

**Findings Brief** NC Rural Health Research Program

March 2020

# Occupancy Rates in Rural and Urban Hospitals: Value and Limitations in Use as a Measure of Surge Capacity

#### Introduction

The onset of the coronavirus and its disease, COVID-19, in the United States has caused concern among health care leaders and policy makers about the surge capacity of hospitals to accommodate a potential influx of patients. This is a particular concern in rural communities because 168 rural hospitals have closed since 2005.<sup>1</sup> The purpose of this brief is to provide health care leaders and policy makers with information about historic occupancy rates (the percent of available beds that are occupied) as an input for state and system-level planning to manage population health during a pandemic.

In this brief, we use data from the Centers of Medicare & Medicaid Services (CMS) Healthcare Cost Report Information System (HCRIS) to calculate state-level acute and intensive care unit occupancy rates for rural and urban hospitals.<sup>2</sup> Although these are probably the best data readily available, caution is warranted in any analysis of surge capacity because historical occupancy rates may not predict current and future use and availability of acute care and intensive care unit (ICU) beds, particularly during a nationwide crisis. A partial list of reasons that historical occupancy rates may not reflect care patterns in the short run include the following:

#### **KEY FINDINGS**

As policymakers deal with the effects of the novel coronavirus pandemic on the hospital infrastructure, understanding the differences in occupancy rates between rural and urban hospitals may help state and local officials in their planning for dealing with surge demand. Historically rural hospitals have reported lower occupancy rates than urban hospitals and more licensed than staffed beds. This may represent surge capacity for state and local officials to consider in responding to this crisis. The purpose of this brief is to describe variations in hospital occupancy rates nationally and by state, provide additional data for state and local officials, and highlight challenges in identifying surge capacity. Key findings are:

- In almost every state, rural hospitals have lower acute care and intensive care unit (ICU) occupancy rates compared to their urban counterparts.
- However, historical average occupancy rates may not reflect care patterns in the short run and sites such as recently closed hospitals may be less feasible for rapid deployment of surge capacity.
- In many rural communities, some local rural residents bypass their local hospital and travel to a more distant, larger hospital. Bypass behavior could change during a crisis, and a shift in either direction would affect use and availability of beds.
- Small rural hospitals historically transfer a significant proportion of higher acuity patients to larger hospitals. During a large increase in acute patients, those upstream hospitals will be much less likely to accommodate such transfers, meaning more patients will need to stay in the rural hospital.
- Hospital crisis preparation plans usually include postponement of elective care and other clinical strategies that would increase the availability of beds.
- Patients may be temporarily redirected to specific hospitals or other care locations during a crisis depending on their diagnosis and other clinical factors, which would affect local use and availability of beds.

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## Results

#### Acute Care Occupancy Rates

Appendix 1 shows the 2018 (or most recent) acute care weighted occupancy rates for rural and urban hospitals.<sup>2</sup> In 48 out of 50 states, rural hospitals have lower acute care occupancy rates than their urban counterparts. Across the U.S., the acute care occupancy rate was 25 percentage points lower in rural hospitals (37%) compared to urban hospitals (62%). Among states with at least three rural hospitals, Colorado (24%) and Louisiana (25%) had the lowest acute care occupancy rates for rural hospitals, while New Hampshire (65%) and Hawaii (63%) had the highest occupancy rates for rural hospitals. Figure 1 displays the variation in rural acute care occupancy rates.

## Intensive Care Unit Occupancy Rates

Appendix 2 shows the 2018 (or most recent) ICU weighted occupancy rates for rural and urban hospitals. In 49 out of 50 states, rural hospitals have lower ICU occupancy rates than their urban counterparts. Across the U.S., the ICU occupancy rate was 20 percentage points lower in rural hospitals (45%) compared to urban hospitals (65%). Among states with at least three rural hospitals, Colorado (6%) and Nevada (23%) had the lowest ICU occupancy rates for rural hospitals, while Delaware (80%) and Hawaii (64%) had the highest occupancy rates for rural hospitals. Figure 2 displays the regional variation in rural ICU occupancy rates.



## Figure 1: 2018 (or most recent) acute care weighted occupancy rates for rural hospitals



Figure 2: 2018 (or most recent) intensive care unit weighted occupancy rates for rural hospitals

## Conclusion

COVID-19 has hospitals bracing for a surge in the volume of patients. In almost every state, rural hospitals have lower acute care and ICU occupancy rates compared to their urban counterparts. Considered in isolation, lower occupancy rates appear to be an opportunity for surge capacity. However, there may be other more feasible alternatives because:

- <u>Surge capacity depends on many factors</u>. In addition to a state/federal license and a building, a hospital must have usable space, qualified staff, equipment, and supplies necessary for patient care. Many rural hospitals have fewer beds than when they opened and may have subsequently changed their physical layout.
- <u>Supply and demand must both be considered</u>. On a per-person basis, urban areas have more acute and ICU beds than rural areas.<sup>3</sup> Depending on care patterns, a sudden increase in patients in rural areas may outstrip local short-run surge capacity faster than in urban areas.
- <u>Other sites of care may be more feasible</u>. In the short run, empty hospital beds may be the best surge strategy; however, alternatives such as hotel rooms, university dorms, and military bases may be easier and faster to bring into operation as sites of care as additional staff and supplies become available.
- <u>Focusing care may be more efficient and effective</u>. If some facilities focus on care for clinical conditions other than COVID-19 (e.g., maternal health, trauma, stroke), then other facilities could focus on COVID-19. For example, a repurposed college residence hall may be a better fit for less risky acute conditions, which would allow COVID-19 patients to be managed in a hospital.

#### **Data Source and Limitations**

#### Data source:

| Medicare Cost Report Worksheet S-3,<br>Part I |   |                   |
|---|---|-------------------|
| Component                                     | Number of beds                              | Patient days      |
| Total adult and pediatric                     | Line 7, column 2                            | Line 7, column 8  |
| Intensive care unit                           | Line 8, column 2                            | Line 8, column 8  |
| Coronary care unit                            | Line 9, column 2                            | Line 9, column 8  |
| Surgical ICU                                  | Line 11, column 2                           | Line 11, column 8 |
| Days in reporting period                      | Included in hospital identifier information |                   |

#### Columns in tables:

Total hospitals is the total number of acute care, non-federal hospitals in the state.

<u>Average daily census (ADC)</u> is the average number of patients receiving acute care (or ICU) per day during a reporting period. Acute care ADC includes ICU and swing but excludes newborn, psychiatric, hospice, and rehabilitation patient days.<sup>4</sup> ICU ADC includes intensive care unit, coronary care unit, and surgical ICU patient days. ADC is calculated as patient days / days in reporting period.

<u>Total acute care (or ICU) beds</u> is the number of beds available for use by patients at the end of the cost reporting period. Acute care beds include ICU and swing but excludes newborn, psychiatric, hospice, and rehabilitation beds. ICU beds includes intensive care unit, coronary care unit, and surgical ICU beds.

<u>Occupancy rate</u> is the ratio of the reported use to the maximum use of inpatient beds. It is calculated as acute care (or ICU) ADC / acute care (or ICU) beds. For example, if a hospital had 100 acute care beds and an ADC of 60 patients, then on an average day the hospital was (60/100 =) 60 percent full.

## Data Limitations:

This brief is an *estimate* of occupancy rates because:

- The data are from the December 2019 files of the CMS Healthcare Cost Report Information System (HCRIS). Typically, HCRIS data are 12 to 18 months old on the file issue date. Therefore, the December 2019 files include data accurate as of 2017-2018.
- Some hospitals do not accept Medicare patients and thus do not report data to CMS.
- Since 2018, some hospitals have opened or closed, and some open hospitals have increased or reduced their numbers of acute care beds.
- Some hospitals may incorrectly report the number of licensed or certified beds instead of the number of beds available for use as stated in the instructions for Worksheet S-3, Part I.<sup>5</sup>
- Some hospitals may report neonatal beds as ICU beds. Neonatal beds are not suitable for pediatric or adult patients.

| State    | Rural Hospitals    |                         |                          |                       | Urban Hospitals    |                         |                |                       |
|----------|--------------------|-------------------------|--------------------------|-----------------------|--------------------|-------------------------|----------------|-----------------------|
|          | Total<br>Hospitals | Average Daily<br>Census | Total Acute<br>Care Beds | Occupancy<br>Rate (%) | Total<br>Hospitals | Average<br>Daily Census | Total Acute    | Occupancy<br>Rate (%) |
| AK       | 17                 | 167                     | 420                      | 40                    | 4                  | 535                     | 851            | 63                    |
| AL       | 47                 | 879                     | 2,714                    | 32                    | 39                 | 6,341                   | 10,078         | 63                    |
| AR       | 48                 | 798                     | 2,443                    | 33                    | 25                 | 2,918                   | 5,088          | 57                    |
| AZ       | 27                 | 430                     | 1,196                    | 36                    | 47                 | 6,467                   | 11,193         | 58                    |
| CA       | 54                 | 1,018                   | 2,185                    | 47                    | 271                | 36,093                  | 62,992         | 57                    |
| CO       | 41                 | 364                     | 1,542                    | 24                    | 39                 | 4,379                   | 7,273          | 60                    |
| СТ       | 3                  | 95                      | 201                      | 47                    | 26                 | 4,077                   | 6,279          | 65                    |
| DC       | _                  |                         |                          | 0                     | 7                  | 1,549                   | 2,121          | 73                    |
| DE       | 2                  | 173                     | 309                      | 56                    | 4                  | 1,055                   | 1,652          | 64                    |
| FL       | 23                 | 432                     | 1,031                    | 42                    | 156                | 30,208                  | 49,338         | 61                    |
| GA       | 63                 | 1,570                   | 3,627                    | 43                    | 67                 | 10,569                  | 15,406         | 69                    |
| HI       | 12                 | 270                     | 432                      | 63                    | 9                  | 1,182                   | 1,823          | 65                    |
| IA       | 91                 | 750                     | 2,780                    | 27                    | 25                 | 2,656                   | 4,573          | 58                    |
| ID       | 28                 | 255                     | 745                      | 34                    | 13                 | 1,103                   | 2,052          | 54                    |
| IL       | 73                 | 1,048                   | 3,019                    | 35                    | 103                | 13,685                  | 24,018         | 57                    |
| IN       | 51                 | 713                     | 2,045                    | 35                    | 66                 | 7,322                   | 12,923         | 57                    |
| ĸs       | 109                | 1,061                   | 3,103                    | 34                    | 25                 | 2,666                   | 4,532          | 59                    |
| ку       | 70                 | 2,064                   | 4,981                    | 41                    | 20                 | 4,643                   | 7,356          | 63                    |
| LA       | 48                 | 562                     | 2,255                    | 25                    | 62                 | 5,471                   | 10,150         | 54                    |
| MA       | 5                  | 87                      | 182                      | 48                    | 54                 | 8,872                   | 13,203         | 67                    |
| MD       | 5                  | 154                     | 261                      | 59                    | 41                 | 7,085                   | 10,027         | 71                    |
| ME       | 24                 | 517                     | 990                      | 52                    | 8                  | 1,022                   | 1,657          | 62                    |
| MI       | 63                 | 1,150                   | 3,290                    | 35                    | 67                 | 11,172                  | 17,748         | 63                    |
| MN       | 92                 | 745                     | 2,496                    | 30                    | 34                 | 5,181                   | 7,772          | 67                    |
| мо       | 52                 | 981                     | 2,633                    | 37                    | 45                 | 7,863                   | 13,078         | 60                    |
| MS       | 68                 | 1,826                   | 4,850                    | 38                    | 24                 | 2,453                   | 4,331          | 57                    |
| MT       | 55                 | 773                     | 1,539                    | 50                    | 6                  | 624                     | 1,168          | 53                    |
| NC       | 55                 | 1,972                   | 5,455                    | 36                    | 49                 | 10,530                  | 15,302         | 69                    |
| ND       | 39                 | 330                     | 960                      | 34                    | 5                  | 788                     | 1,260          | 63                    |
| NE       | 72                 | 586                     | 2,105                    | 28                    | 15                 | 1,678                   | 2,695          | 62                    |
| NH       | 17                 | 706                     | 1,094                    | 65                    | 9                  | 783                     | 1,244          | 63                    |
| NJ       | 1                  | 56                      | 86                       | 65                    | 63                 | 11,072                  | 17,459         | 63                    |
| NM       | 30                 | 367                     | 1,198                    | 31                    | 12                 | 1,622                   | 2,517          | 64                    |
| NV       | 13                 | 78                      | 258                      | 30                    | 22                 | 3,753                   | 5,269          | 71                    |
| NY       | 51                 | 1,509                   | 3,469                    | 44                    | 113                | 27,900                  | 38,386         | 71                    |
| он       | 71                 | 1,775                   | 4,577                    | 39                    | 87                 | 12,889                  | 20,989         | 61                    |
| ОК       | 76                 | 1,102                   | 3,609                    | 31                    | 39                 | 4,062                   | 6,257          | 65                    |
| OR       | 32                 | 479                     | 1,104                    | 43                    | 27                 | 3,321                   | 5,156          | 64                    |
| PA       | 44                 | 1,371                   | 3,130                    | 44                    | 114                | 16,061                  | 26,250         | 61                    |
| RI       |                    | 1,571                   | 5,150                    | 0                     | 10                 | 1,310                   | 2,129          | 62                    |
|          | 25                 | 042                     | 2 252                    |                       |                    | 5,204                   |                |                       |
| SC<br>SD | 25<br>47           | 942<br>315              | 2,352<br>1,168           | 40<br>27              | 32<br>9            | 5,204<br>876            | 8,018<br>1,448 | 65<br>61              |
| SD<br>TN | 47                 | 959                     | 3,007                    | 32                    | 9<br>48            | 876                     | 1,448          | 61                    |
| ТХ       | 144                | 2,003                   | 3,007<br>6,150           | 32                    | 230                | 28,215                  | 47,163         | 60                    |
|          |                    | 2,003                   | 517                      |                       |                    |                         |                |                       |
| UT       | 21                 |                         |                          | 31                    | 23                 | 1,894                   | 3,831          | 49<br>65              |
| VA<br>VT | 28<br>13           | 613<br>320              | 1,966<br>576             | 31<br>56              | 52                 | 8,216<br>303            | 12,653<br>415  | 65<br>72              |
|          | 40                 |                         |                          |                       | 1<br>49            |                         |                | 73                    |
| WA       |                    | 501                     | 1,093                    | 46                    | 49<br>49           | 6,395                   | 9,506          | 67                    |
| wi<br>wv | 72<br>28           | 852<br>532              | 2,545                    | 33                    | 49<br>20           | 4,921                   | 8,403          | 59<br>62              |
|          | 28                 | 204                     | 1,456<br>798             | 37                    | 20                 | 2,377<br>185            | 3,826<br>382   | 62<br>48              |
| WY<br>US | 23                 | 204<br>36,615           | 798<br>99,942            | 26<br>37              | 2<br>2,367         | 185<br>350,452          | 382<br>56,2492 | 48<br>62              |

# Appendix 1: 2018 (or most recent) acute care weighted occupancy rates for rural and urban hospitals

|       | RURAL HOSPITALS    |                         |                   |                       | URBAN              |                         |                   |                       |
|-------|--------------------|-------------------------|-------------------|-----------------------|--------------------|-------------------------|-------------------|-----------------------|
| STATE | Total<br>Hospitals | Average<br>Daily Census | Total<br>ICU Beds | Occupancy<br>Rate (%) | Total<br>Hospitals | Average<br>Daily Census | Total<br>ICU Beds | Occupancy<br>Rate (%) |
| АК    | 4                  | 13                      | 33                | 39                    | 3                  | 65                      | 96                | 68                    |
| AL    | 33                 | 132                     | 275               | 48                    | 35                 | 1,292                   | 1,681             | 77                    |
| AR    | 20                 | 76                      | 179               | 43                    | 19                 | 489                     | 756               | 65                    |
| AZ    | 8                  | 41                      | 100               | 41                    | 40                 | 1,104                   | 1,949             | 57                    |
| CA    | 33                 | 101                     | 206               | 49                    | 259                | 5,030                   | 8,601             | 58                    |
| со    | 15                 | 38                      | 595               | 6                     | 32                 | 822                     | 1,630             | 50                    |
| СТ    | 2                  | 6                       | 21                | 29                    | 22                 | 425                     | 693               | 61                    |
| DC    |                    |                         |                   | 0                     | 7                  | 263                     | 417               | 63                    |
| DE    | 2                  | 23                      | 29                | 80                    | 4                  | 211                     | 304               | 70                    |
| FL    | 12                 | 44                      | 89                | 50                    | 151                | 4,764                   | 6,979             | 68                    |
| GA    | 34                 | 194                     | 363               | 54                    | 54                 | 1,807                   | 2,430             | 74                    |
| HI    | 5                  | 21                      | 33                | 64                    | 8                  | 119                     | 183               | 65                    |
| IA    | 21                 | 47                      | 127               | 37                    | 20                 | 384                     | 604               | 64                    |
| ID    | 6                  | 22                      | 66                | 33                    | 9                  | 178                     | 307               | 58                    |
| IL    | 30                 | 82                      | 208               | 40                    | 96                 | 2,052                   | 3,430             | 60                    |
| IN    | 31                 | 105                     | 259               | 41                    | 53                 | 1,459                   | 2,312             | 63                    |
| KS    | 25                 | 73                      | 208               | 35                    | 17                 | 477                     | 741               | 64                    |
| КҮ    | 46                 | 302                     | 509               | 59                    | 19                 | 661                     | 946               | 70                    |
| LA    | 25                 | 59                      | 189               | 31                    | 39                 | 846                     | 1,337             | 63                    |
| MA    | 2                  | 4                       | 10                | 37                    | 51                 | 1,048                   | 1,561             | 67                    |
| MD    | 4                  | 11                      | 30                | 35                    | 39                 | 879                     | 1,292             | 68                    |
| ME    | 10                 | 36                      | 70                | 52                    | 8                  | 169                     | 245               | 69                    |
| МІ    | 35                 | 190                     | 327               | 58                    | 57                 | 1,644                   | 2,453             | 67                    |
| MN    | 23                 | 40                      | 132               | 30                    | 26                 | 870                     | 1,245             | 70                    |
| мо    | 23                 | 100                     | 209               | 48                    | 42                 | 1,341                   | 2,225             | 60                    |
| MS    | 25                 | 190                     | 367               | 52                    | 17                 | 344                     | 595               | 58                    |
| MT    | 11                 | 38                      | 83                | 46                    | 5                  | 109                     | 189               | 58                    |
| NC    | 40                 | 315                     | 555               | 57                    | 45                 | 1,996                   | 2,629             | 76                    |
| ND    | 3                  | 21                      | 45                | 47                    | 5                  | 170                     | 249               | 68                    |
| NE    | 9                  | 74                      | 129               | 57                    | 9                  | 288                     | 441               | 65                    |
| NH    | 8                  | 66                      | 130               | 51                    | 9                  | 77                      | 122               | 63                    |
| NJ    | 1                  | 14                      | 24                | 58                    | 63                 | 1,203                   | 2,042             | 59                    |
| NM    | 16                 | 44                      | 119               | 37                    | 11                 | 301                     | 434               | 69                    |
| NV    | 3                  | 3                       | 14                | 23                    | 19                 | 856                     | 1,078             | 79                    |
| NY    | 30                 | 125                     | 288               | 43                    | 103                | 2,660                   | 4,074             | 65                    |
| ОН    | 51                 | 229                     | 509               | 45                    | 74                 | 2,166                   | 3,173             | 68                    |
| ОК    | 24                 | 116                     | 246               | 47                    | 20                 | 685                     | 960               | 71                    |
| OR    | 14                 | 45                      | 110               | 41                    | 25                 | 533                     | 825               | 65                    |
| PA    | 30                 | 142                     | 303               | 47                    | 99                 | 2,296                   | 3,542             | 65                    |
| RI    |                    |                         |                   | 0                     | 9                  | 209                     | 295               | 71                    |
| SC    | 22                 | 135                     | 253               | 53                    | 30                 | 836                     | 1,152             | 73                    |
| SD    | 10                 | 15                      | 56                | 26                    | 3                  | 111                     | 192               | 58                    |
| TN    | 31                 | 182                     | 317               | 57                    | 40                 | 1,673                   | 2,218             | 75                    |
| тх    | 50                 | 277                     | 594               | 47                    | 160                | 4,696                   | 7,259             | 65                    |
| UT    | 7                  | 10                      | 29                | 35                    | 19                 | 298                     | 526               | 57                    |
| VA    | 21                 | 89                      | 202               | 44                    | 50                 | 1,263                   | 1,837             | 69                    |
| VT    | 6                  | 17                      | 48                | 36                    | 1                  | 31                      | 46                | 68                    |
| WA    | 12                 | 42                      | 95                | 45                    | 38                 | 876                     | 1,372             | 64                    |
| WI    | 29                 | 99                      | 227               | 44                    | 41                 | 773                     | 1,320             | 59                    |
| WV    | 15                 | 65                      | 132               | 49                    | 16                 | 476                     | 609               | 78                    |
| WY    | 9                  | 21                      | 73                | 28                    | 2                  | 16                      | 29                | 55                    |
| US    | 926                | 4,135                   | 9,215             | 45                    | 2,023              | 53,345                  | 81,625            | 65                    |

# Appendix 2: 2018 (or most recent) ICU weighted occupancy rates for rural and urban hospitals

#### **Notes and References**

- 1. 168 Rural Hospital Closures: January 2005- Present, NC Rural Health Research Program. Retrieved from <a href="https://www.shepscenter.unc.edu/programs-projects/rural-health/rural-hospital-closures/">https://www.shepscenter.unc.edu/programs-projects/rural-health/rural-hospital-closures/</a>
- 2. State-level is a weighted occupancy rate the sum of the acute care (ICU) ADCs of all hospitals in a state divided by the sum of all acute care (ICU) beds in a state.
- 3. Schulte F, Lucas E, Rau J, Szabo L, Hancock J. Millions Of Older Americans Live in Counties with No ICU Beds as Pandemic Intensifies, Kaiser Health News, March 20, 2020. Available at: https://khn.org/ news/as-coronavirus-spreads-widely-millions-of-older-americans-live-in-counties-with-no-icu-beds/.
- 4. Under a swing bed agreement, a hospital can use its beds, as needed, to provide either acute or SNF care.
- 5. Licensed/certified beds may represent available but unused and unstaffed capacity, but they may also be unavailable in practice. Many rural hospitals have fewer beds than when they opened and may have changed their physical layout as a consequence. State and local officials would need to validate on a hospital-by-hospital basis.

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