The Nursing Workforce in North Carolina: Academic Progression and New Roles in a Transformed System

Erin Fraher, PhD MPP, Erica Richman, PhD MSW and Katie Gaul, MA

Program on Health Workforce Research & Policy Cecil G. Sheps Center for Health Services Research, UNC-CH

Statewide AHEC Conference

Greensboro, North Carolina September 11 , 2015

This work is supported in part with funding from the North Carolina AHEC Program, the Robert Wood Johnson Foundation and HRSA.



Presentation Overview: In words and a picture

We will use North Carolina to frame data and information regarding:

- · Current nursing workforce
- "Education mobility" nurses — those who entered workforce with ADN and have gone on to BSN or higher
- Future nursing workforce in a transformed system



UNC

Select Stats North Carolina, 2012



	North Carolina	Rural Counties (n=54)	Urban Counties (n=46)
Total Population	9,765,229	2,208,796 (22%)	7,556,433 (78%)
Non-Federal Physicians Per 10,000 pop	21,788 22.3	3,015 13.6	18,773 24.8
Primary Care Physicians Per 10,000 pop	7,402 7.6	1,300 5.9	6,102 8.1
Nurse Practitioners	4,244	697	3,547
Physician Assistants	4,044	671	3,373
Dentists	4,401	669	3,732
Dental Hygienists	5,490	1,030	4,460
Registered Nurses	97,222	16,438 <i>(17%)</i>	80,784 <i>(83</i> %
Pharmacists	9,822	1,760	8,062
Physical Therapists	5,340	758	4,582
Occupational Therapists	2.773	350	2,423



"Recommendation 4:

Increase the proportion of nurses with a baccalaureate degree to 80 percent by 2020"

<u>n</u> unc

At first, recommendation made us nervous

Why?

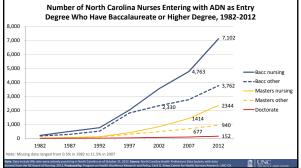
A 2008 Sheps Center study of Associate Degree Nursing programs in NC showed that ADNs were more likely than their BSN counterparts to

- 1. practice in rural/underserved areas
- 2. practice in higher-need settings, like home care/ hospice and long-term care
- 3. Practice in higher-need specialties, like geriatrics

urce: Fraher E, Belsky D, Carpenter J, Gaul K. A Study of Associate Degree Nursing Program Success: Evidence from the 2002 Cohort. NC Health Professions

2 System. Ceril G. Shaos Center for Health Senices Research. October 2008. http://www.shaosconter.urc.edu/ho/publications/NCCCS ADN Report of

Number of nurses with ADN as entry degree and baccalaureate+ as highest degree has increased dramatically Number of North Carolina Nurses Entering with ADN as Entry Degree Who Have Baccalaureate or Higher Degree, 1982-2012

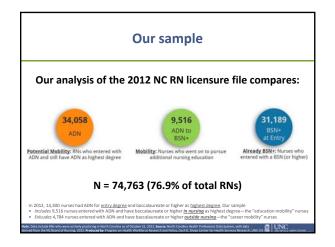


So we did another study

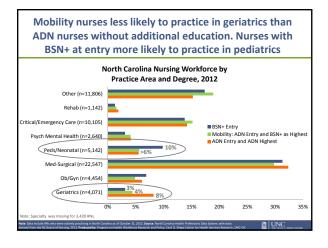
Our research question:

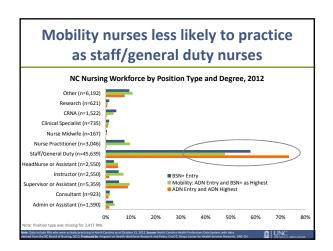
"Do nurses who entered the workforce with an ADN and have a baccalaureate or higher degree *in nursing* behave more like ADNs or baccalaureate+ nurses?"

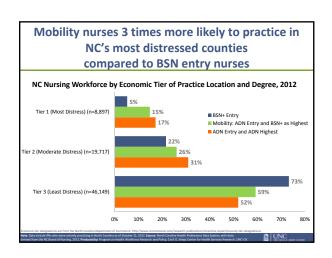
0 UNC



Mobility nurses less likely to practice in home care/hospice and long-term care than ADN nurses without additional education North Carolina Nursing Workforce by **Employment Setting and Degree, 2012** Hospital In-Patient (n=37.577) Hospital Out-Patient (6,754) Mental Health Facility (n=1,334) ublic Clinic/Health Dept (n=2,263) Home Care/Hospice (n=5,250) Long Term Care (n=4,093) olo/Group Med Practice (n=4.691) ■ BSN+ Entry ■ Mobility: ADN Entry and BSN+ as Highest Sch of Nursing/Medicine (n=1,463) ADN Entry and ADN Highest HMO/Insurance Company (n=774)







So ... do mobility nurses behave more like ADNs or baccalaureate+ nurses? It depends

After seeking additional education, mobility nurses behave:

More like BSN+ nurses in terms of specialty and setting

> Less likely to practice in home care, hospice, long-term care and geriatrics

More like ADN nurses in terms of geographic dispersion. Compared to BSN entry nurses:

- > Twice as likely to practice in rural
- ➤ Three times more likely to practice in NC's Tier 1 counties

Like neither group in terms of job title

Less likely to be in staff/general duty positions

1 UNC

Implications for education

- Need more rotations outside of hospital—in home health, long-term care, hospice, public health and other community-based settings
- Continue to diffuse BSN+ education out to ADNs in rural and underserved areas
- There are over 8,000 ADNs practicing in rural counties who have not pursued additional education in nursing
- But it's not just a numbers game.....we need to think about new roles for nurses

D UNC

The future nursing workforce: New roles in a transformed health system





Let 1,000 flowers bloom: ongoing experiments in health system transformation

- Growing number of patient centered medical homes, accountable care organizations and integrated delivery systems
- CMS actively funding demonstration projects
- Secretary Burwell recently announced 50% of Medicare payments tied to value by 2018



nlunc

New models of care: key characteristics

Goal: provide patients with more comprehensive, accessible, coordinated and high quality care at lower costs

- Payment based on value, not volume (accountability)
- Emphasis on primary, preventive and "upstream" care
- Care is coordinated between:
 - medical sub-specialties, home health agencies and nursing homes
 - health care system and community-based social services (social determinants of health)
- EHRs used to monitor patient & population health—increased use of data for risk-stratification and hot spotting
- Interventions focused on both patient- and population-level

□ UNC

Nursing in a Transformed Health Care System: New Roles, New Rules

"What will it take to optimize the contributions of nurses in these changing systems?

- Redesign the nursing curriculum to impart new competencies;
- Retrain existing nurses to impart new skills and knowledge;
- Revamp licensing examination and requirements to reflect the new curriculum; and
- Restructure the state regulatory system to allow flexible deployment of the nurse workforce."

woted from Janet Weiner, MPH. Penn LDI Voices Blog. "Re: Nurses ne 25, 2015. http://ldi.upenn.edu/voices/2015/06/25/re-nurses



http://ldi.upenn.edu/uploads/media_items/inqri-ldi-brief-nursing.original.pdf

I UNC

How do nurses fit in new models of care?

- PCMHs and ACOs emphasize care coordination, population health management, patient education, health coaching, data analytics, patient engagement, quality improvement, etc.
- Moving more toward ambulatory settings and community care
- New job titles and roles emerging
- "Boundary Spanners"
- Requires application of skills in new ways and development of new skills

ources: Bodenheimer T, Berry-Millett R. Care management of patients with complex health care needs. Princeton, NJ: Robert Wood Johnson 👚 👔 UN

New and evolving role areas

- Population health
- Complex older adults and family caregivers
- Care coordination and transitional care
- Use of data, evidence and other performance improvement skills
- Interprofessional collaboration



UNC

But how do we redesign structures to support these roles? → Education

- Must redesign education system so nurses can flexibly gain new skills and competencies
- Retrain and upgrade skills of the 2.9 million nurses already in the system – they are the ones who will transform care
- Training must be convenient timing, location, & financial incentives
- Need to prepare faculty to teach new roles and functions
- Clinical rotations need to include "purposeful exposure" to high-performing teams and ambulatory settings

Cource: Fraher L, Spetz J, Nayfor M. Nursing in a Transformed Health Care System: New Roles, New Roles, LDU/NORI Research Brief, June 2015; Ladden et al. The Emerging Primary
Law Workforce: Preliminary Observations from the Primary Care Team: Learning from Effective Ambulaton Practices Project". Academic Medicine; 2013, 88(12): 1810-1835.

OLUNC

But how do we redesign structures to support these roles? → Regulation

To create a more dynamic regulatory system, we need:

- To develop evidence to support regulatory changes, especially for new roles
- Better evaluation of pilot workforce interventions to understand if interventions improve health, lower costs and enhance satisfaction
- To establish a national clearinghouse to provide up-to-date and reliable information about scope of practice changes in other states
- Remove regulatory barriers to let nurses utilize skills to max benefit of patients

we barriers to care. Health Aff (Millwood). IQRI Research Brief. June 2015.

But how do we redesign structures to support these roles? → Policy

- Insurance reimbursement rules
- Current system creates inefficiencies and hinders nurses from delivering optimal services;
 Shift toward value-based care will likely support efforts to maximize nursing contributions to care
- Regulation of entry-level nursing education
- Modify state licensure board rules governing pre-licensure programs to ensure grads have new skills and competencies needed; adjust clinical training requirements to include more ambulatory experiences
- NCLEX
 - Curricula designed to ensure graduates can pass NCLEX; If NCLEX changes to reflect new roles, curricula will change to keep up
- Federal and state funding agencies

runding can drive innovation and encodrage transformation

LUNC

Who is going to pay for all this retooling we need to do?

- Adequate and sustainable payment models to retool and redeploy the workforce are lacking
- Many workforce innovations are supported by one-time funds. If payment models don't change rapidly enough, will these interventions be sustainable?
- 1,000 flowers are blooming but are adequate dollars available to conduct research and evaluations necessary to develop evidence base needed to support workforce redesign?

1 UNC

Why the nursing workforce is critical to health system transformation

- With nearly 3 million nurses in active practice, nursing is by far largest licensed health profession (about four times as many nurses as physicians)
- Nursing care linked to quality and satisfaction measures that will increasingly be tied to value-based payments
- Nurses provide whole-person care across health and community-based settings
- Nurses are the ultimate "flexible" workforce taking on new roles in transformed health system

n LUNC

Contact info

Erin Fraher

erin_fraher@unc.edu (919) 966-5012

Erica Richman

elr@email.unc.edu (919) 966-7737

Katie Gaul

k_gaul@unc.edu (919) 966-6529

Program on Health Workforce Research and Policy http://www.healthworkforce.unc.edu



□ UNC

Extra Slides

Education Highest Degree of North Carolina Nursing Workforce: 2012

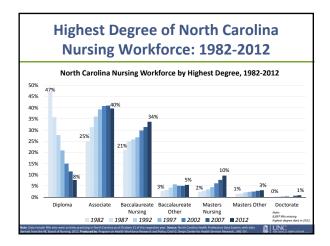
Highest Degree Held	Number	Percent
Unknown	8,897	9.2%
Diploma	6,752	6.9%
Associate Degree	35,032	36.0%
Baccalaureate in Nursing	29,767	30.6%
Baccalaureate in Other	4,831	5.0%
Masters in Nursing	8,508	8.8%
Masters in Other	2,726	2.8%
Doctorate in Nursing	359	0.4%
Doctorate in Other	350	0.4%
Total There were 8,897 RNs missing highest degree. Data adulat Mix who were strong analoging in North Gracilla and Gotober 31, 2012 Source	97,222	100.0%

Asians, African Americans, males are more likely to have baccalaureate or higher

- The average age of ADN and BSN or higher nurses is the same at 44 years of age.
- 62% of male RNs vs 57% of female RNs have BSN or higher*
- 86% of Asian RNs and 65% of African American RNs have BSN or higher**

*Out of 6,216 male RNs and 75,357 female RNs. **Out of 2,143 Asian RNs and 9,046 African American RNs. Race was missing for 150 RNs.

**Out of 2,143 Asian RNs and 9,046 African American RNs. Race was missing for 150 RNs.
**Source: Data include 17%1 who were activally greating in North Carolina as of October 31, 2012. Source: North Carolina Health Professions Data System, with



Boundary spanning roles growing quickly

- Increasing number of staff focused on roles that shift focus from visit-based to population-based strategies
- Two examples:

Panel Managers

Assume responsibility for patients between visits. Use EHRs and patient registries to identify and contact patients with unmet care needs. Often medical assistants but can be nurses or other staff

Health Coaches

Improve patient knowledge about disease or medication and promote healthy behaviors. May be medical assistants, nurses, health educators, social workers, community health workers, pharmacists or other staff

I UNC