

Hospital Outpatient & Ambulatory Surgery Visits (no ED Visits)

Patient Characteristics Summary Data for All Facilities

Patient Characteristics	Fiscal Year				
	2023	2022	2021	2020	2019
Total Number of Visits	12,282,746	11,976,858	12,771,945	10,197,018	9,969,006

Patient Characteristics	Fiscal Year				
	2023	2022	2021	2020	2019
Average Patient Charges	\$4,425	\$4,038	\$3,499	\$3,833	\$3,962

Patient Characteristics	Fiscal Year									
	2023		2022		2021		2020		2019	
	N	%	N	%	N	%	N	%	N	%
Patient Residence State										
NC	11,848,764	96.5	11,555,810	96.5	12,276,225	96.1	9,798,076	96.1	9,588,026	96.2
SC	216,103	1.8	204,916	1.7	263,474	2.1	198,080	1.9	178,753	1.8
VA	135,961	1.1	132,657	1.1	139,567	1.1	118,913	1.2	124,356	1.2
GA	11,064	0.1	10,657	0.1	11,223	0.1	9,334	0.1	10,093	0.1
TN	15,090	0.1	14,785	0.1	15,578	0.1	13,953	0.1	13,003	0.1
Other	55,764	0.5	58,033	0.5	65,878	0.5	58,662	0.6	54,775	0.5
Age Group										
Less than 1 year	120,001	1.0	120,860	1.0	115,906	0.9	111,094	1.1	112,588	1.1
1 - 17 years	896,970	7.3	907,356	7.6	876,402	6.9	725,500	7.1	765,274	7.7
18 - 44 years	2,396,102	19.5	2,403,656	20.1	2,678,117	21.0	2,024,721	19.9	1,897,422	19.0
45 - 64 years	3,839,432	31.3	3,782,076	31.6	4,118,850	32.2	3,359,749	32.9	3,348,062	33.6
65 - 84 years	4,596,799	37.4	4,349,664	36.3	4,546,826	35.6	3,614,590	35.4	3,502,244	35.1
85 or more years	433,442	3.5	413,246	3.5	435,844	3.4	361,364	3.5	343,416	3.4
Race										
Caucasian	8,456,313	68.8	8,265,693	69.0	8,841,888	69.2	7,101,551	69.6	6,895,391	69.2
African American	2,520,189	20.5	2,487,729	20.8	2,654,797	20.8	2,131,418	20.9	2,083,380	20.9
American Indian	153,318	1.2	119,477	1.0	115,630	0.9	90,297	0.9	129,128	1.3
Asian/Pacific Islander	215,438	1.8	207,066	1.7	234,178	1.8	143,895	1.4	134,128	1.3
Other Race	554,095	4.5	545,441	4.6	534,523	4.2	393,805	3.9	350,891	3.5
Unavailable	383,393	3.1	351,452	2.9	390,929	3.1	336,052	3.3	376,088	3.8

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	2023		2022		2021		2020		2019	
	N	%	N	%	N	%	N	%	N	%
Ethnicity										
Hispanic	789,155	6.4	702,762	5.9	708,600	5.5	540,145	5.3	478,719	4.8
Non Hispanic	11,008,583	89.6	10,807,404	90.2	11,555,495	90.5	9,250,727	90.7	9,081,071	91.1
Unknown	485,008	3.9	466,692	3.9	507,850	4.0	406,146	4.0	409,216	4.1
Point of Origin										
Non-health care facility	5,907,650	48.1	6,285,963	52.5	7,132,598	55.8	5,381,931	52.8	5,518,775	55.4
Clinic or physician's office	4,960,862	40.4	4,862,678	40.6	5,183,807	40.6	4,365,562	42.8	3,925,709	39.4
Transfer from a hospital or other health care facility	76,455	0.6	53,619	0.4	52,280	0.4	55,407	0.5	47,123	0.5
Transfer from a SNF, ICF, ALF	6,983	0.1	5,787	0.0	6,874	0.1	8,647	0.1	12,626	0.1
Newborn	142	0.0	188	0.0	274	0.0	301	0.0	223	0.0
Court/law enforcement	3,953	0.0	3,725	0.0	3,333	0.0	2,598	0.0	3,179	0.0
Information not available	1,326,701	10.8	764,898	6.4	392,779	3.1	382,572	3.8	461,371	4.6
Payer										
Commercial/HMO	7,114,205	57.9	6,783,059	56.6	7,099,917	55.6	5,390,322	52.9	4,879,379	48.9
Medicaid	1,507,675	12.3	1,443,123	12.0	1,357,309	10.6	1,205,285	11.8	1,249,788	12.5
Medicare	2,762,273	22.5	2,840,278	23.7	3,222,920	25.2	2,795,264	27.4	3,051,905	30.6
Other government	275,280	2.2	274,714	2.3	304,509	2.4	257,922	2.5	222,952	2.2
Uninsured	544,149	4.4	558,737	4.7	699,921	5.5	492,142	4.8	449,904	4.5
Other	64,856	0.5	65,323	0.5	72,482	0.6	37,838	0.4	48,733	0.5
Unknown	14,308	0.1	11,624	0.1	14,887	0.1	18,245	0.2	66,345	0.7

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	2023		2022		2021	
	N	%	N	%	N	%
Patient Disposition						
Home, self, or outpatient care	11,855,448	96.5	11,544,826	96.4	12,434,509	97.4
Discharged, transferred to acute facility	9,450	0.1	5,366	0.0	12,008	0.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	4,041	0.0	3,613	0.0	4,077	0.0
Discharged, transferred to rehab facility	401	0.0	346	0.0	377	0.0
Discharged, transferred to long term acute care facility (LTAC)	124	0.0	125	0.0	104	0.0
Discharged, transferred to psychiatric facility	1,139	0.0	991	0.0	720	0.0
Hospice	651	0.0	549	0.0	590	0.0
Left against medical advice	31,518	0.3	39,571	0.3	28,761	0.2
Court/Law Enforcement	1,035	0.0	930	0.0	943	0.0
Expired	248	0.0	443	0.0	761	0.0
Other/Unknown	378,691	3.1	380,098	3.2	289,095	2.3
All	12,282,746	100.0	11,976,858	100.0	12,771,945	100.0

Source: North Carolina Healthcare Association (NCHA)

Patient Characteristics	Fiscal Year			
	2020		2019	
	N	%	N	%
Patient Disposition				
Home, self, or outpatient care	9,983,731	97.9	9,889,568	99.2
Discharged, transferred to acute facility	11,588	0.1	12,078	0.1
Discharged, transferred to facility that provides nursing, custodial, or supportive care	3,535	0.0	5,947	0.1
Discharged, transferred to rehab facility	341	0.0	321	0.0
Discharged, transferred to long term acute care facility (LTAC)	88	0.0	150	0.0
Discharged, transferred to psychiatric facility	848	0.0	308	0.0
Hospice	579	0.0	534	0.0
Left against medical advice	13,046	0.1	14,666	0.1
Court/Law Enforcement	675	0.0	753	0.0
Expired	850	0.0	520	0.0
Other/Unknown	181,737	1.8	44,161	0.4
All	10,197,018	100.0	9,969,006	100.0