 | 2,043 | 42.2 |
| 85 or more years | 197 | 1.1 | 179 | 1.0 | 202 | 1.1 | 118 | 2.4 | 106 | 2.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 16,489 | 88.5 | 15,841 | 88.0 | 16,061 | 87.8 | 4,361 | 89.1 |
| African American | 1,606 | 8.6 | 1,552 | 8.6 | 1,641 | 9.0 | 353 | 7.2 |
| American Indian | 32 | 0.2 | 22 | 0.1 | 21 | 0.1 | 5 | 0.1 |
| Asian/Pacific Islander | 42 | 0.2 | 16 | 0.1 | 34 | 0.2 | 8 | 0.2 |
| Other Race | 271 | 1.5 | 323 | 1.8 | 267 | 1.5 | 58 | 1.2 |
| Unavailable | 199 | 1.1 | 251 | 1.4 | 261 | 1.4 | 109 | 2.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Brunswick Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 379 | 2.0 | 416 | 2.3 | 297 | 1.6 | 38 | 0.8 |
| Non Hispanic | 18,122 | 97.2 | 17,396 | 96.6 | 17,790 | 97.3 | 4,762 | 97.3 |
| Unknown | 138 | 0.7 | 193 | 1.1 | 198 | 1.1 | 94 | 1.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 18,624 | 99.9 | 17,986 | 99.9 | 18,270 | 99.9 | 4,890 | 99.9 |
| Clinic or physician's office | 6 | 0.0 | 9 | 0.0 | 5 | 0.0 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Information not available | 8 | 0.0 | 9 | 0.0 | 10 | 0.1 | 3 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 10,660 | 57.2 | 9,722 | 54.0 | 9,612 | 52.6 | 1,900 | 38.8 | 1,899 | 39.2 |
| Medicaid | 3,514 | 18.9 | 3,770 | 20.9 | 3,811 | 20.8 | 560 | 11.4 | 580 | 12.0 |
| Medicare | 3,455 | 18.5 | 3,454 | 19.2 | 3,640 | 19.9 | 2,225 | 45.5 | 2,064 | 42.6 |
| Other government | 179 | 1.0 | 183 | 1.0 | 214 | 1.2 | 95 | 1.9 | 68 | 1.4 |
| Uninsured | 783 | 4.2 | 829 | 4.6 | 973 | 5.3 | 107 | 2.2 | 228 | 4.7 |
| Other | 48 | 0.3 | 47 | 0.3 | 35 | 0.2 | 7 | 0.1 | 7 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Brunswick Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 18,599 | 99.8 | 17,973 | 99.8 | 18,244 | 99.8 | 4,888 | 99.9 |
| Discharged, transferred to acute facility | 6 | 0.0 | 11 | 0.1 | 14 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | 8 | 0.0 | 5 | 0.1 |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Left against medical advice | 20 | 0.1 | 14 | 0.1 | 16 | 0.1 | 1 | 0.0 |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | 12 | 0.1 | 7 | 0.0 | 1 | 0.0 | . | . |
| All | 18,639 | 100.0 | 18,005 | 100.0 | 18,285 | 100.0 | 4,894 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Charlotte Orthopedic Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,661 | 8,264 | 8,163 | 6,437 | 5,977 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|----------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$9,226 | \$10,453 | \$10,159 | \$11,612 | \$10,824 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,570 | 88.7 | 7,309 | 88.4 | 7,279 | 89.2 | 5,706 | 88.6 | 5,364 | 89.7 |
| SC | 983 | 10.2 | 841 | 10.2 | 790 | 9.7 | 674 | 10.5 | 557 | 9.3 |
| VA | 14 | 0.1 | 26 | 0.3 | 13 | 0.2 | 13 | 0.2 | 11 | 0.2 |
| GA | 17 | 0.2 | 5 | 0.1 | 9 | 0.1 | 7 | 0.1 | 3 | 0.1 |
| TN | 7 | 0.1 | 6 | 0.1 | 6 | 0.1 | 2 | 0.0 | 2 | 0.0 |
| Other | 70 | 0.7 | 77 | 0.9 | 66 | 0.8 | 35 | 0.5 | 40 | 0.7 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 107 | 1.1 | 68 | 0.8 | 8 | 0.1 | 11 | 0.2 | 4 | 0.1 |
| 1 - 17 years | 465 | 4.8 | 518 | 6.3 | 507 | 6.2 | 383 | 5.9 | 344 | 5.8 |
| 18 - 44 years | 2,470 | 25.6 | 2,238 | 27.1 | 2,529 | 31.0 | 1,964 | 30.5 | 1,833 | 30.7 |
| 45 - 64 years | 4,246 | 43.9 | 3,890 | 47.1 | 3,588 | 44.0 | 2,813 | 43.7 | 2,637 | 44.1 |
| 65 - 84 years | 2,202 | 22.8 | 1,456 | 17.6 | 1,408 | 17.2 | 1,191 | 18.5 | 1,086 | 18.2 |
| 85 or more years | 171 | 1.8 | 94 | 1.1 | 123 | 1.5 | 75 | 1.2 | 73 | 1.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,890 | 71.3 | 6,007 | 72.7 | 5,965 | 73.1 | 4,761 | 74.0 |
| African American | 2,237 | 23.2 | 1,820 | 22.0 | 1,751 | 21.5 | 1,325 | 20.6 |
| American Indian | 19 | 0.2 | 7 | 0.1 | 4 | 0.0 | 3 | 0.0 |
| Asian/Pacific Islander | 67 | 0.7 | 74 | 0.9 | 72 | 0.9 | 54 | 0.8 |
| Other Race | 209 | 2.2 | 197 | 2.4 | 195 | 2.4 | 106 | 1.6 |
| Unavailable | 239 | 2.5 | 159 | 1.9 | 176 | 2.2 | 188 | 2.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Charlotte Orthopedic Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 238 | 2.5 | 222 | 2.7 | 242 | 3.0 | 158 | 2.5 |
| Non Hispanic | 8,991 | 93.1 | 7,948 | 96.2 | 7,823 | 95.8 | 6,153 | 95.6 |
| Unknown | 432 | 4.5 | 94 | 1.1 | 98 | 1.2 | 126 | 2.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 9,569 | 99.0 | 8,174 | 98.9 | 8,051 | 98.6 | 6,300 | 97.9 |
| Clinic or physician's office | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Transfer from a hospital or other health care facility | 61 | 0.6 | 65 | 0.8 | 90 | 1.1 | 122 | 1.9 |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . | . | . | . | . |
| Information not available | 29 | 0.3 | 23 | 0.3 | 22 | 0.3 | 15 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,075 | 62.9 | 5,270 | 63.8 | 5,030 | 61.6 | 3,633 | 56.4 | 3,313 | 55.4 |
| Medicaid | 855 | 8.9 | 710 | 8.6 | 869 | 10.6 | 783 | 12.2 | 829 | 13.9 |
| Medicare | 1,938 | 20.1 | 1,382 | 16.7 | 1,306 | 16.0 | 1,228 | 19.1 | 1,083 | 18.1 |
| Other government | 582 | 6.0 | 631 | 7.6 | 692 | 8.5 | 629 | 9.8 | 606 | 10.1 |
| Uninsured | 199 | 2.1 | 250 | 3.0 | 247 | 3.0 | 152 | 2.4 | 137 | 2.3 |
| Other | 12 | 0.1 | 21 | 0.3 | 19 | 0.2 | 12 | 0.2 | 9 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Charlotte Orthopedic Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,628 | 99.7 | 8,204 | 99.3 | 8,035 | 98.4 | 6,377 | 99.1 |
| Discharged, transferred to acute facility | 20 | 0.2 | 49 | 0.6 | 122 | 1.5 | 45 | 0.7 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 9 | 0.1 | 5 | 0.1 | 6 | 0.1 | 10 | 0.2 |
| Discharged, transferred to rehab facility | 2 | 0.0 | 2 | 0.0 | . | . | 4 | 0.1 |
| Discharged, transferred to psychiatric facility | . | . | . | . | . | . | 1 | 0.0 |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | . | . | 3 | 0.0 | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| All | 9,661 | 100.0 | 8,264 | 100.0 | 8,163 | 100.0 | 6,437 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Clemmons Medical Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 2,092 | 580 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$4,986 | \$4,657 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 2,070 | 98.9 | 576 | 99.3 |
| SC | 1 | 0.0 | . | . |
| VA | 9 | 0.4 | 2 | 0.3 |
| GA | 2 | 0.1 | . | . |
| TN | 1 | 0.0 | . | . |
| Other | 9 | 0.4 | 2 | 0.3 |
| Age Group | | | | |
| Less than 1 year | 5 | 0.2 | 1 | 0.2 |
| 1 - 17 years | 123 | 5.9 | 41 | 7.1 |
| 18 - 44 years | 666 | 31.8 | 180 | 31.0 |
| 45 - 64 years | 897 | 42.9 | 230 | 39.7 |
| 65 - 84 years | 359 | 17.2 | 114 | 19.7 |
| 85 or more years | 42 | 2.0 | 14 | 2.4 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,818 | 86.9 | 521 | 89.8 |
| African American | 176 | 8.4 | 31 | 5.3 |
| American Indian | 3 | 0.1 | . | . |
| Asian/Pacific Islander | 11 | 0.5 | 3 | 0.5 |
| Other Race | 36 | 1.7 | 11 | 1.9 |
| Unavailable | 48 | 2.3 | 14 | 2.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Clemmons Medical Center**

| Patient Characteristics | Fiscal Year | | | |
|--|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 54 | 2.6 | 14 | 2.4 |
| Non Hispanic | 1,971 | 94.2 | 552 | 95.2 |
| Unknown | 67 | 3.2 | 14 | 2.4 |
| Point of Origin | | | | |
| Non-health care facility | 2,070 | 98.9 | 577 | 99.5 |
| Clinic or physician's office | 8 | 0.4 | 1 | 0.2 |
| Transfer from a hospital or other health care facility | 8 | 0.4 | 2 | 0.3 |
| Information not available | 6 | 0.3 | . | . |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,665 | 79.6 | 485 | 83.6 |
| Medicaid | 134 | 6.4 | 25 | 4.3 |
| Medicare | 165 | 7.9 | 43 | 7.4 |
| Other government | 64 | 3.1 | 9 | 1.6 |
| Uninsured | 63 | 3.0 | 17 | 2.9 |
| Other | 1 | 0.0 | 1 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Clemmons Medical Center**

| Patient Characteristics | Fiscal Year | | | |
|--|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 2,085 | 99.7 | 579 | 99.8 |
| Discharged, transferred to acute facility | 3 | 0.1 | 1 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.1 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . |
| All | 2,092 | 100.0 | 580 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Forsyth Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 78,338 | 78,968 | 81,185 | 26,649 | 24,835 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,273 | \$4,887 | \$4,612 | \$6,974 | \$6,886 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 76,038 | 97.1 | 76,702 | 97.1 | 78,809 | 97.1 | 25,936 | 97.3 | 24,086 | 97.0 |
| SC | 39 | 0.0 | 46 | 0.1 | 47 | 0.1 | 20 | 0.1 | 18 | 0.1 |
| VA | 1,989 | 2.5 | 1,923 | 2.4 | 2,054 | 2.5 | 618 | 2.3 | 646 | 2.6 |
| GA | 22 | 0.0 | 13 | 0.0 | 19 | 0.0 | 2 | 0.0 | 10 | 0.0 |
| TN | 18 | 0.0 | 10 | 0.0 | 4 | 0.0 | 2 | 0.0 | 7 | 0.0 |
| Other | 232 | 0.3 | 274 | 0.3 | 252 | 0.3 | 71 | 0.3 | 68 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 625 | 0.8 | 650 | 0.8 | 778 | 1.0 | 313 | 1.2 | 126 | 0.5 |
| 1 - 17 years | 1,076 | 1.4 | 1,274 | 1.6 | 1,523 | 1.9 | 1,139 | 4.3 | 1,438 | 5.8 |
| 18 - 44 years | 15,650 | 20.0 | 15,195 | 19.2 | 15,237 | 18.8 | 4,018 | 15.1 | 3,872 | 15.6 |
| 45 - 64 years | 27,305 | 34.9 | 27,974 | 35.4 | 29,359 | 36.2 | 9,511 | 35.7 | 8,767 | 35.3 |
| 65 - 84 years | 30,464 | 38.9 | 30,488 | 38.6 | 30,764 | 37.9 | 10,327 | 38.8 | 9,598 | 38.6 |
| 85 or more years | 3,218 | 4.1 | 3,387 | 4.3 | 3,524 | 4.3 | 1,341 | 5.0 | 1,034 | 4.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 63,790 | 81.4 | 64,382 | 81.5 | 66,656 | 82.1 | 22,274 | 83.6 |
| African American | 11,687 | 14.9 | 11,678 | 14.8 | 11,578 | 14.3 | 3,642 | 13.7 |
| American Indian | 75 | 0.1 | 90 | 0.1 | 71 | 0.1 | 29 | 0.1 |
| Asian/Pacific Islander | 357 | 0.5 | 358 | 0.5 | 330 | 0.4 | 112 | 0.4 |
| Other Race | 1,446 | 1.8 | 1,463 | 1.9 | 1,420 | 1.7 | 330 | 1.2 |
| Unavailable | 983 | 1.3 | 997 | 1.3 | 1,130 | 1.4 | 262 | 1.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Forsyth Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,208 | 2.8 | 2,020 | 2.6 | 2,000 | 2.5 | 369 | 1.4 |
| Non Hispanic | 74,342 | 94.9 | 76,308 | 96.6 | 78,476 | 96.7 | 26,096 | 97.9 |
| Unknown | 1,788 | 2.3 | 640 | 0.8 | 709 | 0.9 | 184 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 74,720 | 95.4 | 76,338 | 96.7 | 78,637 | 96.9 | 26,035 | 97.7 |
| Clinic or physician's office | 2,419 | 3.1 | 2,414 | 3.1 | 2,404 | 3.0 | 566 | 2.1 |
| Transfer from a hospital or other health care facility | 464 | 0.6 | 125 | 0.2 | 71 | 0.1 | 11 | 0.0 |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Court/law enforcement | 1 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . |
| Information not available | 733 | 0.9 | 89 | 0.1 | 70 | 0.1 | 37 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 48,453 | 61.9 | 47,080 | 59.6 | 48,768 | 60.1 | 16,730 | 62.8 | 15,884 | 64.0 |
| Medicaid | 7,967 | 10.2 | 7,851 | 9.9 | 8,131 | 10.0 | 1,855 | 7.0 | 1,790 | 7.2 |
| Medicare | 18,031 | 23.0 | 19,884 | 25.2 | 20,127 | 24.8 | 6,865 | 25.8 | 6,078 | 24.5 |
| Other government | 765 | 1.0 | 976 | 1.2 | 1,091 | 1.3 | 587 | 2.2 | 537 | 2.2 |
| Uninsured | 2,783 | 3.6 | 2,741 | 3.5 | 2,804 | 3.5 | 525 | 2.0 | 469 | 1.9 |
| Other | 339 | 0.4 | 436 | 0.6 | 264 | 0.3 | 87 | 0.3 | 77 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Forsyth Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 77,749 | 99.2 | 78,607 | 99.5 | 80,969 | 99.7 | 26,614 | 99.9 |
| Discharged, transferred to acute facility | 323 | 0.4 | 4 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 34 | 0.0 | 68 | 0.1 | 7 | 0.0 | 9 | 0.0 |
| Discharged, transferred to rehab facility | 20 | 0.0 | 8 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 7 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 7 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . |
| Hospice | 4 | 0.0 | 2 | 0.0 | . | . | 2 | 0.0 |
| Left against medical advice | 171 | 0.2 | 227 | 0.3 | 195 | 0.2 | 5 | 0.0 |
| Court/Law Enforcement | 4 | 0.0 | . | . | 1 | 0.0 | . | . |
| Expired | 8 | 0.0 | 41 | 0.1 | 7 | 0.0 | 11 | 0.0 |
| Other/Unknown | 11 | 0.0 | 4 | 0.0 | . | . | 8 | 0.0 |
| All | 78,338 | 100.0 | 78,968 | 100.0 | 81,185 | 100.0 | 26,649 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Franklin Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,230 | 1,142 | 1,253 | 1,613 | 2,019 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|----------|----------|----------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,528 | \$12,389 | \$12,733 | \$10,233 | \$7,745 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,193 | 99.6 | 1,132 | 99.1 | 1,239 | 98.9 | 1,608 | 99.7 | 2,011 | 99.6 |
| SC | 4 | 0.0 | 1 | 0.1 | . | . | . | . | . | . |
| VA | 20 | 0.2 | 8 | 0.7 | 13 | 1.0 | 5 | 0.3 | 6 | 0.3 |
| GA | 2 | 0.0 | . | . | . | . | . | . | . | . |
| Other | 11 | 0.1 | 1 | 0.1 | 1 | 0.1 | . | . | 2 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 122 | 1.2 | 1 | 0.1 | 2 | 0.2 | 21 | 1.3 | 7 | 0.3 |
| 1 - 17 years | 490 | 4.8 | 22 | 1.9 | 32 | 2.6 | 46 | 2.9 | 56 | 2.8 |
| 18 - 44 years | 1,526 | 14.9 | 114 | 10.0 | 152 | 12.1 | 211 | 13.1 | 304 | 15.1 |
| 45 - 64 years | 4,033 | 39.4 | 346 | 30.3 | 436 | 34.8 | 532 | 33.0 | 723 | 35.8 |
| 65 - 84 years | 3,624 | 35.4 | 604 | 52.9 | 576 | 46.0 | 715 | 44.3 | 846 | 41.9 |
| 85 or more years | 435 | 4.3 | 55 | 4.8 | 55 | 4.4 | 88 | 5.5 | 83 | 4.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,315 | 52.0 | 583 | 51.1 | 674 | 53.8 | 887 | 55.0 |
| African American | 4,433 | 43.3 | 540 | 47.3 | 550 | 43.9 | 663 | 41.1 |
| American Indian | 50 | 0.5 | 2 | 0.2 | 5 | 0.4 | 13 | 0.8 |
| Asian/Pacific Islander | 83 | 0.8 | 6 | 0.5 | 6 | 0.5 | 6 | 0.4 |
| Unavailable | 349 | 3.4 | 11 | 1.0 | 18 | 1.4 | 44 | 2.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Franklin Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 299 | 2.9 | 10 | 0.9 | 15 | 1.2 | 31 | 1.9 |
| Non Hispanic | 9,931 | 97.1 | 1,132 | 99.1 | 1,238 | 98.8 | 1,582 | 98.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,045 | 98.2 | 1,126 | 98.6 | 1,236 | 98.6 | 1,586 | 98.3 |
| Clinic or physician's office | 1 | 0.0 | 2 | 0.2 | . | . | . | . |
| Transfer from a hospital or other health care facility | 6 | 0.1 | . | . | 3 | 0.2 | 7 | 0.4 |
| Transfer from a SNF, ICF, ALF | 178 | 1.7 | 14 | 1.2 | 14 | 1.1 | 20 | 1.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,332 | 42.3 | 438 | 38.4 | 557 | 44.5 | 651 | 40.4 | 929 | 46.0 |
| Medicaid | 1,683 | 16.5 | 21 | 1.8 | 31 | 2.5 | 213 | 13.2 | 208 | 10.3 |
| Medicare | 3,919 | 38.3 | 641 | 56.1 | 646 | 51.6 | 724 | 44.9 | 839 | 41.6 |
| Other government | 66 | 0.6 | 15 | 1.3 | 8 | 0.6 | 5 | 0.3 | 14 | 0.7 |
| Uninsured | 230 | 2.2 | 27 | 2.4 | 11 | 0.9 | 20 | 1.2 | 29 | 1.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Franklin Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,222 | 99.9 | 1,137 | 99.6 | 1,242 | 99.1 | 1,589 | 98.5 |
| Discharged, transferred to acute facility | 3 | 0.0 | 2 | 0.2 | 1 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.0 | 3 | 0.3 | 10 | 0.8 | 24 | 1.5 |
| All | 10,230 | 100.0 | 1,142 | 100.0 | 1,253 | 100.0 | 1,613 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Huntersville Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 22,517 | 20,102 | 18,461 | 7,524 | 7,820 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,827 | \$4,832 | \$4,733 | \$7,763 | \$6,980 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 22,160 | 98.4 | 19,814 | 98.6 | 18,194 | 98.6 | 7,409 | 98.5 | 7,715 | 98.7 |
| SC | 130 | 0.6 | 112 | 0.6 | 126 | 0.7 | 63 | 0.8 | 62 | 0.8 |
| VA | 22 | 0.1 | 18 | 0.1 | 17 | 0.1 | 5 | 0.1 | 9 | 0.1 |
| GA | 11 | 0.0 | 11 | 0.1 | 8 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| TN | 21 | 0.1 | 7 | 0.0 | 10 | 0.1 | 1 | 0.0 | 3 | 0.0 |
| Other | 173 | 0.8 | 140 | 0.7 | 106 | 0.6 | 43 | 0.6 | 29 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 167 | 0.7 | 248 | 1.2 | 230 | 1.2 | 105 | 1.4 | 98 | 1.3 |
| 1 - 17 years | 1,267 | 5.6 | 1,382 | 6.9 | 1,216 | 6.6 | 389 | 5.2 | 679 | 8.7 |
| 18 - 44 years | 6,009 | 26.7 | 5,999 | 29.8 | 5,473 | 29.6 | 1,719 | 22.8 | 1,694 | 21.7 |
| 45 - 64 years | 8,783 | 39.0 | 8,326 | 41.4 | 7,451 | 40.4 | 2,760 | 36.7 | 2,774 | 35.5 |
| 65 - 84 years | 5,821 | 25.9 | 3,829 | 19.0 | 3,824 | 20.7 | 2,407 | 32.0 | 2,403 | 30.7 |
| 85 or more years | 470 | 2.1 | 318 | 1.6 | 267 | 1.4 | 144 | 1.9 | 172 | 2.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 18,303 | 81.3 | 16,401 | 81.6 | 15,232 | 82.5 | 6,423 | 85.4 |
| African American | 2,836 | 12.6 | 2,669 | 13.3 | 2,290 | 12.4 | 790 | 10.5 |
| American Indian | 24 | 0.1 | 31 | 0.2 | 35 | 0.2 | 12 | 0.2 |
| Asian/Pacific Islander | 283 | 1.3 | 252 | 1.3 | 200 | 1.1 | 81 | 1.1 |
| Other Race | 544 | 2.4 | 481 | 2.4 | 440 | 2.4 | 145 | 1.9 |
| Unavailable | 527 | 2.3 | 268 | 1.3 | 264 | 1.4 | 73 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Huntersville Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 634 | 2.8 | 513 | 2.6 | 421 | 2.3 | 159 | 2.1 |
| Non Hispanic | 20,175 | 89.6 | 19,425 | 96.6 | 17,884 | 96.9 | 7,329 | 97.4 |
| Unknown | 1,708 | 7.6 | 164 | 0.8 | 156 | 0.8 | 36 | 0.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 22,088 | 98.1 | 20,047 | 99.7 | 18,437 | 99.9 | 7,510 | 99.8 |
| Clinic or physician's office | 4 | 0.0 | 8 | 0.0 | 6 | 0.0 | 2 | 0.0 |
| Transfer from a hospital or other health care facility | 123 | 0.5 | . | . | 1 | 0.0 | . | . |
| Information not available | 302 | 1.3 | 47 | 0.2 | 17 | 0.1 | 12 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 15,595 | 69.3 | 14,253 | 70.9 | 12,852 | 69.6 | 4,690 | 62.3 | 4,912 | 62.8 |
| Medicaid | 1,185 | 5.3 | 1,390 | 6.9 | 1,242 | 6.7 | 369 | 4.9 | 416 | 5.3 |
| Medicare | 4,547 | 20.2 | 3,140 | 15.6 | 3,315 | 18.0 | 2,114 | 28.1 | 2,178 | 27.9 |
| Other government | 446 | 2.0 | 494 | 2.5 | 340 | 1.8 | 174 | 2.3 | 180 | 2.3 |
| Uninsured | 737 | 3.3 | 791 | 3.9 | 696 | 3.8 | 137 | 1.8 | 128 | 1.6 |
| Other | 7 | 0.0 | 34 | 0.2 | 16 | 0.1 | 40 | 0.5 | 6 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Huntersville Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 22,449 | 99.7 | 20,077 | 99.9 | 18,418 | 99.8 | 7,519 | 99.9 |
| Discharged, transferred to acute facility | 9 | 0.0 | 4 | 0.0 | 7 | 0.0 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | 2 | 0.0 | 5 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 6 | 0.0 | 8 | 0.0 | 6 | 0.0 | 1 | 0.0 |
| Hospice | 7 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 38 | 0.2 | 10 | 0.0 | 23 | 0.1 | 1 | 0.0 |
| Court/Law Enforcement | 3 | 0.0 | . | . | . | . | . | . |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 22,517 | 100.0 | 20,102 | 100.0 | 18,461 | 100.0 | 7,524 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Huntersville Outpatient Surgery

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 1,901 | 2,047 | 1,922 | 1,381 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$8,383 | \$8,197 | \$7,110 | \$7,162 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 1,879 | 98.8 | 2,032 | 99.3 | 1,912 | 99.5 | 1,365 | 98.8 |
| SC | 14 | 0.7 | 9 | 0.4 | 6 | 0.3 | 7 | 0.5 |
| VA | . | . | 1 | 0.0 | . | . | . | . |
| GA | . | . | 1 | 0.0 | . | . | . | . |
| Other | 8 | 0.4 | 4 | 0.2 | 4 | 0.2 | 9 | 0.7 |
| Age Group | | | | | | | | |
| Less than 1 year | 80 | 4.2 | 139 | 6.8 | 129 | 6.7 | 85 | 6.2 |
| 1 - 17 years | 229 | 12.0 | 295 | 14.4 | 306 | 15.9 | 250 | 18.1 |
| 18 - 44 years | 298 | 15.7 | 309 | 15.1 | 320 | 16.6 | 233 | 16.9 |
| 45 - 64 years | 536 | 28.2 | 563 | 27.5 | 505 | 26.3 | 369 | 26.7 |
| 65 - 84 years | 725 | 38.1 | 698 | 34.1 | 617 | 32.1 | 430 | 31.1 |
| 85 or more years | 33 | 1.7 | 43 | 2.1 | 45 | 2.3 | 14 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,454 | 76.5 | 1,595 | 77.9 | 1,581 | 82.3 | 1,033 | 74.8 |
| African American | 137 | 7.2 | 132 | 6.4 | 150 | 7.8 | 113 | 8.2 |
| American Indian | 5 | 0.3 | 2 | 0.1 | . | . | 2 | 0.1 |
| Asian/Pacific Islander | 6 | 0.3 | 3 | 0.1 | 17 | 0.9 | 6 | 0.4 |
| Other Race | 216 | 11.4 | 272 | 13.3 | 39 | 2.0 | 47 | 3.4 |
| Unavailable | 83 | 4.4 | 43 | 2.1 | 135 | 7.0 | 180 | 13.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Huntersville Outpatient Surgery**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 25 | 1.3 | 8 | 0.4 | 14 | 0.7 | 24 | 1.7 |
| Non Hispanic | 1,653 | 87.0 | 1,998 | 97.6 | 1,767 | 91.9 | 1,168 | 84.6 |
| Unknown | 223 | 11.7 | 41 | 2.0 | 141 | 7.3 | 189 | 13.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 897 | 47.2 | 522 | 25.5 | 1,922 | 100.0 | 1,381 | 100.0 |
| Information not available | 1,004 | 52.8 | 1,525 | 74.5 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 1,204 | 63.3 | 1,260 | 61.6 | 1,116 | 58.1 | 805 | 58.3 |
| Medicaid | 80 | 4.2 | 91 | 4.4 | 97 | 5.0 | 77 | 5.6 |
| Medicare | 575 | 30.2 | 652 | 31.9 | 639 | 33.2 | 443 | 32.1 |
| Other government | 35 | 1.8 | 35 | 1.7 | 45 | 2.3 | 34 | 2.5 |
| Uninsured | 7 | 0.4 | 9 | 0.4 | 23 | 1.2 | 14 | 1.0 |
| Other | . | . | . | . | . | . | 5 | 0.4 |
| Unknown | . | . | . | . | 2 | 0.1 | 3 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Huntersville Outpatient Surgery**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,891 | 99.5 | 2,043 | 99.8 | 1,910 | 99.4 | 1,378 | 99.8 |
| Discharged, transferred to acute facility | 9 | 0.5 | 4 | 0.2 | 12 | 0.6 | 3 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.1 | . | . | . | . | . | . |
| All | 1,901 | 100.0 | 2,047 | 100.0 | 1,922 | 100.0 | 1,381 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Kernersville Medical Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 10,250 | 4,225 | 3,016 | 738 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$2,381 | \$4,470 | \$5,306 | \$7,773 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 10,210 | 99.6 | 4,201 | 99.4 | 2,995 | 99.3 | 727 | 98.5 |
| SC | 1 | 0.0 | 2 | 0.0 | 2 | 0.1 | 2 | 0.3 |
| VA | 22 | 0.2 | 12 | 0.3 | 8 | 0.3 | 4 | 0.5 |
| GA | 4 | 0.0 | . | . | 2 | 0.1 | . | . |
| TN | . | . | . | . | . | . | 1 | 0.1 |
| Other | 13 | 0.1 | 10 | 0.2 | 9 | 0.3 | 4 | 0.5 |
| Age Group | | | | | | | | |
| Less than 1 year | 14 | 0.1 | 27 | 0.6 | 31 | 1.0 | 11 | 1.5 |
| 1 - 17 years | 146 | 1.4 | 137 | 3.2 | 167 | 5.5 | 37 | 5.0 |
| 18 - 44 years | 1,729 | 16.9 | 824 | 19.5 | 659 | 21.9 | 124 | 16.8 |
| 45 - 64 years | 4,662 | 45.5 | 1,710 | 40.5 | 1,075 | 35.6 | 237 | 32.1 |
| 65 - 84 years | 3,468 | 33.8 | 1,397 | 33.1 | 964 | 32.0 | 304 | 41.2 |
| 85 or more years | 231 | 2.3 | 130 | 3.1 | 120 | 4.0 | 25 | 3.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,993 | 87.7 | 3,694 | 87.4 | 2,638 | 87.5 | 654 | 88.6 |
| African American | 950 | 9.3 | 388 | 9.2 | 277 | 9.2 | 52 | 7.0 |
| American Indian | 12 | 0.1 | 4 | 0.1 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 69 | 0.7 | 32 | 0.8 | 7 | 0.2 | 3 | 0.4 |
| Other Race | 149 | 1.5 | 61 | 1.4 | 41 | 1.4 | 13 | 1.8 |
| Unavailable | 77 | 0.8 | 46 | 1.1 | 52 | 1.7 | 16 | 2.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Kernersville Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 143 | 1.4 | 58 | 1.4 | 47 | 1.6 | 9 | 1.2 |
| Non Hispanic | 9,888 | 96.5 | 4,130 | 97.8 | 2,928 | 97.1 | 715 | 96.9 |
| Unknown | 219 | 2.1 | 37 | 0.9 | 41 | 1.4 | 14 | 1.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,226 | 99.8 | 4,220 | 99.9 | 3,008 | 99.7 | 736 | 99.7 |
| Clinic or physician's office | 8 | 0.1 | 3 | 0.1 | 4 | 0.1 | 2 | 0.3 |
| Transfer from a hospital or other health care facility | 2 | 0.0 | . | . | 1 | 0.0 | . | . |
| Information not available | 14 | 0.1 | 2 | 0.0 | 3 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 7,982 | 77.9 | 3,011 | 71.3 | 1,982 | 65.7 | 497 | 67.3 |
| Medicaid | 423 | 4.1 | 277 | 6.6 | 266 | 8.8 | 36 | 4.9 |
| Medicare | 1,547 | 15.1 | 733 | 17.3 | 607 | 20.1 | 177 | 24.0 |
| Other government | 153 | 1.5 | 102 | 2.4 | 55 | 1.8 | 13 | 1.8 |
| Uninsured | 130 | 1.3 | 91 | 2.2 | 89 | 3.0 | 9 | 1.2 |
| Other | 15 | 0.1 | 11 | 0.3 | 17 | 0.6 | 6 | 0.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Kernersville Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,239 | 99.9 | 4,211 | 99.7 | 3,004 | 99.6 | 738 | 100.0 |
| Discharged, transferred to acute facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | . | . | 2 | 0.1 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 8 | 0.1 | 13 | 0.3 | 10 | 0.3 | . | . |
| All | 10,250 | 100.0 | 4,225 | 100.0 | 3,016 | 100.0 | 738 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Matthews Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 33,365 | 26,020 | 28,289 | 8,936 | 9,108 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,600 | \$4,151 | \$3,939 | \$8,617 | \$8,343 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 31,538 | 94.5 | 24,383 | 93.7 | 26,708 | 94.4 | 8,325 | 93.2 | 8,500 | 93.3 |
| SC | 1,654 | 5.0 | 1,481 | 5.7 | 1,456 | 5.1 | 563 | 6.3 | 556 | 6.1 |
| VA | 16 | 0.0 | 22 | 0.1 | 16 | 0.1 | 5 | 0.1 | 9 | 0.1 |
| GA | 13 | 0.0 | 19 | 0.1 | 9 | 0.0 | 7 | 0.1 | 8 | 0.1 |
| TN | 9 | 0.0 | 2 | 0.0 | 6 | 0.0 | . | . | . | . |
| Other | 135 | 0.4 | 113 | 0.4 | 94 | 0.3 | 36 | 0.4 | 35 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 229 | 0.7 | 271 | 1.0 | 300 | 1.1 | 94 | 1.1 | 79 | 0.9 |
| 1 - 17 years | 1,806 | 5.4 | 1,996 | 7.7 | 2,256 | 8.0 | 331 | 3.7 | 536 | 5.9 |
| 18 - 44 years | 8,246 | 24.7 | 7,364 | 28.3 | 7,881 | 27.9 | 2,072 | 23.2 | 2,178 | 23.9 |
| 45 - 64 years | 13,173 | 39.5 | 10,899 | 41.9 | 11,819 | 41.8 | 3,262 | 36.5 | 3,228 | 35.4 |
| 65 - 84 years | 9,110 | 27.3 | 5,097 | 19.6 | 5,537 | 19.6 | 2,867 | 32.1 | 2,813 | 30.9 |
| 85 or more years | 801 | 2.4 | 393 | 1.5 | 496 | 1.8 | 310 | 3.5 | 274 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 26,269 | 78.7 | 20,717 | 79.6 | 22,828 | 80.7 | 7,600 | 85.0 |
| African American | 4,848 | 14.5 | 3,824 | 14.7 | 3,974 | 14.0 | 992 | 11.1 |
| American Indian | 66 | 0.2 | 65 | 0.2 | 42 | 0.1 | 5 | 0.1 |
| Asian/Pacific Islander | 554 | 1.7 | 339 | 1.3 | 345 | 1.2 | 91 | 1.0 |
| Other Race | 1,198 | 3.6 | 810 | 3.1 | 822 | 2.9 | 179 | 2.0 |
| Unavailable | 430 | 1.3 | 265 | 1.0 | 278 | 1.0 | 69 | 0.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Matthews Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,351 | 4.0 | 1,040 | 4.0 | 1,063 | 3.8 | 237 | 2.7 |
| Non Hispanic | 30,641 | 91.8 | 24,812 | 95.4 | 27,050 | 95.6 | 8,664 | 97.0 |
| Unknown | 1,373 | 4.1 | 168 | 0.6 | 176 | 0.6 | 35 | 0.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 32,710 | 98.0 | 25,981 | 99.9 | 28,253 | 99.9 | 8,935 | 100.0 |
| Clinic or physician's office | 4 | 0.0 | 8 | 0.0 | 2 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 113 | 0.3 | 2 | 0.0 | 4 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Court/law enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Information not available | 537 | 1.6 | 27 | 0.1 | 30 | 0.1 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 22,224 | 66.6 | 17,869 | 68.7 | 19,413 | 68.6 | 5,259 | 58.9 | 5,408 | 59.4 |
| Medicaid | 2,414 | 7.2 | 2,239 | 8.6 | 2,344 | 8.3 | 402 | 4.5 | 513 | 5.6 |
| Medicare | 7,256 | 21.7 | 4,365 | 16.8 | 4,875 | 17.2 | 2,750 | 30.8 | 2,709 | 29.7 |
| Other government | 491 | 1.5 | 382 | 1.5 | 486 | 1.7 | 299 | 3.3 | 265 | 2.9 |
| Uninsured | 965 | 2.9 | 1,137 | 4.4 | 1,150 | 4.1 | 194 | 2.2 | 205 | 2.3 |
| Other | 15 | 0.0 | 28 | 0.1 | 21 | 0.1 | 32 | 0.4 | 8 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Matthews Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 33,239 | 99.6 | 25,949 | 99.7 | 28,204 | 99.7 | 8,930 | 99.9 |
| Discharged, transferred to acute facility | 11 | 0.0 | 5 | 0.0 | 20 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 12 | 0.0 | 1 | 0.0 | 1 | 0.0 | 4 | 0.0 |
| Discharged, transferred to rehab facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Hospice | 12 | 0.0 | . | . | . | . | 1 | 0.0 |
| Left against medical advice | 83 | 0.2 | 61 | 0.2 | 60 | 0.2 | . | . |
| Expired | . | . | 1 | 0.0 | 2 | 0.0 | . | . |
| Other/Unknown | 6 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| All | 33,365 | 100.0 | 26,020 | 100.0 | 28,289 | 100.0 | 8,936 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Medical Park Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 12,647 | 11,044 | 11,828 | 11,827 | 12,296 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,199 | \$8,561 | \$7,823 | \$7,230 | \$6,322 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 12,305 | 97.3 | 10,657 | 96.5 | 11,489 | 97.1 | 11,474 | 97.0 | 11,944 | 97.1 |
| SC | 22 | 0.2 | 23 | 0.2 | 11 | 0.1 | 8 | 0.1 | 7 | 0.1 |
| VA | 266 | 2.1 | 284 | 2.6 | 265 | 2.2 | 292 | 2.5 | 269 | 2.2 |
| GA | 2 | 0.0 | 10 | 0.1 | 3 | 0.0 | 3 | 0.0 | 2 | 0.0 |
| TN | 7 | 0.1 | 6 | 0.1 | 8 | 0.1 | 7 | 0.1 | 13 | 0.1 |
| Other | 45 | 0.4 | 64 | 0.6 | 52 | 0.4 | 43 | 0.4 | 61 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 22 | 0.2 | 34 | 0.3 | 70 | 0.6 | 141 | 1.2 | 62 | 0.5 |
| 1 - 17 years | 189 | 1.5 | 263 | 2.4 | 508 | 4.3 | 671 | 5.7 | 898 | 7.3 |
| 18 - 44 years | 2,378 | 18.8 | 2,394 | 21.7 | 2,555 | 21.6 | 2,527 | 21.4 | 2,847 | 23.2 |
| 45 - 64 years | 5,696 | 45.0 | 4,902 | 44.4 | 5,180 | 43.8 | 5,295 | 44.8 | 5,284 | 43.0 |
| 65 - 84 years | 4,039 | 31.9 | 3,181 | 28.8 | 3,253 | 27.5 | 2,929 | 24.8 | 2,979 | 24.2 |
| 85 or more years | 323 | 2.6 | 270 | 2.4 | 262 | 2.2 | 264 | 2.2 | 226 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 10,898 | 86.2 | 9,588 | 86.8 | 10,367 | 87.6 | 10,405 | 88.0 |
| African American | 1,490 | 11.8 | 1,251 | 11.3 | 1,243 | 10.5 | 1,163 | 9.8 |
| American Indian | 10 | 0.1 | 4 | 0.0 | 7 | 0.1 | 4 | 0.0 |
| Asian/Pacific Islander | 42 | 0.3 | 39 | 0.4 | 28 | 0.2 | 41 | 0.3 |
| Other Race | 140 | 1.1 | 119 | 1.1 | 136 | 1.1 | 162 | 1.4 |
| Unavailable | 67 | 0.5 | 43 | 0.4 | 47 | 0.4 | 52 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Medical Park Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|-------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 208 | 1.6 | 178 | 1.6 | 175 | 1.5 | 166 | 1.4 |
| Non Hispanic | 12,256 | 96.9 | 10,846 | 98.2 | 11,644 | 98.4 | 11,634 | 98.4 |
| Unknown | 183 | 1.4 | 20 | 0.2 | 9 | 0.1 | 27 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 12,615 | 99.7 | 11,027 | 99.8 | 11,823 | 100.0 | 11,820 | 99.9 |
| Clinic or physician's office | . | . | . | . | . | . | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 20 | 0.2 | 16 | 0.1 | 2 | 0.0 | 5 | 0.0 |
| Information not available | 12 | 0.1 | 1 | 0.0 | 3 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 8,982 | 71.0 | 7,384 | 66.9 | 7,879 | 66.6 | 8,110 | 68.6 | 8,573 | 69.7 |
| Medicaid | 640 | 5.1 | 673 | 6.1 | 794 | 6.7 | 857 | 7.2 | 847 | 6.9 |
| Medicare | 2,364 | 18.7 | 2,289 | 20.7 | 2,420 | 20.5 | 2,202 | 18.6 | 2,150 | 17.5 |
| Other government | 454 | 3.6 | 459 | 4.2 | 537 | 4.5 | 485 | 4.1 | 509 | 4.1 |
| Uninsured | 161 | 1.3 | 182 | 1.6 | 173 | 1.5 | 171 | 1.4 | 201 | 1.6 |
| Other | 46 | 0.4 | 57 | 0.5 | 25 | 0.2 | 2 | 0.0 | 16 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Medical Park Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 12,612 | 99.7 | 11,028 | 99.9 | 11,791 | 99.7 | 11,794 | 99.7 |
| Discharged, transferred to acute facility | 18 | 0.1 | 12 | 0.1 | 28 | 0.2 | 22 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.1 | 3 | 0.0 | 9 | 0.1 | 10 | 0.1 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| All | 12,647 | 100.0 | 11,044 | 100.0 | 11,828 | 100.0 | 11,827 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Presbyterian Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 46,283 | 60,930 | 52,238 | 27,082 | 26,500 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,333 | \$6,747 | \$6,880 | \$9,977 | \$9,938 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 42,308 | 91.4 | 56,094 | 92.1 | 48,132 | 92.1 | 24,638 | 91.0 | 24,148 | 91.1 |
| SC | 3,625 | 7.8 | 4,412 | 7.2 | 3,774 | 7.2 | 2,240 | 8.3 | 2,197 | 8.3 |
| VA | 44 | 0.1 | 37 | 0.1 | 34 | 0.1 | 25 | 0.1 | 17 | 0.1 |
| GA | 49 | 0.1 | 22 | 0.0 | 11 | 0.0 | 19 | 0.1 | 14 | 0.1 |
| TN | 16 | 0.0 | 22 | 0.0 | 18 | 0.0 | 10 | 0.0 | 10 | 0.0 |
| Other | 241 | 0.5 | 343 | 0.6 | 269 | 0.5 | 150 | 0.6 | 114 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1,074 | 2.3 | 2,068 | 3.4 | 1,780 | 3.4 | 625 | 2.3 | 360 | 1.4 |
| 1 - 17 years | 4,522 | 9.8 | 6,915 | 11.3 | 5,730 | 11.0 | 2,489 | 9.2 | 3,039 | 11.5 |
| 18 - 44 years | 10,408 | 22.5 | 14,103 | 23.1 | 12,187 | 23.3 | 5,505 | 20.3 | 5,496 | 20.7 |
| 45 - 64 years | 15,738 | 34.0 | 20,252 | 33.2 | 17,533 | 33.6 | 9,555 | 35.3 | 8,828 | 33.3 |
| 65 - 84 years | 13,295 | 28.7 | 15,774 | 25.9 | 13,440 | 25.7 | 8,060 | 29.8 | 8,039 | 30.3 |
| 85 or more years | 1,246 | 2.7 | 1,818 | 3.0 | 1,568 | 3.0 | 848 | 3.1 | 738 | 2.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 28,954 | 62.6 | 37,583 | 61.7 | 32,569 | 62.3 | 18,367 | 67.8 |
| African American | 13,225 | 28.6 | 18,538 | 30.4 | 15,278 | 29.2 | 6,943 | 25.6 |
| American Indian | 99 | 0.2 | 150 | 0.2 | 95 | 0.2 | 53 | 0.2 |
| Asian/Pacific Islander | 940 | 2.0 | 1,135 | 1.9 | 879 | 1.7 | 452 | 1.7 |
| Other Race | 1,887 | 4.1 | 1,888 | 3.1 | 1,476 | 2.8 | 584 | 2.2 |
| Unavailable | 1,178 | 2.5 | 1,636 | 2.7 | 1,941 | 3.7 | 683 | 2.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Presbyterian Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2,218 | 4.8 | 2,272 | 3.7 | 1,918 | 3.7 | 808 | 3.0 |
| Non Hispanic | 40,448 | 87.4 | 57,536 | 94.4 | 48,861 | 93.5 | 25,752 | 95.1 |
| Unknown | 3,617 | 7.8 | 1,122 | 1.8 | 1,459 | 2.8 | 522 | 1.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 41,515 | 89.7 | 59,971 | 98.4 | 51,450 | 98.5 | 26,803 | 99.0 |
| Clinic or physician's office | 3 | 0.0 | 367 | 0.6 | 248 | 0.5 | 2 | 0.0 |
| Transfer from a hospital or other health care facility | 3,382 | 7.3 | 334 | 0.5 | 354 | 0.7 | 202 | 0.7 |
| Transfer from a SNF, ICF, ALF | 18 | 0.0 | . | . | . | . | . | . |
| Newborn | 15 | 0.0 | . | . | . | . | 1 | 0.0 |
| Information not available | 1,350 | 2.9 | 258 | 0.4 | 186 | 0.4 | 74 | 0.3 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 25,680 | 55.5 | 33,485 | 55.0 | 28,657 | 54.9 | 15,373 | 56.8 | 14,876 | 56.1 |
| Medicaid | 6,175 | 13.3 | 9,077 | 14.9 | 7,866 | 15.1 | 2,689 | 9.9 | 2,883 | 10.9 |
| Medicare | 12,512 | 27.0 | 15,112 | 24.8 | 13,047 | 25.0 | 7,962 | 29.4 | 7,688 | 29.0 |
| Other government | 608 | 1.3 | 790 | 1.3 | 673 | 1.3 | 440 | 1.6 | 462 | 1.7 |
| Uninsured | 1,304 | 2.8 | 2,260 | 3.7 | 1,895 | 3.6 | 564 | 2.1 | 533 | 2.0 |
| Other | 4 | 0.0 | 206 | 0.3 | 100 | 0.2 | 54 | 0.2 | 58 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Presbyterian Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 44,965 | 97.2 | 60,497 | 99.3 | 51,622 | 98.8 | 27,054 | 99.9 |
| Discharged, transferred to acute facility | 1,086 | 2.3 | 4 | 0.0 | 3 | 0.0 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 54 | 0.1 | 12 | 0.0 | 8 | 0.0 | 10 | 0.0 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 15 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Hospice | 27 | 0.1 | . | . | . | . | 1 | 0.0 |
| Left against medical advice | 114 | 0.2 | 401 | 0.7 | 585 | 1.1 | 1 | 0.0 |
| Court/Law Enforcement | 4 | 0.0 | . | . | . | . | . | . |
| Expired | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other/Unknown | 9 | 0.0 | 13 | 0.0 | 17 | 0.0 | 11 | 0.0 |
| All | 46,283 | 100.0 | 60,930 | 100.0 | 52,238 | 100.0 | 27,082 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Rowan Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 39,309 | 34,522 | 39,338 | 11,222 | 13,114 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,025 | \$3,869 | \$3,420 | \$7,417 | \$6,366 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 39,017 | 99.3 | 34,308 | 99.4 | 39,110 | 99.4 | 11,167 | 99.5 | 13,068 | 99.6 |
| SC | 138 | 0.4 | 60 | 0.2 | 80 | 0.2 | 15 | 0.1 | 10 | 0.1 |
| VA | 29 | 0.1 | 35 | 0.1 | 36 | 0.1 | 11 | 0.1 | 11 | 0.1 |
| GA | 8 | 0.0 | 5 | 0.0 | 10 | 0.0 | 3 | 0.0 | 3 | 0.0 |
| TN | 2 | 0.0 | 3 | 0.0 | 2 | 0.0 | . | . | 1 | 0.0 |
| Other | 115 | 0.3 | 111 | 0.3 | 100 | 0.3 | 26 | 0.2 | 21 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 267 | 0.7 | 316 | 0.9 | 310 | 0.8 | 68 | 0.6 | 25 | 0.2 |
| 1 - 17 years | 2,221 | 5.7 | 2,274 | 6.6 | 2,229 | 5.7 | 487 | 4.3 | 592 | 4.5 |
| 18 - 44 years | 8,267 | 21.0 | 8,267 | 23.9 | 9,091 | 23.1 | 2,428 | 21.6 | 2,929 | 22.3 |
| 45 - 64 years | 17,628 | 44.8 | 16,286 | 47.2 | 17,612 | 44.8 | 4,670 | 41.6 | 5,507 | 42.0 |
| 65 - 84 years | 9,952 | 25.3 | 6,628 | 19.2 | 9,133 | 23.2 | 3,215 | 28.6 | 3,626 | 27.6 |
| 85 or more years | 974 | 2.5 | 751 | 2.2 | 963 | 2.4 | 354 | 3.2 | 435 | 3.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 31,248 | 79.5 | 27,470 | 79.6 | 31,160 | 79.2 | 9,443 | 84.1 |
| African American | 6,598 | 16.8 | 5,807 | 16.8 | 6,609 | 16.8 | 1,471 | 13.1 |
| American Indian | 109 | 0.3 | 135 | 0.4 | 144 | 0.4 | 14 | 0.1 |
| Asian/Pacific Islander | 179 | 0.5 | 163 | 0.5 | 159 | 0.4 | 36 | 0.3 |
| Other Race | 896 | 2.3 | 741 | 2.1 | 1,022 | 2.6 | 237 | 2.1 |
| Unavailable | 279 | 0.7 | 206 | 0.6 | 244 | 0.6 | 21 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Rowan Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,074 | 2.7 | 942 | 2.7 | 883 | 2.2 | 184 | 1.6 |
| Non Hispanic | 38,054 | 96.8 | 33,447 | 96.9 | 38,112 | 96.9 | 10,853 | 96.7 |
| Unknown | 181 | 0.5 | 133 | 0.4 | 343 | 0.9 | 185 | 1.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 39,253 | 99.9 | 34,443 | 99.8 | 38,989 | 99.1 | 11,209 | 99.9 |
| Clinic or physician's office | 31 | 0.1 | 16 | 0.0 | 225 | 0.6 | 3 | 0.0 |
| Transfer from a hospital or other health care facility | 2 | 0.0 | 1 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 12 | 0.0 | 1 | 0.0 |
| Newborn | 1 | 0.0 | . | . | . | . | . | . |
| Information not available | 22 | 0.1 | 62 | 0.2 | 109 | 0.3 | 8 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 23,896 | 60.8 | 20,871 | 60.5 | 20,585 | 52.3 | 5,804 | 51.7 | 6,674 | 50.9 |
| Medicaid | 4,984 | 12.7 | 5,078 | 14.7 | 5,394 | 13.7 | 1,186 | 10.6 | 1,342 | 10.2 |
| Medicare | 7,209 | 18.3 | 5,487 | 15.9 | 9,765 | 24.8 | 3,397 | 30.3 | 4,060 | 31.0 |
| Other government | 1,400 | 3.6 | 1,241 | 3.6 | 1,463 | 3.7 | 478 | 4.3 | 557 | 4.2 |
| Uninsured | 1,481 | 3.8 | 1,576 | 4.6 | 1,953 | 5.0 | 302 | 2.7 | 411 | 3.1 |
| Other | 339 | 0.9 | 269 | 0.8 | 178 | 0.5 | 55 | 0.5 | 70 | 0.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Rowan Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 39,110 | 99.5 | 34,308 | 99.4 | 39,197 | 99.6 | 11,129 | 99.2 |
| Discharged, transferred to acute facility | 8 | 0.0 | 10 | 0.0 | 21 | 0.1 | 20 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | 7 | 0.0 | 31 | 0.1 | 68 | 0.6 |
| Discharged, transferred to rehab facility | 5 | 0.0 | 1 | 0.0 | 5 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 3 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | 4 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 173 | 0.4 | 180 | 0.5 | 73 | 0.2 | 1 | 0.0 |
| Court/Law Enforcement | . | . | . | . | . | . | 1 | 0.0 |
| Expired | . | . | . | . | 2 | 0.0 | 3 | 0.0 |
| Other/Unknown | 9 | 0.0 | 8 | 0.0 | 6 | 0.0 | . | . |
| All | 39,309 | 100.0 | 34,522 | 100.0 | 39,338 | 100.0 | 11,222 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Novant Health Thomasville Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 20,459 | 19,602 | 20,662 | 4,810 | 4,423 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,538 | \$2,396 | \$2,314 | \$6,692 | \$5,834 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 20,406 | 99.7 | 19,551 | 99.7 | 20,604 | 99.7 | 4,792 | 99.6 | 4,409 | 99.7 |
| SC | 4 | 0.0 | 6 | 0.0 | 6 | 0.0 | 1 | 0.0 | 3 | 0.1 |
| VA | 8 | 0.0 | 5 | 0.0 | 17 | 0.1 | 5 | 0.1 | 7 | 0.2 |
| GA | 3 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| Other | 37 | 0.2 | 39 | 0.2 | 31 | 0.2 | 12 | 0.2 | 4 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 291 | 1.4 | 317 | 1.6 | 349 | 1.7 | 115 | 2.4 | 51 | 1.2 |
| 1 - 17 years | 1,394 | 6.8 | 1,496 | 7.6 | 1,544 | 7.5 | 305 | 6.3 | 445 | 10.1 |
| 18 - 44 years | 5,103 | 24.9 | 4,715 | 24.1 | 5,330 | 25.8 | 1,048 | 21.8 | 993 | 22.5 |
| 45 - 64 years | 8,798 | 43.0 | 8,364 | 42.7 | 8,995 | 43.5 | 1,611 | 33.5 | 1,470 | 33.2 |
| 65 - 84 years | 4,515 | 22.1 | 4,376 | 22.3 | 4,123 | 20.0 | 1,572 | 32.7 | 1,351 | 30.5 |
| 85 or more years | 358 | 1.7 | 334 | 1.7 | 321 | 1.6 | 159 | 3.3 | 113 | 2.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 17,443 | 85.3 | 16,773 | 85.6 | 17,506 | 84.7 | 4,301 | 89.4 |
| African American | 2,340 | 11.4 | 2,124 | 10.8 | 2,413 | 11.7 | 338 | 7.0 |
| American Indian | 29 | 0.1 | 25 | 0.1 | 28 | 0.1 | 4 | 0.1 |
| Asian/Pacific Islander | 117 | 0.6 | 93 | 0.5 | 99 | 0.5 | 13 | 0.3 |
| Other Race | 314 | 1.5 | 256 | 1.3 | 209 | 1.0 | 40 | 0.8 |
| Unavailable | 216 | 1.1 | 331 | 1.7 | 407 | 2.0 | 114 | 2.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Thomasville Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 536 | 2.6 | 489 | 2.5 | 486 | 2.4 | 102 | 2.1 |
| Non Hispanic | 19,851 | 97.0 | 18,984 | 96.8 | 19,955 | 96.6 | 4,631 | 96.3 |
| Unknown | 72 | 0.4 | 129 | 0.7 | 221 | 1.1 | 77 | 1.6 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 20,432 | 99.9 | 19,574 | 99.9 | 20,638 | 99.9 | 4,807 | 99.9 |
| Clinic or physician's office | 14 | 0.1 | 10 | 0.1 | 9 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 3 | 0.0 | 2 | 0.0 | 6 | 0.0 | . | . |
| Information not available | 10 | 0.0 | 16 | 0.1 | 9 | 0.0 | 3 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 12,013 | 58.7 | 11,201 | 57.1 | 11,313 | 54.8 | 2,479 | 51.5 | 2,321 | 52.5 |
| Medicaid | 4,124 | 20.2 | 3,640 | 18.6 | 4,019 | 19.5 | 854 | 17.8 | 859 | 19.4 |
| Medicare | 2,379 | 11.6 | 2,688 | 13.7 | 2,867 | 13.9 | 1,200 | 24.9 | 962 | 21.7 |
| Other government | 286 | 1.4 | 256 | 1.3 | 290 | 1.4 | 84 | 1.7 | 69 | 1.6 |
| Uninsured | 1,516 | 7.4 | 1,519 | 7.7 | 1,851 | 9.0 | 175 | 3.6 | 201 | 4.5 |
| Other | 141 | 0.7 | 298 | 1.5 | 322 | 1.6 | 18 | 0.4 | 11 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Novant Health Thomasville Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 20,363 | 99.5 | 19,474 | 99.3 | 20,505 | 99.2 | 4,798 | 99.8 |
| Discharged, transferred to acute facility | 9 | 0.0 | 14 | 0.1 | 31 | 0.2 | 10 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | 4 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | . | . | . | . | . | . |
| Left against medical advice | 79 | 0.4 | 99 | 0.5 | 119 | 0.6 | 1 | 0.0 |
| Court/Law Enforcement | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| Expired | 1 | 0.0 | 6 | 0.0 | 6 | 0.0 | . | . |
| Other/Unknown | 4 | 0.0 | 3 | 0.0 | . | . | . | . |
| All | 20,459 | 100.0 | 19,602 | 100.0 | 20,662 | 100.0 | 4,810 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Onslow Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 71,913 | 71,437 | 70,726 | 7,349 | 6,531 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,671 | \$1,587 | \$1,485 | \$6,304 | \$6,201 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 71,624 | 99.6 | 70,793 | 99.1 | 70,357 | 99.5 | 7,289 | 99.2 | 6,488 | 99.3 |
| SC | 14 | 0.0 | 46 | 0.1 | 24 | 0.0 | 7 | 0.1 | 5 | 0.1 |
| VA | 27 | 0.0 | 57 | 0.1 | 40 | 0.1 | 8 | 0.1 | 5 | 0.1 |
| GA | 18 | 0.0 | 26 | 0.0 | 14 | 0.0 | 2 | 0.0 | 3 | 0.0 |
| TN | 6 | 0.0 | 27 | 0.0 | 15 | 0.0 | 1 | 0.0 | . | . |
| Other | 224 | 0.3 | 488 | 0.7 | 276 | 0.4 | 42 | 0.6 | 30 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2,883 | 4.0 | 3,341 | 4.7 | 3,812 | 5.4 | 179 | 2.4 | 103 | 1.6 |
| 1 - 17 years | 8,306 | 11.6 | 8,818 | 12.3 | 9,042 | 12.8 | 312 | 4.2 | 391 | 6.0 |
| 18 - 44 years | 19,249 | 26.8 | 20,350 | 28.5 | 20,597 | 29.1 | 2,373 | 32.3 | 1,938 | 29.7 |
| 45 - 64 years | 21,122 | 29.4 | 19,113 | 26.8 | 19,405 | 27.4 | 2,450 | 33.3 | 2,236 | 34.2 |
| 65 - 84 years | 17,741 | 24.7 | 17,152 | 24.0 | 15,765 | 22.3 | 1,908 | 26.0 | 1,759 | 26.9 |
| 85 or more years | 2,612 | 3.6 | 2,663 | 3.7 | 2,105 | 3.0 | 127 | 1.7 | 104 | 1.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 49,997 | 69.5 | 50,184 | 70.2 | 48,440 | 68.5 | 5,369 | 73.1 |
| African American | 14,411 | 20.0 | 13,769 | 19.3 | 14,003 | 19.8 | 1,192 | 16.2 |
| American Indian | . | . | . | . | . | . | 6 | 0.1 |
| Asian/Pacific Islander | 912 | 1.3 | 978 | 1.4 | 865 | 1.2 | 121 | 1.6 |
| Other Race | 4,955 | 6.9 | 4,992 | 7.0 | 5,142 | 7.3 | 424 | 5.8 |
| Unavailable | 1,638 | 2.3 | 1,514 | 2.1 | 2,276 | 3.2 | 237 | 3.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Onslow Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 2,460 | 3.4 | 2,432 | 3.4 | 1,376 | 1.9 | 112 | 1.5 | |
| Non Hispanic | 65,984 | 91.8 | 65,059 | 91.1 | 66,215 | 93.6 | 7,097 | 96.6 | |
| Unknown | 3,469 | 4.8 | 3,946 | 5.5 | 3,135 | 4.4 | 140 | 1.9 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 384 | 0.5 | 903 | 1.3 | 968 | 1.4 | 2,949 | 40.1 | |
| Clinic or physician's office | 71,334 | 99.2 | 70,302 | 98.4 | 69,647 | 98.5 | 4,360 | 59.3 | |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 4 | 0.0 | 7 | 0.0 | 3 | 0.0 | |
| Transfer from a SNF, ICF, ALF | . | . | 4 | 0.0 | 3 | 0.0 | 7 | 0.1 | |
| Court/law enforcement | 3 | 0.0 | 6 | 0.0 | 3 | 0.0 | . | . | |
| Information not available | 191 | 0.3 | 218 | 0.3 | 98 | 0.1 | 30 | 0.4 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 23,353 | 32.5 | 17,712 | 24.8 | 18,532 | 26.2 | 1,941 | 26.4 | 1,860 | 28.5 |
| Medicaid | 10,916 | 15.2 | 10,983 | 15.4 | 10,778 | 15.2 | 513 | 7.0 | 424 | 6.5 |
| Medicare | 22,336 | 31.1 | 22,583 | 31.6 | 21,483 | 30.4 | 2,437 | 33.2 | 2,233 | 34.2 |
| Other government | 13,525 | 18.8 | 18,801 | 26.3 | 18,075 | 25.6 | 2,349 | 32.0 | 1,858 | 28.4 |
| Uninsured | 1,777 | 2.5 | 1,338 | 1.9 | 1,858 | 2.6 | 103 | 1.4 | 146 | 2.2 |
| Other | 6 | 0.0 | 20 | 0.0 | . | . | 6 | 0.1 | 10 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Onslow Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 71,836 | 99.9 | 71,324 | 99.8 | 70,573 | 99.8 | 7,317 | 99.6 |
| Discharged, transferred to acute facility | 26 | 0.0 | 11 | 0.0 | 8 | 0.0 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 28 | 0.0 | 44 | 0.1 | 49 | 0.1 | 14 | 0.2 |
| Discharged, transferred to rehab facility | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | 15 | 0.0 | 17 | 0.0 | 2 | 0.0 |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Hospice | 1 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 11 | 0.0 | 15 | 0.0 | 55 | 0.1 | 1 | 0.0 |
| Court/Law Enforcement | . | . | . | . | 2 | 0.0 | . | . |
| Other/Unknown | 7 | 0.0 | 21 | 0.0 | 17 | 0.0 | 12 | 0.2 |
| All | 71,913 | 100.0 | 71,437 | 100.0 | 70,726 | 100.0 | 7,349 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Orthopaedic Surgery Center of Raleigh

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|--|
| | 2014 | |
| Total Number of Visits | 3,739 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|--|
| | 2014 | |
| Average Patient Charges | \$14,083 | |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 3,705 | 99.1 |
| SC | 5 | 0.1 |
| VA | 11 | 0.3 |
| Other | 18 | 0.5 |
| Age Group | | |
| Less than 1 year | 2 | 0.1 |
| 1 - 17 years | 152 | 4.1 |
| 18 - 44 years | 1,097 | 29.3 |
| 45 - 64 years | 1,739 | 46.5 |
| 65 - 84 years | 704 | 18.8 |
| 85 or more years | 45 | 1.2 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 3,107 | 83.1 |
| African American | 476 | 12.7 |
| American Indian | 16 | 0.4 |
| Asian/Pacific Islander | 25 | 0.7 |
| Other Race | 68 | 1.8 |
| Unavailable | 47 | 1.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Orthopaedic Surgery Center of Raleigh**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 84 | 2.2 |
| Non Hispanic | 3,594 | 96.1 |
| Unknown | 61 | 1.6 |
| Point of Origin | | |
| Information not available | 3,739 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 2,699 | 72.2 |
| Medicare | 590 | 15.8 |
| Other government | 441 | 11.8 |
| Uninsured | 9 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Orthopaedic Surgery Center of Raleigh

| Patient Characteristics | Fiscal Year | |
|--------------------------------|--------------|--------------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 3,739 | 100.0 |
| All | 3,739 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Orthopedic Surgery Center of Asheville

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,243 | 3,227 | 3,050 | 2,880 | 2,515 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|-----------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,092 | \$8,113 | \$181,619 | \$7,151 | \$5,368 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,193 | 98.5 | 3,168 | 98.2 | 3,000 | 98.4 | 2,840 | 98.6 | 2,470 | 98.2 |
| SC | 11 | 0.3 | 14 | 0.4 | 14 | 0.5 | 10 | 0.3 | 10 | 0.4 |
| VA | 2 | 0.1 | 4 | 0.1 | 1 | 0.0 | 3 | 0.1 | 1 | 0.0 |
| GA | 5 | 0.2 | 9 | 0.3 | 15 | 0.5 | 4 | 0.1 | 5 | 0.2 |
| TN | 17 | 0.5 | 16 | 0.5 | 6 | 0.2 | 8 | 0.3 | 11 | 0.4 |
| Other | 15 | 0.5 | 16 | 0.5 | 14 | 0.5 | 15 | 0.5 | 18 | 0.7 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 76 | 2.3 | 116 | 3.6 | 90 | 3.0 | 107 | 3.7 | 123 | 4.9 |
| 18 - 44 years | 635 | 19.6 | 634 | 19.6 | 589 | 19.3 | 580 | 20.1 | 527 | 21.0 |
| 45 - 64 years | 1,500 | 46.3 | 1,457 | 45.2 | 1,427 | 46.8 | 1,390 | 48.3 | 1,153 | 45.8 |
| 65 - 84 years | 993 | 30.6 | 976 | 30.2 | 893 | 29.3 | 762 | 26.5 | 660 | 26.2 |
| 85 or more years | 39 | 1.2 | 44 | 1.4 | 51 | 1.7 | 41 | 1.4 | 52 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,116 | 96.1 | 3,142 | 97.4 | 2,256 | 74.0 | 2,778 | 96.5 |
| African American | 73 | 2.3 | 69 | 2.1 | 63 | 2.1 | 87 | 3.0 |
| American Indian | 5 | 0.2 | . | . | 3 | 0.1 | 3 | 0.1 |
| Asian/Pacific Islander | 4 | 0.1 | . | . | 4 | 0.1 | 2 | 0.1 |
| Other Race | 34 | 1.0 | 12 | 0.4 | 10 | 0.3 | 9 | 0.3 |
| Unavailable | 11 | 0.3 | 4 | 0.1 | 714 | 23.4 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Orthopedic Surgery Center of Asheville

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 25 | 0.8 | 26 | 0.8 | 26 | 0.9 | 24 | 0.8 |
| Non Hispanic | 1,652 | 50.9 | 3,198 | 99.1 | 3,013 | 98.8 | 2,849 | 98.9 |
| Unknown | 1,566 | 48.3 | 3 | 0.1 | 11 | 0.4 | 7 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 3,243 | 100.0 | 3,227 | 100.0 | 715 | 23.4 | . | . |
| Information not available | . | . | . | . | 2,335 | 76.6 | 2,880 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,573 | 48.5 | 1,504 | 46.6 | 1,493 | 49.0 | 1,411 | 49.0 | 1,306 | 51.9 |
| Medicaid | 166 | 5.1 | 189 | 5.9 | 157 | 5.1 | 205 | 7.1 | 167 | 6.6 |
| Medicare | 1,185 | 36.5 | 1,195 | 37.0 | 1,108 | 36.3 | 987 | 34.3 | 828 | 32.9 |
| Other government | 316 | 9.7 | 331 | 10.3 | 284 | 9.3 | 250 | 8.7 | 166 | 6.6 |
| Uninsured | 3 | 0.1 | 7 | 0.2 | 3 | 0.1 | 13 | 0.5 | 16 | 0.6 |
| Other | . | . | . | . | . | . | . | . | 31 | 1.2 |
| Unknown | . | . | 1 | 0.0 | 5 | 0.2 | 14 | 0.5 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Orthopedic Surgery Center of Asheville

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,243 | 100.0 | 3,227 | 100.0 | 3,050 | 100.0 | 2,880 | 100.0 |
| All | 3,243 | 100.0 | 3,227 | 100.0 | 3,050 | 100.0 | 2,880 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Outer Banks Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 18,806 | 8,674 | 2,558 | 1,728 | 1,458 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,043 | \$2,498 | \$5,672 | \$5,437 | \$5,442 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 18,061 | 96.0 | 8,191 | 94.4 | 2,488 | 97.3 | 1,700 | 98.4 | 1,424 | 97.7 |
| SC | 10 | 0.1 | . | . | 1 | 0.0 | . | . | . | . |
| VA | 236 | 1.3 | 157 | 1.8 | 17 | 0.7 | 9 | 0.5 | 10 | 0.7 |
| GA | 4 | 0.0 | 2 | 0.0 | . | . | 1 | 0.1 | . | . |
| TN | 9 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 486 | 2.6 | 322 | 3.7 | 51 | 2.0 | 18 | 1.0 | 24 | 1.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 364 | 1.9 | 477 | 5.5 | 3 | 0.1 | 4 | 0.2 | 2 | 0.1 |
| 1 - 17 years | 813 | 4.3 | 625 | 7.2 | 26 | 1.0 | 22 | 1.3 | 20 | 1.4 |
| 18 - 44 years | 2,932 | 15.6 | 1,350 | 15.6 | 498 | 19.5 | 392 | 22.7 | 327 | 22.4 |
| 45 - 64 years | 6,415 | 34.1 | 2,645 | 30.5 | 1,043 | 40.8 | 696 | 40.3 | 568 | 39.0 |
| 65 - 84 years | 7,514 | 40.0 | 3,211 | 37.0 | 921 | 36.0 | 565 | 32.7 | 509 | 34.9 |
| 85 or more years | 768 | 4.1 | 366 | 4.2 | 67 | 2.6 | 49 | 2.8 | 32 | 2.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 17,568 | 93.4 | 7,884 | 90.9 | 2,373 | 92.8 | 1,628 | 94.2 |
| African American | 551 | 2.9 | 270 | 3.1 | 114 | 4.5 | 48 | 2.8 |
| American Indian | 27 | 0.1 | 10 | 0.1 | 4 | 0.2 | 2 | 0.1 |
| Asian/Pacific Islander | 43 | 0.2 | 21 | 0.2 | 2 | 0.1 | 3 | 0.2 |
| Other Race | 601 | 3.2 | 456 | 5.3 | 10 | 0.4 | 5 | 0.3 |
| Unavailable | 16 | 0.1 | 33 | 0.4 | 55 | 2.2 | 42 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Outer Banks Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 605 | 3.2 | 439 | 5.1 | 46 | 1.8 | 39 | 2.3 |
| Non Hispanic | 18,171 | 96.6 | 8,212 | 94.7 | 2,503 | 97.8 | 1,686 | 97.6 |
| Unknown | 30 | 0.2 | 23 | 0.3 | 9 | 0.4 | 3 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 18,790 | 99.9 | 8,664 | 99.9 | 2,556 | 99.9 | 1,728 | 100.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | . | . | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Newborn | 1 | 0.0 | . | . | . | . | . | . |
| Court/law enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Information not available | 12 | 0.1 | 7 | 0.1 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 7,417 | 39.4 | 2,926 | 33.7 | 1,141 | 44.6 | 833 | 48.2 | 664 | 45.5 |
| Medicaid | 2,126 | 11.3 | 1,640 | 18.9 | 197 | 7.7 | 133 | 7.7 | 110 | 7.5 |
| Medicare | 8,390 | 44.6 | 3,660 | 42.2 | 1,029 | 40.2 | 632 | 36.6 | 556 | 38.1 |
| Other government | 336 | 1.8 | 149 | 1.7 | 63 | 2.5 | 68 | 3.9 | 55 | 3.8 |
| Uninsured | 414 | 2.2 | 299 | 3.4 | 128 | 5.0 | 62 | 3.6 | 73 | 5.0 |
| Other | 123 | 0.7 | . | . | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Outer Banks Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 18,769 | 99.8 | 8,654 | 99.8 | 2,556 | 99.9 | 1,726 | 99.9 |
| Discharged, transferred to acute facility | 24 | 0.1 | 17 | 0.2 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | . | . | 1 | 0.0 | 1 | 0.1 |
| Hospice | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.1 |
| Left against medical advice | 6 | 0.0 | 2 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| All | 18,806 | 100.0 | 8,674 | 100.0 | 2,558 | 100.0 | 1,728 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Park Ridge Health

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 58,614 | 44,371 | 4,457 | 1,512 | 1,471 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,480 | \$2,736 | \$3,118 | \$4,514 | \$2,853 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 57,661 | 98.4 | 43,682 | 98.4 | 4,367 | 98.0 | 1,462 | 96.7 | 1,446 | 98.3 |
| SC | 380 | 0.6 | 302 | 0.7 | 37 | 0.8 | 22 | 1.5 | 16 | 1.1 |
| VA | 18 | 0.0 | 10 | 0.0 | 2 | 0.0 | 1 | 0.1 | . | . |
| GA | 42 | 0.1 | 18 | 0.0 | 5 | 0.1 | . | . | . | . |
| TN | 85 | 0.1 | 42 | 0.1 | 6 | 0.1 | 2 | 0.1 | . | . |
| Other | 428 | 0.7 | 317 | 0.7 | 40 | 0.9 | 25 | 1.7 | 9 | 0.6 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 306 | 0.5 | 297 | 0.7 | 32 | 0.7 | 17 | 1.1 | 16 | 1.1 |
| 1 - 17 years | 2,228 | 3.8 | 1,982 | 4.5 | 233 | 5.2 | 64 | 4.2 | 74 | 5.0 |
| 18 - 44 years | 9,819 | 16.8 | 7,513 | 16.9 | 782 | 17.5 | 257 | 17.0 | 233 | 15.8 |
| 45 - 64 years | 19,634 | 33.5 | 13,832 | 31.2 | 1,468 | 32.9 | 544 | 36.0 | 529 | 36.0 |
| 65 - 84 years | 23,691 | 40.4 | 18,520 | 41.7 | 1,708 | 38.3 | 528 | 34.9 | 517 | 35.1 |
| 85 or more years | 2,936 | 5.0 | 2,227 | 5.0 | 234 | 5.3 | 102 | 6.7 | 102 | 6.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 55,942 | 95.4 | 42,058 | 94.8 | 4,246 | 95.3 | 1,409 | 93.2 |
| African American | 1,631 | 2.8 | 1,556 | 3.5 | 128 | 2.9 | 73 | 4.8 |
| American Indian | 70 | 0.1 | 80 | 0.2 | 10 | 0.2 | 1 | 0.1 |
| Asian/Pacific Islander | 228 | 0.4 | 183 | 0.4 | 18 | 0.4 | 5 | 0.3 |
| Other Race | 664 | 1.1 | 456 | 1.0 | 54 | 1.2 | 23 | 1.5 |
| Unavailable | 79 | 0.1 | 38 | 0.1 | 1 | 0.0 | 1 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Park Ridge Health

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 770 | 1.3 | 682 | 1.5 | 83 | 1.9 | 28 | 1.9 |
| Non Hispanic | 57,733 | 98.5 | 43,602 | 98.3 | 4,365 | 97.9 | 1,477 | 97.7 |
| Unknown | 111 | 0.2 | 87 | 0.2 | 9 | 0.2 | 7 | 0.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 37,342 | 63.7 | 26,260 | 59.2 | 2,169 | 48.7 | 93 | 6.2 |
| Clinic or physician's office | 21,226 | 36.2 | 18,074 | 40.7 | 2,282 | 51.2 | 1,419 | 93.8 |
| Transfer from a hospital or other health care facility | 25 | 0.0 | 10 | 0.0 | 2 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 9 | 0.0 | 19 | 0.0 | 1 | 0.0 | . | . |
| Newborn | . | . | 1 | 0.0 | . | . | . | . |
| Court/law enforcement | 8 | 0.0 | 6 | 0.0 | 3 | 0.1 | . | . |
| Information not available | 4 | 0.0 | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 29,345 | 50.1 | 19,451 | 43.8 | 1,907 | 42.8 | 560 | 37.0 | 553 | 37.6 |
| Medicaid | 3,919 | 6.7 | 3,827 | 8.6 | 435 | 9.8 | 152 | 10.1 | 146 | 9.9 |
| Medicare | 21,882 | 37.3 | 18,386 | 41.4 | 1,796 | 40.3 | 682 | 45.1 | 646 | 43.9 |
| Other government | 1,707 | 2.9 | 1,505 | 3.4 | 179 | 4.0 | 50 | 3.3 | 68 | 4.6 |
| Uninsured | 1,468 | 2.5 | 980 | 2.2 | 117 | 2.6 | 53 | 3.5 | 46 | 3.1 |
| Other | 293 | 0.5 | 222 | 0.5 | 23 | 0.5 | 15 | 1.0 | 12 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Park Ridge Health

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 58,475 | 99.8 | 44,252 | 99.7 | 4,446 | 99.8 | 1,510 | 99.9 |
| Discharged, transferred to acute facility | 22 | 0.0 | 22 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.0 | 15 | 0.0 | 3 | 0.1 | . | . |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 3 | 0.0 | 9 | 0.0 | . | . | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Expired | 93 | 0.2 | 62 | 0.1 | 7 | 0.2 | 2 | 0.1 |
| Other/Unknown | 4 | 0.0 | 8 | 0.0 | . | . | . | . |
| All | 58,614 | 100.0 | 44,371 | 100.0 | 4,457 | 100.0 | 1,512 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pender Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,888 | 6,498 | 469 | 495 | 529 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$704 | \$681 | \$3,061 | \$3,194 | \$2,892 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 7,868 | 99.7 | 6,484 | 99.8 | 468 | 99.8 | 494 | 99.8 | 528 | 99.8 |
| SC | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.2 | . | . |
| VA | 7 | 0.1 | 7 | 0.1 | . | . | . | . | . | . |
| GA | 1 | 0.0 | 2 | 0.0 | . | . | . | . | 1 | 0.2 |
| TN | 1 | 0.0 | 1 | 0.0 | 1 | 0.2 | . | . | . | . |
| Other | 10 | 0.1 | 3 | 0.0 | . | . | . | . | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 86 | 1.1 | 38 | 0.6 | . | . | . | . | . | . |
| 1 - 17 years | 243 | 3.1 | 171 | 2.6 | 4 | 0.9 | 1 | 0.2 | 7 | 1.3 |
| 18 - 44 years | 1,072 | 13.6 | 674 | 10.4 | 104 | 22.2 | 125 | 25.3 | 118 | 22.3 |
| 45 - 64 years | 2,427 | 30.8 | 1,859 | 28.6 | 159 | 33.9 | 164 | 33.1 | 171 | 32.3 |
| 65 - 84 years | 3,183 | 40.4 | 2,859 | 44.0 | 184 | 39.2 | 189 | 38.2 | 211 | 39.9 |
| 85 or more years | 877 | 11.1 | 897 | 13.8 | 18 | 3.8 | 16 | 3.2 | 22 | 4.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,151 | 65.3 | 4,346 | 66.9 | 294 | 62.7 | 325 | 65.7 |
| African American | 2,377 | 30.1 | 1,911 | 29.4 | 143 | 30.5 | 137 | 27.7 |
| American Indian | 2 | 0.0 | 1 | 0.0 | . | . | 1 | 0.2 |
| Asian/Pacific Islander | 4 | 0.1 | 19 | 0.3 | 1 | 0.2 | 1 | 0.2 |
| Other Race | 144 | 1.8 | 106 | 1.6 | 8 | 1.7 | 11 | 2.2 |
| Unavailable | 210 | 2.7 | 115 | 1.8 | 23 | 4.9 | 20 | 4.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pender Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|-------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 7,542 | 95.6 | 6,277 | 96.6 | 24 | 5.1 | 20 | 4.0 |
| Non Hispanic | 261 | 3.3 | 187 | 2.9 | 442 | 94.2 | 454 | 91.7 |
| Unknown | 85 | 1.1 | 34 | 0.5 | 3 | 0.6 | 21 | 4.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 7,884 | 99.9 | 6,495 | 100.0 | 467 | 99.6 | 495 | 100.0 |
| Transfer from a SNF, ICF, ALF | 3 | 0.0 | 3 | 0.0 | 2 | 0.4 | . | . |
| Court/law enforcement | 1 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,424 | 30.7 | 1,502 | 23.1 | 141 | 30.1 | 143 | 28.9 | 132 | 25.0 |
| Medicaid | 934 | 11.8 | 683 | 10.5 | 74 | 15.8 | 85 | 17.2 | 90 | 17.0 |
| Medicare | 4,036 | 51.2 | 3,996 | 61.5 | 222 | 47.3 | 227 | 45.9 | 257 | 48.6 |
| Other government | 113 | 1.4 | 64 | 1.0 | 5 | 1.1 | 11 | 2.2 | 12 | 2.3 |
| Uninsured | 370 | 4.7 | 242 | 3.7 | 27 | 5.8 | 29 | 5.9 | 38 | 7.2 |
| Other | 11 | 0.1 | 11 | 0.2 | . | . | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pender Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,867 | 99.7 | 6,469 | 99.6 | 467 | 99.6 | 493 | 99.6 |
| Discharged, transferred to acute facility | 1 | 0.0 | 2 | 0.0 | 2 | 0.4 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 9 | 0.1 | 15 | 0.2 | . | . | 1 | 0.2 |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Expired | . | . | . | . | . | . | 1 | 0.2 |
| Other/Unknown | 10 | 0.1 | 12 | 0.2 | . | . | . | . |
| All | 7,888 | 100.0 | 6,498 | 100.0 | 469 | 100.0 | 495 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Person County Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,471 | 639 | 1,200 | 1,425 | 1,809 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,936 | \$5,270 | \$4,464 | \$4,845 | \$4,423 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,410 | 95.9 | 613 | 95.9 | 1,123 | 93.6 | 1,339 | 94.0 | 1,684 | 93.1 |
| SC | . | . | . | . | . | . | . | . | 1 | 0.1 |
| VA | 57 | 3.9 | 26 | 4.1 | 77 | 6.4 | 84 | 5.9 | 121 | 6.7 |
| GA | 1 | 0.1 | . | . | . | . | . | . | . | . |
| TN | . | . | . | . | . | . | 1 | 0.1 | . | . |
| Other | 3 | 0.2 | . | . | . | . | 1 | 0.1 | 3 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 11 | 0.7 | 6 | 0.9 | 13 | 1.1 | 22 | 1.5 | 6 | 0.3 |
| 1 - 17 years | 41 | 2.8 | 33 | 5.2 | 75 | 6.3 | 87 | 6.1 | 113 | 6.2 |
| 18 - 44 years | 235 | 16.0 | 103 | 16.1 | 185 | 15.4 | 240 | 16.8 | 354 | 19.6 |
| 45 - 64 years | 602 | 40.9 | 259 | 40.5 | 521 | 43.4 | 648 | 45.5 | 772 | 42.7 |
| 65 - 84 years | 545 | 37.0 | 220 | 34.4 | 374 | 31.2 | 403 | 28.3 | 517 | 28.6 |
| 85 or more years | 37 | 2.5 | 18 | 2.8 | 32 | 2.7 | 25 | 1.8 | 47 | 2.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,040 | 70.7 | 445 | 69.6 | 854 | 71.2 | 991 | 69.5 |
| African American | 400 | 27.2 | 184 | 28.8 | 320 | 26.7 | 404 | 28.4 |
| American Indian | 3 | 0.2 | 1 | 0.2 | 4 | 0.3 | 3 | 0.2 |
| Asian/Pacific Islander | 1 | 0.1 | . | . | 1 | 0.1 | 1 | 0.1 |
| Other Race | 20 | 1.4 | 8 | 1.3 | 15 | 1.3 | 25 | 1.8 |
| Unavailable | 7 | 0.5 | 1 | 0.2 | 6 | 0.5 | 1 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Person County Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 15 | 1.0 | 5 | 0.8 | 9 | 0.8 | 17 | 1.2 |
| Non Hispanic | 1,444 | 98.2 | 631 | 98.7 | 1,184 | 98.7 | 1,403 | 98.5 |
| Unknown | 12 | 0.8 | 3 | 0.5 | 7 | 0.6 | 5 | 0.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 12 | 0.8 | 6 | 0.9 | 11 | 0.9 | 14 | 1.0 |
| Clinic or physician's office | 1,459 | 99.2 | 633 | 99.1 | 1,189 | 99.1 | 1,410 | 98.9 |
| Information not available | . | . | . | . | . | . | 1 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 742 | 50.4 | 277 | 43.3 | 602 | 50.2 | 715 | 50.2 | 867 | 47.9 |
| Medicaid | 163 | 11.1 | 79 | 12.4 | 139 | 11.6 | 181 | 12.7 | 225 | 12.4 |
| Medicare | 458 | 31.1 | 214 | 33.5 | 339 | 28.3 | 403 | 28.3 | 520 | 28.7 |
| Other government | 26 | 1.8 | 17 | 2.7 | 37 | 3.1 | 24 | 1.7 | 51 | 2.8 |
| Uninsured | 26 | 1.8 | 22 | 3.4 | 33 | 2.8 | 22 | 1.5 | 31 | 1.7 |
| Other | 1 | 0.1 | 1 | 0.2 | . | . | . | . | 19 | 1.1 |
| Unknown | 55 | 3.7 | 29 | 4.5 | 50 | 4.2 | 80 | 5.6 | 96 | 5.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Person County Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,468 | 99.8 | 638 | 99.8 | 1,200 | 100.0 | 1,375 | 96.5 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.2 | 1 | 0.2 | . | . | 7 | 0.5 |
| Other/Unknown | . | . | . | . | . | . | 43 | 3.0 |
| All | 1,471 | 100.0 | 639 | 100.0 | 1,200 | 100.0 | 1,425 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2010 |
| Total Number of Visits | 11,846 | 1,910 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | 2010 |
| Average Patient Charges | \$1,019 | \$714 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2010 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 11,609 | 98.0 | 1,879 | 98.4 |
| SC | 13 | 0.1 | 2 | 0.1 |
| VA | 183 | 1.5 | 26 | 1.4 |
| GA | 6 | 0.1 | 2 | 0.1 |
| TN | 4 | 0.0 | . | . |
| Other | 31 | 0.3 | 1 | 0.1 |
| Age Group | | | | |
| 1 - 17 years | 68 | 0.6 | 5 | 0.3 |
| 18 - 44 years | 1,601 | 13.5 | 215 | 11.3 |
| 45 - 64 years | 4,857 | 41.0 | 1,057 | 55.3 |
| 65 - 84 years | 5,015 | 42.3 | 611 | 32.0 |
| 85 or more years | 305 | 2.6 | 22 | 1.2 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 9,299 | 78.5 |
| African American | 1,335 | 11.3 |
| American Indian | 6 | 0.1 |
| Asian/Pacific Islander | 29 | 0.2 |
| Other Race | 96 | 0.8 |
| Unavailable | 1,081 | 9.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 114 | 1.0 |
| Non Hispanic | 7,589 | 64.1 |
| Unknown | 4,143 | 35.0 |
| Point of Origin | | |
| Information not available | 11,846 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2010 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 8,442 | 71.3 | 1,630 | 85.3 |
| Medicaid | 404 | 3.4 | 18 | 0.9 |
| Medicare | 2,720 | 23.0 | 247 | 12.9 |
| Other government | 103 | 0.9 | . | . |
| Uninsured | 39 | 0.3 | . | . |
| Other | 138 | 1.2 | 15 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Endoscopy Center

| Patient Characteristics | Fiscal Year | |
|--------------------------------|---------------|--------------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 11,846 | 100.0 |
| All | 11,846 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont HealthCare Endoscopy Center

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 3,958 | 3,656 | 3,450 | 1,782 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|-------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$995 | \$911 | \$979 | \$1,108 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 3,943 | 99.6 | 3,642 | 99.6 | 3,440 | 99.7 | 1,775 | 99.6 |
| SC | 7 | 0.2 | 4 | 0.1 | 7 | 0.2 | 5 | 0.3 |
| VA | . | . | 1 | 0.0 | . | . | . | . |
| GA | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | . | . | . | . | . | . |
| Other | 6 | 0.2 | 8 | 0.2 | 3 | 0.1 | 2 | 0.1 |
| Age Group | | | | | | | | |
| 1 - 17 years | 12 | 0.3 | 20 | 0.5 | 12 | 0.3 | 7 | 0.4 |
| 18 - 44 years | 503 | 12.7 | 482 | 13.2 | 475 | 13.8 | 210 | 11.8 |
| 45 - 64 years | 2,176 | 55.0 | 1,918 | 52.5 | 1,731 | 50.2 | 861 | 48.3 |
| 65 - 84 years | 1,240 | 31.3 | 1,208 | 33.0 | 1,200 | 34.8 | 690 | 38.7 |
| 85 or more years | 27 | 0.7 | 28 | 0.8 | 32 | 0.9 | 14 | 0.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,400 | 85.9 | 3,151 | 86.2 | 2,950 | 85.5 | 1,495 | 83.9 |
| African American | 422 | 10.7 | 346 | 9.5 | 307 | 8.9 | 173 | 9.7 |
| American Indian | 3 | 0.1 | 3 | 0.1 | 4 | 0.1 | 2 | 0.1 |
| Asian/Pacific Islander | 33 | 0.8 | 17 | 0.5 | 15 | 0.4 | 1 | 0.1 |
| Other Race | 58 | 1.5 | 55 | 1.5 | 62 | 1.8 | 18 | 1.0 |
| Unavailable | 42 | 1.1 | 84 | 2.3 | 112 | 3.2 | 93 | 5.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Piedmont HealthCare Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 42 | 1.1 | 42 | 1.1 | 58 | 1.7 | 17 | 1.0 |
| Non Hispanic | 3,864 | 97.6 | 3,501 | 95.8 | 3,245 | 94.1 | 1,665 | 93.4 |
| Unknown | 52 | 1.3 | 113 | 3.1 | 147 | 4.3 | 100 | 5.6 |
| Point of Origin | | | | | | | | |
| Information not available | 3,958 | 100.0 | 3,656 | 100.0 | 3,450 | 100.0 | 1,782 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,671 | 67.5 | 2,316 | 63.3 | 2,144 | 62.1 | 1,017 | 57.1 |
| Medicaid | 101 | 2.6 | 119 | 3.3 | 111 | 3.2 | 55 | 3.1 |
| Medicare | 1,186 | 30.0 | 1,221 | 33.4 | 1,195 | 34.6 | 710 | 39.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont HealthCare Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,958 | 100.0 | 3,656 | 100.0 | 3,450 | 100.0 | 1,782 | 100.0 |
| All | 3,958 | 100.0 | 3,656 | 100.0 | 3,450 | 100.0 | 1,782 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Outpatient Surgery Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 1,930 | 578 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$4,853 | \$4,123 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,885 | 97.7 | 568 | 98.3 |
| SC | 2 | 0.1 | . | . |
| VA | 40 | 2.1 | 10 | 1.7 |
| TN | 1 | 0.1 | . | . |
| Other | 2 | 0.1 | . | . |
| Age Group | | | | |
| Less than 1 year | 258 | 13.4 | 67 | 11.6 |
| 1 - 17 years | 900 | 46.6 | 298 | 51.6 |
| 18 - 44 years | 337 | 17.5 | 100 | 17.3 |
| 45 - 64 years | 274 | 14.2 | 69 | 11.9 |
| 65 - 84 years | 152 | 7.9 | 41 | 7.1 |
| 85 or more years | 9 | 0.5 | 3 | 0.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,573 | 81.5 | 237 | 41.0 |
| African American | 146 | 7.6 | 22 | 3.8 |
| American Indian | 1 | 0.1 | . | . |
| Asian/Pacific Islander | 14 | 0.7 | 2 | 0.3 |
| Other Race | 117 | 6.1 | 32 | 5.5 |
| Unavailable | 79 | 4.1 | 285 | 49.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Piedmont Outpatient Surgery Center**

| Patient Characteristics | Fiscal Year | | | |
|------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 82 | 4.2 | 20 | 3.5 |
| Non Hispanic | 1,782 | 92.3 | 273 | 47.2 |
| Unknown | 66 | 3.4 | 285 | 49.3 |
| Point of Origin | | | | |
| Clinic or physician's office | 1,930 | 100.0 | 578 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,210 | 62.7 | 353 | 61.1 |
| Medicaid | 605 | 31.3 | 198 | 34.3 |
| Medicare | 110 | 5.7 | 26 | 4.5 |
| Other government | 2 | 0.1 | 1 | 0.2 |
| Uninsured | 1 | 0.1 | . | . |
| Unknown | 2 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Outpatient Surgery Center

| Patient Characteristics | Fiscal Year | | | |
|---|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,928 | 99.9 | 578 | 100.0 |
| Discharged, transferred to acute facility | 1 | 0.1 | . | . |
| Other/Unknown | 1 | 0.1 | . | . |
| All | 1,930 | 100.0 | 578 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Surgical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 315 | 679 | 643 | 806 | 819 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,704 | \$2,217 | \$2,951 | \$3,377 | \$3,472 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 310 | 98.4 | 672 | 99.0 | 637 | 99.1 | 794 | 98.5 | 808 | 98.7 |
| SC | . | . | . | . | . | . | 1 | 0.1 | 4 | 0.5 |
| VA | 4 | 1.3 | 7 | 1.0 | 5 | 0.8 | 11 | 1.4 | 6 | 0.7 |
| Other | 1 | 0.3 | . | . | 1 | 0.2 | . | . | 1 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | . | . | . | . | . | . | 1 | 0.1 |
| 1 - 17 years | 21 | 6.7 | 52 | 7.7 | 37 | 5.8 | 73 | 9.1 | 46 | 5.6 |
| 18 - 44 years | 64 | 20.3 | 164 | 24.2 | 143 | 22.2 | 213 | 26.4 | 234 | 28.6 |
| 45 - 64 years | 152 | 48.3 | 308 | 45.4 | 308 | 47.9 | 370 | 45.9 | 369 | 45.1 |
| 65 - 84 years | 77 | 24.4 | 149 | 21.9 | 148 | 23.0 | 138 | 17.1 | 161 | 19.7 |
| 85 or more years | 1 | 0.3 | 6 | 0.9 | 7 | 1.1 | 12 | 1.5 | 8 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 256 | 81.3 | 512 | 75.4 | 249 | 38.7 | 554 | 68.7 |
| African American | 54 | 17.1 | 159 | 23.4 | 76 | 11.8 | 235 | 29.2 |
| American Indian | . | . | 1 | 0.1 | . | . | . | . |
| Asian/Pacific Islander | . | . | . | . | 2 | 0.3 | 2 | 0.2 |
| Other Race | 5 | 1.6 | 7 | 1.0 | 2 | 0.3 | 15 | 1.9 |
| Unavailable | . | . | . | . | 314 | 48.8 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|------|-------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 3 | 1.0 | 5 | 0.7 | 2 | 0.3 | 14 | 1.7 |
| Non Hispanic | 312 | 99.0 | 674 | 99.3 | 327 | 50.9 | 792 | 98.3 |
| Unknown | . | . | . | . | 314 | 48.8 | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | . | . | . | . | 406 | 63.1 | 657 | 81.5 |
| Information not available | 315 | 100.0 | 679 | 100.0 | 237 | 36.9 | 149 | 18.5 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 198 | 62.9 | 461 | 67.9 | 488 | 75.9 | 619 | 76.8 | 567 | 69.2 |
| Medicaid | 33 | 10.5 | 67 | 9.9 | 47 | 7.3 | 56 | 6.9 | 81 | 9.9 |
| Medicare | 84 | 26.7 | 149 | 21.9 | 104 | 16.2 | 93 | 11.5 | 130 | 15.9 |
| Other government | . | . | . | . | 4 | 0.6 | 38 | 4.7 | 40 | 4.9 |
| Other | . | . | 2 | 0.3 | . | . | . | . | 1 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Piedmont Surgical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 315 | 100.0 | 679 | 100.0 | 643 | 100.0 | 806 | 100.0 |
| All | 315 | 100.0 | 679 | 100.0 | 643 | 100.0 | 806 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pinehurst Medical Clinic Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 14,335 | 13,126 | 13,261 | 12,501 | 7,888 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,541 | \$1,556 | \$1,547 | \$1,546 | \$1,448 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 14,121 | 98.5 | 12,894 | 98.2 | 13,056 | 98.5 | 12,328 | 98.6 | 7,749 | 98.2 |
| SC | 172 | 1.2 | 166 | 1.3 | 172 | 1.3 | 129 | 1.0 | 108 | 1.4 |
| VA | 6 | 0.0 | 2 | 0.0 | 2 | 0.0 | 2 | 0.0 | 6 | 0.1 |
| GA | . | . | 4 | 0.0 | 4 | 0.0 | . | . | 1 | 0.0 |
| TN | . | . | . | . | 2 | 0.0 | . | . | 1 | 0.0 |
| Other | 36 | 0.3 | 60 | 0.5 | 25 | 0.2 | 42 | 0.3 | 23 | 0.3 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 237 | 1.7 | 320 | 2.4 | 266 | 2.0 | 258 | 2.1 | 158 | 2.0 |
| 18 - 44 years | 1,241 | 8.7 | 1,238 | 9.4 | 1,438 | 10.8 | 1,317 | 10.5 | 925 | 11.7 |
| 45 - 64 years | 5,046 | 35.2 | 4,962 | 37.8 | 5,096 | 38.4 | 5,160 | 41.3 | 3,624 | 45.9 |
| 65 - 84 years | 7,449 | 52.0 | 6,313 | 48.1 | 6,122 | 46.2 | 5,391 | 43.1 | 2,983 | 37.8 |
| 85 or more years | 362 | 2.5 | 293 | 2.2 | 339 | 2.6 | 375 | 3.0 | 198 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 11,420 | 79.7 | 10,589 | 80.7 | 10,122 | 76.3 | 7,278 | 58.2 |
| African American | 2,090 | 14.6 | 1,789 | 13.6 | 1,803 | 13.6 | 1,245 | 10.0 |
| American Indian | 519 | 3.6 | 468 | 3.6 | 466 | 3.5 | 400 | 3.2 |
| Asian/Pacific Islander | 80 | 0.6 | 61 | 0.5 | 63 | 0.5 | 18 | 0.1 |
| Other Race | 179 | 1.2 | 112 | 0.9 | 128 | 1.0 | 89 | 0.7 |
| Unavailable | 47 | 0.3 | 107 | 0.8 | 679 | 5.1 | 3,471 | 27.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pinehurst Medical Clinic Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|----------------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Unknown | 14,335 | 100.0 | 13,126 | 100.0 | 13,261 | 100.0 | 12,501 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 14,335 | 100.0 | 13,126 | 100.0 | 13,261 | 100.0 | 12,501 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,082 | 28.5 | 4,065 | 31.0 | 4,296 | 32.4 | 4,425 | 35.4 | 3,524 | 44.7 |
| Medicaid | 646 | 4.5 | 633 | 4.8 | 703 | 5.3 | 596 | 4.8 | 327 | 4.1 |
| Medicare | 8,609 | 60.1 | 7,453 | 56.8 | 7,335 | 55.3 | 6,663 | 53.3 | 3,589 | 45.5 |
| Other government | 965 | 6.7 | 867 | 6.6 | 849 | 6.4 | 790 | 6.3 | 387 | 4.9 |
| Uninsured | 33 | 0.2 | 108 | 0.8 | 78 | 0.6 | 27 | 0.2 | 61 | 0.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pinehurst Medical Clinic Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 14,335 | 100.0 | 13,126 | 100.0 | 13,261 | 100.0 | 12,501 | 100.0 |
| All | 14,335 | 100.0 | 13,126 | 100.0 | 13,261 | 100.0 | 12,501 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pioneer Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year |
|-------------------------------|-------------|
| | 2014 |
| Total Number of Visits | 152 |

| Patient Characteristics | Fiscal Year |
|--------------------------------|-------------|
| | 2014 |
| Average Patient Charges | \$1,722 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Patient Residence State | | |
| NC | 151 | 99.3 |
| SC | 1 | 0.7 |
| Age Group | | |
| 18 - 44 years | 30 | 19.7 |
| 45 - 64 years | 93 | 61.2 |
| 65 - 84 years | 28 | 18.4 |
| 85 or more years | 1 | 0.7 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Race | | |
| Caucasian | 114 | 75.0 |
| African American | 30 | 19.7 |
| Asian/Pacific Islander | 1 | 0.7 |
| Other Race | 2 | 1.3 |
| Unavailable | 5 | 3.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pioneer Ambulatory Surgery Center**

| Patient Characteristics | Fiscal Year | |
|---------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Ethnicity | | |
| Hispanic | 1 | 0.7 |
| Non Hispanic | 127 | 83.6 |
| Unknown | 24 | 15.8 |
| Point of Origin | | |
| Information not available | 152 | 100.0 |

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2014 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 126 | 82.9 |
| Medicaid | 7 | 4.6 |
| Medicare | 16 | 10.5 |
| Other government | 1 | 0.7 |
| Uninsured | 2 | 1.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pioneer Ambulatory Surgery Center

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | |
| | N | % |
| Patient Disposition | | |
| Home, self, or outpatient care | 152 | 100.0 |
| All | 152 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pioneer Community Hospital of Stokes

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,378 | 9,709 | 9,322 | 988 | 1,048 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$23,928 | \$788 | \$877 | \$2,489 | \$2,191 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,229 | 98.4 | 9,583 | 98.7 | 9,179 | 98.5 | 956 | 96.8 | 1,031 | 98.4 |
| SC | . | . | . | . | . | . | . | . | 1 | 0.1 |
| VA | 141 | 1.5 | 112 | 1.2 | 137 | 1.5 | 31 | 3.1 | 11 | 1.0 |
| GA | 2 | 0.0 | 7 | 0.1 | . | . | . | . | . | . |
| TN | . | . | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 6 | 0.1 | 6 | 0.1 | 5 | 0.1 | 1 | 0.1 | 5 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 54 | 0.6 | 44 | 0.5 | 36 | 0.4 | . | . | . | . |
| 1 - 17 years | 562 | 6.0 | 658 | 6.8 | 635 | 6.8 | 6 | 0.6 | 9 | 0.9 |
| 18 - 44 years | 1,186 | 12.6 | 1,060 | 10.9 | 1,182 | 12.7 | 93 | 9.4 | 126 | 12.0 |
| 45 - 64 years | 2,769 | 29.5 | 2,570 | 26.5 | 2,648 | 28.4 | 416 | 42.1 | 430 | 41.0 |
| 65 - 84 years | 3,858 | 41.1 | 4,278 | 44.1 | 3,793 | 40.7 | 396 | 40.1 | 430 | 41.0 |
| 85 or more years | 949 | 10.1 | 1,099 | 11.3 | 1,028 | 11.0 | 77 | 7.8 | 53 | 5.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,592 | 91.6 | 8,681 | 89.4 | 8,650 | 92.8 | 921 | 93.2 |
| African American | 499 | 5.3 | 732 | 7.5 | 452 | 4.8 | 58 | 5.9 |
| American Indian | 4 | 0.0 | 13 | 0.1 | 8 | 0.1 | . | . |
| Asian/Pacific Islander | 9 | 0.1 | 9 | 0.1 | 17 | 0.2 | . | . |
| Other Race | 252 | 2.7 | 274 | 2.8 | 195 | 2.1 | 5 | 0.5 |
| Unavailable | 22 | 0.2 | . | . | . | . | 4 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Pioneer Community Hospital of Stokes

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 50 | 0.5 | 34 | 0.4 | 50 | 0.5 | 2 | 0.2 |
| Non Hispanic | 9,091 | 96.9 | 9,437 | 97.2 | 9,128 | 97.9 | 979 | 99.1 |
| Unknown | 237 | 2.5 | 238 | 2.5 | 144 | 1.5 | 7 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 411 | 4.4 | 655 | 6.7 | 691 | 7.4 | 832 | 84.2 |
| Clinic or physician's office | 8,961 | 95.6 | 9,048 | 93.2 | 8,578 | 92.0 | 156 | 15.8 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | . | . | 2 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . | 41 | 0.4 | . | . |
| Court/law enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Information not available | 3 | 0.0 | 6 | 0.1 | 10 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,370 | 46.6 | 3,808 | 39.2 | 3,938 | 42.2 | 554 | 56.1 | 615 | 58.7 |
| Medicaid | 1,365 | 14.6 | 1,533 | 15.8 | 1,338 | 14.4 | 39 | 3.9 | 91 | 8.7 |
| Medicare | 3,286 | 35.0 | 4,066 | 41.9 | 3,757 | 40.3 | 389 | 39.4 | 315 | 30.1 |
| Other government | 131 | 1.4 | 127 | 1.3 | 176 | 1.9 | 3 | 0.3 | 6 | 0.6 |
| Uninsured | 225 | 2.4 | 175 | 1.8 | 112 | 1.2 | 2 | 0.2 | 20 | 1.9 |
| Other | . | . | . | . | . | . | 1 | 0.1 | 1 | 0.1 |
| Unknown | 1 | 0.0 | . | . | 1 | 0.0 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Pioneer Community Hospital of Stokes**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,360 | 99.8 | 9,694 | 99.8 | 9,316 | 99.9 | 988 | 100.0 |
| Discharged, transferred to acute facility | 12 | 0.1 | 5 | 0.1 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 3 | 0.0 | 4 | 0.0 | 3 | 0.0 | . | . |
| Left against medical advice | 2 | 0.0 | 4 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | . | . | 1 | 0.0 | 3 | 0.0 | . | . |
| All | 9,378 | 100.0 | 9,709 | 100.0 | 9,322 | 100.0 | 988 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Plastic Surgery Center of North Carolina

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9 | 40 | 126 | 60 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$46 | \$34 | \$116 | \$34 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 9 | 100.0 | 37 | 92.5 | 123 | 97.6 | 57 | 95.0 |
| SC | . | . | . | . | 1 | 0.8 | . | . |
| VA | . | . | 2 | 5.0 | 2 | 1.6 | 2 | 3.3 |
| Other | . | . | 1 | 2.5 | . | . | 1 | 1.7 |
| Age Group | | | | | | | | |
| 1 - 17 years | . | . | . | . | 1 | 0.8 | 1 | 1.7 |
| 18 - 44 years | 3 | 33.3 | 13 | 32.5 | 64 | 50.8 | 22 | 36.7 |
| 45 - 64 years | 3 | 33.3 | 21 | 52.5 | 55 | 43.7 | 27 | 45.0 |
| 65 - 84 years | 3 | 33.3 | 6 | 15.0 | 6 | 4.8 | 10 | 16.7 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 8 | 88.9 | 8 | 20.0 | 1 | 0.8 |
| Unavailable | 1 | 11.1 | 32 | 80.0 | 125 | 99.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Plastic Surgery Center of North Carolina**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Non Hispanic | 8 | 88.9 | 8 | 20.0 | . | . |
| Unknown | 1 | 11.1 | 32 | 80.0 | 126 | 100.0 |
| Point of Origin | | | | | | |
| Information not available | 9 | 100.0 | 40 | 100.0 | 126 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Unknown | 9 | 100.0 | 40 | 100.0 | 126 | 100.0 | 60 | 100.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Plastic Surgery Center of North Carolina

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|--------------|-----------|--------------|------------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 9 | 100.0 | 40 | 100.0 | 126 | 100.0 |
| All | 9 | 100.0 | 40 | 100.0 | 126 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Presbyterian Endoscopy

| Patient Characteristics | Fiscal Year |
|-------------------------------|-------------|
| | 2010 |
| Total Number of Visits | 375 |

| Patient Characteristics | Fiscal Year |
|--------------------------------|----------------|
| | 2010 |
| Average Patient Charges | \$2,085 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|------|
| | 2010 | |
| | N | % |
| Patient Residence State | | |
| NC | 373 | 99.5 |
| SC | 1 | 0.3 |
| Other | 1 | 0.3 |
| Age Group | | |
| 18 - 44 years | 58 | 15.5 |
| 45 - 64 years | 192 | 51.2 |
| 65 - 84 years | 124 | 33.1 |
| 85 or more years | 1 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Presbyterian Endoscopy

| Patient Characteristics | Fiscal Year | |
|-------------------------|-------------|------|
| | 2010 | |
| | N | % |
| Payer | | |
| Commercial/HMO | 266 | 70.9 |
| Medicaid | 6 | 1.6 |
| Medicare | 100 | 26.7 |
| Other government | 1 | 0.3 |
| Uninsured | 2 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Presbyterian Endoscopy

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Presbyterian SameDay Surgery Center - Monroe

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|------|------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 341 | 1,062 | 914 | 654 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,164 | \$3,001 | \$3,134 | \$3,246 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 312 | 91.5 | 1,009 | 95.0 | 874 | 95.6 | 613 | 93.7 |
| SC | 28 | 8.2 | 49 | 4.6 | 37 | 4.0 | 38 | 5.8 |
| VA | . | . | . | . | 1 | 0.1 | 1 | 0.2 |
| TN | 1 | 0.3 | . | . | . | . | . | . |
| Other | . | . | 4 | 0.4 | 2 | 0.2 | 2 | 0.3 |
| Age Group | | | | | | | | |
| Less than 1 year | 35 | 10.3 | 58 | 5.5 | 58 | 6.3 | 7 | 1.1 |
| 1 - 17 years | 44 | 12.9 | 165 | 15.5 | 144 | 15.8 | 132 | 20.2 |
| 18 - 44 years | 28 | 8.2 | 89 | 8.4 | 70 | 7.7 | 47 | 7.2 |
| 45 - 64 years | 89 | 26.1 | 311 | 29.3 | 230 | 25.2 | 212 | 32.4 |
| 65 - 84 years | 145 | 42.5 | 425 | 40.0 | 399 | 43.7 | 250 | 38.2 |
| 85 or more years | . | . | 14 | 1.3 | 13 | 1.4 | 6 | 0.9 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 267 | 78.3 | 839 | 79.0 | 727 | 79.5 |
| African American | 60 | 17.6 | 140 | 13.2 | 118 | 12.9 |
| American Indian | . | . | 1 | 0.1 | 3 | 0.3 |
| Asian/Pacific Islander | 2 | 0.6 | 8 | 0.8 | 12 | 1.3 |
| Other Race | 8 | 2.3 | 33 | 3.1 | 23 | 2.5 |
| Unavailable | 4 | 1.2 | 41 | 3.9 | 31 | 3.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Presbyterian SameDay Surgery Center - Monroe**

| Patient Characteristics | Fiscal Year | | | | | |
|------------------------------|-------------|-------|-------|------|------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 6 | 1.8 | 39 | 3.7 | 41 | 4.5 |
| Non Hispanic | 332 | 97.4 | 992 | 93.4 | 856 | 93.7 |
| Unknown | 3 | 0.9 | 31 | 2.9 | 17 | 1.9 |
| Point of Origin | | | | | | |
| Non-health care facility | 341 | 100.0 | 1,061 | 99.9 | 913 | 99.9 |
| Clinic or physician's office | . | . | 1 | 0.1 | 1 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 147 | 43.1 | 497 | 46.8 | 370 | 40.5 | 339 | 51.8 |
| Medicaid | 53 | 15.5 | 168 | 15.8 | 146 | 16.0 | 71 | 10.9 |
| Medicare | 130 | 38.1 | 383 | 36.1 | 374 | 40.9 | 228 | 34.9 |
| Other government | 9 | 2.6 | 9 | 0.8 | 11 | 1.2 | 11 | 1.7 |
| Uninsured | 2 | 0.6 | 4 | 0.4 | 13 | 1.4 | 5 | 0.8 |
| Other | . | . | 1 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Presbyterian SameDay Surgery Center - Monroe

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|--------------|--------------|--------------|------------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 341 | 100.0 | 1,062 | 100.0 | 913 | 99.9 |
| Court/Law Enforcement | . | . | . | . | 1 | 0.1 |
| All | 341 | 100.0 | 1,062 | 100.0 | 914 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Quadrangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,456 | 2,949 | 4,527 | 5,033 | 4,544 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$854 | \$861 | \$872 | \$848 | \$827 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 5,445 | 99.8 | 2,944 | 99.8 | 4,517 | 99.8 | 5,013 | 99.6 | 4,520 | 99.5 |
| SC | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| VA | 3 | 0.1 | 2 | 0.1 | 2 | 0.0 | 10 | 0.2 | 6 | 0.1 |
| GA | 1 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| TN | . | . | . | . | . | . | 1 | 0.0 | . | . |
| Other | 6 | 0.1 | 2 | 0.1 | 5 | 0.1 | 9 | 0.2 | 17 | 0.4 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 10 | 0.2 | 2 | 0.1 | 1 | 0.0 | 4 | 0.1 | 9 | 0.2 |
| 18 - 44 years | 649 | 11.9 | 225 | 7.6 | 635 | 14.0 | 631 | 12.5 | 579 | 12.7 |
| 45 - 64 years | 2,898 | 53.1 | 985 | 33.4 | 2,218 | 49.0 | 2,778 | 55.2 | 2,689 | 59.2 |
| 65 - 84 years | 1,845 | 33.8 | 1,667 | 56.5 | 1,612 | 35.6 | 1,553 | 30.9 | 1,212 | 26.7 |
| 85 or more years | 54 | 1.0 | 70 | 2.4 | 61 | 1.3 | 67 | 1.3 | 55 | 1.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,358 | 79.9 | 2,324 | 78.8 | 3,547 | 78.4 | 3,960 | 78.7 |
| African American | 1,028 | 18.8 | 371 | 12.6 | 669 | 14.8 | 1,006 | 20.0 |
| American Indian | 16 | 0.3 | 9 | 0.3 | 4 | 0.1 | 7 | 0.1 |
| Asian/Pacific Islander | 35 | 0.6 | 10 | 0.3 | 19 | 0.4 | 27 | 0.5 |
| Other Race | . | . | 4 | 0.1 | 32 | 0.7 | 33 | 0.7 |
| Unavailable | 19 | 0.3 | 231 | 7.8 | 256 | 5.7 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Quadrangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 30 | 0.5 | 13 | 0.4 | 29 | 0.6 | 18 | 0.4 |
| Non Hispanic | 5,423 | 99.4 | 2,912 | 98.7 | 4,495 | 99.3 | 5,014 | 99.6 |
| Unknown | 3 | 0.1 | 24 | 0.8 | 3 | 0.1 | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | . | . | . | . | 3,797 | 83.9 | 5,033 | 100.0 |
| Information not available | 5,456 | 100.0 | 2,949 | 100.0 | 730 | 16.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,294 | 60.4 | 781 | 26.5 | 2,496 | 55.1 | 3,042 | 60.4 | 3,486 | 76.7 |
| Medicaid | 83 | 1.5 | 83 | 2.8 | 89 | 2.0 | 95 | 1.9 | 92 | 2.0 |
| Medicare | 2,024 | 37.1 | 2,030 | 68.8 | 1,898 | 41.9 | 1,841 | 36.6 | 935 | 20.6 |
| Other government | 37 | 0.7 | 37 | 1.3 | 12 | 0.3 | 13 | 0.3 | 9 | 0.2 |
| Uninsured | 18 | 0.3 | 18 | 0.6 | 32 | 0.7 | 42 | 0.8 | 16 | 0.4 |
| Other | . | . | . | . | . | . | . | . | 6 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Quadrangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,456 | 100.0 | 2,949 | 100.0 | 4,527 | 100.0 | 5,033 | 100.0 |
| All | 5,456 | 100.0 | 2,949 | 100.0 | 4,527 | 100.0 | 5,033 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics RMS Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,357 | 1,366 | 1,639 | 1,558 | 1,482 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,684 | \$2,529 | \$2,462 | \$2,416 | \$2,410 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,342 | 98.9 | 1,356 | 99.3 | 1,620 | 98.8 | 1,543 | 99.0 | 1,473 | 99.4 |
| VA | 2 | 0.1 | 3 | 0.2 | 7 | 0.4 | 11 | 0.7 | 5 | 0.3 |
| GA | . | . | . | . | . | . | . | . | 1 | 0.1 |
| Other | 13 | 1.0 | 7 | 0.5 | 12 | 0.7 | 4 | 0.3 | 3 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 2 | 0.1 | . | . | . | . | 1 | 0.1 | . | . |
| 1 - 17 years | 10 | 0.7 | 14 | 1.0 | 4 | 0.2 | 2 | 0.1 | 2 | 0.1 |
| 18 - 44 years | 55 | 4.1 | 89 | 6.5 | 87 | 5.3 | 82 | 5.3 | 79 | 5.3 |
| 45 - 64 years | 465 | 34.3 | 465 | 34.0 | 560 | 34.2 | 544 | 34.9 | 549 | 37.0 |
| 65 - 84 years | 790 | 58.2 | 754 | 55.2 | 960 | 58.6 | 897 | 57.6 | 829 | 55.9 |
| 85 or more years | 35 | 2.6 | 44 | 3.2 | 28 | 1.7 | 32 | 2.1 | 23 | 1.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,297 | 95.6 | 1,311 | 96.0 | 1,575 | 96.1 | 1,515 | 97.2 |
| African American | 30 | 2.2 | 29 | 2.1 | 21 | 1.3 | 23 | 1.5 |
| Asian/Pacific Islander | 3 | 0.2 | 2 | 0.1 | 6 | 0.4 | 3 | 0.2 |
| Other Race | 11 | 0.8 | 13 | 1.0 | 18 | 1.1 | 9 | 0.6 |
| Unavailable | 16 | 1.2 | 11 | 0.8 | 19 | 1.2 | 8 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics RMS Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 11 | 0.8 | 12 | 0.9 | 17 | 1.0 | 8 | 0.5 | |
| Non Hispanic | 1,330 | 98.0 | 1,343 | 98.3 | 1,603 | 97.8 | 1,542 | 99.0 | |
| Unknown | 16 | 1.2 | 11 | 0.8 | 19 | 1.2 | 8 | 0.5 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 1,357 | 100.0 | 1,366 | 100.0 | 1,638 | 99.9 | 1,558 | 100.0 | |
| Information not available | . | . | . | . | 1 | 0.1 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | | |
| | N | % | N | % | N | % | N | % | N | % | |
| Payer | | | | | | | | | | | |
| Commercial/HMO | 519 | 38.2 | 481 | 35.2 | 585 | 35.7 | 547 | 35.1 | 517 | 34.9 | |
| Medicaid | 38 | 2.8 | 29 | 2.1 | 44 | 2.7 | 24 | 1.5 | 38 | 2.6 | |
| Medicare | 765 | 56.4 | 801 | 58.6 | 947 | 57.8 | 913 | 58.6 | 854 | 57.6 | |
| Other government | 24 | 1.8 | 39 | 2.9 | 45 | 2.7 | 46 | 3.0 | 55 | 3.7 | |
| Uninsured | 11 | 0.8 | 16 | 1.2 | 18 | 1.1 | 27 | 1.7 | 18 | 1.2 | |
| Unknown | . | . | . | . | . | . | 1 | 0.1 | . | . | |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics RMS Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,357 | 100.0 | 1,366 | 100.0 | 1,639 | 100.0 | 1,557 | 99.9 |
| Other/Unknown | . | . | . | . | . | . | 1 | 0.1 |
| All | 1,357 | 100.0 | 1,366 | 100.0 | 1,639 | 100.0 | 1,558 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Raleigh Endoscopy Center, LLC

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|--------|--------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 20,249 | 20,070 | 20,727 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$1,850 | \$1,827 | \$1,531 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 20,172 | 99.6 | 19,981 | 99.6 | 20,652 | 99.6 |
| SC | 7 | 0.0 | 17 | 0.1 | 8 | 0.0 |
| VA | 22 | 0.1 | 19 | 0.1 | 21 | 0.1 |
| GA | 4 | 0.0 | 4 | 0.0 | . | . |
| TN | 4 | 0.0 | 4 | 0.0 | 2 | 0.0 |
| Other | 40 | 0.2 | 45 | 0.2 | 44 | 0.2 |
| Age Group | | | | | | |
| 1 - 17 years | 29 | 0.1 | 28 | 0.1 | 36 | 0.2 |
| 18 - 44 years | 3,313 | 16.4 | 3,401 | 16.9 | 3,805 | 18.4 |
| 45 - 64 years | 12,093 | 59.7 | 11,479 | 57.2 | 11,903 | 57.4 |
| 65 - 84 years | 4,733 | 23.4 | 5,068 | 25.3 | 4,868 | 23.5 |
| 85 or more years | 81 | 0.4 | 94 | 0.5 | 115 | 0.6 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|--------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 16,013 | 79.1 | 5,194 | 25.9 | 2 | 0.0 |
| African American | 1,836 | 9.1 | 585 | 2.9 | . | . |
| American Indian | 27 | 0.1 | 15 | 0.1 | . | . |
| Asian/Pacific Islander | 541 | 2.7 | 104 | 0.5 | . | . |
| Other Race | 35 | 0.2 | 98 | 0.5 | 1 | 0.0 |
| Unavailable | 1,797 | 8.9 | 14,074 | 70.1 | 20,724 | 100.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Raleigh Endoscopy Center, LLC**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 237 | 1.2 | . | . | . | . |
| Non Hispanic | 12,705 | 62.7 | . | . | . | . |
| Unknown | 7,307 | 36.1 | 20,070 | 100.0 | 20,727 | 100.0 |
| Point of Origin | | | | | | |
| Information not available | 20,249 | 100.0 | 20,070 | 100.0 | 20,727 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 5,803 | 28.7 | 15,219 | 75.8 | 15,939 | 76.9 |
| Medicaid | 19 | 0.1 | 16 | 0.1 | 32 | 0.2 |
| Medicare | 4,000 | 19.8 | 4,765 | 23.7 | 4,682 | 22.6 |
| Other government | 20 | 0.1 | 70 | 0.3 | 74 | 0.4 |
| Uninsured | 30 | 0.1 | . | . | . | . |
| Other | 10,377 | 51.2 | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Raleigh Endoscopy Center, LLC**

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 20,249 | 100.0 | 20,070 | 100.0 | 20,727 | 100.0 |
| All | 20,249 | 100.0 | 20,070 | 100.0 | 20,727 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Raleigh Plastic Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 531 | 773 | 754 | 725 | 772 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,546 | \$1,518 | \$1,433 | \$1,143 | \$1,060 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 520 | 97.9 | 767 | 99.2 | 748 | 99.2 | 723 | 99.7 | 767 | 99.4 |
| VA | 3 | 0.6 | 2 | 0.3 | 5 | 0.7 | 1 | 0.1 | 2 | 0.3 |
| GA | . | . | . | . | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 |
| TN | 1 | 0.2 | 1 | 0.1 | . | . | . | . | . | . |
| Other | 7 | 1.3 | 3 | 0.4 | . | . | . | . | 2 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | 1 | 0.1 | 1 | 0.1 | . | . | . | . |
| 1 - 17 years | 29 | 5.5 | 34 | 4.4 | 47 | 6.2 | 48 | 6.6 | 42 | 5.4 |
| 18 - 44 years | 185 | 34.8 | 234 | 30.3 | 233 | 30.9 | 273 | 37.7 | 297 | 38.5 |
| 45 - 64 years | 219 | 41.2 | 314 | 40.6 | 325 | 43.1 | 285 | 39.3 | 308 | 39.9 |
| 65 - 84 years | 90 | 16.9 | 172 | 22.3 | 136 | 18.0 | 105 | 14.5 | 111 | 14.4 |
| 85 or more years | 8 | 1.5 | 18 | 2.3 | 12 | 1.6 | 14 | 1.9 | 14 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 467 | 87.9 | 701 | 90.7 | 676 | 89.7 | 633 | 87.3 |
| African American | 33 | 6.2 | 44 | 5.7 | 48 | 6.4 | 42 | 5.8 |
| American Indian | . | . | . | . | 2 | 0.3 | . | . |
| Asian/Pacific Islander | 6 | 1.1 | 4 | 0.5 | 7 | 0.9 | 2 | 0.3 |
| Other Race | 3 | 0.6 | 9 | 1.2 | 10 | 1.3 | 11 | 1.5 |
| Unavailable | 22 | 4.1 | 15 | 1.9 | 11 | 1.5 | 37 | 5.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Raleigh Plastic Surgery Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 2 | 0.4 | 3 | 0.4 | 3 | 0.4 | . | . |
| Non Hispanic | 34 | 6.4 | 14 | 1.8 | 730 | 96.8 | 688 | 94.9 |
| Unknown | 495 | 93.2 | 756 | 97.8 | 21 | 2.8 | 37 | 5.1 |
| Point of Origin | | | | | | | | |
| Information not available | 531 | 100.0 | 773 | 100.0 | 754 | 100.0 | 725 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 420 | 79.1 | 580 | 75.0 | 591 | 78.4 | 588 | 81.1 | 627 | 81.2 |
| Medicaid | 2 | 0.4 | 5 | 0.6 | . | . | . | . | 3 | 0.4 |
| Medicare | 82 | 15.4 | 171 | 22.1 | 148 | 19.6 | 112 | 15.4 | 121 | 15.7 |
| Other government | 1 | 0.2 | 1 | 0.1 | . | . | 1 | 0.1 | . | . |
| Other | 26 | 4.9 | 16 | 2.1 | 15 | 2.0 | 24 | 3.3 | 21 | 2.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Raleigh Plastic Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 531 | 100.0 | 773 | 100.0 | 754 | 100.0 | 725 | 100.0 |
| All | 531 | 100.0 | 773 | 100.0 | 754 | 100.0 | 725 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Randolph Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 69,691 | 72,685 | 79,039 | 5,608 | 5,614 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,456 | \$1,342 | \$1,323 | \$4,215 | \$4,813 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 69,593 | 99.9 | 72,599 | 99.9 | 78,903 | 99.8 | 5,596 | 99.8 | 5,604 | 99.8 |
| SC | 13 | 0.0 | 12 | 0.0 | 33 | 0.0 | . | . | 1 | 0.0 |
| VA | 18 | 0.0 | 12 | 0.0 | 7 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| GA | . | . | 5 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| TN | 11 | 0.0 | 4 | 0.0 | 6 | 0.0 | . | . | . | . |
| Other | 56 | 0.1 | 53 | 0.1 | 89 | 0.1 | 10 | 0.2 | 7 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1,387 | 2.0 | 1,614 | 2.2 | 1,589 | 2.0 | 61 | 1.1 | 20 | 0.4 |
| 1 - 17 years | 3,231 | 4.6 | 3,979 | 5.5 | 4,106 | 5.2 | 365 | 6.5 | 439 | 7.8 |
| 18 - 44 years | 10,848 | 15.6 | 11,678 | 16.1 | 13,420 | 17.0 | 1,267 | 22.6 | 1,320 | 23.5 |
| 45 - 64 years | 23,832 | 34.2 | 23,441 | 32.3 | 25,909 | 32.8 | 2,131 | 38.0 | 2,122 | 37.8 |
| 65 - 84 years | 25,755 | 37.0 | 26,864 | 37.0 | 28,043 | 35.5 | 1,637 | 29.2 | 1,595 | 28.4 |
| 85 or more years | 4,638 | 6.7 | 5,109 | 7.0 | 5,972 | 7.6 | 147 | 2.6 | 118 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 60,112 | 86.3 | 63,333 | 87.1 | 69,625 | 88.1 | 5,043 | 89.9 |
| African American | 5,370 | 7.7 | 5,082 | 7.0 | 5,797 | 7.3 | 390 | 7.0 |
| American Indian | 24 | 0.0 | 41 | 0.1 | 18 | 0.0 | 3 | 0.1 |
| Asian/Pacific Islander | 171 | 0.2 | 174 | 0.2 | 179 | 0.2 | 6 | 0.1 |
| Other Race | 2,758 | 4.0 | 2,780 | 3.8 | 2,735 | 3.5 | 159 | 2.8 |
| Unavailable | 1,256 | 1.8 | 1,275 | 1.8 | 685 | 0.9 | 7 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Randolph Hospital

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 2,940 | 4.2 | 3,105 | 4.3 | 2,678 | 3.4 | 130 | 2.3 | |
| Non Hispanic | 66,546 | 95.5 | 69,328 | 95.4 | 75,864 | 96.0 | 4,653 | 83.0 | |
| Unknown | 205 | 0.3 | 252 | 0.3 | 497 | 0.6 | 825 | 14.7 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 62,967 | 90.4 | 63,612 | 87.5 | 65,730 | 83.2 | 5,551 | 99.0 | |
| Clinic or physician's office | 314 | 0.5 | 938 | 1.3 | 1,952 | 2.5 | 15 | 0.3 | |
| Transfer from a hospital or other health care facility | 29 | 0.0 | 48 | 0.1 | 16 | 0.0 | 2 | 0.0 | |
| Transfer from a SNF, ICF, ALF | 6,344 | 9.1 | 7,958 | 10.9 | 11,209 | 14.2 | 34 | 0.6 | |
| Court/law enforcement | 20 | 0.0 | 40 | 0.1 | 29 | 0.0 | . | . | |
| Information not available | 17 | 0.0 | 89 | 0.1 | 103 | 0.1 | 6 | 0.1 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 40,288 | 57.8 | 39,617 | 54.5 | 41,447 | 52.4 | 3,320 | 59.2 | 3,454 | 61.5 |
| Medicaid | 8,360 | 12.0 | 9,171 | 12.6 | 9,585 | 12.1 | 724 | 12.9 | 751 | 13.4 |
| Medicare | 17,504 | 25.1 | 20,114 | 27.7 | 23,441 | 29.7 | 1,312 | 23.4 | 1,237 | 22.0 |
| Other government | 356 | 0.5 | 336 | 0.5 | 371 | 0.5 | 49 | 0.9 | 35 | 0.6 |
| Uninsured | 2,924 | 4.2 | 3,142 | 4.3 | 3,877 | 4.9 | 187 | 3.3 | 136 | 2.4 |
| Other | 259 | 0.4 | 305 | 0.4 | 318 | 0.4 | 16 | 0.3 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Randolph Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 69,486 | 99.7 | 72,437 | 99.7 | 77,968 | 98.6 | 5,606 | 100.0 |
| Discharged, transferred to acute facility | 24 | 0.0 | 32 | 0.0 | 125 | 0.2 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 13 | 0.0 | 16 | 0.0 | 39 | 0.0 | 2 | 0.0 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | 2 | 0.0 | 622 | 0.8 | . | . |
| Hospice | . | . | 1 | 0.0 | 5 | 0.0 | . | . |
| Left against medical advice | 152 | 0.2 | 187 | 0.3 | 244 | 0.3 | . | . |
| Court/Law Enforcement | 3 | 0.0 | 4 | 0.0 | 11 | 0.0 | . | . |
| Expired | 1 | 0.0 | 1 | 0.0 | 5 | 0.0 | . | . |
| Other/Unknown | 11 | 0.0 | 5 | 0.0 | 19 | 0.0 | . | . |
| All | 69,691 | 100.0 | 72,685 | 100.0 | 79,039 | 100.0 | 5,608 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rex Healthcare

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 150,000 | 146,805 | 38,387 | 40,636 | 42,342 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$5,448 | \$5,280 | \$12,431 | \$11,345 | \$10,105 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 148,927 | 99.3 | 145,287 | 99.0 | 38,129 | 99.3 | 40,283 | 99.1 | 42,032 | 99.3 |
| SC | 101 | 0.1 | 144 | 0.1 | 34 | 0.1 | 46 | 0.1 | 33 | 0.1 |
| VA | 261 | 0.2 | 329 | 0.2 | 93 | 0.2 | 106 | 0.3 | 93 | 0.2 |
| GA | 41 | 0.0 | 63 | 0.0 | 10 | 0.0 | 16 | 0.0 | 8 | 0.0 |
| TN | 28 | 0.0 | 49 | 0.0 | 4 | 0.0 | 4 | 0.0 | 6 | 0.0 |
| Other | 642 | 0.4 | 933 | 0.6 | 117 | 0.3 | 181 | 0.4 | 170 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 789 | 0.5 | 923 | 0.6 | 275 | 0.7 | 433 | 1.1 | 235 | 0.6 |
| 1 - 17 years | 6,330 | 4.2 | 7,546 | 5.1 | 1,254 | 3.3 | 1,688 | 4.2 | 2,674 | 6.3 |
| 18 - 44 years | 30,807 | 20.5 | 32,320 | 22.0 | 8,294 | 21.6 | 9,435 | 23.2 | 10,270 | 24.3 |
| 45 - 64 years | 59,338 | 39.6 | 57,794 | 39.4 | 15,039 | 39.2 | 15,988 | 39.3 | 16,148 | 38.1 |
| 65 - 84 years | 48,000 | 32.0 | 43,540 | 29.7 | 12,187 | 31.7 | 11,852 | 29.2 | 11,710 | 27.7 |
| 85 or more years | 4,736 | 3.2 | 4,682 | 3.2 | 1,338 | 3.5 | 1,240 | 3.1 | 1,305 | 3.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 110,433 | 73.6 | 109,117 | 74.3 | 29,659 | 77.3 | 31,592 | 77.7 |
| African American | 28,479 | 19.0 | 28,176 | 19.2 | 6,698 | 17.4 | 6,965 | 17.1 |
| American Indian | 372 | 0.2 | 427 | 0.3 | 127 | 0.3 | 124 | 0.3 |
| Asian/Pacific Islander | 2,702 | 1.8 | 2,842 | 1.9 | 497 | 1.3 | 596 | 1.5 |
| Other Race | 5,755 | 3.8 | 6,046 | 4.1 | 1,373 | 3.6 | 1,333 | 3.3 |
| Unavailable | 2,259 | 1.5 | 197 | 0.1 | 33 | 0.1 | 26 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rex Healthcare

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 4,489 | 3.0 | 4,566 | 3.1 | 1,050 | 2.7 | 1,021 | 2.5 |
| Non Hispanic | 142,253 | 94.8 | 141,358 | 96.3 | 37,226 | 97.0 | 39,488 | 97.2 |
| Unknown | 3,258 | 2.2 | 881 | 0.6 | 111 | 0.3 | 127 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 141,676 | 94.5 | 134,585 | 91.7 | 37,959 | 98.9 | 40,205 | 98.9 |
| Clinic or physician's office | 6,778 | 4.5 | 11,163 | 7.6 | 234 | 0.6 | 270 | 0.7 |
| Transfer from a hospital or other health care facility | 1,027 | 0.7 | 617 | 0.4 | 89 | 0.2 | 92 | 0.2 |
| Transfer from a SNF, ICF, ALF | 42 | 0.0 | 53 | 0.0 | 31 | 0.1 | 22 | 0.1 |
| Court/law enforcement | 33 | 0.0 | 65 | 0.0 | 38 | 0.1 | 5 | 0.0 |
| Information not available | 444 | 0.3 | 322 | 0.2 | 36 | 0.1 | 42 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 95,196 | 63.5 | 90,145 | 61.4 | 22,533 | 58.7 | 24,665 | 60.7 | 26,462 | 62.5 |
| Medicaid | 5,742 | 3.8 | 5,828 | 4.0 | 1,468 | 3.8 | 1,649 | 4.1 | 1,767 | 4.2 |
| Medicare | 40,059 | 26.7 | 41,655 | 28.4 | 11,902 | 31.0 | 11,863 | 29.2 | 11,813 | 27.9 |
| Other government | 3,656 | 2.4 | 4,238 | 2.9 | 1,546 | 4.0 | 1,588 | 3.9 | 1,570 | 3.7 |
| Uninsured | 5,041 | 3.4 | 4,889 | 3.3 | 926 | 2.4 | 819 | 2.0 | 690 | 1.6 |
| Other | 306 | 0.2 | 50 | 0.0 | 12 | 0.0 | 14 | 0.0 | 40 | 0.1 |
| Unknown | . | . | . | . | . | . | 38 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rex Healthcare

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 149,482 | 99.7 | 146,717 | 99.9 | 38,366 | 99.9 | 40,629 | 100.0 |
| Discharged, transferred to acute facility | 141 | 0.1 | 10 | 0.0 | 4 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 77 | 0.1 | 5 | 0.0 | 10 | 0.0 | 5 | 0.0 |
| Discharged, transferred to rehab facility | 11 | 0.0 | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 8 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 5 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 21 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 208 | 0.1 | 10 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 3 | 0.0 | 6 | 0.0 | . | . | . | . |
| Expired | 34 | 0.0 | 45 | 0.0 | 6 | 0.0 | 1 | 0.0 |
| Other/Unknown | 10 | 0.0 | 8 | 0.0 | . | . | 1 | 0.0 |
| All | 150,000 | 100.0 | 146,805 | 100.0 | 38,387 | 100.0 | 40,636 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rex Surgery Center of Cary

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 5,405 | 4,726 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|----------|
| | 2014 | 2013 |
| Average Patient Charges | \$13,370 | \$13,515 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 5,373 | 99.4 | 4,699 | 99.4 |
| SC | . | . | 7 | 0.1 |
| VA | 9 | 0.2 | 6 | 0.1 |
| GA | 5 | 0.1 | 2 | 0.0 |
| Other | 18 | 0.3 | 12 | 0.3 |
| Age Group | | | | |
| Less than 1 year | 153 | 2.8 | 174 | 3.7 |
| 1 - 17 years | 423 | 7.8 | 501 | 10.6 |
| 18 - 44 years | 1,819 | 33.7 | 1,621 | 34.3 |
| 45 - 64 years | 2,155 | 39.9 | 1,730 | 36.6 |
| 65 - 84 years | 806 | 14.9 | 666 | 14.1 |
| 85 or more years | 49 | 0.9 | 34 | 0.7 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 4,239 | 78.4 | 3,799 | 80.4 |
| African American | 646 | 12.0 | 574 | 12.1 |
| American Indian | 9 | 0.2 | 11 | 0.2 |
| Asian/Pacific Islander | 174 | 3.2 | 112 | 2.4 |
| Other Race | 65 | 1.2 | 36 | 0.8 |
| Unavailable | 272 | 5.0 | 194 | 4.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Rex Surgery Center of Cary**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 138 | 2.6 | 118 | 2.5 |
| Non Hispanic | 5,138 | 95.1 | 4,465 | 94.5 |
| Unknown | 129 | 2.4 | 143 | 3.0 |
| Point of Origin | | | | |
| Non-health care facility | 5,405 | 100.0 | 2,514 | 53.2 |
| Information not available | . | . | 2,212 | 46.8 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 4,174 | 77.2 | 3,727 | 78.9 |
| Medicaid | 234 | 4.3 | 238 | 5.0 |
| Medicare | 931 | 17.2 | 724 | 15.3 |
| Uninsured | 47 | 0.9 | 17 | 0.4 |
| Unknown | 19 | 0.4 | 20 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Rex Surgery Center of Cary

| Patient Characteristics | Fiscal Year | | | |
|---|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 5,371 | 99.4 | 4,704 | 99.5 |
| Discharged, transferred to acute facility | 28 | 0.5 | 22 | 0.5 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . |
| Other/Unknown | 5 | 0.1 | . | . |
| All | 5,405 | 100.0 | 4,726 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rutherford Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 45,204 | 46,758 | 41,165 | 3,844 | 4,002 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,254 | \$1,259 | \$1,502 | \$4,573 | \$4,286 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 44,830 | 99.2 | 46,377 | 99.2 | 40,809 | 99.1 | 3,803 | 98.9 | 3,954 | 98.8 |
| SC | 250 | 0.6 | 242 | 0.5 | 198 | 0.5 | 27 | 0.7 | 32 | 0.8 |
| VA | 8 | 0.0 | 7 | 0.0 | 8 | 0.0 | . | . | 3 | 0.1 |
| GA | 16 | 0.0 | 29 | 0.1 | 24 | 0.1 | . | . | . | . |
| TN | 4 | 0.0 | 6 | 0.0 | 2 | 0.0 | . | . | . | . |
| Other | 96 | 0.2 | 97 | 0.2 | 124 | 0.3 | 14 | 0.4 | 13 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 468 | 1.0 | 450 | 1.0 | 397 | 1.0 | 38 | 1.0 | 6 | 0.1 |
| 1 - 17 years | 2,045 | 4.5 | 2,038 | 4.4 | 2,004 | 4.9 | 181 | 4.7 | 244 | 6.1 |
| 18 - 44 years | 8,674 | 19.2 | 9,287 | 19.9 | 8,281 | 20.1 | 773 | 20.1 | 845 | 21.1 |
| 45 - 64 years | 16,559 | 36.6 | 16,595 | 35.5 | 14,032 | 34.1 | 1,573 | 40.9 | 1,567 | 39.2 |
| 65 - 84 years | 15,299 | 33.8 | 16,070 | 34.4 | 14,177 | 34.4 | 1,157 | 30.1 | 1,196 | 29.9 |
| 85 or more years | 2,159 | 4.8 | 2,318 | 5.0 | 2,274 | 5.5 | 122 | 3.2 | 144 | 3.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 39,759 | 88.0 | 41,156 | 88.0 | 36,060 | 87.6 | 3,437 | 89.4 |
| African American | 4,393 | 9.7 | 4,532 | 9.7 | 4,146 | 10.1 | 336 | 8.7 |
| American Indian | 5 | 0.0 | 10 | 0.0 | 10 | 0.0 | . | . |
| Asian/Pacific Islander | 99 | 0.2 | 126 | 0.3 | 60 | 0.1 | 2 | 0.1 |
| Other Race | 700 | 1.5 | 612 | 1.3 | 576 | 1.4 | 44 | 1.1 |
| Unavailable | 248 | 0.5 | 322 | 0.7 | 313 | 0.8 | 25 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rutherford Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 658 | 1.5 | 558 | 1.2 | 552 | 1.3 | 40 | 1.0 |
| Non Hispanic | 44,298 | 98.0 | 45,878 | 98.1 | 40,300 | 97.9 | 3,779 | 98.3 |
| Unknown | 248 | 0.5 | 322 | 0.7 | 313 | 0.8 | 25 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 38,013 | 84.1 | 39,576 | 84.6 | 37,657 | 91.5 | 741 | 19.3 |
| Clinic or physician's office | 4,767 | 10.5 | 4,926 | 10.5 | 1,279 | 3.1 | 3,095 | 80.5 |
| Transfer from a hospital or other health care facility | 2 | 0.0 | 3 | 0.0 | 8 | 0.0 | 1 | 0.0 |
| Transfer from a SNF, ICF, ALF | 17 | 0.0 | 28 | 0.1 | 34 | 0.1 | 7 | 0.2 |
| Court/law enforcement | 1 | 0.0 | 4 | 0.0 | 1 | 0.0 | . | . |
| Information not available | 2,404 | 5.3 | 2,221 | 4.7 | 2,186 | 5.3 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 14,486 | 32.0 | 14,935 | 31.9 | 12,084 | 29.4 | 1,399 | 36.4 | 1,535 | 38.4 |
| Medicaid | 6,819 | 15.1 | 7,186 | 15.4 | 6,693 | 16.3 | 607 | 15.8 | 592 | 14.8 |
| Medicare | 21,198 | 46.9 | 21,659 | 46.3 | 19,680 | 47.8 | 1,581 | 41.1 | 1,623 | 40.6 |
| Other government | 1,185 | 2.6 | 1,091 | 2.3 | 1,007 | 2.4 | 58 | 1.5 | 62 | 1.5 |
| Uninsured | 1,382 | 3.1 | 1,704 | 3.6 | 1,475 | 3.6 | 187 | 4.9 | 179 | 4.5 |
| Other | 134 | 0.3 | 183 | 0.4 | 226 | 0.5 | 12 | 0.3 | 11 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Rutherford Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 45,200 | 100.0 | 46,741 | 100.0 | 41,128 | 99.9 | 3,828 | 99.6 |
| Discharged, transferred to acute facility | 1 | 0.0 | 13 | 0.0 | 15 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | 4 | 0.0 | 16 | 0.0 | 13 | 0.3 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Hospice | . | . | . | . | 2 | 0.0 | 3 | 0.1 |
| Left against medical advice | . | . | . | . | 2 | 0.0 | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| All | 45,204 | 100.0 | 46,758 | 100.0 | 41,165 | 100.0 | 3,844 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Saint Luke's Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,645 | 8,322 | 3,276 | 1,808 | 1,650 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,021 | \$963 | \$3,224 | \$7,923 | \$8,492 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,189 | 81.0 | 6,713 | 80.7 | 2,576 | 78.6 | 1,423 | 78.7 | 1,314 | 79.6 |
| SC | 1,394 | 18.2 | 1,534 | 18.4 | 684 | 20.9 | 376 | 20.8 | 328 | 19.9 |
| VA | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.1 | 1 | 0.1 |
| GA | 4 | 0.1 | 15 | 0.2 | . | . | 5 | 0.3 | 1 | 0.1 |
| TN | 5 | 0.1 | 4 | 0.0 | . | . | . | . | . | . |
| Other | 52 | 0.7 | 54 | 0.6 | 15 | 0.5 | 3 | 0.2 | 6 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 15 | 0.2 | 11 | 0.1 | 3 | 0.1 | . | . | . | . |
| 1 - 17 years | 188 | 2.5 | 183 | 2.2 | 66 | 2.0 | 32 | 1.8 | 27 | 1.6 |
| 18 - 44 years | 687 | 9.0 | 706 | 8.5 | 333 | 10.2 | 187 | 10.3 | 174 | 10.5 |
| 45 - 64 years | 2,200 | 28.8 | 2,314 | 27.8 | 870 | 26.6 | 459 | 25.4 | 415 | 25.2 |
| 65 - 84 years | 3,673 | 48.0 | 4,070 | 48.9 | 1,628 | 49.7 | 884 | 48.9 | 783 | 47.5 |
| 85 or more years | 882 | 11.5 | 1,038 | 12.5 | 376 | 11.5 | 246 | 13.6 | 251 | 15.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,200 | 94.2 | 7,810 | 93.8 | 3,087 | 94.2 | 1,667 | 92.2 |
| African American | 315 | 4.1 | 339 | 4.1 | 138 | 4.2 | 113 | 6.3 |
| American Indian | 2 | 0.0 | 10 | 0.1 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 23 | 0.3 | 8 | 0.1 | 7 | 0.2 | 10 | 0.6 |
| Other Race | 46 | 0.6 | 44 | 0.5 | 18 | 0.5 | . | . |
| Unavailable | 59 | 0.8 | 111 | 1.3 | 25 | 0.8 | 18 | 1.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Saint Luke's Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 70 | 0.9 | 85 | 1.0 | 37 | 1.1 | 7 | 0.4 |
| Non Hispanic | 7,565 | 99.0 | 8,208 | 98.6 | 3,183 | 97.2 | 1,764 | 97.6 |
| Unknown | 10 | 0.1 | 29 | 0.3 | 56 | 1.7 | 37 | 2.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 1,410 | 18.4 | 2,513 | 30.2 | 1,516 | 46.3 | 1,808 | 100.0 |
| Clinic or physician's office | 6,214 | 81.3 | 5,788 | 69.6 | 1,732 | 52.9 | . | . |
| Transfer from a hospital or other health care facility | 3 | 0.0 | . | . | 2 | 0.1 | . | . |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 2 | 0.1 | . | . |
| Court/law enforcement | 6 | 0.1 | 2 | 0.0 | . | . | . | . |
| Information not available | 12 | 0.2 | 19 | 0.2 | 24 | 0.7 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,042 | 39.8 | 2,472 | 29.7 | 955 | 29.2 | 519 | 28.7 | 492 | 29.8 |
| Medicaid | 375 | 4.9 | 449 | 5.4 | 173 | 5.3 | 115 | 6.4 | 94 | 5.7 |
| Medicare | 4,036 | 52.8 | 5,141 | 61.8 | 2,020 | 61.7 | 1,079 | 59.7 | 978 | 59.3 |
| Other government | 66 | 0.9 | 86 | 1.0 | 46 | 1.4 | 29 | 1.6 | 29 | 1.8 |
| Uninsured | 126 | 1.6 | 174 | 2.1 | 79 | 2.4 | 47 | 2.6 | 38 | 2.3 |
| Other | . | . | . | . | 3 | 0.1 | 19 | 1.1 | 19 | 1.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Saint Luke's Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,609 | 99.5 | 8,297 | 99.7 | 3,248 | 99.1 | 1,781 | 98.5 |
| Discharged, transferred to acute facility | 4 | 0.1 | 9 | 0.1 | 6 | 0.2 | 8 | 0.4 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 16 | 0.2 | 9 | 0.1 | 17 | 0.5 | 19 | 1.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 14 | 0.2 | 3 | 0.0 | 2 | 0.1 | . | . |
| Hospice | 1 | 0.0 | 3 | 0.0 | . | . | . | . |
| Left against medical advice | 1 | 0.0 | 1 | 0.0 | 2 | 0.1 | . | . |
| Other/Unknown | . | . | . | . | 1 | 0.0 | . | . |
| All | 7,645 | 100.0 | 8,322 | 100.0 | 3,276 | 100.0 | 1,808 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Salem Gastroenterology Associates

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 6,538 | 5,113 | 6,490 | 6,057 | 6,045 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,537 | \$1,188 | \$1,093 | \$918 | \$822 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 6,395 | 97.8 | 5,019 | 98.2 | 6,352 | 97.9 | 5,953 | 98.3 | 5,955 | 98.5 |
| SC | 7 | 0.1 | 3 | 0.1 | 4 | 0.1 | 7 | 0.1 | 1 | 0.0 |
| VA | 105 | 1.6 | 76 | 1.5 | 113 | 1.7 | 78 | 1.3 | 70 | 1.2 |
| GA | 3 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 |
| TN | 2 | 0.0 | 3 | 0.1 | 1 | 0.0 | . | . | 3 | 0.0 |
| Other | 26 | 0.4 | 11 | 0.2 | 20 | 0.3 | 18 | 0.3 | 15 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 9 | 0.1 | . | . | . | . | . | . | . | . |
| 18 - 44 years | 653 | 10.0 | 482 | 9.4 | 678 | 10.4 | 692 | 11.4 | 691 | 11.4 |
| 45 - 64 years | 3,245 | 49.6 | 2,604 | 50.9 | 3,656 | 56.3 | 3,372 | 55.7 | 3,400 | 56.2 |
| 65 - 84 years | 2,578 | 39.4 | 2,002 | 39.2 | 2,137 | 32.9 | 1,972 | 32.6 | 1,942 | 32.1 |
| 85 or more years | 53 | 0.8 | 25 | 0.5 | 19 | 0.3 | 21 | 0.3 | 12 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,622 | 86.0 | 4,530 | 88.6 | 5,753 | 88.6 | 5,333 | 88.0 |
| African American | 658 | 10.1 | 524 | 10.2 | 654 | 10.1 | 616 | 10.2 |
| American Indian | 5 | 0.1 | 1 | 0.0 | 3 | 0.0 | 3 | 0.0 |
| Asian/Pacific Islander | 27 | 0.4 | 13 | 0.3 | 19 | 0.3 | 21 | 0.3 |
| Other Race | 66 | 1.0 | 45 | 0.9 | 61 | 0.9 | 83 | 1.4 |
| Unavailable | 160 | 2.4 | . | . | . | . | 1 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Salem Gastroenterology Associates**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 78 | 1.2 | 34 | 0.7 | 47 | 0.7 | 58 | 1.0 |
| Non Hispanic | 3,870 | 59.2 | 33 | 0.6 | 26 | 0.4 | 5,998 | 99.0 |
| Unknown | 2,590 | 39.6 | 5,046 | 98.7 | 6,417 | 98.9 | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Information not available | 6,538 | 100.0 | 5,113 | 100.0 | 6,490 | 100.0 | 6,057 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,198 | 79.5 | 4,050 | 79.2 | 5,405 | 83.3 | 4,952 | 81.8 | 5,052 | 83.6 |
| Medicaid | 115 | 1.8 | 49 | 1.0 | 61 | 0.9 | 57 | 0.9 | 52 | 0.9 |
| Medicare | 1,158 | 17.7 | 990 | 19.4 | 994 | 15.3 | 998 | 16.5 | 898 | 14.9 |
| Other government | 3 | 0.0 | . | . | . | . | 1 | 0.0 | . | . |
| Uninsured | 53 | 0.8 | . | . | . | . | . | . | . | . |
| Other | 11 | 0.2 | 24 | 0.5 | 30 | 0.5 | 49 | 0.8 | 43 | 0.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Salem Gastroenterology Associates**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 6,538 | 100.0 | 5,113 | 100.0 | 6,490 | 100.0 | 6,057 | 100.0 |
| All | 6,538 | 100.0 | 5,113 | 100.0 | 6,490 | 100.0 | 6,057 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sampson County Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 32,047 | 31,149 | 33,508 | 2,798 | 2,173 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,429 | \$1,402 | \$1,346 | \$3,707 | \$3,593 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 31,999 | 99.9 | 31,064 | 99.7 | 33,462 | 99.9 | 2,796 | 99.9 | 2,166 | 99.7 |
| SC | 10 | 0.0 | 23 | 0.1 | 5 | 0.0 | 1 | 0.0 | 6 | 0.3 |
| VA | 5 | 0.0 | 10 | 0.0 | 7 | 0.0 | . | . | 1 | 0.0 |
| GA | 6 | 0.0 | 11 | 0.0 | 5 | 0.0 | . | . | . | . |
| TN | . | . | 3 | 0.0 | . | . | . | . | . | . |
| Other | 27 | 0.1 | 38 | 0.1 | 29 | 0.1 | 1 | 0.0 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 241 | 0.8 | 254 | 0.8 | 174 | 0.5 | . | . | . | . |
| 1 - 17 years | 995 | 3.1 | 1,092 | 3.5 | 982 | 2.9 | 43 | 1.5 | 49 | 2.3 |
| 18 - 44 years | 7,225 | 22.5 | 6,577 | 21.1 | 6,867 | 20.5 | 392 | 14.0 | 414 | 19.1 |
| 45 - 64 years | 11,605 | 36.2 | 11,199 | 36.0 | 12,074 | 36.0 | 897 | 32.1 | 825 | 38.0 |
| 65 - 84 years | 10,573 | 33.0 | 10,769 | 34.6 | 11,978 | 35.7 | 1,325 | 47.4 | 825 | 38.0 |
| 85 or more years | 1,408 | 4.4 | 1,258 | 4.0 | 1,433 | 4.3 | 141 | 5.0 | 60 | 2.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 18,607 | 58.1 | 18,952 | 60.8 | 20,850 | 62.2 | 1,920 | 68.6 |
| African American | 10,835 | 33.8 | 9,902 | 31.8 | 10,287 | 30.7 | 707 | 25.3 |
| American Indian | 424 | 1.3 | 396 | 1.3 | 424 | 1.3 | 50 | 1.8 |
| Asian/Pacific Islander | 45 | 0.1 | 33 | 0.1 | 40 | 0.1 | 3 | 0.1 |
| Other Race | 1,787 | 5.6 | 1,562 | 5.0 | 1,532 | 4.6 | 98 | 3.5 |
| Unavailable | 349 | 1.1 | 304 | 1.0 | 375 | 1.1 | 20 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sampson County Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,402 | 4.4 | 1,226 | 3.9 | 1,305 | 3.9 | 82 | 2.9 |
| Non Hispanic | 30,094 | 93.9 | 29,426 | 94.5 | 31,697 | 94.6 | 2,661 | 95.1 |
| Unknown | 551 | 1.7 | 497 | 1.6 | 506 | 1.5 | 55 | 2.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 118 | 0.4 | 163 | 0.5 | 385 | 1.1 | 15 | 0.5 |
| Clinic or physician's office | 31,912 | 99.6 | 30,935 | 99.3 | 33,120 | 98.8 | 2,783 | 99.5 |
| Information not available | 17 | 0.1 | 51 | 0.2 | 3 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 13,348 | 41.7 | 11,561 | 37.1 | 12,310 | 36.7 | 983 | 35.1 | 1,056 | 48.6 |
| Medicaid | 4,104 | 12.8 | 4,065 | 13.1 | 2,679 | 8.0 | 38 | 1.4 | 31 | 1.4 |
| Medicare | 12,595 | 39.3 | 13,524 | 43.4 | 16,455 | 49.1 | 1,632 | 58.3 | 976 | 44.9 |
| Other government | 994 | 3.1 | 951 | 3.1 | 881 | 2.6 | 75 | 2.7 | 32 | 1.5 |
| Uninsured | 919 | 2.9 | 957 | 3.1 | 1,082 | 3.2 | 57 | 2.0 | 77 | 3.5 |
| Other | 87 | 0.3 | 91 | 0.3 | 5 | 0.0 | . | . | . | . |
| Unknown | . | . | . | . | 96 | 0.3 | 13 | 0.5 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sampson County Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 32,024 | 99.9 | 31,130 | 99.9 | 33,445 | 99.8 | 2,791 | 99.7 |
| Discharged, transferred to acute facility | 2 | 0.0 | 4 | 0.0 | 5 | 0.0 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 2 | 0.0 | 5 | 0.0 | 8 | 0.0 | 6 | 0.2 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 2 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | 2 | 0.0 | . | . |
| Hospice | 18 | 0.1 | 2 | 0.0 | 39 | 0.1 | . | . |
| Left against medical advice | . | . | 4 | 0.0 | 1 | 0.0 | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 1 | 0.0 | . | . | 8 | 0.0 | . | . |
| All | 32,047 | 100.0 | 31,149 | 100.0 | 33,508 | 100.0 | 2,798 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sandhills Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 11,354 | 14,091 | 2,096 | 2,062 | 1,232 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,682 | \$3,507 | \$10,879 | \$10,539 | \$12,609 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,479 | 92.3 | 12,901 | 91.6 | 1,761 | 84.0 | 1,802 | 87.4 | 1,139 | 92.5 |
| SC | 865 | 7.6 | 1,162 | 8.2 | 331 | 15.8 | 259 | 12.6 | 92 | 7.5 |
| VA | . | . | 1 | 0.0 | . | . | . | . | . | . |
| GA | . | . | 3 | 0.0 | . | . | . | . | . | . |
| Other | 10 | 0.1 | 24 | 0.2 | 4 | 0.2 | 1 | 0.0 | 1 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 7 | 0.1 | 7 | 0.0 | . | . | 5 | 0.2 | 1 | 0.1 |
| 1 - 17 years | 131 | 1.2 | 126 | 0.9 | 16 | 0.8 | 62 | 3.0 | 54 | 4.4 |
| 18 - 44 years | 1,861 | 16.4 | 2,158 | 15.3 | 326 | 15.6 | 417 | 20.2 | 302 | 24.5 |
| 45 - 64 years | 4,766 | 42.0 | 6,246 | 44.3 | 977 | 46.6 | 990 | 48.0 | 543 | 44.1 |
| 65 - 84 years | 3,896 | 34.3 | 4,644 | 33.0 | 702 | 33.5 | 541 | 26.2 | 298 | 24.2 |
| 85 or more years | 693 | 6.1 | 910 | 6.5 | 75 | 3.6 | 47 | 2.3 | 34 | 2.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,159 | 54.2 | 7,930 | 56.3 | 1,127 | 53.8 | 1,139 | 55.2 |
| African American | 4,635 | 40.8 | 5,517 | 39.2 | 873 | 41.7 | 812 | 39.4 |
| American Indian | 166 | 1.5 | 119 | 0.8 | 29 | 1.4 | 27 | 1.3 |
| Asian/Pacific Islander | 58 | 0.5 | 100 | 0.7 | 13 | 0.6 | 26 | 1.3 |
| Unavailable | 336 | 3.0 | 425 | 3.0 | 54 | 2.6 | 58 | 2.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sandhills Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 30 | 0.3 | 105 | 0.7 | 21 | 1.0 | 30 | 1.5 |
| Non Hispanic | 11,324 | 99.7 | 13,986 | 99.3 | 2,075 | 99.0 | 2,032 | 98.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 11,337 | 99.9 | 14,007 | 99.4 | 2,096 | 100.0 | 2,062 | 100.0 |
| Clinic or physician's office | 17 | 0.1 | 83 | 0.6 | . | . | . | . |
| Transfer from a hospital or other health care facility | . | . | 1 | 0.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,935 | 34.7 | 5,226 | 37.1 | 831 | 39.6 | 709 | 34.4 | 343 | 27.8 |
| Medicaid | 1,537 | 13.5 | 1,499 | 10.6 | 62 | 3.0 | 344 | 16.7 | 250 | 20.3 |
| Medicare | 5,583 | 49.2 | 6,967 | 49.4 | 1,177 | 56.2 | 989 | 48.0 | 614 | 49.8 |
| Other government | 182 | 1.6 | 219 | 1.6 | 19 | 0.9 | 10 | 0.5 | 15 | 1.2 |
| Uninsured | 117 | 1.0 | 180 | 1.3 | 7 | 0.3 | 10 | 0.5 | 10 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sandhills Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,347 | 99.9 | 14,086 | 100.0 | 2,093 | 99.9 | 2,056 | 99.7 |
| Discharged, transferred to acute facility | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 6 | 0.1 | 4 | 0.0 | 3 | 0.1 | 4 | 0.2 |
| Hospice | . | . | . | . | . | . | 1 | 0.0 |
| Left against medical advice | . | . | 1 | 0.0 | . | . | . | . |
| All | 11,354 | 100.0 | 14,091 | 100.0 | 2,096 | 100.0 | 2,062 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Scotland Health Care System

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 76,780 | 77,671 | 32,867 | 4,362 | 4,497 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,898 | \$1,815 | \$2,237 | \$7,408 | \$6,941 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 64,788 | 84.4 | 65,908 | 84.9 | 27,913 | 84.9 | 3,595 | 82.4 | 3,769 | 83.8 |
| SC | 11,695 | 15.2 | 11,331 | 14.6 | 4,830 | 14.7 | 757 | 17.4 | 713 | 15.9 |
| VA | 39 | 0.1 | 67 | 0.1 | 19 | 0.1 | . | . | . | . |
| GA | 41 | 0.1 | 36 | 0.0 | 8 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | 17 | 0.0 | 34 | 0.0 | 6 | 0.0 | . | . | 1 | 0.0 |
| Other | 200 | 0.3 | 295 | 0.4 | 91 | 0.3 | 9 | 0.2 | 13 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 668 | 0.9 | 682 | 0.9 | 317 | 1.0 | 86 | 2.0 | 31 | 0.7 |
| 1 - 17 years | 4,352 | 5.7 | 4,801 | 6.2 | 2,209 | 6.7 | 337 | 7.7 | 421 | 9.4 |
| 18 - 44 years | 17,742 | 23.1 | 19,316 | 24.9 | 8,588 | 26.1 | 915 | 21.0 | 975 | 21.7 |
| 45 - 64 years | 26,023 | 33.9 | 25,883 | 33.3 | 11,654 | 35.5 | 1,725 | 39.5 | 1,723 | 38.3 |
| 65 - 84 years | 24,469 | 31.9 | 23,432 | 30.2 | 8,846 | 26.9 | 1,194 | 27.4 | 1,252 | 27.8 |
| 85 or more years | 3,526 | 4.6 | 3,557 | 4.6 | 1,253 | 3.8 | 105 | 2.4 | 95 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 34,548 | 45.0 | 35,616 | 45.9 | 15,061 | 45.8 | 2,099 | 48.1 |
| African American | 24,730 | 32.2 | 24,681 | 31.8 | 10,584 | 32.2 | 1,251 | 28.7 |
| American Indian | 16,111 | 21.0 | 15,686 | 20.2 | 6,230 | 19.0 | 841 | 19.3 |
| Asian/Pacific Islander | 257 | 0.3 | 215 | 0.3 | 55 | 0.2 | 9 | 0.2 |
| Other Race | 182 | 0.2 | 223 | 0.3 | 100 | 0.3 | 2 | 0.0 |
| Unavailable | 952 | 1.2 | 1,250 | 1.6 | 837 | 2.5 | 160 | 3.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Scotland Health Care System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 396 | 0.5 | 404 | 0.5 | 166 | 0.5 | 20 | 0.5 |
| Non Hispanic | 75,948 | 98.9 | 76,672 | 98.7 | 32,378 | 98.5 | 4,182 | 95.9 |
| Unknown | 436 | 0.6 | 595 | 0.8 | 323 | 1.0 | 160 | 3.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 13,797 | 18.0 | 14,925 | 19.2 | 8,833 | 26.9 | 4,362 | 100.0 |
| Clinic or physician's office | 62,892 | 81.9 | 62,654 | 80.7 | 23,974 | 72.9 | . | . |
| Transfer from a hospital or other health care facility | 6 | 0.0 | . | . | . | . | . | . |
| Court/law enforcement | 54 | 0.1 | 62 | 0.1 | 32 | 0.1 | . | . |
| Information not available | 31 | 0.0 | 30 | 0.0 | 28 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 27,635 | 36.0 | 24,556 | 31.6 | 10,103 | 30.7 | 1,764 | 40.4 | 1,769 | 39.3 |
| Medicaid | 12,750 | 16.6 | 14,624 | 18.8 | 6,237 | 19.0 | 774 | 17.7 | 808 | 18.0 |
| Medicare | 30,877 | 40.2 | 32,584 | 42.0 | 13,491 | 41.0 | 1,616 | 37.0 | 1,677 | 37.3 |
| Other government | 2,610 | 3.4 | 2,527 | 3.3 | 1,264 | 3.8 | 103 | 2.4 | 140 | 3.1 |
| Uninsured | 2,830 | 3.7 | 3,265 | 4.2 | 1,765 | 5.4 | 102 | 2.3 | 94 | 2.1 |
| Other | 78 | 0.1 | 115 | 0.1 | 7 | 0.0 | 3 | 0.1 | 9 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Scotland Health Care System

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 76,679 | 99.9 | 77,547 | 99.8 | 32,787 | 99.8 | 4,330 | 99.3 |
| Discharged, transferred to acute facility | 36 | 0.0 | 42 | 0.1 | 17 | 0.1 | 15 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 35 | 0.0 | 48 | 0.1 | 42 | 0.1 | 17 | 0.4 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 5 | 0.0 | 8 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | 3 | 0.0 | . | . |
| Hospice | 4 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 11 | 0.0 | 15 | 0.0 | 1 | 0.0 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | 2 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 7 | 0.0 | 7 | 0.0 | 12 | 0.0 | . | . |
| All | 76,780 | 100.0 | 77,671 | 100.0 | 32,867 | 100.0 | 4,362 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sentara Albemarle Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 63,241 | 61,481 | 62,854 | 5,998 | 6,076 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,206 | \$959 | \$679 | \$3,047 | \$3,461 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 62,863 | 99.4 | 61,011 | 99.2 | 62,238 | 99.0 | 5,938 | 99.0 | 6,027 | 99.2 |
| SC | 13 | 0.0 | 9 | 0.0 | 24 | 0.0 | . | . | 2 | 0.0 |
| VA | 220 | 0.3 | 275 | 0.4 | 308 | 0.5 | 41 | 0.7 | 31 | 0.5 |
| GA | 8 | 0.0 | 7 | 0.0 | 18 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | . | . | 13 | 0.0 | . | . | . | . |
| Other | 136 | 0.2 | 179 | 0.3 | 253 | 0.4 | 19 | 0.3 | 16 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 569 | 0.9 | 640 | 1.0 | 585 | 0.9 | 20 | 0.3 | 4 | 0.1 |
| 1 - 17 years | 1,670 | 2.6 | 1,666 | 2.7 | 2,535 | 4.0 | 227 | 3.8 | 255 | 4.2 |
| 18 - 44 years | 11,089 | 17.5 | 11,226 | 18.3 | 12,112 | 19.3 | 847 | 14.1 | 879 | 14.5 |
| 45 - 64 years | 22,214 | 35.1 | 22,139 | 36.0 | 22,363 | 35.6 | 2,118 | 35.3 | 2,310 | 38.0 |
| 65 - 84 years | 24,009 | 38.0 | 22,316 | 36.3 | 21,507 | 34.2 | 2,612 | 43.5 | 2,469 | 40.6 |
| 85 or more years | 3,690 | 5.8 | 3,494 | 5.7 | 3,752 | 6.0 | 174 | 2.9 | 159 | 2.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 42,583 | 67.3 | 41,166 | 67.0 | 42,099 | 67.0 | 4,439 | 74.0 |
| African American | 18,588 | 29.4 | 17,857 | 29.0 | 18,362 | 29.2 | 1,444 | 24.1 |
| American Indian | 43 | 0.1 | 51 | 0.1 | 49 | 0.1 | 4 | 0.1 |
| Asian/Pacific Islander | 262 | 0.4 | 238 | 0.4 | 245 | 0.4 | 17 | 0.3 |
| Other Race | 879 | 1.4 | 832 | 1.4 | 882 | 1.4 | 78 | 1.3 |
| Unavailable | 886 | 1.4 | 1,337 | 2.2 | 1,217 | 1.9 | 16 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Sentara Albemarle Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 614 | 1.0 | 618 | 1.0 | 697 | 1.1 | 48 | 0.8 |
| Non Hispanic | 61,741 | 97.6 | 59,526 | 96.8 | 60,940 | 97.0 | 5,934 | 98.9 |
| Unknown | 886 | 1.4 | 1,337 | 2.2 | 1,217 | 1.9 | 16 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 63,016 | 99.6 | 61,326 | 99.7 | 62,313 | 99.1 | 5,998 | 100.0 |
| Transfer from a hospital or other health care facility | 4 | 0.0 | 4 | 0.0 | 5 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | . | . | . | . | 1 | 0.0 | . | . |
| Court/law enforcement | 2 | 0.0 | 4 | 0.0 | 3 | 0.0 | . | . |
| Information not available | 219 | 0.3 | 147 | 0.2 | 532 | 0.8 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 20,586 | 32.6 | 20,086 | 32.7 | 21,504 | 34.2 | 1,824 | 30.4 | 2,102 | 34.6 |
| Medicaid | 5,673 | 9.0 | 5,520 | 9.0 | 5,942 | 9.5 | 525 | 8.8 | 503 | 8.3 |
| Medicare | 30,323 | 47.9 | 28,832 | 46.9 | 28,470 | 45.3 | 3,045 | 50.8 | 2,915 | 48.0 |
| Other government | 4,211 | 6.7 | 4,040 | 6.6 | 4,308 | 6.9 | 429 | 7.2 | 396 | 6.5 |
| Uninsured | 2,433 | 3.8 | 3,001 | 4.9 | 2,626 | 4.2 | 100 | 1.7 | 139 | 2.3 |
| Other | 15 | 0.0 | 2 | 0.0 | 4 | 0.0 | . | . | 21 | 0.3 |
| Unknown | . | . | . | . | . | . | 75 | 1.3 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Sentara Albemarle Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 63,155 | 99.9 | 61,439 | 99.9 | 62,847 | 100.0 | 5,958 | 99.3 |
| Discharged, transferred to acute facility | 79 | 0.1 | 39 | 0.1 | 1 | 0.0 | 19 | 0.3 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 6 | 0.0 | 3 | 0.0 | 6 | 0.0 | 4 | 0.1 |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | . | . | . | . | . | . | 17 | 0.3 |
| All | 63,241 | 100.0 | 61,481 | 100.0 | 62,854 | 100.0 | 5,998 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SouthPark Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,177 | 10,934 | 10,314 | 10,310 | 10,117 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,120 | \$3,766 | \$3,846 | \$4,051 | \$3,915 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,770 | 86.2 | 9,534 | 87.2 | 9,015 | 87.4 | 9,019 | 87.5 | 8,893 | 87.9 |
| SC | 1,354 | 13.3 | 1,349 | 12.3 | 1,254 | 12.2 | 1,233 | 12.0 | 1,181 | 11.7 |
| VA | . | . | 8 | 0.1 | 6 | 0.1 | 10 | 0.1 | 8 | 0.1 |
| GA | 1 | 0.0 | 4 | 0.0 | 7 | 0.1 | 3 | 0.0 | 3 | 0.0 |
| TN | 2 | 0.0 | 3 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other | 50 | 0.5 | 36 | 0.3 | 30 | 0.3 | 44 | 0.4 | 31 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 804 | 7.9 | 989 | 9.0 | 940 | 9.1 | 1,066 | 10.3 | 355 | 3.5 |
| 1 - 17 years | 1,892 | 18.6 | 2,078 | 19.0 | 2,034 | 19.7 | 2,136 | 20.7 | 2,825 | 27.9 |
| 18 - 44 years | 848 | 8.3 | 927 | 8.5 | 839 | 8.1 | 802 | 7.8 | 853 | 8.4 |
| 45 - 64 years | 1,825 | 17.9 | 1,907 | 17.4 | 1,909 | 18.5 | 1,759 | 17.1 | 1,694 | 16.7 |
| 65 - 84 years | 4,445 | 43.7 | 4,658 | 42.6 | 4,225 | 41.0 | 4,162 | 40.4 | 3,937 | 38.9 |
| 85 or more years | 363 | 3.6 | 375 | 3.4 | 367 | 3.6 | 385 | 3.7 | 453 | 4.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,528 | 74.0 | 8,048 | 73.6 | 7,744 | 75.1 | 7,876 | 76.4 |
| African American | 1,438 | 14.1 | 1,449 | 13.3 | 1,435 | 13.9 | 1,319 | 12.8 |
| American Indian | 36 | 0.4 | 14 | 0.1 | 14 | 0.1 | 16 | 0.2 |
| Asian/Pacific Islander | 158 | 1.6 | 185 | 1.7 | 152 | 1.5 | 155 | 1.5 |
| Other Race | 538 | 5.3 | 629 | 5.8 | 563 | 5.5 | 612 | 5.9 |
| Unavailable | 479 | 4.7 | 609 | 5.6 | 406 | 3.9 | 332 | 3.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SouthPark Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 389 | 3.8 | 408 | 3.7 | 449 | 4.4 | 395 | 3.8 |
| Non Hispanic | 9,337 | 91.7 | 9,996 | 91.4 | 9,556 | 92.7 | 9,687 | 94.0 |
| Unknown | 451 | 4.4 | 530 | 4.8 | 309 | 3.0 | 228 | 2.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,152 | 99.8 | 10,909 | 99.8 | 10,296 | 99.8 | 10,304 | 99.9 |
| Clinic or physician's office | 11 | 0.1 | 19 | 0.2 | 10 | 0.1 | 5 | 0.0 |
| Transfer from a hospital or other health care facility | 2 | 0.0 | . | . | . | . | . | . |
| Information not available | 12 | 0.1 | 6 | 0.1 | 8 | 0.1 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,712 | 56.1 | 5,798 | 53.0 | 5,271 | 51.1 | 5,349 | 51.9 | 5,351 | 52.9 |
| Medicaid | 870 | 8.5 | 957 | 8.8 | 1,004 | 9.7 | 964 | 9.4 | 871 | 8.6 |
| Medicare | 3,460 | 34.0 | 3,951 | 36.1 | 3,795 | 36.8 | 3,806 | 36.9 | 3,673 | 36.3 |
| Other government | 83 | 0.8 | 76 | 0.7 | 79 | 0.8 | 57 | 0.6 | 78 | 0.8 |
| Uninsured | 36 | 0.4 | 135 | 1.2 | 123 | 1.2 | 108 | 1.0 | 109 | 1.1 |
| Other | 16 | 0.2 | 17 | 0.2 | 42 | 0.4 | 26 | 0.3 | 35 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SouthPark Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,172 | 100.0 | 10,934 | 100.0 | 10,314 | 100.0 | 10,310 | 100.0 |
| Discharged, transferred to acute facility | 2 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | 1 | 0.0 | . | . | . | . | . | . |
| All | 10,177 | 100.0 | 10,934 | 100.0 | 10,314 | 100.0 | 10,310 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southeastern Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 78,648 | 85,803 | 41,920 | 11,544 | 8,627 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,844 | \$2,804 | \$4,331 | \$7,497 | \$8,426 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 78,113 | 99.3 | 85,192 | 99.3 | 41,560 | 99.1 | 11,454 | 99.2 | 8,579 | 99.4 |
| SC | 284 | 0.4 | 304 | 0.4 | 201 | 0.5 | 45 | 0.4 | 29 | 0.3 |
| VA | 43 | 0.1 | 29 | 0.0 | 19 | 0.0 | 3 | 0.0 | 4 | 0.0 |
| GA | 11 | 0.0 | 29 | 0.0 | 5 | 0.0 | 4 | 0.0 | 1 | 0.0 |
| TN | 9 | 0.0 | 6 | 0.0 | 3 | 0.0 | 4 | 0.0 | 2 | 0.0 |
| Other | 188 | 0.2 | 243 | 0.3 | 132 | 0.3 | 34 | 0.3 | 12 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 900 | 1.1 | 575 | 0.7 | 324 | 0.8 | 168 | 1.5 | 75 | 0.9 |
| 1 - 17 years | 5,312 | 6.8 | 3,542 | 4.1 | 1,801 | 4.3 | 708 | 6.1 | 896 | 10.4 |
| 18 - 44 years | 20,287 | 25.8 | 20,692 | 24.1 | 10,839 | 25.9 | 2,316 | 20.1 | 1,724 | 20.0 |
| 45 - 64 years | 29,120 | 37.0 | 32,482 | 37.9 | 15,586 | 37.2 | 4,644 | 40.2 | 3,332 | 38.6 |
| 65 - 84 years | 21,106 | 26.8 | 25,886 | 30.2 | 11,822 | 28.2 | 3,248 | 28.1 | 2,424 | 28.1 |
| 85 or more years | 1,923 | 2.4 | 2,626 | 3.1 | 1,548 | 3.7 | 460 | 4.0 | 176 | 2.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 30,097 | 38.3 | 35,486 | 41.4 | 17,818 | 42.5 | 4,793 | 41.5 |
| African American | 19,600 | 24.9 | 21,631 | 25.2 | 10,026 | 23.9 | 2,457 | 21.3 |
| American Indian | 21,920 | 27.9 | 21,394 | 24.9 | 10,975 | 26.2 | 3,680 | 31.9 |
| Asian/Pacific Islander | 1,683 | 2.1 | 1,937 | 2.3 | 1,135 | 2.7 | 154 | 1.3 |
| Other Race | 5,304 | 6.7 | 5,306 | 6.2 | 1,950 | 4.7 | 459 | 4.0 |
| Unavailable | 44 | 0.1 | 49 | 0.1 | 16 | 0.0 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southeastern Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|-------|--------|-------|--------|------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,724 | 2.2 | 1,707 | 2.0 | 841 | 2.0 | 199 | 1.7 |
| Non Hispanic | 73,932 | 94.0 | 81,064 | 94.5 | 39,666 | 94.6 | 10,824 | 93.8 |
| Unknown | 2,992 | 3.8 | 3,032 | 3.5 | 1,413 | 3.4 | 521 | 4.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 78,609 | 100.0 | 85,766 | 100.0 | 41,873 | 99.9 | 11,539 | 100.0 |
| Clinic or physician's office | 6 | 0.0 | 9 | 0.0 | 4 | 0.0 | 1 | 0.0 |
| Transfer from a hospital or other health care facility | 10 | 0.0 | 6 | 0.0 | 12 | 0.0 | 2 | 0.0 |
| Transfer from a SNF, ICF, ALF | 9 | 0.0 | 14 | 0.0 | 20 | 0.0 | 2 | 0.0 |
| Court/law enforcement | 11 | 0.0 | 6 | 0.0 | 8 | 0.0 | . | . |
| Information not available | 3 | 0.0 | 2 | 0.0 | 3 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 27,011 | 34.3 | 27,038 | 31.5 | 12,211 | 29.1 | 3,243 | 28.1 | 2,831 | 32.8 |
| Medicaid | 14,718 | 18.7 | 12,021 | 14.0 | 7,088 | 16.9 | 2,294 | 19.9 | 1,783 | 20.7 |
| Medicare | 27,702 | 35.2 | 36,872 | 43.0 | 18,541 | 44.2 | 5,281 | 45.7 | 3,519 | 40.8 |
| Other government | 2,908 | 3.7 | 2,447 | 2.9 | 1,235 | 2.9 | 188 | 1.6 | 212 | 2.5 |
| Uninsured | 6,225 | 7.9 | 7,288 | 8.5 | 2,791 | 6.7 | 457 | 4.0 | 280 | 3.2 |
| Other | 84 | 0.1 | 137 | 0.2 | 54 | 0.1 | 81 | 0.7 | 2 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southeastern Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 77,075 | 98.0 | 84,334 | 98.3 | 40,940 | 97.7 | 11,535 | 99.9 |
| Discharged, transferred to acute facility | 134 | 0.2 | 176 | 0.2 | 155 | 0.4 | 4 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 174 | 0.2 | 187 | 0.2 | 139 | 0.3 | 2 | 0.0 |
| Discharged, transferred to rehab facility | 74 | 0.1 | 112 | 0.1 | 140 | 0.3 | 1 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 24 | 0.0 | 33 | 0.0 | 42 | 0.1 | . | . |
| Discharged, transferred to psychiatric facility | 6 | 0.0 | 2 | 0.0 | 8 | 0.0 | . | . |
| Hospice | 73 | 0.1 | 98 | 0.1 | 101 | 0.2 | . | . |
| Left against medical advice | 1,087 | 1.4 | 857 | 1.0 | 392 | 0.9 | 1 | 0.0 |
| Expired | 1 | 0.0 | 4 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| All | 78,648 | 100.0 | 85,803 | 100.0 | 41,920 | 100.0 | 11,544 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southern Eye Associates

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|------|------|
| | 2012 | 2011 | 2010 |
| Total Number of Visits | 625 | 862 | 919 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,198 | \$1,285 | \$1,319 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|------|------|------|------|
| | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 619 | 99.0 | 848 | 98.4 | 909 | 98.9 |
| SC | 2 | 0.3 | . | . | 2 | 0.2 |
| VA | 2 | 0.3 | 8 | 0.9 | 2 | 0.2 |
| TN | . | . | 1 | 0.1 | . | . |
| Other | 2 | 0.3 | 5 | 0.6 | 6 | 0.7 |
| Age Group | | | | | | |
| Less than 1 year | 8 | 1.3 | 1 | 0.1 | 2 | 0.2 |
| 1 - 17 years | 1 | 0.2 | 1 | 0.1 | 2 | 0.2 |
| 18 - 44 years | 20 | 3.2 | 21 | 2.4 | 29 | 3.2 |
| 45 - 64 years | 136 | 21.8 | 212 | 24.6 | 243 | 26.4 |
| 65 - 84 years | 398 | 63.7 | 549 | 63.7 | 529 | 57.6 |
| 85 or more years | 62 | 9.9 | 78 | 9.0 | 114 | 12.4 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2012 | | 2011 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 444 | 71.0 | 701 | 81.3 |
| African American | 147 | 23.5 | 128 | 14.8 |
| American Indian | . | . | 3 | 0.3 |
| Asian/Pacific Islander | 20 | 3.2 | 12 | 1.4 |
| Other Race | 6 | 1.0 | 14 | 1.6 |
| Unavailable | 8 | 1.3 | 4 | 0.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southern Eye Associates

| Patient Characteristics | Fiscal Year | | | |
|--------------------------|-------------|-------|------|-------|
| | 2012 | | 2011 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 10 | 1.6 | 3 | 0.3 |
| Non Hispanic | 615 | 98.4 | 857 | 99.4 |
| Unknown | . | . | 2 | 0.2 |
| Point of Origin | | | | |
| Non-health care facility | 625 | 100.0 | 862 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 180 | 28.8 | 228 | 26.5 | 259 | 28.2 |
| Medicaid | 12 | 1.9 | 19 | 2.2 | 29 | 3.2 |
| Medicare | 400 | 64.0 | 585 | 67.9 | 598 | 65.1 |
| Other government | 1 | 0.2 | 2 | 0.2 | 8 | 0.9 |
| Uninsured | 12 | 1.9 | 18 | 2.1 | 12 | 1.3 |
| Other | 20 | 3.2 | 1 | 0.1 | 13 | 1.4 |
| Unknown | . | . | 9 | 1.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Southern Eye Associates

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2012 | | 2011 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 625 | 100.0 | 862 | 100.0 |
| All | 625 | 100.0 | 862 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Stanly Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 40,924 | 40,915 | 18,886 | 3,284 | 4,096 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,109 | \$2,677 | \$2,458 | \$8,945 | \$8,111 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 40,823 | 99.8 | 40,796 | 99.7 | 18,874 | 99.9 | 3,275 | 99.7 | 4,083 | 99.7 |
| SC | 52 | 0.1 | 53 | 0.1 | 2 | 0.0 | 3 | 0.1 | 8 | 0.2 |
| VA | 6 | 0.0 | 12 | 0.0 | 1 | 0.0 | . | . | 2 | 0.0 |
| GA | 5 | 0.0 | 3 | 0.0 | . | . | . | . | . | . |
| TN | . | . | 9 | 0.0 | . | . | . | . | . | . |
| Other | 38 | 0.1 | 42 | 0.1 | 9 | 0.0 | 6 | 0.2 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 509 | 1.2 | 556 | 1.4 | 220 | 1.2 | 93 | 2.8 | 26 | 0.6 |
| 1 - 17 years | 2,230 | 5.4 | 2,257 | 5.5 | 952 | 5.0 | 329 | 10.0 | 416 | 10.2 |
| 18 - 44 years | 7,438 | 18.2 | 7,732 | 18.9 | 3,581 | 19.0 | 687 | 20.9 | 813 | 19.8 |
| 45 - 64 years | 14,335 | 35.0 | 14,562 | 35.6 | 6,589 | 34.9 | 1,014 | 30.9 | 1,333 | 32.5 |
| 65 - 84 years | 14,774 | 36.1 | 14,193 | 34.7 | 6,728 | 35.6 | 1,080 | 32.9 | 1,405 | 34.3 |
| 85 or more years | 1,638 | 4.0 | 1,615 | 3.9 | 816 | 4.3 | 81 | 2.5 | 103 | 2.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 34,417 | 84.1 | 34,580 | 84.5 | 15,967 | 84.5 | 2,803 | 85.4 |
| African American | 5,611 | 13.7 | 5,612 | 13.7 | 2,430 | 12.9 | 396 | 12.1 |
| American Indian | 5 | 0.0 | 7 | 0.0 | 16 | 0.1 | 1 | 0.0 |
| Asian/Pacific Islander | 240 | 0.6 | 204 | 0.5 | 89 | 0.5 | 16 | 0.5 |
| Other Race | 565 | 1.4 | 512 | 1.3 | 227 | 1.2 | 67 | 2.0 |
| Unavailable | 86 | 0.2 | . | . | 157 | 0.8 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Stanly Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 245 | 0.6 | 247 | 0.6 | 20 | 0.1 | 39 | 1.2 |
| Non Hispanic | 40,571 | 99.1 | 40,668 | 99.4 | 18,572 | 98.3 | 3,216 | 97.9 |
| Unknown | 108 | 0.3 | . | . | 294 | 1.6 | 29 | 0.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 39,466 | 96.4 | 40,527 | 99.1 | 18,697 | 99.0 | 3,276 | 99.8 |
| Clinic or physician's office | 1,106 | 2.7 | 55 | 0.1 | 37 | 0.2 | . | . |
| Transfer from a hospital or other health care facility | 15 | 0.0 | 33 | 0.1 | 17 | 0.1 | 7 | 0.2 |
| Transfer from a SNF, ICF, ALF | 252 | 0.6 | 283 | 0.7 | 99 | 0.5 | 1 | 0.0 |
| Newborn | 3 | 0.0 | . | . | . | . | . | . |
| Court/law enforcement | 24 | 0.1 | 17 | 0.0 | 26 | 0.1 | . | . |
| Information not available | 58 | 0.1 | . | . | 10 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 16,904 | 41.3 | 14,724 | 36.0 | 6,712 | 35.5 | 1,282 | 39.0 | 1,678 | 41.0 |
| Medicaid | 5,384 | 13.2 | 5,877 | 14.4 | 2,447 | 13.0 | 604 | 18.4 | 620 | 15.1 |
| Medicare | 16,094 | 39.3 | 17,638 | 43.1 | 8,601 | 45.5 | 1,265 | 38.5 | 1,629 | 39.8 |
| Other government | 1,467 | 3.6 | 1,379 | 3.4 | 567 | 3.0 | 45 | 1.4 | 69 | 1.7 |
| Uninsured | 1,075 | 2.6 | 1,297 | 3.2 | 559 | 3.0 | 70 | 2.1 | 80 | 2.0 |
| Other | . | . | . | . | . | . | 5 | 0.2 | 20 | 0.5 |
| Unknown | . | . | . | . | . | . | 13 | 0.4 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Stanly Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 40,867 | 99.9 | 40,835 | 99.8 | 18,807 | 99.6 | 3,284 | 100.0 |
| Discharged, transferred to acute facility | 15 | 0.0 | 34 | 0.1 | 35 | 0.2 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 28 | 0.1 | 38 | 0.1 | 27 | 0.1 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Hospice | . | . | . | . | 1 | 0.0 | . | . |
| Left against medical advice | 3 | 0.0 | 5 | 0.0 | 10 | 0.1 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | . | . | . | . | 2 | 0.0 | . | . |
| Other/Unknown | 8 | 0.0 | . | . | 1 | 0.0 | . | . |
| All | 40,924 | 100.0 | 40,915 | 100.0 | 18,886 | 100.0 | 3,284 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgery Center of Pinehurst, LLC

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 7,423 | 7,514 | 6,005 | 7,916 | 6,940 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,490 | \$7,204 | \$7,176 | \$6,858 | \$5,843 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 7,351 | 99.0 | 7,461 | 99.3 | 5,950 | 99.1 | 7,839 | 99.0 | 6,866 | 98.9 |
| SC | 60 | 0.8 | 39 | 0.5 | 36 | 0.6 | 49 | 0.6 | 56 | 0.8 |
| VA | 1 | 0.0 | 2 | 0.0 | 4 | 0.1 | 7 | 0.1 | 2 | 0.0 |
| GA | . | . | . | . | . | . | 3 | 0.0 | 1 | 0.0 |
| TN | . | . | . | . | 1 | 0.0 | 4 | 0.1 | . | . |
| Other | 11 | 0.1 | 12 | 0.2 | 14 | 0.2 | 14 | 0.2 | 15 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 163 | 2.2 | 246 | 3.3 | 160 | 2.7 | 209 | 2.6 | 85 | 1.2 |
| 1 - 17 years | 633 | 8.5 | 769 | 10.2 | 612 | 10.2 | 803 | 10.1 | 980 | 14.1 |
| 18 - 44 years | 1,352 | 18.2 | 1,402 | 18.7 | 1,190 | 19.8 | 1,646 | 20.8 | 1,490 | 21.5 |
| 45 - 64 years | 2,417 | 32.6 | 2,362 | 31.4 | 1,882 | 31.3 | 2,547 | 32.2 | 2,138 | 30.8 |
| 65 - 84 years | 2,533 | 34.1 | 2,448 | 32.6 | 1,918 | 31.9 | 2,428 | 30.7 | 2,038 | 29.4 |
| 85 or more years | 325 | 4.4 | 287 | 3.8 | 243 | 4.0 | 283 | 3.6 | 209 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,830 | 78.5 | 5,951 | 79.2 | 4,764 | 79.3 | 6,231 | 78.7 |
| African American | 1,030 | 13.9 | 984 | 13.1 | 808 | 13.5 | 1,034 | 13.1 |
| American Indian | 304 | 4.1 | 301 | 4.0 | 239 | 4.0 | 338 | 4.3 |
| Asian/Pacific Islander | 17 | 0.2 | 28 | 0.4 | 25 | 0.4 | 22 | 0.3 |
| Other Race | 163 | 2.2 | 176 | 2.3 | 137 | 2.3 | 172 | 2.2 |
| Unavailable | 79 | 1.1 | 74 | 1.0 | 32 | 0.5 | 119 | 1.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Surgery Center of Pinehurst, LLC**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 123 | 1.7 | 143 | 1.9 | 98 | 1.6 | 120 | 1.5 |
| Non Hispanic | 3,742 | 50.4 | 3,920 | 52.2 | 2,643 | 44.0 | 3,116 | 39.4 |
| Unknown | 3,558 | 47.9 | 3,451 | 45.9 | 3,264 | 54.4 | 4,680 | 59.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 5 | 0.1 | 7 | 0.1 | . | . | . | . |
| Information not available | 7,418 | 99.9 | 7,507 | 99.9 | 6,005 | 100.0 | 7,916 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,019 | 40.7 | 2,736 | 36.4 | 1,884 | 31.4 | 2,782 | 35.1 | 2,592 | 37.3 |
| Medicaid | 912 | 12.3 | 1,005 | 13.4 | 808 | 13.5 | 940 | 11.9 | 927 | 13.4 |
| Medicare | 2,602 | 35.1 | 2,752 | 36.6 | 1,588 | 26.4 | 2,773 | 35.0 | 2,327 | 33.5 |
| Other government | 115 | 1.5 | 123 | 1.6 | 119 | 2.0 | 189 | 2.4 | 160 | 2.3 |
| Uninsured | 37 | 0.5 | 71 | 0.9 | 749 | 12.5 | 92 | 1.2 | 38 | 0.5 |
| Other | . | . | . | . | 857 | 14.3 | 1,140 | 14.4 | 896 | 12.9 |
| Unknown | 738 | 9.9 | 827 | 11.0 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgery Center of Pinehurst, LLC

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 7,412 | 99.9 | 7,491 | 99.7 | 6,005 | 100.0 | 7,916 | 100.0 |
| Discharged, transferred to acute facility | 11 | 0.1 | 23 | 0.3 | . | . | . | . |
| All | 7,423 | 100.0 | 7,514 | 100.0 | 6,005 | 100.0 | 7,916 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SurgiCenter of Eastern Carolina

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 10,983 | 11,228 | 11,759 | 12,044 | 11,349 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,503 | \$6,914 | \$6,103 | \$5,516 | \$4,120 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 10,918 | 99.4 | 11,170 | 99.5 | 11,691 | 99.4 | 11,977 | 99.4 | 11,300 | 99.6 |
| SC | 10 | 0.1 | 2 | 0.0 | 4 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| VA | 16 | 0.1 | 19 | 0.2 | 12 | 0.1 | 22 | 0.2 | 17 | 0.1 |
| GA | 3 | 0.0 | 4 | 0.0 | 6 | 0.1 | 2 | 0.0 | 3 | 0.0 |
| TN | 1 | 0.0 | 3 | 0.0 | 3 | 0.0 | 2 | 0.0 | . | . |
| Other | 35 | 0.3 | 30 | 0.3 | 43 | 0.4 | 40 | 0.3 | 27 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 371 | 3.4 | 537 | 4.8 | 479 | 4.1 | 543 | 4.5 | 227 | 2.0 |
| 1 - 17 years | 1,895 | 17.3 | 2,121 | 18.9 | 1,901 | 16.2 | 2,117 | 17.6 | 2,449 | 21.6 |
| 18 - 44 years | 2,080 | 18.9 | 2,059 | 18.3 | 2,222 | 18.9 | 2,211 | 18.4 | 1,956 | 17.2 |
| 45 - 64 years | 3,195 | 29.1 | 3,114 | 27.7 | 3,361 | 28.6 | 3,349 | 27.8 | 2,988 | 26.3 |
| 65 - 84 years | 3,287 | 29.9 | 3,248 | 28.9 | 3,595 | 30.6 | 3,596 | 29.9 | 3,491 | 30.8 |
| 85 or more years | 155 | 1.4 | 149 | 1.3 | 201 | 1.7 | 228 | 1.9 | 238 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,750 | 70.6 | 8,016 | 71.4 | 8,420 | 71.6 | 8,669 | 72.0 |
| African American | 2,802 | 25.5 | 2,780 | 24.8 | 2,928 | 24.9 | 2,959 | 24.6 |
| American Indian | 19 | 0.2 | 17 | 0.2 | 15 | 0.1 | 13 | 0.1 |
| Asian/Pacific Islander | 44 | 0.4 | 51 | 0.5 | 49 | 0.4 | 50 | 0.4 |
| Other Race | 364 | 3.3 | 234 | 2.1 | 106 | 0.9 | 72 | 0.6 |
| Unavailable | 4 | 0.0 | 130 | 1.2 | 241 | 2.0 | 281 | 2.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SurgiCenter of Eastern Carolina

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 263 | 2.4 | 276 | 2.5 | 233 | 2.0 | 271 | 2.3 |
| Non Hispanic | 10,717 | 97.6 | 10,950 | 97.5 | 11,518 | 98.0 | 11,763 | 97.7 |
| Unknown | 3 | 0.0 | 2 | 0.0 | 8 | 0.1 | 10 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 10,982 | 100.0 | 11,228 | 100.0 | 11,759 | 100.0 | 12,044 | 100.0 |
| Information not available | 1 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,405 | 49.2 | 5,325 | 47.4 | 5,531 | 47.0 | 5,738 | 47.6 | 5,148 | 45.4 |
| Medicaid | 1,668 | 15.2 | 1,892 | 16.9 | 1,655 | 14.1 | 1,690 | 14.0 | 1,701 | 15.0 |
| Medicare | 3,468 | 31.6 | 3,566 | 31.8 | 4,042 | 34.4 | 4,062 | 33.7 | 3,915 | 34.5 |
| Other government | 362 | 3.3 | 373 | 3.3 | 348 | 3.0 | 380 | 3.2 | 429 | 3.8 |
| Uninsured | . | . | 72 | 0.6 | 183 | 1.6 | 172 | 1.4 | 139 | 1.2 |
| Other | 80 | 0.7 | . | . | . | . | . | . | 17 | 0.1 |
| Unknown | . | . | . | . | . | . | 2 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics SurgiCenter of Eastern Carolina

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 10,951 | 99.7 | 11,196 | 99.7 | 11,759 | 100.0 | 12,044 | 100.0 |
| Discharged, transferred to acute facility | 32 | 0.3 | 31 | 0.3 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | 1 | 0.0 | . | . | . | . |
| All | 10,983 | 100.0 | 11,228 | 100.0 | 11,759 | 100.0 | 12,044 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Center of Greensboro

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 14,003 | 13,341 | 13,030 | 13,400 | 14,235 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-----------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,990 | \$181,515 | \$6,463 | \$5,305 | \$4,442 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 13,694 | 97.8 | 13,008 | 97.5 | 12,727 | 97.7 | 13,111 | 97.8 | 13,898 | 97.6 |
| SC | 17 | 0.1 | 12 | 0.1 | 6 | 0.0 | 10 | 0.1 | 7 | 0.0 |
| VA | 252 | 1.8 | 265 | 2.0 | 251 | 1.9 | 228 | 1.7 | 261 | 1.8 |
| GA | 1 | 0.0 | 5 | 0.0 | 5 | 0.0 | 3 | 0.0 | 5 | 0.0 |
| TN | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 | 2 | 0.0 | . | . |
| Other | 36 | 0.3 | 48 | 0.4 | 40 | 0.3 | 46 | 0.3 | 64 | 0.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 289 | 2.1 | 347 | 2.6 | 362 | 2.8 | 461 | 3.4 | 177 | 1.2 |
| 1 - 17 years | 1,190 | 8.5 | 1,285 | 9.6 | 1,182 | 9.1 | 1,283 | 9.6 | 1,759 | 12.4 |
| 18 - 44 years | 2,364 | 16.9 | 2,321 | 17.4 | 2,324 | 17.8 | 2,582 | 19.3 | 2,928 | 20.6 |
| 45 - 64 years | 4,754 | 33.9 | 4,381 | 32.8 | 4,396 | 33.7 | 4,605 | 34.4 | 4,888 | 34.3 |
| 65 - 84 years | 5,070 | 36.2 | 4,651 | 34.9 | 4,380 | 33.6 | 4,118 | 30.7 | 4,109 | 28.9 |
| 85 or more years | 336 | 2.4 | 356 | 2.7 | 386 | 3.0 | 351 | 2.6 | 374 | 2.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 11,419 | 81.5 | 10,811 | 81.0 | 10,637 | 81.6 | 11,112 | 82.9 |
| African American | 2,342 | 16.7 | 2,257 | 16.9 | 2,136 | 16.4 | 1,978 | 14.8 |
| American Indian | 10 | 0.1 | 3 | 0.0 | 8 | 0.1 | 5 | 0.0 |
| Asian/Pacific Islander | 88 | 0.6 | 96 | 0.7 | 80 | 0.6 | 80 | 0.6 |
| Other Race | 116 | 0.8 | 144 | 1.1 | 168 | 1.3 | 223 | 1.7 |
| Unavailable | 28 | 0.2 | 30 | 0.2 | 1 | 0.0 | 2 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Center of Greensboro

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 249 | 1.8 | 256 | 1.9 | 198 | 1.5 | 245 | 1.8 |
| Non Hispanic | 13,743 | 98.1 | 13,063 | 97.9 | 12,829 | 98.5 | 13,146 | 98.1 |
| Unknown | 11 | 0.1 | 22 | 0.2 | 3 | 0.0 | 9 | 0.1 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 14,003 | 100.0 | 13,341 | 100.0 | . | . | . | . |
| Information not available | . | . | . | . | 13,030 | 100.0 | 13,400 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 8,696 | 62.1 | 8,287 | 62.1 | 8,069 | 61.9 | 8,100 | 60.4 | 8,717 | 61.2 |
| Medicaid | 998 | 7.1 | 1,028 | 7.7 | 880 | 6.8 | 945 | 7.1 | 990 | 7.0 |
| Medicare | 3,131 | 22.4 | 2,956 | 22.2 | 3,019 | 23.2 | 2,941 | 21.9 | 2,967 | 20.8 |
| Other government | 1,066 | 7.6 | 956 | 7.2 | 1,020 | 7.8 | 1,105 | 8.2 | 1,252 | 8.8 |
| Uninsured | 103 | 0.7 | 102 | 0.8 | . | . | 246 | 1.8 | 235 | 1.7 |
| Other | . | . | . | . | 32 | 0.2 | 31 | 0.2 | 66 | 0.5 |
| Unknown | 9 | 0.1 | 12 | 0.1 | 10 | 0.1 | 32 | 0.2 | 8 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Center of Greensboro

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|--------|-------|--------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 14,003 | 100.0 | 13,341 | 100.0 | 13,030 | 100.0 | 13,400 | 100.0 |
| All | 14,003 | 100.0 | 13,341 | 100.0 | 13,030 | 100.0 | 13,400 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Eye Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,580 | 2,764 | 3,216 | 3,288 | 3,825 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,434 | \$3,306 | \$3,183 | \$3,446 | \$3,248 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,463 | 95.5 | 2,638 | 95.4 | 2,961 | 92.1 | 2,976 | 90.5 | 3,445 | 90.1 |
| SC | 3 | 0.1 | 2 | 0.1 | 5 | 0.2 | 2 | 0.1 | 5 | 0.1 |
| VA | 100 | 3.9 | 116 | 4.2 | 237 | 7.4 | 300 | 9.1 | 365 | 9.5 |
| GA | . | . | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | 3 | 0.1 | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| Other | 11 | 0.4 | 6 | 0.2 | 11 | 0.3 | 10 | 0.3 | 9 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 2 | 0.1 | . | . | . | . | . | . | . | . |
| 18 - 44 years | 36 | 1.4 | 36 | 1.3 | 40 | 1.2 | 38 | 1.2 | 60 | 1.6 |
| 45 - 64 years | 704 | 27.3 | 727 | 26.3 | 841 | 26.2 | 792 | 24.1 | 882 | 23.1 |
| 65 - 84 years | 1,718 | 66.6 | 1,871 | 67.7 | 2,159 | 67.1 | 2,291 | 69.7 | 2,649 | 69.3 |
| 85 or more years | 120 | 4.7 | 130 | 4.7 | 176 | 5.5 | 167 | 5.1 | 234 | 6.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,254 | 87.4 | 2,421 | 87.6 | 2,686 | 83.5 | 2,763 | 84.0 |
| African American | 222 | 8.6 | 233 | 8.4 | 388 | 12.1 | 425 | 12.9 |
| American Indian | 5 | 0.2 | 2 | 0.1 | 9 | 0.3 | 7 | 0.2 |
| Asian/Pacific Islander | 28 | 1.1 | 41 | 1.5 | 27 | 0.8 | 26 | 0.8 |
| Other Race | . | . | 41 | 1.5 | 105 | 3.3 | 66 | 2.0 |
| Unavailable | 71 | 2.8 | 26 | 0.9 | 1 | 0.0 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Eye Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 20 | 0.8 | 24 | 0.9 | 18 | 0.6 | 19 | 0.6 |
| Non Hispanic | 2,489 | 96.5 | 2,729 | 98.7 | 3,197 | 99.4 | 3,268 | 99.4 |
| Unknown | 71 | 2.8 | 11 | 0.4 | 1 | 0.0 | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Information not available | 2,580 | 100.0 | 2,764 | 100.0 | 3,216 | 100.0 | 3,288 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,682 | 65.2 | 1,631 | 59.0 | 1,850 | 57.5 | 3,150 | 95.8 | 3,646 | 95.3 |
| Medicaid | 27 | 1.0 | 34 | 1.2 | 29 | 0.9 | 103 | 3.1 | 115 | 3.0 |
| Medicare | 824 | 31.9 | 1,060 | 38.4 | 1,336 | 41.5 | . | . | . | . |
| Other government | 6 | 0.2 | 5 | 0.2 | 1 | 0.0 | 17 | 0.5 | 9 | 0.2 |
| Uninsured | 41 | 1.6 | 32 | 1.2 | . | . | . | . | . | . |
| Other | . | . | 2 | 0.1 | . | . | 17 | 0.5 | 55 | 1.4 |
| Unknown | . | . | . | . | . | . | 1 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Surgical Eye Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,580 | 100.0 | 2,764 | 100.0 | 3,216 | 100.0 | 3,288 | 100.0 |
| All | 2,580 | 100.0 | 2,764 | 100.0 | 3,216 | 100.0 | 3,288 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Tarboro Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 694 | 713 | 779 | 853 | 186 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,328 | \$894 | \$992 | \$896 | \$131 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|-------|------|-------|------|------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 694 | 100.0 | 713 | 100.0 | 778 | 99.9 | 853 | 100.0 | 186 | 100.0 |
| Other | . | . | . | . | 1 | 0.1 | . | . | . | . |
| Age Group | | | | | | | | | | |
| 1 - 17 years | . | . | 2 | 0.3 | 3 | 0.4 | 1 | 0.1 | 1 | 0.5 |
| 18 - 44 years | 46 | 6.6 | 33 | 4.6 | 68 | 8.7 | 62 | 7.3 | 14 | 7.5 |
| 45 - 64 years | 382 | 55.0 | 400 | 56.1 | 396 | 50.8 | 499 | 58.5 | 102 | 54.8 |
| 65 - 84 years | 261 | 37.6 | 274 | 38.4 | 301 | 38.6 | 280 | 32.8 | 67 | 36.0 |
| 85 or more years | 5 | 0.7 | 4 | 0.6 | 11 | 1.4 | 11 | 1.3 | 2 | 1.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------------|-------------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 306 | 44.1 | 293 | 41.1 | 329 | 42.2 | 404 | 47.4 |
| African American | 373 | 53.7 | 301 | 42.2 | 322 | 41.3 | 408 | 47.8 |
| Asian/Pacific Islander | . | . | . | . | 1 | 0.1 | 2 | 0.2 |
| Other Race | 11 | 1.6 | 118 | 16.5 | 127 | 16.3 | 39 | 4.6 |
| Unavailable | 4 | 0.6 | 1 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Tarboro Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 10 | 1.4 | 118 | 16.5 | 127 | 16.3 | 39 | 4.6 |
| Non Hispanic | 674 | 97.1 | 594 | 83.3 | 652 | 83.7 | 814 | 95.4 |
| Unknown | 10 | 1.4 | 1 | 0.1 | . | . | . | . |
| Point of Origin | | | | | | | | |
| Information not available | 694 | 100.0 | 713 | 100.0 | 779 | 100.0 | 853 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 325 | 46.8 | 275 | 38.6 | 265 | 34.0 | 357 | 41.9 | 78 | 41.9 |
| Medicaid | 47 | 6.8 | 70 | 9.8 | 89 | 11.4 | 80 | 9.4 | 15 | 8.1 |
| Medicare | 302 | 43.5 | 339 | 47.5 | 392 | 50.3 | 369 | 43.3 | 81 | 43.5 |
| Other government | 10 | 1.4 | 5 | 0.7 | 7 | 0.9 | 17 | 2.0 | 4 | 2.2 |
| Uninsured | 10 | 1.4 | 24 | 3.4 | 26 | 3.3 | 30 | 3.5 | 8 | 4.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Tarboro Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 694 | 100.0 | 713 | 100.0 | 779 | 100.0 | 853 | 100.0 |
| All | 694 | 100.0 | 713 | 100.0 | 779 | 100.0 | 853 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The Eye Surgery Center of the Carolinas L.P.

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,422 | 8,383 | 8,383 | 8,565 | 8,912 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|----------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,128 | \$90,999 | \$3,593 | \$3,443 | \$3,143 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,035 | 95.4 | 7,955 | 94.9 | 7,945 | 94.8 | 8,175 | 95.4 | 8,497 | 95.3 |
| SC | 348 | 4.1 | 391 | 4.7 | 402 | 4.8 | 359 | 4.2 | 381 | 4.3 |
| VA | 7 | 0.1 | 11 | 0.1 | 7 | 0.1 | 2 | 0.0 | 4 | 0.0 |
| GA | 1 | 0.0 | 5 | 0.1 | 3 | 0.0 | 3 | 0.0 | 4 | 0.0 |
| TN | 1 | 0.0 | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| Other | 30 | 0.4 | 20 | 0.2 | 26 | 0.3 | 26 | 0.3 | 25 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| 1 - 17 years | 21 | 0.2 | 27 | 0.3 | 34 | 0.4 | 29 | 0.3 | 25 | 0.3 |
| 18 - 44 years | 196 | 2.3 | 195 | 2.3 | 195 | 2.3 | 207 | 2.4 | 189 | 2.1 |
| 45 - 64 years | 1,967 | 23.4 | 1,961 | 23.4 | 1,961 | 23.4 | 1,979 | 23.1 | 2,132 | 23.9 |
| 65 - 84 years | 5,862 | 69.6 | 5,785 | 69.0 | 5,798 | 69.2 | 5,918 | 69.1 | 6,060 | 68.0 |
| 85 or more years | 375 | 4.5 | 414 | 4.9 | 394 | 4.7 | 432 | 5.0 | 506 | 5.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,069 | 95.8 | 7,675 | 91.6 | 7,678 | 91.6 | 7,920 | 92.5 |
| African American | 275 | 3.3 | 649 | 7.7 | 646 | 7.7 | 525 | 6.1 |
| American Indian | 40 | 0.5 | 1 | 0.0 | 8 | 0.1 | 1 | 0.0 |
| Asian/Pacific Islander | 20 | 0.2 | 19 | 0.2 | 11 | 0.1 | 12 | 0.1 |
| Other Race | 17 | 0.2 | 38 | 0.5 | 40 | 0.5 | 104 | 1.2 |
| Unavailable | 1 | 0.0 | 1 | 0.0 | . | . | 3 | 0.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
The Eye Surgery Center of the Carolinas L.P.**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 28 | 0.3 | 36 | 0.4 | 40 | 0.5 | 61 | 0.7 |
| Non Hispanic | 8,390 | 99.6 | 8,340 | 99.5 | 8,343 | 99.5 | 8,479 | 99.0 |
| Unknown | 4 | 0.0 | 7 | 0.1 | . | . | 25 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 8,422 | 100.0 | 8,383 | 100.0 | 1,974 | 23.5 | . | . |
| Information not available | . | . | . | . | 6,409 | 76.5 | 8,565 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,048 | 24.3 | 1,992 | 23.8 | 2,247 | 26.8 | 2,259 | 26.4 | 2,266 | 25.4 |
| Medicaid | 197 | 2.3 | 174 | 2.1 | 152 | 1.8 | 168 | 2.0 | 189 | 2.1 |
| Medicare | 6,014 | 71.4 | 6,031 | 71.9 | 5,775 | 68.9 | 5,763 | 67.3 | 6,155 | 69.1 |
| Other government | 129 | 1.5 | 124 | 1.5 | 195 | 2.3 | 226 | 2.6 | 206 | 2.3 |
| Uninsured | 34 | 0.4 | 62 | 0.7 | 14 | 0.2 | 86 | 1.0 | 63 | 0.7 |
| Other | . | . | . | . | . | . | 2 | 0.0 | 33 | 0.4 |
| Unknown | . | . | . | . | . | . | 61 | 0.7 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
The Eye Surgery Center of the Carolinas L.P.**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,422 | 100.0 | 8,383 | 100.0 | 8,383 | 100.0 | 8,565 | 100.0 |
| All | 8,422 | 100.0 | 8,383 | 100.0 | 8,383 | 100.0 | 8,565 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The McDowell Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 24,383 | 27,317 | 26,564 | 2,124 | 2,158 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,155 | \$868 | \$910 | \$4,043 | \$3,475 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|-------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 24,267 | 99.5 | 27,304 | 100.0 | 26,446 | 99.6 | 2,121 | 99.9 | 2,152 | 99.7 |
| SC | 24 | 0.1 | 4 | 0.0 | 12 | 0.0 | . | . | . | . |
| VA | 11 | 0.0 | 2 | 0.0 | 5 | 0.0 | . | . | . | . |
| GA | 10 | 0.0 | . | . | 22 | 0.1 | . | . | . | . |
| TN | 8 | 0.0 | 2 | 0.0 | 8 | 0.0 | . | . | 1 | 0.0 |
| Other | 63 | 0.3 | 5 | 0.0 | 71 | 0.3 | 3 | 0.1 | 5 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 283 | 1.2 | 324 | 1.2 | 293 | 1.1 | 34 | 1.6 | 35 | 1.6 |
| 1 - 17 years | 1,673 | 6.9 | 2,377 | 8.7 | 1,967 | 7.4 | 176 | 8.3 | 108 | 5.0 |
| 18 - 44 years | 6,152 | 25.2 | 6,968 | 25.5 | 6,884 | 25.9 | 508 | 23.9 | 540 | 25.0 |
| 45 - 64 years | 8,866 | 36.4 | 9,239 | 33.8 | 9,647 | 36.3 | 713 | 33.6 | 747 | 34.6 |
| 65 - 84 years | 6,767 | 27.8 | 7,660 | 28.0 | 6,977 | 26.3 | 598 | 28.2 | 640 | 29.7 |
| 85 or more years | 642 | 2.6 | 749 | 2.7 | 796 | 3.0 | 95 | 4.5 | 88 | 4.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 22,773 | 93.4 | 25,308 | 92.6 | 24,030 | 90.5 | 1,991 | 93.7 |
| African American | 714 | 2.9 | 776 | 2.8 | 921 | 3.5 | 84 | 4.0 |
| American Indian | 27 | 0.1 | 16 | 0.1 | 13 | 0.0 | 2 | 0.1 |
| Asian/Pacific Islander | 158 | 0.6 | 246 | 0.9 | 71 | 0.3 | 4 | 0.2 |
| Other Race | 21 | 0.1 | 64 | 0.2 | 104 | 0.4 | 43 | 2.0 |
| Unavailable | 690 | 2.8 | 907 | 3.3 | 1,425 | 5.4 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The McDowell Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 20 | 0.1 | 64 | 0.2 | 104 | 0.4 | 35 | 1.6 |
| Non Hispanic | 24,363 | 99.9 | 27,253 | 99.8 | 26,460 | 99.6 | 2,088 | 98.3 |
| Unknown | . | . | . | . | . | . | 1 | 0.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 17,204 | 70.6 | 20,340 | 74.5 | 17,886 | 67.3 | . | . |
| Clinic or physician's office | 2,811 | 11.5 | 411 | 1.5 | 1,351 | 5.1 | 2,123 | 100.0 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 2 | 0.0 | 9 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 59 | 0.2 | 37 | 0.1 | 25 | 0.1 | 1 | 0.0 |
| Court/law enforcement | 4 | 0.0 | 4 | 0.0 | 7 | 0.0 | . | . |
| Information not available | 4,304 | 17.7 | 6,523 | 23.9 | 7,286 | 27.4 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 9,401 | 38.6 | 11,265 | 41.2 | 8,844 | 33.3 | 688 | 32.4 | 645 | 29.9 |
| Medicaid | 4,472 | 18.3 | 4,969 | 18.2 | 4,907 | 18.5 | 442 | 20.8 | 469 | 21.7 |
| Medicare | 8,222 | 33.7 | 8,272 | 30.3 | 10,371 | 39.0 | 793 | 37.3 | 856 | 39.7 |
| Other government | 980 | 4.0 | 1,233 | 4.5 | 862 | 3.2 | 50 | 2.4 | 35 | 1.6 |
| Uninsured | 1,308 | 5.4 | 1,578 | 5.8 | 1,580 | 5.9 | 151 | 7.1 | 149 | 6.9 |
| Other | . | . | . | . | . | . | . | . | 4 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The McDowell Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 24,244 | 99.4 | 27,262 | 99.8 | 26,519 | 99.8 | 2,099 | 98.8 |
| Discharged, transferred to acute facility | 16 | 0.1 | 4 | 0.0 | 17 | 0.1 | 5 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 58 | 0.2 | 37 | 0.1 | 15 | 0.1 | 19 | 0.9 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 61 | 0.3 | 9 | 0.0 | 11 | 0.0 | . | . |
| Court/Law Enforcement | . | . | 2 | 0.0 | 1 | 0.0 | . | . |
| Expired | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 2 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| All | 24,383 | 100.0 | 27,317 | 100.0 | 26,564 | 100.0 | 2,124 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The North Carolina Baptist Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 725,246 | 720,470 | 74,693 | 49,647 | 31,826 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,840 | \$1,524 | \$5,498 | \$6,643 | \$8,001 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 682,887 | 94.2 | 677,570 | 94.0 | 68,300 | 91.4 | 45,091 | 90.8 | 28,844 | 90.6 |
| SC | 2,414 | 0.3 | 2,605 | 0.4 | 385 | 0.5 | 318 | 0.6 | 191 | 0.6 |
| VA | 31,548 | 4.3 | 31,659 | 4.4 | 4,819 | 6.5 | 3,386 | 6.8 | 2,250 | 7.1 |
| GA | 470 | 0.1 | 529 | 0.1 | 56 | 0.1 | 32 | 0.1 | 24 | 0.1 |
| TN | 1,163 | 0.2 | 996 | 0.1 | 116 | 0.2 | 85 | 0.2 | 70 | 0.2 |
| Other | 6,764 | 0.9 | 7,111 | 1.0 | 1,017 | 1.4 | 735 | 1.5 | 447 | 1.4 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 21,741 | 3.0 | 21,709 | 3.0 | 1,689 | 2.3 | 1,574 | 3.2 | 735 | 2.3 |
| 1 - 17 years | 92,035 | 12.7 | 95,101 | 13.2 | 7,558 | 10.1 | 5,741 | 11.6 | 4,918 | 15.5 |
| 18 - 44 years | 173,166 | 23.9 | 169,616 | 23.5 | 14,398 | 19.3 | 9,914 | 20.0 | 6,728 | 21.1 |
| 45 - 64 years | 241,678 | 33.3 | 238,578 | 33.1 | 26,333 | 35.3 | 17,167 | 34.6 | 11,077 | 34.8 |
| 65 - 84 years | 177,216 | 24.4 | 175,399 | 24.3 | 22,011 | 29.5 | 13,713 | 27.6 | 7,696 | 24.2 |
| 85 or more years | 19,410 | 2.7 | 20,067 | 2.8 | 2,704 | 3.6 | 1,538 | 3.1 | 672 | 2.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 496,654 | 68.5 | 498,398 | 69.2 | 58,455 | 78.3 | 39,550 | 79.7 |
| African American | 164,884 | 22.7 | 160,893 | 22.3 | 12,032 | 16.1 | 7,399 | 14.9 |
| American Indian | 1,732 | 0.2 | 1,403 | 0.2 | 111 | 0.1 | 79 | 0.2 |
| Asian/Pacific Islander | 8,516 | 1.2 | 7,706 | 1.1 | 578 | 0.8 | 373 | 0.8 |
| Other Race | 19,572 | 2.7 | 45,591 | 6.3 | 2,982 | 4.0 | 1,893 | 3.8 |
| Unavailable | 33,888 | 4.7 | 6,479 | 0.9 | 535 | 0.7 | 353 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The North Carolina Baptist Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 47,977 | 6.6 | 43,960 | 6.1 | 2,567 | 3.4 | 1,595 | 3.2 |
| Non Hispanic | 676,347 | 93.3 | 675,745 | 93.8 | 71,613 | 95.9 | 47,714 | 96.1 |
| Unknown | 922 | 0.1 | 765 | 0.1 | 513 | 0.7 | 338 | 0.7 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 150 | 0.0 | 234 | 0.0 | 69,571 | 93.1 | 49,600 | 99.9 |
| Clinic or physician's office | 721,221 | 99.4 | 711,738 | 98.8 | 4,979 | 6.7 | . | . |
| Transfer from a hospital or other health care facility | 1,411 | 0.2 | 5,460 | 0.8 | 106 | 0.1 | 43 | 0.1 |
| Transfer from a SNF, ICF, ALF | . | . | 5 | 0.0 | 7 | 0.0 | 3 | 0.0 |
| Newborn | . | . | 13 | 0.0 | . | . | . | . |
| Court/law enforcement | 7 | 0.0 | 14 | 0.0 | . | . | . | . |
| Information not available | 2,457 | 0.3 | 3,006 | 0.4 | 30 | 0.0 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 381,898 | 52.7 | 361,925 | 50.2 | 36,867 | 49.4 | 27,226 | 54.8 | 16,882 | 53.0 |
| Medicaid | 126,496 | 17.4 | 122,524 | 17.0 | 7,873 | 10.5 | 5,955 | 12.0 | 4,635 | 14.6 |
| Medicare | 144,328 | 19.9 | 159,194 | 22.1 | 18,538 | 24.8 | 13,100 | 26.4 | 7,700 | 24.2 |
| Other government | 14,564 | 2.0 | 12,578 | 1.7 | 1,294 | 1.7 | 1,177 | 2.4 | 873 | 2.7 |
| Uninsured | 50,709 | 7.0 | 54,820 | 7.6 | 3,718 | 5.0 | 1,991 | 4.0 | 1,574 | 4.9 |
| Other | 7,244 | 1.0 | 9,375 | 1.3 | 252 | 0.3 | 198 | 0.4 | 162 | 0.5 |
| Unknown | 7 | 0.0 | 54 | 0.0 | 6,151 | 8.2 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The North Carolina Baptist Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 711,460 | 98.1 | 719,754 | 99.9 | 74,611 | 99.9 | 49,590 | 99.9 |
| Discharged, transferred to acute facility | 32 | 0.0 | 359 | 0.0 | 5 | 0.0 | 6 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 144 | 0.0 | 163 | 0.0 | 15 | 0.0 | 14 | 0.0 |
| Discharged, transferred to rehab facility | 8 | 0.0 | 19 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 14 | 0.0 | 25 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 4 | 0.0 | . | . | . | . | . | . |
| Hospice | 23 | 0.0 | 40 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 28 | 0.0 | 38 | 0.0 | 9 | 0.0 | 4 | 0.0 |
| Court/Law Enforcement | 2 | 0.0 | 3 | 0.0 | . | . | . | . |
| Expired | 4 | 0.0 | 12 | 0.0 | 49 | 0.1 | 33 | 0.1 |
| Other/Unknown | 13,527 | 1.9 | 57 | 0.0 | . | . | . | . |
| All | 725,246 | 100.0 | 720,470 | 100.0 | 74,693 | 100.0 | 49,647 | 100.0 |

Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics The Surgical Center of Morehead City

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 |
| Total Number of Visits | 4,276 | 3,497 | 3,999 | 3,977 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 |
| Average Patient Charges | \$9,217 | \$7,314 | \$7,152 | \$7,463 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 4,263 | 99.7 | 3,484 | 99.6 | 3,987 | 99.7 | 3,963 | 99.6 |
| SC | 1 | 0.0 | . | . | . | . | 4 | 0.1 |
| VA | 1 | 0.0 | . | . | . | . | 2 | 0.1 |
| TN | 1 | 0.0 | 4 | 0.1 | . | . | . | . |
| Other | 10 | 0.2 | 9 | 0.3 | 12 | 0.3 | 8 | 0.2 |
| Age Group | | | | | | | | |
| Less than 1 year | 11 | 0.3 | 1 | 0.0 | 8 | 0.2 | 3 | 0.1 |
| 1 - 17 years | 39 | 0.9 | 13 | 0.4 | 48 | 1.2 | 38 | 1.0 |
| 18 - 44 years | 651 | 15.2 | 473 | 13.5 | 551 | 13.8 | 464 | 11.7 |
| 45 - 64 years | 1,537 | 35.9 | 1,194 | 34.1 | 1,338 | 33.5 | 1,380 | 34.7 |
| 65 - 84 years | 1,922 | 44.9 | 1,688 | 48.3 | 1,934 | 48.4 | 1,957 | 49.2 |
| 85 or more years | 116 | 2.7 | 128 | 3.7 | 120 | 3.0 | 135 | 3.4 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,825 | 89.5 | 3,270 | 93.5 | 3,638 | 91.0 | 3,533 | 88.8 |
| African American | 220 | 5.1 | 136 | 3.9 | 170 | 4.3 | 167 | 4.2 |
| American Indian | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 14 | 0.3 | 14 | 0.4 | 17 | 0.4 | 20 | 0.5 |
| Other Race | 216 | 5.1 | 77 | 2.2 | 38 | 1.0 | 29 | 0.7 |
| Unavailable | . | . | . | . | 135 | 3.4 | 228 | 5.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
The Surgical Center of Morehead City

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 17 | 0.4 | 13 | 0.4 | 3 | 0.1 | . | . |
| Non Hispanic | 4,259 | 99.6 | 3,484 | 99.6 | 831 | 20.8 | . | . |
| Unknown | . | . | . | . | 3,165 | 79.1 | 3,977 | 100.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 24 | 0.6 | 19 | 0.5 | 10 | 0.3 | . | . |
| Information not available | 4,252 | 99.4 | 3,478 | 99.5 | 3,989 | 99.7 | 3,977 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 1,484 | 34.7 | 1,025 | 29.3 | 1,065 | 26.6 | 1,213 | 30.5 |
| Medicaid | 126 | 2.9 | 145 | 4.1 | 164 | 4.1 | 41 | 1.0 |
| Medicare | 2,099 | 49.1 | 1,978 | 56.6 | 2,223 | 55.6 | 2,265 | 57.0 |
| Other government | 83 | 1.9 | 91 | 2.6 | 112 | 2.8 | 120 | 3.0 |
| Uninsured | 41 | 1.0 | 4 | 0.1 | 15 | 0.4 | 20 | 0.5 |
| Other | . | . | . | . | 330 | 8.3 | 318 | 8.0 |
| Unknown | 443 | 10.4 | 254 | 7.3 | 90 | 2.3 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
The Surgical Center of Morehead City

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,270 | 99.9 | 3,490 | 99.8 | 3,997 | 99.9 | 3,977 | 100.0 |
| Discharged, transferred to acute facility | 6 | 0.1 | 7 | 0.2 | 2 | 0.1 | . | . |
| All | 4,276 | 100.0 | 3,497 | 100.0 | 3,999 | 100.0 | 3,977 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Transylvania Regional Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 29,585 | 29,187 | 23,504 | 1,567 | 2,778 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,794 | \$1,696 | \$1,626 | \$5,184 | \$4,756 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 29,117 | 98.4 | 28,849 | 98.8 | 22,980 | 97.8 | 1,544 | 98.5 | 2,735 | 98.5 |
| SC | 85 | 0.3 | 111 | 0.4 | 156 | 0.7 | 7 | 0.4 | 14 | 0.5 |
| VA | 7 | 0.0 | 5 | 0.0 | 19 | 0.1 | . | . | . | . |
| GA | 39 | 0.1 | 41 | 0.1 | 45 | 0.2 | 1 | 0.1 | 5 | 0.2 |
| TN | 13 | 0.0 | 13 | 0.0 | 18 | 0.1 | . | . | 3 | 0.1 |
| Other | 324 | 1.1 | 168 | 0.6 | 286 | 1.2 | 15 | 1.0 | 21 | 0.8 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 115 | 0.4 | 147 | 0.5 | 180 | 0.8 | 19 | 1.2 | 10 | 0.4 |
| 1 - 17 years | 838 | 2.8 | 1,013 | 3.5 | 855 | 3.6 | 53 | 3.4 | 91 | 3.3 |
| 18 - 44 years | 3,348 | 11.3 | 3,336 | 11.4 | 2,775 | 11.8 | 146 | 9.3 | 233 | 8.4 |
| 45 - 64 years | 7,997 | 27.0 | 7,470 | 25.6 | 5,830 | 24.8 | 305 | 19.5 | 556 | 20.0 |
| 65 - 84 years | 14,841 | 50.2 | 14,535 | 49.8 | 11,714 | 49.8 | 931 | 59.4 | 1,666 | 60.0 |
| 85 or more years | 2,446 | 8.3 | 2,686 | 9.2 | 2,150 | 9.1 | 113 | 7.2 | 222 | 8.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 28,166 | 95.2 | 27,733 | 95.0 | 20,129 | 85.6 | 1,503 | 95.9 |
| African American | 716 | 2.4 | 856 | 2.9 | 670 | 2.9 | 38 | 2.4 |
| American Indian | 36 | 0.1 | 5 | 0.0 | 2,307 | 9.8 | . | . |
| Asian/Pacific Islander | 37 | 0.1 | 55 | 0.2 | 62 | 0.3 | 3 | 0.2 |
| Other Race | 11 | 0.0 | 25 | 0.1 | 135 | 0.6 | 22 | 1.4 |
| Unavailable | 619 | 2.1 | 513 | 1.8 | 201 | 0.9 | 1 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Transylvania Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|-------|--------|------|--------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 11 | 0.0 | 25 | 0.1 | 2,417 | 10.3 | 1 | 0.1 |
| Non Hispanic | 29,574 | 100.0 | 28,955 | 99.2 | 20,886 | 88.9 | 1,566 | 99.9 |
| Unknown | . | . | 207 | 0.7 | 201 | 0.9 | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 9,207 | 31.1 | 20,728 | 71.0 | 23,502 | 100.0 | 1,567 | 100.0 |
| Clinic or physician's office | 19,938 | 67.4 | 8,151 | 27.9 | . | . | . | . |
| Transfer from a hospital or other health care facility | 9 | 0.0 | . | . | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 3 | 0.0 | 5 | 0.0 | . | . | . | . |
| Newborn | . | . | . | . | 2 | 0.0 | . | . |
| Information not available | 428 | 1.4 | 303 | 1.0 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 9,378 | 31.7 | 9,325 | 31.9 | 5,769 | 24.5 | 531 | 33.9 | 755 | 27.2 |
| Medicaid | 2,609 | 8.8 | 2,332 | 8.0 | 2,206 | 9.4 | 119 | 7.6 | 125 | 4.5 |
| Medicare | 16,015 | 54.1 | 15,812 | 54.2 | 14,616 | 62.2 | 906 | 57.8 | 1,845 | 66.4 |
| Other government | 639 | 2.2 | 433 | 1.5 | 119 | 0.5 | 11 | 0.7 | 14 | 0.5 |
| Uninsured | 944 | 3.2 | 1,278 | 4.4 | 772 | 3.3 | . | . | 39 | 1.4 |
| Unknown | . | . | 7 | 0.0 | 22 | 0.1 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Transylvania Regional Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 29,553 | 99.9 | 29,135 | 99.8 | 23,461 | 99.8 | 1,554 | 99.2 |
| Discharged, transferred to acute facility | 5 | 0.0 | 19 | 0.1 | 4 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 8 | 0.0 | 9 | 0.0 | 4 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 7 | 0.0 | 3 | 0.0 | 6 | 0.0 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | 12 | 0.0 | 19 | 0.1 | 28 | 0.1 | 13 | 0.8 |
| All | 29,585 | 100.0 | 29,187 | 100.0 | 23,504 | 100.0 | 1,567 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,533 | 5,011 | 5,506 | 5,381 | 3,534 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,688 | \$1,631 | \$1,577 | \$1,533 | \$1,515 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,505 | 99.4 | 4,960 | 99.0 | 5,447 | 98.9 | 5,311 | 98.7 | 3,483 | 98.6 |
| SC | 4 | 0.1 | 2 | 0.0 | 4 | 0.1 | 7 | 0.1 | 6 | 0.2 |
| VA | 17 | 0.4 | 34 | 0.7 | 47 | 0.9 | 47 | 0.9 | 35 | 1.0 |
| GA | . | . | 1 | 0.0 | 1 | 0.0 | 3 | 0.1 | 3 | 0.1 |
| TN | 1 | 0.0 | . | . | . | . | . | . | . | . |
| Other | 6 | 0.1 | 14 | 0.3 | 7 | 0.1 | 13 | 0.2 | 7 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | . | . | . | . | . | . | 2 | 0.0 | . | . |
| 1 - 17 years | . | . | 3 | 0.1 | 6 | 0.1 | 3 | 0.1 | 2 | 0.1 |
| 18 - 44 years | 381 | 8.4 | 502 | 10.0 | 608 | 11.0 | 570 | 10.6 | 282 | 8.0 |
| 45 - 64 years | 3,040 | 67.1 | 3,378 | 67.4 | 3,866 | 70.2 | 3,754 | 69.8 | 2,142 | 60.6 |
| 65 - 84 years | 1,085 | 23.9 | 1,105 | 22.1 | 1,007 | 18.3 | 1,023 | 19.0 | 1,081 | 30.6 |
| 85 or more years | 27 | 0.6 | 23 | 0.5 | 19 | 0.3 | 29 | 0.5 | 27 | 0.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,494 | 77.1 | 3,880 | 77.4 | 3,856 | 70.0 | 2,309 | 42.9 |
| African American | 912 | 20.1 | 1,016 | 20.3 | 1,033 | 18.8 | 398 | 7.4 |
| American Indian | 1 | 0.0 | . | . | . | . | 1 | 0.0 |
| Asian/Pacific Islander | 43 | 0.9 | 65 | 1.3 | 51 | 0.9 | 19 | 0.4 |
| Other Race | 47 | 1.0 | 50 | 1.0 | 51 | 0.9 | 12 | 0.2 |
| Unavailable | 36 | 0.8 | . | . | 515 | 9.4 | 2,642 | 49.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 44 | 1.0 | 52 | 1.0 | 51 | 0.9 | 7 | 0.1 |
| Non Hispanic | 4,452 | 98.2 | 4,959 | 99.0 | 4,416 | 80.2 | 1 | 0.0 |
| Unknown | 37 | 0.8 | . | . | 1,039 | 18.9 | 5,373 | 99.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | . | . | . | . | 1,940 | 35.2 | . | . |
| Information not available | 4,533 | 100.0 | 5,011 | 100.0 | 3,566 | 64.8 | 5,381 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 407 | 9.0 | 97 | 1.9 | 2,423 | 44.0 | 4,172 | 77.5 | 1,729 | 48.9 |
| Medicaid | 13 | 0.3 | 24 | 0.5 | 37 | 0.7 | 27 | 0.5 | 17 | 0.5 |
| Medicare | 757 | 16.7 | 862 | 17.2 | 858 | 15.6 | 965 | 17.9 | 1,037 | 29.3 |
| Other government | 15 | 0.3 | 23 | 0.5 | 8 | 0.1 | 3 | 0.1 | 562 | 15.9 |
| Uninsured | 11 | 0.2 | 18 | 0.4 | 28 | 0.5 | . | . | . | . |
| Other | 3,330 | 73.5 | 3,987 | 79.6 | 2,152 | 39.1 | 193 | 3.6 | 189 | 5.3 |
| Unknown | . | . | . | . | . | . | 21 | 0.4 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,533 | 100.0 | 5,011 | 100.0 | 5,506 | 100.0 | 5,381 | 100.0 |
| All | 4,533 | 100.0 | 5,011 | 100.0 | 5,506 | 100.0 | 5,381 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Gastroenterology

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 3,887 | 4,231 | 4,366 | 3,811 | 142 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,259 | \$1,226 | \$1,280 | \$1,264 | \$779 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 3,868 | 99.5 | 4,210 | 99.5 | 4,353 | 99.7 | 3,788 | 99.4 | 141 | 99.3 |
| SC | 1 | 0.0 | 4 | 0.1 | 2 | 0.0 | 4 | 0.1 | . | . |
| VA | 4 | 0.1 | 5 | 0.1 | 4 | 0.1 | 8 | 0.2 | . | . |
| TN | 1 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| Other | 13 | 0.3 | 11 | 0.3 | 7 | 0.2 | 11 | 0.3 | 1 | 0.7 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 16 | 0.4 | 27 | 0.6 | 54 | 1.2 | 56 | 1.5 | . | . |
| 18 - 44 years | 628 | 16.2 | 702 | 16.6 | 824 | 18.9 | 737 | 19.3 | 13 | 9.2 |
| 45 - 64 years | 2,082 | 53.6 | 2,304 | 54.5 | 2,304 | 52.8 | 2,047 | 53.7 | 76 | 53.5 |
| 65 - 84 years | 1,119 | 28.8 | 1,169 | 27.6 | 1,123 | 25.7 | 910 | 23.9 | 52 | 36.6 |
| 85 or more years | 42 | 1.1 | 29 | 0.7 | 61 | 1.4 | 61 | 1.6 | 1 | 0.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,332 | 60.0 | 2,488 | 58.8 | 2,571 | 58.9 | 2,155 | 56.5 |
| African American | 1,436 | 36.9 | 1,562 | 36.9 | 1,597 | 36.6 | 1,364 | 35.8 |
| American Indian | 15 | 0.4 | 15 | 0.4 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 68 | 1.7 | 87 | 2.1 | 73 | 1.7 | 59 | 1.5 |
| Other Race | . | . | 19 | 0.4 | 37 | 0.8 | 49 | 1.3 |
| Unavailable | 36 | 0.9 | 60 | 1.4 | 87 | 2.0 | 184 | 4.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Gastroenterology

| Patient Characteristics | Fiscal Year | | | | | | | |
|----------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Non Hispanic | 3,887 | 100.0 | 4,231 | 100.0 | 4,366 | 100.0 | 3,811 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 3,887 | 100.0 | 4,231 | 100.0 | 4,366 | 100.0 | 3,811 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,832 | 72.9 | 2,962 | 70.0 | 3,067 | 70.2 | 2,691 | 70.6 | 87 | 61.3 |
| Medicaid | 202 | 5.2 | 212 | 5.0 | 212 | 4.9 | 204 | 5.4 | 6 | 4.2 |
| Medicare | 833 | 21.4 | 1,042 | 24.6 | 1,063 | 24.3 | 884 | 23.2 | 49 | 34.5 |
| Uninsured | 16 | 0.4 | 14 | 0.3 | 24 | 0.5 | 32 | 0.8 | . | . |
| Other | 4 | 0.1 | 1 | 0.0 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Gastroenterology

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 3,887 | 100.0 | 4,231 | 100.0 | 4,366 | 100.0 | 3,811 | 100.0 |
| All | 3,887 | 100.0 | 4,231 | 100.0 | 4,366 | 100.0 | 3,811 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Orthopaedics Surgery Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 1,796 | 619 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$7,294 | \$7,719 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,776 | 98.9 | 612 | 98.9 |
| SC | 3 | 0.2 | 2 | 0.3 |
| VA | 4 | 0.2 | 2 | 0.3 |
| GA | 1 | 0.1 | . | . |
| TN | 1 | 0.1 | . | . |
| Other | 11 | 0.6 | 3 | 0.5 |
| Age Group | | | | |
| 1 - 17 years | 196 | 10.9 | 67 | 10.8 |
| 18 - 44 years | 689 | 38.4 | 255 | 41.2 |
| 45 - 64 years | 709 | 39.5 | 245 | 39.6 |
| 65 - 84 years | 198 | 11.0 | 52 | 8.4 |
| 85 or more years | 4 | 0.2 | . | . |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,402 | 78.1 | 505 | 81.6 |
| African American | 250 | 13.9 | 83 | 13.4 |
| American Indian | 1 | 0.1 | . | . |
| Asian/Pacific Islander | 7 | 0.4 | 2 | 0.3 |
| Other Race | 136 | 7.6 | 29 | 4.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Triangle Orthopaedics Surgery Center**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 53 | 3.0 | 9 | 1.5 |
| Non Hispanic | 1,743 | 97.0 | 610 | 98.5 |
| Point of Origin | | | | |
| Information not available | 1,796 | 100.0 | 619 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,208 | 67.3 | 441 | 71.2 |
| Medicaid | 90 | 5.0 | 24 | 3.9 |
| Medicare | 198 | 11.0 | 52 | 8.4 |
| Other government | 275 | 15.3 | 81 | 13.1 |
| Uninsured | 22 | 1.2 | 12 | 1.9 |
| Other | 3 | 0.2 | 9 | 1.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Triangle Orthopaedics Surgery Center

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,796 | 100.0 | 619 | 100.0 |
| All | 1,796 | 100.0 | 619 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 57,445 | 64,779 | 68,760 | 10,502 | 10,188 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,536 | \$2,939 | \$2,607 | \$8,660 | \$7,804 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 50,986 | 88.8 | 56,837 | 87.7 | 59,741 | 86.9 | 9,192 | 87.5 | 8,871 | 87.1 |
| SC | 5,951 | 10.4 | 7,290 | 11.3 | 7,922 | 11.5 | 1,209 | 11.5 | 1,190 | 11.7 |
| VA | 12 | 0.0 | 30 | 0.0 | 32 | 0.0 | . | . | . | . |
| GA | 17 | 0.0 | 36 | 0.1 | 40 | 0.1 | 3 | 0.0 | 4 | 0.0 |
| TN | 3 | 0.0 | 17 | 0.0 | 18 | 0.0 | 3 | 0.0 | 5 | 0.0 |
| Other | 476 | 0.8 | 569 | 0.9 | 1,007 | 1.5 | 95 | 0.9 | 118 | 1.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 789 | 1.4 | 735 | 1.1 | 916 | 1.3 | 133 | 1.3 | 34 | 0.3 |
| 1 - 17 years | 3,384 | 5.9 | 3,892 | 6.0 | 4,102 | 6.0 | 508 | 4.8 | 498 | 4.9 |
| 18 - 44 years | 12,938 | 22.5 | 14,018 | 21.6 | 15,382 | 22.4 | 2,188 | 20.8 | 2,133 | 20.9 |
| 45 - 64 years | 21,648 | 37.7 | 23,047 | 35.6 | 22,589 | 32.9 | 3,929 | 37.4 | 3,910 | 38.4 |
| 65 - 84 years | 16,777 | 29.2 | 19,648 | 30.3 | 21,718 | 31.6 | 3,329 | 31.7 | 3,307 | 32.5 |
| 85 or more years | 1,909 | 3.3 | 3,439 | 5.3 | 4,053 | 5.9 | 415 | 4.0 | 306 | 3.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 40,815 | 71.1 | 47,135 | 72.8 | 50,862 | 74.0 | 8,093 | 77.1 |
| African American | 12,340 | 21.5 | 13,415 | 20.7 | 13,642 | 19.8 | 2,002 | 19.1 |
| American Indian | 96 | 0.2 | 70 | 0.1 | 95 | 0.1 | 14 | 0.1 |
| Asian/Pacific Islander | 180 | 0.3 | 200 | 0.3 | 149 | 0.2 | 25 | 0.2 |
| Other Race | 3,502 | 6.1 | 3,534 | 5.5 | 3,421 | 5.0 | 336 | 3.2 |
| Unavailable | 512 | 0.9 | 425 | 0.7 | 591 | 0.9 | 32 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 3,241 | 5.6 | 3,461 | 5.3 | 3,483 | 5.1 | 342 | 3.3 |
| Non Hispanic | 53,119 | 92.5 | 58,754 | 90.7 | 57,637 | 83.8 | 10,000 | 95.2 |
| Unknown | 1,085 | 1.9 | 2,564 | 4.0 | 7,640 | 11.1 | 160 | 1.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 56,892 | 99.0 | 64,168 | 99.1 | 68,196 | 99.2 | 10,419 | 99.2 |
| Clinic or physician's office | 152 | 0.3 | 53 | 0.1 | 75 | 0.1 | 9 | 0.1 |
| Transfer from a hospital or other health care facility | 367 | 0.6 | 490 | 0.8 | 395 | 0.6 | 49 | 0.5 |
| Transfer from a SNF, ICF, ALF | 25 | 0.0 | 66 | 0.1 | 76 | 0.1 | 25 | 0.2 |
| Newborn | 7 | 0.0 | . | . | 2 | 0.0 | . | . |
| Court/law enforcement | . | . | 2 | 0.0 | 14 | 0.0 | . | . |
| Information not available | 2 | 0.0 | . | . | 2 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 21,644 | 37.7 | 21,072 | 32.5 | 20,940 | 30.5 | 3,934 | 37.5 | 3,906 | 38.3 |
| Medicaid | 8,594 | 15.0 | 10,190 | 15.7 | 10,873 | 15.8 | 1,293 | 12.3 | 1,236 | 12.1 |
| Medicare | 20,848 | 36.3 | 26,489 | 40.9 | 30,820 | 44.8 | 4,528 | 43.1 | 4,317 | 42.4 |
| Other government | 783 | 1.4 | 828 | 1.3 | 990 | 1.4 | 293 | 2.8 | 281 | 2.8 |
| Uninsured | 5,075 | 8.8 | 5,583 | 8.6 | 4,409 | 6.4 | 311 | 3.0 | 354 | 3.5 |
| Other | 462 | 0.8 | 554 | 0.9 | 701 | 1.0 | 135 | 1.3 | 94 | 0.9 |
| Unknown | 39 | 0.1 | 63 | 0.1 | 27 | 0.0 | 8 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 57,162 | 99.5 | 64,428 | 99.5 | 68,532 | 99.7 | 10,399 | 99.0 |
| Discharged, transferred to acute facility | 37 | 0.1 | 74 | 0.1 | 84 | 0.1 | 38 | 0.4 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 47 | 0.1 | 75 | 0.1 | 72 | 0.1 | 47 | 0.4 |
| Discharged, transferred to rehab facility | 3 | 0.0 | 11 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 1 | 0.0 | . | . | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | 147 | 0.3 | 137 | 0.2 | 14 | 0.0 | 1 | 0.0 |
| Hospice | 5 | 0.0 | 4 | 0.0 | 5 | 0.0 | . | . |
| Left against medical advice | 39 | 0.1 | 40 | 0.1 | 46 | 0.1 | . | . |
| Court/Law Enforcement | 1 | 0.0 | 4 | 0.0 | 2 | 0.0 | 13 | 0.1 |
| Expired | 3 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Other/Unknown | . | . | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 |
| All | 57,445 | 100.0 | 64,779 | 100.0 | 68,760 | 100.0 | 10,502 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union West Surgery Center

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 1,915 | 1,667 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,768 | 92.3 | 1,584 | 95.0 |
| SC | 141 | 7.4 | 76 | 4.6 |
| TN | 2 | 0.1 | . | . |
| Other | 4 | 0.2 | 7 | 0.4 |
| Age Group | | | | |
| Less than 1 year | 124 | 6.5 | 135 | 8.1 |
| 1 - 17 years | 278 | 14.5 | 235 | 14.1 |
| 18 - 44 years | 164 | 8.6 | 149 | 8.9 |
| 45 - 64 years | 438 | 22.9 | 417 | 25.0 |
| 65 - 84 years | 873 | 45.6 | 722 | 43.3 |
| 85 or more years | 38 | 2.0 | 9 | 0.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1,531 | 79.9 | 570 | 34.2 |
| African American | 236 | 12.3 | 91 | 5.5 |
| Asian/Pacific Islander | 32 | 1.7 | 7 | 0.4 |
| Other Race | 109 | 5.7 | 58 | 3.5 |
| Unavailable | 7 | 0.4 | 941 | 56.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union West Surgery Center

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 77 | 4.0 | 37 | 2.2 |
| Non Hispanic | 1,831 | 95.6 | 688 | 41.3 |
| Unknown | 7 | 0.4 | 942 | 56.5 |
| Point of Origin | | | | |
| Information not available | 1,915 | 100.0 | 1,667 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 920 | 48.0 | 808 | 48.5 |
| Medicaid | 243 | 12.7 | 203 | 12.2 |
| Medicare | 675 | 35.2 | 609 | 36.5 |
| Other government | 9 | 0.5 | 8 | 0.5 |
| Uninsured | 18 | 0.9 | 15 | 0.9 |
| Unknown | 50 | 2.6 | 24 | 1.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Union West Surgery Center

| Patient Characteristics | Fiscal Year | | | |
|---|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,912 | 99.8 | 1,662 | 99.7 |
| Discharged, transferred to acute facility | 3 | 0.2 | 4 | 0.2 |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.1 |
| All | 1,915 | 100.0 | 1,667 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics University of North Carolina Hospitals

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 461,357 | 467,873 | 438,762 | 51,895 | 50,901 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,196 | \$1,980 | \$1,889 | \$5,751 | \$5,380 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 452,341 | 98.0 | 458,697 | 98.0 | 429,974 | 98.0 | 50,510 | 97.3 | 49,523 | 97.3 |
| SC | 2,050 | 0.4 | 1,917 | 0.4 | 1,938 | 0.4 | 325 | 0.6 | 369 | 0.7 |
| VA | 3,810 | 0.8 | 3,817 | 0.8 | 3,546 | 0.8 | 620 | 1.2 | 579 | 1.1 |
| GA | 319 | 0.1 | 345 | 0.1 | 385 | 0.1 | 61 | 0.1 | 34 | 0.1 |
| TN | 196 | 0.0 | 263 | 0.1 | 266 | 0.1 | 22 | 0.0 | 26 | 0.1 |
| Other | 2,641 | 0.6 | 2,834 | 0.6 | 2,653 | 0.6 | 357 | 0.7 | 370 | 0.7 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 13,418 | 2.9 | 10,335 | 2.2 | 9,156 | 2.1 | 1,260 | 2.4 | 669 | 1.3 |
| 1 - 17 years | 56,205 | 12.2 | 48,933 | 10.5 | 42,529 | 9.7 | 5,828 | 11.2 | 6,204 | 12.2 |
| 18 - 44 years | 123,679 | 26.8 | 127,939 | 27.3 | 119,411 | 27.2 | 11,398 | 22.0 | 11,298 | 22.2 |
| 45 - 64 years | 158,951 | 34.5 | 162,586 | 34.8 | 157,446 | 35.9 | 20,361 | 39.2 | 20,361 | 40.0 |
| 65 - 84 years | 98,519 | 21.4 | 106,209 | 22.7 | 99,267 | 22.6 | 12,100 | 23.3 | 11,467 | 22.5 |
| 85 or more years | 10,585 | 2.3 | 11,871 | 2.5 | 10,953 | 2.5 | 948 | 1.8 | 902 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 287,519 | 62.3 | 293,057 | 62.6 | 276,299 | 63.0 | 34,265 | 66.0 |
| African American | 103,051 | 22.3 | 105,570 | 22.6 | 97,294 | 22.2 | 10,815 | 20.8 |
| American Indian | 2,733 | 0.6 | 2,697 | 0.6 | 2,267 | 0.5 | 385 | 0.7 |
| Asian/Pacific Islander | 7,426 | 1.6 | 6,951 | 1.5 | 6,348 | 1.4 | 578 | 1.1 |
| Other Race | 43,385 | 9.4 | 41,084 | 8.8 | 37,053 | 8.4 | 4,026 | 7.8 |
| Unavailable | 17,243 | 3.7 | 18,514 | 4.0 | 19,501 | 4.4 | 1,826 | 3.5 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics University of North Carolina Hospitals

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 33,579 | 7.3 | 29,581 | 6.3 | 25,178 | 5.7 | 2,432 | 4.7 |
| Non Hispanic | 385,765 | 83.6 | 381,575 | 81.6 | 346,232 | 78.9 | 31,661 | 61.0 |
| Unknown | 42,013 | 9.1 | 56,717 | 12.1 | 67,352 | 15.4 | 17,802 | 34.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 352,183 | 76.3 | 257,781 | 55.1 | 234,110 | 53.4 | 23,998 | 46.2 |
| Clinic or physician's office | 103,498 | 22.4 | 207,209 | 44.3 | 199,843 | 45.5 | 23,909 | 46.1 |
| Transfer from a hospital or other health care facility | 4,023 | 0.9 | 1,921 | 0.4 | 3,851 | 0.9 | 3,657 | 7.0 |
| Transfer from a SNF, ICF, ALF | 31 | 0.0 | 92 | 0.0 | 103 | 0.0 | 11 | 0.0 |
| Newborn | 1 | 0.0 | 3 | 0.0 | 3 | 0.0 | . | . |
| Court/law enforcement | 438 | 0.1 | 818 | 0.2 | 826 | 0.2 | 285 | 0.5 |
| Information not available | 1,183 | 0.3 | 49 | 0.0 | 26 | 0.0 | 35 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 206,945 | 44.9 | 194,006 | 41.5 | 165,638 | 37.8 | 21,551 | 41.5 | 16,446 | 32.3 |
| Medicaid | 71,576 | 15.5 | 62,359 | 13.3 | 47,558 | 10.8 | 3,654 | 7.0 | 4,343 | 8.5 |
| Medicare | 98,169 | 21.3 | 121,741 | 26.0 | 137,640 | 31.4 | 16,727 | 32.2 | 16,188 | 31.8 |
| Other government | 23,138 | 5.0 | 27,867 | 6.0 | 27,193 | 6.2 | 3,356 | 6.5 | 3,393 | 6.7 |
| Uninsured | 56,158 | 12.2 | 55,417 | 11.8 | 53,958 | 12.3 | 5,389 | 10.4 | 4,557 | 9.0 |
| Other | 5,371 | 1.2 | 6,483 | 1.4 | 6,775 | 1.5 | 1,050 | 2.0 | 5,974 | 11.7 |
| Unknown | . | . | . | . | . | . | 168 | 0.3 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics University of North Carolina Hospitals

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 460,341 | 99.8 | 467,567 | 99.9 | 438,679 | 100.0 | 51,895 | 100.0 |
| Discharged, transferred to acute facility | 189 | 0.0 | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 73 | 0.0 | 5 | 0.0 | 6 | 0.0 | . | . |
| Discharged, transferred to rehab facility | 27 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 17 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 18 | 0.0 | . | . | 1 | 0.0 | . | . |
| Hospice | 124 | 0.0 | 3 | 0.0 | . | . | . | . |
| Left against medical advice | 372 | 0.1 | 284 | 0.1 | 71 | 0.0 | . | . |
| Court/Law Enforcement | 109 | 0.0 | . | . | . | . | . | . |
| Expired | 12 | 0.0 | 10 | 0.0 | 2 | 0.0 | . | . |
| Other/Unknown | 75 | 0.0 | . | . | 2 | 0.0 | . | . |
| All | 461,357 | 100.0 | 467,873 | 100.0 | 438,762 | 100.0 | 51,895 | 100.0 |

Beginning in 2012, data collection was expanded to include all Outpatient CPT-4 codes
Source: Truven Health Analytics (formerly Thomson Healthcare)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Valdese Hospital

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|--------|-------|-------|
| | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,375 | 27,611 | 6,153 | 5,854 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|---------|---------|---------|
| | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,349 | \$4,048 | \$8,810 | \$7,961 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | |
| NC | 5,351 | 99.6 | 27,435 | 99.4 | 6,131 | 99.6 | 5,825 | 99.5 |
| SC | 3 | 0.1 | 11 | 0.0 | 1 | 0.0 | 3 | 0.1 |
| VA | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | 3 | 0.1 |
| GA | . | . | 5 | 0.0 | . | . | 3 | 0.1 |
| TN | 3 | 0.1 | 8 | 0.0 | . | . | 3 | 0.1 |
| Other | 17 | 0.3 | 151 | 0.5 | 20 | 0.3 | 17 | 0.3 |
| Age Group | | | | | | | | |
| Less than 1 year | 8 | 0.1 | 52 | 0.2 | 5 | 0.1 | 7 | 0.1 |
| 1 - 17 years | 111 | 2.1 | 545 | 2.0 | 109 | 1.8 | 163 | 2.8 |
| 18 - 44 years | 908 | 16.9 | 4,984 | 18.1 | 1,267 | 20.6 | 1,161 | 19.8 |
| 45 - 64 years | 2,337 | 43.5 | 11,663 | 42.2 | 2,602 | 42.3 | 2,360 | 40.3 |
| 65 - 84 years | 1,708 | 31.8 | 9,001 | 32.6 | 1,894 | 30.8 | 1,869 | 31.9 |
| 85 or more years | 303 | 5.6 | 1,366 | 4.9 | 276 | 4.5 | 294 | 5.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 5,015 | 93.3 | 25,778 | 93.4 | 5,747 | 93.4 |
| African American | 244 | 4.5 | 1,229 | 4.5 | 299 | 4.9 |
| American Indian | . | . | 8 | 0.0 | 1 | 0.0 |
| Asian/Pacific Islander | 24 | 0.4 | 134 | 0.5 | 12 | 0.2 |
| Other Race | 56 | 1.0 | 295 | 1.1 | 45 | 0.7 |
| Unavailable | 36 | 0.7 | 167 | 0.6 | 49 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Valdese Hospital

| Patient Characteristics | Fiscal Year | | | | | |
|--|-------------|------|--------|------|-------|------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 51 | 0.9 | 305 | 1.1 | 31 | 0.5 |
| Non Hispanic | 5,218 | 97.1 | 25,798 | 93.4 | 5,930 | 96.4 |
| Unknown | 106 | 2.0 | 1,508 | 5.5 | 192 | 3.1 |
| Point of Origin | | | | | | |
| Non-health care facility | 5,370 | 99.9 | 27,568 | 99.8 | 6,144 | 99.9 |
| Clinic or physician's office | 4 | 0.1 | 37 | 0.1 | 9 | 0.1 |
| Transfer from a hospital or other health care facility | . | . | 4 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | 2 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | |
| Commercial/HMO | 2,131 | 39.6 | 8,910 | 32.3 | 2,070 | 33.6 | 2,062 | 35.2 |
| Medicaid | 503 | 9.4 | 2,972 | 10.8 | 718 | 11.7 | 598 | 10.2 |
| Medicare | 2,354 | 43.8 | 13,796 | 50.0 | 2,749 | 44.7 | 2,601 | 44.4 |
| Other government | 127 | 2.4 | 779 | 2.8 | 244 | 4.0 | 231 | 3.9 |
| Uninsured | 201 | 3.7 | 839 | 3.0 | 142 | 2.3 | 152 | 2.6 |
| Other | 54 | 1.0 | 301 | 1.1 | 49 | 0.8 | 54 | 0.9 |
| Unknown | 5 | 0.1 | 14 | 0.1 | 181 | 2.9 | 156 | 2.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Valdese Hospital

| Patient Characteristics | Fiscal Year | | | | | |
|--|--------------|--------------|---------------|--------------|--------------|--------------|
| | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 5,344 | 99.4 | 27,497 | 99.6 | 6,030 | 98.0 |
| Discharged, transferred to acute facility | 5 | 0.1 | 14 | 0.1 | 1 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 5 | 0.1 | 51 | 0.2 | 33 | 0.5 |
| Discharged, transferred to long term acute care facility (LTAC) | 16 | 0.3 | 17 | 0.1 | . | . |
| Discharged, transferred to psychiatric facility | 4 | 0.1 | 13 | 0.0 | 22 | 0.4 |
| Hospice | . | . | 6 | 0.0 | 1 | 0.0 |
| Left against medical advice | . | . | 3 | 0.0 | 1 | 0.0 |
| Court/Law Enforcement | . | . | 1 | 0.0 | 7 | 0.1 |
| Expired | . | . | 2 | 0.0 | . | . |
| Other/Unknown | 1 | 0.0 | 7 | 0.0 | 58 | 0.9 |
| All | 5,375 | 100.0 | 27,611 | 100.0 | 6,153 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Beaufort Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 27,572 | 21,523 | 1,843 | 1,490 | 2,872 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,435 | \$2,020 | \$4,312 | \$4,446 | \$4,644 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 27,432 | 99.5 | 21,421 | 99.5 | 1,841 | 99.9 | 1,487 | 99.8 | 2,863 | 99.7 |
| SC | 7 | 0.0 | 6 | 0.0 | . | . | . | . | . | . |
| VA | 50 | 0.2 | 21 | 0.1 | 1 | 0.1 | . | . | 1 | 0.0 |
| GA | 2 | 0.0 | 3 | 0.0 | . | . | . | . | 1 | 0.0 |
| TN | 2 | 0.0 | 3 | 0.0 | . | . | . | . | 1 | 0.0 |
| Other | 79 | 0.3 | 69 | 0.3 | 1 | 0.1 | 3 | 0.2 | 6 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 217 | 0.8 | 206 | 1.0 | 9 | 0.5 | 1 | 0.1 | 1 | 0.0 |
| 1 - 17 years | 739 | 2.7 | 780 | 3.6 | 29 | 1.6 | 10 | 0.7 | 56 | 1.9 |
| 18 - 44 years | 3,499 | 12.7 | 2,933 | 13.6 | 171 | 9.3 | 125 | 8.4 | 353 | 12.3 |
| 45 - 64 years | 8,335 | 30.2 | 6,599 | 30.7 | 407 | 22.1 | 306 | 20.5 | 968 | 33.7 |
| 65 - 84 years | 13,220 | 47.9 | 9,692 | 45.0 | 1,139 | 61.8 | 956 | 64.2 | 1,366 | 47.6 |
| 85 or more years | 1,562 | 5.7 | 1,313 | 6.1 | 88 | 4.8 | 92 | 6.2 | 128 | 4.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 20,448 | 74.2 | 16,322 | 75.8 | 1,412 | 76.6 | 1,162 | 78.0 |
| African American | 6,544 | 23.7 | 4,666 | 21.7 | 389 | 21.1 | 294 | 19.7 |
| American Indian | 22 | 0.1 | 15 | 0.1 | 1 | 0.1 | . | . |
| Asian/Pacific Islander | 33 | 0.1 | 24 | 0.1 | . | . | 4 | 0.3 |
| Other Race | 444 | 1.6 | 399 | 1.9 | 23 | 1.2 | 21 | 1.4 |
| Unavailable | 81 | 0.3 | 97 | 0.5 | 18 | 1.0 | 9 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Beaufort Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 377 | 1.4 | 336 | 1.6 | 11 | 0.6 | 17 | 1.1 |
| Non Hispanic | 27,043 | 98.1 | 20,815 | 96.7 | 1,675 | 90.9 | 1,251 | 84.0 |
| Unknown | 152 | 0.6 | 372 | 1.7 | 157 | 8.5 | 222 | 14.9 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 27,050 | 98.1 | 21,240 | 98.7 | 1,833 | 99.5 | 1,489 | 99.9 |
| Clinic or physician's office | . | . | . | . | 10 | 0.5 | 1 | 0.1 |
| Transfer from a hospital or other health care facility | 48 | 0.2 | 57 | 0.3 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 79 | 0.3 | 80 | 0.4 | . | . | . | . |
| Court/law enforcement | 2 | 0.0 | 5 | 0.0 | . | . | . | . |
| Information not available | 393 | 1.4 | 141 | 0.7 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 7,578 | 27.5 | 6,447 | 30.0 | 266 | 14.4 | 276 | 18.5 | 980 | 34.1 |
| Medicaid | 2,735 | 9.9 | 2,402 | 11.2 | 195 | 10.6 | 3 | 0.2 | 138 | 4.8 |
| Medicare | 16,050 | 58.2 | 11,684 | 54.3 | 1,314 | 71.3 | 1,124 | 75.4 | 1,662 | 57.9 |
| Other government | 193 | 0.7 | 213 | 1.0 | 9 | 0.5 | 8 | 0.5 | 22 | 0.8 |
| Uninsured | 922 | 3.3 | 777 | 3.6 | 58 | 3.1 | 79 | 5.3 | 69 | 2.4 |
| Other | 94 | 0.3 | . | . | 1 | 0.1 | . | . | . | . |
| Unknown | . | . | . | . | . | . | . | . | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Beaufort Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 27,504 | 99.8 | 21,436 | 99.6 | 1,841 | 99.9 | 1,487 | 99.8 |
| Discharged, transferred to acute facility | 11 | 0.0 | 11 | 0.1 | 1 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 40 | 0.1 | 47 | 0.2 | 1 | 0.1 | 2 | 0.1 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 4 | 0.0 | 3 | 0.0 | . | . | . | . |
| Left against medical advice | 7 | 0.0 | 19 | 0.1 | . | . | . | . |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 2 | 0.0 | 5 | 0.0 | . | . | 1 | 0.1 |
| All | 27,572 | 100.0 | 21,523 | 100.0 | 1,843 | 100.0 | 1,490 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Bertie Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 12,610 | 7,470 | 1,254 | 1,502 | 1,532 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$934 | \$868 | \$2,667 | \$2,437 | \$2,358 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 12,573 | 99.7 | 7,458 | 99.8 | 1,253 | 99.9 | 1,500 | 99.9 | 1,526 | 99.6 |
| SC | 6 | 0.0 | . | . | . | . | . | . | . | . |
| VA | 23 | 0.2 | 9 | 0.1 | . | . | 2 | 0.1 | 4 | 0.3 |
| Other | 8 | 0.1 | 3 | 0.0 | 1 | 0.1 | . | . | 2 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 17 | 0.1 | 5 | 0.1 | . | . | . | . | . | . |
| 1 - 17 years | 222 | 1.8 | 226 | 3.0 | 10 | 0.8 | 16 | 1.1 | 28 | 1.8 |
| 18 - 44 years | 1,514 | 12.0 | 954 | 12.8 | 116 | 9.3 | 168 | 11.2 | 199 | 13.0 |
| 45 - 64 years | 5,116 | 40.6 | 2,907 | 38.9 | 436 | 34.8 | 551 | 36.7 | 564 | 36.8 |
| 65 - 84 years | 5,024 | 39.8 | 2,891 | 38.7 | 613 | 48.9 | 674 | 44.9 | 661 | 43.1 |
| 85 or more years | 717 | 5.7 | 487 | 6.5 | 79 | 6.3 | 93 | 6.2 | 80 | 5.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,611 | 36.6 | 2,837 | 38.0 | 493 | 39.3 | 608 | 40.5 |
| African American | 7,911 | 62.7 | 4,563 | 61.1 | 743 | 59.3 | 878 | 58.5 |
| American Indian | 27 | 0.2 | 18 | 0.2 | 8 | 0.6 | . | . |
| Asian/Pacific Islander | 14 | 0.1 | 8 | 0.1 | 1 | 0.1 | 2 | 0.1 |
| Other Race | 41 | 0.3 | 44 | 0.6 | 6 | 0.5 | 9 | 0.6 |
| Unavailable | 6 | 0.0 | . | . | 3 | 0.2 | 5 | 0.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Bertie Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 18 | 0.1 | 29 | 0.4 | 2 | 0.2 | 2 | 0.1 |
| Non Hispanic | 12,584 | 99.8 | 7,434 | 99.5 | 1,251 | 99.8 | 1,497 | 99.7 |
| Unknown | 8 | 0.1 | 7 | 0.1 | 1 | 0.1 | 3 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 12,090 | 95.9 | 7,160 | 95.9 | 1,252 | 99.8 | 1,502 | 100.0 |
| Transfer from a hospital or other health care facility | 3 | 0.0 | 6 | 0.1 | 1 | 0.1 | . | . |
| Transfer from a SNF, ICF, ALF | 428 | 3.4 | 160 | 2.1 | . | . | . | . |
| Court/law enforcement | 4 | 0.0 | 1 | 0.0 | . | . | . | . |
| Information not available | 85 | 0.7 | 143 | 1.9 | 1 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,281 | 26.0 | 1,806 | 24.2 | 282 | 22.5 | 333 | 22.2 | 380 | 24.8 |
| Medicaid | 1,250 | 9.9 | 861 | 11.5 | 113 | 9.0 | 141 | 9.4 | 157 | 10.2 |
| Medicare | 7,215 | 57.2 | 4,254 | 56.9 | 807 | 64.4 | 949 | 63.2 | 910 | 59.4 |
| Other government | 88 | 0.7 | 73 | 1.0 | 13 | 1.0 | 11 | 0.7 | 11 | 0.7 |
| Uninsured | 643 | 5.1 | 476 | 6.4 | 39 | 3.1 | 68 | 4.5 | 73 | 4.8 |
| Other | 133 | 1.1 | . | . | . | . | . | . | 1 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Bertie Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 12,595 | 99.9 | 7,461 | 99.9 | 1,241 | 99.0 | 1,493 | 99.4 |
| Discharged, transferred to acute facility | . | . | . | . | 2 | 0.2 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 12 | 0.1 | 7 | 0.1 | 11 | 0.9 | 9 | 0.6 |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Hospice | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 1 | 0.0 | . | . | . | . | . | . |
| All | 12,610 | 100.0 | 7,470 | 100.0 | 1,254 | 100.0 | 1,502 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Chowan Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 19,545 | 7,905 | 2,073 | 2,422 | 2,108 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,863 | \$2,761 | \$8,073 | \$6,350 | \$6,711 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 19,456 | 99.5 | 7,872 | 99.6 | 2,068 | 99.8 | 2,414 | 99.7 | 2,100 | 99.6 |
| SC | 5 | 0.0 | 3 | 0.0 | . | . | . | . | . | . |
| VA | 21 | 0.1 | 9 | 0.1 | 1 | 0.0 | 3 | 0.1 | 5 | 0.2 |
| GA | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 61 | 0.3 | 20 | 0.3 | 3 | 0.1 | 5 | 0.2 | 3 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 326 | 1.7 | 146 | 1.8 | 9 | 0.4 | 17 | 0.7 | 16 | 0.8 |
| 1 - 17 years | 965 | 4.9 | 503 | 6.4 | 51 | 2.5 | 82 | 3.4 | 89 | 4.2 |
| 18 - 44 years | 2,784 | 14.2 | 1,426 | 18.0 | 297 | 14.3 | 383 | 15.8 | 320 | 15.2 |
| 45 - 64 years | 6,331 | 32.4 | 2,399 | 30.3 | 680 | 32.8 | 749 | 30.9 | 655 | 31.1 |
| 65 - 84 years | 7,964 | 40.7 | 3,064 | 38.8 | 956 | 46.1 | 1,067 | 44.1 | 950 | 45.1 |
| 85 or more years | 1,175 | 6.0 | 367 | 4.6 | 80 | 3.9 | 124 | 5.1 | 78 | 3.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 13,085 | 66.9 | 5,167 | 65.4 | 1,443 | 69.6 | 1,662 | 68.6 |
| African American | 6,041 | 30.9 | 2,539 | 32.1 | 583 | 28.1 | 707 | 29.2 |
| American Indian | 21 | 0.1 | 4 | 0.1 | 1 | 0.0 | 2 | 0.1 |
| Asian/Pacific Islander | 30 | 0.2 | 18 | 0.2 | 1 | 0.0 | . | . |
| Other Race | 325 | 1.7 | 156 | 2.0 | 29 | 1.4 | 24 | 1.0 |
| Unavailable | 43 | 0.2 | 21 | 0.3 | 16 | 0.8 | 27 | 1.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Chowan Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 184 | 0.9 | 85 | 1.1 | 9 | 0.4 | 19 | 0.8 |
| Non Hispanic | 19,280 | 98.6 | 7,778 | 98.4 | 2,057 | 99.2 | 2,395 | 98.9 |
| Unknown | 81 | 0.4 | 42 | 0.5 | 7 | 0.3 | 8 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 19,504 | 99.8 | 7,779 | 98.4 | 2,068 | 99.8 | 2,415 | 99.7 |
| Transfer from a hospital or other health care facility | 7 | 0.0 | 5 | 0.1 | 2 | 0.1 | 5 | 0.2 |
| Transfer from a SNF, ICF, ALF | 23 | 0.1 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Information not available | 11 | 0.1 | 119 | 1.5 | 2 | 0.1 | 1 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,247 | 32.0 | 2,305 | 29.2 | 652 | 31.5 | 674 | 27.8 | 667 | 31.6 |
| Medicaid | 2,423 | 12.4 | 1,261 | 16.0 | 222 | 10.7 | 306 | 12.6 | 259 | 12.3 |
| Medicare | 9,819 | 50.2 | 3,868 | 48.9 | 1,126 | 54.3 | 1,320 | 54.5 | 1,106 | 52.5 |
| Other government | 330 | 1.7 | 132 | 1.7 | 31 | 1.5 | 47 | 1.9 | 27 | 1.3 |
| Uninsured | 411 | 2.1 | 339 | 4.3 | 42 | 2.0 | 75 | 3.1 | 47 | 2.2 |
| Other | 315 | 1.6 | . | . | . | . | . | . | 2 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Vidant Chowan Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 19,524 | 99.9 | 7,885 | 99.7 | 2,070 | 99.9 | 2,413 | 99.6 |
| Discharged, transferred to acute facility | 13 | 0.1 | 11 | 0.1 | . | . | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 4 | 0.0 | 5 | 0.1 | 2 | 0.1 | 6 | 0.2 |
| Discharged, transferred to rehab facility | . | . | . | . | . | . | 1 | 0.0 |
| Hospice | 1 | 0.0 | . | . | . | . | 2 | 0.1 |
| Left against medical advice | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Court/Law Enforcement | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 19,545 | 100.0 | 7,905 | 100.0 | 2,073 | 100.0 | 2,422 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Duplin Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 15,495 | 10,917 | 5,004 | 1,514 | 1,263 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,367 | \$1,298 | \$1,499 | \$3,993 | \$3,846 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 15,459 | 99.8 | 10,898 | 99.8 | 4,997 | 99.9 | 1,513 | 99.9 | 1,262 | 99.9 |
| SC | 3 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . | . | . |
| VA | 2 | 0.0 | 1 | 0.0 | . | . | 1 | 0.1 | . | . |
| GA | 1 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| Other | 30 | 0.2 | 13 | 0.1 | 6 | 0.1 | . | . | 1 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 355 | 2.3 | 280 | 2.6 | 111 | 2.2 | 7 | 0.5 | 1 | 0.1 |
| 1 - 17 years | 1,201 | 7.8 | 849 | 7.8 | 373 | 7.5 | 75 | 5.0 | 77 | 6.1 |
| 18 - 44 years | 3,075 | 19.8 | 2,486 | 22.8 | 1,102 | 22.0 | 262 | 17.3 | 230 | 18.2 |
| 45 - 64 years | 4,962 | 32.0 | 3,290 | 30.1 | 1,542 | 30.8 | 533 | 35.2 | 428 | 33.9 |
| 65 - 84 years | 4,942 | 31.9 | 3,334 | 30.5 | 1,581 | 31.6 | 595 | 39.3 | 504 | 39.9 |
| 85 or more years | 960 | 6.2 | 678 | 6.2 | 295 | 5.9 | 42 | 2.8 | 23 | 1.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,705 | 56.2 | 5,913 | 54.2 | 2,637 | 52.7 | 779 | 51.5 |
| African American | 5,343 | 34.5 | 4,018 | 36.8 | 1,900 | 38.0 | 597 | 39.4 |
| American Indian | 13 | 0.1 | 5 | 0.0 | 10 | 0.2 | 1 | 0.1 |
| Asian/Pacific Islander | 19 | 0.1 | 4 | 0.0 | 9 | 0.2 | 1 | 0.1 |
| Other Race | 1,341 | 8.7 | 916 | 8.4 | . | . | . | . |
| Unavailable | 74 | 0.5 | 61 | 0.6 | 448 | 9.0 | 136 | 9.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Duplin Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,234 | 8.0 | 795 | 7.3 | 314 | 6.3 | 90 | 5.9 |
| Non Hispanic | 14,162 | 91.4 | 9,961 | 91.2 | 4,690 | 93.7 | 1,421 | 93.9 |
| Unknown | 99 | 0.6 | 161 | 1.5 | . | . | 3 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 15,278 | 98.6 | 10,433 | 95.6 | 5,000 | 99.9 | 1,512 | 99.9 |
| Clinic or physician's office | . | . | . | . | 2 | 0.0 | 1 | 0.1 |
| Transfer from a hospital or other health care facility | 16 | 0.1 | 117 | 1.1 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 193 | 1.2 | 329 | 3.0 | . | . | . | . |
| Newborn | . | . | . | . | 1 | 0.0 | . | . |
| Court/law enforcement | 1 | 0.0 | 2 | 0.0 | . | . | 1 | 0.1 |
| Information not available | 7 | 0.0 | 36 | 0.3 | 1 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 4,935 | 31.8 | 3,171 | 29.0 | 1,540 | 30.8 | 502 | 33.2 | 458 | 36.3 |
| Medicaid | 3,093 | 20.0 | 2,466 | 22.6 | 1,118 | 22.3 | 210 | 13.9 | 178 | 14.1 |
| Medicare | 6,519 | 42.1 | 4,474 | 41.0 | 2,173 | 43.4 | 720 | 47.6 | 571 | 45.2 |
| Other government | 260 | 1.7 | 181 | 1.7 | 149 | 3.0 | 26 | 1.7 | 18 | 1.4 |
| Uninsured | 531 | 3.4 | 625 | 5.7 | 1 | 0.0 | 40 | 2.6 | 28 | 2.2 |
| Other | 157 | 1.0 | . | . | . | . | . | . | . | . |
| Unknown | . | . | . | . | 23 | 0.5 | 16 | 1.1 | 10 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Duplin Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 14,513 | 93.7 | 10,037 | 91.9 | 4,642 | 92.8 | 1,482 | 97.9 |
| Discharged, transferred to acute facility | 18 | 0.1 | 19 | 0.2 | 6 | 0.1 | 1 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 938 | 6.1 | 779 | 7.1 | 348 | 7.0 | 31 | 2.0 |
| Discharged, transferred to rehab facility | 3 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 2 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | . | . | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | 13 | 0.1 | 75 | 0.7 | 8 | 0.2 | . | . |
| Court/Law Enforcement | . | . | 3 | 0.0 | . | . | . | . |
| Expired | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 6 | 0.0 | 2 | 0.0 | . | . | . | . |
| All | 15,495 | 100.0 | 10,917 | 100.0 | 5,004 | 100.0 | 1,514 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Edgecombe Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 14,749 | 5,866 | 1,656 | 1,609 | 2,127 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,747 | \$3,944 | \$9,348 | \$8,769 | \$6,913 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 14,693 | 99.6 | 5,847 | 99.7 | 1,653 | 99.8 | 1,606 | 99.8 | 2,125 | 99.9 |
| SC | 5 | 0.0 | 2 | 0.0 | . | . | . | . | 2 | 0.1 |
| VA | 23 | 0.2 | 4 | 0.1 | 1 | 0.1 | 1 | 0.1 | . | . |
| GA | 4 | 0.0 | 2 | 0.0 | 1 | 0.1 | . | . | . | . |
| Other | 24 | 0.2 | 11 | 0.2 | 1 | 0.1 | 2 | 0.1 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 57 | 0.4 | 44 | 0.8 | 20 | 1.2 | 22 | 1.4 | 13 | 0.6 |
| 1 - 17 years | 247 | 1.7 | 259 | 4.4 | 99 | 6.0 | 98 | 6.1 | 124 | 5.8 |
| 18 - 44 years | 2,630 | 17.8 | 1,140 | 19.4 | 444 | 26.8 | 415 | 25.8 | 509 | 23.9 |
| 45 - 64 years | 6,012 | 40.8 | 2,117 | 36.1 | 559 | 33.8 | 632 | 39.3 | 863 | 40.6 |
| 65 - 84 years | 5,035 | 34.1 | 2,025 | 34.5 | 481 | 29.0 | 392 | 24.4 | 570 | 26.8 |
| 85 or more years | 768 | 5.2 | 281 | 4.8 | 53 | 3.2 | 50 | 3.1 | 48 | 2.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 6,935 | 47.0 | 2,810 | 47.9 | 877 | 53.0 | 848 | 52.7 |
| African American | 7,500 | 50.9 | 2,913 | 49.7 | 730 | 44.1 | 706 | 43.9 |
| American Indian | 18 | 0.1 | 5 | 0.1 | 4 | 0.2 | 7 | 0.4 |
| Asian/Pacific Islander | 9 | 0.1 | 1 | 0.0 | 1 | 0.1 | . | . |
| Other Race | 221 | 1.5 | 90 | 1.5 | 10 | 0.6 | 9 | 0.6 |
| Unavailable | 66 | 0.4 | 47 | 0.8 | 34 | 2.1 | 39 | 2.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Edgecombe Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 157 | 1.1 | 87 | 1.5 | 31 | 1.9 | 33 | 2.1 |
| Non Hispanic | 14,536 | 98.6 | 5,756 | 98.1 | 1,622 | 97.9 | 1,570 | 97.6 |
| Unknown | 56 | 0.4 | 23 | 0.4 | 3 | 0.2 | 6 | 0.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 13,436 | 91.1 | 5,207 | 88.8 | 1,644 | 99.3 | 1,589 | 98.8 |
| Clinic or physician's office | 60 | 0.4 | 42 | 0.7 | 1 | 0.1 | 6 | 0.4 |
| Transfer from a hospital or other health care facility | 35 | 0.2 | 25 | 0.4 | 2 | 0.1 | 3 | 0.2 |
| Transfer from a SNF, ICF, ALF | 1,148 | 7.8 | 474 | 8.1 | 4 | 0.2 | 10 | 0.6 |
| Court/law enforcement | 5 | 0.0 | . | . | 1 | 0.1 | . | . |
| Information not available | 65 | 0.4 | 118 | 2.0 | 4 | 0.2 | 1 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 6,020 | 40.8 | 1,823 | 31.1 | 621 | 37.5 | 667 | 41.5 | 868 | 40.8 |
| Medicaid | 1,768 | 12.0 | 1,087 | 18.5 | 321 | 19.4 | 326 | 20.3 | 406 | 19.1 |
| Medicare | 6,047 | 41.0 | 2,645 | 45.1 | 627 | 37.9 | 529 | 32.9 | 737 | 34.6 |
| Other government | 129 | 0.9 | 69 | 1.2 | 46 | 2.8 | 46 | 2.9 | 73 | 3.4 |
| Uninsured | 360 | 2.4 | 242 | 4.1 | 41 | 2.5 | 41 | 2.5 | 41 | 1.9 |
| Other | 425 | 2.9 | . | . | . | . | . | . | 2 | 0.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Vidant Edgecombe Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 14,685 | 99.6 | 5,821 | 99.2 | 1,636 | 98.8 | 1,588 | 98.7 |
| Discharged, transferred to acute facility | 9 | 0.1 | 6 | 0.1 | 1 | 0.1 | 3 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 27 | 0.2 | 13 | 0.2 | 15 | 0.9 | 15 | 0.9 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | 1 | 0.1 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 1 | 0.0 | 1 | 0.1 | 3 | 0.2 |
| Hospice | 1 | 0.0 | 2 | 0.0 | 1 | 0.1 | . | . |
| Left against medical advice | 25 | 0.2 | 23 | 0.4 | 1 | 0.1 | . | . |
| All | 14,749 | 100.0 | 5,866 | 100.0 | 1,656 | 100.0 | 1,609 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|--------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 171,795 | 103,828 | 25,259 | 25,288 | 26,732 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|----------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,410 | \$3,678 | \$11,061 | \$10,792 | \$10,233 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 170,737 | 99.4 | 103,351 | 99.5 | 25,163 | 99.6 | 25,179 | 99.6 | 26,642 | 99.7 |
| SC | 74 | 0.0 | 45 | 0.0 | 7 | 0.0 | 12 | 0.0 | 11 | 0.0 |
| VA | 296 | 0.2 | 111 | 0.1 | 23 | 0.1 | 26 | 0.1 | 23 | 0.1 |
| GA | 31 | 0.0 | 17 | 0.0 | 1 | 0.0 | 6 | 0.0 | 1 | 0.0 |
| TN | 23 | 0.0 | 20 | 0.0 | . | . | 1 | 0.0 | 3 | 0.0 |
| Other | 634 | 0.4 | 284 | 0.3 | 65 | 0.3 | 64 | 0.3 | 52 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 5,384 | 3.1 | 2,886 | 2.8 | 231 | 0.9 | 275 | 1.1 | 76 | 0.3 |
| 1 - 17 years | 16,486 | 9.6 | 9,936 | 9.6 | 1,444 | 5.7 | 1,469 | 5.8 | 1,423 | 5.3 |
| 18 - 44 years | 38,425 | 22.4 | 25,627 | 24.7 | 4,804 | 19.0 | 5,046 | 20.0 | 5,623 | 21.0 |
| 45 - 64 years | 56,566 | 32.9 | 35,421 | 34.1 | 10,343 | 40.9 | 10,377 | 41.0 | 11,029 | 41.3 |
| 65 - 84 years | 47,173 | 27.5 | 26,255 | 25.3 | 7,587 | 30.0 | 7,415 | 29.3 | 7,764 | 29.0 |
| 85 or more years | 7,761 | 4.5 | 3,703 | 3.6 | 850 | 3.4 | 706 | 2.8 | 817 | 3.1 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 85,518 | 49.8 | 51,010 | 49.1 | 15,267 | 60.4 | 15,490 | 61.3 |
| African American | 77,850 | 45.3 | 47,624 | 45.9 | 9,255 | 36.6 | 9,132 | 36.1 |
| American Indian | 329 | 0.2 | 225 | 0.2 | 44 | 0.2 | 44 | 0.2 |
| Asian/Pacific Islander | 622 | 0.4 | 376 | 0.4 | 52 | 0.2 | 38 | 0.2 |
| Other Race | 6,671 | 3.9 | 4,068 | 3.9 | 124 | 0.5 | 126 | 0.5 |
| Unavailable | 805 | 0.5 | 525 | 0.5 | 517 | 2.0 | 458 | 1.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 5,114 | 3.0 | 3,320 | 3.2 | 434 | 1.7 | 418 | 1.7 |
| Non Hispanic | 165,520 | 96.3 | 99,607 | 95.9 | 24,742 | 98.0 | 24,830 | 98.2 |
| Unknown | 1,161 | 0.7 | 901 | 0.9 | 83 | 0.3 | 40 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 160,312 | 93.3 | 103,119 | 99.3 | 25,017 | 99.0 | 25,081 | 99.2 |
| Transfer from a hospital or other health care facility | 10,573 | 6.2 | 467 | 0.4 | 148 | 0.6 | 137 | 0.5 |
| Transfer from a SNF, ICF, ALF | 687 | 0.4 | 151 | 0.1 | 81 | 0.3 | 52 | 0.2 |
| Newborn | 9 | 0.0 | . | . | . | . | . | . |
| Court/law enforcement | 37 | 0.0 | 11 | 0.0 | 6 | 0.0 | 11 | 0.0 |
| Information not available | 177 | 0.1 | 80 | 0.1 | 7 | 0.0 | 7 | 0.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 45,981 | 26.8 | 27,668 | 26.6 | 7,901 | 31.3 | 8,533 | 33.7 | 9,588 | 35.9 |
| Medicaid | 38,039 | 22.1 | 24,376 | 23.5 | 3,313 | 13.1 | 3,181 | 12.6 | 3,235 | 12.1 |
| Medicare | 71,999 | 41.9 | 41,260 | 39.7 | 11,569 | 45.8 | 11,336 | 44.8 | 11,661 | 43.6 |
| Other government | 5,771 | 3.4 | 3,321 | 3.2 | 1,222 | 4.8 | 1,291 | 5.1 | 1,269 | 4.7 |
| Uninsured | 8,374 | 4.9 | 7,203 | 6.9 | 1,254 | 5.0 | 941 | 3.7 | 947 | 3.5 |
| Other | 1,631 | 0.9 | . | . | . | . | . | . | 32 | 0.1 |
| Unknown | . | . | . | . | . | . | 6 | 0.0 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|---------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 171,494 | 99.8 | 103,658 | 99.8 | 25,210 | 99.8 | 25,236 | 99.8 |
| Discharged, transferred to acute facility | 15 | 0.0 | 12 | 0.0 | 7 | 0.0 | 5 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 112 | 0.1 | 50 | 0.0 | 30 | 0.1 | 27 | 0.1 |
| Discharged, transferred to rehab facility | 11 | 0.0 | 5 | 0.0 | 2 | 0.0 | 6 | 0.0 |
| Discharged, transferred to long term acute care facility (LTAC) | 7 | 0.0 | 5 | 0.0 | 2 | 0.0 | 3 | 0.0 |
| Discharged, transferred to psychiatric facility | 1 | 0.0 | . | . | . | . | 2 | 0.0 |
| Hospice | 30 | 0.0 | 8 | 0.0 | 3 | 0.0 | 5 | 0.0 |
| Left against medical advice | 92 | 0.1 | 73 | 0.1 | 4 | 0.0 | 2 | 0.0 |
| Court/Law Enforcement | 9 | 0.0 | 5 | 0.0 | . | . | . | . |
| Expired | 5 | 0.0 | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Other/Unknown | 19 | 0.0 | 10 | 0.0 | . | . | . | . |
| All | 171,795 | 100.0 | 103,828 | 100.0 | 25,259 | 100.0 | 25,288 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Pungo Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,020 | 2,744 | 201 | 188 | 212 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$564 | \$866 | \$1,853 | \$1,988 | \$1,944 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|-------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,992 | 98.6 | 2,721 | 99.2 | 201 | 100.0 | 187 | 99.5 | 212 | 100.0 |
| SC | 1 | 0.0 | . | . | . | . | . | . | . | . |
| VA | 4 | 0.2 | 4 | 0.1 | . | . | . | . | . | . |
| GA | 1 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| TN | . | . | 2 | 0.1 | . | . | . | . | . | . |
| Other | 22 | 1.1 | 16 | 0.6 | . | . | 1 | 0.5 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 8 | 0.4 | 16 | 0.6 | . | . | . | . | . | . |
| 1 - 17 years | 95 | 4.7 | 92 | 3.4 | . | . | 1 | 0.5 | . | . |
| 18 - 44 years | 245 | 12.1 | 425 | 15.5 | 13 | 6.5 | 19 | 10.1 | 24 | 11.3 |
| 45 - 64 years | 707 | 35.0 | 999 | 36.4 | 72 | 35.8 | 67 | 35.6 | 73 | 34.4 |
| 65 - 84 years | 857 | 42.4 | 1,057 | 38.5 | 102 | 50.7 | 94 | 50.0 | 105 | 49.5 |
| 85 or more years | 108 | 5.3 | 155 | 5.6 | 14 | 7.0 | 7 | 3.7 | 10 | 4.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,386 | 68.6 | 1,888 | 68.8 | 118 | 58.7 | 125 | 66.5 |
| African American | 592 | 29.3 | 808 | 29.4 | 83 | 41.3 | 62 | 33.0 |
| Asian/Pacific Islander | . | . | 2 | 0.1 | . | . | . | . |
| Other Race | 34 | 1.7 | 39 | 1.4 | . | . | 1 | 0.5 |
| Unavailable | 8 | 0.4 | 7 | 0.3 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Pungo Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|------|-------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 25 | 1.2 | 26 | 0.9 | . | . | 3 | 1.6 |
| Non Hispanic | 1,971 | 97.6 | 2,683 | 97.8 | 201 | 100.0 | 185 | 98.4 |
| Unknown | 24 | 1.2 | 35 | 1.3 | . | . | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 2,017 | 99.9 | 2,733 | 99.6 | 1 | 0.5 | 2 | 1.1 |
| Clinic or physician's office | . | . | . | . | 200 | 99.5 | 186 | 98.9 |
| Transfer from a hospital or other health care facility | 1 | 0.0 | 8 | 0.3 | . | . | . | . |
| Transfer from a SNF, ICF, ALF | 2 | 0.1 | 1 | 0.0 | . | . | . | . |
| Court/law enforcement | . | . | 2 | 0.1 | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 686 | 34.0 | 829 | 30.2 | 39 | 19.4 | 31 | 16.5 | 38 | 17.9 |
| Medicaid | 222 | 11.0 | 314 | 11.4 | 21 | 10.4 | 20 | 10.6 | 28 | 13.2 |
| Medicare | 1,010 | 50.0 | 1,409 | 51.3 | 132 | 65.7 | 127 | 67.6 | 135 | 63.7 |
| Other government | 37 | 1.8 | 68 | 2.5 | . | . | . | . | . | . |
| Uninsured | 50 | 2.5 | 124 | 4.5 | 5 | 2.5 | 4 | 2.1 | 2 | 0.9 |
| Other | 15 | 0.7 | . | . | . | . | . | . | . | . |
| Unknown | . | . | . | . | 4 | 2.0 | 6 | 3.2 | 9 | 4.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Pungo Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,020 | 100.0 | 2,742 | 99.9 | 194 | 96.5 | 187 | 99.5 |
| Discharged, transferred to acute facility | . | . | 1 | 0.0 | 1 | 0.5 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | . | . | 6 | 3.0 | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | . | . |
| Left against medical advice | . | . | . | . | . | . | 1 | 0.5 |
| All | 2,020 | 100.0 | 2,744 | 100.0 | 201 | 100.0 | 188 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Roanoke-Chowan Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 40,898 | 16,953 | 7,670 | 7,565 | 7,383 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,392 | \$2,111 | \$3,635 | \$3,563 | \$3,113 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 40,595 | 99.3 | 16,838 | 99.3 | 7,621 | 99.4 | 7,501 | 99.2 | 7,318 | 99.1 |
| SC | 1 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| VA | 181 | 0.4 | 97 | 0.6 | 46 | 0.6 | 48 | 0.6 | 41 | 0.6 |
| GA | 2 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| TN | . | . | 1 | 0.0 | . | . | 4 | 0.1 | 3 | 0.0 |
| Other | 119 | 0.3 | 14 | 0.1 | 2 | 0.0 | 12 | 0.2 | 21 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 292 | 0.7 | 140 | 0.8 | 36 | 0.5 | 42 | 0.6 | 11 | 0.1 |
| 1 - 17 years | 1,147 | 2.8 | 612 | 3.6 | 113 | 1.5 | 144 | 1.9 | 166 | 2.2 |
| 18 - 44 years | 6,869 | 16.8 | 3,237 | 19.1 | 1,084 | 14.1 | 1,141 | 15.1 | 1,231 | 16.7 |
| 45 - 64 years | 15,918 | 38.9 | 6,246 | 36.8 | 3,172 | 41.4 | 3,003 | 39.7 | 3,117 | 42.2 |
| 65 - 84 years | 14,332 | 35.0 | 5,688 | 33.6 | 2,719 | 35.4 | 2,759 | 36.5 | 2,576 | 34.9 |
| 85 or more years | 2,340 | 5.7 | 1,030 | 6.1 | 546 | 7.1 | 476 | 6.3 | 282 | 3.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 17,472 | 42.7 | 7,474 | 44.1 | 3,351 | 43.7 | 3,201 | 42.3 |
| African American | 22,625 | 55.3 | 9,183 | 54.2 | 4,224 | 55.1 | 4,221 | 55.8 |
| American Indian | 136 | 0.3 | 60 | 0.4 | 24 | 0.3 | 38 | 0.5 |
| Asian/Pacific Islander | 82 | 0.2 | 21 | 0.1 | 7 | 0.1 | 19 | 0.3 |
| Other Race | 433 | 1.1 | 129 | 0.8 | 23 | 0.3 | 28 | 0.4 |
| Unavailable | 150 | 0.4 | 86 | 0.5 | 41 | 0.5 | 58 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Vidant Roanoke-Chowan Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 246 | 0.6 | 82 | 0.5 | 25 | 0.3 | 33 | 0.4 |
| Non Hispanic | 40,476 | 99.0 | 16,790 | 99.0 | 7,629 | 99.5 | 7,507 | 99.2 |
| Unknown | 176 | 0.4 | 81 | 0.5 | 16 | 0.2 | 25 | 0.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 40,174 | 98.2 | 16,593 | 97.9 | 7,639 | 99.6 | 7,561 | 99.9 |
| Transfer from a hospital or other health care facility | 36 | 0.1 | 17 | 0.1 | 8 | 0.1 | 4 | 0.1 |
| Transfer from a SNF, ICF, ALF | 657 | 1.6 | 317 | 1.9 | 21 | 0.3 | . | . |
| Court/law enforcement | 25 | 0.1 | 6 | 0.0 | 1 | 0.0 | . | . |
| Information not available | 6 | 0.0 | 20 | 0.1 | 1 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 11,518 | 28.2 | 4,366 | 25.8 | 1,730 | 22.6 | 1,756 | 23.2 | 1,813 | 24.6 |
| Medicaid | 5,843 | 14.3 | 2,740 | 16.2 | 1,031 | 13.4 | 1,081 | 14.3 | 1,101 | 14.9 |
| Medicare | 20,931 | 51.2 | 8,701 | 51.3 | 4,546 | 59.3 | 4,331 | 57.3 | 4,053 | 54.9 |
| Other government | 711 | 1.7 | 305 | 1.8 | 124 | 1.6 | 137 | 1.8 | 180 | 2.4 |
| Uninsured | 1,444 | 3.5 | 841 | 5.0 | 239 | 3.1 | 257 | 3.4 | 231 | 3.1 |
| Other | 451 | 1.1 | . | . | . | . | . | . | 5 | 0.1 |
| Unknown | . | . | . | . | . | . | 3 | 0.0 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Vidant Roanoke-Chowan Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 40,871 | 99.9 | 16,930 | 99.9 | 7,654 | 99.8 | 7,546 | 99.7 |
| Discharged, transferred to acute facility | 7 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 15 | 0.0 | 13 | 0.1 | 12 | 0.2 | 15 | 0.2 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | . | . | 2 | 0.0 |
| Hospice | . | . | 1 | 0.0 | 1 | 0.0 | . | . |
| Left against medical advice | 3 | 0.0 | 2 | 0.0 | 1 | 0.0 | 2 | 0.0 |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| All | 40,898 | 100.0 | 16,953 | 100.0 | 7,670 | 100.0 | 7,565 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Viewmont Surgery Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,070 | 4,153 | 3,804 | 4,250 | 4,422 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$8,162 | \$7,750 | \$7,161 | \$7,223 | \$5,293 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,063 | 99.8 | 4,147 | 99.9 | 3,802 | 99.9 | 4,228 | 99.5 | 4,404 | 99.6 |
| SC | 2 | 0.0 | 3 | 0.1 | 1 | 0.0 | 3 | 0.1 | 2 | 0.0 |
| VA | . | . | . | . | . | . | . | . | 2 | 0.0 |
| GA | 1 | 0.0 | . | . | . | . | 5 | 0.1 | 2 | 0.0 |
| TN | . | . | 1 | 0.0 | 1 | 0.0 | 6 | 0.1 | 2 | 0.0 |
| Other | 4 | 0.1 | 2 | 0.0 | . | . | 8 | 0.2 | 10 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 244 | 6.0 | 370 | 8.9 | 303 | 8.0 | 317 | 7.5 | 91 | 2.1 |
| 1 - 17 years | 959 | 23.6 | 1,188 | 28.6 | 1,040 | 27.3 | 1,064 | 25.0 | 1,182 | 26.7 |
| 18 - 44 years | 598 | 14.7 | 597 | 14.4 | 620 | 16.3 | 691 | 16.3 | 664 | 15.0 |
| 45 - 64 years | 1,406 | 34.5 | 1,201 | 28.9 | 1,118 | 29.4 | 1,238 | 29.1 | 1,270 | 28.7 |
| 65 - 84 years | 813 | 20.0 | 753 | 18.1 | 681 | 17.9 | 858 | 20.2 | 1,127 | 25.5 |
| 85 or more years | 50 | 1.2 | 44 | 1.1 | 42 | 1.1 | 82 | 1.9 | 88 | 2.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,869 | 95.1 | 4,008 | 96.5 | 3,598 | 94.6 | 3,986 | 93.8 |
| African American | 83 | 2.0 | 72 | 1.7 | 115 | 3.0 | 174 | 4.1 |
| American Indian | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 16 | 0.4 | 16 | 0.4 | 16 | 0.4 | 7 | 0.2 |
| Other Race | 101 | 2.5 | 57 | 1.4 | 67 | 1.8 | 76 | 1.8 |
| Unavailable | . | . | . | . | 7 | 0.2 | 7 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Viewmont Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 65 | 1.6 | 61 | 1.5 | 72 | 1.9 | 77 | 1.8 |
| Non Hispanic | 3,990 | 98.0 | 4,088 | 98.4 | 3,727 | 98.0 | 4,163 | 98.0 |
| Unknown | 15 | 0.4 | 4 | 0.1 | 5 | 0.1 | 10 | 0.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 4,053 | 99.6 | 4,106 | 98.9 | 916 | 24.1 | . | . |
| Information not available | 17 | 0.4 | 47 | 1.1 | 2,888 | 75.9 | 4,250 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,619 | 39.8 | 1,518 | 36.6 | 1,378 | 36.2 | 1,663 | 39.1 | 1,609 | 36.4 |
| Medicaid | 1,006 | 24.7 | 1,187 | 28.6 | 1,066 | 28.0 | 981 | 23.1 | 925 | 20.9 |
| Medicare | 1,107 | 27.2 | 1,080 | 26.0 | 981 | 25.8 | 1,125 | 26.5 | 1,470 | 33.2 |
| Other government | 137 | 3.4 | 114 | 2.7 | 103 | 2.7 | 150 | 3.5 | 128 | 2.9 |
| Uninsured | 28 | 0.7 | 31 | 0.7 | 28 | 0.7 | 94 | 2.2 | 49 | 1.1 |
| Other | . | . | . | . | 183 | 4.8 | 237 | 5.6 | 241 | 5.5 |
| Unknown | 173 | 4.3 | 223 | 5.4 | 65 | 1.7 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Viewmont Surgery Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,067 | 99.9 | 4,144 | 99.8 | 3,803 | 100.0 | 4,250 | 100.0 |
| Discharged, transferred to acute facility | 3 | 0.1 | 9 | 0.2 | 1 | 0.0 | . | . |
| All | 4,070 | 100.0 | 4,153 | 100.0 | 3,804 | 100.0 | 4,250 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WF Endoscopy Center, LLC

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 3,289 | 1,399 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,424 | \$1,325 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 3,268 | 99.4 | 1,386 | 99.1 |
| SC | 1 | 0.0 | . | . |
| VA | 19 | 0.6 | 11 | 0.8 |
| Other | 1 | 0.0 | 2 | 0.1 |
| Age Group | | | | |
| Less than 1 year | . | . | 1 | 0.1 |
| 1 - 17 years | 9 | 0.3 | 1 | 0.1 |
| 18 - 44 years | 519 | 15.8 | 245 | 17.5 |
| 45 - 64 years | 2,021 | 61.4 | 834 | 59.6 |
| 65 - 84 years | 739 | 22.5 | 315 | 22.5 |
| 85 or more years | 1 | 0.0 | 3 | 0.2 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2,292 | 69.7 | 412 | 29.4 |
| African American | 655 | 19.9 | 130 | 9.3 |
| American Indian | 16 | 0.5 | 6 | 0.4 |
| Asian/Pacific Islander | 33 | 1.0 | 5 | 0.4 |
| Other Race | 56 | 1.7 | 7 | 0.5 |
| Unavailable | 237 | 7.2 | 839 | 60.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WF Endoscopy Center, LLC**

| Patient Characteristics | Fiscal Year | | | |
|---------------------------|-------------|-------|-------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 1,832 | 55.7 | 536 | 38.3 |
| Non Hispanic | 53 | 1.6 | 8 | 0.6 |
| Unknown | 1,404 | 42.7 | 855 | 61.1 |
| Point of Origin | | | | |
| Information not available | 3,289 | 100.0 | 1,399 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 2,567 | 78.0 | 1,060 | 75.8 |
| Medicaid | 62 | 1.9 | 13 | 0.9 |
| Medicare | 624 | 19.0 | 308 | 22.0 |
| Other government | 36 | 1.1 | 18 | 1.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WF Endoscopy Center, LLC

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 3,289 | 100.0 | 1,399 | 100.0 |
| All | 3,289 | 100.0 | 1,399 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WFUBMC Endoscopy Center

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|-------|------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 1,999 | 2,000 | 27 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|---------|---------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$1,071 | \$1,065 | \$1,031 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 1,918 | 95.9 | 1,930 | 96.5 | 26 | 96.3 |
| SC | 4 | 0.2 | 7 | 0.4 | . | . |
| VA | 63 | 3.2 | 51 | 2.6 | 1 | 3.7 |
| GA | . | . | 2 | 0.1 | . | . |
| TN | 1 | 0.1 | . | . | . | . |
| Other | 13 | 0.7 | 10 | 0.5 | . | . |
| Age Group | | | | | | |
| Less than 1 year | 1 | 0.1 | . | . | . | . |
| 1 - 17 years | . | . | 2 | 0.1 | . | . |
| 18 - 44 years | 364 | 18.2 | 315 | 15.8 | 5 | 18.5 |
| 45 - 64 years | 1,420 | 71.0 | 1,313 | 65.7 | 16 | 59.3 |
| 65 - 84 years | 214 | 10.7 | 367 | 18.4 | 6 | 22.2 |
| 85 or more years | . | . | 3 | 0.2 | . | . |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 1,496 | 74.8 | 971 | 48.6 | . | . |
| African American | 314 | 15.7 | 209 | 10.5 | . | . |
| American Indian | . | . | 2 | 0.1 | . | . |
| Asian/Pacific Islander | 2 | 0.1 | . | . | . | . |
| Other Race | 68 | 3.4 | 51 | 2.6 | . | . |
| Unavailable | 119 | 6.0 | 767 | 38.4 | 27 | 100.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WFUBMC Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | |
|---------------------------|-------------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Non Hispanic | 3 | 0.2 | 2 | 0.1 | . | . |
| Unknown | 1,996 | 99.8 | 1,998 | 99.9 | 27 | 100.0 |
| Point of Origin | | | | | | |
| Information not available | 1,999 | 100.0 | 2,000 | 100.0 | 27 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 1,906 | 95.3 | 1,815 | 90.8 | 24 | 88.9 |
| Medicare | 93 | 4.7 | 182 | 9.1 | 3 | 11.1 |
| Other government | . | . | 1 | 0.1 | . | . |
| Other | . | . | 2 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WFUBMC Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 1,999 | 100.0 | 2,000 | 100.0 | 27 | 100.0 |
| All | 1,999 | 100.0 | 2,000 | 100.0 | 27 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wake Endoscopy Center, LLC

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 11,842 | 10,898 | 10,684 | 9,309 | 8,159 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,456 | \$1,381 | \$1,370 | \$1,357 | \$1,234 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 11,804 | 99.7 | 10,849 | 99.6 | 10,644 | 99.6 | 9,271 | 99.6 | 8,126 | 99.6 |
| SC | 7 | 0.1 | 9 | 0.1 | 3 | 0.0 | 5 | 0.1 | 7 | 0.1 |
| VA | 15 | 0.1 | 15 | 0.1 | 13 | 0.1 | 9 | 0.1 | 6 | 0.1 |
| GA | 2 | 0.0 | . | . | . | . | 3 | 0.0 | . | . |
| TN | 2 | 0.0 | . | . | 3 | 0.0 | . | . | 2 | 0.0 |
| Other | 12 | 0.1 | 25 | 0.2 | 21 | 0.2 | 21 | 0.2 | 18 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 5 | 0.0 | . | . | . | . | . | . | . | . |
| 18 - 44 years | 1,505 | 12.7 | 1,580 | 14.5 | 1,679 | 15.7 | 1,520 | 16.3 | 1,458 | 17.9 |
| 45 - 64 years | 6,539 | 55.2 | 6,011 | 55.2 | 6,254 | 58.5 | 5,905 | 63.4 | 5,210 | 63.9 |
| 65 - 84 years | 3,783 | 31.9 | 3,297 | 30.3 | 2,740 | 25.6 | 1,879 | 20.2 | 1,491 | 18.3 |
| 85 or more years | 10 | 0.1 | 10 | 0.1 | 11 | 0.1 | 5 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 9,533 | 80.5 | 1,986 | 18.2 | 2,293 | 21.5 | . | . |
| African American | 1,497 | 12.6 | 261 | 2.4 | 290 | 2.7 | . | . |
| American Indian | 49 | 0.4 | 30 | 0.3 | 53 | 0.5 | . | . |
| Asian/Pacific Islander | 344 | 2.9 | 71 | 0.7 | 46 | 0.4 | . | . |
| Other Race | 112 | 0.9 | 28 | 0.3 | 17 | 0.2 | . | . |
| Unavailable | 307 | 2.6 | 8,522 | 78.2 | 7,985 | 74.7 | 9,309 | 100.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wake Endoscopy Center, LLC**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|--------|-------|--------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 10,308 | 87.0 | 1,922 | 17.6 | 2,102 | 19.7 | . | . |
| Non Hispanic | 202 | 1.7 | 45 | 0.4 | 49 | 0.5 | . | . |
| Unknown | 1,332 | 11.2 | 8,931 | 82.0 | 8,533 | 79.9 | 9,309 | 100.0 |
| Point of Origin | | | | | | | | |
| Information not available | 11,842 | 100.0 | 10,898 | 100.0 | 10,684 | 100.0 | 9,309 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 8,185 | 69.1 | 7,550 | 69.3 | 7,981 | 74.7 | 7,345 | 78.9 | 6,568 | 80.5 |
| Medicaid | 565 | 4.8 | 140 | 1.3 | 80 | 0.7 | 67 | 0.7 | 57 | 0.7 |
| Medicare | 3,031 | 25.6 | 3,127 | 28.7 | 2,569 | 24.0 | 1,821 | 19.6 | 1,464 | 17.9 |
| Other government | 61 | 0.5 | 80 | 0.7 | 53 | 0.5 | 29 | 0.3 | 34 | 0.4 |
| Uninsured | . | . | . | . | . | . | 45 | 0.5 | 35 | 0.4 |
| Other | . | . | 1 | 0.0 | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wake Endoscopy Center, LLC

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|--------|-------|--------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,842 | 100.0 | 10,898 | 100.0 | 10,684 | 100.0 | 9,309 | 100.0 |
| All | 11,842 | 100.0 | 10,898 | 100.0 | 10,684 | 100.0 | 9,309 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|---------|---------|--------|--------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 132,814 | 144,053 | 140,463 | 16,693 | 18,626 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|----------|----------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$3,163 | \$2,832 | \$3,065 | \$18,107 | \$17,836 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|---------|------|---------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 132,132 | 99.5 | 143,280 | 99.5 | 139,676 | 99.4 | 16,612 | 99.5 | 18,508 | 99.4 |
| SC | 64 | 0.0 | 76 | 0.1 | 70 | 0.0 | 15 | 0.1 | 6 | 0.0 |
| VA | 228 | 0.2 | 235 | 0.2 | 226 | 0.2 | 27 | 0.2 | 44 | 0.2 |
| GA | 24 | 0.0 | 30 | 0.0 | 32 | 0.0 | . | . | 4 | 0.0 |
| TN | 7 | 0.0 | 8 | 0.0 | 10 | 0.0 | 2 | 0.0 | 4 | 0.0 |
| Other | 359 | 0.3 | 424 | 0.3 | 449 | 0.3 | 37 | 0.2 | 60 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 4,473 | 3.4 | 3,425 | 2.4 | 2,931 | 2.1 | 782 | 4.7 | 393 | 2.1 |
| 1 - 17 years | 11,098 | 8.4 | 10,836 | 7.5 | 9,339 | 6.6 | 2,976 | 17.8 | 3,142 | 16.9 |
| 18 - 44 years | 34,625 | 26.1 | 33,866 | 23.5 | 38,501 | 27.4 | 3,276 | 19.6 | 3,513 | 18.9 |
| 45 - 64 years | 32,112 | 24.2 | 33,884 | 23.5 | 35,457 | 25.2 | 5,028 | 30.1 | 6,585 | 35.4 |
| 65 - 84 years | 43,654 | 32.9 | 53,604 | 37.2 | 47,327 | 33.7 | 4,225 | 25.3 | 4,633 | 24.9 |
| 85 or more years | 6,852 | 5.2 | 8,438 | 5.9 | 6,908 | 4.9 | 406 | 2.4 | 360 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|--------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 84,410 | 63.6 | 97,490 | 67.7 | 92,523 | 65.9 | 10,784 | 64.6 |
| African American | 31,716 | 23.9 | 32,903 | 22.8 | 33,193 | 23.6 | 4,271 | 25.6 |
| American Indian | 250 | 0.2 | 238 | 0.2 | 220 | 0.2 | 58 | 0.3 |
| Asian/Pacific Islander | 2,392 | 1.8 | 2,252 | 1.6 | 1,876 | 1.3 | 228 | 1.4 |
| Other Race | 10,950 | 8.2 | 9,523 | 6.6 | 8,917 | 6.3 | 1,286 | 7.7 |
| Unavailable | 3,096 | 2.3 | 1,647 | 1.1 | 3,734 | 2.7 | 66 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|---------|------|---------|------|--------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 9,232 | 7.0 | 7,637 | 5.3 | 7,046 | 5.0 | 1,199 | 7.2 | |
| Non Hispanic | 110,187 | 83.0 | 115,619 | 80.3 | 113,743 | 81.0 | 14,967 | 89.7 | |
| Unknown | 13,395 | 10.1 | 20,797 | 14.4 | 19,674 | 14.0 | 527 | 3.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 36,574 | 27.5 | 34,745 | 24.1 | 52,818 | 37.6 | 13,168 | 78.9 | |
| Clinic or physician's office | 94,640 | 71.3 | 107,808 | 74.8 | 86,181 | 61.4 | 3,155 | 18.9 | |
| Transfer from a hospital or other health care facility | 1,441 | 1.1 | 1,276 | 0.9 | 1,214 | 0.9 | 217 | 1.3 | |
| Transfer from a SNF, ICF, ALF | 154 | 0.1 | 212 | 0.1 | 219 | 0.2 | 138 | 0.8 | |
| Court/law enforcement | 5 | 0.0 | 12 | 0.0 | 31 | 0.0 | 15 | 0.1 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 56,757 | 42.7 | 62,535 | 43.4 | 56,121 | 40.0 | 7,074 | 42.4 | 8,335 | 44.7 |
| Medicaid | 21,346 | 16.1 | 16,647 | 11.6 | 16,183 | 11.5 | 2,955 | 17.7 | 2,704 | 14.5 |
| Medicare | 47,802 | 36.0 | 57,545 | 39.9 | 59,176 | 42.1 | 5,474 | 32.8 | 6,125 | 32.9 |
| Other government | 1,056 | 0.8 | 1,465 | 1.0 | 1,561 | 1.1 | 373 | 2.2 | 436 | 2.3 |
| Uninsured | 5,853 | 4.4 | 5,859 | 4.1 | 7,421 | 5.3 | 812 | 4.9 | 909 | 4.9 |
| Other | . | . | 2 | 0.0 | 1 | 0.0 | 5 | 0.0 | 117 | 0.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|----------------|--------------|----------------|--------------|----------------|--------------|---------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 132,582 | 99.8 | 143,725 | 99.8 | 140,098 | 99.7 | 16,625 | 99.6 |
| Discharged, transferred to acute facility | 17 | 0.0 | 8 | 0.0 | 6 | 0.0 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 102 | 0.1 | 139 | 0.1 | 120 | 0.1 | 42 | 0.3 |
| Discharged, transferred to rehab facility | 9 | 0.0 | 3 | 0.0 | 4 | 0.0 | 3 | 0.0 |
| Discharged, transferred to psychiatric facility | 31 | 0.0 | 25 | 0.0 | 8 | 0.0 | . | . |
| Hospice | 3 | 0.0 | 3 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 29 | 0.0 | 18 | 0.0 | 158 | 0.1 | 1 | 0.0 |
| Court/Law Enforcement | 36 | 0.0 | 27 | 0.0 | 54 | 0.0 | 16 | 0.1 |
| Expired | 3 | 0.0 | 3 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| Other/Unknown | 2 | 0.0 | 102 | 0.1 | 11 | 0.0 | 2 | 0.0 |
| All | 132,814 | 100.0 | 144,053 | 100.0 | 140,463 | 100.0 | 16,693 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Apex Healthplex

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 2,792 | 3,950 | 5,115 | 160 | 208 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,512 | \$1,437 | \$1,459 | \$2,885 | \$3,286 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 2,771 | 99.2 | 3,938 | 99.7 | 5,093 | 99.6 | 158 | 98.8 | 207 | 99.5 |
| SC | . | . | 1 | 0.0 | . | . | 1 | 0.6 | 1 | 0.5 |
| VA | 2 | 0.1 | 2 | 0.1 | 5 | 0.1 | . | . | . | . |
| GA | . | . | . | . | 1 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | . | . | 1 | 0.0 | . | . | . | . |
| Other | 18 | 0.6 | 9 | 0.2 | 15 | 0.3 | 1 | 0.6 | . | . |
| Age Group | | | | | | | | | | |
| Less than 1 year | 42 | 1.5 | 66 | 1.7 | 68 | 1.3 | . | . | . | . |
| 1 - 17 years | 360 | 12.9 | 397 | 10.1 | 566 | 11.1 | 3 | 1.9 | 8 | 3.8 |
| 18 - 44 years | 600 | 21.5 | 847 | 21.4 | 1,248 | 24.4 | 61 | 38.1 | 65 | 31.3 |
| 45 - 64 years | 794 | 28.4 | 1,410 | 35.7 | 1,742 | 34.1 | 62 | 38.8 | 96 | 46.2 |
| 65 - 84 years | 887 | 31.8 | 1,124 | 28.5 | 1,332 | 26.0 | 31 | 19.4 | 35 | 16.8 |
| 85 or more years | 109 | 3.9 | 106 | 2.7 | 159 | 3.1 | 3 | 1.9 | 4 | 1.9 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 2,040 | 73.1 | 2,916 | 73.8 | 3,855 | 75.4 | 132 | 82.5 |
| African American | 394 | 14.1 | 598 | 15.1 | 757 | 14.8 | 23 | 14.4 |
| American Indian | 6 | 0.2 | 9 | 0.2 | 12 | 0.2 | . | . |
| Asian/Pacific Islander | 162 | 5.8 | 236 | 6.0 | 262 | 5.1 | . | . |
| Other Race | 145 | 5.2 | 165 | 4.2 | 202 | 3.9 | 5 | 3.1 |
| Unavailable | 45 | 1.6 | 26 | 0.7 | 27 | 0.5 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Apex Healthplex

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 113 | 4.0 | 152 | 3.8 | 182 | 3.6 | 5 | 3.1 |
| Non Hispanic | 2,636 | 94.4 | 3,769 | 95.4 | 4,903 | 95.9 | 155 | 96.9 |
| Unknown | 43 | 1.5 | 29 | 0.7 | 30 | 0.6 | . | . |
| Point of Origin | | | | | | | | |
| Non-health care facility | 2,732 | 97.9 | 3,890 | 98.5 | 5,036 | 98.5 | 159 | 99.4 |
| Clinic or physician's office | 9 | 0.3 | 2 | 0.1 | 10 | 0.2 | . | . |
| Transfer from a hospital or other health care facility | 48 | 1.7 | 52 | 1.3 | 63 | 1.2 | 1 | 0.6 |
| Transfer from a SNF, ICF, ALF | 3 | 0.1 | 6 | 0.2 | 6 | 0.1 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 1,549 | 55.5 | 2,519 | 63.8 | 2,882 | 56.3 | 98 | 61.3 | 148 | 71.2 |
| Medicaid | 188 | 6.7 | 171 | 4.3 | 274 | 5.4 | 2 | 1.3 | . | . |
| Medicare | 940 | 33.7 | 1,061 | 26.9 | 1,663 | 32.5 | 37 | 23.1 | 39 | 18.8 |
| Other government | 52 | 1.9 | 68 | 1.7 | 105 | 2.1 | 10 | 6.3 | 15 | 7.2 |
| Uninsured | 63 | 2.3 | 130 | 3.3 | 191 | 3.7 | 13 | 8.1 | 6 | 2.9 |
| Other | . | . | 1 | 0.0 | . | . | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Apex Healthplex

| Patient Characteristics | Fiscal Year | | | | | | | |
|---|--------------|--------------|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 2,785 | 99.7 | 3,872 | 98.0 | 5,112 | 99.9 | 160 | 100.0 |
| Discharged, transferred to acute facility | 2 | 0.1 | . | . | . | . | . | . |
| Left against medical advice | . | . | . | . | 2 | 0.0 | . | . |
| Other/Unknown | 5 | 0.2 | 78 | 2.0 | 1 | 0.0 | . | . |
| All | 2,792 | 100.0 | 3,950 | 100.0 | 5,115 | 100.0 | 160 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Brier Creek Med Park

| Patient Characteristics | Fiscal Year | | |
|-------------------------------|-------------|-------|------|
| | 2014 | 2013 | 2012 |
| Total Number of Visits | 1,659 | 1,329 | 765 |

| Patient Characteristics | Fiscal Year | | |
|--------------------------------|-------------|-------|-------|
| | 2014 | 2013 | 2012 |
| Average Patient Charges | \$651 | \$762 | \$684 |

| Patient Characteristics | Fiscal Year | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Residence State | | | | | | |
| NC | 1,654 | 99.7 | 1,319 | 99.2 | 753 | 98.4 |
| VA | 1 | 0.1 | . | . | 5 | 0.7 |
| GA | 1 | 0.1 | 1 | 0.1 | 1 | 0.1 |
| TN | 1 | 0.1 | . | . | . | . |
| Other | 2 | 0.1 | 9 | 0.7 | 6 | 0.8 |
| Age Group | | | | | | |
| Less than 1 year | 87 | 5.2 | 76 | 5.7 | 137 | 17.9 |
| 1 - 17 years | 219 | 13.2 | 180 | 13.5 | 101 | 13.2 |
| 18 - 44 years | 498 | 30.0 | 351 | 26.4 | 200 | 26.1 |
| 45 - 64 years | 425 | 25.6 | 341 | 25.7 | 171 | 22.4 |
| 65 - 84 years | 326 | 19.7 | 286 | 21.5 | 126 | 16.5 |
| 85 or more years | 104 | 6.3 | 95 | 7.1 | 30 | 3.9 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Race | | | | | | |
| Caucasian | 1,096 | 66.1 | 896 | 67.4 | 562 | 73.5 |
| African American | 197 | 11.9 | 154 | 11.6 | 110 | 14.4 |
| American Indian | 8 | 0.5 | 3 | 0.2 | 2 | 0.3 |
| Asian/Pacific Islander | 70 | 4.2 | 41 | 3.1 | 30 | 3.9 |
| Other Race | 120 | 7.2 | 65 | 4.9 | 30 | 3.9 |
| Unavailable | 168 | 10.1 | 170 | 12.8 | 31 | 4.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Brier Creek Med Park**

| Patient Characteristics | Fiscal Year | | | | | |
|------------------------------|-------------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Ethnicity | | | | | | |
| Hispanic | 39 | 2.4 | 19 | 1.4 | 14 | 1.8 |
| Non Hispanic | 1,373 | 82.8 | 1,045 | 78.6 | 618 | 80.8 |
| Unknown | 247 | 14.9 | 265 | 19.9 | 133 | 17.4 |
| Point of Origin | | | | | | |
| Non-health care facility | 1,514 | 91.3 | 1,308 | 98.4 | 764 | 99.9 |
| Clinic or physician's office | 145 | 8.7 | 21 | 1.6 | 1 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | |
|-------------------------|-------------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Payer | | | | | | |
| Commercial/HMO | 1,112 | 67.0 | 862 | 64.9 | 540 | 70.6 |
| Medicaid | 74 | 4.5 | 45 | 3.4 | 36 | 4.7 |
| Medicare | 392 | 23.6 | 328 | 24.7 | 157 | 20.5 |
| Other government | 39 | 2.4 | 69 | 5.2 | 20 | 2.6 |
| Uninsured | 42 | 2.5 | 25 | 1.9 | 12 | 1.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Brier Creek Med Park

| Patient Characteristics | Fiscal Year | | | | | |
|---|--------------|--------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | |
| | N | % | N | % | N | % |
| Patient Disposition | | | | | | |
| Home, self, or outpatient care | 1,657 | 99.9 | 1,312 | 98.7 | 764 | 99.9 |
| Discharged, transferred to acute facility | 1 | 0.1 | 1 | 0.1 | . | . |
| Left against medical advice | . | . | . | . | 1 | 0.1 |
| Other/Unknown | 1 | 0.1 | 16 | 1.2 | . | . |
| All | 1,659 | 100.0 | 1,329 | 100.0 | 765 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Cary

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 25,022 | 26,219 | 28,961 | 9,060 | 9,617 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$4,286 | \$4,306 | \$4,026 | \$9,738 | \$8,600 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 24,917 | 99.6 | 26,086 | 99.5 | 28,822 | 99.5 | 9,003 | 99.4 | 9,569 | 99.5 |
| SC | 7 | 0.0 | 10 | 0.0 | 5 | 0.0 | . | . | 8 | 0.1 |
| VA | 27 | 0.1 | 27 | 0.1 | 32 | 0.1 | 11 | 0.1 | 14 | 0.1 |
| GA | 1 | 0.0 | 5 | 0.0 | 2 | 0.0 | . | . | 1 | 0.0 |
| TN | 2 | 0.0 | 3 | 0.0 | 5 | 0.0 | . | . | 1 | 0.0 |
| Other | 68 | 0.3 | 88 | 0.3 | 95 | 0.3 | 46 | 0.5 | 24 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 593 | 2.4 | 741 | 2.8 | 728 | 2.5 | 66 | 0.7 | 31 | 0.3 |
| 1 - 17 years | 1,000 | 4.0 | 1,108 | 4.2 | 1,345 | 4.6 | 362 | 4.0 | 425 | 4.4 |
| 18 - 44 years | 6,318 | 25.2 | 6,273 | 23.9 | 7,291 | 25.2 | 2,614 | 28.9 | 2,896 | 30.1 |
| 45 - 64 years | 8,447 | 33.8 | 8,554 | 32.6 | 9,749 | 33.7 | 3,257 | 35.9 | 3,370 | 35.0 |
| 65 - 84 years | 7,161 | 28.6 | 7,822 | 29.8 | 8,186 | 28.3 | 2,520 | 27.8 | 2,641 | 27.5 |
| 85 or more years | 1,503 | 6.0 | 1,721 | 6.6 | 1,662 | 5.7 | 241 | 2.7 | 254 | 2.6 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 19,276 | 77.0 | 20,524 | 78.3 | 22,862 | 78.9 | 7,434 | 82.1 |
| African American | 3,427 | 13.7 | 3,458 | 13.2 | 3,589 | 12.4 | 1,126 | 12.4 |
| American Indian | 43 | 0.2 | 31 | 0.1 | 51 | 0.2 | 13 | 0.1 |
| Asian/Pacific Islander | 1,283 | 5.1 | 1,242 | 4.7 | 1,337 | 4.6 | 240 | 2.6 |
| Other Race | 830 | 3.3 | 787 | 3.0 | 867 | 3.0 | 225 | 2.5 |
| Unavailable | 163 | 0.7 | 177 | 0.7 | 255 | 0.9 | 22 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Cary

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 934 | 3.7 | 791 | 3.0 | 945 | 3.3 | 244 | 2.7 | |
| Non Hispanic | 23,776 | 95.0 | 25,034 | 95.5 | 27,653 | 95.5 | 8,782 | 96.9 | |
| Unknown | 312 | 1.2 | 394 | 1.5 | 363 | 1.3 | 34 | 0.4 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 24,553 | 98.1 | 25,701 | 98.0 | 28,481 | 98.3 | 8,946 | 98.7 | |
| Clinic or physician's office | 91 | 0.4 | 25 | 0.1 | 31 | 0.1 | 6 | 0.1 | |
| Transfer from a hospital or other health care facility | 198 | 0.8 | 211 | 0.8 | 206 | 0.7 | 73 | 0.8 | |
| Transfer from a SNF, ICF, ALF | 180 | 0.7 | 281 | 1.1 | 242 | 0.8 | 35 | 0.4 | |
| Court/law enforcement | . | . | 1 | 0.0 | 1 | 0.0 | . | . | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 14,915 | 59.6 | 15,482 | 59.0 | 16,037 | 55.4 | 5,481 | 60.5 | 5,888 | 61.2 |
| Medicaid | 1,245 | 5.0 | 1,173 | 4.5 | 1,268 | 4.4 | 318 | 3.5 | 362 | 3.8 |
| Medicare | 8,004 | 32.0 | 8,530 | 32.5 | 10,313 | 35.6 | 2,911 | 32.1 | 3,055 | 31.8 |
| Other government | 335 | 1.3 | 506 | 1.9 | 615 | 2.1 | 224 | 2.5 | 173 | 1.8 |
| Uninsured | 523 | 2.1 | 528 | 2.0 | 728 | 2.5 | 125 | 1.4 | 136 | 1.4 |
| Other | . | . | . | . | . | . | 1 | 0.0 | 3 | 0.0 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Cary

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 24,940 | 99.7 | 25,968 | 99.0 | 28,882 | 99.7 | 9,039 | 99.8 |
| Discharged, transferred to acute facility | 39 | 0.2 | 40 | 0.2 | 31 | 0.1 | 3 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 16 | 0.1 | 24 | 0.1 | 25 | 0.1 | 17 | 0.2 |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to psychiatric facility | 4 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Hospice | 1 | 0.0 | . | . | 1 | 0.0 | . | . |
| Left against medical advice | 10 | 0.0 | 3 | 0.0 | 15 | 0.1 | . | . |
| Expired | 1 | 0.0 | . | . | . | . | . | . |
| Other/Unknown | 11 | 0.0 | 181 | 0.7 | 6 | 0.0 | . | . |
| All | 25,022 | 100.0 | 26,219 | 100.0 | 28,961 | 100.0 | 9,060 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Clayton Medical Park

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 4,337 | 5,107 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,104 | \$830 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 4,333 | 99.9 | 5,098 | 99.8 |
| SC | 1 | 0.0 | 1 | 0.0 |
| TN | . | . | 1 | 0.0 |
| Other | 3 | 0.1 | 7 | 0.1 |
| Age Group | | | | |
| Less than 1 year | 137 | 3.2 | 227 | 4.4 |
| 1 - 17 years | 1,278 | 29.5 | 1,044 | 20.4 |
| 18 - 44 years | 511 | 11.8 | 645 | 12.6 |
| 45 - 64 years | 1,345 | 31.0 | 1,510 | 29.6 |
| 65 - 84 years | 997 | 23.0 | 1,519 | 29.7 |
| 85 or more years | 69 | 1.6 | 162 | 3.2 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 3,289 | 75.8 | 3,853 | 75.4 |
| African American | 785 | 18.1 | 1,002 | 19.6 |
| American Indian | . | . | 6 | 0.1 |
| Asian/Pacific Islander | 26 | 0.6 | 17 | 0.3 |
| Other Race | 231 | 5.3 | 193 | 3.8 |
| Unavailable | 6 | 0.1 | 36 | 0.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Clayton Medical Park**

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 188 | 4.3 | 159 | 3.1 |
| Non Hispanic | 4,141 | 95.5 | 4,897 | 95.9 |
| Unknown | 8 | 0.2 | 51 | 1.0 |
| Point of Origin | | | | |
| Non-health care facility | 4,335 | 100.0 | 5,102 | 99.9 |
| Clinic or physician's office | 2 | 0.0 | 3 | 0.1 |
| Transfer from a SNF, ICF, ALF | . | . | 2 | 0.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 2,324 | 53.6 | 2,635 | 51.6 |
| Medicaid | 739 | 17.0 | 599 | 11.7 |
| Medicare | 1,093 | 25.2 | 1,607 | 31.5 |
| Other government | 115 | 2.7 | 158 | 3.1 |
| Uninsured | 66 | 1.5 | 108 | 2.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Clayton Medical Park

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 4,336 | 100.0 | 5,106 | 100.0 |
| Other/Unknown | 1 | 0.0 | 1 | 0.0 |
| All | 4,337 | 100.0 | 5,107 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Fuquay-Varian Outpatient Rehab

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 1 | 323 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,136 | \$1,795 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1 | 100.0 | 322 | 99.7 |
| Other | . | . | 1 | 0.3 |
| Age Group | | | | |
| 1 - 17 years | . | . | 14 | 4.3 |
| 18 - 44 years | . | . | 84 | 26.0 |
| 45 - 64 years | . | . | 107 | 33.1 |
| 65 - 84 years | 1 | 100.0 | 106 | 32.8 |
| 85 or more years | . | . | 12 | 3.7 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 1 | 100.0 | 225 | 69.7 |
| African American | . | . | 82 | 25.4 |
| American Indian | . | . | 2 | 0.6 |
| Asian/Pacific Islander | . | . | 1 | 0.3 |
| Other Race | . | . | 12 | 3.7 |
| Unavailable | . | . | 1 | 0.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Fuquay-Varian Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | . | . | 20 | 6.2 |
| Non Hispanic | 1 | 100.0 | 301 | 93.2 |
| Unknown | . | . | 2 | 0.6 |
| Point of Origin | | | | |
| Non-health care facility | 1 | 100.0 | 323 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|-------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | . | . | 109 | 33.7 |
| Medicaid | . | . | 49 | 15.2 |
| Medicare | 1 | 100.0 | 123 | 38.1 |
| Other government | . | . | 23 | 7.1 |
| Uninsured | . | . | 19 | 5.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Fuquay-Varian Outpatient Rehab

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1 | 100.0 | 321 | 99.4 |
| Other/Unknown | . | . | 2 | 0.6 |
| All | 1 | 100.0 | 323 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Garner Healthplex Emergency Services

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 3,898 | 354 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,078 | \$667 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 3,894 | 99.9 | 352 | 99.4 |
| Other | 4 | 0.1 | 2 | 0.6 |
| Age Group | | | | |
| Less than 1 year | 74 | 1.9 | 17 | 4.8 |
| 1 - 17 years | 364 | 9.3 | 35 | 9.9 |
| 18 - 44 years | 746 | 19.1 | 43 | 12.1 |
| 45 - 64 years | 1,156 | 29.7 | 103 | 29.1 |
| 65 - 84 years | 1,380 | 35.4 | 133 | 37.6 |
| 85 or more years | 178 | 4.6 | 23 | 6.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2,842 | 72.9 | 266 | 75.1 |
| African American | 828 | 21.2 | 62 | 17.5 |
| American Indian | 2 | 0.1 | 1 | 0.3 |
| Asian/Pacific Islander | 18 | 0.5 | 2 | 0.6 |
| Other Race | 155 | 4.0 | 17 | 4.8 |
| Unavailable | 53 | 1.4 | 6 | 1.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Garner Healthplex Emergency Services**

| Patient Characteristics | Fiscal Year | | | |
|--|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 132 | 3.4 | 11 | 3.1 |
| Non Hispanic | 3,670 | 94.2 | 335 | 94.6 |
| Unknown | 96 | 2.5 | 8 | 2.3 |
| Point of Origin | | | | |
| Non-health care facility | 3,866 | 99.2 | 353 | 99.7 |
| Clinic or physician's office | 28 | 0.7 | 1 | 0.3 |
| Transfer from a hospital or other health care facility | 3 | 0.1 | . | . |
| Transfer from a SNF, ICF, ALF | 1 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 1,851 | 47.5 | 159 | 44.9 |
| Medicaid | 355 | 9.1 | 34 | 9.6 |
| Medicare | 1,498 | 38.4 | 141 | 39.8 |
| Other government | 71 | 1.8 | 6 | 1.7 |
| Uninsured | 123 | 3.2 | 14 | 4.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Garner Healthplex Emergency Services**

| Patient Characteristics | Fiscal Year | | | |
|--|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 3,886 | 99.7 | 354 | 100.0 |
| Discharged, transferred to acute facility | 4 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 1 | 0.0 | . | . |
| Other/Unknown | 7 | 0.2 | . | . |
| All | 3,898 | 100.0 | 354 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed North Healthplex Day Surgery

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 11,820 | 14,110 | 17,158 | 3,580 | 4,312 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,643 | \$2,550 | \$2,870 | \$8,218 | \$6,884 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 11,781 | 99.7 | 14,050 | 99.6 | 17,097 | 99.6 | 3,560 | 99.4 | 4,296 | 99.6 |
| SC | 1 | 0.0 | 3 | 0.0 | 6 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| VA | 18 | 0.2 | 25 | 0.2 | 11 | 0.1 | 7 | 0.2 | 5 | 0.1 |
| GA | 1 | 0.0 | 5 | 0.0 | 7 | 0.0 | 3 | 0.1 | 1 | 0.0 |
| TN | . | . | 1 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other | 19 | 0.2 | 26 | 0.2 | 36 | 0.2 | 9 | 0.3 | 9 | 0.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 249 | 2.1 | 309 | 2.2 | 492 | 2.9 | 269 | 7.5 | 115 | 2.7 |
| 1 - 17 years | 1,000 | 8.5 | 1,298 | 9.2 | 1,982 | 11.6 | 661 | 18.5 | 1,039 | 24.1 |
| 18 - 44 years | 2,847 | 24.1 | 3,308 | 23.4 | 4,302 | 25.1 | 973 | 27.2 | 1,139 | 26.4 |
| 45 - 64 years | 4,562 | 38.6 | 5,372 | 38.1 | 6,194 | 36.1 | 1,056 | 29.5 | 1,356 | 31.4 |
| 65 - 84 years | 2,871 | 24.3 | 3,456 | 24.5 | 3,768 | 22.0 | 599 | 16.7 | 622 | 14.4 |
| 85 or more years | 291 | 2.5 | 367 | 2.6 | 420 | 2.4 | 22 | 0.6 | 41 | 1.0 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 8,665 | 73.3 | 10,485 | 74.3 | 12,792 | 74.6 | 2,783 | 77.7 |
| African American | 2,295 | 19.4 | 2,704 | 19.2 | 3,182 | 18.5 | 581 | 16.2 |
| American Indian | 16 | 0.1 | 20 | 0.1 | 29 | 0.2 | 6 | 0.2 |
| Asian/Pacific Islander | 227 | 1.9 | 255 | 1.8 | 279 | 1.6 | 42 | 1.2 |
| Other Race | 528 | 4.5 | 570 | 4.0 | 696 | 4.1 | 160 | 4.5 |
| Unavailable | 89 | 0.8 | 76 | 0.5 | 180 | 1.0 | 8 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed North Healthplex Day Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 331 | 2.8 | 420 | 3.0 | 506 | 2.9 | 135 | 3.8 |
| Non Hispanic | 11,389 | 96.4 | 13,570 | 96.2 | 16,355 | 95.3 | 3,427 | 95.7 |
| Unknown | 100 | 0.8 | 120 | 0.9 | 297 | 1.7 | 18 | 0.5 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 11,683 | 98.8 | 14,021 | 99.4 | 16,883 | 98.4 | 3,386 | 94.6 |
| Clinic or physician's office | 62 | 0.5 | 49 | 0.3 | 239 | 1.4 | 185 | 5.2 |
| Transfer from a hospital or other health care facility | 53 | 0.4 | 18 | 0.1 | 29 | 0.2 | 6 | 0.2 |
| Transfer from a SNF, ICF, ALF | 22 | 0.2 | 22 | 0.2 | 7 | 0.0 | 3 | 0.1 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 7,693 | 65.1 | 9,450 | 67.0 | 10,890 | 63.5 | 2,501 | 69.9 | 3,046 | 70.6 |
| Medicaid | 767 | 6.5 | 767 | 5.4 | 980 | 5.7 | 235 | 6.6 | 301 | 7.0 |
| Medicare | 2,975 | 25.2 | 3,387 | 24.0 | 4,570 | 26.6 | 665 | 18.6 | 723 | 16.8 |
| Other government | 155 | 1.3 | 262 | 1.9 | 326 | 1.9 | 111 | 3.1 | 123 | 2.9 |
| Uninsured | 230 | 1.9 | 244 | 1.7 | 392 | 2.3 | 68 | 1.9 | 116 | 2.7 |
| Other | . | . | . | . | . | . | . | . | 3 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed North Healthplex Day Surgery

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,810 | 99.9 | 13,953 | 98.9 | 17,144 | 99.9 | 3,579 | 100.0 |
| Discharged, transferred to acute facility | 5 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | . | . | 1 | 0.0 | 1 | 0.0 |
| Left against medical advice | . | . | . | . | 10 | 0.1 | . | . |
| Other/Unknown | 5 | 0.0 | 155 | 1.1 | 2 | 0.0 | . | . |
| All | 11,820 | 100.0 | 14,110 | 100.0 | 17,158 | 100.0 | 3,580 | 100.0 |

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Alexander YMCA**

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 1,238 | 973 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,452 | \$1,457 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,237 | 99.9 | 966 | 99.3 |
| SC | 1 | 0.1 | 3 | 0.3 |
| VA | . | . | 2 | 0.2 |
| Other | . | . | 2 | 0.2 |
| Age Group | | | | |
| Less than 1 year | 6 | 0.5 | 1 | 0.1 |
| 1 - 17 years | 99 | 8.0 | 91 | 9.4 |
| 18 - 44 years | 337 | 27.2 | 260 | 26.7 |
| 45 - 64 years | 517 | 41.8 | 382 | 39.3 |
| 65 - 84 years | 268 | 21.6 | 233 | 23.9 |
| 85 or more years | 11 | 0.9 | 6 | 0.6 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 614 | 49.6 | 514 | 52.8 |
| African American | 545 | 44.0 | 393 | 40.4 |
| American Indian | 2 | 0.2 | . | . |
| Asian/Pacific Islander | 10 | 0.8 | 10 | 1.0 |
| Other Race | 64 | 5.2 | 48 | 4.9 |
| Unavailable | 3 | 0.2 | 8 | 0.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Alexander YMCA**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 44 | 3.6 | 59 | 6.1 |
| Non Hispanic | 1,181 | 95.4 | 885 | 91.0 |
| Unknown | 13 | 1.1 | 29 | 3.0 |
| Point of Origin | | | | |
| Non-health care facility | 1,238 | 100.0 | 973 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 563 | 45.5 | 422 | 43.4 |
| Medicaid | 231 | 18.7 | 139 | 14.3 |
| Medicare | 360 | 29.1 | 300 | 30.8 |
| Other government | 31 | 2.5 | 35 | 3.6 |
| Uninsured | 53 | 4.3 | 77 | 7.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Alexander YMCA

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,236 | 99.8 | 972 | 99.9 |
| Other/Unknown | 2 | 0.2 | 1 | 0.1 |
| All | 1,238 | 100.0 | 973 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Outpatient Rehab Cary YMCA

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 356 | 238 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,563 | \$1,433 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 356 | 100.0 | 238 | 100.0 |
| Age Group | | | | |
| 1 - 17 years | 27 | 7.6 | 14 | 5.9 |
| 18 - 44 years | 89 | 25.0 | 74 | 31.1 |
| 45 - 64 years | 143 | 40.2 | 97 | 40.8 |
| 65 - 84 years | 96 | 27.0 | 47 | 19.7 |
| 85 or more years | 1 | 0.3 | 6 | 2.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 263 | 73.9 | 162 | 68.1 |
| African American | 56 | 15.7 | 38 | 16.0 |
| Asian/Pacific Islander | 26 | 7.3 | 18 | 7.6 |
| Other Race | 11 | 3.1 | 19 | 8.0 |
| Unavailable | . | . | 1 | 0.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Cary YMCA

| Patient Characteristics | Fiscal Year | | | |
|--------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 23 | 6.5 | 10 | 4.2 |
| Non Hispanic | 332 | 93.3 | 227 | 95.4 |
| Unknown | 1 | 0.3 | 1 | 0.4 |
| Point of Origin | | | | |
| Non-health care facility | 356 | 100.0 | 238 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 176 | 49.4 | 158 | 66.4 |
| Medicaid | 64 | 18.0 | 32 | 13.4 |
| Medicare | 106 | 29.8 | 40 | 16.8 |
| Other government | 6 | 1.7 | 3 | 1.3 |
| Uninsured | 4 | 1.1 | 5 | 2.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Outpatient Rehab Cary YMCA

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 356 | 100.0 | 238 | 100.0 |
| All | 356 | 100.0 | 238 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Outpatient Rehab Kerr YMCA

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 281 | 229 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,546 | \$1,646 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 278 | 98.9 | 229 | 100.0 |
| SC | 3 | 1.1 | . | . |
| Age Group | | | | |
| 1 - 17 years | 36 | 12.8 | 31 | 13.5 |
| 18 - 44 years | 63 | 22.4 | 54 | 23.6 |
| 45 - 64 years | 123 | 43.8 | 88 | 38.4 |
| 65 - 84 years | 59 | 21.0 | 56 | 24.5 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 228 | 81.1 | 165 | 72.1 |
| African American | 43 | 15.3 | 60 | 26.2 |
| American Indian | 4 | 1.4 | . | . |
| Asian/Pacific Islander | 1 | 0.4 | . | . |
| Other Race | 5 | 1.8 | 4 | 1.7 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Kerr YMCA**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 4 | 1.4 | 6 | 2.6 |
| Non Hispanic | 274 | 97.5 | 220 | 96.1 |
| Unknown | 3 | 1.1 | 3 | 1.3 |
| Point of Origin | | | | |
| Non-health care facility | 281 | 100.0 | 229 | 100.0 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 153 | 54.4 | 121 | 52.8 |
| Medicaid | 37 | 13.2 | 32 | 14.0 |
| Medicare | 75 | 26.7 | 70 | 30.6 |
| Other government | 12 | 4.3 | 3 | 1.3 |
| Uninsured | 4 | 1.4 | 3 | 1.3 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Kerr YMCA

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 281 | 100.0 | 229 | 100.0 |
| All | 281 | 100.0 | 229 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Outpatient Rehab Kraft YMCA

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|------|
| | 2014 | 2013 |
| Total Number of Visits | 805 | 569 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,468 | \$1,416 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|------|-------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 805 | 100.0 | 569 | 100.0 |
| Age Group | | | | |
| 1 - 17 years | 52 | 6.5 | 28 | 4.9 |
| 18 - 44 years | 128 | 15.9 | 82 | 14.4 |
| 45 - 64 years | 313 | 38.9 | 224 | 39.4 |
| 65 - 84 years | 308 | 38.3 | 233 | 40.9 |
| 85 or more years | 4 | 0.5 | 2 | 0.4 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 673 | 83.6 | 487 | 85.6 |
| African American | 90 | 11.2 | 56 | 9.8 |
| American Indian | 5 | 0.6 | 1 | 0.2 |
| Asian/Pacific Islander | 13 | 1.6 | 16 | 2.8 |
| Other Race | 24 | 3.0 | 9 | 1.6 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Kraft YMCA**

| Patient Characteristics | Fiscal Year | | | |
|------------------------------|-------------|-------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 29 | 3.6 | 20 | 3.5 |
| Non Hispanic | 776 | 96.4 | 545 | 95.8 |
| Unknown | . | . | 4 | 0.7 |
| Point of Origin | | | | |
| Non-health care facility | 805 | 100.0 | 562 | 98.8 |
| Clinic or physician's office | . | . | 7 | 1.2 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 515 | 64.0 | 364 | 64.0 |
| Medicaid | 7 | 0.9 | 3 | 0.5 |
| Medicare | 260 | 32.3 | 176 | 30.9 |
| Other government | 18 | 2.2 | 22 | 3.9 |
| Uninsured | 5 | 0.6 | 4 | 0.7 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Outpatient Rehab Kraft YMCA

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|--------------|------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 805 | 100.0 | 568 | 99.8 |
| Other/Unknown | . | . | 1 | 0.2 |
| All | 805 | 100.0 | 569 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Raleigh Campus Outpatient Rehab

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 5,288 | 3,575 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,950 | \$2,043 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 5,267 | 99.6 | 3,565 | 99.7 |
| VA | 6 | 0.1 | . | . |
| GA | . | . | 3 | 0.1 |
| TN | 1 | 0.0 | . | . |
| Other | 14 | 0.3 | 7 | 0.2 |
| Age Group | | | | |
| Less than 1 year | 83 | 1.6 | 63 | 1.8 |
| 1 - 17 years | 512 | 9.7 | 365 | 10.2 |
| 18 - 44 years | 1,168 | 22.1 | 688 | 19.2 |
| 45 - 64 years | 2,188 | 41.4 | 1,441 | 40.3 |
| 65 - 84 years | 1,234 | 23.3 | 936 | 26.2 |
| 85 or more years | 103 | 1.9 | 82 | 2.3 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 2,714 | 51.3 | 1,957 | 54.7 |
| African American | 2,095 | 39.6 | 1,308 | 36.6 |
| American Indian | 8 | 0.2 | 3 | 0.1 |
| Asian/Pacific Islander | 69 | 1.3 | 46 | 1.3 |
| Other Race | 378 | 7.1 | 251 | 7.0 |
| Unavailable | 24 | 0.5 | 10 | 0.3 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Raleigh Campus Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 375 | 7.1 | 225 | 6.3 |
| Non Hispanic | 4,824 | 91.2 | 3,263 | 91.3 |
| Unknown | 89 | 1.7 | 87 | 2.4 |
| Point of Origin | | | | |
| Non-health care facility | 5,259 | 99.5 | 3,559 | 99.6 |
| Transfer from a hospital or other health care facility | 8 | 0.2 | 4 | 0.1 |
| Transfer from a SNF, ICF, ALF | 21 | 0.4 | 12 | 0.3 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 2,317 | 43.8 | 1,617 | 45.2 |
| Medicaid | 844 | 16.0 | 449 | 12.6 |
| Medicare | 1,564 | 29.6 | 1,140 | 31.9 |
| Other government | 160 | 3.0 | 176 | 4.9 |
| Uninsured | 403 | 7.6 | 193 | 5.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Raleigh Campus Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 5,284 | 99.9 | 3,567 | 99.8 |
| Other/Unknown | 4 | 0.1 | 8 | 0.2 |
| All | 5,288 | 100.0 | 3,575 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Raleigh Wake Forest Road Outpatient Rehab

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 1,153 | 1,011 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|---------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,424 | \$1,386 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 1,153 | 100.0 | 1,006 | 99.5 |
| VA | . | . | 1 | 0.1 |
| Other | . | . | 4 | 0.4 |
| Age Group | | | | |
| 1 - 17 years | 222 | 19.3 | 188 | 18.6 |
| 18 - 44 years | 280 | 24.3 | 260 | 25.7 |
| 45 - 64 years | 423 | 36.7 | 358 | 35.4 |
| 65 - 84 years | 201 | 17.4 | 197 | 19.5 |
| 85 or more years | 27 | 2.3 | 8 | 0.8 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 586 | 50.8 | 501 | 49.6 |
| African American | 489 | 42.4 | 427 | 42.2 |
| American Indian | 2 | 0.2 | 2 | 0.2 |
| Asian/Pacific Islander | 15 | 1.3 | 5 | 0.5 |
| Other Race | 61 | 5.3 | 76 | 7.5 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Raleigh Wake Forest Road Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|-------------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 69 | 6.0 | 72 | 7.1 |
| Non Hispanic | 1,084 | 94.0 | 933 | 92.3 |
| Unknown | . | . | 6 | 0.6 |
| Point of Origin | | | | |
| Non-health care facility | 1,153 | 100.0 | 1,009 | 99.8 |
| Transfer from a SNF, ICF, ALF | . | . | 2 | 0.2 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 498 | 43.2 | 425 | 42.0 |
| Medicaid | 241 | 20.9 | 155 | 15.3 |
| Medicare | 278 | 24.1 | 243 | 24.0 |
| Other government | 64 | 5.6 | 59 | 5.8 |
| Uninsured | 72 | 6.2 | 129 | 12.8 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Raleigh Wake Forest Road Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 1,153 | 100.0 | 1,009 | 99.8 |
| Other/Unknown | . | . | 2 | 0.2 |
| All | 1,153 | 100.0 | 1,011 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics WakeMed Wendell-Zabulon Outpatient Rehab

| Patient Characteristics | Fiscal Year | |
|-------------------------------|-------------|-------|
| | 2014 | 2013 |
| Total Number of Visits | 555 | 3,591 |

| Patient Characteristics | Fiscal Year | |
|--------------------------------|-------------|-------|
| | 2014 | 2013 |
| Average Patient Charges | \$1,666 | \$695 |

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Residence State | | | | |
| NC | 555 | 100.0 | 3,586 | 99.9 |
| SC | . | . | 1 | 0.0 |
| Other | . | . | 4 | 0.1 |
| Age Group | | | | |
| Less than 1 year | . | . | 12 | 0.3 |
| 1 - 17 years | 16 | 2.9 | 118 | 3.3 |
| 18 - 44 years | 75 | 13.5 | 335 | 9.3 |
| 45 - 64 years | 226 | 40.7 | 996 | 27.7 |
| 65 - 84 years | 208 | 37.5 | 1,661 | 46.3 |
| 85 or more years | 30 | 5.4 | 469 | 13.1 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Race | | | | |
| Caucasian | 385 | 69.4 | 2,503 | 69.7 |
| African American | 153 | 27.6 | 1,002 | 27.9 |
| Asian/Pacific Islander | . | . | 5 | 0.1 |
| Other Race | 14 | 2.5 | 74 | 2.1 |
| Unavailable | 3 | 0.5 | 7 | 0.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Wendell-Zabulon Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--|-------------|-------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Ethnicity | | | | |
| Hispanic | 10 | 1.8 | 74 | 2.1 |
| Non Hispanic | 538 | 96.9 | 3,490 | 97.2 |
| Unknown | 7 | 1.3 | 27 | 0.8 |
| Point of Origin | | | | |
| Non-health care facility | 555 | 100.0 | 3,345 | 93.1 |
| Clinic or physician's office | . | . | 20 | 0.6 |
| Transfer from a hospital or other health care facility | . | . | 79 | 2.2 |
| Transfer from a SNF, ICF, ALF | . | . | 147 | 4.1 |

| Patient Characteristics | Fiscal Year | | | |
|-------------------------|-------------|------|-------|------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Payer | | | | |
| Commercial/HMO | 181 | 32.6 | 1,266 | 35.3 |
| Medicaid | 64 | 11.5 | 204 | 5.7 |
| Medicare | 269 | 48.5 | 1,988 | 55.4 |
| Other government | 29 | 5.2 | 65 | 1.8 |
| Uninsured | 12 | 2.2 | 68 | 1.9 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
WakeMed Wendell-Zabulon Outpatient Rehab**

| Patient Characteristics | Fiscal Year | | | |
|--------------------------------|-------------|--------------|--------------|--------------|
| | 2014 | | 2013 | |
| | N | % | N | % |
| Patient Disposition | | | | |
| Home, self, or outpatient care | 555 | 100.0 | 3,588 | 99.9 |
| Other/Unknown | . | . | 3 | 0.1 |
| All | 555 | 100.0 | 3,591 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Washington County Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 12,664 | 12,734 | 12,783 | 463 | 341 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$861 | \$898 | \$943 | \$3,722 | \$3,797 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 12,619 | 99.6 | 12,702 | 99.7 | 12,735 | 99.6 | 461 | 99.6 | 339 | 99.4 |
| SC | . | . | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| VA | 10 | 0.1 | 15 | 0.1 | 10 | 0.1 | 1 | 0.2 | 1 | 0.3 |
| GA | 1 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| Other | 34 | 0.3 | 15 | 0.1 | 35 | 0.3 | 1 | 0.2 | 1 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 3 | 0.0 | 5 | 0.0 | 13 | 0.1 | . | . | . | . |
| 1 - 17 years | 230 | 1.8 | 262 | 2.1 | 299 | 2.3 | 15 | 3.2 | 2 | 0.6 |
| 18 - 44 years | 1,330 | 10.5 | 1,241 | 9.7 | 1,417 | 11.1 | 64 | 13.8 | 33 | 9.7 |
| 45 - 64 years | 4,355 | 34.4 | 4,378 | 34.4 | 4,278 | 33.5 | 171 | 36.9 | 145 | 42.5 |
| 65 - 84 years | 5,666 | 44.7 | 5,626 | 44.2 | 5,492 | 43.0 | 193 | 41.7 | 150 | 44.0 |
| 85 or more years | 1,080 | 8.5 | 1,222 | 9.6 | 1,284 | 10.0 | 20 | 4.3 | 11 | 3.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 5,346 | 42.2 | 5,785 | 45.4 | 6,299 | 49.3 | 234 | 50.5 |
| African American | 7,107 | 56.1 | 6,766 | 53.1 | 6,364 | 49.8 | 226 | 48.8 |
| American Indian | 10 | 0.1 | 11 | 0.1 | 4 | 0.0 | . | . |
| Asian/Pacific Islander | 33 | 0.3 | 16 | 0.1 | 21 | 0.2 | 2 | 0.4 |
| Other Race | 88 | 0.7 | 80 | 0.6 | 78 | 0.6 | 1 | 0.2 |
| Unavailable | 80 | 0.6 | 76 | 0.6 | 17 | 0.1 | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Washington County Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|--------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 67 | 0.5 | 59 | 0.5 | 46 | 0.4 | 1 | 0.2 |
| Non Hispanic | 12,589 | 99.4 | 12,658 | 99.4 | 12,708 | 99.4 | 460 | 99.4 |
| Unknown | 8 | 0.1 | 17 | 0.1 | 29 | 0.2 | 2 | 0.4 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 12,625 | 99.7 | 12,639 | 99.3 | 12,779 | 100.0 | 463 | 100.0 |
| Transfer from a hospital or other health care facility | 37 | 0.3 | 94 | 0.7 | . | . | . | . |
| Newborn | 2 | 0.0 | 1 | 0.0 | 4 | 0.0 | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,938 | 23.2 | 2,539 | 19.9 | 2,453 | 19.2 | 110 | 23.8 | 96 | 28.2 |
| Medicaid | 1,380 | 10.9 | 1,313 | 10.3 | 1,506 | 11.8 | 68 | 14.7 | 43 | 12.6 |
| Medicare | 7,740 | 61.1 | 8,192 | 64.3 | 8,011 | 62.7 | 257 | 55.5 | 181 | 53.1 |
| Other government | 114 | 0.9 | 262 | 2.1 | 177 | 1.4 | 4 | 0.9 | 6 | 1.8 |
| Uninsured | 379 | 3.0 | 363 | 2.9 | 479 | 3.7 | 19 | 4.1 | 14 | 4.1 |
| Other | . | . | . | . | 1 | 0.0 | . | . | 1 | 0.3 |
| Unknown | 113 | 0.9 | 65 | 0.5 | 156 | 1.2 | 5 | 1.1 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Washington County Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 11,643 | 91.9 | 11,716 | 92.0 | 11,635 | 91.0 | 454 | 98.1 |
| Discharged, transferred to acute facility | 11 | 0.1 | 2 | 0.0 | 19 | 0.1 | 1 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 977 | 7.7 | 990 | 7.8 | 1,091 | 8.5 | 3 | 0.6 |
| Discharged, transferred to rehab facility | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | . | . | . | . | 1 | 0.0 | . | . |
| Left against medical advice | . | . | 1 | 0.0 | 7 | 0.1 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 33 | 0.3 | 24 | 0.2 | 29 | 0.2 | 5 | 1.1 |
| All | 12,664 | 100.0 | 12,734 | 100.0 | 12,783 | 100.0 | 463 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Watauga Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 78,807 | 80,956 | 7,521 | 6,559 | 5,664 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,026 | \$1,801 | \$7,717 | \$6,825 | \$6,907 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 73,642 | 93.4 | 75,153 | 92.8 | 6,933 | 92.2 | 6,081 | 92.7 | 5,226 | 92.3 |
| SC | 143 | 0.2 | 134 | 0.2 | 9 | 0.1 | 7 | 0.1 | 9 | 0.2 |
| VA | 218 | 0.3 | 244 | 0.3 | 25 | 0.3 | 21 | 0.3 | 29 | 0.5 |
| GA | 79 | 0.1 | 91 | 0.1 | 11 | 0.1 | 3 | 0.0 | 8 | 0.1 |
| TN | 3,423 | 4.3 | 3,817 | 4.7 | 453 | 6.0 | 375 | 5.7 | 324 | 5.7 |
| Other | 1,302 | 1.7 | 1,517 | 1.9 | 90 | 1.2 | 72 | 1.1 | 68 | 1.2 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 260 | 0.3 | 390 | 0.5 | 77 | 1.0 | 108 | 1.6 | 32 | 0.6 |
| 1 - 17 years | 2,277 | 2.9 | 2,856 | 3.5 | 358 | 4.8 | 321 | 4.9 | 396 | 7.0 |
| 18 - 44 years | 13,547 | 17.2 | 15,984 | 19.7 | 1,185 | 15.8 | 1,076 | 16.4 | 1,012 | 17.9 |
| 45 - 64 years | 25,266 | 32.1 | 26,208 | 32.4 | 2,292 | 30.5 | 2,057 | 31.4 | 1,808 | 31.9 |
| 65 - 84 years | 33,623 | 42.7 | 31,708 | 39.2 | 3,268 | 43.5 | 2,754 | 42.0 | 2,176 | 38.4 |
| 85 or more years | 3,834 | 4.9 | 3,810 | 4.7 | 341 | 4.5 | 243 | 3.7 | 240 | 4.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 76,719 | 97.4 | 78,084 | 96.5 | 7,281 | 96.8 | 6,221 | 94.8 |
| African American | 747 | 0.9 | 891 | 1.1 | 72 | 1.0 | 54 | 0.8 |
| American Indian | 36 | 0.0 | 30 | 0.0 | 5 | 0.1 | 8 | 0.1 |
| Asian/Pacific Islander | 164 | 0.2 | 176 | 0.2 | 8 | 0.1 | 17 | 0.3 |
| Other Race | 713 | 0.9 | 655 | 0.8 | 58 | 0.8 | 38 | 0.6 |
| Unavailable | 428 | 0.5 | 1,120 | 1.4 | 97 | 1.3 | 221 | 3.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Watauga Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 899 | 1.1 | 771 | 1.0 | 61 | 0.8 | 44 | 0.7 |
| Non Hispanic | 76,929 | 97.6 | 77,850 | 96.2 | 7,281 | 96.8 | 6,070 | 92.5 |
| Unknown | 979 | 1.2 | 2,335 | 2.9 | 179 | 2.4 | 445 | 6.8 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 74,344 | 94.3 | 76,902 | 95.0 | 7,506 | 99.8 | 6,540 | 99.7 |
| Clinic or physician's office | 3,820 | 4.8 | 3,990 | 4.9 | 1 | 0.0 | . | . |
| Transfer from a hospital or other health care facility | 111 | 0.1 | 39 | 0.0 | 8 | 0.1 | 7 | 0.1 |
| Transfer from a SNF, ICF, ALF | 22 | 0.0 | 5 | 0.0 | 5 | 0.1 | 1 | 0.0 |
| Newborn | . | . | 4 | 0.0 | . | . | . | . |
| Court/law enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Information not available | 510 | 0.6 | 15 | 0.0 | 1 | 0.0 | 11 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 38,340 | 48.7 | 37,988 | 46.9 | 2,914 | 38.7 | 2,657 | 40.5 | 2,489 | 43.9 |
| Medicaid | 5,222 | 6.6 | 4,698 | 5.8 | 630 | 8.4 | 550 | 8.4 | 499 | 8.8 |
| Medicare | 32,693 | 41.5 | 35,283 | 43.6 | 3,732 | 49.6 | 3,131 | 47.7 | 2,473 | 43.7 |
| Other government | 954 | 1.2 | 873 | 1.1 | 115 | 1.5 | 134 | 2.0 | 95 | 1.7 |
| Uninsured | 1,598 | 2.0 | 2,114 | 2.6 | 130 | 1.7 | 87 | 1.3 | 108 | 1.9 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Watauga Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 68,731 | 87.2 | 76,090 | 94.0 | 7,455 | 99.1 | 6,474 | 98.7 |
| Discharged, transferred to acute facility | 14 | 0.0 | 36 | 0.0 | 6 | 0.1 | 2 | 0.0 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 16 | 0.0 | 19 | 0.0 | 6 | 0.1 | 3 | 0.0 |
| Discharged, transferred to rehab facility | 1 | 0.0 | . | . | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | . | . | 1 | 0.0 | . | . |
| Discharged, transferred to psychiatric facility | 2 | 0.0 | 6 | 0.0 | . | . | . | . |
| Hospice | . | . | 1 | 0.0 | . | . | 1 | 0.0 |
| Left against medical advice | 22 | 0.0 | 22 | 0.0 | 1 | 0.0 | . | . |
| Court/Law Enforcement | . | . | 1 | 0.0 | . | . | . | . |
| Expired | 2 | 0.0 | 1 | 0.0 | . | . | . | . |
| Other/Unknown | 10,019 | 12.7 | 4,780 | 5.9 | 52 | 0.7 | 79 | 1.2 |
| All | 78,807 | 100.0 | 80,956 | 100.0 | 7,521 | 100.0 | 6,559 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wayne Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 53,972 | 9,251 | 8,823 | 7,847 | 7,521 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,812 | \$6,475 | \$5,327 | \$4,991 | \$4,191 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 53,884 | 99.8 | 9,240 | 99.9 | 8,800 | 99.7 | 7,832 | 99.8 | 7,507 | 99.8 |
| SC | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . | 3 | 0.0 |
| VA | 12 | 0.0 | 1 | 0.0 | 4 | 0.0 | 2 | 0.0 | 1 | 0.0 |
| GA | 3 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| TN | 1 | 0.0 | 2 | 0.0 | . | . | . | . | . | . |
| Other | 69 | 0.1 | 7 | 0.1 | 16 | 0.2 | 13 | 0.2 | 10 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 1,043 | 1.9 | 200 | 2.2 | 184 | 2.1 | 180 | 2.3 | 73 | 1.0 |
| 1 - 17 years | 3,371 | 6.2 | 786 | 8.5 | 808 | 9.2 | 776 | 9.9 | 968 | 12.9 |
| 18 - 44 years | 12,511 | 23.2 | 2,010 | 21.7 | 2,107 | 23.9 | 1,751 | 22.3 | 1,615 | 21.5 |
| 45 - 64 years | 20,301 | 37.6 | 3,041 | 32.9 | 2,764 | 31.3 | 2,515 | 32.1 | 2,436 | 32.4 |
| 65 - 84 years | 15,190 | 28.1 | 2,958 | 32.0 | 2,690 | 30.5 | 2,388 | 30.4 | 2,220 | 29.5 |
| 85 or more years | 1,556 | 2.9 | 256 | 2.8 | 270 | 3.1 | 237 | 3.0 | 209 | 2.8 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 26,230 | 48.6 | 6,179 | 66.8 | 6,138 | 69.6 | 5,614 | 71.5 |
| African American | 16,219 | 30.1 | 2,357 | 25.5 | 2,247 | 25.5 | 1,850 | 23.6 |
| American Indian | 34 | 0.1 | 10 | 0.1 | 6 | 0.1 | 2 | 0.0 |
| Asian/Pacific Islander | 1,681 | 3.1 | 376 | 4.1 | 345 | 3.9 | 316 | 4.0 |
| Other Race | 412 | 0.8 | 320 | 3.5 | 71 | 0.8 | 53 | 0.7 |
| Unavailable | 9,396 | 17.4 | 9 | 0.1 | 16 | 0.2 | 12 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wayne Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 1,230 | 2.3 | 332 | 3.6 | 308 | 3.5 | 297 | 3.8 |
| Non Hispanic | 44,006 | 81.5 | 8,595 | 92.9 | 8,436 | 95.6 | 7,491 | 95.5 |
| Unknown | 8,736 | 16.2 | 324 | 3.5 | 79 | 0.9 | 59 | 0.8 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 52,685 | 97.6 | 9,017 | 97.5 | 8,688 | 98.5 | 7,728 | 98.5 |
| Clinic or physician's office | 34 | 0.1 | 2 | 0.0 | 10 | 0.1 | 14 | 0.2 |
| Transfer from a hospital or other health care facility | 304 | 0.6 | 47 | 0.5 | 58 | 0.7 | 49 | 0.6 |
| Transfer from a SNF, ICF, ALF | 936 | 1.7 | 184 | 2.0 | 67 | 0.8 | 56 | 0.7 |
| Court/law enforcement | 5 | 0.0 | 1 | 0.0 | . | . | . | . |
| Information not available | 8 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 19,040 | 35.3 | 2,991 | 32.3 | 2,831 | 32.1 | 3,984 | 50.8 | 3,802 | 50.6 |
| Medicaid | 7,295 | 13.5 | 1,407 | 15.2 | 1,395 | 15.8 | . | . | . | . |
| Medicare | 18,075 | 33.5 | 3,690 | 39.9 | 3,359 | 38.1 | 2,835 | 36.1 | 2,656 | 35.3 |
| Other government | 7,433 | 13.8 | 782 | 8.5 | 858 | 9.7 | 737 | 9.4 | 838 | 11.1 |
| Uninsured | 1,912 | 3.5 | 374 | 4.0 | 371 | 4.2 | 286 | 3.6 | 216 | 2.9 |
| Other | 217 | 0.4 | 7 | 0.1 | 9 | 0.1 | 5 | 0.1 | 9 | 0.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wayne Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 53,384 | 98.9 | 9,112 | 98.5 | 8,532 | 96.7 | 7,747 | 98.7 |
| Discharged, transferred to acute facility | 23 | 0.0 | 8 | 0.1 | 6 | 0.1 | 5 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 120 | 0.2 | 77 | 0.8 | 95 | 1.1 | 74 | 0.9 |
| Discharged, transferred to rehab facility | . | . | . | . | 3 | 0.0 | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | 1 | 0.0 | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Discharged, transferred to psychiatric facility | 13 | 0.0 | 11 | 0.1 | 8 | 0.1 | 6 | 0.1 |
| Hospice | 11 | 0.0 | . | . | 5 | 0.1 | 2 | 0.0 |
| Left against medical advice | 31 | 0.1 | 32 | 0.3 | 160 | 1.8 | . | . |
| Court/Law Enforcement | 6 | 0.0 | 1 | 0.0 | 1 | 0.0 | . | . |
| Expired | 5 | 0.0 | 2 | 0.0 | 7 | 0.1 | . | . |
| Other/Unknown | 378 | 0.7 | 6 | 0.1 | 5 | 0.1 | 12 | 0.2 |
| All | 53,972 | 100.0 | 9,251 | 100.0 | 8,823 | 100.0 | 7,847 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Western Carolina Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 1,319 | 1,038 | 1,315 | 844 | 941 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,245 | \$1,260 | \$1,278 | \$1,403 | \$1,418 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 1,293 | 98.0 | 1,027 | 98.9 | 1,304 | 99.2 | 834 | 98.8 | 922 | 98.0 |
| SC | 4 | 0.3 | 1 | 0.1 | . | . | . | . | 1 | 0.1 |
| VA | . | . | 1 | 0.1 | . | . | . | . | . | . |
| GA | 10 | 0.8 | 8 | 0.8 | 8 | 0.6 | 7 | 0.8 | 7 | 0.7 |
| TN | 1 | 0.1 | . | . | 2 | 0.2 | . | . | 2 | 0.2 |
| Other | 11 | 0.8 | 1 | 0.1 | 1 | 0.1 | 3 | 0.4 | 9 | 1.0 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 5 | 0.4 | 3 | 0.3 | 5 | 0.4 | . | . | 4 | 0.4 |
| 18 - 44 years | 199 | 15.1 | 176 | 17.0 | 217 | 16.5 | 143 | 16.9 | 119 | 12.6 |
| 45 - 64 years | 629 | 47.7 | 660 | 63.6 | 711 | 54.1 | 468 | 55.5 | 600 | 63.8 |
| 65 - 84 years | 477 | 36.2 | 197 | 19.0 | 372 | 28.3 | 231 | 27.4 | 211 | 22.4 |
| 85 or more years | 9 | 0.7 | 2 | 0.2 | 10 | 0.8 | 2 | 0.2 | 7 | 0.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|------|------|-------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 1,255 | 95.1 | 940 | 90.6 | 1,217 | 92.5 | 637 | 75.5 |
| African American | . | . | . | . | 1 | 0.1 | 2 | 0.2 |
| American Indian | 4 | 0.3 | 6 | 0.6 | 2 | 0.2 | 9 | 1.1 |
| Asian/Pacific Islander | 11 | 0.8 | 10 | 1.0 | 12 | 0.9 | 10 | 1.2 |
| Other Race | 49 | 3.7 | 82 | 7.9 | 83 | 6.3 | 186 | 22.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Western Carolina Endoscopy Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|----------------------------------|-------------|-------|-------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Non Hispanic | 1,277 | 96.8 | 957 | 92.2 | 1,245 | 94.7 | 659 | 78.1 |
| Unknown | 42 | 3.2 | 81 | 7.8 | 70 | 5.3 | 185 | 21.9 |
| Point of Origin | | | | | | | | |
| Information not available | 1,319 | 100.0 | 1,038 | 100.0 | 1,315 | 100.0 | 844 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 793 | 60.1 | 806 | 77.6 | 841 | 64.0 | 536 | 63.5 | 666 | 70.8 |
| Medicaid | 64 | 4.9 | 47 | 4.5 | 49 | 3.7 | 39 | 4.6 | 22 | 2.3 |
| Medicare | 445 | 33.7 | 152 | 14.6 | 378 | 28.7 | 236 | 28.0 | 219 | 23.3 |
| Uninsured | 17 | 1.3 | 33 | 3.2 | 47 | 3.6 | 33 | 3.9 | 34 | 3.6 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Western Carolina Endoscopy Center

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 1,319 | 100.0 | 1,038 | 100.0 | 1,315 | 100.0 | 844 | 100.0 |
| All | 1,319 | 100.0 | 1,038 | 100.0 | 1,315 | 100.0 | 844 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilkes Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|--------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 39,576 | 38,137 | 36,489 | 3,210 | 3,539 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,150 | \$2,036 | \$1,908 | \$8,642 | \$6,082 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 39,505 | 99.8 | 38,030 | 99.7 | 36,421 | 99.8 | 3,198 | 99.6 | 3,530 | 99.7 |
| SC | 9 | 0.0 | 4 | 0.0 | 10 | 0.0 | 1 | 0.0 | . | . |
| VA | 19 | 0.0 | 36 | 0.1 | 10 | 0.0 | 2 | 0.1 | 1 | 0.0 |
| GA | 3 | 0.0 | 10 | 0.0 | 5 | 0.0 | . | . | 1 | 0.0 |
| TN | 4 | 0.0 | 12 | 0.0 | 4 | 0.0 | 2 | 0.1 | 2 | 0.1 |
| Other | 36 | 0.1 | 45 | 0.1 | 39 | 0.1 | 7 | 0.2 | 5 | 0.1 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 370 | 0.9 | 398 | 1.0 | 537 | 1.5 | 61 | 1.9 | 15 | 0.4 |
| 1 - 17 years | 2,793 | 7.1 | 2,768 | 7.3 | 3,166 | 8.7 | 320 | 10.0 | 415 | 11.7 |
| 18 - 44 years | 7,026 | 17.8 | 6,442 | 16.9 | 6,794 | 18.6 | 698 | 21.7 | 717 | 20.3 |
| 45 - 64 years | 13,335 | 33.7 | 12,853 | 33.7 | 12,327 | 33.8 | 945 | 29.4 | 1,135 | 32.1 |
| 65 - 84 years | 14,130 | 35.7 | 13,721 | 36.0 | 11,913 | 32.6 | 1,074 | 33.5 | 1,109 | 31.3 |
| 85 or more years | 1,922 | 4.9 | 1,955 | 5.1 | 1,752 | 4.8 | 112 | 3.5 | 148 | 4.2 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 36,572 | 92.4 | 35,429 | 92.9 | 33,744 | 92.5 | 2,992 | 93.2 |
| African American | 1,881 | 4.8 | 1,738 | 4.6 | 1,622 | 4.4 | 135 | 4.2 |
| American Indian | 21 | 0.1 | 15 | 0.0 | 15 | 0.0 | 2 | 0.1 |
| Asian/Pacific Islander | 941 | 2.4 | 820 | 2.2 | 904 | 2.5 | 1 | 0.0 |
| Other Race | 108 | 0.3 | 75 | 0.2 | 91 | 0.2 | 75 | 2.3 |
| Unavailable | 53 | 0.1 | 60 | 0.2 | 113 | 0.3 | 5 | 0.2 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilkes Regional Medical Center

| Patient Characteristics | Fiscal Year | | | | | | | | |
|--|-------------|------|--------|------|--------|------|-------|------|--|
| | 2014 | | 2013 | | 2012 | | 2011 | | |
| | N | % | N | % | N | % | N | % | |
| Ethnicity | | | | | | | | | |
| Hispanic | 877 | 2.2 | 757 | 2.0 | 839 | 2.3 | 77 | 2.4 | |
| Non Hispanic | 38,159 | 96.4 | 36,754 | 96.4 | 34,344 | 94.1 | 3,126 | 97.4 | |
| Unknown | 540 | 1.4 | 626 | 1.6 | 1,306 | 3.6 | 7 | 0.2 | |
| Point of Origin | | | | | | | | | |
| Non-health care facility | 36,322 | 91.8 | 33,888 | 88.9 | 32,839 | 90.0 | 3,142 | 97.9 | |
| Clinic or physician's office | 3,130 | 7.9 | 4,135 | 10.8 | 3,581 | 9.8 | 67 | 2.1 | |
| Transfer from a hospital or other health care facility | 4 | 0.0 | 3 | 0.0 | 1 | 0.0 | . | . | |
| Transfer from a SNF, ICF, ALF | . | . | 2 | 0.0 | . | . | . | . | |
| Newborn | . | . | . | . | 28 | 0.1 | . | . | |
| Court/law enforcement | 37 | 0.1 | 32 | 0.1 | 14 | 0.0 | . | . | |
| Information not available | 83 | 0.2 | 77 | 0.2 | 26 | 0.1 | 1 | 0.0 | |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|--------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 21,633 | 54.7 | 19,275 | 50.5 | 15,514 | 42.5 | 1,319 | 41.1 | 1,584 | 44.8 |
| Medicaid | 5,236 | 13.2 | 4,938 | 12.9 | 5,374 | 14.7 | 540 | 16.8 | 581 | 16.4 |
| Medicare | 11,697 | 29.6 | 12,908 | 33.8 | 13,347 | 36.6 | 1,190 | 37.1 | 1,232 | 34.8 |
| Other government | 369 | 0.9 | 371 | 1.0 | 420 | 1.2 | 68 | 2.1 | 55 | 1.6 |
| Uninsured | 638 | 1.6 | 645 | 1.7 | 1,833 | 5.0 | 87 | 2.7 | 81 | 2.3 |
| Other | 3 | 0.0 | . | . | 1 | 0.0 | 1 | 0.0 | 6 | 0.2 |
| Unknown | . | . | . | . | . | . | 5 | 0.2 | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wilkes Regional Medical Center**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|---------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 39,540 | 99.9 | 38,105 | 99.9 | 36,458 | 99.9 | 3,210 | 100.0 |
| Discharged, transferred to acute facility | 24 | 0.1 | 15 | 0.0 | 19 | 0.1 | . | . |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 7 | 0.0 | 12 | 0.0 | 2 | 0.0 | . | . |
| Discharged, transferred to rehab facility | . | . | 1 | 0.0 | . | . | . | . |
| Discharged, transferred to long term acute care facility (LTAC) | . | . | 1 | 0.0 | 2 | 0.0 | . | . |
| Left against medical advice | 5 | 0.0 | 2 | 0.0 | 6 | 0.0 | . | . |
| Expired | . | . | 1 | 0.0 | . | . | . | . |
| Other/Unknown | . | . | . | . | 2 | 0.0 | . | . |
| All | 39,576 | 100.0 | 38,137 | 100.0 | 36,489 | 100.0 | 3,210 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Gastroenterology

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 9,698 | 9,341 | 9,179 | 8,311 | 7,957 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,715 | \$1,697 | \$1,657 | \$1,685 | \$1,609 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 9,625 | 99.2 | 9,287 | 99.4 | 9,130 | 99.5 | 8,258 | 99.4 | 7,919 | 99.5 |
| SC | 25 | 0.3 | 26 | 0.3 | 13 | 0.1 | 21 | 0.3 | 13 | 0.2 |
| VA | 7 | 0.1 | 4 | 0.0 | 10 | 0.1 | 7 | 0.1 | 6 | 0.1 |
| GA | 6 | 0.1 | 1 | 0.0 | 2 | 0.0 | 2 | 0.0 | . | . |
| TN | . | . | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other | 35 | 0.4 | 22 | 0.2 | 23 | 0.3 | 22 | 0.3 | 18 | 0.2 |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 20 | 0.2 | 12 | 0.1 | 15 | 0.2 | 17 | 0.2 | 24 | 0.3 |
| 18 - 44 years | 1,300 | 13.4 | 1,343 | 14.4 | 1,345 | 14.7 | 1,294 | 15.6 | 1,215 | 15.3 |
| 45 - 64 years | 4,721 | 48.7 | 4,502 | 48.2 | 4,581 | 49.9 | 4,303 | 51.8 | 4,163 | 52.3 |
| 65 - 84 years | 3,593 | 37.0 | 3,416 | 36.6 | 3,166 | 34.5 | 2,615 | 31.5 | 2,497 | 31.4 |
| 85 or more years | 64 | 0.7 | 68 | 0.7 | 72 | 0.8 | 82 | 1.0 | 58 | 0.7 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,987 | 82.4 | 7,752 | 83.0 | 7,888 | 85.9 | 6,814 | 82.0 |
| African American | 1,056 | 10.9 | 975 | 10.4 | 986 | 10.7 | 956 | 11.5 |
| American Indian | 261 | 2.7 | 356 | 3.8 | 112 | 1.2 | 347 | 4.2 |
| Asian/Pacific Islander | 21 | 0.2 | 24 | 0.3 | 29 | 0.3 | 40 | 0.5 |
| Other Race | 108 | 1.1 | 97 | 1.0 | 61 | 0.7 | 73 | 0.9 |
| Unavailable | 265 | 2.7 | 137 | 1.5 | 103 | 1.1 | 81 | 1.0 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wilmington Gastroenterology**

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 31 | 0.3 | 63 | 0.7 | 44 | 0.5 | 40 | 0.5 |
| Non Hispanic | 44 | 0.5 | 55 | 0.6 | 9,018 | 98.2 | 8,190 | 98.5 |
| Unknown | 9,623 | 99.2 | 9,223 | 98.7 | 117 | 1.3 | 81 | 1.0 |
| Point of Origin | | | | | | | | |
| Information not available | 9,698 | 100.0 | 9,341 | 100.0 | 9,179 | 100.0 | 8,311 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 5,123 | 52.8 | 4,974 | 53.2 | 5,029 | 54.8 | 4,691 | 56.4 | 4,619 | 58.0 |
| Medicaid | 424 | 4.4 | 361 | 3.9 | 384 | 4.2 | 332 | 4.0 | 346 | 4.3 |
| Medicare | 3,827 | 39.5 | 3,683 | 39.4 | 3,451 | 37.6 | 2,969 | 35.7 | 2,728 | 34.3 |
| Other government | 266 | 2.7 | 221 | 2.4 | 237 | 2.6 | 246 | 3.0 | 199 | 2.5 |
| Other | 58 | 0.6 | 102 | 1.1 | 78 | 0.8 | 73 | 0.9 | 65 | 0.8 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Gastroenterology

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 9,698 | 100.0 | 9,341 | 100.0 | 9,179 | 100.0 | 8,311 | 100.0 |
| All | 9,698 | 100.0 | 9,341 | 100.0 | 9,179 | 100.0 | 8,311 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Health

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 5,854 | 1,642 | 579 | 553 | 1,021 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$496 | \$537 | \$727 | \$702 | \$592 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 5,812 | 99.3 | 1,630 | 99.3 | 578 | 99.8 | 546 | 98.7 | 1,018 | 99.7 |
| SC | 11 | 0.2 | 4 | 0.2 | . | . | 4 | 0.7 | 3 | 0.3 |
| VA | 3 | 0.1 | 1 | 0.1 | . | . | . | . | . | . |
| GA | 1 | 0.0 | . | . | . | . | . | . | . | . |
| TN | 1 | 0.0 | 1 | 0.1 | . | . | . | . | . | . |
| Other | 26 | 0.4 | 6 | 0.4 | 1 | 0.2 | 3 | 0.5 | . | . |
| Age Group | | | | | | | | | | |
| 1 - 17 years | 13 | 0.2 | 10 | 0.6 | 3 | 0.5 | 2 | 0.4 | . | . |
| 18 - 44 years | 1,096 | 18.7 | 295 | 18.0 | 120 | 20.7 | 81 | 14.6 | 133 | 13.0 |
| 45 - 64 years | 2,850 | 48.7 | 905 | 55.1 | 428 | 73.9 | 446 | 80.7 | 848 | 83.1 |
| 65 - 84 years | 1,782 | 30.4 | 402 | 24.5 | 28 | 4.8 | 24 | 4.3 | 40 | 3.9 |
| 85 or more years | 113 | 1.9 | 30 | 1.8 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 4,622 | 79.0 | 1,008 | 61.4 | 147 | 25.4 | 43 | 7.8 |
| African American | 873 | 14.9 | 180 | 11.0 | 27 | 4.7 | 9 | 1.6 |
| American Indian | 13 | 0.2 | 7 | 0.4 | . | . | 1 | 0.2 |
| Asian/Pacific Islander | 30 | 0.5 | 6 | 0.4 | 1 | 0.2 | . | . |
| Other Race | 26 | 0.4 | 7 | 0.4 | 3 | 0.5 | . | . |
| Unavailable | 290 | 5.0 | 434 | 26.4 | 401 | 69.3 | 500 | 90.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Health

| Patient Characteristics | Fiscal Year | | | | | | | |
|---------------------------|-------------|-------|-------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 330 | 5.6 | 93 | 5.7 | 33 | 5.7 | 39 | 7.1 |
| Non Hispanic | 5,042 | 86.1 | 1,176 | 71.6 | 294 | 50.8 | 240 | 43.4 |
| Unknown | 482 | 8.2 | 373 | 22.7 | 252 | 43.5 | 274 | 49.5 |
| Point of Origin | | | | | | | | |
| Information not available | 5,854 | 100.0 | 1,642 | 100.0 | 579 | 100.0 | 553 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 3,339 | 57.0 | 982 | 59.8 | 464 | 80.1 | 436 | 78.8 | 931 | 91.2 |
| Medicaid | 137 | 2.3 | 60 | 3.7 | 42 | 7.3 | 30 | 5.4 | 30 | 2.9 |
| Medicare | 2,159 | 36.9 | 481 | 29.3 | 5 | 0.9 | 8 | 1.4 | 7 | 0.7 |
| Other government | 183 | 3.1 | 57 | 3.5 | 27 | 4.7 | 26 | 4.7 | 8 | 0.8 |
| Uninsured | 36 | 0.6 | 62 | 3.8 | 41 | 7.1 | 53 | 9.6 | 45 | 4.4 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Health

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|------|-------|------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 5,854 | 100.0 | 1,642 | 100.0 | 579 | 100.0 | 553 | 100.0 |
| All | 5,854 | 100.0 | 1,642 | 100.0 | 579 | 100.0 | 553 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Surgcare, Incorporated

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|-------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 8,386 | 8,753 | 8,055 | 8,225 | 8,592 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$7,316 | \$7,761 | \$7,512 | \$6,961 | \$6,042 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 8,290 | 98.9 | 8,657 | 98.9 | 7,941 | 98.6 | 8,112 | 98.6 | 8,488 | 98.8 |
| SC | 55 | 0.7 | 53 | 0.6 | 52 | 0.6 | 55 | 0.7 | 49 | 0.6 |
| VA | 9 | 0.1 | 7 | 0.1 | 2 | 0.0 | 12 | 0.1 | 5 | 0.1 |
| GA | . | . | 2 | 0.0 | 3 | 0.0 | 5 | 0.1 | 5 | 0.1 |
| TN | 3 | 0.0 | . | . | 2 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| Other | 29 | 0.3 | 34 | 0.4 | 55 | 0.7 | 40 | 0.5 | 44 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 206 | 2.5 | 299 | 3.4 | 261 | 3.2 | 283 | 3.4 | 120 | 1.4 |
| 1 - 17 years | 743 | 8.9 | 882 | 10.1 | 841 | 10.4 | 901 | 11.0 | 1,241 | 14.4 |
| 18 - 44 years | 1,187 | 14.2 | 1,306 | 14.9 | 1,429 | 17.7 | 1,526 | 18.6 | 1,572 | 18.3 |
| 45 - 64 years | 2,343 | 27.9 | 2,494 | 28.5 | 2,473 | 30.7 | 2,453 | 29.8 | 2,455 | 28.6 |
| 65 - 84 years | 3,674 | 43.8 | 3,578 | 40.9 | 2,927 | 36.3 | 2,891 | 35.1 | 3,008 | 35.0 |
| 85 or more years | 233 | 2.8 | 194 | 2.2 | 124 | 1.5 | 171 | 2.1 | 196 | 2.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 7,254 | 86.5 | 5,309 | 60.7 | 420 | 5.2 | 496 | 6.0 |
| African American | 879 | 10.5 | 948 | 10.8 | 15 | 0.2 | . | . |
| American Indian | . | . | 2 | 0.0 | 1 | 0.0 | . | . |
| Asian/Pacific Islander | 3 | 0.0 | 2 | 0.0 | 1 | 0.0 | . | . |
| Other Race | 119 | 1.4 | 58 | 0.7 | 48 | 0.6 | 60 | 0.7 |
| Unavailable | 131 | 1.6 | 2,434 | 27.8 | 7,570 | 94.0 | 7,669 | 93.2 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wilmington Surgcare, Incorporated**

| Patient Characteristics | Fiscal Year | | | | | | | |
|------------------------------|-------------|------|-------|------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 123 | 1.5 | 81 | 0.9 | . | . | . | . |
| Non Hispanic | 3,141 | 37.5 | 6,100 | 69.7 | 2 | 0.0 | . | . |
| Unknown | 5,122 | 61.1 | 2,572 | 29.4 | 8,053 | 100.0 | 8,225 | 100.0 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 8,069 | 96.2 | 5,572 | 63.7 | . | . | . | . |
| Clinic or physician's office | 1 | 0.0 | 4 | 0.0 | . | . | . | . |
| Information not available | 316 | 3.8 | 3,177 | 36.3 | 8,055 | 100.0 | 8,225 | 100.0 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|-------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,960 | 35.3 | 3,277 | 37.4 | 2,961 | 36.8 | 3,025 | 36.8 | 3,165 | 36.8 |
| Medicaid | 736 | 8.8 | 855 | 9.8 | 778 | 9.7 | 757 | 9.2 | 805 | 9.4 |
| Medicare | 3,957 | 47.2 | 3,656 | 41.8 | 3,096 | 38.4 | 3,125 | 38.0 | 3,213 | 37.4 |
| Other government | 668 | 8.0 | 826 | 9.4 | 961 | 11.9 | 1,037 | 12.6 | 1,089 | 12.7 |
| Uninsured | 62 | 0.7 | 131 | 1.5 | 43 | 0.5 | 65 | 0.8 | 87 | 1.0 |
| Other | 2 | 0.0 | 8 | 0.1 | 190 | 2.4 | 216 | 2.6 | 233 | 2.7 |
| Unknown | 1 | 0.0 | . | . | 26 | 0.3 | . | . | . | . |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilmington Surgcare, Incorporated

| Patient Characteristics | Fiscal Year | | | | | | | |
|--------------------------------|-------------|-------|-------|-------|-------|-------|-------|-------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 8,386 | 100.0 | 8,753 | 100.0 | 8,055 | 100.0 | 8,225 | 100.0 |
| All | 8,386 | 100.0 | 8,753 | 100.0 | 8,055 | 100.0 | 8,225 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Wilson Memorial Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|--------|-------|-------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 43,692 | 7,612 | 36,251 | 5,926 | 2,729 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|---------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$2,689 | \$7,167 | \$2,591 | \$6,762 | \$8,551 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 43,611 | 99.8 | 7,604 | 99.9 | 36,168 | 99.8 | 5,916 | 99.8 | 2,716 | 99.5 |
| SC | 6 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . | 1 | 0.0 |
| VA | 16 | 0.0 | 1 | 0.0 | 19 | 0.1 | 2 | 0.0 | 4 | 0.1 |
| GA | 3 | 0.0 | . | . | 3 | 0.0 | 1 | 0.0 | 1 | 0.0 |
| TN | 2 | 0.0 | . | . | 2 | 0.0 | . | . | . | . |
| Other | 54 | 0.1 | 6 | 0.1 | 56 | 0.2 | 7 | 0.1 | 7 | 0.3 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 249 | 0.6 | 79 | 1.0 | 214 | 0.6 | 65 | 1.1 | 19 | 0.7 |
| 1 - 17 years | 1,734 | 4.0 | 591 | 7.8 | 1,571 | 4.3 | 652 | 11.0 | 544 | 19.9 |
| 18 - 44 years | 7,421 | 17.0 | 1,103 | 14.5 | 5,993 | 16.5 | 919 | 15.5 | 670 | 24.6 |
| 45 - 64 years | 17,399 | 39.8 | 2,629 | 34.5 | 14,095 | 38.9 | 2,077 | 35.0 | 853 | 31.3 |
| 65 - 84 years | 15,283 | 35.0 | 2,780 | 36.5 | 12,912 | 35.6 | 1,943 | 32.8 | 601 | 22.0 |
| 85 or more years | 1,606 | 3.7 | 430 | 5.6 | 1,466 | 4.0 | 270 | 4.6 | 42 | 1.5 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 27,976 | 64.0 | 4,516 | 59.3 | 23,755 | 65.5 | 3,646 | 61.5 |
| African American | 14,389 | 32.9 | 2,715 | 35.7 | 11,395 | 31.4 | 1,974 | 33.3 |
| American Indian | 14 | 0.0 | . | . | 17 | 0.0 | 1 | 0.0 |
| Asian/Pacific Islander | 54 | 0.1 | 8 | 0.1 | 38 | 0.1 | 2 | 0.0 |
| Other Race | 1,259 | 2.9 | 373 | 4.9 | 1,046 | 2.9 | 303 | 5.1 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wilson Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|--------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 932 | 2.1 | 295 | 3.9 | 746 | 2.1 | 163 | 2.8 |
| Non Hispanic | 42,760 | 97.9 | 7,317 | 96.1 | 35,505 | 97.9 | 5,763 | 97.2 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 43,203 | 98.9 | 7,545 | 99.1 | 35,752 | 98.6 | 5,899 | 99.5 |
| Clinic or physician's office | 474 | 1.1 | 64 | 0.8 | 484 | 1.3 | 26 | 0.4 |
| Transfer from a hospital or other health care facility | 5 | 0.0 | 1 | 0.0 | 3 | 0.0 | . | . |
| Transfer from a SNF, ICF, ALF | 9 | 0.0 | 2 | 0.0 | 12 | 0.0 | 1 | 0.0 |
| Information not available | 1 | 0.0 | . | . | . | . | . | . |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|--------|------|-------|------|-------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 18,341 | 42.0 | 2,262 | 29.7 | 13,764 | 38.0 | 2,082 | 35.1 | 1,215 | 44.5 |
| Medicaid | 4,979 | 11.4 | 1,139 | 15.0 | 3,682 | 10.2 | 843 | 14.2 | 621 | 22.8 |
| Medicare | 18,752 | 42.9 | 3,891 | 51.1 | 16,864 | 46.5 | 2,704 | 45.6 | 773 | 28.3 |
| Other government | 361 | 0.8 | 36 | 0.5 | 900 | 2.5 | 179 | 3.0 | 54 | 2.0 |
| Uninsured | 1,058 | 2.4 | 268 | 3.5 | 1,041 | 2.9 | 118 | 2.0 | 66 | 2.4 |
| Other | 201 | 0.5 | 16 | 0.2 | . | . | . | . | . | . |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Wilson Memorial Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|---------------|--------------|--------------|--------------|---------------|--------------|--------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 43,686 | 100.0 | 7,574 | 99.5 | 35,911 | 99.1 | 5,848 | 98.7 |
| Discharged, transferred to acute facility | . | . | 2 | 0.0 | 23 | 0.1 | 3 | 0.1 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | . | . | . | . | 14 | 0.0 | 7 | 0.1 |
| Hospice | . | . | . | . | . | . | 1 | 0.0 |
| Left against medical advice | 6 | 0.0 | 36 | 0.5 | 13 | 0.0 | . | . |
| Expired | . | . | . | . | 1 | 0.0 | . | . |
| Other/Unknown | . | . | . | . | 289 | 0.8 | 67 | 1.1 |
| All | 43,692 | 100.0 | 7,612 | 100.0 | 36,251 | 100.0 | 5,926 | 100.0 |

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Yadkin Valley Community Hospital

| Patient Characteristics | Fiscal Year | | | | |
|-------------------------------|-------------|-------|------|------|------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Total Number of Visits | 4,370 | 4,659 | 481 | 468 | 565 |

| Patient Characteristics | Fiscal Year | | | | |
|--------------------------------|-------------|-------|---------|---------|---------|
| | 2014 | 2013 | 2012 | 2011 | 2010 |
| Average Patient Charges | \$1,196 | \$913 | \$4,484 | \$3,444 | \$3,210 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|--------------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Patient Residence State | | | | | | | | | | |
| NC | 4,362 | 99.8 | 4,651 | 99.8 | 477 | 99.2 | 464 | 99.1 | 554 | 98.1 |
| SC | 2 | 0.0 | 1 | 0.0 | . | . | . | . | . | . |
| VA | 4 | 0.1 | 1 | 0.0 | 4 | 0.8 | 4 | 0.9 | 8 | 1.4 |
| TN | 2 | 0.0 | . | . | . | . | . | . | . | . |
| Other | . | . | 6 | 0.1 | . | . | . | . | 3 | 0.5 |
| Age Group | | | | | | | | | | |
| Less than 1 year | 22 | 0.5 | 45 | 1.0 | . | . | . | . | . | . |
| 1 - 17 years | 294 | 6.7 | 278 | 6.0 | 5 | 1.0 | 2 | 0.4 | 3 | 0.5 |
| 18 - 44 years | 928 | 21.2 | 1,018 | 21.9 | 39 | 8.1 | 26 | 5.6 | 17 | 3.0 |
| 45 - 64 years | 1,417 | 32.4 | 1,477 | 31.7 | 99 | 20.6 | 117 | 25.0 | 109 | 19.3 |
| 65 - 84 years | 1,520 | 34.8 | 1,629 | 35.0 | 323 | 67.2 | 305 | 65.2 | 389 | 68.8 |
| 85 or more years | 189 | 4.3 | 212 | 4.6 | 15 | 3.1 | 18 | 3.8 | 47 | 8.3 |

| Patient Characteristics | Fiscal Year | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Race | | | | | | | | |
| Caucasian | 3,871 | 88.6 | 4,228 | 90.7 | 462 | 96.0 | 390 | 83.3 |
| African American | 234 | 5.4 | 202 | 4.3 | 5 | 1.0 | 14 | 3.0 |
| American Indian | . | . | . | . | . | . | 20 | 4.3 |
| Asian/Pacific Islander | 2 | 0.0 | 2 | 0.0 | . | . | . | . |
| Other Race | 255 | 5.8 | 219 | 4.7 | 3 | 0.6 | 11 | 2.4 |
| Unavailable | 8 | 0.2 | 8 | 0.2 | 11 | 2.3 | 33 | 7.1 |

(Continued)

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics Yadkin Valley Community Hospital

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|-------------|------|-------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Ethnicity | | | | | | | | |
| Hispanic | 231 | 5.3 | 200 | 4.3 | 3 | 0.6 | 8 | 1.7 |
| Non Hispanic | 4,137 | 94.7 | 4,455 | 95.6 | 472 | 98.1 | 454 | 97.0 |
| Unknown | 2 | 0.0 | 4 | 0.1 | 6 | 1.2 | 6 | 1.3 |
| Point of Origin | | | | | | | | |
| Non-health care facility | 3,259 | 74.6 | 3,378 | 72.5 | 451 | 93.8 | 457 | 97.6 |
| Clinic or physician's office | 1,047 | 24.0 | 1,170 | 25.1 | 7 | 1.5 | 2 | 0.4 |
| Transfer from a hospital or other health care facility | 54 | 1.2 | 98 | 2.1 | 23 | 4.8 | 7 | 1.5 |
| Transfer from a SNF, ICF, ALF | 7 | 0.2 | 10 | 0.2 | . | . | 1 | 0.2 |
| Court/law enforcement | 3 | 0.1 | 3 | 0.1 | . | . | 1 | 0.2 |

| Patient Characteristics | Fiscal Year | | | | | | | | | |
|-------------------------|-------------|------|-------|------|------|------|------|------|------|------|
| | 2014 | | 2013 | | 2012 | | 2011 | | 2010 | |
| | N | % | N | % | N | % | N | % | N | % |
| Payer | | | | | | | | | | |
| Commercial/HMO | 2,281 | 52.2 | 2,254 | 48.4 | 267 | 55.5 | 273 | 58.3 | 312 | 55.2 |
| Medicaid | 733 | 16.8 | 850 | 18.2 | 23 | 4.8 | 20 | 4.3 | 15 | 2.7 |
| Medicare | 1,045 | 23.9 | 1,294 | 27.8 | 181 | 37.6 | 170 | 36.3 | 231 | 40.9 |
| Other government | 216 | 4.9 | 194 | 4.2 | 6 | 1.2 | 1 | 0.2 | 1 | 0.2 |
| Uninsured | 5 | 0.1 | . | . | 4 | 0.8 | 2 | 0.4 | 4 | 0.7 |
| Other | 90 | 2.1 | 67 | 1.4 | . | . | 2 | 0.4 | 2 | 0.4 |

(Continued)

**Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits) - Patient Characteristics
Yadkin Valley Community Hospital**

| Patient Characteristics | Fiscal Year | | | | | | | |
|--|--------------|--------------|--------------|--------------|------------|--------------|------------|--------------|
| | 2014 | | 2013 | | 2012 | | 2011 | |
| | N | % | N | % | N | % | N | % |
| Patient Disposition | | | | | | | | |
| Home, self, or outpatient care | 4,246 | 97.2 | 4,509 | 96.8 | 473 | 98.3 | 461 | 98.5 |
| Discharged, transferred to acute facility | 7 | 0.2 | 9 | 0.2 | 5 | 1.0 | 1 | 0.2 |
| Discharged, transferred to facility that provides nursing, custodial, or supportive care | 6 | 0.1 | 19 | 0.4 | 1 | 0.2 | 4 | 0.9 |
| Discharged, transferred to psychiatric facility | . | . | 4 | 0.1 | . | . | . | . |
| Hospice | . | . | . | . | 1 | 0.2 | . | . |
| Left against medical advice | . | . | 2 | 0.0 | . | . | . | . |
| Court/Law Enforcement | 1 | 0.0 | . | . | . | . | . | . |
| Expired | 2 | 0.0 | 3 | 0.1 | . | . | . | . |
| Other/Unknown | 108 | 2.5 | 113 | 2.4 | 1 | 0.2 | 2 | 0.4 |
| All | 4,370 | 100.0 | 4,659 | 100.0 | 481 | 100.0 | 468 | 100.0 |